



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: January

Year: 2025

&

Financial Year 2024 - 25

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : January 2025						FY- Year :2024-'25	
S.No.	Details	Dec'24		Jan'25		FY 24-25 (till Jan'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	393259	99.86%	370233	99.97%	3800479	99.98%
1.1.2	Number of Unattended Calls (UAC)	113	0.14%	117	0.03%	784	0.02%
1.1.3	Total Number of Calls received	393372	100.00%	370350	100.00%	3801263	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	66316	42.53%	63774	40.73%	667813	39.62%
1.2.2	Non-IFT Calls	89601	57.47%	92808	59.27%	1017702	60.38%
1.2.3	Total Number of Emergency Calls	155917	100.00%	156582	100.00%	1685515	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.0%	NA	98.6%	NA	98.0%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.4%	NA	0.3%	NA	0.4%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.6%	NA	1.1%	NA	1.3%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	148634	99.51%	152758	99.55%	1539936	99.85%
2.1.2	Number of Unavailed	727	0.49%	695	0.45%	2375	0.15%
2.1.3	Total Number of Dispatches	149361	100.00%	153453	100.00%	1542311	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.8	NA	3.8	NA	3.9	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1371	99.71%	1233	100.00%	16555	99.87%
2.1.7	Number of Unavailed	4	0.29%	0	0.00%	22	0.13%
2.1.8	Total Number of Neo-Natal Dispatches	1375	100.00%	1233	100.00%	16577	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.9	NA	0.7	NA	0.8	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7862	5.29%	8045	5.27%	72459	4.71%
3.2	Acute Abdomen	13545	9.11%	13397	8.77%	148142	9.62%

3.3	Allergic Reactions	275	0.19%	314	0.21%	3385	0.22%
3.4	Animal Attack	966	0.65%	1971	1.29%	31802	2.07%
3.5	Assault	5034	3.39%	6578	4.31%	77888	5.06%
3.6	Behavioral	124	0.08%	79	0.05%	4907	0.32%
3.7	Cardiac/Cardio Vascular	11003	7.40%	11326	7.41%	99646	6.47%
3.8	COVID-19	2	0.00%	0	0.00%	44	0.00%
3.9	Diabetes	2586	1.74%	2640	1.73%	39898	2.59%
4	Disasters due to Natural elements	119	0.08%	79	0.05%	2867	0.19%
4.1	Epilepsy	0	0.00%	5841	3.82%	37118	2.41%
4.2	Fevers / Infections	8938	6.01%	7328	4.80%	78956	5.13%
4.3	Fire/Burns	557	0.37%	620	0.41%	7363	0.48%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	37	0.00%
4.5	Industrial	20	0.01%	19	0.01%	219	0.01%
4.6	Neonatal(upto 1 month)	1330	0.89%	1158	0.76%	16782	1.09%
4.7	Paediatric(1-12years)	66	0.04%	94	0.06%	6803	0.44%
4.8	Pregnancy related	24883	16.74%	19718	12.91%	279420	18.14%
4.9	Respiratory	11882	7.99%	12790	8.37%	92101	5.98%
5	Trauma (Vehicular)	25538	17.18%	30447	19.93%	293821	19.08%
5.1	Stroke/CerebroVascular Accidents	9209	6.20%	3525	2.31%	47799	3.10%
5.2	Suicide attempt	629	0.42%	844	0.55%	11706	0.76%
5.3	Trauma (non Vehicular)	9900	6.66%	10852	7.10%	103038	6.69%
5.4	Unconscious	2938	1.98%	11890	7.78%	60407	3.92%
5.5	Others	11218	7.55%	3203	2.10%	23355	1.52%
	Total Emergencies(Beneficiaries)	148624	100.00%	152758	100.00%	1539963	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	16651	65.83%	13379	67.85%	177848	63.65%
6.2	Non-IFT	8232	34.17%	6339	32.15%	101570	36.35%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	5966	NA	5627	NA	76903	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	15290	NA	8670	NA	123089	NA

District Wise Distribution of Ambulances (As of Jan'2025)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Jan'25					FY 24-25 (Apr'24 to till Jan'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,621	1,136	43%	1,485	57%	26,290	12,066	46%	14,224	54%
CHENGALPATTU	6,475	1,890	29%	4,585	71%	63,212	20,728	33%	42,484	67%
CHENNAI	8,078	2,758	34%	5,320	66%	81,890	28,454	35%	53,436	65%
COIMBATORE	7,308	2,062	28%	5,246	72%	72,909	23,029	32%	49,880	68%
CUDDALORE	7,276	2,871	39%	4,405	61%	72,294	30,254	42%	42,040	58%
DHARMAPURI	3,571	1,545	43%	2,026	57%	36,951	17,091	46%	19,860	54%
DINDIGUL	4,022	1,767	44%	2,255	56%	40,797	19,524	48%	21,273	52%
ERODE	4,826	1,558	32%	3,268	68%	50,026	18,320	37%	31,706	63%
KALLAKURICHI	3,351	1,564	47%	1,787	53%	35,002	17,094	49%	17,908	51%
KANCHEEPURAM	3,388	1,085	32%	2,303	68%	34,109	11,257	33%	22,852	67%
KANYAKUMARI	2,065	819	40%	1,246	60%	20,922	8,383	40%	12,539	60%
KARUR	2,338	868	37%	1,470	63%	23,624	9,215	39%	14,409	61%
KRISHNAGIRI	3,827	1,894	49%	1,933	51%	43,619	21,813	50%	21,806	50%
MADURAI	5,793	2,160	37%	3,633	63%	53,831	23,123	43%	30,708	57%
MAYILADUTHURAI	1,944	1,019	52%	925	48%	19,398	9,629	50%	9,769	50%
NAGAPATTINAM	2,462	1,211	49%	1,251	51%	24,596	12,488	51%	12,108	49%
NAMAKKAL	3,443	1,345	39%	2,098	61%	33,836	14,119	42%	19,717	58%
PERAMBALUR	1,909	488	26%	1,421	74%	19,053	5,607	29%	13,446	71%
PUDUKOTTAI	4,622	1,973	43%	2,649	57%	45,621	19,970	44%	25,651	56%
RAMANATHAPURAM	2,905	1,226	42%	1,679	58%	28,776	12,635	44%	16,141	56%
RANIPET	2,043	1,113	54%	930	46%	21,070	11,559	55%	9,511	45%
SALEM	6,336	2,654	42%	3,682	58%	63,905	28,245	44%	35,660	56%
SIVAGANGA	3,684	1,664	45%	2,020	55%	38,394	18,041	47%	20,353	53%
TENKASI	2,159	1,286	60%	873	40%	21,636	12,564	58%	9,072	42%
THANJAVUR	4,795	1,565	33%	3,230	67%	48,609	16,967	35%	31,642	65%
NILGIRIS	2,311	1,251	54%	1,060	46%	28,193	14,975	53%	13,218	47%
THENI	3,181	1,650	52%	1,531	48%	31,386	15,759	50%	15,627	50%
THIRUVALLUR	7,612	3,157	41%	4,455	59%	76,126	31,565	41%	44,561	59%
THIRUVANNAMALAI	5,706	2,875	50%	2,831	50%	58,038	30,144	52%	27,894	48%
THIRUVARUR	2,777	1,234	44%	1,543	56%	26,779	12,203	46%	14,576	54%
THOOTHUKUDI	3,048	1,367	45%	1,681	55%	29,962	13,560	45%	16,402	55%
TIRUCHIRAPPALLI	5,774	2,105	36%	3,669	64%	55,596	22,004	40%	33,592	60%
TIRUNELVELI	3,065	1,559	51%	1,506	49%	30,446	15,330	50%	15,116	50%
TIRUPATTUR	2,807	1,544	55%	1,263	45%	26,702	14,408	54%	12,294	46%
TIRUPUR	4,676	1,706	36%	2,970	64%	48,121	16,087	33%	32,034	67%
VELLORE	3,017	1,430	47%	1,587	53%	30,794	16,159	52%	14,635	48%
VILLUPURAM	4,691	1,533	33%	3,158	67%	47,820	16,735	35%	31,085	65%
VIRUDHUNAGAR	2,852	1,496	52%	1,356	48%	29,603	14,472	49%	15,131	51%
Total	152,758	62,428	41%	90,330	59%	15,39,936	655,576	43%	884,360	57%

District wise Emergencies Handled – Jan’ 2025

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	60	142	187	126	5	1	18	19	183	37
CHENGALPATTU	100	189	314	201	6	3	9	8	135	44
CHENNAI	70	54	348	577	8	18	12	11	151	23
COIMBATORE	165	175	359	216	7	6	29	16	216	29
CUDDALORE	155	293	384	271	2	10	25	20	344	137
DHARMAPURI	96	192	133	127	1	5	23	17	149	42
DINDIGUL	69	167	127	138	6	2	35	33	152	62
ERODE	90	120	182	200	4	6	13	14	127	59
KALLAKURICHI	62	150	120	176	2	4	6	16	126	40
KANCHEEPURAM	52	110	186	144	7	4	11	5	52	8
KANYAKUMARI	32	47	51	104		3	2	11	97	66
KARUR	38	87	140	123	3	2	26	12	116	18
KRISHNAGIRI	34	154	99	127	1	1	33	24	77	36
MADURAI	145	176	265	177	1	8	150	22	182	67
MAYILADUTHURAI	27	74	51	134	1	3	4	5	75	16
NAGAPATTINAM	44	111	116	161	2	5	8	18	134	49
NAMAKKAL	85	122	141	144	4	7	17	26	102	44
NILGIRIS	12	65	86	130	1	3	2	6	35	23
PERAMBALUR	62	62	153	54	3	2	7	11	104	11
PUDUKOTTAI	85	195	182	181	13	8	135	41	195	86
RAMANATHAPURAM	42	148	114	118	1	4	16	18	95	36
RANIPET	16	62	57	93	1	1	10	7	32	22
SALEM	100	233	212	176	3	5	22	32	231	69
SIVAGANGA	80	132	177	216	3	6	206	61	114	45
TENKASI	42	107	74	165		4	4	3	60	36
THANJAVUR	132	160	252	178	3	8	38	19	187	32
THENI	77	136	97	174		2	37	18	129	85
THIRUVALLUR	91	271	366	373	3	6	9	7	121	57
THIRUVANNAMALAI	83	265	265	215	2	9	35	36	126	42
THIRUVARUR	65	122	147	173	1	4	11	10	114	43
THOOTHUKUDI	55	132	119	173	2	2	4	7	116	40
TIRUCHIRAPPALLI	75	160	276	170	5	5	121	25	228	70
TIRUNELVELI	62	107	102	184	5	3	9	7	108	62
TIRUPATTUR	21	89	72	153	1	3	52	14	79	25
TIRUPUR	77	124	250	196	4	10	17	10	145	30
VELLORE	29	114	119	138	4	5	140	16	47	16
VILLUPURAM	110	206	273	134	8	10	13	23	153	25
VIRUDHUNAGAR	48	104	74	187	1	2	3	11	70	39
Grand Total	2688	5357	6670	6727	124	190	1312	659	4907	1671

Vehicle District	Behavioural		Cardiac/Cardio Vascular		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR		1	114	113	15	24		1
CHENGALPATTU	1		217	169	39	60	1	1
CHENNAI	1	13	308	235	76	118	5	3
COIMBATORE	1		328	247	76	77	4	2
CUDDALORE			281	256	37	63	2	2
DHARMAPURI	1	1	87	103	18	34		
DINDIGUL			115	160	24	40	2	1
ERODE	1		172	144	17	51	1	
KALLAKURICHI	1		84	109	12	40		
KANCHEEPURAM	1		148	95	21	34	2	
KANYAKUMARI		1	47	82	6	27	1	
KARUR		1	111	71	7	25		
KRISHNAGIRI	1	3	67	106	16	33		
MADURAI		1	249	201	37	54	4	2
MAYILADUTHURAI	1	1	62	111	8	36	2	1
NAGAPATTINAM			108	134	11	45	1	
NAMAKKAL		3	148	142	31	34		
NILGIRIS		1	43	133	12	25	1	1
PERAMBALUR	1		91	46	16	10	1	
PUDUKOTTAI		3	155	222	25	53	1	
RAMANATHAPURAM		1	87	138	7	31		1
RANIPET		1	42	129	14	33	1	2
SALEM		1	200	224	50	48	3	1
SIVAGANGA	10	2	180	210	44	33	1	1
TENKASI		1	48	169	10	32		
THANJAVUR	1		230	164	24	47	3	1
THENI		1	108	170	18	38		
THIRUVALLUR	2	4	311	330	72	79	4	3
THIRUVANNAMALAI	1	4	157	209	38	68	1	
THIRUVARUR		1	128	89	11	36	1	2
THOOTHUKUDI	1		71	121	12	45	1	
TIRUCHIRAPPALLI	3	2	206	189	34	40	2	1
TIRUNELVELI	1	1	112	145	23	43	1	
TIRUPATTUR			51	109	8	49		
TIRUPUR			221	238	31	47		1
VELLORE		1	70	134	11	35		
VILLUPURAM			176	119	45	29	2	3
VIRUDHUNAGAR	1		53	174	14	54	3	
Grand Total	93	31	5822	5181	970	1670	51	30

Vehicle District	Epilepsy		Fevers / Infections		Fire/Burns		Industrial		Neonatal (upto 1 month)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	35	28	132	70	4	3				13
CHENGALPATTU	255	110	145	111	16	11			3	17
CHENNAI	376	114	170	178	21	14		1	6	156
COIMBATORE	232	77	182	142	8	13			2	41
CUDDALORE	127	86	247	172	29	20			1	33
DHARMAPURI	58	63	63	101	5	5		1	4	36
DINDIGUL	68	51	105	62	11	7			1	20
ERODE	127	50	118	101	15	4				37
KALLAKURICHI	50	58	68	62	9	7	1	1	1	37
KANCHEEPURAM	105	33	114	61	8	11			2	17
KANYAKUMARI	48	26	23	52	10	6				5
KARUR	49	24	145	58	1	1				11
KRISHNAGIRI	58	56	55	74	6	11	1		5	36
MADURAI	129	89	89	108	10	6			2	37
MAYILADUTHURAI	45	43	32	59	5	7				21
NAGAPATTINAM	42	49	85	77	6	1				2
NAMAKKAL	65	55	102	75	19	8				12
NILGIRIS	27	21	47	38	2	7			5	49
PERAMBALUR	29	8	135	33	4	2			3	13
PUDUKOTTAI	78	64	194	111	7	13			7	28
RAMANATHAPURAM	50	38	70	59		4		1	6	10
RANIPET	37	44	23	45	5	6				25
SALEM	135	100	118	139	17	11		3	1	42
SIVAGANGA	48	66	65	100	5	3				18
TENKASI	29	45	34	90	10	3			1	8
THANJAVUR	113	79	108	98	13	4			1	17
THENI	39	62	44	63	6	3			2	20
THIRUVALLUR	213	141	173	226	13	11			3	19
THIRUVANNAMALAI	93	113	143	124	17	19	1	1	1	42
THIRUVARUR	62	36	72	64	2	2		3	4	9
THOOTHUKUDI	71	49	60	69	9	4	2	1		42
TIRUCHIRAPPALLI	131	72	196	113	12	8		1	2	51
TIRUNELVELI	63	49	57	105	1	4			2	38
TIRUPATTUR	43	58	28	97	3	13			3	26
TIRUPUR	146	57	137	80	9	7			1	24
VELLORE	61	60	48	88	8	8				17
VILLUPURAM	128	89	158	82	11	5	1		4	31
VIRUDHUNAGAR	54	59	57	99	6	5				25
Grand Total	6	4	4475	4463	295	262	4	16	1256	74

Vehicle District	Others		Paediatric (1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro vascular Accidents	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	17	31		4	69	248	104	71	27	29
CHENGALPATTU	81	73		4	121	308	426	200	68	57
CHENNAI	101	284		7	31	288	583	247	82	103
COIMBATORE	90	57		1	331	412	485	148	86	102
CUDDALORE	45	62	2	3	270	616	416	205	56	68
DHARMAPURI	18	30		1	429	423	127	117	17	35
DINDIGUL	25	35		1	139	495	149	87	16	66
ERODE	42	46		2	483	279	262	113	29	73
KALLAKURICHI	21	44		6	267	401	151	89	18	40
KANCHEEPURAM	32	39		1	98	179	277	112	28	40
KANYAKUMARI	18	29			46	76	74	62	9	34
KARUR	27	28			79	151	143	66	22	30
KRISHNAGIRI	20	39		4	308	718	96	118	10	57
MADURAI	41	52	1	1	103	591	342	149	41	65
MAYILADUTHURAI	14	18		4	29	181	84	96	16	39
NAGAPATTINAM	10	42	1	4	95	185	136	81	8	31
NAMAKKAL	36	40			55	175	196	109	31	63
NILGIRIS	13	45	2	1	440	405	59	93	10	47
PERAMBALUR	16	24		3	74	79	124	27	19	7
PUDUKOTTAI	35	48	1		193	390	225	119	34	55
RAMANATHAPURAM	17	34		2	333	208	115	88	20	34
RANIPET	11	30			42	236	72	135	3	57
SALEM	66	64			384	895	291	175	45	75
SIVAGANGA	39	53		2	69	237	159	144	22	43
TENKASI	10	44		5	15	183	77	114	12	58
THANJAVUR	46	33		4	175	303	330	92	46	56
THENI	21	43			55	264	132	133	20	79
THIRUVALLUR	72	88		3	169	562	524	295	91	144
THIRUVANNAMALAI	32	55		3	147	867	230	207	35	97
THIRUVARUR	21	49		1	79	181	180	103	13	63
THOOTHUKUDI	21	30			105	251	140	85	15	54
TIRUCHIRAPPALLI	52	55	1	2	339	543	290	178	47	70
TIRUNELVELI	32	47		2	44	242	152	105	25	185
TIRUPATTUR	12	36		3	169	470	79	113	18	67
TIRUPUR	51	71		2	220	333	325	131	49	83
VELLORE	27	38		4	95	414	126	131	23	43
VILLUPURAM	27	34		5	171	321	262	119	44	34
VIRUDHUNAGAR	14	58		1	68	269	104	86	22	65
Grand Total	1273	1928	8	86	6339	13379	8047	4743	1177	2348

Vehicle District	Suicide attempt		Trauma (non Vehicular)		Trauma (Vehicular)		Unconscious	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	10	7	100	59	259	97	146	12
CHENGALPATTU	51	6	420	134	1556	163	621	21
CHENNAI	64	7	649	172	942	106	1316	29
COIMBATORE	37	1	471	136	1321	146	816	18
CUDDALORE	32	17	255	189	1230	309	465	39
DHARMAPURI	12	1	90	72	517	122	178	17
DINDIGUL	13	4	198	121	754	196	246	19
ERODE	25	3	275	82	872	147	413	27
KALLAKURICHI	7	6	94	88	541	183	146	7
KANCHEEPURAM	21	3	156	63	664	112	318	14
KANYAKUMARI	3		163	82	487	94	129	12
KARUR	5	2	115	65	297	83	146	10
KRISHNAGIRI	3	1	102	89	815	195	126	12
MADURAI	23	12	295	113	1008	203	516	26
MAYILADUTHURAI	9	7	59	69	294	81	107	13
NAGAPATTINAM	10	5	79	98	245	94	110	19
NAMAKKAL	18	6	188	119	617	148	243	13
NILGIRIS		1	83	88	99	52	81	17
PERAMBALUR	4	4	77	42	387	38	111	12
PUDUKOTTAI	15	4	167	146	640	182	262	24
RAMANATHAPURAM	11	3	78	95	473	134	144	21
RANIPET	10	5	59	58	388	113	107	9
SALEM	32	7	306	126	969	194	497	34
SIVAGANGA	4	6	125	119	494	144	175	23
TENKASI	6	2	58	80	305	121	78	16
THANJAVUR	16	13	241	98	934	130	337	29
THENI	12	6	103	129	479	203	152	21
THIRUVALLUR	55	19	371	193	1060	272	732	54
THIRUVANNAMALAI	16	12	209	168	830	288	369	31
THIRUVARUR	12	2	106	114	368	117	146	10
THOOTHUKUDI	12	3	124	92	551	148	190	19
TIRUCHIRAPPALLI	14	3	281	146	920	188	434	13
TIRUNELVELI	5	1	110	91	419	128	173	10
TIRUPATTUR	9	5	60	68	440	128	115	18
TIRUPUR	31	5	218	116	633	125	405	16
VELLORE	10	5	97	57	491	87	181	19
VILLUPURAM	17	9	183	85	1073	143	299	27
VIRUDHUNAGAR	3	4	122	103	522	139	117	12
Grand Total	637	207	6887	3965	24894	5553	11147	743

Emergency Care Centre Cases (Since inception till Jan - 2025)

ECC Performance since inception till Jan'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	37102	98%
2	Padiyanallur (25 June'14)	31407	89%
3	Singaperumal Koil (03 Nov'17)	17628	92%
4	Mahabalipuram (28 Sept'18)	20160	100%
5	Veppur (17 Nov'19)	16966	97%
6	Santhavellore(24 Nov'21)	8391	97%
7	Kodumbalur(03 Oct'20)	9741	85%
8	Madhanur(13 Feb'21)	14167	97%
9	Madurai(13 Feb'21)	9151	96%
10	Magudanchavadi(13 Feb'21)	11901	98%
11	Shoolagiri(13 Feb'21)	9288	96%
12	Gummidipoondi(13 Feb'21)	6771	91%
Total		192673	95%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Jan-25		FY 24-25 (Apr'24 till Jan'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,23,029	12.6	13,66,836	12.6
2	CHENGALPATTU	68	2,05,024	10.9	25,21,020	10.9
3	CHENNAI	71	87,082	8.5	11,28,789	8.5
4	COIMBATORE	67	2,13,045	10.7	24,00,348	10.8
5	CUDDALORE	55	3,04,257	12.1	35,11,783	12.1
6	DHARMAPURI	30	1,55,652	12.4	17,27,628	12.4
7	DINDIGUL	38	1,79,540	11.6	21,91,565	11.9
8	ERODE	47	1,92,548	11.1	23,01,967	11.3
9	KALLAKURICHI	31	1,75,924	11.8	20,41,268	11.8
10	KANCHEEPURAM	37	1,20,738	10.7	15,04,886	10.9
11	KANYAKUMARI	19	60,454	11.1	6,91,549	11.0
12	KARUR	20	1,05,774	11.7	12,44,051	11.8
13	KRISHNAGIRI	37	1,86,443	12.0	24,45,850	12.2
14	MADURAI	45	1,80,539	11.1	20,53,822	11.2
15	MAYILADUTHURAI	16	84,679	11.8	9,44,802	11.8
16	NAGAPATTINAM	18	1,14,138	12.0	12,31,691	11.9
17	NAMAKKAL	30	1,31,757	12.2	15,27,119	12.3
18	PERAMBALUR	18	80,306	12.1	9,46,929	12.2
19	PUDUKOTTAI	38	1,83,726	12.2	20,78,000	12.2
20	RAMANATHAPURAM	30	1,64,677	12.4	18,33,120	12.4
21	RANIPET	21	98,514	11.6	11,80,212	11.6
22	SALEM	51	2,46,348	12.0	28,72,546	12.0
23	SIVAGANGA	32	1,72,240	12.3	19,64,504	12.5
24	TENKASI	20	1,23,132	12.3	13,45,609	12.3
25	THANJAVUR	34	1,82,176	11.8	21,42,823	11.9
26	NILGIRIS	39	1,12,307	10.0	14,19,992	10.0
27	THENI	27	1,41,753	11.8	15,32,813	11.7
28	THIRUVALLUR	74	2,78,043	10.3	32,25,998	10.2
29	THIRUVANNAMALAI	51	3,17,512	12.2	36,56,082	12.2
30	THIRUVARUR	23	1,15,408	11.8	12,90,625	11.8
31	THOOTHUKUDI	26	1,41,427	11.8	15,92,440	11.9
32	TIRUCHIRAPPALLI	45	2,11,933	11.6	23,41,424	11.7
33	TIRUNELVELI	23	1,12,338	12.0	13,18,343	12.0
34	TIRUPATTUR	26	1,48,743	11.4	16,05,073	11.4
35	TIRUPUR	32	1,74,297	12.1	20,25,326	12.0
36	VELLORE	26	1,03,534	11.3	13,00,999	11.3
37	VILLUPURAM	41	1,96,276	11.8	23,54,746	11.8
38	VIRUDHUNAGAR	26	1,44,697	12.2	16,13,996	12.3
TOTAL		1353	60,04,262	11.6	6,44,06,564	11.7

First Responder Performance – Till Jan'25)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	67	1917
	FR - URAPAKKAM NEW BUS STAND	10	13	102	85	210
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	401	7153
	FR - RK NAGAR	1646	882	885	284	5506
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	423	7952
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	6210
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	255	8399
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	203	6451
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	155	6507
	FR - ROYAPURAM POLICE STATION	1881	973	1299	273	5058
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	279	8159
	FR - VADAPALANI POLICE STATION	1782	785	749	357	6612
	FR - VELACHERRY	1666	1163	1267	552	7085
	FR - TIDEL PARK	1591	912	1154	275	6053
	FR ICF POLICE STATION	1490	904	715	277	6222
	FR POLLACHI MUNICIPALITY	331	247	606	680	2133
	FR-KAUNDAMPALAYAM	455	209	366	333	2515
COIMBATORE	FR-UKKADAM PS	498	378	740	548	4035
	FR-PEELAMEDU POLICE STATION	618	409	600	540	3437
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
	FR VADDALORE PHC	507	441	515	359	2069
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	782	6574
ERODE	FR-ERODE BUS STAND	1197	867	1337	1041	6226
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	313	5783
MADURAI	FR-KALAVASAL	1246	638	908	376	4392
	FR - PYKARA CHECK POST	1242	914	770	37	4080
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1130	5304
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	985	7937
	FR - SALEM NEW BUS STAND	1636	1400	1294	970	7600
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1450	8033
THANJAVUR	FR - KUMBAKONAM	7	0	510	1003	3618
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	813	4019
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1011	8532
THIRUVALLUR	FR - PADI	1575	1053	757	352	6283
	FR - POONAMALLEE PHC	1646	843	789	265	4175
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1031	5280
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1011	4840
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	463	5066
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	842	6154
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	840	4274
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	366	3219
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	485	4852
Total		51768	33010	38959	22235	235340

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Nov'24	0	0	0	0	0
Dec'24	0	0	0	0	0
Jan'25	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations