



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: July

Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : July 2024				FY- Year :2024-'25			
S.No.	Details	Jun'24		Jul'24		FY 24-25 (till Jul'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	367972	99.98%	355638	99.99%	1510124	99.98%
1.1.2	Number of Unattended Calls (UAC)	75	0.02%	32	0.01%	366	0.02%
1.1.3	Total Number of Calls received	368047	100.00%	355670	100.00%	1510490	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	64795	38.20%	66277	39.24%	262588	38.51%
1.2.2	Non-IFT Calls	104842	61.80%	102645	60.76%	419339	61.49%
1.2.3	Total Number of Emergency Calls	169637	100.00%	168922	100.00%	681927	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.1%	NA	99.4%	NA	99.2%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.2%	NA	0.2%	NA	0.2%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.7%	NA	0.4%	NA	0.6%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	150966	99.97%	153985	99.96%	611036	99.95%
2.1.2	Number of Unavailed	48	0.03%	55	0.04%	286	0.05%
2.1.3	Total Number of Dispatches	151014	100.00%	154040	100.00%	611322	100.00%
2.1.4	Number of Ambulance Services Busy	0		0		0	
2.1.5	Number of Trips per ambulance/day	3.7	NA	3.7	NA	3.7	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1656	99.94%	1649	99.82%	6908	99.94%
2.1.7	Number of Unavailed	1	0.06%	3	0.18%	4	0.06%
2.1.8	Total Number of Neo-Natal Dispatches	1657	100.00%	1652	100.00%	6912	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.8		0.8		0.8	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7390	4.90%	7188	4.67%	28836	4.72%
3.2	Acute Abdomen	17915	11.87%	15755	10.23%	63814	10.44%
3.3	Allergic Reactions	325	0.22%	399	0.26%	1367	0.22%
3.4	Animal Attack	3519	2.33%	3268	2.12%	13848	2.27%
3.5	Assault	8486	5.62%	8158	5.30%	37228	6.09%
3.6	Behavioral	581	0.39%	682	0.44%	2554	0.42%
3.7	Cardiac/Cardio Vascular	9117	6.04%	9764	6.34%	37432	6.13%
3.8	COVID-19	3	0.00%	5	0.00%	20	0.00%
3.9	Diabetes	4809	3.19%	4754	3.09%	18204	2.98%
4	Disasters due to Natural elements	385	0.26%	417	0.27%	1455	0.24%
4.1	Epilepsy	4146	2.75%	4305	2.80%	16326	2.67%
4.2	Fevers / Infections	6448	4.27%	7912	5.14%	25419	4.16%
4.3	Fire/Burns	767	0.51%	711	0.46%	3187	0.52%
4.4	Hazmat (Hazardous Material)	1	0.00%	3	0.00%	8	0.00%
4.5	Industrial	23	0.02%	20	0.01%	99	0.02%
4.6	Neonatal(upto 1 month)	1697	1.12%	1716	1.11%	7128	1.17%
4.7	Paediatric(1-12years)	853	0.57%	758	0.49%	3170	0.52%
4.8	Pregnancy related	26928	17.84%	30070	19.53%	113562	18.58%
4.9	Respiratory	7266	4.81%	7989	5.19%	30787	5.04%
5	Trauma (Vehicular)	29745	19.71%	29054	18.87%	121197	19.83%
5.1	Stroke/CerebroVascular Accidents	3835	2.54%	4299	2.79%	16001	2.62%
5.2	Suicide attempt	1356	0.90%	1306	0.85%	5468	0.89%
5.3	Trauma (non Vehicular)	9268	6.14%	9368	6.08%	37899	6.20%
5.4	Unconscious	5888	3.90%	5890	3.83%	25175	4.12%
5.5	Others	158	0.10%	194	0.13%	889	0.15%
	Total Emergencies(Beneficiaries)	150909	100.00%	153985	100.00%	611073	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	17264	64.11%	17961	59.73%	72104	63.49%
6.2	Non-IFT	9664	35.89%	12109	40.27%	41456	36.51%
7	Aailed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8320	NA	8959	NA	34792	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	13312	NA	15998	NA	55059	NA

District Wise Distribution of Ambulances (As of July 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	3	16	2		21	
2	CHENGALPATTU	14	52	1	1	68	2
3	CHENNAI	13	54	3	1	71	13
4	COIMBATORE	7	57	2	1	67	4
5	CUDDALORE	8	45	2		55	1
6	DHARMAPURI	4	24	2		30	
7	DINDIGUL	7	29	2		38	1
8	ERODE	4	41	2		47	1
9	KALLAKURICHI	4	25	2		31	
10	KANCHEEPURAM	6	30	1		37	
11	KANYAKUMARI	3	14	2		19	
12	KARUR	4	15	1		20	
13	KRISHNAGIRI	4	31	2		37	1
14	MADURAI	8	34	2	1	45	2
15	MAYILADUTHURAI	2	13	1		16	
16	NAGAPATTINAM	3	14	1		18	
17	NAMAKKAL	4	24	2		30	
18	PERAMBALUR	2	15	1		18	1
19	PUDUKOTTAI	8	28	2		38	
20	RAMANATHAPURAM	5	23	2		30	
21	RANIPET	3	17	1		21	2
22	SALEM	5	44	2		51	1
23	SIVAGANGA	6	24	2		32	
24	TENKASI	3	16	1		20	2
25	THANJAVUR	6	27	1		34	
26	THE NILGIRIS	7	30	2		39	
27	THENI	4	21	2		27	1
28	THIRUVALLUR	7	65	2		74	2
29	THIRUVANNAMALAI	8	41	2		51	1
30	THIRUVARUR	3	19	1		23	
31	THOOTHUKUDI	6	18	2		26	
32	TIRUCHIRAPPALLI	8	35	2		45	1
33	TIRUNELVELI	5	17	1		23	1
34	TIRUPATTUR	7	17	2		26	
35	TIRUPUR	3	27	2		32	1
36	VELLORE	5	20	1		26	1
37	VILLUPURAM	3	37	1		41	2
38	VIRUDHUNAGAR	3	20	3		26	
Total		205	1079	65	4	1353	41

District IFT & Non-IFT Case Details

District	Jul-24					FY 24-25 (Apr'24 to till Jul'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,449	1,111	45%	1,338	55%	10,509	4,931	47%	5,578	53%
CHENGALPATTU	6,549	2,193	33%	4,356	67%	25,213	8,208	33%	17,005	67%
CHENNAI	8,291	3,033	37%	5,258	63%	31,795	11,376	36%	20,419	64%
COIMBATORE	7,432	2,383	32%	5,049	68%	29,101	9,164	31%	19,937	69%
CUDDALORE	7,242	3,119	43%	4,123	57%	28,906	12,091	42%	16,815	58%
DHARMAPURI	3,862	1,692	44%	2,170	56%	14,585	6,545	45%	8,040	55%
DINDIGUL	4,027	1,989	49%	2,038	51%	16,316	7,896	48%	8,420	52%
ERODE	5,243	2,002	38%	3,241	62%	19,960	7,345	37%	12,615	63%
KALLAKURICHI	3,315	1,629	49%	1,686	51%	14,266	7,262	51%	7,004	49%
KANCHEEPURAM	3,605	1,169	32%	2,436	68%	13,844	4,564	33%	9,280	67%
KANYAKUMARI	2,131	849	40%	1,282	60%	8,177	3,194	39%	4,983	61%
KARUR	2,247	865	38%	1,382	62%	9,499	3,676	39%	5,823	61%
KRISHNAGIRI	4,584	2,192	48%	2,392	52%	18,130	8,902	49%	9,228	51%
MADURAI	5,107	2,326	46%	2,781	54%	21,047	9,191	44%	11,856	56%
MAYILADUTHURAI	1,858	918	49%	940	51%	7,430	3,502	47%	3,928	53%
NAGAPATTINAM	2,465	1,214	49%	1,251	51%	9,855	4,955	50%	4,900	50%
NAMAKKAL	3,199	1,346	42%	1,853	58%	13,179	5,485	42%	7,694	58%
THE NILGIRIS	2,922	1,566	54%	1,356	46%	11,990	6,314	53%	5,676	47%
PERAMBALUR	1,815	546	30%	1,269	70%	7,263	2,098	29%	5,165	71%
PUDUKOTTAI	4,475	1,890	42%	2,585	58%	17,859	7,730	43%	10,129	57%
RAMANATHAPURAM	2,680	1,182	44%	1,498	56%	10,479	4,856	46%	5,623	54%
RANIPET	2,089	1,162	56%	927	44%	8,340	4,503	54%	3,837	46%
SALEM	6,306	2,807	45%	3,499	55%	24,800	10,877	44%	13,923	56%
SIVAGANGAI	3,782	1,812	48%	1,970	52%	15,059	7,104	47%	7,955	53%
TENKASI	2,309	1,376	60%	933	40%	8,852	5,187	59%	3,665	41%
THANJAVUR	4,873	1,666	34%	3,207	66%	19,438	6,564	34%	12,874	66%
THENI	3,147	1,532	49%	1,615	51%	12,520	6,156	49%	6,364	51%
THIRUVALLUR	7,728	3,192	41%	4,536	59%	30,505	11,872	39%	18,633	61%
THIRUVANNAMALAI	5,951	3,084	52%	2,867	48%	23,255	12,023	52%	11,232	48%
THIRUVARUR	2,711	1,268	47%	1,443	53%	10,737	4,800	45%	5,937	55%
THOOTHUKUDI	2,914	1,325	45%	1,589	55%	11,981	5,410	45%	6,571	55%
TIRUCHIRAPPALLI	5,327	2,042	38%	3,285	62%	21,353	8,448	40%	12,905	60%
TIRUNELVELI	2,988	1,474	49%	1,514	51%	12,317	6,317	51%	6,000	49%
TIRUPATTUR	2,675	1,430	53%	1,245	47%	10,787	5,508	51%	5,279	49%
TIRUPUR	4,903	1,592	32%	3,311	68%	19,010	6,201	33%	12,809	67%
VELLORE	3,086	1,633	53%	1,453	47%	12,095	6,109	51%	5,986	49%
VILLUPURAM	4,796	1,689	35%	3,107	65%	18,999	6,666	35%	12,333	65%
VIRUDHUNAGAR	2,902	1,368	47%	1,534	53%	11,585	5,575	48%	6,010	52%
Total	1,53,985	65,666	43%	88,319	57%	6,11,036	2,58,605	42%	3,52,431	58%

District wise Emergencies Handled – July 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	105	100	109	223	3	1	69	39	44	199
CHENGALPATTU	165	94	180	359	3	12	112	37	51	198
CHENNAI	76	80	654	461	21	20	10	19	33	223
COIMBATORE	154	141	201	440	12	13	57	39	51	198
CUDDALORE	344	209	257	529	10	8	113	45	110	400
DHARMAPURI	139	59	145	201	6	4	85	24	50	131
DINDIGUL	133	79	129	174	6	4	52	21	75	158
ERODE	96	75	184	239	7	5	54	32	73	174
KALLAKURICHI	129	59	148	227	4	5	51	19	45	131
KANCHEEPURAM	93	80	168	315	4	5	50	31	15	125
KANYAKUMARI	25	23	97	66	8	3	14	1	64	110
KARUR	49	41	109	220	5	3	26	12	30	153
KRISHNAGIRI	149	54	170	159		1	86	24	37	128
MADURAI	157	118	193	278	5	6	52	24	78	187
MAYILADUTHURAI	77	48	98	85			33	9	23	92
NAGAPATTINAM	99	54	194	159	8	5	63	26	72	142
NAMAKKAL	92	56	169	205	3		65	19	52	143
PERAMBALUR	53	59	47	216	4	3	22	25	17	98
PUDUKOTTAI	125	80	193	261	7	2	81	34	121	254
RAMANATHAPURAM	80	34	106	143	8	2	58	39	66	137
RANIPET	54	11	114	110	4	5	46	11	23	51
SALEM	206	118	227	300	8	7	128	29	76	239
SIVAGANGAI	104	51	248	222	3	2	70	112	69	116
TENKASI	80	29	165	71	4	1	27	8	47	85
THANJAVUR	132	142	194	340	4	8	63	53	74	271
THE NILGIRIS	41	25	117	105	3	1	14	3	12	31
THENI	109	60	149	187	6	4	50	19	67	140
THIRUVALLUR	222	87	311	478	6	14	117	49	63	166
THIRUVANNAMALAI	224	101	227	348	8	3	136	68	86	212
THIRUVARUR	121	81	155	185	3	4	34	20	47	149
THOOTHUKUDI	83	37	160	130	2	3	37	10	54	172
TIRUCHIRAPPALLI	149	88	154	342	9	8	64	27	67	305
TIRUNELVELI	99	68	203	153	6	1	27	16	46	144
TIRUPATTUR	52	32	135	101	5	2	35	6	43	107
TIRUPUR	78	74	198	358	7	5	27	10	45	166
VELLORE	93	32	134	111	3	6	82	20	30	69
VILLUPURAM	179	124	141	388	7	8	105	32	40	209
VIRUDHUNAGAR	82	37	170	113	2	1	32	9	44	105
Grand Total	4448	2740	6753	9002	214	185	2247	1021	2040	6118

Vehicle District	Behavioral		Cardiac/Cardio Vasc		COVID-19		Diabetes		Disasters due to Nat	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	5	11	104	80			26	39	1	
CHENGALPATTU	10	15	129	214			50	112	6	10
CHENNAI	141	60	237	343			95	279	19	176
COIMBATORE	6	11	265	239			99	168	3	24
CUDDALORE	11	15	204	198			77	118	2	15
DHARMAPURI	2	8	94	72			43	57	1	2
DINDIGUL	5	6	171	102		1	55	64	6	7
ERODE	6	35	136	117			58	70		
KALLAKURICHI	2	2	75	43			36	40	1	4
KANCHEEPURAM	1	3	92	104	1		31	71	2	5
KANYAKUMARI	1	4	66	40			49	43	1	3
KARUR		2	80	64			21	42		
KRISHNAGIRI	1	1	77	53			45	38	4	9
MADURAI	2	14	165	166		1	59	77		
MAYILADUTHURAI	1	3	112	37			31	15		
NAGAPATTINAM	1	4	135	58			36	37		
NAMAKKAL	8	19	138	99			41	80		1
PERAMBALUR	1		47	75			19	46	1	4
PUDUKOTTAI	19	10	154	143			56	95		
RAMANATHAPURAM	1	2	113	64			36	42	1	
RANIPET	6		77	38			39	33	1	1
SALEM	1	20	209	155			65	168		1
SIVAGANGAI	5	8	193	214			85	51	13	7
TENKASI	6	5	178	37			39	29		
THANJAVUR	3	15	170	219			36	130	2	5
THE NILGIRIS	4	1	108	57			30	29	5	6
THENI		1	154	122			39	48	2	1
THIRUVALLUR	2	15	242	265			101	214	6	13
THIRUVANNAMALAI		11	224	159	1		60	91	4	8
THIRUVARUR	3	7	129	92			33	59		
THOOTHUKUDI	4	14	103	65			46	42	5	
TIRUCHIRAPPALLI	5	11	179	157			38	96	2	3
TIRUNELVELI	7	6	120	98			27	62		7
TIRUPATTUR	3		80	46			42	36		
TIRUPUR	16	24	192	208		1	46	103	4	7
VELLORE	4	4	121	66			55	66	1	2
VILLUPURAM	4	10	120	103			40	123		1
VIRUDHUNAGAR	5	3	113	46			28	29	1	1
Grand Total	302	380	5306	4458	2	3	1812	2942	94	323

Vehicle District	Environmentals		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			27	24	55	68	4	2		
CHENGALPATTU		2	75	196	138	180	13	17		
CHENNAI		1	104	329	292	290	11	34		1
COIMBATORE		2	84	196	216	307	7	22		
CUDDALORE		1	60	89	130	231	19	21		
DHARMAPURI	1	1	35	36	152	87	3	2		
DINDIGUL		1	51	65	72	54	8	12		
ERODE			44	86	88	137	3	7		
KALLAKURICHI	1	2	50	35	62	76	19	7		
KANCHEEPURAM			34	91	53	141	13	12		
KANYAKUMARI			32	34	66	51	2	4		
KARUR			18	40	30	73	1	4		
KRISHNAGIRI	2		47	58	208	100	5	5		
MADURAI	1	3	41	77	68	68	11	14		
MAYILADUTHURAI			28	19	47	31	4	10		
NAGAPATTINAM			38	41	70	55	4	5		
NAMAKKAL		1	29	55	77	94	12	4		
PERAMBALUR			9	19	39	104	2	7		
PUDUKOTTAI			46	62	99	117	6	10		
RAMANATHAPURAM		2	19	22	35	41	5	6		
RANIPET	2	1	36	19	74	61	3	1		
SALEM			62	78	161	137	11	15		
SIVAGANGAI			34	32	69	87	15	11		
TENKASI			32	21	70	33	4	2		
THANJAVUR			42	72	79	130	4	22		
THE NILGIRIS			27	27	84	65	7	7		
THENI			25	39	59	132	4	7		
THIRUVALLUR	2	12	125	171	252	211	23	19		
THIRUVANNAMALAI		1	84	70	158	152	18	17	1	
THIRUVARUR	1	6	32	30	68	74	4	10		1
THOOTHUKUDI			42	41	57	49	7	6		
TIRUCHIRAPPALLI			63	82	105	186	10	17		
TIRUNELVELI			37	35	62	34	11	10		
TIRUPATTUR			32	24	153	61	5	4		
TIRUPUR		1	52	122	82	144	5	5		
VELLORE	1	1	53	43	96	59	9	8		
VILLUPURAM			45	76	93	176	13	19		
VIRUDHUNAGAR			28	27	55	42	8	13		
Grand Total	11	38	1722	2583	3774	4138	313	398	1	2

Vehicle District	Industrial		Neonatal(upto 1 mo		Paediatric(1-12years		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR		1	23	1	7	1	274	95	36	50
CHENGALPATTU	6	2	43	6	22	7	544	233	136	239
CHENNAI			204	3	34	6	421	56	195	330
COIMBATORE			41	6	25	6	599	549	153	340
CUDDALORE			55	5	43	11	897	530	157	168
DHARMAPURI			55	1	16	6	493	718	76	66
DINDIGUL			39	4	25	4	689	208	56	86
ERODE	1		39	4	8	2	752	775	96	123
KALLAKURICHI			64	7	24	7	571	371	98	77
KANCHEEPURAM		1	32	3	15	7	224	208	73	137
KANYAKUMARI			13		2		109	278	71	60
KARUR			15		2	3	240	179	37	81
KRISHNAGIRI			40	4	24	5	856	705	79	67
MADURAI			46	1	23	1	859	121	117	151
MAYILADUTHURAI		1	23		3	1	176	120	51	40
NAGAPATTINAM			10	2	13	3	165	202	58	67
NAMAKKAL			35	1	6	3	218	125	100	107
PERAMBALUR			24		11	3	107	103	22	85
PUDUKOTTAI			23	1	13	3	449	504	128	99
RAMANATHAPURAM			25	3	7	2	293	360	43	56
RANIPET			22	4	7	1	326	54	88	50
SALEM			65	2	26	2	1,028	593	139	193
SIVAGANGAI	1		42	3	2	5	384	204	84	51
TENKASI			23	1	6		295	92	85	47
THANJAVUR			44	4	29	6	412	340	75	169
THE NILGIRIS			47	10	11	3	800	738	50	48
THENI	1		33	1	22	3	301	182	104	67
THIRUVALLUR		2	24	10	25	4	778	486	238	333
THIRUVANNAMALAI	1		58	2	24	8	1,014	217	161	142
THIRUVARUR			33	2	6	1	217	93	90	90
THOOTHUKUDI			34	4	18	1	311	178	70	67
TIRUCHIRAPPALLI			88	3	19	8	641	556	106	155
TIRUNELVELI	1		34	1	13	1	339	133	70	63
TIRUPATTUR			43	3	22	1	442	223	81	53
TIRUPUR		1	39	2	5	5	350	633	79	174
VELLORE			38		19	1	526	195	127	98
VILLUPURAM			41	6	21	13	463	356	85	133
VIRUDHUNAGAR	1		46	3	14	2	398	396	70	43
Grand Total	12	8	1603	113	612	146	17961	12109	3584	4405

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (non Vehicu		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	53	31	22	23	37	85	95	229	11	33	1	3
CHENGALPATTU	76	114	19	63	115	442	273	1,381	26	414	1	9
CHENNAI	169	182	15	95	168	631	100	878	32	753	2	8
COIMBATORE	105	120	11	43	102	430	180	1,184	12	566		5
CUDDALORE	72	58	27	51	144	259	363	1,024	24	132		6
DHARMAPURI	35	19	12	8	43	88	199	523	6	57	1	
DINDIGUL	64	27	5	10	91	201	247	650	5	96	5	4
ERODE	95	69	9	40	70	244	167	735	14	269	2	3
KALLAKURICHI	35	31	7	11	54	68	145	407	7	57	1	
KANCHEEPURAM	41	40	9	23	63	165	148	720	7	148		1
KANYAKUMARI	42	17	6	10	73	100	98	382	10	53		
KARUR	31	27	4	13	55	106	105	267	5	49	2	3
KRISHNAGIRI	61	28	6	8	64	111	224	778	6	54	1	2
MADURAI	69	90	15	36	111	223	238	900	15	216	1	9
MAYILADUTHURAI	33	11	8	16	49	44	113	317	6	40	2	1
NAGAPATTINAM	54	10	12	19	51	78	120	236	11	48		
NAMAKKAL	61	49	11	24	75	152	150	500	4	116		
PERAMBALUR	22	32	3	9	32	69	56	281	7	28	1	3
PUDUKOTTAI	65	34	15	18	88	145	194	627	6	81	2	5
RAMANATHAPURAM	45	25	6	9	65	68	166	392	3	49	1	
RANIPET	51	14	4	5	54	54	119	348	11	55	1	
SALEM	88	55	12	32	106	288	162	828	26	233	1	6
SIVAGANGAI	54	49	8	17	77	103	233	547	19	77		1
TENKASI	67	17	3	10	70	73	163	337	12	35		
THANJAVUR	37	58	15	31	65	159	174	848	9	179	3	6
THE NILGIRIS	65	21		6	91	79	41	58	7	36	2	
THENI	94	37	22	16	84	93	192	393	12	63	3	
THIRUVALLUR	142	107	19	55	169	341	298	1,103	25	377	2	4
THIRUVANNAMALAI	99	60	19	19	118	200	345	853	14	125		
THIRUVARUR	53	23	9	15	76	98	145	310	9	90		3
THOOTHUKUDI	54	32	6	14	79	157	144	487	9	80		
TIRUCHIRAPPALLI	69	63	6	20	98	238	160	740	8	171	2	9
TIRUNELVELI	172	25	7	10	56	128	126	428	11	86		5
TIRUPATTUR	40	24	5	14	57	60	144	398	10	50	1	
TIRUPUR	80	71	12	39	84	189	171	754	20	214		1
VELLORE	62	23	10	14	45	97	103	428	20	109	1	1
VILLUPURAM	38	44	16	40	78	203	146	924	13	116	1	3
VIRUDHUNAGAR	49	20	7	18	54	88	149	463	11	72	1	3
Grand Total	2542	1757	402	904	3011	6357	6396	22658	463	5427	41	104

Emergency Care Centre Cases (Since inception till July - 2024)

ECC Performance since inception till Jul'24		
ECC(inception)	Total Number of cases	Live Saved Percentage
Achrapakkam(24 Nov'21)	35311	92.1%
Padiyanallur (25 June'14)	29717	88.1%
Singaperumal Koil (03 Nov'17)	16829	94.8%
Mahabalipuram (28 Sept'18)	17961	96.1%
Veppur (17 Nov'19)	14846	97.1%
Santhavellore(24 Nov'21)	7335	87.5%
Kodumbalur(03 Oct'20)	7888	94.8%
Madhanur(13 Feb'21)	11133	94.2%
Madurai(13 Feb'21)	7716	96.1%
Magudanchavadi(13 Feb'21)	10110	95.3%
Shoolagiri(13 Feb'21)	7485	92.3%
Gummidipoondi(13 Feb'21)	5491	95.9%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Jul-24		FY 24-25 (Apr'24 till Jul'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,21,487	12.5	6,09,609	12.6
2	CHENGALPATTU	68	2,38,195	11.1	11,49,850	11.1
3	CHENNAI	71	1,02,084	8.5	5,20,937	8.6
4	COIMBATORE	67	2,42,267	10.7	11,94,474	10.8
5	CUDDALORE	55	3,24,532	12.3	16,07,915	12.3
6	DHARMAPURI	30	1,66,923	12.4	7,91,786	12.5
7	DINDIGUL	38	2,00,684	11.8	10,07,371	11.7
8	ERODE	47	2,24,749	11.5	10,80,813	11.6
9	KALLAKURICHI	31	1,78,888	11.6	9,02,465	11.6
10	KANCHEEPURAM	37	1,44,224	11.2	6,94,854	11.2
11	KANYAKUMARI	19	63,048	11.0	3,10,075	11.0
12	KARUR	20	1,09,344	11.6	5,65,287	11.7
13	KRISHNAGIRI	37	2,31,899	12.4	11,39,600	12.5
14	MADURAI	45	1,86,500	11.2	9,37,780	11.2
15	MAYILADUTHURAI	16	80,961	11.5	4,14,131	11.5
16	NAGAPATTINAM	18	1,10,428	12.2	5,51,367	12.1
17	NAMAKKAL	30	1,39,345	12.4	7,09,178	12.4
18	PERAMBALUR	18	85,499	12.1	4,26,679	12.1
19	PUDUKOTTAI	38	1,80,372	12.3	9,24,184	12.3
20	RAMANATHAPURAM	30	1,57,875	12.4	8,05,372	12.6
21	RANIPET	21	1,07,063	11.7	5,27,733	11.6
22	SALEM	51	2,61,113	11.9	12,94,128	12.0
23	SIVAGANGAI	32	1,77,529	12.6	8,89,570	12.6
24	TENKASI	20	1,26,900	12.0	6,27,877	12.1
25	THANJAVUR	34	1,97,267	12.1	9,77,235	12.1
26	THE NILGIRIS	39	1,26,186	10.0	6,74,384	10.1
27	THENI	27	1,39,101	11.8	6,96,112	11.9
28	THIRUVALLUR	74	2,89,469	10.3	14,34,982	10.3
29	THIRUVANNAMALAI	51	3,35,991	12.1	16,68,268	12.1
30	THIRUVARUR	23	1,21,400	11.8	5,91,601	11.8
31	THOOTHUKUDI	26	1,44,492	11.9	7,31,828	11.8
32	TIRUCHIRAPPALLI	45	2,06,110	11.7	10,47,625	11.7
33	TIRUNELVELI	23	1,17,738	11.9	6,09,093	11.9
34	TIRUPATTUR	26	1,45,191	11.5	7,19,042	11.6
35	TIRUPUR	32	1,87,626	11.8	9,31,607	11.9
36	VELLORE	26	1,23,434	11.7	5,98,298	11.6
37	VILLUPURAM	41	2,20,766	12.1	10,89,344	12.0
38	VIRUDHUNAGAR	26	1,38,368	12.0	7,12,268	12.1
TOTAL		1353	64,55,048	11.7	3,21,64,722	11.7

First Responder Performance (July 2024)

FR Bike Financial Yearwise Performance												
Vehicle District	Vehicle Location	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	NA	57	186	240	587	112	99	0	0	0	1281
CHENGALPATTU	FR - TAMBARAM JUNCTION	NA	84	251	340	436	63	426	81	169	21	1871
CHENGALPATTU	FR - URAPAKKAM NEW BUS STAND							10	13	102	26	151
CHENNAI	FR - PERAMBUR RAILWAY STATION	120	619	390	420	927	729	1937	915	695	188	6940
CHENNAI	FR - RK NAGAR	NA	115	1	147	1078	468	1646	882	885	163	5385
CHENNAI	FR-PULIANTHOPE POLICE STATION	59	370	276	295	1124	836	2123	1093	1353	189	7718
CHENNAI	FR - FLOWER BAZAAR POLICE STATION	80	635	389	409	426	649	1582	843	874	160	6047
CHENNAI	FR - HOTEL PARK - GEMINI FLY OVER	223	678	251	213	972	1104	1914	1292	1497	57	8201
CHENNAI	FR - NUNGAMPAKKAM POLICE STATION	45	430	275	375	1125	764	1848	690	696	105	6353
CHENNAI	FR - EGMORE RAILWAY HOSPITAL	156	666	375	335	894	759	1395	869	903	78	6430
CHENNAI	FR - ROYAPURAM POLICE STATION						632	1881	973	1299	104	4889
CHENNAI	FR - T.NAGAR FIRE STATION	79	610	457	488	1278	202		0	0	0	3114
CHENNAI	FR - TRIPLICANE	14	393	807	963	852	898	1904	931	1118	123	8003
CHENNAI	FR - VADAPALANI POLICE STATION	NA	129	438	527	1119	726	1782	785	749	156	6411
CHENNAI	FR - VELACHERY	NA	200	280	481	799	677	1666	1163	1267	221	6754
CHENNAI	FR - TIDEL PARK	59	361	169	260	701	571	1591	912	1154	114	5892
CHENNAI	FR ICF POLICE STATION	31	567	268	315	1006	649	1490	904	715	114	6059
COIMBATORE	FR POLLACHI MUNICIPALITY					34	235	331	247	606	273	1726
COIMBATORE	FR-KAUNDAMPALAYAM	NA	191	155	246	350	210	455	209	366	148	2330
COIMBATORE	FR-UKKADAM PS	NA	278	403	361	501	328	498	378	740	217	3704
COIMBATORE	FR-PEELAMEDU POLICE STATION			92	355	558	265	618	409	600	207	3104
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	NA	52	335	474	257			0	0	0	1118
CUDDALORE	FR VADDALORE PHC					229	18	507	441	515	164	1874
DINDIGUL	FR- DINDIGUL BUS STAND			279	662	423	644	1838	775	1171	225	6017
ERODE	FR-ERODE BUS STAND	NA	95	252	494	685	258	1197	867	1337	337	5522
ERODE	FR-ERODE COLLECTOR OFFICE	NA	7						0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	NA	67	184	291	292	124		0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	NA	NA	111	359	820	1010	1102	1139	929	124	5594
MADURAI	FR-KALAVASAL	NA	75	320	233	231	365	1246	638	908	32	4048
MADURAI	FR - PYKARA CHECK POST	NA	17	48	231	442	379	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	NA	93	108	165	392	457	745	867	1347	426	4600
SALEM	FR-KURANGUCHAVADI	NA	85	121	480	1333	419	2005	1312	1197	322	7274
SALEM	FR - SALEM NEW BUS STAND	NA	280	246	338	1065	371	1636	1400	1294	338	6968
SIVAGANGAI	FR - MADURAI MUKKU	NA	22	372	777	959	637	1593	895	1328	288	6871
THANJAVUR	FR - KUMBAKONAM	NA	286	231	440	438	703	7	0	510	402	3017
THANJAVUR	FR-THANJAVUR NEW BUS STAND	NA	263	330	501	620	686	9	0	0	0	2409
THANJAVUR	FR - THANJAVUR EB OFFICE							1255	891	1060	346	3552
THANJAVUR	FR - KUMBAKONAM FOUR ROAD							1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	NA	262	188	713	1064	1050	1774	968	1502	432	7953
THIRUVALLUR	FR - PADI	NA	92	373	422	596	1063	1575	1053	757	168	6099
THIRUVALLUR	FR - POONAMALLEE PHC						632	1646	843	789	145	4055
THIRUVANNAMALAI	FR - PAY GOPURAM	NA	140						0	0	0	140
THIRUVANNAMALAI	FR - RAJAGOPURAM	NA	201	363	499	586	454	633	581	932	435	4684
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	NA	103	135	326	244	264	928	918	911	357	4186
TIRUCHIRAPPALLI	FR - RAILWAY JUNCTION	NA	113	154	372	147			0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	NA	NA	208	454	515	457	1000	1000	969	220	4823
TIRUNELVELI	FR-COURTALLAM FALLS	NA	NA	62					0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	NA	19	278	402	459	626	1318	972	1238	357	5669
TIRUPUR	FR - PEELAMEDU POLICE STATION	NA	42	148					0	0	0	190
VELLORE	FR KONAVATTAM	NA	36	484	750	909	238		0	0	0	2417
VELLORE	FR - MUNICIPALITY						415	886	1026	1107	294	3728
VILLUPURAM	FR-THINDIVANAM POST OFFICE	NA	5	182	499	540	156	485	230	756	150	3003
VILLUPURAM	FR- VILLUPURAM OLD BUS STAND	NA	24	181	659	726	231	800	721	1025	209	4576
Total		866	8762	11156	17311	28739	22534	51768	33010	38959	8449	221554

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Apr'19	3	14	6	3	26
May'19	4	12	3	-	19
June'19	2	8	4	2	16
July'19	9	6	6	10	31
Aug'19	6	13	2	2	23
Sept'19	9	8	4	3	24
Oct'19	9	5	3	4	21
Nov'19	4	9	2	3	18
Dec'19	5	12	4	-	21
Jan'20	7	7	-	3	17
Feb'20	-	9	-	1	10
Mar'20	-	-	-	-	0
Apr'20	-	4	-	7	11
May'20	-	-	-	-	0
June'20	-	-	-	-	0
July'20	-	1	-	2	3
Aug'20	-	-	-	-	0
Sept'20	-	-	-	-	0
Oct'20	-	-	-	-	0
Nov'20	-	-	-	-	0
Dec'20	-	-	-	-	0
Jan'21	-	-	-	-	0
Feb'21	-	-	-	-	0
Mar'21	-	-	-	-	0
Apr'21	-	-	-	-	0
May'21	-	-	-	-	0
June'21	-	-	-	-	0
July'21	-	-	-	-	0
Aug'21	-	-	-	-	0
Sept'21	-	-	-	-	0
Oct'21	-	-	-	-	0
Nov'21	1	2	2	2	7
Dec'21	3	3	11	5	22
Jan.22	2	-	-	4	6
Feb.22	16	-	2	7	25
Mar.22	-	-	-	-	0
Apr.22	12	2	3	5	22
May.22	12	46	4	6	68
June.22	17	1	4	3	25
July.22	21	8	25	18	72
Aug.22	26	15	21	10	72
Sept.22	27	-	3	4	34
Oct.22	15	-	4	8	27
Nov.22	17	9	4	5	35
Dec.22	32	15	4	18	69
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	-	1	-	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	-	-	9	23
Sep'23	13	-	-	7	20
Oct'23	2	4	-	6	12
Nov'23	15	5	-	6	26
Dec'23	13	6	-	4	23
Jan'24	25	6	-	4	35
Feb'24	18	8	-	5	31
Mar'24	10	-	-	3	13
Apr'24	1	-	-	2	3
May'24	1	2	-	-	3
Jun'24	6	3	-	1	10
Jul'24	2	3	-	2	7
Total	596	439	241	306	1582

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as “Ambulance Busy” after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations