



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: March

Year: 2025

&

Financial Year 2024 - 25

Table of Contents

Page No.

1. Sense & Operations – Performance Summary	3 - 4
2. Ambulance Details	5
3. District wise IFT & Non-IFT Case Details	6
4. IFT & Non-IFT Emergencies Handled	7 - 11
5. ECC Performance	12
6. District Wise Kilometre Run & KMPL Details	13
7. FR Bike Performance	14
8. VVIP Convoy Performance	15
9. Issues to be Sorted out	16

GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: March 2025						FY- Year :2024-'25	
S.No.	Details	Feb'25		Mar'25		FY 24-25 (till Mar'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	333581	99.97%	364210	99.98%	4498270	99.98%
1.1.2	Number of Unattended Calls (UAC)	96	0.03%	67	0.02%	947	0.02%
1.1.3	Total Number of Calls received	333677	100.00%	364277	100.00%	4499217	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	57093	40.64%	65102	42.43%	790008	39.91%
1.2.2	Non-IFT Calls	83384	59.36%	88314	57.57%	1189400	60.09%
1.2.3	Total Number of Emergency Calls	140477	100.00%	153416	100.00%	1979408	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.9%	NA	99.2%	NA	98.8%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.3%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.8%	NA	0.5%	NA	0.8%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	130961	99.34%	146220	99.09%	1817117	99.75%
2.1.2	Number of Unavailed	873	0.66%	1340	0.91%	4588	0.25%
2.1.3	Total Number of Dispatches	131834	100.00%	147560	100.00%	1821705	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.7	NA	3.7	NA	3.7	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1078	100.00%	1149	100.00%	18782	99.88%
2.1.7	Number of Unavailed	0	0.00%	0	0.00%	22	0.12%
2.1.8	Total Number of Neo-Natal Dispatches	1078	100.00%	1149	100.00%	18804	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)		.			0.2	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7766	5.93%	7321	5.01%	87546	4.82%

3.2	Acute Abdomen	11981	9.15%	12913	8.83%	173036	9.52%
3.3	Allergic Reactions	238	0.18%	248	0.17%	3871	0.21%
3.4	Animal Attack	1401	1.07%	3749	2.56%	36952	2.03%
3.5	Assault	5732	4.38%	7058	4.83%	90678	4.99%
3.6	Behavioral	67	0.05%	89	0.06%	5063	0.28%
3.7	Cardiac/Cardio Vascular	10157	7.76%	11255	7.70%	121058	6.66%
3.8	COVID-19	0	0.00%	0	0.00%	44	0.00%
3.9	Diabetes	2125	1.62%	2263	1.55%	44286	2.44%
4	Disasters due to Natural elements	75	0.06%	0	0.00%	2942	0.16%
4.1	Epilepsy	4965	3.79%	4813	3.29%	46896	2.58%
4.2	Fevers / Infections	5191	3.96%	4376	2.99%	88523	4.87%
4.3	Fire/Burns	612	0.47%	674	0.46%	8649	0.48%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	37	0.00%
4.5	Industrial	24	0.02%	22	0.02%	265	0.01%
4.6	Neonatal(upto 1 month)	1017	0.78%	1322	0.90%	19121	1.05%
4.7	Paediatric(1-12years)	90	0.07%	129	0.09%	7022	0.39%
4.8	Pregnancy related	18189	13.89%	23995	16.41%	321604	17.70%
4.9	Respiratory	10594	8.09%	10079	6.89%	112774	6.21%
5	Trauma (Vehicular)	24562	18.76%	27931	19.10%	346314	19.06%
5.1	Stroke/CerebroVascular Accidents	3010	2.30%	3136	2.14%	53945	2.97%
5.2	Suicide attempt	734	0.56%	783	0.54%	13223	0.73%
5.3	Trauma (non Vehicular)	9026	6.89%	10301	7.04%	122365	6.73%
5.4	Unconscious	10139	7.74%	10017	6.85%	80563	4.43%
5.5	Others	3266	2.49%	3746	2.56%	30367	1.67%
	Total Emergencies(Beneficiaries)	130961	100.00%	146220	100.00%	1817144	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	11663	64.12%	15509	64.63%	205020	63.75%
6.2	Non-IFT	6526	35.88%	8486	35.37%	116582	36.25%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	5076	NA	6030	NA	88009	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	10265	NA	10548	NA	168960	NA

District Wise Distribution of Ambulances (As of Mar'2025)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Mar'25					FY 24-25 (Apr'24 to till Mar'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,567	1,230	48%	1,337	52%	31,100	14,251	46%	16,849	54%
CHENGALPATTU	5,861	1,899	32%	3,962	68%	74,473	24,306	33%	50,167	67%
CHENNAI	7,518	2,815	37%	4,703	63%	96,151	33,818	35%	62,333	65%
COIMBATORE	6,964	2,211	32%	4,753	68%	85,966	27,146	32%	58,820	68%
CUDDALORE	6,964	3,006	43%	3,958	57%	85,715	35,984	42%	49,731	58%
DHARMAPURI	3,582	1,706	48%	1,876	52%	43,660	20,201	46%	23,459	54%
DINDIGUL	3,597	1,779	49%	1,818	51%	47,823	22,890	48%	24,933	52%
ERODE	4,964	1,793	36%	3,171	64%	59,144	21,589	37%	37,555	63%
KALLAKURICHI	3,038	1,533	50%	1,505	50%	40,779	19,938	49%	20,841	51%
KANCHEEPURAM	3,086	989	32%	2,097	68%	40,078	13,148	33%	26,930	67%
KANYAKUMARI	1,866	828	44%	1,038	56%	24,632	10,011	41%	14,621	59%
KARUR	2,144	877	41%	1,267	59%	27,585	10,809	39%	16,776	61%
KRISHNAGIRI	4,228	2,061	49%	2,167	51%	51,447	25,688	50%	25,759	50%
MADURAI	5,272	2,293	43%	2,979	57%	63,669	27,314	43%	36,355	57%
MAYILADUTHURAI	1,754	957	55%	797	45%	22,748	11,440	50%	11,308	50%
NAGAPATTINAM	2,470	1,324	54%	1,146	46%	29,225	14,980	51%	14,245	49%
NAMAKKAL	3,233	1,312	41%	1,921	59%	39,976	16,643	42%	23,333	58%
PERAMBALUR	1,724	513	30%	1,211	70%	22,379	6,531	29%	15,848	71%
PUDUKOTTAI	4,282	2,015	47%	2,267	53%	53,901	23,776	44%	30,125	56%
RAMANATHAPURAM	3,574	1,312	37%	2,262	63%	35,430	15,106	43%	20,324	57%
RANIPET	1,967	1,147	58%	820	42%	24,793	13,695	55%	11,098	45%
SALEM	6,286	2,765	44%	3,521	56%	75,645	33,362	44%	42,283	56%
SIVAGANGAI	3,574	1,687	47%	1,887	53%	45,193	21,251	47%	23,942	53%
TENKASI	2,100	1,302	62%	798	38%	25,574	15,044	59%	10,530	41%
THANJAVUR	4,567	1,512	33%	3,055	67%	57,460	19,936	35%	37,524	65%
THE NILGIRIS	2,379	1,294	54%	1,085	46%	32,741	17,466	53%	15,275	47%
THENI	3,042	1,711	56%	1,331	44%	37,235	18,954	51%	18,281	49%
THIRUVALLUR	7,043	3,103	44%	3,940	56%	89,613	37,451	42%	52,162	58%
THIRUVANNAMALAI	5,383	2,972	55%	2,411	45%	68,178	35,536	52%	32,642	48%
THIRUVARUR	2,623	1,216	46%	1,407	54%	31,798	14,532	46%	17,266	54%
THOOTHUKUDI	2,770	1,351	49%	1,419	51%	35,313	16,079	46%	19,234	54%
TIRUCHIRAPPALLI	5,312	2,148	40%	3,164	60%	65,680	25,953	40%	39,727	60%
TIRUNELVELI	2,939	1,625	55%	1,314	45%	35,935	18,317	51%	17,618	49%
TIRUPATTUR	2,444	1,339	55%	1,105	45%	31,382	16,985	54%	14,397	46%
TIRUPUR	4,946	1,795	36%	3,151	64%	57,196	19,396	34%	37,800	66%
VELLORE	2,881	1,540	53%	1,341	47%	36,426	19,079	52%	17,347	48%
VILLUPURAM	4,535	1,521	34%	3,014	66%	56,196	19,566	35%	36,630	65%
VIRUDHUNAGAR	2,741	1,496	55%	1,245	45%	34,878	17,280	50%	17,598	50%
Total	1,46,220	63,977	44%	82,243	56%	18,17,117	7,75,451	43%	10,41,666	57%

District wise Emergencies Handled – Mar’ 2025

District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	57	75	165	139	2	3	49	56	178	46
CHENGALPATTU	103	162	238	202	4	4	32	76	163	36
CHENNAI	66	82	306	536	5	15	14	16	176	35
COIMBATORE	192	165	391	226	3	5	39	73	233	42
CUDDALORE	165	276	429	272	5	5	64	124	327	137
DHARMAPURI	57	160	124	151	1	5	29	88	122	43
DINDIGUL	77	145	122	143		7	28	62	160	67
ERODE	82	111	203	171	2	4	26	57	176	62
KALLAKURICHI	52	121	125	130	2	2	21	45	103	45
KANCHEEPURAM	47	73	220	106	2	2	16	32	76	14
KANYAKUMARI	25	52	59	104	1	1	6	24	77	64
KARUR	31	69	142	96	3	4	25	29	145	33
KRISHNAGIRI	35	142	104	159	1	6	50	65	94	47
MADURAI	117	196	224	187	3	4	109	63	180	51
MAYILADUTHURAI	24	55	43	108	2	4	12	21	75	23
NAGAPATTINAM	48	98	136	156	2	8	17	59	81	52
NAMAKKAL	80	93	157	144	3	5	29	36	137	73
PERAMBALUR	56	60	143	53	1	3	26	37	89	12
PUDUKOTTAI	61	140	158	196	5	8	148	106	195	88
RAMANATHAPURAM	47	78	93	93		3	57	69	99	48
RANIPET	8	54	47	91		5	7	35	42	15
SALEM	130	211	217	215	2	4	30	96	266	76
SIVAGANGAI	44	114	145	202	4	3	201	79	123	64
TENKASI	52	112	81	153		4	7	41	60	37
THANJAVUR	136	153	273	175	4	4	91	62	213	47
THE NILGIRIS	17	64	96	150		1	8	18	33	30
THENI	81	153	124	154	2	6	10	32	129	86
THIRUVALLUR	110	285	347	280	5	7	29	75	125	45
THIRUVANNAMALAI	78	225	252	209	4	6	47	114	153	62
THIRUVARUR	80	112	128	123	1	1	15	19	119	39
THOOTHUKUDI	51	74	102	135		5	10	56	89	39
TIRUCHIRAPPALLI	89	127	226	164	4	5	95	73	280	68
TIRUNELVELI	51	73	101	173		3	12	38	104	73
TIRUPATTUR	41	69	75	123		1	45	34	92	32
TIRUPUR	108	95	277	192	1	5	17	37	186	44
VELLORE	31	99	74	113	1	6	168	49	43	35
VILLUPURAM	109	178	298	126	2	3	44	76	148	27
VIRUDHUNAGAR	39	93	91	227	1	3	13	31	72	58
Grand Total	2677	4644	6536	6377	78	170	1646	2103	5163	1895

District	Behavioral		Cardiac/Cardio Vascular		Diabetes		Environmentals		Epilepsy	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	1		102	118	11	20			32	19
CHENGALPATTU		1	291	180	29	50			183	88
CHENNAI		23	297	226	76	73			336	114
COIMBATORE	1	1	286	276	55	50			185	88
CUDDALORE	1	3	297	250	26	56			117	104
DHARMAPURI	1	3	96	130	11	30			46	54
DINDIGUL		3	94	179	13	45			51	37
ERODE		2	148	175	22	36			96	38
KALLAKURICHI		2	86	122	9	29			38	55
KANCHEEPURAM		1	133	86	10	30			77	45
KANYAKUMARI		4	34	74	11	24			30	25
KARUR		2	84	52	11	17			28	23
KRISHNAGIRI	1	2	61	107	10	36		1	58	44
MADURAI			194	176	28	48			77	56
MAYILADUTHURAI			55	127	8	16			33	36
NAGAPATTINAM		2	100	170	12	29			32	38
NAMAKKAL		1	110	146	19	41			53	39
PERAMBALUR			93	46	9	9			34	12
PUDUKOTTAI		6	157	233	14	34			49	66
RAMANATHAPURAM			107	140	13	34			28	41
RANIPET	1	1	40	106	8	40			23	38
SALEM		3	191	214	33	50			102	67
SIVAGANGAI		2	205	202	28	31			36	43
TENKASI			48	172	5	35	1		17	45
THANJAVUR	1	1	213	169	42	25			94	56
THE NILGIRIS	1	2	61	110	5	32			29	40
THENI	1		99	204	19	35			36	37
THIRUVALLUR			267	338	45	97		1	182	140
THIRUVANNAMALAI		2	151	242	26	63			56	119
THIRUVARUR		1	119	134	16	28			44	52
THOOTHUKUDI	1	2	77	139	16	35			55	40
TIRUCHIRAPPALLI		1	214	204	33	55			98	71
TIRUNELVELI	1		97	152	29	41			42	49
TIRUPATTUR		1	48	114	7	47			21	44
TIRUPUR	2	2	205	237	40	49			128	64
VELLORE	1		51	118	9	30			44	50
VILLUPURAM		1	151	136	39	27			103	63
VIRUDHUNAGAR			47	142	8	31			40	40
Grand Total	14	75	5109	6146	805	1458	1	2	2733	2080

District	Fevers / Infections		Fire/Burns		Industrial		Neonatal (upto 1 month)		Others	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	44	47	4	7				20	12	48
CHENGALPATTU	77	69	18	15	1		4	29	50	59
CHENNAI	113	141	20	14	1	1	7	160	109	422
COIMBATORE	102	101	21	6	1		3	58	66	85
CUDDALORE	156	99	15	12			6	35	51	87
DHARMAPURI	48	54	4	5				44	17	44
DINDIGUL	45	43	12	19			1	25	15	50
ERODE	58	53	11	9	1			44	25	90
KALLAKURICHI	42	48	4	8		1	3	39	13	46
KANCHEEPURAM	66	48	6	9			1	18	25	31
KANYAKUMARI	15	26	3	2		1	2	12	14	28
KARUR	44	39	5	4				15	22	34
KRISHNAGIRI	37	73	9	10			3	32	10	66
MADURAI	59	55	15	9			1	34	30	67
MAYILADUTHURAI	17	45	9	12				23	7	40
NAGAPATTINAM	70	80	5	6		1		9	14	84
NAMAKKAL	45	48	4	9	1			18	25	51
PERAMBALUR	49	21	2				2	28	13	33
PUDUKOTTAI	67	75	5	2	1		6	23	23	81
RAMANATHAPURAM	34	53	3	7		1	13	22	14	33
RANIPET	19	39	2	5			2	20	7	44
SALEM	86	99	36	11	1		4	39	26	80
SIVAGANGAI	44	44	5	9			2	23	31	58
TENKASI	26	52	1	4				6	9	52
THANJAVUR	69	52	16	4	2		1	14	51	53
THE NILGIRIS	19	35	5	5			8	21	12	75
THENI	33	45	4	6			1	35	17	72
THIRUVALLUR	109	166	24	20	1	2	2	24	53	117
THIRUVANNAMALAI	72	102	17	17			2	43	29	83
THIRUVARUR	30	52	5	7	1		1	21	14	50
THOOTHUKUDI	32	41	7	3			2	38	17	56
TIRUCHIRAPPALLI	74	50	10	5	1		1	57	33	64
TIRUNELVELI	28	62	6	3	1			20	24	66
TIRUPATTUR	34	38	6	3			1	22	10	53
TIRUPUR	72	60	18	10			2	29	53	126
VELLORE	23	66	2	8			1	34	14	43
VILLUPURAM	83	43	25	6	1		3	36	37	76
VIRUDHUNAGAR	24	47	9	10		1	21	46	22	82
Grand Total	2065	2311	373	301	14	8	106	1216	1014	2729

District	pediatrics (1-12years)		Pregnancy related		Respiratory		Stroke/Cerebrovascular Accidents	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR		2	63	334	97	67	27	32
CHENGALPATTU	2	5	135	334	349	168	59	56
CHENNAI	1	12	43	381	433	198	90	68
COIMBATORE		7	314	489	405	163	76	73
CUDDALORE		5	388	733	278	184	44	58
DHARMAPURI	1	3	511	551	107	84	15	27
DINDIGUL		4	130	523	86	81	22	33
ERODE		2	728	417	191	112	30	70
KALLAKURICHI	2	2	243	442	110	77	20	38
KANCHEEPURAM		2	120	183	155	73	30	37
KANYAKUMARI			54	133	50	49	10	34
KARUR			106	210	106	64	15	29
KRISHNAGIRI		8	631	768	76	91	15	67
MADURAI		3	90	718	205	144	49	64
MAYILADUTHURAI		1	51	176	62	58	5	36
NAGAPATTINAM			131	160	96	83	10	35
NAMAKKAL			72	189	183	94	28	44
PERAMBALUR			115	80	95	27	17	13
PUDUKOTTAI	1	2	222	434	162	113	22	44
RAMANATHAPURAM		6	1044	308	68	62	21	42
RANIPET			34	306	73	120	8	35
SALEM	2	1	474	1036	248	158	39	70
SIVAGANGAI		1	88	303	132	88	20	58
TENKASI		2	26	276	44	73	9	47
THANJAVUR		2	275	292	240	81	39	35
THE NILGIRIS		1	457	454	58	79	16	46
THENI	1	4	71	334	115	112	19	80
THIRUVALLUR		6	176	553	410	230	74	124
THIRUVANNAMALAI	1	4	166	926	187	186	23	79
THIRUVARUR		1	68	199	150	87	14	40
THOOTHUKUDI		1	95	293	98	96	22	52
TIRUCHIRAPPALLI		8	350	638	192	143	38	65
TIRUNELVELI		5	63	386	115	92	23	183
TIRUPATTUR	1	4	128	431	67	80	11	44
TIRUPUR		4	365	341	252	116	44	67
VELLORE		3	78	537	105	112	13	48
VILLUPURAM		5	302	329	199	91	36	45
VIRUDHUNAGAR		1	79	312	70	74	21	44
Grand Total	12	117	8486	15509	6069	4010	1074	2062

District	Suicide attempt		Trauma (non Vehicular)		Trauma (Vehicular)		Unconscious	
	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT
ARIYALUR	10	6	66	78	266	96	151	17
CHENGALPATTU	31	12	341	131	1331	201	521	21
CHENNAI	51	3	595	163	932	107	1032	25
COIMBATORE	26	6	437	142	1197	133	720	22
CUDDALORE	28	16	233	214	954	286	374	50
DHARMAPURI	17	7	81	81	458	131	130	11
DINDIGUL	10		148	111	614	185	190	17
ERODE	21	3	245	143	772	165	334	29
KALLAKURICHI	15	6	83	111	412	145	122	19
KANCHEEPURAM	18	2	137	78	720	102	238	17
KANYAKUMARI	5	1	113	96	412	55	117	19
KARUR	8	2	81	73	259	72	152	10
KRISHNAGIRI	4	7	85	106	783	205	100	19
MADURAI	17	9	254	144	927	238	400	27
MAYILADUTHURAI	7	8	50	76	253	78	84	14
NAGAPATTINAM	8	7	67	103	232	111	85	33
NAMAKKAL	11	8	176	130	582	125	206	18
PERAMBALUR	4		81	37	263	35	119	7
PUDUKOTTAI	15	6	156	123	626	213	174	22
RAMANATHAPURAM	7	4	75	99	419	152	120	17
RANIPET	10	8	51	77	365	97	73	11
SALEM	24	9	273	126	915	171	422	29
SIVAGANGAI	8	4	115	143	497	191	159	25
TENKASI	4	3	64	92	265	82	79	14
THANJAVUR	18	10	181	103	789	145	307	29
THE NILGIRIS	3		78	79	89	43	90	9
THENI	9	7	82	115	349	182	129	12
THIRUVALLUR	44	15	325	195	1062	345	550	38
THIRUVANNAMALAI	12	9	155	180	714	275	266	26
THIRUVARUR	14	11	91	108	359	117	138	14
THOOTHUKUDI	12	2	114	109	450	122	169	13
TIRUCHIRAPPALLI	17	4	248	137	835	185	326	24
TIRUNELVELI	5	1	86	80	374	100	152	25
TIRUPATTUR	4	3	61	75	350	106	103	15
TIRUPUR	32	4	246	135	739	162	364	16
VELLORE	10	5	108	70	396	99	169	15
VILLUPURAM	14	8	167	97	968	128	285	20
VIRUDHUNAGAR	10	4	92	100	485	133	101	17
Grand Total	563	220	6041	4260	22413	5518	9251	766

Emergency Care Centre Cases (Since inception till Mar - 2025)

ECC Performance since inception till Mar'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	37638	99%
2	Padiyanallur (25 June'14)	31823	89%
3	Singaperumal Koil (03 Nov'17)	17943	97%
4	Mahabalipuram (28 Sept'18)	20910	100%
5	Veppur (17 Nov'19)	17563	97%
6	Santhavellore(24 Nov'21)	8722	97%
7	Kodumbalur(03 Oct'20)	10270	90%
8	Madhanur(13 Feb'21)	15120	99%
9	Madurai(13 Feb'21)	9576	91%
10	Magudanchavadi(13 Feb'21)	12379	99%
11	Shoolagiri(13 Feb'21)	9847	97%
12	Gummidipoondi(13 Feb'21)	7191	94%
Total		1,98,982	96%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Mar-25		FY 24-25 (Apr'24 till Mar'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,33,888	12.5	16,13,889	12.5
2	CHENGALPATTU	68	2,17,876	10.5	29,32,295	10.7
3	CHENNAI	71	97,223	8.4	13,10,661	8.3
4	COIMBATORE	67	2,35,611	10.9	28,41,924	10.9
5	CUDDALORE	55	3,13,350	12.2	41,23,947	12.2
6	DHARMAPURI	30	1,67,242	12.4	20,42,274	12.4
7	DINDIGUL	38	1,88,997	11.7	25,50,745	11.5
8	ERODE	47	2,25,781	11.6	27,17,296	11.5
9	KALLAKURICHI	31	1,83,862	11.9	23,79,427	11.8
10	KANCHEEPURAM	37	1,22,785	10.6	17,37,575	10.7
11	KANYAKUMARI	19	61,437	11.0	8,14,453	11.0
12	KARUR	20	1,05,085	11.5	14,38,341	11.5
13	KRISHNAGIRI	37	2,14,089	12.5	28,43,585	12.4
14	MADURAI	45	1,89,308	11.0	24,05,871	11.0
15	MAYILADUTHURAI	16	84,966	11.9	11,04,196	11.9
16	NAGAPATTINAM	18	1,21,818	11.9	14,63,629	11.9
17	NAMAKKAL	30	1,37,047	12.1	17,87,897	12.2
18	PERAMBALUR	18	82,628	12.1	11,02,493	12.1
19	PUDUKOTTAI	38	1,87,991	12.2	24,38,561	12.1
20	RAMANATHAPURAM	30	1,85,923	12.5	21,84,883	12.4
21	RANIPET	21	1,08,789	11.7	13,82,082	11.6
22	SALEM	51	2,64,341	11.9	33,64,159	11.8
23	SIVAGANGAI	32	1,78,064	12.4	23,01,579	12.4
24	TENKASI	20	1,29,396	12.1	15,88,865	12.1
25	THANJAVUR	34	1,88,437	11.9	25,10,380	11.9
26	THE NILGIRIS	39	1,22,494	10.2	16,59,296	10.1
27	THENI	27	1,42,931	11.7	18,04,490	11.8
28	THIRUVALLUR	74	2,93,638	10.2	37,84,990	10.2
29	THIRUVANNAMALAI	51	3,27,463	12.2	42,68,242	12.1
30	THIRUVARUR	23	1,18,153	12.3	15,16,000	12.1
31	THOOTHUKUDI	26	1,43,291	11.6	18,62,370	11.7
32	TIRUCHIRAPPALLI	45	2,13,901	11.7	27,42,218	11.7
33	TIRUNELVELI	23	1,25,045	12.2	15,49,643	12.0
34	TIRUPATTUR	26	1,42,283	11.5	18,79,852	11.3
35	TIRUPUR	32	1,96,353	11.8	23,91,309	11.7
36	VELLORE	26	1,12,938	11.5	15,21,780	11.3
37	VILLUPURAM	41	2,01,685	11.8	27,31,811	11.8
38	VIRUDHUNAGAR	26	1,50,975	12.2	19,06,972	12.2
TOTAL		1353	64,17,084	11.6	8,25,99,980	11.6

First Responder Performance – Till Mar'25)

District	Vehicle D	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	78	1928
	FR - URAPAKKAM NEW BUS STAND	10	13	102	98	223
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	483	7235
	FR - RK NAGAR	1646	882	885	299	5521
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	500	8029
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	6210
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	280	8424
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	228	6476
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	184	6536
	FR - ROYAPURAM POLICE STATION	1881	973	1299	312	5097
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	317	8197
	FR - VADAPALANI POLICE STATION	1782	785	749	438	6693
	FR - VELACHERY	1666	1163	1267	650	7183
	FR - TIDEL PARK	1591	912	1154	308	6086
	FR ICF POLICE STATION	1490	904	715	278	6223
COIMBATORE	FR POLLACHI MUNICIPALITY	331	247	606	817	2270
	FR-KAUNDAMPALAYAM	455	209	366	379	2561
	FR-UKKADAM PS	498	378	740	594	4081
	FR-PEELAMEDU POLICE STATION	618	409	600	615	3512
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	447	2157
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	878	6670
ERODE	FR-ERODE BUS STAND	1197	867	1337	1168	6353
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	372	5842
MADURAI	FR-KALAVASAL	1246	638	908	466	4482
	FR - PYKARA CHECK POST	1242	914	770	61	4104
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1351	5525
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1178	8130
	FR - SALEM NEW BUS STAND	1636	1400	1294	1162	7792
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1713	8296
THANJAVUR	FR - KUMBAKONAM	7	0	510	1201	3816
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	967	4173
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1096	8617
THIRUVALLUR	FR - PADI	1575	1053	757	364	6295
	FR - POONAMALLEE PHC	1646	843	789	294	4204
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1154	5403
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1192	5021
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	508	5111
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	1010	6322
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	1010	4444
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	456	3309
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	521	4888
Total		51768	33010	38959	23785	238855

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Nov'24	-	-	-	-	-
Dec'24	-	-	-	-	-
Jan'25	-	-	-	-	-
Feb'25	-	-	-	-	-
Mar'25	-	-	--	-	-
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations