



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: December

Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month: December 2024				FY- Year :2024-'25			
S.No.	Details	Nov'24		Dec'24		FY 24-25 (till Dec'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	<i>Number of calls answered</i>	382577	99.99%	393259	99.86%	3430246	99.98%
1.1.2	Number of Unattended Calls (UAC)	37	0.01%	113	0.14%	667	0.02%
1.1.3	Total Number of Calls received	382614	100.00%	393372	100.00%	3430913	100.00%
1.2	Types of Calls						
1.2.1	<i>IFT Calls</i>	69970	38.90%	66316	42.53%	604039	39.51%
1.2.2	Non-IFT Calls	95033	61.10%	89601	57.47%	924894	60.49%
1.2.3	Total Number of Emergency Calls	165003	100.00%	155917	100.00%	1528933	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	96.5%	NA	98.0%	NA	97.4%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	1.0%	NA	0.4%	NA	0.5%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	2.5%	NA	1.6%	NA	1.5%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	151269	99.94%	148634	99.51%	1387178	99.88%
2.1.2	Number of Unavailed	437	0.06%	727	0.49%	1680	0.12%
2.1.3	Total Number of Dispatches	151706	100.00%	149361	100.00%	1388858	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%		0.00%
2.1.5	<i>Number of Trips per ambulance/day</i>	3.9	NA	3.8	NA	3.9	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1666	99.95%	1371	99.71%	15322	99.86%
2.1.7	Number of Unavailed	12	0.05%	4	0.29%	22	0.14%
2.1.8	Total Number of Neo-Natal Dispatches	1678	100.00%	1375	100.00%	15344	100.00%
2.1.9	<i>Number of Trips per ambulance/day(Neo-Natal)</i>	1.0		0.9		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7414	3.71%	7862	5.29%	64414	4.64%

3.2	Acute Abdomen	13990	8.78%	13545	9.11%	134745	9.71%
3.3	Allergic Reactions	376	0.23%	275	0.19%	3071	0.22%
3.4	Animal Attack	1766	3.05%	966	0.65%	29831	2.15%
3.5	Assault	3575	5.23%	5034	3.39%	71310	5.14%
3.6	Behavioral	400	0.36%	124	0.08%	4828	0.35%
3.7	Cardiac/Cardio Vascular	10426	6.09%	11003	7.40%	88320	6.37%
3.8	COVID-19	12	0.00%	2	0.00%	44	0.00%
3.9	Diabetes	3422	2.63%	2586	1.74%	37258	2.69%
4	Disasters due to Natural elements	234	0.19%	119	0.08%	2788	0.20%
4.1	Epilepsy	2049	2.81%	0	0.00%	31277	2.25%
4.2	Fevers / Infections	10298	5.46%	8938	6.01%	71628	5.16%
4.3	Fire/Burns	419	0.61%	557	0.37%	6743	0.49%
4.4	Hazmat (Hazardous Material)	1	0.01%	0	0.00%	37	0.00%
4.5	Industrial	8	0.01%	20	0.01%	200	0.01%
4.6	Neonatal (upto 1 month)	1699	1.16%	1330	0.89%	15624	1.13%
4.7	Pediatric(1-12years)	530	0.64%	66	0.04%	6709	0.48%
4.8	Pregnancy related	28446	20.60%	24883	16.74%	259702	18.72%
4.9	Respiratory	10957	5.62%	11882	7.99%	79311	5.72%
5	Trauma (Vehicular)	24610	19.38%	25538	17.18%	263374	18.99%
5.1	Stroke/Cerebral Vascular Accidents	7327	2.38%	9209	6.20%	44274	3.19%
5.2	Suicide attempt	582	0.81%	629	0.42%	10862	0.78%
5.3	Trauma (Non-Vehicular)	12807	6.34%	9900	6.66%	92186	6.65%
5.4	Unconscious	2585	3.72%	2938	1.98%	48517	3.50%
5.5	Others	7336	0.17%	11218	7.55%	20152	1.45%
	Total Emergencies (Beneficiaries)	151269	100.00%	148624	100.00%	1387205	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	19388	60.97%	16651	65.83%	164469	63.33%
6.2	Non-IFT	9058	39.03%	8232	34.17%	95231	36.67%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	3901	NA	5966	NA	71276	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	12396	NA	15290	NA	114419	NA

District Wise Distribution of Ambulances (As of Dec' 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Dec'24					FY 24-25 (Apr'24 to till Dec'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,496	1,131	45%	1,365	55%	23,669	10,930	46%	12,739	54%
CHENGALPATTU	6,064	2,009	33%	4,055	67%	56,737	18,838	33%	37,899	67%
CHENNAI	8,009	2,835	35%	5,174	65%	73,812	25,696	35%	48,116	65%
COIMBATORE	7,056	2,223	32%	4,833	68%	65,601	20,967	32%	44,634	68%
CUDDALORE	6,617	2,788	42%	3,829	58%	65,018	27,383	42%	37,635	58%
DHARMAPURI	3,553	1,760	50%	1,793	50%	33,380	15,546	47%	17,834	53%
DINDIGUL	3,787	1,860	49%	1,927	51%	36,775	17,757	48%	19,018	52%
ERODE	4,797	1,649	34%	3,148	66%	45,200	16,762	37%	28,438	63%
KALLAKURICHI	3,344	1,686	50%	1,658	50%	31,651	15,530	49%	16,121	51%
KANCHEEPURAM	3,430	1,098	32%	2,332	68%	30,721	10,172	33%	20,549	67%
KANYAKUMARI	1,993	826	41%	1,167	59%	18,857	7,564	40%	11,293	60%
KARUR	2,446	953	39%	1,493	61%	21,286	8,347	39%	12,939	61%
KRISHNAGIRI	4,128	2,077	50%	2,051	50%	39,792	19,919	50%	19,873	50%
MADURAI	5,449	2,421	44%	3,028	56%	48,038	20,963	44%	27,075	56%
MAYILADUTHURAI	1,819	1,068	59%	751	41%	17,454	8,610	49%	8,844	51%
NAGAPATTINAM	2,353	1,301	55%	1,052	45%	22,134	11,277	51%	10,857	49%
NAMAKKAL	3,303	1,404	43%	1,899	57%	30,393	12,774	42%	17,619	58%
PERAMBALUR	1,835	584	32%	1,251	68%	17,144	5,119	30%	12,025	70%
PUDUKOTTAI	4,522	2,191	48%	2,331	52%	40,999	17,997	44%	23,002	56%
RAMANATHAPURAM	2,607	1,261	48%	1,346	52%	25,871	11,409	44%	14,462	56%
RANIPET	2,179	1,194	55%	985	45%	19,027	10,446	55%	8,581	45%
SALEM	6,192	2,704	44%	3,488	56%	57,569	25,591	44%	31,978	56%
SIVAGANGAI	3,664	1,862	51%	1,802	49%	34,710	16,377	47%	18,333	53%
TENKASI	2,100	1,267	60%	833	40%	19,477	11,278	58%	8,199	42%
THANJAVUR	4,558	1,646	36%	2,912	64%	43,814	15,402	35%	28,412	65%
THE NILGIRIS	2,593	1,344	52%	1,249	48%	25,882	13,724	53%	12,158	47%
THENI	2,929	1,594	54%	1,335	46%	28,205	14,109	50%	14,096	50%
THIRUVALLUR	7,401	3,256	44%	4,145	56%	68,514	28,408	41%	40,106	59%
THIRUVANNAMALAI	5,532	2,897	52%	2,635	48%	52,332	27,269	52%	25,063	48%
THIRUVARUR	2,482	1,227	49%	1,255	51%	24,002	10,969	46%	13,033	54%
THOOTHUKUDI	3,024	1,378	46%	1,646	54%	26,914	12,193	45%	14,721	55%
TIRUCHIRAPPALLI	5,615	2,314	41%	3,301	59%	49,822	19,899	40%	29,923	60%
TIRUNELVELI	2,910	1,499	52%	1,411	48%	27,381	13,771	50%	13,610	50%
TIRUPATTUR	2,404	1,414	59%	990	41%	23,895	12,864	54%	11,031	46%
TIRUPUR	4,853	1,751	36%	3,102	64%	43,445	14,381	33%	29,064	67%
VELLORE	2,946	1,655	56%	1,291	44%	27,777	14,729	53%	13,048	47%
VILLUPURAM	4,880	1,627	33%	3,253	67%	43,129	15,202	35%	27,927	65%
VIRUDHUNAGAR	2,764	1,502	54%	1,262	46%	26,751	12,976	49%	13,775	51%
Total	148,634	65,256	44%	83,378	56%	13,87,178	593,148	43%	794,030	57%

District wise Emergencies Handled – Dec’ 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	123	61	130	171	3	2	19	11	30	116
CHENGALPATTU	203	83	226	288	5	7	16	10	39	101
CHENNAI	64	49	598	392	18	14	9	9	24	104
COIMBATORE	162	149	247	362	9	9	15	21	25	156
CUDDALORE	284	123	265	395	11	5	29	12	74	240
DHARMAPURI	229	56	140	113	3	1	21	9	35	75
DINDIGUL	168	72	141	92	3	2	14	11	35	96
ERODE	99	65	209	174	6	1	13	16	34	103
KALLAKURICHI	162	53	168	141	11	3	15	6	34	105
KANCHEEPURAM	93	53	145	230	1	1	3	11	15	73
KANYAKUMARI	62	29	115	53	2		4	3	58	85
KARUR	95	37	103	135	1	4	17	7	16	84
KRISHNAGIRI	154	50	157	89	2	2	14	7	44	70
MADURAI	194	97	201	220	6	2	17	16	49	123
MAYILADUTHURAI	76	24	112	46	5	2	3	2	13	39
NAGAPATTINAM	110	38	175	102	5	2	23	10	35	64
NAMAKKAL	134	60	142	151	2	1	19	11	32	84
PERAMBALUR	78	54	59	149	2	3	4	13	4	66
PUDUKOTTAI	229	71	197	189	4	4	26	10	86	154
RAMANATHAPURAM	165	44	114	99	7	1	26	11	36	77
RANIPET	68	15	109	62	5		2	3	23	38
SALEM	249	102	198	230	4	3	28	17	69	194
SIVAGANGAI	174	65	206	199	2	3	23	20	48	102
TENKASI	95	25	119	72	2		14	6	22	71
THANJAVUR	169	108	183	273	4	3	9	15	28	154
THE NILGIRIS	72	18	130	111	5	7	10	4	24	25
THENI	150	50	179	104	5	1	10	7	46	72
THIRUVALLUR	269	72	362	352	6	4	14	8	37	72
THIRUVANNAMALAI	257	82	211	262	4	4	19	15	39	99
THIRUVARUR	91	45	189	141	3	2	13	7	52	70
THOOTHUKUDI	143	69	142	102			15	5	48	95
TIRUCHIRAPPALLI	214	88	187	252	7		28	24	31	153
TIRUNELVELI	129	62	158	128	1	1	16	2	51	83
TIRUPATTUR	65	26	158	70	1	1	8	7	19	45
TIRUPUR	105	82	236	249	9	4	11	10	41	133
VELLORE	116	23	120	94	1	2	10	8	22	39
VILLUPURAM	158	116	148	295	3	2	20	29	24	139
VIRUDHUNAGAR	92	46	191	88	1	3	11	5	35	58
Grand Total	5500	2362	6870	6675	169	106	568	398	1377	3657

Vehicle District	Behavioural		Cardiac/Cardio Vascular		COVID-19		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			106	114			24	11	1	4
CHENGALPATTU	3	2	165	201			45	50	1	3
CHENNAI	28	5	248	355			85	73	2	3
COIMBATORE	3	2	256	286			60	67		5
CUDDALORE	1	1	212	256			60	31	1	11
DHARMAPURI	2		104	82			33	18		4
DINDIGUL			147	96			53	22	1	2
ERODE	1	3	184	194			65	29		3
KALLAKURICHI	2		118	98			31	13		2
KANCHEEPURAM	4	2	90	115			29	17		2
KANYAKUMARI	2	1	68	49			26	12		
KARUR	1		79	107			24	12	1	1
KRISHNAGIRI	1		98	56			41	17		1
MADURAI		1	240	255			56	33	1	3
MAYILADUTHURAI			125	35			44	3	1	
NAGAPATTINAM	2	1	144	73			31	9	1	1
NAMAKKAL		1	138	122			34	33		1
PERAMBALUR	1		47	96			15	19	1	2
PUDUKOTTAI	2	1	204	215			55	32	1	
RAMANATHAPURAM	3		123	80			30	15		3
RANIPET	1	1	114	53			31	5	1	3
SALEM	2	1	197	194			61	51		1
SIVAGANGAI	1	1	193	150			47	45	1	1
TENKASI	1		153	41			45	9		2
THANJAVUR	1		153	230		1	25	34	1	11
THE NILGIRIS	4		112	39			23	5		2
THENI	3	1	160	83			43	16	1	
THIRUVALLUR	4	1	340	301			89	70		5
THIRUVANNAMALAI	1		201	155			68	25	1	4
THIRUVARUR	2		120	109			39	11	2	3
THOOTHUKUDI	3		137	82			32	18		2
TIRUCHIRAPPALLI	4	2	160	219			40	33	1	3
TIRUNELVELI	3		139	117			37	8		4
TIRUPATTUR	2		119	51	1		33	7		1
TIRUPUR	3		253	188			43	42	1	1
VELLORE	1	1	124	77			44	18		
VILLUPURAM		2	101	155			38	20	1	2
VIRUDHUNAGAR	1	1	150	52			56	18		1
Grand Total	93	31	5822	5181	1	1	1635	951	22	97

Vehicle District	Environmental		Fevers / Infections		Fire/Burns		Industrial		Neonatal (upto 1 month)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			56	150	5	5		1	13	1
CHENGALPATTU			116	126	12	12			25	3
CHENNAI			220	190	16	13	1	1	172	5
COIMBATORE	2	2	212	191	8	9		1	47	2
CUDDALORE			196	269	12	19		1	39	2
DHARMAPURI			123	96	4	3		1	62	2
DINDIGUL			91	85	7	22			26	
ERODE			140	147	12	9		1	36	2
KALLAKURICHI	1		77	111	11	4			34	1
KANCHEEPURAM			74	169	6	7		3	26	6
KANYAKUMARI			69	31	3	7	1		8	
KARUR			82	207	2	5		2	11	
KRISHNAGIRI			117	60	9	6		1	41	1
MADURAI			147	119	10	5			38	
MAYILADUTHURAI			83	40	7	5			25	
NAGAPATTINAM			93	82		3			11	1
NAMAKKAL			120	100	11	8		1	25	
PERAMBALUR			71	141	1	4			14	2
PUDUKOTTAI			157	177	5	3			27	1
RAMANATHAPURAM			69	99	3	2	1		8	1
RANIPET			45	39	7	2			19	1
SALEM			203	138	16	8			47	7
SIVAGANGAI	1	2	145	103	8	5	1	1	27	1
TENKASI	1		108	28	1	2			12	
THANJAVUR			114	114	8	10		1	20	2
THE NILGIRIS			44	56	5	1			59	6
THENI			81	55	8	1			28	3
THIRUVALLUR	1		255	210	19	16		1	23	
THIRUVANNAMALAI			154	185	15	8			50	2
THIRUVARUR			87	83	10	7			17	2
THOOTHUKUDI			85	61	6	6			41	2
TIRUCHIRAPPALLI			176	195	8	16			48	1
TIRUNELVELI			106	50	3	3			16	3
TIRUPATTUR			104	63	7				30	2
TIRUPUR			123	178	10	10			27	1
VELLORE			122	46	8	3			40	
VILLUPURAM			111	208	8	9			35	4
VIRUDHUNAGAR			99	61	4	4			29	7
Grand Total	6	4	4475	4463	295	262	4	16	1256	74

Vehicle District	Others		Paediatric(1-12years)		Pregnancy related		Respiratory		Stroke/Cerebro vascular Accidents	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	36	18			291	101	74	132	76	62
CHENGALPATTU	44	54	2		462	180	173	382	157	295
CHENNAI	269	118	5	2	383	49	194	554	226	522
COIMBATORE	56	84	1		461	351	193	458	168	283
CUDDALORE	40	40	3	1	732	366	195	344	178	183
DHARMAPURI	40	12	1		527	515	99	112	98	55
DINDIGUL	47	15	2		603	217	94	137	118	86
ERODE	60	45			308	666	120	234	128	123
KALLAKURICHI	40	16	2		518	284	101	122	124	80
KANCHEEPURAM	30	31	1	1	205	131	85	220	92	134
KANYAKUMARI	22	19			97	59	47	52	72	46
KARUR	25	21	1	1	214	150	74	159	69	66
KRISHNAGIRI	56	14	2		825	466	89	91	140	80
MADURAI	52	43	2		781	100	157	332	179	135
MAYILADUTHURAI	36	12	2		226	82	70	73	92	36
NAGAPATTINAM	45	7	2		231	119	93	107	95	42
NAMAKKAL	41	26			207	76	100	184	118	117
PERAMBALUR	19	16			115	122	42	122	21	52
PUDUKOTTAI	65	20	5		527	287	135	184	128	98
RAMANATHAPURAM	28	13			253	115	76	107	77	55
RANIPET	18	13	1		334	43	103	76	124	73
SALEM	61	52	1		971	505	157	283	177	153
SIVAGANGAI	47	12	2		385	114	148	149	103	68
TENKASI	39	11	1		261	27	93	74	109	23
THANJAVUR	40	39			409	282	100	285	130	134
THE NILGIRIS	35	23		1	498	602	62	66	103	46
THENI	30	19	2		327	107	118	123	110	71
THIRUVALLUR	86	68	1		684	199	277	467	297	309
THIRUVANNAMALAI	58	33			1023	180	168	217	221	133
THIRUVARUR	39	10	4		247	109	81	151	72	60
THOOTHUKUDI	46	16	1		292	146	73	131	85	78
TIRUCHIRAPPALLI	44	37	3	2	775	465	160	298	149	156
TIRUNELVELI	35	16			307	52	115	165	203	74
TIRUPATTUR	21	14	1		471	142	106	72	87	38
TIRUPUR	52	48	4		311	407	120	308	117	193
VELLORE	27	25	2		594	94	146	128	123	68
VILLUPURAM	44	40	2	1	452	235	114	267	106	162
VIRUDHUNAGAR	50	15	1		344	87	76	88	100	48
Grand Total	1823	1115	57	9	16651	8232	4428	7454	4772	4437

Vehicle District	Suicide attempt		Trauma (non Vehicular)		Trauma (Vehicular)		Unconscious	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	3	5	63	72	66	212	12	116
CHENGALPATTU	1	46	119	323	171	1280	24	609
CHENNAI		55	157	632	89	847	27	1182
COIMBATORE	3	29	123	359	145	1217	27	790
CUDDALORE	16	25	185	240	217	876	38	389
DHARMAPURI	3	10	89	83	127	418	20	128
DINDIGUL	3	11	113	139	177	618	17	204
ERODE	1	7	119	272	102	712	12	342
KALLAKURICHI	2	6	100	73	113	404	22	136
KANCHEEPURAM	6	13	65	144	110	675	18	294
KANYAKUMARI	2	5	85	128	74	470	9	118
KARUR	1	5	39	109	89	207	9	174
KRISHNAGIRI	5	9	96	106	173	817	13	108
MADURAI	6	19	105	262	155	821	25	442
MAYILADUTHURAI	2	6	69	57	58	194	19	95
NAGAPATTINAM	4	7	84	59	90	202	27	123
NAMAKKAL	1	14	108	173	144	474	28	262
PERAMBALUR	1	6	38	54	36	236	15	94
PUDUKOTTAI	5	11	133	112	170	502	30	260
RAMANATHAPURAM	4	3	88	83	134	397	16	141
RANIPET	3	9	76	69	91	368	19	112
SALEM	1	16	103	249	134	807	25	477
SIVAGANGAI	1	12	110	108	163	458	26	183
TENKASI	1	2	66	80	113	286	11	74
THANJAVUR	9	16	97	177	117	673	29	350
THE NILGIRIS	1	2	92	85	52	77	13	73
THENI	5	12	94	107	181	348	13	155
THIRUVALLUR	9	35	182	342	269	970	32	643
THIRUVANNAMALAI	7	10	129	195	237	693	34	333
THIRUVARUR	1	5	63	68	84	229	11	143
THOOTHUKUDI	2	12	95	138	115	500	17	183
TIRUCHIRAPPALLI	3	12	121	221	134	702	21	422
TIRUNELVELI	3	6	77	128	84	360	16	149
TIRUPATTUR	6	11	57	49	106	304	12	87
TIRUPUR	4	15	115	208	148	642	18	383
VELLORE	3	9	54	128	82	349	16	179
VILLUPURAM	7	13	117	234	115	971	23	349
VIRUDHUNAGAR	1	4	107	101	139	418	15	157
Grand Total	136	493	3733	6167	4804	20734	759	10459

Emergency Care Centre Cases (Since inception till Dec - 2024)

ECC Performance since inception till Dec'24			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	36822	99%
2	Padiyanallur (25 June'14)	31200	91%
3	Singaperumal Koil (03 Nov'17)	17524	93%
4	Mahabalipuram (28 Sept'18)	19789	99%
5	Veppur (17 Nov'19)	16596	97%
6	Santhavellore (24 Nov'21)	8240	95%
7	Kodumbalur (03 Oct'20)	9474	92%
8	Madhanur (13 Feb'21)	13743	96%
9	Madurai (13 Feb'21)	8949	97%
10	Magudanchavadi (13 Feb'21)	11671	96%
11	Shoolagiri (13 Feb'21)	9040	93%
12	Gummidipoondi (13 Feb'21)	6569	91%
Total		189617	95%

District Wise Kilometre Run & KMPL Details

S.No	District	No. of Ambulances	Dec-24		FY 24-25 (Apr'24 till Dec'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,24,019	12.5	12,43,807	12.5
2	CHENGALPATTU	68	2,12,858	10.7	23,15,996	10.9
3	CHENNAI	71	89,181	8.3	10,41,707	8.4
4	COIMBATORE	67	31,131	10.9	21,87,303	11.0
5	CUDDALORE	55	3,02,486	12.1	32,07,526	12.2
6	DHARMAPURI	30	1,57,348	12.4	15,71,976	12.5
7	DINDIGUL	38	1,90,666	11.8	20,12,025	12.2
8	ERODE	47	1,99,847	11.4	21,09,419	11.4
9	KALLAKURICHI	31	1,90,550	11.9	18,65,344	11.8
10	KANCHEEPURAM	37	1,26,851	11.0	13,84,148	11.1
11	KANYAKUMARI	19	58,068	10.9	6,31,095	10.9
12	KARUR	20	1,15,537	11.8	11,38,277	11.8
13	KRISHNAGIRI	37	2,03,277	12.3	22,59,407	12.3
14	MADURAI	45	1,81,044	11.2	18,73,283	11.2
15	MAYILADUTHURAI	16	85,943	11.9	8,60,123	11.8
16	NAGAPATTINAM	18	1,16,454	11.9	11,17,553	11.9
17	NAMAKKAL	30	1,17,974	12.3	13,95,362	12.3
18	PERAMBALUR	18	83,167	12.2	8,66,623	12.3
19	PUDUKOTTAI	38	1,97,962	12.2	18,94,274	12.2
20	RAMANATHAPURAM	30	1,55,696	12.4	16,68,443	12.4
21	RANIPET	21	1,09,880	11.4	10,81,698	11.6
22	SALEM	51	2,49,019	11.9	26,26,198	12.0
23	SIVAGANGAI	32	1,79,186	12.6	17,92,264	12.6
24	TENKASI	20	1,26,932	12.3	12,22,477	12.2
25	THANJAVUR	34	1,81,314	11.9	19,60,647	12.0
26	THE NILGIRIS	39	1,25,765	10.1	13,07,685	10.1
27	THENI	27	1,32,809	11.7	13,91,060	11.7
28	THIRUVALLUR	74	2,82,891	10.1	29,47,955	10.2
29	THIRUVANNAMALAI	51	3,03,247	12.0	33,38,570	12.2
30	THIRUVARUR	23	1,10,084	11.8	11,75,217	11.9
31	THOOTHUKUDI	26	1,42,022	11.9	14,51,013	11.9
32	TIRUCHIRAPPALLI	45	2,11,480	11.7	21,29,491	11.7
33	TIRUNELVELI	23	1,20,239	12.0	12,06,005	12.0
34	TIRUPATTUR	26	1,40,268	11.4	14,56,330	11.4
35	TIRUPUR	32	1,80,042	11.8	18,51,029	12.0
36	VELLORE	26	1,20,979	11.3	11,97,465	11.3
37	VILLUPURAM	41	1,99,696	11.5	21,58,470	11.8
38	VIRUDHUNAGAR	26	1,48,350	12.4	14,69,299	12.3
TOTAL		1353	60,04,262	11.6	6,44,06,564	11.7

First Responder Performance – Till Dec’ 2024)

Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	67	1917
	FR - URAPAKKAM NEW BUS STAND	10	13	102	70	195
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	368	7120
	FR - RK NAGAR	1646	882	885	269	5491
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	393	7922
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	323	6210
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	250	8394
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	203	6451
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	145	6497
	FR - ROYAPURAM POLICE STATION	1881	973	1299	248	5033
	FR - T.NAGAR FIRE STATION	0	0	0	0	3114
	FR - TRIPPLICANE	1904	931	1118	268	8148
	FR - VADAPALANI POLICE STATION	1782	785	749	311	6566
	FR - VELACHERY	1666	1163	1267	501	7034
	FR - TIDEL PARK	1591	912	1154	250	6028
	FR ICF POLICE STATION	1490	904	715	261	6206
	FR POLLACHI MUNICIPALITY	331	247	606	613	2066
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	304	2486
	FR-UKKADAM PS	498	378	740	498	3985
	FR-PEELAMEDU POLICE STATION	618	409	600	491	3388
	FR VIRUDHACHALAM POLICE STATION	0	0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	339	2049
	FR- DINDIGUL BUS STAND	1838	775	1171	715	6507
ERODE	FR-ERODE BUS STAND	1197	867	1337	940	6125
	FR-ERODE COLLECTOR OFFICE	0	0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	0	0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	285	5755
MADURAI	FR-KALAVASAL	1246	638	908	306	4322
	FR - PYKARA CHECK POST	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	1019	5193
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	895	7847
	FR - SALEM NEW BUS STAND	1636	1400	1294	876	7506
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	1294	7877
THANJAVUR	FR - KUMBAKONAM	7	0	510	922	3537
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	742	3948
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	989	8510
THIRUVALLUR	FR - PADI	1575	1053	757	339	6270
	FR - POONAMALLEE PHC	1646	843	789	255	4165
THIRUVANNAMALAI	FR - PAY GOPURAM	0	0	0	0	140
	FR - RAJAGOPURAM	633	581	932	958	5207
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	888	4717
	FR - RAILWAY JUNCTION	0	0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	463	5066
	FR-COURTALLAM FALLS	0	0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	786	6098
	FR - PEELAMEDU POLICE STATION	0	0	0	0	190
VELLORE	FR KONAVATTAM	0	0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	755	4189
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	319	3172
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	485	4852
Total		51768	33010	38959	20417	233522

VVIP Ambulances - Convoy Special Services					
Month	Chennai	Coimbatore	Madurai	Chengalpattu	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Sep'24	1	1	1	1	4
Oct'24	1	1	1	1	4
Nov'24	0	0	0	0	0
Dec'24	0	0	0	0	0
Total	600	442	244	308	1594

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations