



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: October

Year: 2024

&

Financial Year 2024 - 2025

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TAMIL NADU HEALTH SYSTEMS PROJECT

108 - EMERGENCY AMBULANCE SERVICES

Monthly Performance Report

Sense & Operations - Performance Summary

Month: October 2024						FY- Year :2024-'25	
S.No.	Details	Sep'24		Oct'24		FY 24-25 (till Oct'24)	
		Performanc e	%	Performanc e	%	Performanc e	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	383955	99.98%	385053	99.99%	2654410	99.98%
1.1.2	Number of Unattended Calls (UAC)	92	0.02%	31	0.01%	517	0.02%
1.1.3	Total Number of Calls received	384047	100.00%	385084	100.00%	2654927	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	67156	38.54%	69039	38.90%	467753	38.72%
1.2.2	Non-IFT Calls	107111	61.46%	108429	61.10%	740260	61.28%
1.2.3	Total Number of Emergency Calls	174267	100.00%	177468	100.00%	1208013	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.4%	NA	99.7%	NA	99.5%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.2%	NA	0.1%	NA	0.2%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.4%	NA	0.2%	NA	0.3%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	157246	99.95%	160818	99.94%	1087275	99.95%
2.1.2	Number of Unavailed	74	0.05%	95	0.06%	516	0.05%
2.1.3	Total Number of Dispatches	157320	100.00%	160913	100.00%	1087791	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%		0.00%
2.1.5	Number of Trips per ambulance/day	4.0	NA	3.9	NA	4.0	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1766	100.00%	1872	99.95%	12285	99.95%
2.1.7	Number of Unavailed	0	0.00%	1	0.05%	6	0.05%
2.1.8	Total Number of Neo-Natal Dispatches	1766	100.00%	1873	100.00%	12291	100.00%
2.1.9	Number of Trips per ambulance/day (Neo-Natal)	1.0		1.0		1.0	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7385	4.70%	5971	3.71%	49138	4.52%

3.2	Acute Abdomen	14617	9.30%	14113	8.78%	107210	9.86%
3.3	Allergic Reactions	338	0.21%	364	0.23%	2420	0.22%
3.4	Animal Attack	3922	2.49%	4908	3.05%	27099	2.49%
3.5	Assault	8907	5.66%	8414	5.23%	62701	5.77%
3.6	Behavioral	579	0.37%	571	0.36%	4304	0.40%
3.7	Cardiac/Cardio Vascular	9649	6.14%	9800	6.09%	66891	6.15%
3.8	COVID-19	6	0.00%	1	0.00%	30	0.00%
3.9	Diabetes	4214	2.68%	4228	2.63%	31250	2.87%
4	Disasters due to Natural elements	293	0.19%	300	0.19%	2435	0.22%
4.1	Epilepsy	4060	2.58%	4526	2.81%	29228	2.69%
4.2	Fevers / Infections	9472	6.02%	8788	5.46%	52392	4.82%
4.3	Fire/Burns	744	0.47%	983	0.61%	5767	0.53%
4.4	Hazmat (Hazardous Material)	8	0.01%	13	0.01%	36	0.00%
4.5	Industrial	32	0.02%	19	0.01%	172	0.02%
4.6	Neonatal (up to 1 month)	1799	1.14%	1869	1.16%	12595	1.16%
4.7	Pediatrics (1-12years)	1015	0.65%	1033	0.64%	6113	0.56%
4.8	Pregnancy related	29597	18.82%	33135	20.60%	206373	18.98%
4.9	Respiratory	8281	5.27%	9030	5.62%	56472	5.19%
5	Trauma (Vehicular)	29930	19.03%	31165	19.38%	213226	19.61%
5.1	Stroke/Cerebrovascular Accidents	3922	2.49%	3833	2.38%	27738	2.55%
5.2	Suicide attempt	1406	0.89%	1306	0.81%	9651	0.89%
5.3	Trauma (Non-Vehicular)	11019	7.01%	10194	6.34%	69479	6.39%
5.4	Unconscious	5850	3.72%	5978	3.72%	42994	3.95%
5.5	Others	201	0.13%	276	0.17%	1598	0.15%
	Total Emergencies (Beneficiaries)	157246	100.00%	160818	100.00%	1087312	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	18144	61.30%	20203	60.97%	128430	62.23%
6.2	Non-IFT	11453	38.70%	12932	39.03%	77941	37.77%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8563	NA	9100	NA	61409	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	16783	NA	17408	NA	104141	NA

District Wise Distribution of Ambulances (As of Oct' 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Oct'24					FY 24-25 (Apr'24 to till Oct'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,671	1,272	48%	1,399	52%	18,379	8,535	46%	9,844	54%
CHENGALPATTU	6,722	2,146	32%	4,576	68%	45,128	14,715	33%	30,413	67%
CHENNAI	8,555	2,743	32%	5,812	68%	56,553	19,737	35%	36,816	65%
COIMBATORE	7,545	2,310	31%	5,235	69%	51,471	16,362	32%	35,109	68%
CUDDALORE	7,753	3,221	42%	4,532	58%	51,592	21,496	42%	30,096	58%
DHARMAPURI	3,893	1,774	46%	2,119	54%	26,117	11,860	45%	14,257	55%
DINDIGUL	4,282	2,025	47%	2,257	53%	28,980	13,836	48%	15,144	52%
ERODE	5,226	1,963	38%	3,263	62%	35,345	13,135	37%	22,210	63%
KALLAKURICHI	3,536	1,687	48%	1,849	52%	24,841	12,173	49%	12,668	51%
KANCHEEPURAM	3,427	1,128	33%	2,299	67%	24,275	8,038	33%	16,237	67%
KANYAKUMARI	2,189	871	40%	1,318	60%	14,769	5,757	39%	9,012	61%
KARUR	2,341	953	41%	1,388	59%	16,367	6,397	39%	9,970	61%
KRISHNAGIRI	4,551	2,275	50%	2,276	50%	31,455	15,645	50%	15,810	50%
MADURAI	5,612	2,380	42%	3,232	58%	37,044	15,990	43%	21,054	57%
MAYILADUTHURAI	2,255	1,109	49%	1,146	51%	13,750	6,508	47%	7,242	53%
NAGAPATTINAM	2,595	1,317	51%	1,278	49%	17,367	8,734	50%	8,633	50%
NAMAKKAL	3,495	1,449	41%	2,046	59%	23,625	9,906	42%	13,719	58%
PERAMBALUR	1,993	623	31%	1,370	69%	13,261	3,910	29%	9,351	71%
PUDUKOTTAI	4,781	2,131	45%	2,650	55%	32,155	13,885	43%	18,270	57%
RAMANATHAPURAM	3,266	1,326	41%	1,940	59%	20,497	8,825	43%	11,672	57%
RANIPET	2,077	1,257	61%	820	39%	14,720	8,110	55%	6,610	45%
SALEM	6,658	2,991	45%	3,667	55%	45,138	20,038	44%	25,100	56%
SIVAGANGAI	3,960	1,780	45%	2,180	55%	27,418	12,640	46%	14,778	54%
TENKASI	2,190	1,162	53%	1,028	47%	15,352	8,820	57%	6,532	43%
THANJAVUR	5,054	1,727	34%	3,327	66%	34,343	11,702	34%	22,641	66%
THE NILGIRIS	2,957	1,616	55%	1,341	45%	20,739	11,074	53%	9,665	47%
THENI	3,290	1,642	50%	1,648	50%	22,211	10,860	49%	11,351	51%
THIRUVALLUR	8,198	3,397	41%	4,801	59%	54,352	21,978	40%	32,374	60%
THIRUVANNAMALAI	6,056	3,360	55%	2,696	45%	41,465	21,712	52%	19,753	48%
THIRUVARUR	2,851	1,312	46%	1,539	54%	18,966	8,563	45%	10,403	55%
THOOTHUKUDI	3,141	1,446	46%	1,695	54%	20,971	9,488	45%	11,483	55%
TIRUCHIRAPPALLI	5,849	2,300	39%	3,549	61%	38,621	15,175	39%	23,446	61%
TIRUNELVELI	3,061	1,471	48%	1,590	52%	21,390	10,616	50%	10,774	50%
TIRUPATTUR	2,650	1,492	56%	1,158	44%	18,997	9,975	53%	9,022	47%
TIRUPUR	4,984	1,557	31%	3,427	69%	33,696	10,949	32%	22,747	68%
VELLORE	3,021	1,599	53%	1,422	47%	21,297	10,810	51%	10,487	49%
VILLUPURAM	5,035	1,817	36%	3,218	64%	33,708	11,940	35%	21,768	65%
VIRUDHUNAGAR	3,098	1,479	48%	1,619	52%	20,920	9,880	47%	11,040	53%
Total	160,818	68,108	42%	92,710	58%	1,087,275	459,774	42%	627,501	58%

District wise Emergencies Handled – Oct' 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	90	61	116	191	4		104	46	37	178
CHENGALPATTU	117	86	174	388	4	8	107	31	46	238
CHENNAI	45	69	512	540	11	17	29	18	30	254
COIMBATORE	134	155	192	408	10	7	88	44	55	308
CUDDALORE	230	170	229	482	10	12	196	88	117	431
DHARMAPURI	130	60	133	147	8	1	144	67	48	118
DINDIGUL	123	71	147	145	1	6	101	44	63	168
ERODE	69	63	158	204	7	19	82	51	52	159
KALLAKURICHI	102	54	117	162	4	2	80	30	55	147
KANCHEEPURAM	62	53	140	299	4	2	52	32	24	110
KANYAKUMARI	39	21	91	67	5	1	33	9	81	132
KARUR	38	27	99	191	4	2	75	41	20	162
KRISHNAGIRI	101	40	128	129	9	2	85	13	45	92
MADURAI	123	92	163	257	6	2	100	61	81	228
MAYILADUTHURAI	67	25	100	78	1	1	74	13	37	109
NAGAPATTINAM	74	41	175	153	5	2	113	18	68	142
NAMAKKAL	81	65	134	178	4	6	87	38	59	165
PERAMBALUR	50	44	39	171	2	1	69	29	13	109
PUDUKOTTAI	121	57	189	245	6	1	164	58	78	199
RAMANATHAPURAM	91	32	122	146	1	1	104	44	55	137
RANIPET	38	9	78	72	4	1	45	9	18	36
SALEM	158	92	196	243	8	8	147	31	58	282
SIVAGANGAI	76	30	210	160	3	3	119	207	78	159
TENKASI	67	39	130	57	3	2	41	11	53	100
THANJAVUR	116	92	160	299	5	9	119	84	74	299
THE NILGIRIS	55	26	125	108	3	4	12	9	29	56
THENI	98	60	116	153	5	1	74	28	59	153
THIRUVALLUR	250	116	301	450	5	18	108	31	72	171
THIRUVANNAMALAI	190	62	218	286	9	2	170	53	54	173
THIRUVARUR	83	67	183	153	2	6	58	29	56	164
THOOTHUKUDI	58	40	136	148		1	60	24	72	160
TIRUCHIRAPPALLI	90	63	128	281	4	1	119	67	58	300
TIRUNELVELI	53	46	169	152	6	5	42	15	50	133
TIRUPATTUR	56	20	106	100	3		63	17	27	93
TIRUPUR	77	80	193	293	5	7	63	43	32	203
VELLORE	86	26	124	119	4	2	64	17	34	56
VILLUPURAM	163	110	107	328	11	7	130	62	36	211
VIRUDHUNAGAR	67	39	169	123	4	4	61	14	39	116
Grand Total	3668	2303	6007	8106	190	174	3382	1526	1963	6451

Vehicle District	Behavioral		Cardiac/Cardio Vascular		COVID-19		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	5	11	102	87			30	36	1	1
CHENGALPATTU	4	24	141	237			56	109	6	22
CHENNAI	91	52	179	344			107	276	20	36
COIMBATORE	8	18	258	252			50	135	2	27
CUDDALORE	5	8	221	190			60	117	4	14
DHARMAPURI	5	6	101	55			37	63	3	2
DINDIGUL	4	3	161	92			25	61	5	2
ERODE	6	39	119	111			60	77		1
KALLAKURICHI	3	4	82	67			29	40	2	4
KANCHEEPURAM	1	2	95	100			17	55	2	9
KANYAKUMARI	4	2	63	35			36	39	2	3
KARUR	1	2	71	74			19	55		
KRISHNAGIRI	8	6	87	59			37	33	3	6
MADURAI	4	23	159	179			54	76	1	2
MAYILADUTHURAI	4	3	128	39			24	21		
NAGAPATTINAM	2	2	102	68			28	20		
NAMAKKAL	5	12	135	90			42	60		
PERAMBALUR		4	43	63			7	41		6
PUDUKOTTAI	10	21	201	159			44	72	1	5
RAMANATHAPURAM	2	1	110	79			25	33	1	1
RANIPET	3	2	82	27			29	31	4	2
SALEM	4	13	181	165			56	142		2
SIVAGANGAI	5	2	176	349			45	32	5	5
TENKASI	1	1	121	32			34	33		
THANJAVUR	6	7	151	193		1	33	118	3	11
THE NILGIRIS	1	3	127	44			37	27		1
THENI		4	163	80			40	66		
THIRUVALLUR	2	11	254	292			76	169	6	14
THIRUVANNAMALAI	3	9	234	177			52	91	3	4
THIRUVARUR	2	3	117	72			29	36		
THOOTHUKUDI	4	5	110	71			29	47	5	1
TIRUCHIRAPPALLI	8	8	150	158			37	89	3	4
TIRUNELVELI	6	7	117	91			31	30	3	6
TIRUPATTUR			71	36			40	31		2
TIRUPUR	2	11	176	209			50	128	5	6
VELLORE	1	4	123	71			39	65	3	4
VILLUPURAM	5	5	140	132			22	149	1	2
VIRUDHUNAGAR	5	3	120	50			34	25		1
Grand Total	230	341	5171	4629		1	1500	2728	94	206

Vehicle District	Environmental		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous Material)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			23	27	52	82	12	10		
CHENGALPATTU		15	68	192	163	212	16	24		
CHENNAI	2	3	110	354	305	384	17	31		
COIMBATORE		1	64	229	198	281	8	18		
CUDDALORE	1	3	70	127	152	286	28	30		1
DHARMAPURI			45	44	144	123	10	8		
DINDIGUL	1	1	45	62	80	72	17	16		
ERODE			48	76	107	155	4	15	5	
KALLAKURICHI	2	2	43	36	81	106	18	11		1
KANCHEEPURAM		4	39	93	78	140	19	18		
KANYAKUMARI			20	24	63	42	3	6		
KARUR	1	2	24	40	49	59	5	7	1	
KRISHNAGIRI			37	38	192	100	9	4		
MADURAI	1		46	74	103	116	16	19		
MAYILADUTHURAI			27	29	67	38	7	9		
NAGAPATTINAM			26	31	60	79	5	4		
NAMAKKAL		1	48	65	93	110	10	8		
PERAMBALUR		1	14	19	47	112	4	12		
PUDUKOTTAI	2	23	46	50	83	183	25	12	1	1
RAMANATHAPURAM	1		21	29	59	56	15	9		
RANIPET			19	28	92	52	9			
SALEM			74	115	190	138	12	17		
SIVAGANGAI			39	34	83	65	24	6		
TENKASI			35	17	60	27	4	5		
THANJAVUR			53	91	98	97	14	23		
THE NILGIRIS			33	26	65	81	5	3		
THENI			41	29	72	121	15	10		
THIRUVALLUR	2	11	109	178	301	264	24	40		
THIRUVANNAMALAI			73	67	221	169	23	17	1	
THIRUVARUR			39	36	42	65	14	15		
THOOTHUKUDI			36	58	75	76	12	8		
TIRUCHIRAPPALLI		1	54	97	105	151	14	22		
TIRUNELVELI			31	46	74	61	14	8		
TIRUPATTUR			21	33	147	55	6	8		
TIRUPUR			51	120	81	178	11	13		2
VELLORE		1	54	53	81	75	2	7		
VILLUPURAM			69	80	89	223	18	23		
VIRUDHUNAGAR			43	41	57	45	6	12		
Grand Total	13	69	1738	2788	4109	4679	475	508	8	5

Vehicle District	Industrial		Neonatal (upto 1 month)		Pediatric (1-12years)		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			28	5	10	5	377	121	73	76
CHENGALPATTU		1	36	1	33	7	606	226	131	305
CHENNAI	2	1	222	13	31	2	389	63	171	408
COIMBATORE	2	1	55	6	27	7	580	524	144	312
CUDDALORE			54	15	35	18	980	602	180	219
DHARMAPURI			73	1	8	7	574	681	87	84
DINDIGUL			48	3	20	5	701	329	73	87
ERODE	1	1	46	4	10	7	711	719	110	157
KALLAKURICHI			46	6	11	7	648	391	106	96
KANCHEEPURAM			28	4	16	6	252	178	84	128
KANYAKUMARI			10		4	2	126	215	68	60
KARUR			21	1	8	3	256	190	42	79
KRISHNAGIRI			70	3	31	6	954	707	108	65
MADURAI			37	4	33	9	905	180	149	195
MAYILADUTHURAI			28	1	15	3	231	261	76	57
NAGAPATTINAM			21	4	14	4	226	194	87	88
NAMAKKAL			41	3	17	5	227	161	98	131
PERAMBALUR			29	2	18	11	141	196	14	88
PUDUKOTTAI			46	4	11	3	578	441	118	122
RAMANATHAPURAM	1		28	1	8	6	302	685	51	66
RANIPET	1		39	2	8	1	428	69	105	46
SALEM			57	3	40	8	1264	664	137	181
SIVAGANGAI			35	2	14	4	401	239	80	99
TENKASI			18	4	16	2	265	233	76	46
THANJAVUR			18	4	20	10	483	435	79	165
THE NILGIRIS			46	4	42	24	766	676	66	53
THENI			21		19	4	389	209	112	91
THIRUVALLUR		1	19	4	27	12	879	316	266	386
THIRUVANNAMALAI			95	10	35	10	1232	260	192	155
THIRUVARUR		1	23	9	14	7	317	175	93	107
THOOTHUKUDI			33	2	25	3	389	196	76	85
TIRUCHIRAPPALLI		1	76	10	33	9	885	643	153	155
TIRUNELVELI	1		44	2	20	5	344	198	91	96
TIRUPATTUR	1		50	2	22	3	526	165	75	51
TIRUPUR		2	31	7	9	4	336	569	85	217
VELLORE			40	2	41	5	550	141	126	100
VILLUPURAM			49	6	22	14	548	365	102	141
VIRUDHUNAGAR	1		35	19	16	2	437	315	93	56
Grand Total	10	9	1696	173	783	250	20203	12932	3977	5053

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (Non-Vehicular)		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	31	37	15	17	35	67	115	299	9	36	3	6
CHENGALPATTU	75	85	24	58	93	432	230	1453	14	411	2	11
CHENNAI	147	124	11	93	186	884	98	1037	27	805	1	4
COIMBATORE	86	92	11	52	131	446	188	1345	18	549	1	18
CUDDALORE	73	73	38	48	131	285	384	1150	18	153	5	10
DHARMAPURI	37	20	8	23	43	85	122	471	14	53		
DINDIGUL	54	25	6	12	88	196	253	746	9	106		5
ERODE	70	48	17	34	95	327	173	790	13	203		3
KALLAKURICHI	48	28	9	21	43	89	153	490	5	54		1
KANCHEEPURAM	29	41	9	24	50	169	121	694	6	134		4
KANYAKUMARI	42	22	2	9	77	168	96	404	5	57	1	
KARUR	32	20	2	11	49	84	129	291	3	43	4	4
KRISHNAGIRI	46	25	7	14	58	90	251	779	7	62	2	3
MADURAI	53	58	8	24	75	358	246	994	16	275	1	6
MAYILADUTHURAI	38	8	16	14	32	69	129	315	6	53	2	
NAGAPATTINAM	66	23	12	9	69	79	155	261	9	56		
NAMAKKAL	61	32	4	17	97	175	198	615	8	109		
PERAMBALUR	18	20	4	9	42	75	64	312	4	42	1	3
PUDUKOTTAI	54	29	19	18	89	193	226	666	18	84	1	4
RAMANATHAPURAM	47	32	8	11	73	73	193	438	8	58		2
RANIPET	45	13	11	10	57	63	133	308	8	35	1	4
SALEM	81	67	10	34	90	363	214	905	11	191	3	3
SIVAGANGAI	43	38	7	15	71	130	252	537	14	63		1
TENKASI	45	16	1	6	53	66	130	289	9	42		
THANJAVUR	29	51	11	33	75	171	164	940	12	183	4	11
THE NILGIRIS	43	15	2	4	93	72	59	76	7	28		1
THENI	61	24	16	26	96	89	238	442	6	55	1	3
THIRUVALLUR	114	153	20	74	147	409	385	1217	27	453	3	11
THIRUVANNAMALAI	99	38	12	17	92	170	328	810	23	115	1	1
THIRUVARUR	54	24	9	14	52	102	118	370	6	81	1	3
THOOTHUKUDI	64	31	3	16	54	151	192	484	13	86		2
TIRUCHIRAPPALLI	60	46	12	31	89	369	198	840	21	197	3	6
TIRUNELVELI	166	30	5	6	63	99	133	451	7	96	1	7
TIRUPATTUR	42	12	4	5	37	59	176	419	17	44	2	3
TIRUPUR	70	64	12	42	86	265	171	760	11	204		
VELLORE	58	26	5	15	52	93	96	429	15	111	1	
VILLUPURAM	40	50	20	22	68	188	154	963	19	133	4	4
VIRUDHUNAGAR	49	23	9	19	66	94	160	550	8	67		1
Grand Total	2270	1563	399	907	2897	7297	6825	24340	451	5527	49	145

Emergency Care Centre Cases (Since inception till Oct - 2024)

ECC Performance since inception till Oct'24			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	36337	99%
2	Padiyanallur (25 June'14)	30833	84%
3	Singaperumal Koil (03 Nov'17)	17301	98%
4	Mahabalipuram (28 Sept'18)	19044	96%
5	Veppur (17 Nov'19)	16044	97%
6	Santhavellore (24 Nov'21)	7939	90%
7	Kodumbalur (03 Oct'20)	8984	95%
8	Madhanur (13 Feb'21)	13074	95%
9	Madurai (13 Feb'21)	8532	96%
10	Magudanchavadi (13 Feb'21)	11224	96%
11	Shoolagiri (13 Feb'21)	8518	89%
12	Gummidipoondi (13 Feb'21)	6137	97%
Total		183967	94%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Oct-24		FY 24-25 (Apr'24 till Oct'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,33,086	12.6	9,87,284	12.6
2	CHENGALPATTU	68	2,40,732	11.0	18,69,003	11.0
3	CHENNAI	71	1,12,308	8.5	8,45,419	8.6
4	COIMBATORE	67	2,38,642	11.0	19,25,101	10.9
5	CUDDALORE	55	3,40,266	12.3	25,96,206	12.3
6	DHARMAPURI	30	1,69,232	12.7	12,54,209	12.6
7	DINDIGUL	38	2,09,095	11.6	16,17,879	11.7
8	ERODE	47	2,11,721	11.3	17,03,614	11.4
9	KALLAKURICHI	31	1,93,106	11.7	14,75,334	11.6
10	KANCHEEPURAM	37	1,35,979	11.2	11,14,029	11.2
11	KANYAKUMARI	19	65,499	11.0	5,07,314	11.0
12	KARUR	20	1,15,651	12.0	9,06,694	11.9
13	KRISHNAGIRI	37	2,32,748	12.5	18,42,688	12.6
14	MADURAI	45	1,94,685	11.3	14,90,569	11.3
15	MAYILADUTHURAI	16	97,684	11.7	6,81,661	11.6
16	NAGAPATTINAM	18	1,19,713	12.2	8,90,500	12.1
17	NAMAKKAL	30	1,43,913	12.4	11,41,570	12.4
18	PERAMBALUR	18	90,357	12.4	6,92,483	12.3
19	PUDUKOTTAI	38	2,00,331	12.2	14,95,775	12.3
20	RAMANATHAPURAM	30	1,79,085	12.5	13,42,337	12.4
21	RANIPET	21	1,14,238	11.7	8,59,542	11.7
22	SALEM	51	2,78,715	12.0	21,18,854	12.0
23	SIVAGANGAI	32	1,71,696	12.8	14,25,378	12.7
24	TENKASI	20	1,11,058	12.3	9,74,438	12.2
25	THANJAVUR	34	1,97,127	12.0	15,81,404	12.0
26	THE NILGIRIS	39	1,33,388	10.1	10,50,473	10.1
27	THENI	27	1,43,433	11.9	11,14,836	11.9
28	THIRUVALLUR	74	3,19,212	10.3	23,67,870	10.3
29	THIRUVANNAMALAI	51	3,59,835	12.4	27,03,941	12.4
30	THIRUVARUR	23	1,25,395	11.9	9,49,426	11.9
31	THOOTHUKUDI	26	1,49,977	12.1	11,65,383	12.0
32	TIRUCHIRAPPALLI	45	2,21,400	11.8	16,94,762	11.8
33	TIRUNELVELI	23	1,21,442	11.9	9,65,866	11.9
34	TIRUPATTUR	26	1,44,685	11.6	11,53,005	11.5
35	TIRUPUR	32	1,86,917	12.0	14,93,192	12.0
36	VELLORE	26	1,19,629	11.5	9,58,561	11.5
37	VILLUPURAM	41	2,26,348	12.1	17,48,271	12.1
38	VIRUDHUNAGAR	26	1,54,889	12.5	11,58,711	12.3
TOTAL		1353	67,03,217	11.6	5,18,63,582	11.6

First Responder Performance – Till Oct’ 2024)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	60	1910
	FR - URAPAKKAM NEW BUS STAND	10	13	102	41	166
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	330	7082
	FR - RK NAGAR	1646	882	885	241	5463
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	330	7859
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	308	6195
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	231	8375
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	203	6451
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	145	6497
	FR - ROYAPURAM POLICE STATION	1881	973	1299	218	5003
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	241	8121
	FR - VADAPALANI POLICE STATION	1782	785	749	271	6526
	FR - VELACHERY	1666	1163	1267	435	6968
	FR - TIDEL PARK	1591	912	1154	212	5990
	FR ICF POLICE STATION	1490	904	715	244	6189
	FR POLLACHI MUNICIPALITY	331	247	606	513	1966
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	256	2438
	FR-UKKADAM PS	498	378	740	427	3914
	FR-PEELAMEDU POLICE STATION	618	409	600	402	3299
	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	317	2027
	FR- DINDIGUL BUS STAND	1838	775	1171	628	6420
ERODE	FR-ERODE BUS STAND	1197	867	1337	753	5938
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	246	5716
MADURAI	FR-KALAVASAL	1246	638	908	238	4254
	FR - PYKARA CHECK POST	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	886	5060
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	741	7693
	FR - SALEM NEW BUS STAND	1636	1400	1294	743	7373
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1129	7712
THANJAVUR	FR - KUMBAKONAM	7	0	510	828	3443
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	679	3885
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	910	8431
THIRUVALLUR	FR - PADI	1575	1053	757	279	6210
	FR - POONAMALLEE PHC	1646	843	789	235	4145
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	897	5146
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	786	4615
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	446	5049
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	698	6010
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	680	4114
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	254	3107
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	434	4801
Total		51768	33010	38959	17929	231034

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations

