



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: May

Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : May 2024						FY- Year :2024-'25	
S.No.	Details	Apr'24		May'24		FY 24-25 (till May'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	380801	99.96%	405713	99.97%	786514	99.97%
1.1.2	Number of Unattended Calls (UAC)	148	0.04%	111	0.03%	259	0.03%
1.1.3	Total Number of Calls received	380949	100.00%	405824	100.00%	786773	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	64525	38.03%	66991	38.57%	131516	38.30%
1.2.2	Non-IFT Calls	105151	61.97%	106701	61.43%	211852	61.70%
1.2.3	Total Number of Emergency Calls	169676	100.00%	173692	100.00%	343368	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.9%	NA	98.5%	NA	98.7%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.3%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.9%	NA	1.2%	NA	1.0%	NA
2	Operations						
2.1.1	Number of Availed(Beneficiaries)	151205	99.92%	154880	99.96%	306085	99.94%
2.1.2	Number of Unavailed	116	0.08%	67	0.04%	183	0.06%
2.1.3	Total Number of Dispatches	151321	100.00%	154947	100.00%	306268	100.00%
2.1.4	Number of Ambulance Services Busy	0		0		0	
2.1.5	Number of Trips per ambulance/day	3.7	NA	3.7	NA	3.7	NA
	Neo-Natal Ambulances						
2.1.6	Number of Availed(Beneficiaries)	1757	100.00%	1846	100.00%	3603	100.00%
2.1.7	Number of Unavailed	0	0.00%	0	0.00%	0	0.00%
2.1.8	Total Number of Neo-Natal Dispatches	1757	100.00%	1846	100.00%	3603	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.9		0.9		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7178	4.75%	7074	4.57%	14258	4.66%
3.2	Acute Abdomen	13961	9.23%	16177	10.44%	30144	9.85%
3.3	Allergic Reactions	330	0.22%	312	0.20%	643	0.21%
3.4	Animal Attack	3108	2.06%	3951	2.55%	7061	2.31%
3.5	Assault	10969	7.25%	9605	6.20%	20584	6.72%
3.6	Behavioral	645	0.43%	646	0.42%	1291	0.42%
3.7	Cardiac/Cardio Vascular	9113	6.03%	9434	6.09%	18551	6.06%
3.8	COVID-19	8	0.01%	4	0.00%	12	0.00%
3.9	Diabetes	4075	2.70%	4564	2.95%	8641	2.82%
4	Disasters due to Natural elements	339	0.22%	314	0.20%	653	0.21%
4.1	Epilepsy	3705	2.45%	4165	2.69%	7875	2.57%
4.2	Fevers / Infections	5430	3.59%	5628	3.63%	11059	3.61%
4.3	Fire/Burns	850	0.56%	858	0.55%	1709	0.56%
4.4	Hazmat (Hazardous Material)	0	0.00%	4	0.00%	4	0.00%
4.5	Industrial	33	0.02%	23	0.01%	56	0.02%
4.6	Neonatal(upto 1 month)	1772	1.17%	1943	1.25%	3715	1.21%
4.7	Paediatric(1-12years)	799	0.53%	760	0.49%	1559	0.51%
4.8	Pregnancy related	27937	18.48%	28625	18.48%	56564	18.47%
4.9	Respiratory	7855	5.19%	7673	4.95%	15532	5.07%
5	Trauma (Vehicular)	31644	20.93%	30712	19.83%	62398	20.38%
5.1	Stroke/CerebroVascular Accidents	3810	2.52%	4057	2.62%	7867	2.57%
5.2	Suicide attempt	1386	0.92%	1419	0.92%	2806	0.92%
5.3	Trauma (non Vehicular)	9538	6.31%	9722	6.28%	19263	6.29%
5.4	Unconscious	6465	4.28%	6928	4.47%	13397	4.38%
5.5	Others	255	0.17%	282	0.18%	537	0.18%
	Total Emergencies(Beneficiaries)	151205	100.00%	154880	100.00%	306179	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	17780	63.64%	19099	66.72%	36879	65.20%
6.2	Non-IFT	10157	36.36%	9526	33.28%	19683	34.80%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8813	NA	8700	NA	17513	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	12591	NA	13158	NA	25749	NA

District Wise Distribution of Ambulances (As of May 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	3	16	2		21	
2	CHENGALPATTU	14	52	1	1	68	2
3	CHENNAI	13	54	3	1	71	13
4	COIMBATORE	7	57	2	1	67	4
5	CUDDALORE	8	45	2		55	1
6	DHARMAPURI	4	24	2		30	
7	DINDIGUL	7	29	2		38	1
8	ERODE	4	41	2		47	1
9	KALLAKURICHI	4	25	2		31	
10	KANCHEEPURAM	6	30	1		37	
11	KANYAKUMARI	3	14	2		19	
12	KARUR	4	15	1		20	
13	KRISHNAGIRI	4	31	2		37	1
14	MADURAI	8	34	2	1	45	2
15	MAYILADUTHURAI	2	13	1		16	
16	NAGAPATTINAM	3	14	1		18	
17	NAMAKKAL	4	24	2		30	
18	PERAMBALUR	2	15	1		18	1
19	PUDUKOTTAI	8	28	2		38	
20	RAMANATHAPURAM	5	23	2		30	
21	RANIPET	3	17	1		21	2
22	SALEM	5	44	2		51	1
23	SIVAGANGA	6	24	2		32	
24	TENKASI	3	16	1		20	2
25	THANJAVUR	6	27	1		34	
26	THE NILGIRIS	7	30	2		39	
27	THENI	4	21	2		27	1
28	THIRUVALLUR	7	65	2		74	2
29	THIRUVANNAMALAI	8	41	2		51	1
30	THIRUVARUR	3	19	1		23	
31	THOOTHUKUDI	6	18	2		26	
32	TIRUCHIRAPPALLI	8	35	2		45	1
33	TIRUNELVELI	5	17	1		23	1
34	TIRUPATTUR	7	17	2		26	
35	TIRUPUR	3	27	2		32	1
36	VELLORE	5	20	1		26	1
37	VILLUPURAM	3	37	1		41	2
38	VIRUDHUNAGAR	3	20	3		26	
Total		205	1079	65	4	1353	41

District IFT & Non-IFT Case Details

District	May-24					FY 24-25 (Apr'24 to till May'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,657	1,288	48%	1,369	52%	5,479	2,704	49%	2,775	51%
CHENGALPATTU	6,378	2,042	32%	4,336	68%	12,327	3,924	32%	8,403	68%
CHENNAI	7,988	2,802	35%	5,186	65%	15,631	5,491	35%	10,140	65%
COIMBATORE	7,050	2,180	31%	4,870	69%	14,426	4,444	31%	9,982	69%
CUDDALORE	7,373	2,996	41%	4,377	59%	14,426	5,990	42%	8,436	58%
DHARMAPURI	3,612	1,600	44%	2,012	56%	7,084	3,195	45%	3,889	55%
DINDIGUL	4,204	2,020	48%	2,184	52%	8,331	3,995	48%	4,336	52%
ERODE	4,997	1,797	36%	3,200	64%	9,847	3,522	36%	6,325	64%
KALLAKURICHI	3,468	1,803	52%	1,665	48%	7,401	3,988	54%	3,413	46%
KANCHEEPURAM	3,488	1,149	33%	2,339	67%	6,713	2,252	34%	4,461	66%
KANYAKUMARI	1,960	763	39%	1,197	61%	4,057	1,564	39%	2,493	61%
KARUR	2,443	988	40%	1,455	60%	4,812	1,917	40%	2,895	60%
KRISHNAGIRI	4,634	2,438	53%	2,196	47%	9,189	4,753	52%	4,436	48%
MADURAI	5,419	2,336	43%	3,083	57%	10,728	4,562	43%	6,166	57%
MAYILADUTHURAI	1,804	866	48%	938	52%	3,595	1,725	48%	1,870	52%
NAGAPATTINAM	2,347	1,136	48%	1,211	52%	5,008	2,610	52%	2,398	48%
NAMAKKAL	3,296	1,374	42%	1,922	58%	6,592	2,765	42%	3,827	58%
THE NILGIRIS	3,126	1,638	52%	1,488	48%	6,294	3,273	52%	3,021	48%
PERAMBALUR	1,869	532	28%	1,337	72%	3,582	1,015	28%	2,567	72%
PUDUKOTTAI	4,640	2,090	45%	2,550	55%	9,079	3,945	43%	5,134	57%
RAMANATHAPURAM	2,626	1,243	47%	1,383	53%	5,163	2,481	48%	2,682	52%
RANIPET	2,199	1,165	53%	1,034	47%	4,187	2,240	53%	1,947	47%
SALEM	6,180	2,758	45%	3,422	55%	12,519	5,501	44%	7,018	56%
SIVAGANGAI	4,124	1,849	45%	2,275	55%	7,590	3,545	47%	4,045	53%
TENKASI	2,136	1,243	58%	893	42%	4,256	2,470	58%	1,786	42%
THANJAVUR	5,035	1,733	34%	3,302	66%	9,826	3,327	34%	6,499	66%
THENI	3,096	1,518	49%	1,578	51%	6,249	3,062	49%	3,187	51%
THIRUVALLUR	7,918	3,018	38%	4,900	62%	15,158	5,779	38%	9,379	62%
THIRUVANNAMALAI	5,852	3,038	52%	2,814	48%	11,654	6,016	52%	5,638	48%
THIRUVARUR	2,702	1,180	44%	1,522	56%	5,384	2,380	44%	3,004	56%
THOOTHUKUDI	3,064	1,366	45%	1,698	55%	6,089	2,715	45%	3,374	55%
TIRUCHIRAPPALLI	5,542	2,221	40%	3,321	60%	10,717	4,339	40%	6,378	60%
TIRUNELVELI	3,200	1,691	53%	1,509	47%	6,265	3,338	53%	2,927	47%
TIRUPATTUR	2,758	1,440	52%	1,318	48%	5,455	2,728	50%	2,727	50%
TIRUPUR	4,760	1,552	33%	3,208	67%	9,560	3,073	32%	6,487	68%
VELLORE	3,075	1,520	49%	1,555	51%	6,030	2,991	50%	3,039	50%
VILLUPURAM	4,955	1,799	36%	3,156	64%	9,546	3,356	35%	6,190	65%
VIRUDHUNAGAR	2,905	1,420	49%	1,485	51%	5,836	2,840	49%	2,996	51%
Total	1,54,880	65,592	42%	89,288	58%	3,06,085	1,29,815	42%	1,76,270	58%

District wise Emergencies Handled – May 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	123	84	194	240	3	2	68	25	46	200
CHENGALPATTU	170	103	167	369	3	5	94	27	55	234
CHENNAI	65	58	596	426	10	9	18	10	45	281
COIMBATORE	142	162	238	454	14	10	60	46	41	278
CUDDALORE	267	174	269	675	8	1	99	68	161	445
DHARMAPURI	165	42	177	212	2	3	106	33	50	171
DINDIGUL	130	78	158	176	1	2	67	32	88	197
ERODE	78	95	211	291	4	2	51	25	59	230
KALLAKURICHI	125	59	204	187	1	2	45	24	44	148
KANCHEEPURAM	91	59	121	275	5	5	53	25	32	133
KANYAKUMARI	21	18	96	66	2		22	1	65	114
KARUR	81	50	110	228	3	2	55	13	42	170
KRISHNAGIRI	110	56	196	139	4	2	113	47	53	151
MADURAI	152	126	190	250	7	4	81	36	73	238
MAYILADUTHURAI	60	30	121	90	2	4	24	15	26	114
NAGAPATTINAM	72	52	177	147	1	2	86	41	62	161
NAMAKKAL	106	86	155	195	3	2	52	22	72	176
PERAMBALUR	53	61	54	233			29	24	14	137
PUDUKOTTAI	141	79	237	318	6	4	119	62	110	280
RAMANATHAPURAM	79	38	126	130	1	2	49	38	65	109
RANIPET	51	16	80	106	4		30	10	40	74
SALEM	176	138	221	272	7	2	113	42	93	321
SIVAGANGAI	115	54	240	193	7	4	111	549	73	164
TENKASI	86	56	142	68	4	1	25	15	51	79
THANJAVUR	147	147	200	388	8	8	45	50	63	304
THE NILGIRIS	41	27	172	204	2	6	15	21	47	57
THENI	103	57	142	150	4	3	33	11	77	165
THIRUVALLUR	239	131	284	474	16	14	89	26	80	250
THIRUVANNAMALAI	216	97	243	412	5	6	107	42	77	196
THIRUVARUR	97	68	114	190	2	3	41	26	59	156
THOOTHUKUDI	87	39	135	154	4	2	55	20	61	177
TIRUCHIRAPPALLI	122	87	140	300	5	4	67	58	89	343
TIRUNELVELI	71	56	226	164	6	2	24	11	71	135
TIRUPATTUR	59	35	127	111	2	1	44	22	38	114
TIRUPUR	84	97	174	310	2	4	38	21	65	231
VELLORE	90	40	133	150	4	6	58	19	64	125
VILLUPURAM	172	123	175	402	9	8	103	53	61	262
VIRUDHUNAGAR	69	40	162	121	4		35	17	54	119
Grand Total	4256	2818	6907	9270	175	137	2324	1627	2366	7239

Vehicle District	Behavioral		Cardiac/Cardio Vasc		COVID-19		Diabetes		Disasters due to Nat	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	2	6	78	56			32	40		
CHENGALPATTU	6	17	122	192			46	101	4	10
CHENNAI	141	77	248	347			96	262	36	40
COIMBATORE	5	14	222	256			76	153	2	31
CUDDALORE	6	10	229	205			63	118	4	13
DHARMAPURI	5	8	77	70			28	50	4	
DINDIGUL	3	6	142	97			39	74	4	1
ERODE	5	39	136	111			40	79	3	2
KALLAKURICHI	7	5	77	74			36	40	2	1
KANCHEEPURAM	2	4	73	115			47	72	1	9
KANYAKUMARI	2	4	61	32			34	39		1
KARUR	3	6	71	80			22	44	1	1
KRISHNAGIRI	3	2	93	64			43	50	7	6
MADURAI	1	13	132	163			59	74		1
MAYILADUTHURAI	2	3	83	46	1		34	25		1
NAGAPATTINAM	2	2	122	69			34	34		
NAMAKKAL	9	21	134	89			34	74		2
PERAMBALUR	1		53	72			13	43	1	1
PUDUKOTTAI	20	17	158	143			58	68	3	
RAMANATHAPURAM	3	1	114	72			20	32		
RANIPET	1	2	78	42			41	27	1	
SALEM	3	15	218	186	2		64	149		1
SIVAGANGAI	4	6	145	107			74	41	7	6
TENKASI	6	3	136	43		1	36	24		
THANJAVUR	2	9	162	199			42	154	2	2
THE NILGIRIS	3	2	111	59			30	27	2	12
THENI	1	4	157	94			35	64		1
THIRUVALLUR	5	7	249	313			93	150	4	19
THIRUVANNAMALAI	1	6	155	161			68	97	3	3
THIRUVARUR	7	8	107	104			37	39		1
THOOTHUKUDI	2	5	124	80			30	51	2	2
TIRUCHIRAPPALLI	3	10	132	149			49	96	1	4
TIRUNELVELI	3	4	211	89			40	41		11
TIRUPATTUR	4	4	76	49			52	32	2	1
TIRUPUR	2	15	165	163			43	142	7	15
VELLORE	3	3	101	73			37	54	3	5
VILLUPURAM	2	2	116	129			51	148		
VIRUDHUNAGAR	4	2	110	63			47	33	1	4
Grand Total	284	362	4978	4456	3	1	1723	2841	107	207

Vehicle District	Environmentals		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			25	25	34	63	5	6		
CHENGALPATTU	2	5	67	181	72	146	4	19		
CHENNAI		19	100	288	228	216	12	22		
COIMBATORE	1	3	64	217	139	157	15	17		
CUDDALORE	1	3	70	79	87	221	28	28		
DHARMAPURI			21	36	58	48	3	7		
DINDIGUL	1	1	48	62	57	30	11	24	1	1
ERODE	1	1	38	79	53	89	6	16		
KALLAKURICHI	1	2	46	38	49	67	24	7		
KANCHEEPURAM	1		26	76	47	108	6	13		
KANYAKUMARI			19	24	43	28	1	10		
KARUR			16	28	28	93	5	6		
KRISHNAGIRI	1	1	57	42	84	50	17	6		
MADURAI			39	73	66	80	17	15		
MAYILADUTHURAI			17	17	20	29	8	7		
NAGAPATTINAM			21	23	40	42	3	6		
NAMAKKAL		2	58	53	42	56	2	6		
PERAMBALUR		1	11	22	23	91	6	6		
PUDUKOTTAI			47	49	58	75	18	15		
RAMANATHAPURAM			25	27	28	40	4	9		
RANIPET			43	27	36	77	11	14		
SALEM		2	75	126	67	100	8	21		
SIVAGANGAI			33	30	57	50	13	6		
TENKASI			22	18	45	22	7	5	1	
THANJAVUR		3	66	87	79	82	10	15		
THE NILGIRIS	1		27	29	53	86	5	2		
THENI			40	42	57	136	9	14		
THIRUVALLUR	3	10	93	153	123	173	27	39		
THIRUVANNAMALAI	1	2	73	70	95	120	13	11		
THIRUVARUR		7	31	41	34	48	9	5		
THOOTHUKUDI			23	38	52	56	9	11		
TIRUCHIRAPPALLI		2	46	72	76	121	10	17		
TIRUNELVELI			35	43	56	48	4	10		
TIRUPATTUR		3	36	30	47	35	14	4		
TIRUPUR		1	49	131	68	134	8	17		1
VELLORE	1	3	44	36	33	68	6	6		
VILLUPURAM		1	57	85	74	144	9	22		
VIRUDHUNAGAR			29	31	51	40	10	17		
Grand Total	15	72	1637	2528	2359	3269	377	481	2	2

Vehicle District	Industrial		Neonatal(upto 1 mo		Paediatric(1-12years		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	1		27	6	6	2	350	104	47	54
CHENGALPATTU		1	45	2	36	9	543	223	115	237
CHENNAI		1	187	13	49	6	394	63	160	353
COIMBATORE			56	5	17	14	585	471	105	313
CUDDALORE			64	7	27	19	853	499	118	181
DHARMAPURI		1	76	1	3	2	506	588	65	58
DINDIGUL		1	49	3	18	4	700	160	67	92
ERODE	1		58	2	5		609	524	100	141
KALLAKURICHI			78	5	33	4	647	297	85	83
KANCHEEPURAM			17	3	9	5	240	198	78	107
KANYAKUMARI			18				133	161	42	36
KARUR			26	1	8	1	271	152	31	68
KRISHNAGIRI			65	3	38		1,063	552	68	64
MADURAI			43	4	19	1	912	162	113	169
MAYILADUTHURAI			25	1	8	2	182	77	64	46
NAGAPATTINAM			11	1	14	3	217	205	68	75
NAMAKKAL		1	44	3	7	2	233	133	65	99
PERAMBALUR			21	2	6	3	114	125	26	63
PUDUKOTTAI			39	3	8	2	568	334	119	125
RAMANATHAPURAM	1		21	2	9	9	317	210	50	47
RANIPET			47	2	7		333	50	80	48
SALEM	3		58	5	24	9	1,086	424	118	195
SIVAGANGAI			44	4	6	1	340	136	80	79
TENKASI			30	2	6	1	297	32	63	37
THANJAVUR		1	31	8	13	13	490	281	70	139
THE NILGIRIS			50	5	17	2	749	608	68	63
THENI	1		28	3	15		334	95	94	83
THIRUVALLUR	1	1	35	4	17	9	756	464	217	321
THIRUVANNAMALAI		1	91	6	26	6	1,135	257	155	128
THIRUVARUR			26		16		234	76	78	78
THOOTHUKUDI			36	1	13	4	324	102	71	80
TIRUCHIRAPPALLI		1	89	9	30	4	859	368	116	174
TIRUNELVELI	1		20	2	22	4	409	86	82	66
TIRUPATTUR			48	4	17	7	544	268	63	49
TIRUPUR		2	48	8	9	2	354	390	80	181
VELLORE			59	2	9	2	543	130	105	69
VILLUPURAM			49	4	27	9	500	332	86	131
VIRUDHUNAGAR	1	2	46	2	4	1	375	189	77	52
Grand Total	10	13	1805	138	598	162	19099	9526	3289	4384

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (non Vehicu		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	30	34	19	16	52	81	134	284	9	37	3	4
CHENGALPATTU	55	87	33	67	114	376	263	1,458	21	457	5	10
CHENNAI	132	135	21	118	145	639	92	994	26	799	1	10
COIMBATORE	88	103	8	53	100	416	183	1,171	17	516	2	10
CUDDALORE	66	70	34	39	122	270	398	1,076	17	165	5	11
DHARMAPURI	46	27	7	14	54	110	137	466	9	65	1	
DINDIGUL	57	42	6	13	89	177	270	790	12	114	2	7
ERODE	81	62	14	37	70	277	157	809	16	283	1	6
KALLAKURICHI	49	31	9	17	65	81	173	420	3	71		2
KANCHEEPURAM	62	48	12	36	73	198	145	696	8	150		4
KANYAKUMARI	37	35	4	15	69	136	87	405	6	70	1	2
KARUR	33	21	4	11	44	85	131	300	3	92		3
KRISHNAGIRI	110	20	7	15	62	111	238	736	6	71		8
MADURAI	65	106	9	27	80	221	251	1,032	25	279	2	9
MAYILADUTHURAI	31	19	16	13	41	67	92	270	8	62	1	
NAGAPATTINAM	32	11	5	13	75	59	83	227	11	36		2
NAMAKKAL	67	41	10	16	78	155	188	523	15	164		1
PERAMBALUR	7	18	4	12	22	66	71	307	2	48	1	2
PUDUKOTTAI	47	22	24	19	102	138	195	682	10	114	3	1
RAMANATHAPURAM	43	21	8	10	58	80	210	448	12	56		2
RANIPET	53	18	9	12	62	52	143	399	15	57		1
SALEM	80	63	16	25	98	287	201	790	26	249	1	
SIVAGANGAI	80	32	9	9	111	125	285	577	14	99	1	3
TENKASI	47	23	5	5	77	71	147	340	9	46	1	1
THANJAVUR	31	52	19	32	85	157	150	928	15	233	3	10
THE NILGIRIS	55	24	8	9	110	95	65	102	7	45		3
THENI	68	29	15	16	80	108	209	446	16	55		2
THIRUVALLUR	119	149	32	75	150	413	340	1,213	44	477	2	15
THIRUVANNAMALAI	108	57	21	20	115	212	308	763	22	140		1
THIRUVARUR	68	26	6	24	75	112	130	399	8	109	1	2
THOOTHUKUDI	49	31	2	13	97	182	180	556	10	91		3
TIRUCHIRAPPALLI	71	53	6	27	88	249	200	882	22	280		11
TIRUNELVELI	152	27	10	16	82	94	144	447	22	151		2
TIRUPATTUR	34	16	17	11	58	52	140	400	18	70		
TIRUPUR	66	52	8	36	73	239	186	766	22	247	1	3
VELLORE	58	24	13	8	54	132	90	448	11	152	1	
VILLUPURAM	39	34	16	31	82	196	157	896	14	139		5
VIRUDHUNAGAR	59	19	6	17	77	114	186	507	13	95		
Grand Total	2375	1682	472	947	3089	6633	6759	23953	544	6384	39	156

Emergency Care Centre Cases (Since inception till May - 2024)

ECC Performance since inception till May'24		
ECC(inception)	Total Number of cases	Live Saved Percentage
Achrapakkam(24 Nov'21)	35042	92.1%
Padiyanallur (25 June'14)	29382	88.1%
Injambakkam (03 Nov'17)	16561	94.8%
Mahabalipuram (28 Sept'18)	17689	96.1%
Veppur (17 Nov'19)	14501	97.1%
Santhavellore(24 Nov'21)	7208	87.5%
Kodumbalur(03 Oct'20)	7595	94.8%
Madhanur(13 Feb'21)	10697	94.2%
Madurai(13 Feb'21)	7520	96.1%
Magudanchavadi(13 Feb'21)	9829	95.3%
Shoolagiri(13 Feb'21)	7217	92.3%
Gummidipoondi(13 Feb'21)	5364	95.9%
Total	168605	93.7%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	May-24		FY 24-25 (Apr'24 till May'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	2,659	12.5	2,43,146	12.6
2	CHENGALPATTU	68	6,389	11.1	4,39,840	11.1
3	CHENNAI	71	7,994	8.8	2,11,776	8.9
4	COIMBATORE	67	7,050	10.8	4,72,346	10.9
5	CUDDALORE	55	7,377	12.3	6,37,074	12.3
6	DHARMAPURI	30	3,613	12.6	2,99,946	12.6
7	DINDIGUL	38	4,206	11.7	4,12,447	11.7
8	ERODE	47	5,000	11.5	4,23,846	11.6
9	KALLAKURICHI	31	3,470	11.6	3,67,729	11.6
10	KANCHEEPURAM	37	3,490	11.3	2,67,260	11.2
11	KANYAKUMARI	19	1,960	10.9	1,23,402	11.1
12	KARUR	20	2,444	11.7	2,31,000	11.8
13	KRISHNAGIRI	37	4,637	12.7	4,63,797	12.7
14	MADURAI	45	5,425	11.2	3,76,744	11.2
15	MAYILADUTHURAI	16	1,804	11.6	1,65,744	11.7
16	NAGAPATTINAM	18	2,348	12.2	2,25,231	12.1
17	NAMAKKAL	30	3,297	12.2	2,81,764	12.3
18	PERAMBALUR	18	1,871	12.2	1,66,764	12.3
19	PUDUKOTTAI	38	4,640	12.4	3,81,910	12.4
20	RAMANATHAPURAM	30	2,629	12.7	3,28,339	12.8
21	RANIPET	21	2,199	11.5	2,11,994	11.6
22	SALEM	51	6,180	12.0	5,25,316	12.0
23	SIVAGANGAI	32	4,126	12.7	3,58,383	12.7
24	TENKASI	20	2,136	12.1	2,44,022	12.2
25	THANJAVUR	34	5,037	12.1	3,89,505	12.2
26	THE NILGIRIS	39	3,127	10.4	2,90,596	10.2
27	THENI	27	3,098	11.9	2,77,574	11.9
28	THIRUVALLUR	74	7,920	10.4	5,66,412	10.4
29	THIRUVANNAMALAI	51	5,854	12.2	6,70,930	12.2
30	THIRUVARUR	23	2,704	11.8	2,34,191	11.8
31	THOOTHUKUDI	26	3,065	11.8	2,97,430	11.9
32	TIRUCHIRAPPALLI	45	5,544	11.7	4,28,044	11.8
33	TIRUNELVELI	23	3,203	11.8	2,47,456	11.8
34	TIRUPATTUR	26	2,758	11.8	2,88,407	11.8
35	TIRUPUR	32	4,761	12.0	3,73,503	12.1
36	VELLORE	26	3,076	11.4	2,36,202	11.4
37	VILLUPURAM	41	4,959	12.0	4,30,484	12.0
38	VIRUDHUNAGAR	26	2,907	12.1	2,94,765	12.2
TOTAL		1353	1,54,957	11.7	1,28,85,319	11.8

First Responder Performance (May 2024)

FR Bike Financial Yearwise Performance												
Vehicle District	Vehicle Location	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	NA	57	186	240	587	112	99	0	0	0	1281
CHENGALPATTU	FR - TAMBARAM JUNCTION	NA	84	251	340	436	63	426	81	169	11	1861
CHENGALPATTU	FR - URAPAKKAM NEW BUS STAND							10	13	102	17	142
CHENNAI	FR - PERAMBUR RAILWAY STATION	120	619	390	420	927	729	1937	915	695	104	6856
CHENNAI	FR - RK NAGAR	NA	115	1	147	1078	468	1646	882	885	80	5302
CHENNAI	FR-PULIANTHOPE POLICE STATION	59	370	276	295	1124	836	2123	1093	1353	93	7622
CHENNAI	FR - FLOWER BAZAAR POLICE STATION	80	635	389	409	426	649	1582	843	874	81	5968
CHENNAI	FR - HOTEL PARK - GEMINI FLY OVER	223	678	251	213	972	1104	1914	1292	1497	17	8161
CHENNAI	FR - NUNGAMPAKKAM POLICE STATION	45	430	275	375	1125	764	1848	690	696	36	6284
CHENNAI	FR - EGMORE RAILWAY HOSPITAL	156	666	375	335	894	759	1395	869	903	34	6386
CHENNAI	FR - ROYAPURAM POLICE STATION						632	1881	973	1299	52	4837
CHENNAI	FR - T.NAGAR FIRE STATION	79	610	457	488	1278	202		0	0	0	3114
CHENNAI	FR - TRIPLICANE	14	393	807	963	852	898	1904	931	1118	61	7941
CHENNAI	FR - VADAPALANI POLICE STATION	NA	129	438	527	1119	726	1782	785	749	79	6334
CHENNAI	FR - VELACHERY	NA	200	280	481	799	677	1666	1163	1267	120	6653
CHENNAI	FR - TIDEL PARK	59	361	169	260	701	571	1591	912	1154	59	5837
CHENNAI	FR ICF POLICE STATION	31	567	268	315	1006	649	1490	904	715	51	5996
COIMBATORE	FR POLLACHI MUNICIPALITY					34	235	331	247	606	148	1601
COIMBATORE	FR-KAUNDAMPALAYAM	NA	191	155	246	350	210	455	209	366	102	2284
COIMBATORE	FR-UKKADAM PS	NA	278	403	361	501	328	498	378	740	106	3593
COIMBATORE	FR-PEELAMEDU POLICE STATION			92	355	558	265	618	409	600	111	3008
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	NA	52	335	474	257			0	0	0	1118
CUDDALORE	FR VADDALORE PHC					229	18	507	441	515	81	1791
DINDIGUL	FR - DINDIGUL BUS STAND			279	662	423	644	1838	775	1171	80	5872
ERODE	FR-ERODE BUS STAND	NA	95	252	494	685	258	1197	867	1337	164	5349
ERODE	FR-ERODE COLLECTOR OFFICE	NA	7						0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	NA	67	184	291	292	124		0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	NA	NA	111	359	820	1010	1102	1139	929	54	5524
MADURAI	FR-KALAVASAL	NA	75	320	233	231	365	1246	638	908	2	4018
MADURAI	FR - PYKARA CHECK POST	NA	17	48	231	442	379	1242	914	770	13	4056
PUDUKOTTAI	FR - PUDHUKOTTAI GH	NA	93	108	165	392	457	745	867	1347	203	4377
SALEM	FR-KURANGUCHAVADI	NA	85	121	480	1333	419	2005	1312	1197	152	7104
SALEM	FR - SALEM NEW BUS STAND	NA	280	246	338	1065	371	1636	1400	1294	182	6812
SIVAGANGAI	FR - MADURAI MUKKU	NA	22	372	777	959	637	1593	895	1328	74	6657
THANJAVUR	FR - KUMBAKONAM	NA	286	231	440	438	703	7	0	510	190	2805
THANJAVUR	FR-THANJAVUR NEW BUS STAND	NA	263	330	501	620	686	9	0	0	0	2409
THANJAVUR	FR - THANJAVUR EB OFFICE							1255	891	1060	159	3365
THANJAVUR	FR - KUMBAKONAM FOUR ROAD							1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	NA	262	188	713	1064	1050	1774	968	1502	215	7736
THIRUVALLUR	FR - PADI	NA	92	373	422	596	1063	1575	1053	757	125	6056
THIRUVALLUR	FR - POONAMALLEE PHC						632	1646	843	789	109	4019
THIRUVANNAMALAI	FR - PAY GOPURAM	NA	140						0	0	0	140
THIRUVANNAMALAI	FR - RAJAGOPURAM	NA	201	363	499	586	454	633	581	932	228	4477
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	NA	103	135	326	244	264	928	918	911	120	3949
TIRUCHIRAPPALLI	FR - RAILWAY JUNCTION	NA	113	154	372	147			0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	NA	NA	208	454	515	457	1000	1000	969	44	4647
TIRUNELVELI	FR-COURTALLAM FALLS	NA	NA	62					0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	NA	19	278	402	459	626	1318	972	1238	219	5531
TIRUPUR	FR - PEELAMEDU POLICE STATION	NA	42	148					0	0	0	190
VELLORE	FR KONAVATTAM	NA	36	484	750	909	238		0	0	0	2417
VELLORE	FR - MUNICIPALITY						415	886	1026	1107	149	3583
VILLUPURAM	FR-THINDIVANAM POST OFFICE	NA	5	182	499	540	156	485	230	756	102	2955
VILLUPURAM	FR- VILLUPURAM OLD BUS STAND	NA	24	181	659	726	231	800	721	1025	103	4470
Total		866	8762	11156	17311	28739	22534	51768	33010	38959	4130	217235

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Apr'19	3	14	6	3	26
May'19	4	12	3	-	19
June'19	2	8	4	2	16
July'19	9	6	6	10	31
Aug'19	6	13	2	2	23
Sept'19	9	8	4	3	24
Oct'19	9	5	3	4	21
Nov'19	4	9	2	3	18
Dec'19	5	12	4	-	21
Jan'20	7	7	-	3	17
Feb'20	-	9	-	1	10
Mar'20	-	-	-	-	0
Apr'20	-	4	-	7	11
May'20	-	-	-	-	0
June'20	-	-	-	-	0
July'20	-	1	-	2	3
Aug'20	-	-	-	-	0
Sept'20	-	-	-	-	0
Oct'20	-	-	-	-	0
Nov'20	-	-	-	-	0
Dec'20	-	-	-	-	0
Jan'21	-	-	-	-	0
Feb'21	-	-	-	-	0
Mar'21	-	-	-	-	0
Apr'21	-	-	-	-	0
May'21	-	-	-	-	0
June'21	-	-	-	-	0
July'21	-	-	-	-	0
Aug'21	-	-	-	-	0
Sept'21	-	-	-	-	0
Oct'21	-	-	-	-	0
Nov'21	1	2	2	2	7
Dec'21	3	3	11	5	22
Jan.22	2	-	-	4	6
Feb.22	16	-	2	7	25
Mar.22	-	-	-	-	0
Apr.22	12	2	3	5	22
May.22	12	46	4	6	68
June.22	17	1	4	3	25
July.22	21	8	25	18	72
Aug.22	26	15	21	10	72
Sept.22	27	-	3	4	34
Oct.22	15	-	4	8	27
Nov.22	17	9	4	5	35
Dec.22	32	15	4	18	69
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	-	1	-	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	-	-	9	23
Sep'23	13	-	-	7	20
Oct'23	2	4	-	6	12
Nov'23	15	5	-	6	26
Dec'23	13	6	-	4	23
Jan'24	25	6	-	4	35
Feb'24	18	8	-	5	31
Mar'24	10	-	-	3	13
Apr'24	1	-	-	2	3
May'24	1	2	-	-	3
Total	588	433	241	303	1565

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as “Ambulance Busy” after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations