



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: September Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: September 2024						FY- Year :2024-'25	
S.No.	Details	Aug'24		Sep'24		FY 24-25 (till Sep'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	375278	99.99%	383955	99.98%	2269357	99.98%
1.1.2	Number of Unattended Calls (UAC)	28	0.01%	92	0.02%	486	0.02%
1.1.3	Total Number of Calls received	375306	100.00%	384047	100.00%	2269843	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	68970	39.56%	67156	38.54%	398714	38.69%
1.2.2	Non-IFT Calls	105381	60.44%	107111	61.46%	631831	61.31%
1.2.3	Total Number of Emergency Calls	174351	100.00%	174267	100.00%	1030545	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.7%	NA	99.4%	NA	99.4%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.1%	NA	0.2%	NA	0.2%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.2%	NA	0.4%	NA	0.4%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	158175	99.96%	157246	99.95%	926457	99.95%
2.1.2	Number of Unavailed	61	0.04%	74	0.05%	421	0.05%
2.1.3	Total Number of Dispatches	158236	100.00%	157320	100.00%	926878	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.9	NA	4.0	NA	4.1	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1739	99.94%	1766	100.00%	10413	99.95%
2.1.7	Number of Unavailed	1	0.06%	0	0.00%	5	0.05%
2.1.8	Total Number of Neo-Natal Dispatches	1740	100.00%	1766	100.00%	10418	100.00%
2.1.9	Number of Trips per ambulance/day (Neo-Natal)	0.9		1.0		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	6946	4.39%	7385	4.70%	43167	4.66%

3.2	Acute Abdomen	14666	9.27%	14617	9.30%	93097	10.05%
3.3	Allergic Reactions	351	0.22%	338	0.21%	2056	0.22%
3.4	Animal Attack	4421	2.80%	3922	2.49%	22191	2.40%
3.5	Assault	8152	5.15%	8907	5.66%	54287	5.86%
3.6	Behavioral	600	0.38%	579	0.37%	3733	0.40%
3.7	Cardiac/Cardio Vascular	10010	6.33%	9649	6.14%	57091	6.16%
3.8	COVID-19	3	0.00%	6	0.00%	29	0.00%
3.9	Diabetes	4604	2.91%	4214	2.68%	27022	2.92%
4	Disasters due to Natural elements	387	0.24%	293	0.19%	2135	0.23%
4.1	Epilepsy	4316	2.73%	4060	2.58%	24702	2.67%
4.2	Fevers / Infections	8713	5.51%	9472	6.02%	43604	4.71%
4.3	Fire/Burns	853	0.54%	744	0.47%	4784	0.52%
4.4	Hazmat (Hazardous Material)	7	0.00%	8	0.01%	23	0.00%
4.5	Industrial	22	0.01%	32	0.02%	153	0.02%
4.6	Neonatal (upto 1 month)	1799	1.14%	1799	1.14%	10726	1.16%
4.7	Pediatric (1-12years)	895	0.57%	1015	0.65%	5080	0.55%
4.8	Pregnancy related	30079	19.02%	29597	18.82%	173238	18.70%
4.9	Respiratory	8374	5.29%	8281	5.27%	47442	5.12%
5	Trauma (Vehicular)	30934	19.56%	29930	19.03%	182061	19.65%
5.1	Stroke/Cerebrovascular Accidents	3982	2.52%	3922	2.49%	23905	2.58%
5.2	Suicide attempt	1471	0.93%	1406	0.89%	8345	0.90%
5.3	Trauma (Non-Vehicular)	10367	6.55%	11019	7.01%	59285	6.40%
5.4	Unconscious	5991	3.79%	5850	3.72%	37016	4.00%
5.5	Others	232	0.15%	201	0.13%	1322	0.14%
	Total Emergencies (Beneficiaries)	158175	100.00%	157246	100.00%	926494	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	17979	59.77%	18144	61.30%	108227	62.47%
6.2	Non-IFT	12100	40.23%	11453	38.70%	65009	37.53%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8954	NA	8563	NA	52309	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	14891	NA	16783	NA	86733	NA

District Wise Distribution of Ambulances (As of Sep' 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Sep-24					FY 24-25 (Apr'24 to till Sep'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,704	1,222	45%	1,482	55%	15,708	7,263	46%	8,445	54%
CHENGALPATTU	6,485	2,131	33%	4,354	67%	38,406	12,569	33%	25,837	67%
CHENNAI	8,043	2,726	34%	5,317	66%	47,998	16,994	35%	31,004	65%
COIMBATORE	7,102	2,346	33%	4,756	67%	43,926	14,052	32%	29,874	68%
CUDDALORE	7,501	3,047	41%	4,454	59%	43,839	18,275	42%	25,564	58%
DHARMAPURI	3,851	1,806	47%	2,045	53%	22,224	10,086	45%	12,138	55%
DINDIGUL	4,189	1,938	46%	2,251	54%	24,698	11,811	48%	12,887	52%
ERODE	5,018	1,916	38%	3,102	62%	30,119	11,172	37%	18,947	63%
KALLAKURICHI	3,522	1,602	45%	1,920	55%	21,305	10,486	49%	10,819	51%
KANCHEEPURAM	3,519	1,159	33%	2,360	67%	20,848	6,910	33%	13,938	67%
KANYAKUMARI	2,325	853	37%	1,472	63%	12,580	4,886	39%	7,694	61%
KARUR	2,227	879	39%	1,348	61%	14,026	5,444	39%	8,582	61%
KRISHNAGIRI	4,313	2,210	51%	2,103	49%	26,904	13,370	50%	13,534	50%
MADURAI	5,170	2,187	42%	2,983	58%	31,432	13,610	43%	17,822	57%
MAYILADUTHURAI	2,082	938	45%	1,144	55%	11,495	5,399	47%	6,096	53%
NAGAPATTINAM	2,443	1,258	51%	1,185	49%	14,772	7,417	50%	7,355	50%
NAMAKKAL	3,489	1,551	44%	1,938	56%	20,130	8,457	42%	11,673	58%
PERAMBALUR	2,026	594	29%	1,432	71%	11,268	3,287	29%	7,981	71%
PUDUKOTTAI	4,701	2,009	43%	2,692	57%	27,374	11,754	43%	15,620	57%
RAMANATHAPURAM	3,243	1,289	40%	1,954	60%	17,231	7,499	44%	9,732	56%
RANIPET	2,171	1,201	55%	970	45%	12,643	6,853	54%	5,790	46%
SALEM	6,931	3,106	45%	3,825	55%	38,480	17,047	44%	21,433	56%
SIVAGANGAI	4,161	1,860	45%	2,301	55%	23,458	10,860	46%	12,598	54%
TENKASI	2,132	1,173	55%	959	45%	13,162	7,658	58%	5,504	42%
THANJAVUR	4,964	1,698	34%	3,266	66%	29,289	9,975	34%	19,314	66%
THE NILGIRIS	2,878	1,575	55%	1,303	45%	17,782	9,458	53%	8,324	47%
THENI	3,229	1,549	48%	1,680	52%	18,921	9,218	49%	9,703	51%
THIRUVALLUR	7,819	3,337	43%	4,482	57%	46,154	18,581	40%	27,573	60%
THIRUVANNAMALAI	6,000	3,131	52%	2,869	48%	35,409	18,352	52%	17,057	48%
THIRUVARUR	2,767	1,217	44%	1,550	56%	16,115	7,251	45%	8,864	55%
THOOTHUKUDI	2,902	1,339	46%	1,563	54%	17,830	8,042	45%	9,788	55%
TIRUCHIRAPPALLI	5,722	2,172	38%	3,550	62%	32,772	12,875	39%	19,897	61%
TIRUNELVELI	2,985	1,400	47%	1,585	53%	18,329	9,145	50%	9,184	50%
TIRUPATTUR	2,720	1,469	54%	1,251	46%	16,347	8,483	52%	7,864	48%
TIRUPUR	4,765	1,572	33%	3,193	67%	28,712	9,392	33%	19,320	67%
VELLORE	3,036	1,514	50%	1,522	50%	18,276	9,211	50%	9,065	50%
VILLUPURAM	4,944	1,787	36%	3,157	64%	28,673	10,123	35%	18,550	65%
VIRUDHUNAGAR	3,167	1,430	45%	1,737	55%	17,822	8,401	47%	9,421	53%
Total	157,246	66,191	42%	91,055	58%	926,457	391,666	42%	534,791	58%

District wise Emergencies Handled – Sep 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	105	66	125	216	4	3	95	49	47	253
CHENGALPATTU	142	91	161	361	6	11	88	37	57	187
CHENNAI	60	92	513	495	11	13	24	18	47	251
COIMBATORE	152	155	220	389	14	10	89	51	46	262
CUDDALORE	311	161	198	484	5	11	129	76	141	443
DHARMAPURI	150	59	131	145	6	4	120	27	61	124
DINDIGUL	162	88	121	157	8	4	62	18	84	207
ERODE	86	104	175	252	1	6	50	35	71	192
KALLAKURICHI	126	67	124	182	5	4	85	43	51	155
KANCHEEPURAM	76	71	116	288	2	4	55	17	14	99
KANYAKUMARI	28	26	91	65	2	2	25	4	64	118
KARUR	48	63	108	198	1	3	36	26	37	144
KRISHNAGIRI	136	63	146	117	3	3	47	15	47	119
MADURAI	159	118	179	254	4	5	64	41	92	225
MAYILADUTHURAI	74	35	97	63	3	1	42	11	28	119
NAGAPATTINAM	86	72	202	174	8	3	73	20	78	142
NAMAKKAL	132	86	149	183	6	6	76	28	86	124
PERAMBALUR	73	70	52	202	1		40	22	11	153
PUDUKOTTAI	141	106	204	223	14	1	107	42	121	277
RAMANATHAPURAM	78	32	96	132	2	3	56	77	68	131
RANIPET	47	25	64	58	2		35	8	23	43
SALEM	209	119	172	276	10	4	126	41	72	252
SIVAGANGAI	129	53	248	243	2	1	67	303	85	132
TENKASI	86	43	125	57			25	13	43	59
THANJAVUR	164	130	198	345	5	9	91	51	82	316
THE NILGIRIS	63	16	173	108	3	1	12	4	30	52
THENI	139	76	121	169	5	3	45	19	66	154
THIRUVALLUR	249	113	296	410	6	8	115	23	94	212
THIRUVANNAMALAI	194	79	214	324	8	6	160	55	45	212
THIRUVARUR	91	75	168	208	6		57	32	53	175
THOOTHUKUDI	82	48	143	143	2	3	27	13	71	144
TIRUCHIRAPPALLI	153	105	164	292	9	5	88	45	79	342
TIRUNELVELI	62	54	163	171	1	7	29	12	52	131
TIRUPATTUR	84	31	101	108	1	1	64	11	34	89
TIRUPUR	81	96	207	329	1	4	31	21	42	224
VELLORE	103	30	132	120	3	1	54	19	38	78
VILLUPURAM	192	118	96	313	2	6	118	54	44	214
VIRUDHUNAGAR	55	41	212	158	9	1	22	12	44	105
Grand Total	4508	2877	6205	8412	181	157	2529	1393	2248	6659

Vehicle District	Behavioral		Cardiac/Cardio Vascular		COVID-19		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	7	14	85	83			23	54		
CHENGALPATTU	3	21	131	213		1	53	107	4	11
CHENNAI	108	53	189	308	1		80	230	12	34
COIMBATORE	3	9	269	270			54	120		39
CUDDALORE	3	13	185	244			60	100	1	17
DHARMAPURI	3	3	104	89			37	54	9	
DINDIGUL	5	3	153	104			40	75	4	2
ERODE	3	20	132	99			51	75		
KALLAKURICHI	2	6	72	79	1		36	40		6
KANCHEEPURAM	1	4	90	104			30	45	2	3
KANYAKUMARI	5	4	63	35			33	43	4	7
KARUR	2	7	56	49			11	45		1
KRISHNAGIRI	2	2	95	55	1		37	31	4	7
MADURAI	3	11	136	150			43	75	2	
MAYILADUTHURAI	6	5	96	42			24	23	1	
NAGAPATTINAM	2	1	117	67			30	23		
NAMAKKAL	8	12	134	102			52	74		1
PERAMBALUR		1	39	68			14	34		3
PUDUKOTTAI	6	13	169	143	1		44	89	1	
RAMANATHAPURAM	1	4	125	76			22	31		
RANIPET		4	76	47			37	25	3	2
SALEM	4	15	209	173			48	161	1	3
SIVAGANGAI	3	4	156	191			47	42	7	7
TENKASI	4	3	132	33			52	28	1	
THANJAVUR	5	9	164	215			29	141	2	5
THE NILGIRIS	9	3	126	58			25	31		2
THENI		2	152	131			41	65	1	1
THIRUVALLUR	3	11	275	308	1		80	172	4	8
THIRUVANNAMALAI	2	9	191	174			70	90		5
THIRUVARUR	1	3	116	86			28	46		1
THOOTHUKUDI	5	5	123	72			26	39	3	1
TIRUCHIRAPPALLI	9	13	157	148			43	105	1	5
TIRUNELVELI	10	9	104	94			29	47	1	5
TIRUPATTUR	4	5	81	29			28	27		
TIRUPUR	5	15	185	197			40	101	22	11
VELLORE	1	4	123	57			40	60	2	7
VILLUPURAM	4	8	107	151			40	127	1	1
VIRUDHUNAGAR		9	137	51			27	35	1	4
Grand Total	242	337	5054	4595	5	1	1504	2710	94	199

Vehicle District	Environmental		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous Material)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			25	20	56	91	12	7		
CHENGALPATTU		3	67	145	161	204	14	25		
CHENNAI	1	7	102	343	246	298	14	24		1
COIMBATORE		1	63	185	270	294	8	16		
CUDDALORE			56	108	171	270	26	19		
DHARMAPURI		1	38	34	262	133	2	6		
DINDIGUL		1	39	48	92	73	10	11		
ERODE			44	67	122	156	6	16		
KALLAKURICHI			36	22	77	135	12	6		
KANCHEEPURAM			38	78	83	156	8	12	1	
KANYAKUMARI			24	26	92	50	1	4		1
KARUR			15	37	73	88		3		
KRISHNAGIRI			37	36	281	122	7	15		
MADURAI		2	44	82	85	94	7	19		
MAYILADUTHURAI			31	27	62	37	12	12		
NAGAPATTINAM			37	34	96	66	6	5		
NAMAKKAL			45	52	126	87	3	7		
PERAMBALUR			15	33	43	131	4	3		
PUDUKOTTAI	2	21	49	65	126	157	12	8	1	
RAMANATHAPURAM			24	20	59	57	7	9		
RANIPET	1		36	25	71	67	12	7		
SALEM			49	93	338	165	11	15		1
SIVAGANGAI			26	53	85	80	11	6		
TENKASI			27	24	56	32	2	4		
THANJAVUR			45	87	101	87	7	13		
THE NILGIRIS			25	21	57	76	3	2		
THENI		1	30	26	92	127	4	11		2
THIRUVALLUR	1	10	121	178	288	260	29	24		
THIRUVANNAMALAI		1	57	61	255	195	21	12		
THIRUVARUR			27	21	54	73	6	7		
THOOTHUKUDI			32	31	60	44	8	8		
TIRUCHIRAPPALLI		1	56	94	107	166	5	9		
TIRUNELVELI			28	37	81	49	4	9		
TIRUPATTUR		1	24	23	198	77	5	5		
TIRUPUR		1	52	109	85	180	6	16	1	
VELLORE			42	41	102	81	8	6		
VILLUPURAM			52	74	103	189	15	17		
VIRUDHUNAGAR			17	25	66	43	6	12		
Grand Total	5	51	1575	2485	4782	4690	334	410	3	5

Vehicle District	Industrial		Neonatal (upto 1 month)		Pediatric (1-12years)		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			27	5	16	2	303	108	57	58
CHENGALPATTU	2	2	43	7	40	10	591	225	110	273
CHENNAI		1	228	13	34	6	415	88	200	342
COIMBATORE		3	41	8	15	19	539	403	180	322
CUDDALORE			50	5	43	21	914	492	157	212
DHARMAPURI	1		57		20	7	482	511	70	86
DINDIGUL	1		39		19	6	624	264	87	70
ERODE	2		41	3	4	11	632	564	115	149
KALLAKURICHI			46	2	26	10	543	438	83	89
KANCHEEPURAM	1	3	37	2	20	10	253	220	70	126
KANYAKUMARI			19	1	1		133	265	57	60
KARUR			26	4	5	3	238	157	39	73
KRISHNAGIRI		1	46	3	28	1	819	503	96	68
MADURAI			30	3	23	9	756	161	140	136
MAYILADUTHURAI	1	1	22	2	16	3	180	288	57	35
NAGAPATTINAM			8	1	13	7	195	150	61	59
NAMAKKAL		2	31		13	8	267	139	71	112
PERAMBALUR			33	2	13	7	138	155	21	78
PUDUKOTTAI	1		25	6	14	3	502	425	93	110
RAMANATHAPURAM			20	1	7	9	332	639	59	68
RANIPET			49		17		385	80	100	52
SALEM			71	6	51	8	1176	665	151	212
SIVAGANGAI		1	52	2	12	5	421	292	94	97
TENKASI			19	1	10	2	269	156	47	37
THANJAVUR		1	31	8	29	10	402	411	52	144
THE NILGIRIS			61	3	22	3	680	666	75	57
THENI	1		27	1	25	10	320	154	83	77
THIRUVALLUR	2	2	21	2	17	12	785	323	228	334
THIRUVANNAMALAI		1	81	10	26	4	1096	220	162	165
THIRUVARUR			21	1	13	1	220	166	104	82
THOOTHUKUDI			36	1	8	5	346	163	67	66
TIRUCHIRAPPALLI			87	7	36	5	709	519	109	135
TIRUNELVELI			42	1	22	1	335	169	91	78
TIRUPATTUR			30	4	19	2	462	170	81	66
TIRUPUR		2	32	2	13	5	324	395	88	231
VELLORE			42	2	26	1	491	102	99	85
VILLUPURAM			43	3	37	18	501	232	107	157
VIRUDHUNAGAR			43	20	13	5	366	375	70	49
Grand Total	12	20	1657	142	766	249	18144	11453	3631	4650

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (Non-Vehicular)		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	38	31	20	14	39	77	129	291	9	35		5
CHENGALPATTU	57	73	19	72	99	459	254	1446	28	358	1	12
CHENNAI	120	150	11	107	174	718	114	934	19	787	3	4
COIMBATORE	88	95	13	50	124	382	143	1169	15	497		7
CUDDALORE	72	69	34	43	105	342	364	1120	19	199	3	5
DHARMAPURI	40	26	13	20	53	142	128	506	18	68	1	
DINDIGUL	47	28	6	20	78	349	249	636	6	78	2	9
ERODE	81	58	13	38	92	345	177	744	17	166	1	2
KALLAKURICHI	35	14	25	23	47	65	162	481	7	51	1	2
KANCHEEPURAM	35	26	9	30	52	186	152	699	14	176		1
KANYAKUMARI	37	16	6	12	71	266	86	410	11	56		1
KARUR	36	30	2	6	54	103	85	251	5	56	2	1
KRISHNAGIRI	62	16	11	15	53	102	240	743	12	63		3
MADURAI	57	72	6	42	78	294	262	951	15	236	2	3
MAYILADUTHURAI	33	18	8	11	36	64	98	287	11	60		
NAGAPATTINAM	66	15	9	14	64	57	91	222	16	52		1
NAMAKKAL	78	49	4	17	87	162	165	551	18	136		
PERAMBALUR	5	28	3	13	22	92	60	287	7	45		5
PUDUKOTTAI	58	36	12	25	78	250	214	600	12	89	2	3
RAMANATHAPURAM	44	24	10	9	62	82	207	492	8	56	2	2
RANIPET	47	28	6	11	48	114	131	333	10	41	1	
SALEM	74	82	20	31	91	445	207	845	16	211		2
SIVAGANGAI	50	24	10	8	79	152	265	539	11	66		
TENKASI	62	22	11	9	57	95	139	304	6	36		1
THANJAVUR	30	51	8	27	58	164	182	882	11	156	2	4
THE NILGIRIS	43	15	3	2	107	86	45	60	11	36	2	1
THENI	88	57	16	20	67	88	218	417	7	64	1	5
THIRUVALLUR	135	141	25	55	165	375	362	1068	35	432		1
THIRUVANNAMALAI	83	48	22	31	104	266	329	782	10	116	1	3
THIRUVARUR	33	23	15	20	62	91	136	372	5	67	1	
THOOTHUKUDI	34	22	6	17	78	207	171	460	9	68	2	3
TIRUCHIRAPPALLI	50	65	9	32	91	397	190	866	20	186		8
TIRUNELVELI	161	31	7	6	46	111	125	459	6	98	1	6
TIRUPATTUR	53	21	6	6	45	51	142	469	6	55	1	
TIRUPUR	67	82	11	39	71	251	193	678	14	202	1	2
VELLORE	40	31	14	23	54	311	83	370	17	93		
VILLUPURAM	44	43	14	30	87	316	170	978	10	101		7
VIRUDHUNAGAR	53	26	5	16	74	110	195	565	14	73	1	2
Grand Total	2236	1686	442	964	2852	8167	6663	23267	485	5365	34	111

Emergency Care Centre Cases (Since inception till Sep - 2024)

ECC Performance since inception till Sep'24			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	36063	98%
2	Padiyanallur (25 June'14)	30597	85%
3	Singaperumal Koil (03 Nov'17)	17151	96%
4	Mahabalipuram (28 Sept'18)	18749	96%
5	Veppur (17 Nov'19)	15738	97%
6	Santhavellore (24 Nov'21)	7757	89%
7	Kodumbalur (03 Oct'20)	8782	95%
8	Madhanur (13 Feb'21)	12684	92%
9	Madurai (13 Feb'21)	8306	97%
10	Magudanchavadi (13 Feb'21)	10931	96%
11	Shoolagiri (13 Feb'21)	8254	89%
12	Gummidipoondi (13 Feb'21)	5950	97%
Total		180962	94%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Sep-24		FY 24-25 (Apr'24 till Sep'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,26,162	12.6	8,54,198	12.6
2	CHENGALPATTU	68	2,32,278	11.0	16,28,271	11.0
3	CHENNAI	71	1,01,595	8.7	7,33,111	8.6
4	COIMBATORE	67	2,38,246	10.9	16,86,459	10.9
5	CUDDALORE	55	3,27,796	12.3	22,55,940	12.3
6	DHARMAPURI	30	1,67,788	12.5	10,84,977	12.5
7	DINDIGUL	38	2,00,971	11.7	14,08,784	11.7
8	ERODE	47	2,09,431	11.4	14,91,893	11.5
9	KALLAKURICHI	31	1,90,471	11.5	12,82,228	11.5
10	KANCHEEPURAM	37	1,37,625	11.2	9,78,050	11.2
11	KANYAKUMARI	19	66,904	11.0	4,41,815	11.0
12	KARUR	20	1,13,494	11.8	7,91,043	11.8
13	KRISHNAGIRI	37	2,26,847	12.6	16,09,940	12.6
14	MADURAI	45	1,80,358	11.3	12,95,884	11.2
15	MAYILADUTHURAI	16	87,001	11.7	5,83,977	11.6
16	NAGAPATTINAM	18	1,11,172	12.0	7,70,787	12.0
17	NAMAKKAL	30	1,46,183	12.5	9,97,657	12.4
18	PERAMBALUR	18	87,349	12.1	6,02,126	12.1
19	PUDUKOTTAI	38	1,90,035	12.3	12,95,444	12.3
20	RAMANATHAPURAM	30	1,82,909	12.2	11,63,252	12.4
21	RANIPET	21	1,12,507	11.9	7,45,304	11.8
22	SALEM	51	2,85,677	12.1	18,40,139	12.0
23	SIVAGANGAI	32	1,85,802	12.7	12,53,682	12.7
24	TENKASI	20	1,12,916	12.0	8,63,380	12.1
25	THANJAVUR	34	2,08,090	12.1	13,84,277	12.1
26	THE NILGIRIS	39	1,25,722	10.1	9,17,085	10.1
27	THENI	27	1,42,250	11.8	9,71,403	11.8
28	THIRUVALLUR	74	3,07,318	10.3	20,48,658	10.3
29	THIRUVANNAMALAI	51	3,42,001	12.4	23,44,106	12.3
30	THIRUVARUR	23	1,20,792	11.9	8,24,031	11.8
31	THOOTHUKUDI	26	1,44,125	11.8	10,15,406	11.9
32	TIRUCHIRAPPALLI	45	2,17,650	11.7	14,73,362	11.7
33	TIRUNELVELI	23	1,17,361	11.7	8,44,424	11.8
34	TIRUPATTUR	26	1,46,559	11.4	10,08,320	11.5
35	TIRUPUR	32	1,88,638	12.0	13,06,275	11.9
36	VELLORE	26	1,24,063	11.3	8,38,932	11.5
37	VILLUPURAM	41	2,27,158	12.1	15,21,923	12.0
38	VIRUDHUNAGAR	26	1,48,456	12.2	10,03,822	12.2
TOTAL		1353	65,81,700	11.5	4,51,60,365	11.6

First Responder Performance – Till Sep’ 2024)

FR Bike Financial Year Wise Performance						
Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	51	1901
	FR - URAPAKKAM NEW BUS STAND	10	13	102	40	165
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	293	7045
	FR - RK NAGAR	1646	882	885	231	5453
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	283	7812
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	275	6162
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	198	8342
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	203	6451
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	143	6495
	FR - ROYAPURAM POLICE STATION	1881	973	1299	190	4975
	FR - T. NAGAR FIRE STATION	-	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	211	8091
	FR - VADAPALANI POLICE STATION	1782	785	749	233	6488
	FR - VELACHERY	1666	1163	1267	379	6912
	FR - TIDEL PARK	1591	912	1154	175	5953
	FR ICF POLICE STATION	1490	904	715	212	6157
	FR POLLACHI MUNICIPALITY	331	247	606	465	1918
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	225	2407
	FR-UKKADAM PS	498	378	740	366	3853
	FR-PEELAMEDU POLICE STATION	618	409	600	356	3253
	FR VIRUDHACHALAM POLICE STATION	-	0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	247	1957
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	573	6365
ERODE	FR-ERODE BUS STAND	1197	867	1337	642	5827
	FR-ERODE COLLECTOR OFFICE	-	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	-	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	212	5682
MADURAI	FR-KALAVASAL	1246	638	908	152	4168
	FR - PYKARA CHECK POST	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	776	4950
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	648	7600
	FR - SALEM NEW BUS STAND	1636	1400	1294	655	7285
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	857	7440
THANJAVUR	FR - KUMBAKONAM	7	0	510	720	3335
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	594	3800
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	779	8300
THIRUVALLUR	FR - PADI	1575	1053	757	253	6184
	FR - POONAMALLEE PHC	1646	843	789	213	4123
THIRUVANNAMALAI	FR - PAY GOPURAM	-	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	803	5052
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	678	4507
	FR - RAILWAY JUNCTION	-	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	419	5022
	FR-COURTALLAM FALLS	-	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	587	5899
	FR - PEELAMEDU POLICE STATION	-	0	0	0	190
VELLORE	FR KONAVATTAM	-	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	615	4049
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	215	3068
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	381	4748
Total		51768	33010	38959	15562	228667

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Total	599	441	243	307	1590

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations

