



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: June

Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : June 2024				FY- Year :2024-'25			
S.No.	Details	May'24		Jun'24		FY 24-25 (till Jun'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	405713	99.97%	367972	99.98%	1154486	99.97%
1.1.2	Number of Unattended Calls (UAC)	111	0.03%	75	0.02%	334	0.03%
1.1.3	Total Number of Calls received	405824	100.00%	368047	100.00%	1154820	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	66991	38.57%	64795	38.20%	196311	38.27%
1.2.2	Non-IFT Calls	106701	61.43%	104842	61.80%	316694	61.73%
1.2.3	Total Number of Emergency Calls	173692	100.00%	169637	100.00%	513005	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.5%	NA	99.1%	NA	98.9%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.2%	NA	0.2%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.2%	NA	0.7%	NA	0.9%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	154880	99.96%	150966	99.97%	457051	99.95%
2.1.2	Number of Unavailed	67	0.04%	48	0.03%	231	0.05%
2.1.3	Total Number of Dispatches	154947	100.00%	151014	100.00%	457282	100.00%
2.1.4	Number of Ambulance Services Busy	0		0		0	
2.1.5	Number of Trips per ambulance/day	3.7	NA	3.7	NA	3.7	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1846	100.00%	1656	99.94%	5259	99.98%
2.1.7	Number of Unavailed	0	0.00%	1	0.06%	1	0.02%
2.1.8	Total Number of Neo-Natal Dispatches	1846	100.00%	1657	100.00%	5260	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.9		0.8		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7074	4.57%	7390	4.90%	21648	4.74%
3.2	Acute Abdomen	16177	10.44%	17915	11.87%	48059	10.51%
3.3	Allergic Reactions	312	0.20%	325	0.22%	968	0.21%
3.4	Animal Attack	3951	2.55%	3519	2.33%	10580	2.31%
3.5	Assault	9605	6.20%	8486	5.62%	29070	6.36%
3.6	Behavioral	646	0.42%	581	0.39%	1872	0.41%
3.7	Cardiac/Cardio Vascular	9434	6.09%	9117	6.04%	27668	6.05%
3.8	COVID-19	4	0.00%	3	0.00%	15	0.00%
3.9	Diabetes	4564	2.95%	4809	3.19%	13450	2.94%
4	Disasters due to Natural elements	314	0.20%	385	0.26%	1038	0.23%
4.1	Epilepsy	4165	2.69%	4146	2.75%	12021	2.63%
4.2	Fevers / Infections	5628	3.63%	6448	4.27%	17507	3.83%
4.3	Fire/Burns	858	0.55%	767	0.51%	2476	0.54%
4.4	Hazmat (Hazardous Material)	4	0.00%	1	0.00%	5	0.00%
4.5	Industrial	23	0.01%	23	0.02%	79	0.02%
4.6	Neonatal(upto 1 month)	1943	1.25%	1697	1.12%	5412	1.18%
4.7	Paediatric(1-12years)	760	0.49%	853	0.57%	2412	0.53%
4.8	Pregnancy related	28625	18.48%	26928	17.84%	83492	18.27%
4.9	Respiratory	7673	4.95%	7266	4.81%	22798	4.99%
5	Trauma (Vehicular)	30712	19.83%	29745	19.71%	92143	20.16%
5.1	Stroke/CerebroVascular Accidents	4057	2.62%	3835	2.54%	11702	2.56%
5.2	Suicide attempt	1419	0.92%	1356	0.90%	4162	0.91%
5.3	Trauma (non Vehicular)	9722	6.28%	9268	6.14%	28531	6.24%
5.4	Unconscious	6928	4.47%	5888	3.90%	19285	4.22%
5.5	Others	282	0.18%	158	0.10%	695	0.15%
	Total Emergencies(Beneficiaries)	154880	100.00%	150909	100.00%	457088	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	19099	66.72%	17264	64.11%	54143	64.85%
6.2	Non-IFT	9526	33.28%	9664	35.89%	29347	35.15%
7	Availed Tribal case count						
7.1	Number of cases taken from Tribal areas	8700	NA	8320	NA	25833	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	13158	NA	13312	NA	39061	NA

District Wise Distribution of Ambulances (As of June 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	3	16	2		21	
2	CHENGALPATTU	14	52	1	1	68	2
3	CHENNAI	13	54	3	1	71	13
4	COIMBATORE	7	57	2	1	67	4
5	CUDDALORE	8	45	2		55	1
6	DHARMAPURI	4	24	2		30	
7	DINDIGUL	7	29	2		38	1
8	ERODE	4	41	2		47	1
9	KALLAKURICHI	4	25	2		31	
10	KANCHEEPURAM	6	30	1		37	
11	KANYAKUMARI	3	14	2		19	
12	KARUR	4	15	1		20	
13	KRISHNAGIRI	4	31	2		37	1
14	MADURAI	8	34	2	1	45	2
15	MAYILADUTHURAI	2	13	1		16	
16	NAGAPATTINAM	3	14	1		18	
17	NAMAKKAL	4	24	2		30	
18	PERAMBALUR	2	15	1		18	1
19	PUDUKOTTAI	8	28	2		38	
20	RAMANATHAPURAM	5	23	2		30	
21	RANIPET	3	17	1		21	2
22	SALEM	5	44	2		51	1
23	SIVAGANGA	6	24	2		32	
24	TENKASI	3	16	1		20	2
25	THANJAVUR	6	27	1		34	
26	THE NILGIRIS	7	30	2		39	
27	THENI	4	21	2		27	1
28	THIRUVALLUR	7	65	2		74	2
29	THIRUVANNAMALAI	8	41	2		51	1
30	THIRUVARUR	3	19	1		23	
31	THOOTHUKUDI	6	18	2		26	
32	TIRUCHIRAPPALLI	8	35	2		45	1
33	TIRUNELVELI	5	17	1		23	1
34	TIRUPATTUR	7	17	2		26	
35	TIRUPUR	3	27	2		32	1
36	VELLORE	5	20	1		26	1
37	VILLUPURAM	3	37	1		41	2
38	VIRUDHUNAGAR	3	20	3		26	
Total		205	1079	65	4	1353	41

District IFT & Non-IFT Case Details

District	Jun-24					FY 24-25 (Apr'24 to till Jun'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,581	1,116	43%	1,465	57%	8,060	3,820	47%	4,240	53%
CHENGALPATTU	6,337	2,091	33%	4,246	67%	18,664	6,015	32%	12,649	68%
CHENNAI	7,873	2,852	36%	5,021	64%	23,504	8,343	35%	15,161	65%
COIMBATORE	7,243	2,337	32%	4,906	68%	21,669	6,781	31%	14,888	69%
CUDDALORE	7,238	2,982	41%	4,256	59%	21,664	8,972	41%	12,692	59%
DHARMAPURI	3,639	1,658	46%	1,981	54%	10,723	4,853	45%	5,870	55%
DINDIGUL	3,958	1,912	48%	2,046	52%	12,289	5,907	48%	6,382	52%
ERODE	4,870	1,821	37%	3,049	63%	14,717	5,343	36%	9,374	64%
KALLAKURICHI	3,550	1,645	46%	1,905	54%	10,951	5,633	51%	5,318	49%
KANCHEEPURAM	3,526	1,143	32%	2,383	68%	10,239	3,395	33%	6,844	67%
KANYAKUMARI	1,989	781	39%	1,208	61%	6,046	2,345	39%	3,701	61%
KARUR	2,440	894	37%	1,546	63%	7,252	2,811	39%	4,441	61%
KRISHNAGIRI	4,357	1,957	45%	2,400	55%	13,546	6,710	50%	6,836	50%
MADURAI	5,212	2,303	44%	2,909	56%	15,940	6,865	43%	9,075	57%
MAYILADUTHURAI	1,977	859	43%	1,118	57%	5,572	2,584	46%	2,988	54%
NAGAPATTINAM	2,382	1,131	47%	1,251	53%	7,390	3,741	51%	3,649	49%
NAMAKKAL	3,388	1,374	41%	2,014	59%	9,980	4,139	41%	5,841	59%
THE NILGIRIS	2,774	1,475	53%	1,299	47%	9,068	4,748	52%	4,320	48%
PERAMBALUR	1,866	537	29%	1,329	71%	5,448	1,552	28%	3,896	72%
PUDUKOTTAI	4,305	1,895	44%	2,410	56%	13,384	5,840	44%	7,544	56%
RAMANATHAPURAM	2,636	1,193	45%	1,443	55%	7,799	3,674	47%	4,125	53%
RANIPET	2,064	1,101	53%	963	47%	6,251	3,341	53%	2,910	47%
SALEM	5,975	2,569	43%	3,406	57%	18,494	8,070	44%	10,424	56%
SIVAGANGAI	3,687	1,747	47%	1,940	53%	11,277	5,292	47%	5,985	53%
TENKASI	2,287	1,341	59%	946	41%	6,543	3,811	58%	2,732	42%
THANJAVUR	4,739	1,571	33%	3,168	67%	14,565	4,898	34%	9,667	66%
THENI	3,124	1,562	50%	1,562	50%	9,373	4,624	49%	4,749	51%
THIRUVALLUR	7,619	2,901	38%	4,718	62%	22,777	8,680	38%	14,097	62%
THIRUVANNAMALAI	5,650	2,923	52%	2,727	48%	17,304	8,939	52%	8,365	48%
THIRUVARUR	2,642	1,152	44%	1,490	56%	8,026	3,532	44%	4,494	56%
THOOTHUKUDI	2,978	1,370	46%	1,608	54%	9,067	4,085	45%	4,982	55%
TIRUCHIRAPPALLI	5,309	2,067	39%	3,242	61%	16,026	6,406	40%	9,620	60%
TIRUNELVELI	3,064	1,505	49%	1,559	51%	9,329	4,843	52%	4,486	48%
TIRUPATTUR	2,657	1,350	51%	1,307	49%	8,112	4,078	50%	4,034	50%
TIRUPUR	4,547	1,536	34%	3,011	66%	14,107	4,609	33%	9,498	67%
VELLORE	2,979	1,485	50%	1,494	50%	9,009	4,476	50%	4,533	50%
VILLUPURAM	4,657	1,621	35%	3,036	65%	14,203	4,977	35%	9,226	65%
VIRUDHUNAGAR	2,847	1,367	48%	1,480	52%	8,683	4,207	48%	4,476	52%
Total	1,50,966	63,124	42%	87,842	58%	4,57,051	1,92,939	42%	2,64,112	58%

District wise Emergencies Handled – June 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	110	77	140	289	3	1	59	28	36	194
CHENGALPATTU	136	85	195	391	6	8	102	55	46	191
CHENNAI	66	70	531	441	24	7	17	18	31	257
COIMBATORE	140	161	252	469	7	12	65	41	42	239
CUDDALORE	278	163	328	712	9	6	108	47	141	377
DHARMAPURI	170	69	184	212	10	3	119	25	49	141
DINDIGUL	138	72	182	225	5	2	56	17	85	192
ERODE	92	112	225	255	2	5	58	21	71	193
KALLAKURICHI	147	118	159	291	4	5	51	19	45	144
KANCHEEPURAM	87	64	181	411	3	1	51	26	21	118
KANYAKUMARI	19	24	91	58	2	2	24	1	79	136
KARUR	52	43	119	312	1	2	35	18	38	138
KRISHNAGIRI	124	56	176	248	4	2	84	33	41	125
MADURAI	157	112	177	286	5	5	53	35	81	237
MAYILADUTHURAI	63	40	114	123	2	1	27	18	26	92
NAGAPATTINAM	101	53	192	215	2	1	68	16	62	125
NAMAKKAL	129	83	156	280	4	7	49	20	56	140
PERAMBALUR	63	74	69	284	-	2	32	16	7	124
PUDUKOTTAI	134	72	189	292	10	2	115	38	92	243
RAMANATHAPURAM	79	40	120	180	6	2	60	48	57	134
RANIPET	38	19	109	113	1	-	35	11	26	51
SALEM	208	111	211	389	8	3	113	31	77	272
SIVAGANGAI	130	50	258	236	3	2	65	247	75	143
TENKASI	98	42	173	87	4	1	29	8	41	87
THANJAVUR	147	135	191	382	6	9	60	48	59	294
THE NILGIRIS	69	27	138	119	2	3	19	9	28	51
THENI	129	71	165	191	1	3	43	15	89	158
THIRUVALLUR	262	132	311	502	12	12	98	52	51	219
THIRUVANNAMALAI	202	94	306	461	7	6	94	53	66	165
THIRUVARUR	96	76	155	231	4	2	49	34	42	184
THOOTHUKUDI	94	45	130	159	3	2	35	10	67	153
TIRUCHIRAPPALLI	125	79	161	449	5	6	67	40	53	274
TIRUNELVELI	93	64	202	165	3	4	50	10	66	145
TIRUPATTUR	82	36	161	150	1	2	89	17	25	113
TIRUPUR	75	102	207	371	3	3	29	10	34	185
VELLORE	91	33	173	185	5	1	67	23	43	83
VILLUPURAM	208	124	159	421	4	7	90	54	41	233
VIRUDHUNAGAR	87	43	204	136	1	1	28	14	49	98
Grand Total	4519	2871	7194	10721	182	143	2293	1226	2038	6448

Vehicle District	Behavioral		Cardiac/Cardio Vasc		COVID-19		Diabetes		Disasters due to Nat	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	6	3	79	73	-	-	28	47	1	1
CHENGALPATTU	6	12	135	176	-	-	45	114	6	10
CHENNAI	92	61	250	314	-	-	91	263	39	61
COIMBATORE	17	21	239	262	-	-	89	158	7	23
CUDDALORE	7	13	170	210	-	-	81	126	3	18
DHARMAPURI	4	5	102	82	-	1	62	63	12	2
DINDIGUL	1	2	142	83	-	-	47	51	2	4
ERODE	7	16	129	122	-	-	63	64	-	-
KALLAKURICHI	2	6	56	71	-	-	17	32	4	3
KANCHEEPURAM	2	7	82	118	-	-	43	59	4	17
KANYAKUMARI	2	2	67	31	-	-	48	32	1	2
KARUR	1	5	65	79	-	-	30	50	2	-
KRISHNAGIRI	1	6	70	50	-	-	31	37	3	7
MADURAI	6	9	148	154	-	-	66	93	1	3
MAYILADUTHURAI	3	3	117	56	-	-	32	36	2	-
NAGAPATTINAM	1	4	122	48	-	-	30	31	-	1
NAMAKKAL	12	9	150	91	-	-	49	79	-	2
PERAMBALUR	1	1	41	68	-	-	13	41	3	6
PUDUKOTTAI	19	18	183	135	-	-	49	82	-	1
RAMANATHAPURAM	4	3	94	61	-	-	25	37	-	-
RANIPET	2	2	75	44	-	-	41	29	4	1
SALEM	1	16	167	175	-	-	64	169	2	-
SIVAGANGAI	4	5	175	114	-	-	69	50	11	8
TENKASI	4	2	144	32	-	-	40	22	-	-
THANJAVUR	3	13	142	174	-	-	39	156	2	9
THE NILGIRIS	7	4	99	49	-	-	25	30	2	4
THENI	1	1	143	101	-	-	45	71	-	-
THIRUVALLUR	2	13	246	283	-	-	89	193	12	20
THIRUVANNAMALAI	2	17	179	138	-	-	71	92	4	6
THIRUVARUR	5	5	92	83	-	-	32	56	-	1
THOOTHUKUDI	2	5	119	73	-	-	46	58	3	3
TIRUCHIRAPPALLI	3	10	137	148	-	-	47	85	4	8
TIRUNELVELI	5	10	134	134	-	-	35	57	-	9
TIRUPATTUR	1	1	60	28	1	-	44	47	3	1
TIRUPUR	11	6	177	172	-	-	70	121	6	2
VELLORE	3	4	93	66	-	-	47	55	1	3
VILLUPURAM	2	5	114	120	-	-	34	163	1	-
VIRUDHUNAGAR	2	2	121	41	1	-	46	37	1	3
Grand Total	254	327	4858	4259	2	1	1823	2986	146	239

Vehicle District	Environmentals		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	-	-	15	22	40	79	5	9	-	-
CHENGALPATTU	-	-	63	154	87	147	11	22	-	-
CHENNAI	-	-	100	290	278	273	14	28	-	-
COIMBATORE	1	9	73	192	177	249	5	15	-	-
CUDDALORE	-	-	65	76	98	229	16	38	-	-
DHARMAPURI	-	-	36	31	80	72	7	3	-	-
DINDIGUL	1	1	36	52	54	36	9	11	-	-
ERODE	-	-	50	78	70	131	8	13	-	-
KALLAKURICHI	3	2	31	30	40	60	14	8	-	-
KANCHEEPURAM	-	2	44	68	50	128	7	15	-	-
KANYAKUMARI	-	-	19	36	52	35	4	4	-	-
KARUR	-	-	29	36	32	84	3	10	-	-
KRISHNAGIRI	1	2	34	40	99	48	5	3	-	-
MADURAI	1	1	41	88	56	65	16	18	-	-
MAYILADUTHURAI	-	-	27	19	33	38	11	5	-	-
NAGAPATTINAM	-	-	42	29	39	53	8	6	-	-
NAMAKKAL	-	1	43	62	46	85	6	5	-	-
PERAMBALUR	-	-	11	18	29	88	1	7	-	-
PUDUKOTTAI	-	2	59	58	85	80	12	11	-	-
RAMANATHAPURAM	-	-	22	24	37	56	3	5	-	-
RANIPET	2	-	27	23	49	80	3	1	1	-
SALEM	1	-	54	114	92	143	3	27	-	-
SIVAGANGAI	-	-	44	29	75	68	13	12	-	-
TENKASI	-	-	18	17	71	25	7	6	-	-
THANJAVUR	-	1	46	94	65	104	8	19	-	-
THE NILGIRIS	-	-	28	24	60	70	7	2	-	-
THENI	-	-	33	26	58	102	9	6	-	-
THIRUVALLUR	-	17	109	145	134	181	20	17	-	-
THIRUVANNAMALAI	-	-	102	76	113	133	14	25	-	-
THIRUVARUR	-	3	31	29	42	51	5	11	-	-
THOOTHUKUDI	-	-	38	42	63	71	7	8	-	-
TIRUCHIRAPPALLI	-	-	68	106	79	194	8	11	-	-
TIRUNELVELI	-	-	31	32	69	40	7	8	-	-
TIRUPATTUR	-	-	23	26	81	46	12	3	-	-
TIRUPUR	-	-	48	119	66	104	2	13	-	-
VELLORE	-	3	52	40	49	61	12	9	-	-
VILLUPURAM	1	1	57	91	58	142	10	23	-	-
VIRUDHUNAGAR	1	-	28	33	45	46	9	9	-	-
Grand Total	12	45	1677	2469	2751	3697	321	446	1	0

Vehicle District	Industrial		Neonatal(upto 1 mo		Paediatric(1-12years		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	-	-	30	2	10	4	277	119	41	55
CHENGALPATTU	1	-	46	5	35	18	585	234	119	264
CHENNAI	-	-	187	12	56	7	439	62	183	340
COIMBATORE	-	1	79	3	34	6	606	456	126	291
CUDDALORE	-	-	51	7	39	12	838	450	125	177
DHARMAPURI	-	-	61	4	22	2	416	527	77	62
DINDIGUL	1	-	44	8	23	5	655	196	69	81
ERODE	-	-	54	4	6	4	576	580	80	150
KALLAKURICHI	-	-	59	2	21	3	658	329	80	82
KANCHEEPURAM	1	2	19	3	16	4	210	161	81	122
KANYAKUMARI	-	-	10	-	1	-	109	245	53	43
KARUR	-	-	20	1	6	7	235	161	32	79
KRISHNAGIRI	1	-	36	1	17	3	826	621	59	67
MADURAI	-	1	42	2	21	5	893	159	122	164
MAYILADUTHURAI	-	-	10	1	8	3	139	159	37	41
NAGAPATTINAM	-	-	13	-	9	2	161	178	64	68
NAMAKKAL	1	-	40	3	12	1	227	133	81	96
PERAMBALUR	-	-	13	1	10	4	119	96	22	51
PUDUKOTTAI	-	-	34	5	16	5	441	365	100	87
RAMANATHAPURAM	-	-	26	1	3	7	294	194	52	51
RANIPET	-	-	30	1	12	2	300	40	82	50
SALEM	-	-	59	3	25	8	1,013	350	108	143
SIVAGANGAI	1	1	34	2	6	-	326	161	90	71
TENKASI	-	1	8	-	11	1	305	52	52	37
THANJAVUR	-	-	31	-	22	8	384	257	56	131
THE NILGIRIS	-	-	55	4	15	7	678	621	40	41
THENI	-	-	29	-	17	4	304	135	90	79
THIRUVALLUR	1	2	24	5	12	7	631	449	190	322
THIRUVANNAMALAI	-	-	64	4	25	9	981	237	131	105
THIRUVARUR	-	-	30	-	9	8	228	68	74	75
THOOTHUKUDI	-	-	34	-	19	3	342	148	72	54
TIRUCHIRAPPALLI	1	2	74	3	34	12	755	341	107	139
TIRUNELVELI	1	2	39	3	12	2	349	115	91	70
TIRUPATTUR	1	-	35	7	14	2	398	179	55	41
TIRUPUR	1	-	39	7	10	5	321	400	68	166
VELLORE	-	-	46	-	22	3	479	109	85	69
VILLUPURAM	-	-	45	5	21	6	410	286	61	132
VIRUDHUNAGAR	-	-	34	4	11	2	356	291	66	49
Grand Total	11	12	1584	113	662	191	17264	9664	3121	4145

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (non Vehicu		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	43	24	16	12	39	81	121	315	15	28	2	2
CHENGALPATTU	58	107	30	68	99	381	245	1,421	33	376	2	7
CHENNAI	148	140	17	101	166	611	99	854	21	805	3	6
COIMBATORE	92	98	9	63	116	422	149	1,187	11	523	1	5
CUDDALORE	63	69	34	42	140	270	371	1,054	17	151	-	9
DHARMAPURI	40	21	12	17	50	105	136	475	8	59	1	-
DINDIGUL	52	39	8	13	60	180	225	693	11	77	6	6
ERODE	64	62	15	35	93	263	140	727	16	212	2	2
KALLAKURICHI	26	29	8	19	51	75	160	524	6	50	3	3
KANCHEEPURAM	45	42	12	19	51	175	121	640	10	177	2	4
KANYAKUMARI	34	24	5	17	60	123	98	346	3	46	-	1
KARUR	29	42	3	12	45	99	115	300	2	62	-	6
KRISHNAGIRI	36	22	7	21	64	106	233	842	5	59	-	1
MADURAI	63	80	13	27	96	226	224	904	19	227	2	8
MAYILADUTHURAI	23	21	19	13	32	57	116	325	18	67	-	-
NAGAPATTINAM	26	18	7	13	50	76	118	266	14	48	2	-
NAMAKKAL	69	46	4	22	89	175	139	561	12	112	-	1
PERAMBALUR	6	17	2	8	29	62	51	312	15	47	-	2
PUDUKOTTAI	46	32	10	28	70	140	216	623	15	88	-	3
RAMANATHAPURAM	32	15	9	8	56	78	204	444	10	53	-	2
RANIPET	66	16	10	10	55	62	118	349	12	58	3	1
SALEM	83	67	11	47	69	292	181	827	19	215	-	4
SIVAGANGAI	49	50	10	6	73	92	221	524	13	68	2	1
TENKASI	52	6	5	9	86	77	183	402	8	30	2	2
THANJAVUR	40	50	12	35	69	166	178	915	11	161	-	7
THE NILGIRIS	51	24	7	4	85	89	51	87	6	29	3	1
THENI	77	33	6	11	70	77	241	416	12	60	-	2
THIRUVALLUR	125	122	26	59	176	380	325	1,169	40	414	5	3
THIRUVANNAMALAI	85	26	20	18	105	157	333	785	18	117	1	3
THIRUVARUR	44	21	9	15	76	120	119	341	9	76	1	-
THOOTHUKUDI	41	33	6	13	79	134	160	530	10	64	-	-
TIRUCHIRAPPALLI	60	55	9	21	83	224	171	836	15	194	1	5
TIRUNELVELI	137	49	13	10	58	125	101	408	9	96	-	1
TIRUPATTUR	43	19	10	10	45	62	156	463	9	54	1	-
TIRUPUR	67	78	15	31	91	232	191	674	5	208	-	2
VELLORE	46	28	11	9	40	139	106	460	12	110	2	1
VILLUPURAM	47	39	15	23	70	197	161	847	12	108	-	9
VIRUDHUNAGAR	45	18	11	21	49	103	161	461	11	67	-	1
Grand Total	2153	1682	446	910	2835	6433	6438	23307	492	5396	47	111

Emergency Care Centre Cases (Since inception till June - 2024)

ECC Performance since inception till Jun'24		
ECC(inception)	Total Number of cases	Live Saved Percentage
Achrapakkam(24 Nov'21)	35311	92.1%
Padiyanallur (25 June'14)	29717	88.1%
Injambakkam (03 Nov'17)	16829	94.8%
Mahabalipuram (28 Sept'18)	17961	96.1%
Veppur (17 Nov'19)	14846	97.1%
Santhavellore(24 Nov'21)	7335	87.5%
Kodumbalur(03 Oct'20)	7888	94.8%
Madhanur(13 Feb'21)	11133	94.2%
Madurai(13 Feb'21)	7716	96.1%
Magudanchavadi(13 Feb'21)	10110	95.3%
Shoolagiri(13 Feb'21)	7485	92.3%
Gummidipoondi(13 Feb'21)	5491	95.9%
Total	171822	93.7%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Jun-24		FY 24-25 (Apr'24 till Jun'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,23,489	12.6	3,66,635	12.6
2	CHENGALPATTU	68	2,33,620	11.1	6,73,460	11.1
3	CHENNAI	71	1,04,993	8.6	3,16,769	8.7
4	COIMBATORE	67	2,37,594	10.8	7,09,940	10.9
5	CUDDALORE	55	3,21,777	12.3	9,58,851	12.3
6	DHARMAPURI	30	1,57,994	12.4	4,57,940	12.5
7	DINDIGUL	38	1,93,556	11.7	6,06,003	11.7
8	ERODE	47	2,07,469	11.6	6,31,315	11.6
9	KALLAKURICHI	31	1,76,960	11.5	5,44,689	11.6
10	KANCHEEPURAM	37	1,39,146	11.1	4,06,406	11.2
11	KANYAKUMARI	19	60,577	10.9	1,83,979	11.0
12	KARUR	20	1,15,599	11.6	3,46,599	11.7
13	KRISHNAGIRI	37	2,12,005	12.5	6,75,802	12.6
14	MADURAI	45	1,88,036	11.3	5,64,780	11.2
15	MAYILADUTHURAI	16	86,465	11.5	2,52,209	11.6
16	NAGAPATTINAM	18	1,05,280	11.9	3,30,511	12.0
17	NAMAKKAL	30	1,48,724	12.3	4,30,488	12.3
18	PERAMBALUR	18	88,917	12.2	2,55,681	12.2
19	PUDUKOTTAI	38	1,81,530	12.3	5,63,440	12.3
20	RAMANATHAPURAM	30	1,61,283	12.7	4,89,622	12.7
21	RANIPET	21	1,01,613	11.6	3,13,607	11.6
22	SALEM	51	2,46,586	12.0	7,71,902	12.0
23	SIVAGANGAI	32	1,76,129	12.5	5,34,512	12.6
24	TENKASI	20	1,30,055	12.2	3,74,077	12.2
25	THANJAVUR	34	1,93,196	11.9	5,82,701	12.0
26	THE NILGIRIS	39	1,31,416	10.2	4,22,012	10.2
27	THENI	27	1,40,336	11.9	4,17,910	11.9
28	THIRUVALLUR	74	2,89,632	10.2	8,56,044	10.3
29	THIRUVANNAMALAI	51	3,25,356	12.2	9,96,286	12.2
30	THIRUVARUR	23	1,14,610	11.8	3,48,801	11.8
31	THOOTHUKUDI	26	1,45,414	11.8	4,42,844	11.8
32	TIRUCHIRAPPALLI	45	2,07,361	11.8	6,35,405	11.8
33	TIRUNELVELI	23	1,26,161	12.1	3,73,617	11.9
34	TIRUPATTUR	26	1,40,253	11.6	4,28,660	11.7
35	TIRUPUR	32	1,82,852	11.9	5,56,355	12.0
36	VELLORE	26	1,15,228	11.5	3,51,430	11.5
37	VILLUPURAM	41	2,17,328	12.0	6,47,812	12.0
38	VIRUDHUNAGAR	26	1,40,767	12.2	4,35,532	12.2
TOTAL		1353	63,69,307	11.7	1,92,54,626	11.7

First Responder Performance (June 2024)

FR Bike Financial Yearwise Performance												
Vehicle District	Vehicle Location	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	NA	57	186	240	587	112	99	0	0	0	1281
CHENGALPATTU	FR - TAMBARAM JUNCTION	NA	84	251	340	436	63	426	81	169	14	1864
CHENGALPATTU	FR - URAPAKKAM NEW BUS STAND							10	13	102	20	145
CHENNAI	FR - PERAMBUR RAILWAY STATION	120	619	390	420	927	729	1937	915	695	150	6902
CHENNAI	FR - RK NAGAR	NA	115	1	147	1078	468	1646	882	885	123	5345
CHENNAI	FR-PULIANTHOPE POLICE STATION	59	370	276	295	1124	836	2123	1093	1353	141	7670
CHENNAI	FR - FLOWER BAZAAR POLICE STATION	80	635	389	409	426	649	1582	843	874	122	6009
CHENNAI	FR - HOTEL PARK - GEMINI FLY OVER	223	678	251	213	972	1104	1914	1292	1497	32	8176
CHENNAI	FR - NUNGAMPAKKAM POLICE STATION	45	430	275	375	1125	764	1848	690	696	57	6305
CHENNAI	FR - EGMORE RAILWAY HOSPITAL	156	666	375	335	894	759	1395	869	903	49	6401
CHENNAI	FR - ROYAPURAM POLICE STATION						632	1881	973	1299	75	4860
CHENNAI	FR - T.NAGAR FIRE STATION	79	610	457	488	1278	202		0	0	0	3114
CHENNAI	FR - TRIPLICANE	14	393	807	963	852	898	1904	931	1118	98	7978
CHENNAI	FR - VADAPALANI POLICE STATION	NA	129	438	527	1119	726	1782	785	749	123	6378
CHENNAI	FR - VELACHERY	NA	200	280	481	799	677	1666	1163	1267	174	6707
CHENNAI	FR - TIDEL PARK	59	361	169	260	701	571	1591	912	1154	87	5865
CHENNAI	FR ICF POLICE STATION	31	567	268	315	1006	649	1490	904	715	66	6011
COIMBATORE	FR POLLACHI MUNICIPALITY					34	235	331	247	606	215	1668
COIMBATORE	FR-KAUNDAMPALAYAM	NA	191	155	246	350	210	455	209	366	128	2310
COIMBATORE	FR-UKKADAM PS	NA	278	403	361	501	328	498	378	740	165	3652
COIMBATORE	FR-PEELAMEDU POLICE STATION			92	355	558	265	618	409	600	152	3049
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	NA	52	335	474	257			0	0	0	1118
CUDDALORE	FR VADDALORE PHC					229	18	507	441	515	123	1833
DINDIGUL	FR- DINDIGUL BUS STAND			279	662	423	644	1838	775	1171	148	5940
ERODE	FR-ERODE BUS STAND	NA	95	252	494	685	258	1197	867	1337	239	5424
ERODE	FR-ERODE COLLECTOR OFFICE	NA	7						0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	NA	67	184	291	292	124		0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	NA	NA	111	359	820	1010	1102	1139	929	87	5557
MADURAI	FR-KALAVASAL	NA	75	320	233	231	365	1246	638	908	4	4020
MADURAI	FR - PYKARA CHECK POST	NA	17	48	231	442	379	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	NA	93	108	165	392	457	745	867	1347	310	4484
SALEM	FR-KURANGUCHAVADI	NA	85	121	480	1333	419	2005	1312	1197	234	7186
SALEM	FR - SALEM NEW BUS STAND	NA	280	246	338	1065	371	1636	1400	1294	254	6884
SIVAGANGAI	FR - MADURAI MUKKU	NA	22	372	777	959	637	1593	895	1328	109	6692
THANJAVUR	FR - KUMBAKONAM	NA	286	231	440	438	703	7	0	510	296	2911
THANJAVUR	FR-THANJAVUR NEW BUS STAND	NA	263	330	501	620	686	9	0	0	0	2409
THANJAVUR	FR - THANJAVUR EB OFFICE							1255	891	1060	262	3468
THANJAVUR	FR - KUMBAKONAM FOUR ROAD							1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	NA	262	188	713	1064	1050	1774	968	1502	322	7843
THIRUVALLUR	FR - PADI	NA	92	373	422	596	1063	1575	1053	757	136	6067
THIRUVALLUR	FR - POONAMALLEE PHC						632	1646	843	789	122	4032
THIRUVANNAMALAI	FR - PAY GOPURAM	NA	140						0	0	0	140
THIRUVANNAMALAI	FR - RAJAGOPURAM	NA	201	363	499	586	454	633	581	932	329	4578
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	NA	103	135	326	244	264	928	918	911	240	4069
TIRUCHIRAPPALLI	FR - RAILWAY JUNCTION	NA	113	154	372	147			0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	NA	NA	208	454	515	457	1000	1000	969	137	4740
TIRUNELVELI	FR-COURTALLAM FALLS	NA	NA	62					0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	NA	19	278	402	459	626	1318	972	1238	308	5620
TIRUPUR	FR - PEELAMEDU POLICE STATION	NA	42	148					0	0	0	190
VELLORE	FR KONAVATTAM	NA	36	484	750	909	238		0	0	0	2417
VELLORE	FR - MUNICIPALITY						415	886	1026	1107	214	3648
VILLUPURAM	FR-THINDIVANAM POST OFFICE	NA	5	182	499	540	156	485	230	756	134	2987
VILLUPURAM	FR- VILLUPURAM OLD BUS STAND	NA	24	181	659	726	231	800	721	1025	153	4520
Total		866	8762	11156	17311	28739	22534	51768	33010	38959	6166	219271

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Apr'19	3	14	6	3	26
May'19	4	12	3	-	19
June'19	2	8	4	2	16
July'19	9	6	6	10	31
Aug'19	6	13	2	2	23
Sept'19	9	8	4	3	24
Oct'19	9	5	3	4	21
Nov'19	4	9	2	3	18
Dec'19	5	12	4	-	21
Jan'20	7	7	-	3	17
Feb'20	-	9	-	1	10
Mar'20	-	-	-	-	0
Apr'20	-	4	-	7	11
May'20	-	-	-	-	0
June'20	-	-	-	-	0
July'20	-	1	-	2	3
Aug'20	-	-	-	-	0
Sept'20	-	-	-	-	0
Oct'20	-	-	-	-	0
Nov'20	-	-	-	-	0
Dec'20	-	-	-	-	0
Jan'21	-	-	-	-	0
Feb'21	-	-	-	-	0
Mar'21	-	-	-	-	0
Apr'21	-	-	-	-	0
May'21	-	-	-	-	0
June'21	-	-	-	-	0
July'21	-	-	-	-	0
Aug'21	-	-	-	-	0
Sept'21	-	-	-	-	0
Oct'21	-	-	-	-	0
Nov'21	1	2	2	2	7
Dec'21	3	3	11	5	22
Jan.22	2	-	-	4	6
Feb.22	16	-	2	7	25
Mar.22	-	-	-	-	0
Apr.22	12	2	3	5	22
May.22	12	46	4	6	68
June.22	17	1	4	3	25
July.22	21	8	25	18	72
Aug.22	26	15	21	10	72
Sept.22	27	-	3	4	34
Oct.22	15	-	4	8	27
Nov.22	17	9	4	5	35
Dec.22	32	15	4	18	69
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	-	1	-	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	-	-	9	23
Sep'23	13	-	-	7	20
Oct'23	2	4	-	6	12
Nov'23	15	5	-	6	26
Dec'23	13	6	-	4	23
Jan'24	25	6	-	4	35
Feb'24	18	8	-	5	31
Mar'24	10	-	-	3	13
Apr'24	1	-	-	2	3
May'24	1	2	-	-	3
Jun'24	6	3	-	1	10
Total	594	436	241	304	1575

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as “Ambulance Busy” after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations