



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: November

Year: 2024

&

Financial Year 2024 - 2025

Table of Contents

Page No.

1. Sense & Operations – Performance Summary	3 - 4
2. Ambulance Details	5
3. District wise IFT & Non-IFT Case Details	6
4. IFT & Non-IFT Emergencies Handled	7 - 11
5. ECC Performance	12
6. District Wise Kilometre Run & KMPL Details	13
7. FR Bike Performance	14
8. VVIP Convoy Performance	15
9. Issues to be Sorted out	16

GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: November 2024						FY- Year :2024-'25	
S.No.	Details	Oct'24		Nov'24		FY 24-25 (till Nov'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	385053	99.99%	382577	99.86%	3036987	99.98%
1.1.2	Number of Unattended Calls (UAC)	31	0.01%	37	0.14%	554	0.02%
1.1.3	Total Number of Calls received	385084	100.00%	382614	100.00%	3037541	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	69039	38.90%	69970	42.41%	537723	39.16%
1.2.2	Non-IFT Calls	108429	61.10%	95033	57.59%	835293	60.84%
1.2.3	Total Number of Emergency Calls	177468	100.00%	165003	100.00%	1373016	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.7%	NA	94.0%	NA	96.8%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.1%	NA	1.0%	NA	0.6%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.2%	NA	2.5%	NA	1.4%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	160818	99.94%	151269	99.71%	1238544	99.92%
2.1.2	Number of Unavailed	95	0.06%	437	0.29%	953	0.08%
2.1.3	Total Number of Dispatches	160913	100.00%	151706	100.00%	1239497	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%		0.00%
2.1.5	Number of Trips per ambulance/day	3.9	NA	3.9	NA	4.0	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1872	99.95%	1666	99.28%	13951	99.87%
2.1.7	Number of Unavailed	1	0.05%	12	0.72%	18	0.13%
2.1.8	Total Number of Neo-Natal Dispatches	1873	100.00%	1678	100.00%	13969	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	1.0		1.0		1.0	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	5971	3.71%	7414	4.90%	56552	4.57%
3.2	Acute Abdomen	14113	8.78%	13990	9.25%	121200	9.79%
3.3	Allergic Reactions	364	0.23%	376	0.25%	2796	0.23%
3.4	Animal Attack	4908	3.05%	1766	1.17%	28865	2.33%

3.5	Assault	8414	5.23%	3575	2.36%	66276	5.35%
3.6	Behavioral	571	0.36%	400	0.26%	4704	0.38%
3.7	Cardiac/Cardio Vascular	9800	6.09%	10426	6.89%	77317	6.24%
3.8	COVID-19	1	0.00%	12	0.01%	42	0.00%
3.9	Diabetes	4228	2.63%	3422	2.26%	34672	2.80%
4	Disasters due to Natural elements	300	0.19%	234	0.15%	2669	0.22%
4.1	Epilepsy	4526	2.81%	2049	1.35%	31277	2.53%
4.2	Fevers / Infections	8788	5.46%	10298	6.81%	62690	5.06%
4.3	Fire/Burns	983	0.61%	419	0.28%	6186	0.50%
4.4	Hazmat (Hazardous Material)	13	0.01%	1	0.00%	37	0.00%
4.5	Industrial	19	0.01%	8	0.01%	180	0.01%
4.6	Neonatal(upto 1 month)	1869	1.16%	1699	1.12%	14294	1.15%
4.7	Paediatric(1-12years)	1033	0.64%	530	0.35%	6643	0.54%
4.8	Pregnancy related	33135	20.60%	28446	18.80%	234819	18.96%
4.9	Respiratory	9030	5.62%	10957	7.24%	67429	5.44%
5	Trauma (Vehicular)	31165	19.38%	24610	16.27%	237836	19.20%
5.1	Stroke/CerebroVascular Accidents	3833	2.38%	7327	4.84%	35065	2.83%
5.2	Suicide attempt	1306	0.81%	582	0.38%	10233	0.83%
5.3	Trauma (non Vehicular)	10194	6.34%	12807	8.47%	82286	6.64%
5.4	Unconscious	5978	3.72%	2585	1.71%	45579	3.68%
5.5	Others	276	0.17%	7336	4.85%	8934	0.72%
	Total Emergencies(Beneficiaries)	160818	100.00%	151269	100.00%	1238581	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	20203	60.97%	19388	65.83%	147818	62.95%
6.2	Non-IFT	12932	39.03%	9058	34.17%	86999	37.05%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	9100	NA	3901	NA	65310	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	17408	NA	12396	NA	99129	NA

District Wise Distribution of Ambulances (As of Nov' 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Nov'24					FY 24-25 (Apr'24 to till Nov'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,794	1,264	45%	1,530	55%	21,173	9,799	46%	11,374	54%
CHENGALPATTU	5,545	2,114	38%	3,431	62%	50,673	16,829	33%	33,844	67%
CHENNAI	9,250	3,124	34%	6,126	66%	65,803	22,861	35%	42,942	65%
COIMBATORE	7,074	2,382	34%	4,692	66%	58,545	18,744	32%	39,801	68%
CUDDALORE	6,809	3,099	46%	3,710	54%	58,401	24,595	42%	33,806	58%
DHARMAPURI	3,710	1,926	52%	1,784	48%	29,827	13,786	46%	16,041	54%
DINDIGUL	4,008	2,061	51%	1,947	49%	32,988	15,897	48%	17,091	52%
ERODE	5,058	1,978	39%	3,080	61%	40,403	15,113	37%	25,290	63%
KALLAKURICHI	3,466	1,671	48%	1,795	52%	28,307	13,844	49%	14,463	51%
KANCHEEPURAM	3,016	1,036	34%	1,980	66%	27,291	9,074	33%	18,217	67%
KANYAKUMARI	2,095	981	47%	1,114	53%	16,864	6,738	40%	10,126	60%
KARUR	2,473	997	40%	1,476	60%	18,840	7,394	39%	11,446	61%
KRISHNAGIRI	4,209	2,197	52%	2,012	48%	35,664	17,842	50%	17,822	50%
MADURAI	5,545	2,552	46%	2,993	54%	42,589	18,542	44%	24,047	56%
MAYILADUTHURAI	1,885	1,034	55%	851	45%	15,635	7,542	48%	8,093	52%
NAGAPATTINAM	2,414	1,242	51%	1,172	49%	19,781	9,976	50%	9,805	50%
NAMAKKAL	3,465	1,464	42%	2,001	58%	27,090	11,370	42%	15,720	58%
PERAMBALUR	2,048	625	31%	1,423	69%	15,309	4,535	30%	10,774	70%
PUDUKOTTAI	4,322	1,921	44%	2,401	56%	36,477	15,806	43%	20,671	57%
RAMANATHAPURAM	2,767	1,323	48%	1,444	52%	23,264	10,148	44%	13,116	56%
RANIPET	2,128	1,142	54%	986	46%	16,848	9,252	55%	7,596	45%
SALEM	6,239	2,849	46%	3,390	54%	51,377	22,887	45%	28,490	55%
SIVAGANGAI	3,628	1,875	52%	1,753	48%	31,046	14,515	47%	16,531	53%
TENKASI	2,025	1,191	59%	834	41%	17,377	10,011	58%	7,366	42%
THANJAVUR	4,913	2,054	42%	2,859	58%	39,256	13,756	35%	25,500	65%
THE NILGIRIS	2,550	1,306	51%	1,244	49%	23,289	12,380	53%	10,909	47%
THENI	3,065	1,655	54%	1,410	46%	25,276	12,515	50%	12,761	50%
THIRUVALLUR	6,761	3,174	47%	3,587	53%	61,113	25,152	41%	35,961	59%
THIRUVANNAMALAI	5,335	2,660	50%	2,675	50%	46,800	24,372	52%	22,428	48%
THIRUVARUR	2,554	1,179	46%	1,375	54%	21,520	9,742	45%	11,778	55%
THOOTHUKUDI	2,919	1,327	45%	1,592	55%	23,890	10,815	45%	13,075	55%
TIRUCHIRAPPALLI	5,586	2,410	43%	3,176	57%	44,207	17,585	40%	26,622	60%
TIRUNELVELI	3,081	1,656	54%	1,425	46%	24,471	12,272	50%	12,199	50%
TIRUPATTUR	2,494	1,475	59%	1,019	41%	21,491	11,450	53%	10,041	47%
TIRUPUR	4,896	1,681	34%	3,215	66%	38,592	12,630	33%	25,962	67%
VELLORE	3,534	2,264	64%	1,270	36%	24,831	13,074	53%	11,757	47%
VILLUPURAM	4,541	1,635	36%	2,906	64%	38,249	13,575	35%	24,674	65%
VIRUDHUNAGAR	3,067	1,594	52%	1,473	48%	23,987	11,474	48%	12,513	52%
Total	160,818	68,108	42%	92,710	58%	1,087,275	459,774	42%	627,501	58%

District wise Emergencies Handled – Nov’ 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	116	78	117	210	4	3	40	18	24	99
CHENGALPATTU	179	69	180	248	8	12	48	16	22	72
CHENNAI	81	88	608	488	25	24	7	3	12	81
COIMBATORE	175	169	251	408	6	11	39	14	20	78
CUDDALORE	276	154	230	388	10	8	77	29	43	169
DHARMAPURI	201	57	156	89	4	2	42	11	22	73
DINDIGUL	167	65	161	142	7	1	28	2	31	76
ERODE	120	75	225	219	6	3	42	20	42	80
KALLAKURICHI	135	76	154	144	6	2	31	8	20	77
KANCHEEPURAM	69	36	147	233	7	6	15	6	8	40
KANYAKUMARI	65	26	119	58	6		6	4	34	46
KARUR	77	50	96	157	1	3	25	14	12	67
KRISHNAGIRI	154	42	136	114	5	1	37	5	21	41
MADURAI	168	95	197	259	3	5	24	8	40	115
MAYILADUTHURAI	73	30	104	67	7	4	24	5	13	40
NAGAPATTINAM	102	38	156	148	2	3	32	24	34	60
NAMAKKAL	122	65	143	163	6	5	33	15	30	54
PERAMBALUR	69	63	49	171	4	2	21	12	3	39
PUDUKOTTAI	156	70	146	242	8	10	57	37	49	94
RAMANATHAPURAM	122	41	99	120	5		42	9	21	63
RANIPET	42	16	110	85	3		8	5	10	31
SALEM	202	93	210	286	5	4	39	10	46	99
SIVAGANGAI	138	57	232	158	3	4	44	102	32	70
TENKASI	100	42	118	71	3	2	19	4	12	48
THANJAVUR	158	109	248	278	9	5	34	21	33	112
THE NILGIRIS	59	21	126	94	6	1	10	3	13	18
THENI	113	72	167	127	5	1	27	6	35	64
THIRUVALLUR	254	69	282	332	7	6	46	16	30	59
THIRUVANNAMALAI	209	85	151	258	4	1	57	27	30	67
THIRUVARUR	106	53	135	158	2	3	21	10	28	66
THOOTHUKUDI	124	48	134	163	3	4	32	4	36	62
TIRUCHIRAPPALLI	152	83	165	285	6	5	32	23	28	126
TIRUNELVELI	123	57	216	158	4	2	22	11	27	60
TIRUPATTUR	86	21	122	74	2	1	31	5	9	34
TIRUPUR	90	88	224	282	2	5	21	25	17	76
VELLORE	122	19	159	111	6	4	27	6	24	34
VILLUPURAM	161	93	130	283	6	9	42	14	22	92
VIRUDHUNAGAR	84	51	212	104	4	4	26	6	26	34
Grand Total	4950	2464	6615	7375	210	166	1208	558	959	2616

Vehicle District	Behavioural		Cardiac/Cardio Vascular		COVID-19		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	6	5	119	113			32	24	1	4
CHENGALPATTU	6	8	146	193			42	61	2	5
CHENNAI	49	24	258	370		1	95	180	10	36
COIMBATORE	8	7	272	288			77	82		14
CUDDALORE	4	7	214	210			65	71	2	4
DHARMAPURI	4	2	94	79			35	34	1	1
DINDIGUL	5	4	169	116		1	37	37		2
ERODE	6	16	162	137			48	49	3	1
KALLAKURICHI	3	3	85	90		1	30	25		2
KANCHEEPURAM	2	4	73	106			28	25	1	1
KANYAKUMARI	1	3	79	47			43	29	3	1
KARUR		2	87	102			23	25		
KRISHNAGIRI	2	1	105	50			42	24	3	3
MADURAI	5	10	216	188			43	80		11
MAYILADUTHURAI	3	1	118	47			37	15		4
NAGAPATTINAM	5	1	123	65		1	24	26	2	3
NAMAKKAL	2	5	148	118			39	35		1
PERAMBALUR		1	38	91		1	12	29		1
PUDUKOTTAI	6	7	189	163		3	43	50	2	
RAMANATHAPURAM	2	3	105	106			36	27	1	1
RANIPET	1		85	56			24	12	1	1
SALEM	3	10	188	180		1	64	83	2	2
SIVAGANGAI	8	2	213	143		1	49	37	3	5
TENKASI	3	3	137	38			43	17		
THANJAVUR	4	8	197	184			41	55	4	8
THE NILGIRIS	4	2	86	62			24	12	1	2
THENI	2	3	167	124			40	35		1
THIRUVALLUR	3	10	240	243	1		92	114	5	19
THIRUVANNAMALAI	7	5	130	137			46	51	2	6
THIRUVARUR	4	4	114	119		1	32	33	3	5
THOOTHUKUDI	6	5	129	93			32	37	2	7
TIRUCHIRAPPALLI	6	7	174	161			49	62	3	5
TIRUNELVELI	2	3	150	106			47	37	1	5
TIRUPATTUR	1	2	96	40			28	18		
TIRUPUR	7	12	200	222			57	79	2	3
VELLORE	6	4	177	69			61	41		4
VILLUPURAM	3	11	120	165			35	89		2
VIRUDHUNAGAR	5	1	137	65			46	41		4
Grand Total	194	206	5540	4886	1	11	1641	1781	60	174

Vehicle District	Environmental		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous Material)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR		1	7	15	99	168	4	4		
CHENGALPATTU	1	1	33	78	185	194	9	9		
CHENNAI		6	47	138	311	289	11	15		
COIMBATORE	1		34	90	234	232	5	8	1	
CUDDALORE			43	45	273	381	11	8		
DHARMAPURI			26	21	157	130	1	2		
DINDIGUL			16	29	115	80	2	7		
ERODE		1	15	25	139	210	3	10		
KALLAKURICHI			25	14	128	123	11	3		
KANCHEEPURAM			21	45	70	116	2	6		
KANYAKUMARI			4	21	90	28	2	4		
KARUR		1	15	24	89	158	4	4		
KRISHNAGIRI	1	1	17	22	146	73	5	2		
MADURAI			15	28	151	137	4	6		
MAYILADUTHURAI			17	11	72	56		4		
NAGAPATTINAM			13	15	116	119	3	3		
NAMAKKAL	1		14	32	100	118	7	10		
PERAMBALUR	1		10	14	91	188	3	3		
PUDUKOTTAI	1	1	21	39	137	156	9	6		
RAMANATHAPURAM			16	20	109	111	7	4		
RANIPET			15	16	76	41	11	6		
SALEM			44	53	212	162	7	9		
SIVAGANGAI		1	16	17	136	119	8	1		
TENKASI			9	10	75	39	1	1		
THANJAVUR		1	21	46	152	163	5	7		
THE NILGIRIS		1	19	17	43	65		1		
THENI			12	13	83	83	7	3		
THIRUVALLUR	2	1	51	82	367	201	10	14		
THIRUVANNAMALAI	1		35	30	158	177	9	13		
THIRUVARUR			25	13	72	114	5	2		
THOOTHUKUDI			10	19	62	73	1	3		
TIRUCHIRAPPALLI			24	49	156	224	6	5		
TIRUNELVELI			18	16	101	74	6	2		
TIRUPATTUR	1	1	14	16	109	38	4	1		
TIRUPUR			19	58	128	209		8		
VELLORE	1		17	21	160	69	5	1		
VILLUPURAM	1		24	30	100	223	7	15		
VIRUDHUNAGAR			18	17	91	64	7	7		
Grand Total	12	17	800	1249	5093	5205	202	217	1	

Vehicle District	Industrial		Neonatal (upto 1 month)		Pediatric (1-12years)		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			15		7	2	343	135	72	114
CHENGALPATTU		1	44	1	22	5	523	169	145	252
CHENNAI			170	7	18	5	524	87	204	597
COIMBATORE		1	70	4	12	5	520	372	179	456
CUDDALORE			57	7	23	16	919	357	204	306
DHARMAPURI			53	5	13	2	707	456	105	97
DINDIGUL			57	5	11	1	696	218	110	137
ERODE	2		36	1	7	2	592	546	146	220
KALLAKURICHI			35	4	9	5	540	369	107	132
KANCHEEPURAM			33	3	8	6	248	157	69	167
KANYAKUMARI			16		1		141	104	75	64
KARUR			17	2	3	2	272	173	48	119
KRISHNAGIRI			58	4	9	2	894	515	93	84
MADURAI			59	1	5	4	904	109	170	274
MAYILADUTHURAI			23	3	11	2	223	105	76	80
NAGAPATTINAM			12	3	12	4	203	151	89	118
NAMAKKAL			30		10		259	117	109	175
PERAMBALUR	1		11	3	9	3	113	126	40	128
PUDUKOTTAI			35	3	7	3	504	380	127	166
RAMANATHAPURAM			25	1	8	2	332	239	68	94
RANIPET			19	3	4	1	341	67	102	80
SALEM			80	2	22	3	1120	552	148	216
SIVAGANGAI			27	3	4		385	140	124	124
TENKASI			21		8		273	87	68	47
THANJAVUR			37	4	15	7	533	299	108	226
THE NILGIRIS			40	7	8	5	592	563	62	80
THENI			17		6	1	370	139	137	133
THIRUVALLUR		3	47	2	13	6	728	243	267	368
THIRUVANNAMALAI			63	2	15	4	1092	232	133	225
THIRUVARUR			15	4	9	3	246	98	115	116
THOOTHUKUDI			30	6	5	4	309	126	65	111
TIRUCHIRAPPALLI			75	4	23	10	886	449	152	224
TIRUNELVELI			32		10	4	365	107	113	112
TIRUPATTUR			50	7	10	1	548	177	74	61
TIRUPUR			24	2		7	332	367	121	295
VELLORE			62	2	14	2	881	110	158	102
VILLUPURAM			32	3	5	10	531	252	90	209
VIRUDHUNAGAR			52	12	9	6	399	165	85	90
Grand Total	3	5	1579	120	385	145	19388	9058	4358	6599

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (Non-Vehicular)		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	61	53	3	8	69	152	92	235	5	18	28	71
CHENGALPATTU	132	168	11	23	127	362	186	1058	19	161	44	265
CHENNAI	242	482	9	30	196	909	102	1038	4	323	141	905
COIMBATORE	145	208	4	19	156	519	114	1003	1	229	58	475
CUDDALORE	150	138	11	24	204	327	236	817	7	55	40	189
DHARMAPURI	73	45	4	1	71	147	112	443	3	19	42	68
DINDIGUL	95	69	5	4	121	209	191	585	3	47	34	110
ERODE	92	118	4	19	136	352	117	691	2	99	33	186
KALLAKURICHI	74	49	4	5	108	123	140	445	4	30	22	65
KANCHEEPURAM	55	87	9	15	58	185	87	559	3	67	23	110
KANYAKUMARI	54	31	3	6	121	173	93	366	3	22	22	81
KARUR	67	53		4	65	173	74	218		19	22	106
KRISHNAGIRI	92	57	4	3	106	134	221	724	6	18	40	92
MADURAI	131	116	9	14	152	326	210	777	5	131	41	299
MAYILADUTHURAI	58	27	9	4	79	81	59	180	3	25	25	60
NAGAPATTINAM	88	40	2	7	101	96	84	154	4	23	35	70
NAMAKKAL	121	101	5	3	119	232	141	535	3	63	22	154
PERAMBALUR	34	45	3	7	54	121	41	255	2	21	16	99
PUDUKOTTAI	87	67	9	6	128	207	164	512	5	44	31	135
RAMANATHAPURAM	78	56	3	2	84	107	132	317	6	26	22	95
RANIPET	78	30	7	6	67	85	110	356	5	24	23	65
SALEM	131	127	5	11	154	412	124	733	7	101	36	241
SIVAGANGAI	86	60	1	10	152	152	168	422	5	31	41	94
TENKASI	84	32	2	6	83	80	111	245	2	8	19	54
THANJAVUR	119	99	10	8	117	245	143	694	6	87	60	193
THE NILGIRIS	62	36	3	4	79	114	39	67	7	18	23	51
THENI	110	46	4	10	145	156	170	300	4	24	34	69
THIRUVALLUR	210	197	10	31	184	329	245	825	13	183	67	234
THIRUVANNAMALAI	133	102	5	13	109	227	238	788	4	59	29	166
THIRUVARUR	69	49	6	4	75	145	67	254	7	38	23	83
THOOTHUKUDI	71	74	4	6	110	198	124	415	9	38	29	96
TIRUCHIRAPPALLI	147	123	5	19	152	337	125	675	5	70	39	230
TIRUNELVELI	195	52	2	5	98	152	87	330		38	37	94
TIRUPATTUR	57	43	3	4	96	81	118	321	2	30	14	43
TIRUPUR	98	155	5	19	129	352	151	612	3	92	51	247
VELLORE	134	66	3	5	108	132	103	331	3	41	33	96
VILLUPURAM	68	99	10	11	88	231	124	858	7	46	29	161
VIRUDHUNAGAR	106	40		10	105	138	139	490	6	34	37	90
Grand Total	3887	3440	196	386	4306	8501	4982	19628	183	2402	1365	5942

Emergency Care Centre Cases (Since inception till Nov - 2024)

ECC Performance since inception till Nov'24			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	36565	98%
2	Padiyanallur (25 June'14)	31009	88%
3	Singaperumal Koil (03 Nov'17)	17424	94%
4	Mahabalipuram (28 Sept'18)	19378	98%
5	Veppur (17 Nov'19)	16331	97%
6	Santhavellore (24 Nov'21)	8095	95%
7	Kodumbalur (03 Oct'20)	9232	91%
8	Madhanur (13 Feb'21)	13416	94%
9	Madurai (13 Feb'21)	8721	97%
10	Magudanchavadi (13 Feb'21)	11449	97%
11	Shoolagiri (13 Feb'21)	8786	93%
12	Gummidipoondi (13 Feb'21)	6346	93%
Total		186752	94%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Nov-24		FY 24-25 (Apr'24 till Nov'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,32,504	12.6	11,19,788	12.6
2	CHENGALPATTU	68	2,34,135	11.0	21,03,138	11.0
3	CHENNAI	71	1,07,107	8.5	9,52,526	8.5
4	COIMBATORE	67	2,31,071	11.0	21,56,172	11.0
5	CUDDALORE	55	3,08,834	12.2	29,05,040	12.3
6	DHARMAPURI	30	1,60,419	12.5	14,14,628	12.5
7	DINDIGUL	38	2,03,480	13.3	18,21,359	12.5
8	ERODE	47	2,05,958	11.4	19,09,572	11.4
9	KALLAKURICHI	31	1,99,460	11.9	16,74,794	11.7
10	KANCHEEPURAM	37	1,43,268	11.1	12,57,297	11.1
11	KANYAKUMARI	19	65,713	11.0	5,73,027	11.0
12	KARUR	20	1,16,046	11.9	10,22,740	11.9
13	KRISHNAGIRI	37	2,13,442	12.3	20,56,130	12.4
14	MADURAI	45	2,01,670	11.3	16,92,239	11.3
15	MAYILADUTHURAI	16	92,519	11.8	7,74,180	11.7
16	NAGAPATTINAM	18	1,10,599	11.9	10,01,099	12.0
17	NAMAKKAL	30	1,35,818	12.3	12,77,388	12.3
18	PERAMBALUR	18	90,973	12.3	7,83,456	12.3
19	PUDUKOTTAI	38	2,00,537	12.1	16,96,312	12.2
20	RAMANATHAPURAM	30	1,70,410	12.3	15,12,747	12.4
21	RANIPET	21	1,12,276	11.8	9,71,818	11.8
22	SALEM	51	2,58,325	12.1	23,77,179	12.1
23	SIVAGANGAI	32	1,87,700	12.5	16,13,078	12.6
24	TENKASI	20	1,21,107	12.3	10,95,545	12.2
25	THANJAVUR	34	1,97,929	12.0	17,79,333	12.0
26	THE NILGIRIS	39	1,31,447	10.1	11,81,920	10.1
27	THENI	27	1,43,415	11.6	12,58,251	11.7
28	THIRUVALLUR	74	2,97,194	10.3	26,65,064	10.3
29	THIRUVANNAMALAI	51	3,31,382	12.3	30,35,323	12.3
30	THIRUVARUR	23	1,15,707	11.9	10,65,133	11.9
31	THOOTHUKUDI	26	1,43,608	11.9	13,08,991	11.9
32	TIRUCHIRAPPALLI	45	2,23,249	11.7	19,18,011	11.7
33	TIRUNELVELI	23	1,19,900	12.1	10,85,766	12.0
34	TIRUPATTUR	26	1,63,057	11.3	13,16,062	11.4
35	TIRUPUR	32	1,77,795	12.3	16,70,987	12.1
36	VELLORE	26	1,17,925	11.2	10,76,486	11.3
37	VILLUPURAM	41	2,10,503	12.0	19,58,774	12.0
38	VIRUDHUNAGAR	26	1,62,238	12.3	13,20,949	12.3
TOTAL		1353	65,38,720	11.7	5,84,02,302	11.7

First Responder Performance – Till Nov’ 2024)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	67	1917
	FR - URAPAKKAM NEW BUS STAND	10	13	102	41	166
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	343	7095
	FR - RK NAGAR	1646	882	885	255	5477
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	353	7882
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	6210
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	239	8383
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	203	6451
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	145	6497
	FR - ROYAPURAM POLICE STATION	1881	973	1299	228	5013
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	252	8132
	FR - VADAPALANI POLICE STATION	1782	785	749	288	6543
	FR - VELACHERY	1666	1163	1267	467	7000
	FR - TIDEL PARK	1591	912	1154	224	6002
	FR ICF POLICE STATION	1490	904	715	252	6197
	FR POLLACHI MUNICIPALITY	331	247	606	544	1997
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	282	2464
	FR-UKKADAM PS	498	378	740	456	3943
	FR-PEELAMEDU POLICE STATION	618	409	600	454	3351
	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	321	2031
	FR- DINDIGUL BUS STAND	1838	775	1171	669	6461
ERODE	FR-ERODE BUS STAND	1197	867	1337	843	6028
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	257	5727
MADURAI	FR-KALAVASAL	1246	638	908	254	4270
	FR - PYKARA CHECK POST	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	953	5127
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	815	7767
	FR - SALEM NEW BUS STAND	1636	1400	1294	802	7432
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1132	7715
THANJAVUR	FR - KUMBAKONAM	7	0	510	852	3467
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	691	3897
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	973	8494
THIRUVALLUR	FR - PADI	1575	1053	757	309	6240
	FR - POONAMALLEE PHC	1646	843	789	246	4156
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	925	5174
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	837	4666
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	463	5066
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	723	6035
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	708	4142
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	272	3125
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	463	4830
Total		51768	33010	38959	18938	232043

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Nov'24	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations