



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: February

Year: 2025

&

Financial Year 2024 - 25

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: February 2025						FY- Year :2024-'25	
S.No.	Details	Jan'25		Feb'25		FY 24-25 (till Feb'25)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	370233	99.97%	333581	99.97%	4134060	99.98%
1.1.2	Number of Unattended Calls (UAC)	117	0.03%	96	0.03%	880	0.02%
1.1.3	Total Number of Calls received	370350	100.00%	333677	100.00%	4134940	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	63774	40.73%	57093	40.64%	724906	39.70%
1.2.2	Non-IFT Calls	92808	59.27%	83384	59.36%	1101086	60.30%
1.2.3	Total Number of Emergency Calls	156582	100.00%	140477	100.00%	1825992	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	98.6%	NA	98.9%	NA	98.5%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.3%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	1.1%	NA	0.8%	NA	1.0%	NA
2	Operations						
2.1.1	Number of Aailed (Beneficiaries)	152758	99.55%	130961	99.34%	1670897	99.81%
2.1.2	Number of Unavailed	695	0.45%	873	0.66%	3248	0.19%
2.1.3	Total Number of Dispatches	153453	100.00%	131834	100.00%	1674145	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%	0	0.00%
2.1.5	Number of Trips per ambulance/day	3.8	NA	3.7		3.8	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed (Beneficiaries)	1233	100.00%	1078	100.00%	17633	99.88%
2.1.7	Number of Unavailed	0	0.00%	0	0.00%	22	0.12%
2.1.8	Total Number of Neo-Natal Dispatches	1233	100.00%	1078	100.00%	17655	100.00%
2.1.9	Number of Trips per ambulance/day (Neo-Natal)	0.7	NA		.	0.4	NA
3	Types of Emergencies handled						
3.1	Accidental Poisoning	8045	5.27%	7766	5.93%	80225	4.80%
3.2	Acute Abdomen	13397	8.77%	11981	9.15%	160123	9.58%

3.3	Allergic Reactions	314	0.21%	238	0.18%	3623	0.22%
3.4	Animal Attack	1971	1.29%	1401	1.07%	33203	1.99%
3.5	Assault	6578	4.31%	5732	4.38%	83620	5.00%
3.6	Behavioral	79	0.05%	67	0.05%	4974	0.30%
3.7	Cardiac/Cardio Vascular	11326	7.41%	10157	7.76%	109803	6.57%
3.8	COVID-19	0	0.00%	0	0.00%	44	0.00%
3.9	Diabetes	2640	1.73%	2125	1.62%	42023	2.51%
4	Disasters due to Natural elements	79	0.05%	75	0.06%	2942	0.18%
4.1	Epilepsy	5841	3.82%	4965	3.79%	42083	2.52%
4.2	Fevers / Infections	7328	4.80%	5191	3.96%	84147	5.04%
4.3	Fire/Burns	620	0.41%	612	0.47%	7975	0.48%
4.4	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	37	0.00%
4.5	Industrial	19	0.01%	24	0.02%	243	0.01%
4.6	Neonatal (up to 1 month)	1158	0.76%	1017	0.78%	17799	1.07%
4.7	Pediatrics(1-12years)	94	0.06%	90	0.07%	6893	0.41%
4.8	Pregnancy related	19718	12.91%	18189	13.89%	297609	17.81%
4.9	Respiratory	12790	8.37%	10594	8.09%	102695	6.15%
5	Trauma (Vehicular)	30447	19.93%	24562	18.76%	318383	19.05%
5.1	Stroke/Cerebrovascular Accidents	3525	2.31%	3010	2.30%	50809	3.04%
5.2	Suicide attempt	844	0.55%	734	0.56%	12440	0.74%
5.3	Trauma (Non-Vehicular)	10852	7.10%	9026	6.89%	112064	6.71%
5.4	Unconscious	11890	7.78%	10139	7.74%	70546	4.22%
5.5	Others	3203	2.10%	3266	2.49%	26621	1.59%
	Total Emergencies (Beneficiaries)	152758	100.00%	130961	100.00%	1670924	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	13379	67.85%	11663	64.12%	189511	63.68%
6.2	Non-IFT	6339	32.15%	6526	35.88%	108096	36.32%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	5627	NA	5076	NA	81979	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	8670	NA	10265	NA	158412	NA

District Wise Distribution of Ambulances (As of Feb'2025)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	1	-	20	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	18	47	4	1	70	13
4	COIMBATORE	11	52	2	1	66	4
5	CUDDALORE	11	43	2	-	56	1
6	DHARMAPURI	6	21	2	-	29	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	5	24	2	-	31	-
10	KANCHEEPURAM	11	24	1	-	36	-
11	KANYAKUMARI	4	13	1	-	18	-
12	KARUR	4	14	1	-	19	-
13	KRISHNAGIRI	6	30	3	-	39	1
14	MADURAI	11	32	2	1	46	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	18	2	-	28	-
18	NILGIRIS	9	30	2	-	41	-
19	PERAMBALUR	5	11	1	-	17	-
20	PUDUKOTTAI	9	27	2	-	38	1
21	RAMANATHAPURAM	6	23	2	-	31	-
22	RANIPET	4	15	1	-	20	-
23	SALEM	7	43	2	-	52	2
24	SIVAGANGA	7	23	2	-	32	1
25	TENKASI	6	14	1	-	21	-
26	THANJAVUR	9	26	2	-	37	2
27	THENI	6	18	2	-	26	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	12	36	2	-	50	1
30	THIRUVARUR	5	16	1	-	22	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	13	31	2	-	46	1
33	TIRUNELVELI	6	15	1	-	22	1
34	TIRUPATTUR	7	20	2	-	29	-
35	TIRUPUR	10	21	2	-	33	1
36	VELLORE	6	19	1	-	26	1
37	VILLUPURAM	8	30	1	-	39	2
38	VIRUDHUNAGAR	8	16	2	-	26	-
Total		307	977	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Feb'25					FY 24-25 (Apr'24 to till Feb'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,243	955	43%	1,288	57%	28,533	13,021	46%	15,512	54%
CHENGALPATTU	5,400	1,679	31%	3,721	69%	68,612	22,407	33%	46,205	67%
CHENNAI	6,743	2,549	38%	4,194	62%	88,633	31,003	35%	57,630	65%
COIMBATORE	6,093	1,906	31%	4,187	69%	79,002	24,935	32%	54,067	68%
CUDDALORE	6,457	2,724	42%	3,733	58%	78,751	32,978	42%	45,773	58%
DHARMAPURI	3,127	1,404	45%	1,723	55%	40,078	18,495	46%	21,583	54%
DINDIGUL	3,429	1,587	46%	1,842	54%	44,226	21,111	48%	23,115	52%
ERODE	4,154	1,476	36%	2,678	64%	54,180	19,796	37%	34,384	63%
KALLAKURICHI	2,739	1,311	48%	1,428	52%	37,741	18,405	49%	19,336	51%
KANCHEEPURAM	2,883	902	31%	1,981	69%	36,992	12,159	33%	24,833	67%
KANYAKUMARI	1,844	800	43%	1,044	57%	22,766	9,183	40%	13,583	60%
KARUR	1,817	717	39%	1,100	61%	25,441	9,932	39%	15,509	61%
KRISHNAGIRI	3,600	1,814	50%	1,786	50%	47,219	23,627	50%	23,592	50%
MADURAI	4,566	1,898	42%	2,668	58%	58,397	25,021	43%	33,376	57%
MAYILADUTHURAI	1,596	854	54%	742	46%	20,994	10,483	50%	10,511	50%
NAGAPATTINAM	2,159	1,168	54%	991	46%	26,755	13,656	51%	13,099	49%
NAMAKKAL	2,907	1,212	42%	1,695	58%	36,743	15,331	42%	21,412	58%
PERAMBALUR	1,602	411	26%	1,191	74%	20,655	6,018	29%	14,637	71%
PUDUKOTTAI	3,998	1,791	45%	2,207	55%	49,619	21,761	44%	27,858	56%
RAMANATHAPURAM	3,080	1,159	38%	1,921	62%	31,856	13,794	43%	18,062	57%
RANIPET	1,756	989	56%	767	44%	22,826	12,548	55%	10,278	45%
SALEM	5,454	2,352	43%	3,102	57%	69,359	30,597	44%	38,762	56%
SIVAGANGA	3,225	1,523	47%	1,702	53%	41,619	19,564	47%	22,055	53%
TENKASI	1,838	1,178	64%	660	36%	23,474	13,742	59%	9,732	41%
THANJAVUR	4,284	1,457	34%	2,827	66%	52,893	18,424	35%	34,469	65%
NILGIRIS	2,169	1,197	55%	972	45%	30,362	16,172	53%	14,190	47%
THENI	2,807	1,484	53%	1,323	47%	34,193	17,243	50%	16,950	50%
THIRUVALLUR	6,444	2,783	43%	3,661	57%	82,570	34,348	42%	48,222	58%
THIRUVANNAMALAI	4,757	2,420	51%	2,337	49%	62,795	32,564	52%	30,231	48%
THIRUVARUR	2,396	1,113	46%	1,283	54%	29,175	13,316	46%	15,859	54%
THOOTHUKUDI	2,581	1,168	45%	1,413	55%	32,543	14,728	45%	17,815	55%
TIRUCHIRAPPALLI	4,772	1,801	38%	2,971	62%	60,368	23,805	39%	36,563	61%
TIRUNELVELI	2,550	1,362	53%	1,188	47%	32,996	16,692	51%	16,304	49%
TIRUPATTUR	2,236	1,238	55%	998	45%	28,938	15,646	54%	13,292	46%
TIRUPUR	4,129	1,514	37%	2,615	63%	52,250	17,601	34%	34,649	66%
VELLORE	2,751	1,380	50%	1,371	50%	33,545	17,539	52%	16,006	48%
VILLUPURAM	3,841	1,310	34%	2,531	66%	51,661	18,045	35%	33,616	65%
VIRUDHUNAGAR	2,534	1,312	52%	1,222	48%	32,137	15,784	49%	16,353	51%
Total	130,961	55,898	43%	75,063	57%	1,670,897	711,474	43%	959,423	57%

District wise Emergencies Handled – Feb’ 2025

District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT
ARIYALUR	126	80	99	174			20	20	22	147
CHENGALPATTU	185	106	181	269	5		10	7	37	96
CHENNAI	67	67	541	300	14	7	6	2	30	133
COIMBATORE	159	168	188	299	5	5	10	9	46	194
CUDDALORE	344	150	256	394	8	4	26	27	79	254
DHARMAPURI	194	63	109	105	3	1	8	7	40	111
DINDIGUL	135	74	146	117	5	6	9	54	53	140
ERODE	103	57	158	185	4	2	16	7	52	122
KALLAKURICHI	117	52	138	127	2		8	8	27	84
KANCHEEPURAM	101	48	104	175	2	2	4	8	14	73
KANYAKUMARI	49	37	77	37	4	2	8	2	68	102
KARUR	58	25	76	123	2	2	5	10	26	100
KRISHNAGIRI	152	49	152	86	4		29	58	26	73
MADURAI	185	108	153	184	5	1	24	58	52	169
MAYILADUTHURAI	95	31	116	45	3		4	3	11	64
NAGAPATTINAM	118	34	142	123	2	5	13	4	43	94
NAMAKKAL	126	64	117	153	1	3	7	12	55	90
NILGIRIS	82	24	114	72	2	2	11	7	37	31
PERAMBALUR	69	63	56	150		8	4	7	9	65
PUDUKOTTAI	203	86	185	179	9	7	30	49	80	177
RAMANATHAPURAM	144	43	100	99	2	2	12	21	44	89
RANIPET	67	15	97	53			4	3	16	31
SALEM	244	112	201	202	3		19	11	61	232
SIVAGANGA	142	71	177	176	1	1	29	155	58	107
TENKASI	94	25	152	60	1	1	6		39	67
THANJAVUR	149	122	171	272	3		13	31	42	153
THENI	141	56	137	111	2	1	6	8	48	94
THIRUVALLUR	298	81	295	309	7	4	11	14	41	78
THIRUVANNAMALAI	241	88	175	237	20	10	18	22	49	139
THIRUVARUR	110	55	150	130	4		9	4	26	88
THOOTHUKUDI	88	47	127	100	4		10	4	44	93
TIRUCHIRAPPALLI	165	83	165	211	5	6	16	60	53	204
TIRUNELVELI	95	67	152	104	1	2	6	3	35	79
TIRUPATTUR	85	17	114	56	4		14	37	13	52
TIRUPUR	103	68	182	224	2	1	7	31	32	141
VELLORE	111	21	108	91	2	1	8	153	44	44
VILLUPURAM	210	110	108	269	6	1	13	17	32	135
VIRUDHUNAGAR	96	48	197	64	1	3	7	8	25	78
Total	5251	2515	5916	6065	148	90	460	941	1509	4223

District	Behavioral		Cardiac/Cardio Vascular		Diabetes		Disasters due to Natural elements	
	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT
ARIYALUR		1	104	103	20	3	1	
CHENGALPATTU	3		145	190	44	30		3
CHENNAI	9	1	244	281	79	62		4
COIMBATORE	2		240	291	38	53		5
CUDDALORE	2		233	245	56	34	1	2
DHARMAPURI			94	75	18	18		
DINDIGUL	1		151	121	32	10	1	2
ERODE			169	135	43	23		2
KALLAKURICHI		1	115	74	18	19		
KANCHEEPURAM	1	1	88	107	30	19		1
KANYAKUMARI	2		80	41	27	12	2	
KARUR	2		62	89	13	16		1
KRISHNAGIRI			98	49	27	7	1	1
MADURAI		3	173	173	40	39	2	3
MAYILADUTHURAI	1		106	69	29	7		2
NAGAPATTINAM	2		133	74	33	7		2
NAMAKKAL			142	110	30	15	1	3
NILGIRIS	1	1	98	58	18	5	1	
PERAMBALUR			44	93	6	7		2
PUDUKOTTAI	1		163	169	36	17	1	
RAMANATHAPURAM			98	85	32	5		1
RANIPET			106	38	38	6	1	
SALEM	1	1	179	188	51	35		6
SIVAGANGA	3		187	161	49	21		2
TENKASI	1		169	35	27	11		1
THANJAVUR	2	3	164	234	31	18		1
THENI	2		165	101	26	17		3
THIRUVALLUR	2		312	209	77	45	2	1
THIRUVANNAMALAI	1		176	133	53	29	1	
THIRUVARUR		1	130	120	31	13		1
THOOTHUKUDI	1		124	92	30	12		1
TIRUCHIRAPPALLI			149	174	56	24		
TIRUNELVELI	3	4	140	105	42	17		
TIRUPATTUR	1		80	52	30	10		1
TIRUPUR	2		210	188	52	43		2
VELLORE	2		130	56	26	11	1	
VILLUPURAM		1	96	134	26	34		4
VIRUDHUNAGAR	1		147	61	47	10	1	1
Total	49	18	5444	4713	1361	764	17	58

District	Environmental		Epilepsy		Fevers / Infections		Fire/Burns		Industrial	
	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT
ARIYALUR			44	36	41	68	11	9		1
CHENGALPATTU			100	209	65	100	3	9		
CHENNAI			73	336	152	106	16	21		1
COIMBATORE			74	170	123	137	8	22		
CUDDALORE			93	115	151	189	12	19		
DHARMAPURI			61	49	54	65	8	7		
DINDIGUL			69	66	48	62	1	5		1
ERODE			45	103	66	71	7	10	1	
KALLAKURICHI			59	39	59	65	10	3		
KANCHEEPURAM			49	84	40	95	2	10	1	1
KANYAKUMARI			36	20	30	15	3	4		
KARUR			23	34	41	73	2	2		
KRISHNAGIRI			74	35	46	43	5	3		1
MADURAI			79	90	52	60	7	8		1
MAYILADUTHURAI			26	29	49	16	4	2		
NAGAPATTINAM			44	35	74	60	9	5		
NAMAKKAL			45	64	49	82	7	6		
NILGIRIS		1	52	21	27	37	6	2		
PERAMBALUR			13	31	16	87	4	9		
PUDUKOTTAI			70	62	75	102	5	6		
RAMANATHAPURAM			32	46	51	50	2	1		1
RANIPET			38	31	57	37	5	10		
SALEM			83	91	84	81	6	33		
SIVAGANGA			49	30	54	40	9	7		2
TENKASI			34	17	59	18	2	1		
THANJAVUR			59	81	58	100	9	13		
THENI			58	32	45	29	4	7		1
THIRUVALLUR			132	166	169	139	18	27		2
THIRUVANNAMALAI			117	71	109	94	10	15		1
THIRUVARUR			47	43	61	49	12	6		
THOOTHUKUDI			56	50	48	42	4	6	1	1
TIRUCHIRAPPALLI			90	100	82	113	10	13		
TIRUNELVELI		1	45	28	88	41	6	6		
TIRUPATTUR			52	28	55	37	12	6		
TIRUPUR		1	47	124	75	85	7	8		
VELLORE			51	59	63	37	5	7		
VILLUPURAM			65	82	63	104	2	16		1
VIRUDHUNAGAR			44	30	55	28	10	5		6
Total	0	3	2228	2737	2534	2657	263	349	3	21

District	Neonatal (up to 1 month)		Others		Pediatrics (1-12years)		Pregnancy related		Respiratory	
	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT
ARIYALUR	11		26	13	2		207	55	51	104
CHENGALPATTU	16	5	56	48	3		250	113	141	345
CHENNAI	129	3	343	95	8		292	36	204	416
COIMBATORE	52		78	70	1		346	277	171	404
CUDDALORE	38	5	78	36	4		561	252	199	333
DHARMAPURI	31	1	39	19	3		386	455	110	103
DINDIGUL	32	2	45	23	2		446	102	93	110
ERODE	24	1	65	32	1	1	292	496	107	192
KALLAKURICHI	29	1	46	13	2		323	234	102	136
KANCHEEPURAM	11	3	34	28	1		129	66	80	202
KANYAKUMARI	14		29	21	2		99	65	57	56
KARUR	11	1	30	22	1		133	58	74	137
KRISHNAGIRI	37		56	20	1		636	383	90	89
MADURAI	21		58	31	2		510	89	108	239
MAYILADUTHURAI	3		38	9	2		127	47	60	72
NAGAPATTINAM	2	1	59	15	4		177	102	84	97
NAMAKKAL	14	1	39	34	1		162	67	104	146
NILGIRIS	30	2	48	9	1		413	411	56	69
PERAMBALUR	11	1	10	21			61	57	29	127
PUDUKOTTAI	22	1	64	25	2		324	164	114	157
RAMANATHAPURAM	17	4	41	14	1		223	800	60	74
RANIPET	19	1	42	3	3		176	29	105	74
SALEM	41	2	71	49	1	3	767	360	167	288
SIVAGANGA	26	3	60	22	3		222	75	107	106
TENKASI	12	1	38	10	2		215	15	80	59
THANJAVUR	14	3	58	35	1		253	184	87	241
THENI	26		58	18	6		238	65	109	113
THIRUVALLUR	13		100	60	3		413	138	243	450
THIRUVANNAMALAI	30		59	34	5	1	686	128	203	200
THIRUVARUR	9	1	46	15		2	156	53	88	161
THOOTHUKUDI	33		57	21	1		209	91	79	117
TIRUCHIRAPPALLI	40		45	38	3		485	323	126	229
TIRUNELVELI	18	2	46	22	5		237	47	95	95
TIRUPATTUR	26		35	3			387	135	102	72
TIRUPUR	15	1	87	38		1	278	270	105	286
VELLORE	29	2	40	16	3		398	70	135	123
VILLUPURAM	28	2	62	35	1	1	237	138	103	202
VIRUDHUNAGAR	33		48	12			209	76	60	82
Total	967	50	2234	1029	81	9	11663	6526	4088	6506

District	Stroke/Cerebro Vascular Accidents		Suicide attempt		Trauma (non-Vehicular)		Trauma (Vehicular)		Unconscious	
	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT	IFT	N-IFT
ARIYALUR	24	27	3	10	47	55	82	239	14	143
CHENGALPATTU	53	61	9	53	124	307	225	1207	24	563
CHENNAI	66	92	1	54	150	498	88	716	37	963
COIMBATORE	91	73	6	35	136	341	111	927	21	707
CUDDALORE	64	55	11	27	158	217	290	993	60	382
DHARMAPURI	33	21	3	9	67	81	129	405	14	128
DINDIGUL	58	19	3	6	92	154	151	570	14	198
ERODE	59	33	6	20	108	196	129	665	21	325
KALLAKURICHI	30	17	4	12	84	73	121	356	17	114
KANCHEEPURAM	32	29	5	19	63	130	102	620	9	260
KANYAKUMARI	23	16		6	91	110	88	390	11	108
KARUR	19	21	1	3	49	90	73	157	16	136
KRISHNAGIRI	51	9	7	10	109	88	207	660	6	122
MADURAI	59	27	8	30	121	222	210	741	29	392
MAYILADUTHURAI	36	5	7	5	46	49	80	200	11	87
NAGAPATTINAM	25	15	4	6	106	58	79	176	15	78
NAMAKKAL	50	25	4	6	88	142	156	445	14	227
NILGIRIS	60	8	1		74	60	51	59	14	93
PERAMBALUR	9	17		7	30	71	32	245	8	123
PUDUKOTTAI	38	23	8	11	135	133	199	611	27	228
RAMANATHAPURAM	33	25	4	4	87	73	156	382	20	102
RANIPET	48	4	5	2	61	46	87	299	14	85
SALEM	59	42	7	22	128	243	156	688	23	413
SIVAGANGA	56	17		9	108	93	166	450	17	154
TENKASI	46	8	2	3	68	47	122	218	9	63
THANJAVUR	44	43	10	18	116	187	151	736	22	352
THENI	64	20	5	11	115	129	213	355	16	152
THIRUVALLUR	128	75	13	43	165	289	308	951	33	580
THIRUVANNAMALAI	65	37	12	12	120	144	248	656	22	286
THIRUVARUR	40	22	7	8	89	68	83	297	15	146
THOOTHUKUDI	40	25	1	13	84	105	114	433	13	160
TIRUCHIRAPPALLI	54	36	3	19	96	244	139	690	19	404
TIRUNELVELI	161	26		4	82	106	90	285	15	144
TIRUPATTUR	32	16	5	1	59	50	120	330	12	95
TIRUPUR	63	40	3	17	95	189	134	526	15	331
VELLORE	44	17	4	5	67	93	97	374	12	191
VILLUPURAM	32	22	8	16	89	146	105	774	24	287
VIRUDHUNAGAR	38	15	9	9	92	100	178	466	14	120
Total	1927	1083	189	545	3599	5427	5270	19292	697	9442

Emergency Care Centre Cases (Since inception till Feb - 2025)

ECC Performance since inception till Feb'25			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam(24 Nov'21)	37372	98%
2	Padiyanallur (25 June'14)	31606	87%
3	Singaperumal Koil (03 Nov'17)	17802	96%
4	Mahabalipuram (28 Sept'18)	20497	100%
5	Veppur (17 Nov'19)	17272	97%
6	Santhavellore(24 Nov'21)	8528	99%
7	Kodumbalur(03 Oct'20)	9996	92%
8	Madhanur(13 Feb'21)	14593	99%
9	Madurai(13 Feb'21)	9371	93%
10	Magudanchavadi(13 Feb'21)	12107	99%
11	Shoolagiri(13 Feb'21)	9545	97%
12	Gummidipoondi(13 Feb'21)	6950	96%
Total		195639	96%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Feb-25		FY 24-25 (Apr'24 till Feb'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,13,165	12.3	14,80,001	12.4
2	CHENGALPATTU	68	1,93,399	10.8	27,14,419	10.8
3	CHENNAI	71	84,649	8.1	12,13,438	8.3
4	COIMBATORE	67	2,05,965	10.8	26,06,313	10.8
5	CUDDALORE	55	2,98,814	12.1	38,10,597	12.1
6	DHARMAPURI	30	1,47,404	12.4	18,75,032	12.4
7	DINDIGUL	38	1,70,183	10.9	23,61,748	11.4
8	ERODE	47	1,89,548	11.5	24,91,515	11.4
9	KALLAKURICHI	31	1,54,297	11.4	21,95,565	11.6
10	KANCHEEPURAM	37	1,09,904	10.7	16,14,790	10.8
11	KANYAKUMARI	19	61,467	11.0	7,53,016	11.0
12	KARUR	20	89,205	11.3	13,33,256	11.5
13	KRISHNAGIRI	37	1,83,646	12.4	26,29,496	12.3
14	MADURAI	45	1,62,741	11.1	22,16,563	11.1
15	MAYILADUTHURAI	16	74,428	11.8	10,19,230	11.8
16	NAGAPATTINAM	18	1,10,120	11.8	13,41,811	11.9
17	NAMAKKAL	30	1,23,731	12.3	16,50,850	12.3
18	PERAMBALUR	18	72,936	12.1	10,19,865	12.2
19	PUDUKOTTAI	38	1,72,570	11.7	22,50,570	11.9
20	RAMANATHAPURAM	30	1,65,840	12.1	19,98,960	12.2
21	RANIPET	21	93,081	11.3	12,73,293	11.4
22	SALEM	51	2,27,272	11.6	30,99,818	11.8
23	SIVAGANGA	32	1,59,011	12.3	21,23,515	12.4
24	TENKASI	20	1,13,860	12.0	14,59,469	12.1
25	THANJAVUR	34	1,79,120	11.7	23,21,943	11.8
26	NILGIRIS	39	1,16,810	10.0	15,36,802	10.0
27	THENI	27	1,28,746	11.9	16,61,559	11.8
28	THIRUVALLUR	74	2,65,354	10.1	34,91,352	10.2
29	THIRUVANNAMALAI	51	2,84,697	11.8	39,40,779	12.0
30	THIRUVARUR	23	1,07,222	11.9	13,97,847	11.9
31	THOOTHUKUDI	26	1,26,639	11.6	17,19,079	11.7
32	TIRUCHIRAPPALLI	45	1,86,893	11.6	25,28,317	11.6
33	TIRUNELVELI	23	1,06,255	11.9	14,24,598	11.9
34	TIRUPATTUR	26	1,32,496	10.8	17,37,569	11.1
35	TIRUPUR	32	1,69,630	11.1	21,94,956	11.6
36	VELLORE	26	1,07,843	11.0	14,08,842	11.2
37	VILLUPURAM	41	1,75,380	11.6	25,30,126	11.7
38	VIRUDHUNAGAR	26	1,42,001	12.0	17,55,997	12.1
TOTAL		1353	57,06,322	11.4	7,61,82,896	11.5

First Responder Performance – Till Feb'25)

District	Vehicle D	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	71	1921
	FR - URAPAKKAM NEW BUS STAND	10	13	102	93	218
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	440	7192
	FR - RK NAGAR	1646	882	885	292	5514
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	455	7984
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	6210
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	261	8405
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	218	6466
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	168	6520
	FR - ROYAPURAM POLICE STATION	1881	973	1299	287	5072
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPPLICANE	1904	931	1118	294	8174
	FR - VADAPALANI POLICE STATION	1782	785	749	388	6643
	FR - VELACHERY	1666	1163	1267	595	7128
	FR - TIDEL PARK	1591	912	1154	285	6063
	FR ICF POLICE STATION	1490	904	715	277	6222
	FR POLLACHI MUNICIPALITY	331	247	606	755	2208
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	357	2539
	FR-UKKADAM PS	498	378	740	569	4056
	FR-PEELAMEDU POLICE STATION	618	409	600	581	3478
	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	389	2099
	FR- DINDIGUL BUS STAND	1838	775	1171	834	6626
ERODE	FR-ERODE BUS STAND	1197	867	1337	1102	6287
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	331	5801
MADURAI	FR-KALAVASAL	1246	638	908	415	4431
	FR - PYKARA CHECK POST	1242	914	770	37	4080
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1233	5407
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	1082	8034
	FR - SALEM NEW BUS STAND	1636	1400	1294	1057	7687
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1561	8144
THANJAVUR	FR - KUMBAKONAM	7	0	510	1108	3723
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	880	4086
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	1051	8572
THIRUVALLUR	FR - PADI	1575	1053	757	352	6283
	FR - POONAMALLEE PHC	1646	843	789	279	4189
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	1094	5343
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	1101	4930
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	463	5066
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	908	6220
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	919	4353
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	395	3248
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	485	4852
Total		51768	33010	38959	23785	236890

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Nov'24	-	-	-	-	-
Dec'24	-	-	-	-	-
Jan'25	-	-	-	-	-
Feb'25	-	-	-	-	-
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations