



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: August

Year: 2024

&

Financial Year 2024 - 2025

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108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : Aug 2024		FY- Year :2024-'25					
S.No.	Details	Jul'24		Aug'24		FY 24-25 (till Aug'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	355638	99.99%	375278	99.99%	1885402	99.98%
1.1.2	Number of Unattended Calls (UAC)	32	0.01%	28	0.01%	394	0.02%
1.1.3	Total Number of Calls received	355670	100.00%	375306	100.00%	1885796	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	66277	39.24%	68970	39.56%	331558	38.72%
1.2.2	Non-IFT Calls	102645	60.76%	105381	60.44%	524720	61.28%
1.2.3	Total Number of Emergency Calls	168922	100.00%	174351	100.00%	856278	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.4%	NA	99.7%	NA	99.4%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.2%	NA	0.1%	NA	0.2%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.4%	NA	0.2%	NA	0.4%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	153985	99.96%	158175	99.96%	769211	99.95%
2.1.2	Number of Unavailed	55	0.04%	61	0.04%	347	0.05%
2.1.3	Total Number of Dispatches	154040	100.00%	158236	100.00%	769558	100.00%
2.1.4	Number of Ambulance Services Busy	0	0.00%	0	0.00%		0.00%
2.1.5	Number of Trips per ambulance/day	3.7	NA	3.9	NA	3.8	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1649	99.82%	1739	99.94%	8647	99.94%
2.1.7	Number of Unavailed	3	0.18%	1	0.06%	5	0.06%
2.1.8	Total Number of Neo-Natal Dispatches	1652	100.00%	1740	100.00%	8652	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.8		0.9		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	7188	4.67%	6946	4.39%	35782	4.65%
3.2	Acute Abdomen	15755	10.23%	14666	9.27%	78480	10.20%
3.3	Allergic Reactions	399	0.26%	351	0.22%	1718	0.22%
3.4	Animal Attack	3268	2.12%	4421	2.80%	18269	2.37%
3.5	Assault	8158	5.30%	8152	5.15%	45380	5.90%

3.6	Behavioral	682	0.44%	600	0.38%	3154	0.41%
3.7	Cardiac/Cardio Vascular	9764	6.34%	10010	6.33%	47442	6.17%
3.8	COVID-19	5	0.00%	3	0.00%	23	0.00%
3.9	Diabetes	4754	3.09%	4604	2.91%	22808	2.96%
4	Disasters due to Natural elements	417	0.27%	387	0.24%	1842	0.24%
4.1	Epilepsy	4305	2.80%	4316	2.73%	20642	2.68%
4.2	Fevers / Infections	7912	5.14%	8713	5.51%	34132	4.44%
4.3	Fire/Burns	711	0.46%	853	0.54%	4040	0.53%
4.4	Hazmat (Hazardous Material)	3	0.00%	7	0.00%	15	0.00%
4.5	Industrial	20	0.01%	22	0.01%	121	0.02%
4.6	Neonatal(upto 1 month)	1716	1.11%	1799	1.14%	8927	1.16%
4.7	Paediatric(1-12years)	758	0.49%	895	0.57%	4065	0.53%
4.8	Pregnancy related	30070	19.53%	30079	19.02%	143641	18.67%
4.9	Respiratory	7989	5.19%	8374	5.29%	39161	5.09%
5	Trauma (Vehicular)	29054	18.87%	30934	19.56%	152131	19.78%
5.1	Stroke/CerebroVascular Accidents	4299	2.79%	3982	2.52%	19983	2.60%
5.2	Suicide attempt	1306	0.85%	1471	0.93%	6939	0.90%
5.3	Trauma (non Vehicular)	9368	6.08%	10367	6.55%	48266	6.27%
5.4	Unconscious	5890	3.83%	5991	3.79%	31166	4.05%
5.5	Others	194	0.13%	232	0.15%	1121	0.15%
	Total Emergencies(Beneficiaries)	153985	100.00%	158175	100.00%	769248	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	17961	59.73%	17979	59.77%	90083	62.71%
6.2	Non-IFT	12109	40.27%	12100	40.23%	53556	37.29%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8959	NA	8954	NA	43746	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	15998	NA	14891	NA	69950	NA

District Wise Distribution of Ambulances (As of Aug' 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	4	15	2	-	21	-
2	CHENGALPATTU	22	44	1	1	68	2
3	CHENNAI	24	43	3	1	71	13
4	COIMBATORE	13	51	2	1	67	4
5	CUDDALORE	11	42	2	-	55	1
6	DHARMAPURI	6	22	2	-	30	-
7	DINDIGUL	7	29	2	-	38	1
8	ERODE	8	37	2	-	47	1
9	KALLAKURICHI	4	25	2	-	31	-
10	KANCHEEPURAM	11	25	1	-	37	-
11	KANYAKUMARI	4	13	2	-	19	-
12	KARUR	4	15	1	-	20	-
13	KRISHNAGIRI	6	29	2	-	37	1
14	MADURAI	11	31	2	1	45	2
15	MAYILADUTHURAI	4	11	1	-	16	-
16	NAGAPATTINAM	4	13	1	-	18	-
17	NAMAKKAL	8	20	2	-	30	-
18	PERAMBALUR	4	13	1	-	18	1
19	PUDUKOTTAI	9	27	2	-	38	-
20	RAMANATHAPURAM	6	22	2	-	30	-
21	RANIPET	2	18	1	-	21	2
22	SALEM	7	42	2	-	51	1
23	SIVAGANGA	7	23	2	-	32	-
24	TENKASI	6	13	1	-	20	2
25	THANJAVUR	9	24	1	-	34	-
26	THE NILGIRIS	8	29	2	-	39	-
27	THENI	7	18	2	-	27	1
28	THIRUVALLUR	12	60	2	-	74	2
29	THIRUVANNAMALAI	11	38	2	-	51	1
30	THIRUVARUR	5	17	1	-	23	-
31	THOOTHUKUDI	8	16	2	-	26	-
32	TIRUCHIRAPPALLI	9	34	2	-	45	1
33	TIRUNELVELI	5	17	1	-	23	1
34	TIRUPATTUR	5	19	2	-	26	-
35	TIRUPUR	9	21	2	-	32	1
36	VELLORE	8	17	1	-	26	1
37	VILLUPURAM	8	32	1	-	41	2
38	VIRUDHUNAGAR	7	16	3	-	26	-
Total		303	981	65	4	1,353	41

District IFT & Non-IFT Case Details

District	Aug-24					FY 24-25 (Apr'24 to till Aug'24)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,495	1,110	44%	1,385	56%	13,004	6,041	46%	6,963	54%
CHENGALPATTU	6,708	2,230	33%	4,478	67%	31,921	10,438	33%	21,483	67%
CHENNAI	8,160	2,892	35%	5,268	65%	39,955	14,268	36%	25,687	64%
COIMBATORE	7,723	2,542	33%	5,181	67%	36,824	11,706	32%	25,118	68%
CUDDALORE	7,432	3,137	42%	4,295	58%	36,338	15,228	42%	21,110	58%
DHARMAPURI	3,788	1,735	46%	2,053	54%	18,373	8,280	45%	10,093	55%
DINDIGUL	4,193	1,977	47%	2,216	53%	20,509	9,873	48%	10,636	52%
ERODE	5,141	1,911	37%	3,230	63%	25,101	9,256	37%	15,845	63%
KALLAKURICHI	3,517	1,622	46%	1,895	54%	17,783	8,884	50%	8,899	50%
KANCHEEPURAM	3,485	1,187	34%	2,298	66%	17,329	5,751	33%	11,578	67%
KANYAKUMARI	2,078	839	40%	1,239	60%	10,255	4,033	39%	6,222	61%
KARUR	2,300	889	39%	1,411	61%	11,799	4,565	39%	7,234	61%
KRISHNAGIRI	4,461	2,258	51%	2,203	49%	22,591	11,160	49%	11,431	51%
MADURAI	5,215	2,232	43%	2,983	57%	26,262	11,423	43%	14,839	57%
MAYILADUTHURAI	1,983	959	48%	1,024	52%	9,413	4,461	47%	4,952	53%
NAGAPATTINAM	2,474	1,204	49%	1,270	51%	12,329	6,159	50%	6,170	50%
NAMAKKAL	3,462	1,421	41%	2,041	59%	16,641	6,906	41%	9,735	59%
THE NILGIRIS	2,914	1,569	54%	1,345	46%	14,904	7,883	53%	7,021	47%
PERAMBALUR	1,979	595	30%	1,384	70%	9,242	2,693	29%	6,549	71%
PUDUKOTTAI	4,814	2,015	42%	2,799	58%	22,673	9,745	43%	12,928	57%
RAMANATHAPURAM	3,509	1,354	39%	2,155	61%	13,988	6,210	44%	7,778	56%
RANIPET	2,132	1,149	54%	983	46%	10,472	5,652	54%	4,820	46%
SALEM	6,749	3,064	45%	3,685	55%	31,549	13,941	44%	17,608	56%
SIVAGANGAI	4,238	1,896	45%	2,342	55%	19,297	9,000	47%	10,297	53%
TENKASI	2,178	1,298	60%	880	40%	11,030	6,485	59%	4,545	41%
THANJAVUR	4,887	1,713	35%	3,174	65%	24,325	8,277	34%	16,048	66%
THENI	3,172	1,513	48%	1,659	52%	15,692	7,669	49%	8,023	51%
THIRUVALLUR	7,830	3,372	43%	4,458	57%	38,335	15,244	40%	23,091	60%
THIRUVANNAMALAI	6,154	3,198	52%	2,956	48%	29,409	15,221	52%	14,188	48%
THIRUVARUR	2,611	1,234	47%	1,377	53%	13,348	6,034	45%	7,314	55%
THOOTHUKUDI	2,947	1,293	44%	1,654	56%	14,928	6,703	45%	8,225	55%
TIRUCHIRAPPALLI	5,697	2,255	40%	3,442	60%	27,050	10,703	40%	16,347	60%
TIRUNELVELI	3,027	1,428	47%	1,599	53%	15,344	7,745	50%	7,599	50%
TIRUPATTUR	2,840	1,506	53%	1,334	47%	13,627	7,014	51%	6,613	49%
TIRUPUR	4,937	1,619	33%	3,318	67%	23,947	7,820	33%	16,127	67%
VELLORE	3,145	1,588	50%	1,557	50%	15,240	7,697	51%	7,543	49%
VILLUPURAM	4,730	1,670	35%	3,060	65%	23,729	8,336	35%	15,393	65%
VIRUDHUNAGAR	3,070	1,396	45%	1,674	55%	14,655	6,971	48%	7,684	52%
Total	158,175	66,870	42%	91,305	58%	769,211	325,475	42%	443,736	58%

District wise Emergencies Handled – Aug 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	89	63	118	216	2	3	78	27	48	207
CHENGALPATTU	158	87	149	347	3	11	127	27	40	190
CHENNAI	70	71	518	411	12	13	18	26	41	232
COIMBATORE	151	170	211	426	9	12	80	47	56	221
CUDDALORE	249	162	232	474	5	8	175	85	157	467
DHARMAPURI	158	58	134	163	3	4	101	25	48	124
DINDIGUL	149	84	124	137	8	2	73	32	68	173
ERODE	69	84	193	258	6	1	65	19	60	215
KALLAKURICHI	116	62	142	198	6	3	84	33	45	162
KANCHEEPURAM	76	56	156	261		5	70	42	23	98
KANYAKUMARI	27	17	94	55	1	1	20	5	77	111
KARUR	47	33	90	210	5	4	43	20	29	146
KRISHNAGIRI	129	55	128	119	5	3	76	13	47	98
MADURAI	138	105	188	248	3	6	60	42	62	180
MAYILADUTHURAI	76	34	99	71	1		36	21	23	81
NAGAPATTINAM	87	36	188	179	4	4	75	31	71	123
NAMAKKAL	116	96	128	195	5	4	66	27	71	143
PERAMBALUR	80	75	41	177	1	1	43	24	7	113
PUDUKOTTAI	133	83	196	264	8	3	109	51	110	236
RAMANATHAPURAM	61	31	101	136	4	5	80	253	53	94
RANIPET	49	19	84	87	2	3	38	8	24	53
SALEM	198	118	218	247	3	8	144	40	91	296
SIVAGANGAI	123	52	235	203	5	4	81	316	81	113
TENKASI	82	47	166	75	2		25	7	45	83
THANJAVUR	131	144	203	325	9	4	103	49	53	265
THE NILGIRIS	45	32	154	120	4	4	17	8	27	33
THENI	111	75	145	153	4	2	49	13	60	139
THIRUVALLUR	245	113	322	437	15	18	108	29	64	172
THIRUVANNAMALAI	193	74	206	357	5	4	197	96	66	147
THIRUVARUR	114	62	172	173	5	3	51	28	48	142
THOOTHUKUDI	75	44	144	143	6	3	32	13	54	152
TIRUCHIRAPPALLI	151	85	160	313	7	5	84	29	55	287
TIRUNELVELI	82	64	188	154	2	3	44	13	71	158
TIRUPATTUR	62	25	111	100	3	2	56	20	16	97
TIRUPUR	95	101	190	303	4	1	51	19	38	202
VELLORE	101	35	109	121	2	1	78	13	42	73
VILLUPURAM	161	118	134	318	14	5	111	68	42	185
VIRUDHUNAGAR	45	34	208	113	4	1	42	12	52	76
Grand Total	4242	2704	6379	8287	187	164	2790	1631	2065	6087

Vehicle District	Behavioral		Cardiac/Cardio Vascular		COVID-19		Diabetes		Disasters due to Natural elements	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	8	10	91	85			27	57		
CHENGALPATTU	5	15	150	216			61	146		14
CHENNAI	103	58	236	321	1		95	243	23	135
COIMBATORE	4	18	320	302			69	160		23
CUDDALORE	6	16	239	220			51	108	6	20
DHARMAPURI	2	8	90	75			41	45	6	2
DINDIGUL	4	2	147	106			27	75	6	3
ERODE	3	23	121	109			56	80	3	3
KALLAKURICHI	1	7	86	51			30	43	2	1
KANCHEEPURAM	1	3	98	123			30	58	2	3
KANYAKUMARI	4	4	75	27			45	43	2	3
KARUR	2	7	57	69			29	51		
KRISHNAGIRI	4	3	78	45			27	39	4	5
MADURAI	2	10	169	143			46	75	1	1
MAYILADUTHURAI	2	7	121	44			24	24		
NAGAPATTINAM	2	1	105	63			37	30		1
NAMAKKAL	8	15	137	102			38	50		1
PERAMBALUR	1	2	57	73			11	35	2	6
PUDUKOTTAI	17	15	198	193			45	103		
RAMANATHAPURAM	3	8	131	60			24	40	1	
RANIPET	2		66	38			36	27	4	2
SALEM	3	13	215	170	1		72	141	6	2
SIVAGANGAI	9	3	190	216	1		64	65	9	6
TENKASI	5	1	138	37			47	31	1	1
THANJAVUR	5	15	161	212			42	153	3	7
THE NILGIRIS	8	1	101	53			33	30	1	2
THENI		2	177	121			52	62		1
THIRUVALLUR	4	15	281	272			87	197	5	7
THIRUVANNAMALAI	7	6	171	176			79	97	3	6
THIRUVARUR	2	3	121	86			40	48		2
THOOTHUKUDI	2	4	114	65			26	37	6	
TIRUCHIRAPPALLI	6	7	170	167			45	88	4	2
TIRUNELVELI	5	14	108	102			48	65		3
TIRUPATTUR	2	3	92	39			32	45		
TIRUPUR	5	10	210	172			42	133	4	9
VELLORE	2	6	108	70			38	78	2	6
VILLUPURAM	4	6	112	145			28	111	1	1
VIRUDHUNAGAR	5	1	132	69			38	29		2
Grand Total	258	342	5373	4637	3	0	1662	2942	107	280

Vehicle District	Environmental		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous Material)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			17	28	57	75	7	32		
CHENGALPATTU		4	80	179	167	217	15	26	1	1
CHENNAI		2	95	341	348	363	18	35	1	
COIMBATORE		4	68	226	305	303	4	12		
CUDDALORE		1	63	85	141	241	23	31		
DHARMAPURI			33	41	187	106	8	6		
DINDIGUL		1	38	57	100	85	14	11		
ERODE			49	95	103	137	6	9		
KALLAKURICHI			39	39	56	85	9	8		
KANCHEEPURAM	1		29	76	76	145	11	5		
KANYAKUMARI			14	26	82	47	7	5		
KARUR		1	16	46	48	84	2	3		
KRISHNAGIRI	1		48	23	285	87	7	7		
MADURAI		5	50	88	60	73	9	19		
MAYILADUTHURAI			25	22	37	34	9	12		
NAGAPATTINAM	1		34	43	62	51	10	11		
NAMAKKAL			60	72	108	104	10	10		
PERAMBALUR		1	10	28	39	110	6	1		
PUDUKOTTAI			61	45	85	169	12	20		
RAMANATHAPURAM	1		23	22	54	40	6	8		
RANIPET			29	25	76	74	8	4	1	
SALEM		1	78	102	225	142	7	19		
SIVAGANGAI			28	30	97	66	15	12		
TENKASI	1	1	27	16	60	24	9	8	2	
THANJAVUR		1	33	69	87	94	10	12		
THE NILGIRIS			27	18	98	67	5	2		
THENI		9	35	45	52	117	8	10		
THIRUVALLUR	1	12	100	167	289	257	25	30		
THIRUVANNAMALAI	2	1	88	72	187	137	26	19	1	
THIRUVARUR		2	29	34	39	37	6	7		
THOOTHUKUDI		2	31	37	60	53	10	14		
TIRUCHIRAPPALLI			62	105	74	187	10	18		
TIRUNELVELI			30	42	68	46	5	8		
TIRUPATTUR			35	33	207	59	3	1		
TIRUPUR		2	45	128	85	179	3	9		
VELLORE		3	52	42	107	58	9	5		
VILLUPURAM			54	67	89	174	9	21		
VIRUDHUNAGAR		1	28	39	49	37	9	13		
Grand Total	8	54	1663	2653	4349	4364	370	483	6	1

Vehicle District	Industrial		Neonatal (upto 1 month)		Pediatric (1-12years)		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			27	3	12	4	250	97	60	58
CHENGALPATTU			36	1	51	12	542	200	150	259
CHENNAI		2	250	11	51	6	378	62	197	297
COIMBATORE	2	1	70	5	35	10	580	415	161	362
CUDDALORE	1	1	63	7	29	16	886	469	150	194
DHARMAPURI			69	7	18	9	477	605	84	54
DINDIGUL			45	6	21	7	637	227	79	80
ERODE	1		46	3	9	1	626	583	113	167
KALLAKURICHI			65	6	16	3	511	391	92	78
KANCHEEPURAM		2	21	5	17	5	233	209	96	135
KANYAKUMARI			7		2		105	239	56	42
KARUR		1	28		6	3	230	164	39	84
KRISHNAGIRI			50	3	22	2	889	679	75	60
MADURAI			26	4	26	8	821	149	123	171
MAYILADUTHURAI			24	1	14	2	185	179	62	45
NAGAPATTINAM			12	3	14	8	183	171	56	61
NAMAKKAL			35	1	10	3	180	150	78	119
PERAMBALUR			21	1	9	5	115	148	25	63
PUDUKOTTAI		1	41	5	5	6	483	459	109	105
RAMANATHAPURAM			26	2	9	2	329	783	78	47
RANIPET			40	1	15	1	347	73	106	60
SALEM			68	2	38	6	1156	678	149	187
SIVAGANGAI		1	45	3	9	2	385	382	110	96
TENKASI			22		8		289	129	82	38
THANJAVUR		1	21	4	29	17	415	349	71	152
THE NILGIRIS			49	3	12	4	718	724	72	57
THENI			27	4	15	5	273	209	90	95
THIRUVALLUR	2	3	26	4	28	7	836	334	269	351
THIRUVANNAMALAI			61	5	19	4	1110	237	196	150
THIRUVARUR			20	1	9	4	236	128	100	83
THOOTHUKUDI	1		25	4	13	3	322	148	57	55
TIRUCHIRAPPALLI			77	3	21	8	782	580	125	137
TIRUNELVELI			37	4	16	4	294	85	73	82
TIRUPATTUR		1	32	7	13	1	478	228	69	46
TIRUPUR			31	6	10	8	339	523	96	213
VELLORE			40	3	27	1	535	158	100	77
VILLUPURAM			45	6	21	17	439	295	94	127
VIRUDHUNAGAR	1		32	5	8	4	385	461	89	56
Grand Total	8	14	1660	139	687	208	17979	12100	3831	4543

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (Non-Vehicular)		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	22	22	16	16	36	53	134	283	11	41		5
CHENGALPATTU	55	87	22	56	108	437	290	1505	19	429	1	12
CHENNAI	116	152	18	126	166	627	114	954	21	774	2	6
COIMBATORE	90	127	14	50	123	496	170	1214	19	568	1	9
CUDDALORE	76	79	36	40	111	278	415	1169	19	117	4	7
DHARMAPURI	44	31	15	20	52	96	159	502	5	72	1	
DINDIGUL	65	37	12	16	87	292	260	685	8	92	5	6
ERODE	86	79	12	38	88	296	180	798	14	232	2	
KALLAKURICHI	38	29	12	16	68	101	196	513	5	64	3	2
KANCHEEPURAM	41	42	9	29	61	158	127	679	9	156		3
KANYAKUMARI	42	16	8	12	61	181	98	357	11	48	1	
KARUR	40	26	4	12	51	105	113	300	9	40	1	2
KRISHNAGIRI	66	23	9	22	54	102	243	748	11	65		2
MADURAI	60	76	9	31	94	336	268	960	15	244	2	9
MAYILADUTHURAI	41	11	16	18	48	66	108	313	7	39	1	
NAGAPATTINAM	34	18	6	15	78	82	128	294	16	42	1	3
NAMAKKAL	74	44	6	21	90	167	175	573	24	142	2	2
PERAMBALUR	20	22	3	16	30	107	64	322	9	52	1	2
PUDUKOTTAI	46	30	18	29	93	175	238	706	8	99		2
RAMANATHAPURAM	49	25	10	9	70	86	223	459	17	45	1	
RANIPET	50	18	5	8	46	93	115	340	6	49		
SALEM	66	66	27	34	67	368	213	829	18	213	1	3
SIVAGANGAI	53	24	10	13	95	156	237	504	14	75		
TENKASI	56	20	6	3	72	65	143	259	10	33		2
THANJAVUR	39	32	14	21	60	172	202	901	17	163	5	12
THE NILGIRIS	70	19	6	8	91	79	27	58	3	23	1	
THENI	85	36	24	21	91	89	200	385	15	63		3
THIRUVALLUR	118	103	30	60	155	372	335	1092	24	400	3	6
THIRUVANNAMALAI	96	55	23	20	116	243	332	910	14	136		4
THIRUVARUR	32	21	12	31	62	90	128	326	7	65	1	1
THOOTHUKUDI	47	26	6	16	85	179	171	578	6	77		1
TIRUCHIRAPPALLI	70	50	13	30	86	292	234	843	18	199	1	7
TIRUNELVELI	160	26	4	14	60	153	127	449	6	106		4
TIRUPATTUR	48	20	7	8	45	59	183	491	11	49	1	
TIRUPUR	87	74	7	42	70	268	192	732	15	181		3
VELLORE	50	39	16	21	51	173	104	443	12	131	3	
VILLUPURAM	36	40	19	29	85	216	154	981	18	124		6
VIRUDHUNAGAR	46	23	3	13	53	100	162	517	4	68	1	
Grand Total	2314	1668	487	984	2959	7408	6962	23972	475	5516	46	124

Emergency Care Centre Cases (Since inception till Aug - 2024)

ECC Performance since inception till Aug'24			
S.No	ECC (inception)	Total Number of cases	Live Saved Percentage
1	Achrapakkam (24 Nov'21)	35809	98%
2	Padiyanallur (25 June'14)	30322	85%
3	Singaperumal Koil (03 Nov'17)	17003	97%
4	Mahabalipuram (28 Sept'18)	18500	96%
5	Veppur (17 Nov'19)	15436	97%
6	Santhavellore (24 Nov'21)	7590	90%
7	Kodumbalur (03 Oct'20)	8545	95%
8	Madhanur (13 Feb'21)	12240	92%
9	Madurai (13 Feb'21)	8076	97%
10	Magudanchavadi (13 Feb'21)	10635	96%
11	Shoolagiri (13 Feb'21)	7995	89%
12	Gummidipoondi (13 Feb'21)	5746	96%
	Total	177897	94%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Aug-24		FY 24-25 (Apr'24 till Aug'24)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	118,427	12.5	728,036	12.5
2	CHENGALPATTU	68	246,143	11.0	1,395,993	11.0
3	CHENNAI	71	110,579	8.6	631,516	8.6
4	COIMBATORE	67	253,739	10.9	1,448,213	10.8
5	CUDDALORE	55	320,229	12.3	1,928,144	12.3
6	DHARMAPURI	30	125,403	12.4	917,189	12.4
7	DINDIGUL	38	200,442	11.8	1,207,813	11.8
8	ERODE	47	201,649	11.5	1,282,462	11.5
9	KALLAKURICHI	31	189,292	11.5	1,091,757	11.6
10	KANCHEEPURAM	37	145,571	11.2	840,425	11.2
11	KANYAKUMARI	19	64,836	11.1	374,911	11.1
12	KARUR	20	112,262	11.8	677,549	11.7
13	KRISHNAGIRI	37	243,493	12.7	1,383,093	12.6
14	MADURAI	45	177,746	11.1	1,115,526	11.2
15	MAYILADUTHURAI	16	82,845	11.4	496,976	11.5
16	NAGAPATTINAM	18	108,248	11.9	659,615	12.0
17	NAMAKKAL	30	142,296	12.4	851,474	12.4
18	PERAMBALUR	18	88,098	12.2	514,777	12.2
19	PUDUKOTTAI	38	181,225	12.3	1,105,409	12.3
20	RAMANATHAPURAM	30	174,971	12.5	980,343	12.5
21	RANIPET	21	105,064	11.7	632,797	11.6
22	SALEM	51	260,334	12.0	1,554,462	12.0
23	SIVAGANGAI	32	178,310	12.7	1,067,880	12.6
24	TENKASI	20	122,587	12.2	750,464	12.1
25	THANJAVUR	34	198,952	12.1	1,176,187	12.1
26	THE NILGIRIS	39	116,979	10.1	791,363	10.1
27	THENI	27	133,041	11.8	829,153	11.8
28	THIRUVALLUR	74	306,358	10.3	1,741,340	10.3
29	THIRUVANNAMALAI	51	333,837	12.3	2,002,105	12.2
30	THIRUVARUR	23	111,638	11.8	703,239	11.8
31	THOOTHUKUDI	26	139,453	11.9	871,281	11.9
32	TIRUCHIRAPPALLI	45	208,087	11.8	1,255,712	11.7
33	TIRUNELVELI	23	117,970	12.0	727,063	11.9
34	TIRUPATTUR	26	142,719	11.5	861,761	11.6
35	TIRUPUR	32	186,030	11.8	1,117,637	11.9
36	VELLORE	26	116,571	11.5	714,869	11.6
37	VILLUPURAM	41	205,421	11.9	1,294,765	12.0
38	VIRUDHUNAGAR	26	143,098	12.1	855,366	12.1
TOTAL		1353	6,413,943	11.7	38,578,665	11.7

First Responder Performance (Aug' 2024)

FR Bike Financial Year Wise Performance						
Vehicle District	Vehicle Location	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	99	0	0	0	1281
	FR - TAMBARAM JUNCTION	426	81	169	40	1890
	FR - URAPAKKAM NEW BUS STAND	10	13	102	35	160
CHENNAI	FR - PERAMBUR RAILWAY STATION	1937	915	695	269	7021
	FR - RK NAGAR	1646	882	885	228	5450
	FR-PULIANTHOPE POLICE STATION	2123	1093	1353	266	7795
	FR - FLOWER BAZAAR POLICE STATION	1582	843	874	244	6131
	FR - HOTEL PARK - GEMINI FLY OVER	1914	1292	1497	153	8297
	FR - NUNGAMPAKKAM POLICE STATION	1848	690	696	200	6448
	FR - EGMORE RAILWAY HOSPITAL	1395	869	903	113	6465
	FR - ROYAPURAM POLICE STATION	1881	973	1299	162	4947
	FR - T.NAGAR FIRE STATION		0	0	0	3114
	FR - TRIPLICANE	1904	931	1118	182	8062
	FR - VADAPALANI POLICE STATION	1782	785	749	215	6470
	FR - VELACHERY	1666	1163	1267	328	6861
	FR - TIDEL PARK	1591	912	1154	154	5932
	FR ICF POLICE STATION	1490	904	715	193	6138
	FR POLLACHI MUNICIPALITY	331	247	606	400	1853
COIMBATORE	FR-KAUNDAMPALAYAM	455	209	366	208	2390
	FR-UKKADAM PS	498	378	740	332	3819
	FR-PEELAMEDU POLICE STATION	618	409	600	317	3214
	FR VIRUDHACHALAM POLICE STATION		0	0	0	1118
CUDDALORE	FR VADDALORE PHC	507	441	515	236	1946
DINDIGUL	FR- DINDIGUL BUS STAND	1838	775	1171	423	6215
ERODE	FR-ERODE BUS STAND	1197	867	1337	546	5731
	FR-ERODE COLLECTOR OFFICE		0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE		0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	1102	1139	929	196	5666
MADURAI	FR-KALAVASAL	1246	638	908	113	4129
	FR - PYKARA CHECK POST	1242	914	770	14	4057
PUDUKOTTAI	FR - PUDHUKOTTAI GH	745	867	1347	664	4838
SALEM	FR-KURANGUCHAVADI	2005	1312	1197	531	7483
	FR - SALEM NEW BUS STAND	1636	1400	1294	523	7153
SIVAGANGAI	FR - MADURAI MUKKU	1593	895	1328	666	7249
THANJAVUR	FR - KUMBAKONAM	7	0	510	613	3228
	FR-THANJAVUR NEW BUS STAND	9	0	0	0	2409
	FR - THANJAVUR EB OFFICE	1255	891	1060	514	3720
	FR - KUMBAKONAM FOUR ROAD	1145	970	819	0	2934
THENI	FR-THENI POLICE STATION	1774	968	1502	667	8188
THIRUVALLUR	FR - PADI	1575	1053	757	226	6157
	FR - POONAMALLEE PHC	1646	843	789	190	4100
THIRUVANNAMALAI	FR - PAY GOPURAM		0	0	0	140
	FR - RAJAGOPURAM	633	581	932	657	4906
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	928	918	911	580	4409
	FR - RAILWAY JUNCTION		0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	1000	1000	969	383	4986
	FR-COURTALLAM FALLS		0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	1318	972	1238	489	5801
	FR - PEELAMEDU POLICE STATION		0	0	0	190
VELLORE	FR KONAVATTAM		0	0	0	2417
	FR - MUNICIPALITY	886	1026	1107	463	3897
VILLUPURAM	FR-THINDIVANAM POST OFFICE	485	230	756	202	3055
	FR- VILLUPURAM OLD BUS STAND	800	721	1025	322	4689
Total		51768	33010	38959	13257	226362

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	0	1	0	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	0	0	9	23
Sep'23	13	0	0	7	20
Oct'23	2	4	0	6	12
Nov'23	15	5	0	6	26
Dec'23	13	6	0	4	23
Jan'24	25	6	0	4	35
Feb'24	18	8	0	5	31
Mar'24	10	0	0	3	13
Apr'24	1	0	0	2	3
May'24	1	2	0	0	3
Jun'24	6	3	0	1	10
Jul'24	2	3	0	2	7
Aug'24	2	1	1	0	4
Total	598	440	242	306	1586

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as "Ambulance Busy" after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations

