



Government of Tamil Nadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: April

Year: 2024

&

Financial Year 2024 - 2025

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly Performance Report
Sense & Operations - Performance Summary

Month : April 2024						FY- Year :2024-'25	
S.No.	Details	Mar'24		Apr'24		FY 24-25 (till Apr'24)	
		Performance	%	Performance	%	Performance	%
1	Sense						
1.1	Details of the Calls						
1.1.1	Number of calls answered	345214	99.98%	380801	99.96%	380801	99.96%
1.1.2	Number of Unattended Calls (UAC)	63	0.02%	148	0.04%	148	0.04%
1.1.3	Total Number of Calls received	345277	100.00%	380949	100.00%	380949	100.00%
1.2	Types of Calls						
1.2.1	IFT Calls	64205	38.98%	64525	38.03%	64525	38.03%
1.2.2	Non-IFT Calls	100503	61.02%	105151	61.97%	105151	61.97%
1.2.3	Total Number of Emergency Calls	164708	100.00%	169676	100.00%	169676	100.00%
1.3	Call Handling Data						
1.3.1	Percentage of calls attended within 1 st Ring	99.1%	NA	98.9%	NA	98.9%	NA
1.3.2	Percentage of calls attended within 2 nd Ring	0.3%	NA	0.3%	NA	0.3%	NA
1.3.3	Percentage of calls attended within or above 3 rd Ring	0.6%	NA	0.9%	NA	0.9%	NA
2	Operations						
2.1.1	Number of Aailed(Beneficiaries)	149470	99.94%	151205	99.92%	151205	99.92%
2.1.2	Number of Unavailed	87	0.06%	116	0.08%	116	0.08%
2.1.3	Total Number of Dispatches	149557	100.00%	151321	100.00%	151321	100.00%
2.1.4	Number of Ambulance Services Busy	0		0		0	
2.1.5	Number of Trips per ambulance/day	3.6	NA	3.7	NA	3.7	NA
	Neo-Natal Ambulances						
2.1.6	Number of Aailed(Beneficiaries)	1545	100.00%	1757	100.00%	1757	100.00%
2.1.7	Number of Unavailed	0	0.00%	0	0.00%	0	0.00%
2.1.8	Total Number of Neo-Natal Dispatches	1545	100.00%	1757	100.00%	1757	100.00%
2.1.9	Number of Trips per ambulance/day(Neo-Natal)	0.8		0.9		0.9	
3	Types of Emergencies handled						
3.1	Accidental Poisoning	6712	4.49%	7178	4.75%	7184	4.75%
3.2	Acute Abdomen	13135	8.78%	13961	9.23%	13967	9.23%
3.3	Allergic Reactions	348	0.23%	330	0.22%	331	0.22%
3.4	Animal Attack	3386	2.26%	3108	2.06%	3110	2.06%
3.5	Assault	8683	5.81%	10969	7.25%	10979	7.26%
3.6	Behavioral	729	0.49%	645	0.43%	645	0.43%
3.7	Cardiac/Cardio Vascular	9750	6.52%	9113	6.03%	9117	6.03%
3.8	COVID-19	6	0.00%	8	0.01%	8	0.01%
3.9	Diabetes	4047	2.71%	4075	2.70%	4077	2.69%
4	Disasters due to Natural elements	310	0.21%	339	0.22%	339	0.22%
4.1	Epilepsy	3769	2.52%	3705	2.45%	3710	2.45%
4.2	Fevers / Infections	6750	4.51%	5430	3.59%	5431	3.59%
4.3	Fire/Burns	900	0.60%	850	0.56%	851	0.56%
4.4	Hazmat (Hazardous Material)	7	0.00%	0	0.00%	0	0.00%
4.5	Industrial	24	0.02%	33	0.02%	33	0.02%
4.6	Neonatal(upto 1 month)	1604	1.07%	1772	1.17%	1772	1.17%
4.7	Paediatric(1-12years)	837	0.56%	799	0.53%	799	0.53%
4.8	Pregnancy related	28594	19.12%	27937	18.48%	27939	18.47%
4.9	Respiratory	8946	5.98%	7855	5.19%	7859	5.19%
5	Trauma (Vehicular)	30875	20.65%	31644	20.93%	31686	20.94%
5.1	Stroke/CerebroVascular Accidents	3836	2.57%	3810	2.52%	3810	2.52%
5.2	Suicide attempt	1415	0.95%	1386	0.92%	1387	0.92%
5.3	Trauma (non Vehicular)	9074	6.07%	9538	6.31%	9541	6.31%
5.4	Unconscious	5501	3.68%	6465	4.28%	6469	4.28%
5.5	Others	293	0.20%	255	0.17%	255	0.17%
	Total Emergencies(Beneficiaries)	149531	100.00%	151205	100.00%	151299	100.00%
6	Pregnancy related Emergencies						
6.1	IFT	17124	59.89%	17780	63.64%	17780	63.64%
6.2	Non-IFT	11468	40.11%	10157	36.36%	10157	36.36%
7	Availed Tribal case count						
7.1	Total number of cases taken from Tribal areas	8580	NA	8813	NA	8813	NA
8	Critical Life Saved						
8.1	Total Number of Lives Saved***	11900	NA	12591	NA	12591	NA

District Wise Distribution of Ambulances (As of April 2024)

S.No	DISTRICT	ALS	BLS/Tribal/Maruti	NLS	VVIP	Total	FR Bike
1	ARIYALUR	3	16	2		21	
2	CHENGALPATTU	14	52	1	1	68	2
3	CHENNAI	13	54	3	1	71	13
4	COIMBATORE	7	57	2	1	67	4
5	CUDDALORE	8	45	2		55	1
6	DHARMAPURI	4	24	2		30	
7	DINDIGUL	7	29	2		38	1
8	ERODE	4	41	2		47	1
9	KALLAKURICHI	4	25	2		31	
10	KANCHEEPURAM	6	30	1		37	
11	KANYAKUMARI	3	14	2		19	
12	KARUR	4	15	1		20	
13	KRISHNAGIRI	4	31	2		37	1
14	MADURAI	8	34	2	1	45	2
15	MAYILADUTHURAI	2	13	1		16	
16	NAGAPATTINAM	3	14	1		18	
17	NAMAKKAL	4	24	2		30	
18	PERAMBALUR	2	15	1		18	1
19	PUDUKOTTAI	8	28	2		38	
20	RAMANATHAPURAM	5	23	2		30	
21	RANIPET	3	17	1		21	2
22	SALEM	5	44	2		51	1
23	SIVAGANGA	6	24	2		32	
24	TENKASI	3	16	1		20	2
25	THANJAVUR	6	27	1		34	
26	THE NILGIRIS	7	30	2		39	
27	THENI	4	21	2		27	1
28	THIRUVALLUR	7	65	2		74	2
29	THIRUVANNAMALAI	8	41	2		51	1
30	THIRUVARUR	3	19	1		23	
31	THOOTHUKUDI	6	18	2		26	
32	TIRUCHIRAPPALLI	8	35	2		45	1
33	TIRUNELVELI	5	17	1		23	1
34	TIRUPATTUR	7	17	2		26	
35	TIRUPUR	3	27	2		32	1
36	VELLORE	5	20	1		26	1
37	VILLUPURAM	3	37	1		41	2
38	VIRUDHUNAGAR	3	20	3		26	
Total		205	1079	65	4	1353	41

District IFT & Non-IFT Case Details

District	Apr-24					FY 24-25 (Apr'24 to Mar'25)				
	Availed	IFT	IFT %	Non IFT	Non IFT %	Availed	IFT	IFT %	Non IFT	Non IFT %
ARIYALUR	2,822	1,416	50%	1,406	50%	2,822	1,416	50%	1,406	50%
CHENGALPATTU	5,949	1,882	32%	4,067	68%	5,949	1,882	32%	4,067	68%
CHENNAI	7,643	2,689	35%	4,954	65%	7,643	2,689	35%	4,954	65%
COIMBATORE	7,376	2,264	31%	5,112	69%	7,376	2,264	31%	5,112	69%
CUDDALORE	7,053	2,994	42%	4,059	58%	7,053	2,994	42%	4,059	58%
DHARMAPURI	3,472	1,595	46%	1,877	54%	3,472	1,595	46%	1,877	54%
DINDIGUL	4,127	1,975	48%	2,152	52%	4,127	1,975	48%	2,152	52%
ERODE	4,850	1,725	36%	3,125	64%	4,850	1,725	36%	3,125	64%
KALLAKURICHI	3,933	2,185	56%	1,748	44%	3,933	2,185	56%	1,748	44%
KANCHEEPURAM	3,225	1,103	34%	2,122	66%	3,225	1,103	34%	2,122	66%
KANYAKUMARI	2,097	801	38%	1,296	62%	2,097	801	38%	1,296	62%
KARUR	2,369	929	39%	1,440	61%	2,369	929	39%	1,440	61%
KRISHNAGIRI	4,555	2,315	51%	2,240	49%	4,555	2,315	51%	2,240	49%
MADURAI	5,309	2,226	42%	3,083	58%	5,309	2,226	42%	3,083	58%
MAYILADUTHURAI	1,791	859	48%	932	52%	1,791	859	48%	932	52%
NAGAPATTINAM	2,661	1,474	55%	1,187	45%	2,661	1,474	55%	1,187	45%
NAMAKKAL	3,296	1,391	42%	1,905	58%	3,296	1,391	42%	1,905	58%
THE NILGIRIS	3,168	1,635	52%	1,533	48%	3,168	1,635	52%	1,533	48%
PERAMBALUR	1,713	483	28%	1,230	72%	1,713	483	28%	1,230	72%
PUDUKOTTAI	4,439	1,855	42%	2,584	58%	4,439	1,855	42%	2,584	58%
RAMANATHAPURAM	2,537	1,238	49%	1,299	51%	2,537	1,238	49%	1,299	51%
RANIPET	1,988	1,075	54%	913	46%	1,988	1,075	54%	913	46%
SALEM	6,339	2,743	43%	3,596	57%	6,339	2,743	43%	3,596	57%
SIVAGANGAI	3,466	1,696	49%	1,770	51%	3,466	1,696	49%	1,770	51%
TENKASI	2,120	1,227	58%	893	42%	2,120	1,227	58%	893	42%
THANJAVUR	4,791	1,594	33%	3,197	67%	4,791	1,594	33%	3,197	67%
THENI	3,153	1,544	49%	1,609	51%	3,153	1,544	49%	1,609	51%
THIRUVALLUR	7,240	2,761	38%	4,479	62%	7,240	2,761	38%	4,479	62%
THIRUVANNAMALAI	5,802	2,978	51%	2,824	49%	5,802	2,978	51%	2,824	49%
THIRUVARUR	2,682	1,200	45%	1,482	55%	2,682	1,200	45%	1,482	55%
THOOTHUKUDI	3,025	1,349	45%	1,676	55%	3,025	1,349	45%	1,676	55%
TIRUCHIRAPPALLI	5,175	2,118	41%	3,057	59%	5,175	2,118	41%	3,057	59%
TIRUNELVELI	3,065	1,647	54%	1,418	46%	3,065	1,647	54%	1,418	46%
TIRUPATTUR	2,697	1,288	48%	1,409	52%	2,697	1,288	48%	1,409	52%
TIRUPUR	4,800	1,521	32%	3,279	68%	4,800	1,521	32%	3,279	68%
VELLORE	2,955	1,471	50%	1,484	50%	2,955	1,471	50%	1,484	50%
VILLUPURAM	4,591	1,557	34%	3,034	66%	4,591	1,557	34%	3,034	66%
VIRUDHUNAGAR	2,931	1,420	48%	1,511	52%	2,931	1,420	48%	1,511	52%
Total	1,51,205	64,223	42%	86,982	58%	1,51,205	64,223	42%	86,982	58%

District wise Emergencies Handled – April 2024

Vehicle District	Accidental Poisoning		Acute Abdomen		Allergic Reactions		Animal Attack		Assault	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	127	74	177	204	1	4	68	26	87	261
CHENGALPATTU	161	96	152	258	5	11	78	30	53	183
CHENNAI	63	64	513	402	16	18	32	13	49	263
COIMBATORE	160	191	192	388	9	10	62	35	60	364
CUDDALORE	301	172	228	497	10	7	112	67	196	513
DHARMAPURI	164	68	149	172	4	2	74	19	51	135
DINDIGUL	144	82	160	170	4	4	56	28	89	282
ERODE	89	89	164	240	4	1	33	22	93	275
KALLAKURICHI	120	72	217	164	3	2	62	19	77	185
KANCHEEPURAM	77	69	102	219	3	4	52	29	29	121
KANYAKUMARI	26	26	98	82	1		22	7	91	143
KARUR	59	31	114	190		1	55	20	37	187
KRISHNAGIRI	134	46	189	119	2	3	63	18	53	134
MADURAI	152	111	159	243	3	6	54	19	84	327
MAYILADUTHURAI	82	39	87	74	3	3	32	14	34	125
NAGAPATTINAM	72	38	211	132	9	1	82	22	202	159
NAMAKKAL	100	71	169	163	4	2	45	22	83	176
PERAMBALUR	52	63	48	171	3	1	21	21	11	148
PUDUKOTTAI	151	93	176	247	7	4	89	36	147	314
RAMANATHAPURAM	93	43	107	113	2		67	20	79	131
RANIPET	53	19	65	84	2	2	20	7	41	58
SALEM	182	113	232	307	5	5	106	25	101	365
SIVAGANGAI	113	54	209	176	8	1	68	135	77	179
TENKASI	81	55	129	70	2		25	7	61	99
THANJAVUR	152	113	162	342	7	9	73	29	99	376
THE NILGIRIS	67	24	146	137	6	5	15	7	51	76
THENI	112	78	140	134	3	1	34	19	92	228
THIRUVALLUR	214	103	230	383	9	13	82	35	67	234
THIRUVANNAMALAI	227	90	171	273	5	4	93	37	94	242
THIRUVARUR	112	92	150	160	1	4	53	27	69	195
THOOTHUKUDI	79	56	158	147	5	5	58	10	68	195
TIRUCHIRAPPALLI	140	77	129	265	8	1	68	29	93	404
TIRUNELVELI	91	70	189	134	6	2	31	16	98	181
TIRUPATTUR	59	32	110	112	4	2	50	13	38	131
TIRUPUR	69	84	170	276	1	6	32	17	44	228
VELLORE	89	29	117	109	3	1	55	15	40	120
VILLUPURAM	163	99	128	314	5	4	78	50	46	274
VIRUDHUNAGAR	78	44	155	88	5	3	28	15	62	112
Grand Total	4408	2770	6202	7759	178	152	2128	980	2846	8123

Vehicle District	Behavioral		Cardiac/Cardio Vasc		COVID-19		Diabetes		Disasters due to Nat	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	3	1	69	66	1		28	32		1
CHENGALPATTU	3	12	129	181			43	98	6	16
CHENNAI	157	57	243	320		2	69	249	24	29
COIMBATORE	10	23	265	248			55	137	5	33
CUDDALORE	3	24	200	217			63	103	4	21
DHARMAPURI	3	5	70	56			35	34	8	3
DINDIGUL	4	5	178	102			42	62		3
ERODE	6	23	132	126			40	88	12	2
KALLAKURICHI	11	5	63	61			37	42	1	2
KANCHEEPURAM	1	6	83	96			28	51	4	8
KANYAKUMARI	3	3	67	28			37	28		
KARUR		1	53	72			22	38		1
KRISHNAGIRI	4	6	70	61	1		41	41	3	11
MADURAI	4	10	147	169			43	94		3
MAYILADUTHURAI	3	3	88	44			28	21		
NAGAPATTINAM	2	3	126	66			36	19		2
NAMAKKAL	21	11	111	90			37	73		1
PERAMBALUR	2	2	24	64			14	38		10
PUDUKOTTAI	9	19	167	163			55	93	1	
RAMANATHAPURAM	4	4	116	85			23	30		
RANIPET	1	2	74	29			33	32	2	3
SALEM	1	18	172	155			64	132		1
SIVAGANGAI	5	3	156	88	1		53	35	9	4
TENKASI	2	2	125	35			29	21	1	
THANJAVUR	5	12	127	157			27	102	1	1
THE NILGIRIS	3	4	98	55	1		31	23	3	5
THENI		1	155	96			44	44		
THIRUVALLUR	4	13	238	252	1		89	132	8	8
THIRUVANNAMALAI	3	9	227	183			61	98	1	19
THIRUVARUR	1	9	92	63			40	35		
THOOTHUKUDI	2	6	113	76		1	29	44	3	1
TIRUCHIRAPPALLI	4	8	141	138			48	93	4	8
TIRUNELVELI	8	2	220	93			32	38	2	4
TIRUPATTUR		2	63	29			39	31	1	2
TIRUPUR	2	18	180	201			57	137	4	15
VELLORE	1	1	104	55			27	53		5
VILLUPURAM	5	6	111	134			36	87	1	2
VIRUDHUNAGAR	4	2	115	47			22	30	2	5
Grand Total	304	341	4912	4201	5	3	1537	2538	110	229

Vehicle District	Environmentals		Epilepsy		Fevers / Infections		Fire/Burns		Hazmat (Hazardous)	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			38	28	67	55	13	10		
CHENGALPATTU		10	59	141	57	139	19	23		
CHENNAI		17	72	297	222	184	12	32		
COIMBATORE	3	3	44	183	164	177	10	14		
CUDDALORE	3	1	65	70	93	177	15	37		
DHARMAPURI		1	28	36	52	56	6	8		
DINDIGUL		1	36	68	52	42	6	11		
ERODE		1	35	67	74	93	7	20		
KALLAKURICHI	1	5	38	39	66	49	22	10		
KANCHEEPURAM		4	28	65	33	70	6	14		
KANYAKUMARI			18	26	39	23	5	2		
KARUR			12	22	48	93	4	7		
KRISHNAGIRI		1	27	38	64	42	17	7		
MADURAI			31	62	60	65	13	20		
MAYILADUTHURAI			14	18	42	27	11	12		
NAGAPATTINAM			21	26	49	37	11	10		
NAMAKKAL	1	1	38	52	53	66	8	7		
PERAMBALUR		1	11	29	32	96	8	5		
PUDUKOTTAI		1	40	53	38	71	15	13		
RAMANATHAPURAM		1	21	21	46	30	6	7		
RANIPET	1	2	42	23	36	61	2	6		
SALEM			45	111	120	95	13	12		
SIVAGANGAI	1		30	26	55	50	8	12		
TENKASI		1	25	16	58	20	4	5		
THANJAVUR		4	56	79	61	96	12	22		
THE NILGIRIS			37	28	79	68	3	1		
THENI			33	27	55	109	7	19		
THIRUVALLUR	1	6	106	158	102	141	8	16		
THIRUVANNAMALAI			74	51	79	93	16	18		
THIRUVARUR		6	34	37	36	26	4	17		
THOOTHUKUDI			24	44	51	47	7	14		
TIRUCHIRAPPALLI			40	66	76	106	9	19		
TIRUNELVELI			40	30	63	41	9	6		
TIRUPATTUR			21	25	52	43	6	6		
TIRUPUR		3	42	69	78	131	4	8		
VELLORE	1	7	31	39	53	44	10	7		
VILLUPURAM		3	40	75	59	119	9	13		
VIRUDHUNAGAR	1		39	25	42	42	9	26		
Grand Total	13	80	1435	2270	2506	2924	354	496	0	0

Vehicle District	Industrial		Neonatal(upto 1 mo		Paediatric(1-12years		Pregnancy related		Respiratory	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR			16	3	13	7	242	97	70	62
CHENGALPATTU	1	1	34	1	36	8	431	207	137	267
CHENNAI		1	159	5	30		409	57	185	332
COIMBATORE	1		65	4	18	8	643	594	126	271
CUDDALORE		2	47	5	20	9	802	408	147	186
DHARMAPURI			89	3	11	1	502	508	70	53
DINDIGUL			53	5	17	5	696	217	61	80
ERODE	2	1	58	7	7	1	522	552	97	144
KALLAKURICHI			56	8	15	4	661	295	118	74
KANCHEEPURAM		1	25	3	7	6	227	174	100	103
KANYAKUMARI			17		1		117	243	60	61
KARUR			22	4	4	1	273	163	39	81
KRISHNAGIRI			68	5	46	3	1,034	584	63	49
MADURAI			32	5	19	4	843	158	134	159
MAYILADUTHURAI			26	2	11	4	151	56	48	31
NAGAPATTINAM			18		6	4	172	196	92	65
NAMAKKAL	1		45	6	13	3	215	157	68	110
PERAMBALUR			20	2	2	3	123	118	22	59
PUDUKOTTAI			35		18	2	384	415	103	131
RAMANATHAPURAM			23	3	9		312	156	44	41
RANIPET			32		9	2	328	57	79	41
SALEM			78	3	29	7	1,056	536	110	168
SIVAGANGAI			34	3	12	2	319	105	99	83
TENKASI			25		10	1	283	42	69	49
THANJAVUR		1	19	6	20	7	380	251	78	125
THE NILGIRIS			27	4	19	4	759	732	69	51
THENI			33	1	29		332	136	95	127
THIRUVALLUR	2	3	28	2	28	16	702	524	211	363
THIRUVANNAMALAI	2		77	10	23	8	1,063	231	144	134
THIRUVARUR			26	1	21	9	190	109	93	69
THOOTHUKUDI	3		40	3	13	2	311	153	72	69
TIRUCHIRAPPALLI			79	3	28	5	748	358	92	141
TIRUNELVELI			29	1	21	3	377	113	68	68
TIRUPATTUR	1		35	2	15	1	484	298	61	49
TIRUPUR			61	6	7	9	352	539	90	205
VELLORE		1	50	3	15	7	551	136	90	71
VILLUPURAM		9	26	2	23	7	415	258	86	159
VIRUDHUNAGAR			41	3	10	1	371	224	78	56
Grand Total	13	20	1648	124	635	164	17780	10157	3468	4387

Vehicle District	Stroke/CVA		Suicide attempt		Trauma (non Vehicu		Trauma (Vehicular)		Unconscious		Others	
	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT	IFT	Non-IFT
ARIYALUR	73	27	21	18	86	76	200	297	14	52	2	5
CHENGALPATTU	61	90	32	56	117	360	249	1,472	18	386	1	21
CHENNAI	139	141	23	110	141	637	109	965	20	749	2	10
COIMBATORE	86	109	13	56	94	440	156	1,214	21	603	2	7
CUDDALORE	74	47	36	31	139	254	416	1,058	19	150	1	3
DHARMAPURI	43	35	8	16	54	86	169	526	5	54		
DINDIGUL	60	37	11	18	83	154	215	643	7	129	1	4
ERODE	61	52	12	41	85	233	180	754	11	292	1	1
KALLAKURICHI	47	42	12	14	171	74	380	516	6	63	1	3
KANCHEEPURAM	32	20	4	25	78	177	170	680	13	175	1	2
KANYAKUMARI	37	19	6	12	52	106	101	426	3	60		1
KARUR	34	29	1	6	48	97	96	308	7	87	1	1
KRISHNAGIRI	92	16	10	16	72	113	251	867	11	60		
MADURAI	62	84	14	31	89	224	261	994	22	289		6
MAYILADUTHURAI	25	15	15	11	66	66	86	305	7	62		
NAGAPATTINAM	46	18	17	12	110	75	181	260	11	41		1
NAMAKKAL	75	43	9	26	90	130	187	558	18	137		
PERAMBALUR	5	21	11	6	22	62	41	262	10	44	1	4
PUDUKOTTAI	40	31	15	21	95	131	257	671	13	73		2
RAMANATHAPURAM	38	29	7	15	64	75	167	423	10	72		
RANIPET	59	14	8	11	47	58	135	353	6	49		
SALEM	70	50	14	34	97	290	234	911	13	252	1	6
SIVAGANGAI	59	30	11	12	92	118	262	577	11	77	4	
TENKASI	58	20	7	10	59	55	168	339	5	45	1	1
THANJAVUR	31	38	13	36	65	177	190	1,011	15	197	1	6
THE NILGIRIS	44	32	8	7	93	99	63	137	12	34	1	
THENI	81	18	12	23	91	82	191	402	5	62		2
THIRUVALLUR	98	116	18	67	132	322	352	1,163	29	404	2	5
THIRUVANNAMALAI	94	33	17	21	115	219	375	899	17	150		2
THIRUVARUR	52	35	4	14	66	117	151	377	4	80	1	
THOOTHUKUDI	41	32	5	14	82	154	174	525	10	78	1	
TIRUCHIRAPPALLI	71	64	4	26	114	225	201	785	18	222	3	14
TIRUNELVELI	149	30	7	10	77	97	119	369	10	107	1	3
TIRUPATTUR	29	22	12	20	33	61	165	472	10	55		1
TIRUPUR	41	56	12	43	67	239	188	742	19	241	1	6
VELLORE	37	27	11	12	51	127	122	479	12	136	1	
VILLUPURAM	36	41	9	16	97	202	168	1,005	14	148	2	7
VIRUDHUNAGAR	46	21	4	16	81	111	214	555	12	82	1	3
Grand Total	2226	1584	453	933	3215	6323	7344	24300	468	5997	35	127

Emergency Care Centre Cases (Since inception till April - 2024)

ECC Performance since inception till Apr'24		
ECC (inception)	Total Number of cases	Live Saved Percentage
Achrapakkam (24 Nov'21)	34,791	92.1%
Padiyanallur (25 June'14)	29,050	88.1%
Injambakkam (03 Nov'17)	16,247	94.8%
Mahabalipuram (28 Sept'18)	17,381	96.1%
Veppur (17 Nov'19)	14,149	97.1%
Santhavellore (24 Nov'21)	7079	87.5%
Kodumbalur (03 Oct'20)	7522	94.8%
Madhanur (13 Feb'21)	10,290	94.2%
Madurai (13 Feb'21)	7313	96.1%
Magudanchavadi (13 Feb'21)	9532	95.3%
Shoolagiri (13 Feb'21)	6960	92.3%
Gummidipoondi (13 Feb'21)	5208	95.9%
Total	1,65,522	93.7%

District Wise Kilometre Run & KMPL Details

S.No.	District	Ambulances	Apr-24		FY 24-25 (Apr'24 to Mar'25)	
			KM	Kmpl	KM	Kmpl
1	ARIYALUR	21	1,19,991	12.7	1,19,991	12.7
2	CHENGALPATTU	68	2,13,317	11.1	2,13,317	11.1
3	CHENNAI	71	1,03,811	8.9	1,03,811	8.9
4	COIMBATORE	67	2,38,096	11.1	2,38,096	11.1
5	CUDDALORE	55	3,12,249	12.3	3,12,249	12.3
6	DHARMAPURI	30	1,47,301	12.5	1,47,301	12.5
7	DINDIGUL	38	2,02,270	11.7	2,02,270	11.7
8	ERODE	47	2,12,533	11.7	2,12,533	11.7
9	KALLAKURICHI	31	1,81,333	11.7	1,81,333	11.7
10	KANCHEEPURAM	37	1,29,835	11.2	1,29,835	11.2
11	KANYAKUMARI	19	63,437	11.2	63,437	11.2
12	KARUR	20	1,10,954	11.9	1,10,954	11.9
13	KRISHNAGIRI	37	2,28,323	12.6	2,28,323	12.6
14	MADURAI	45	1,85,477	11.2	1,85,477	11.2
15	MAYILADUTHURAI	16	82,078	11.8	82,078	11.8
16	NAGAPATTINAM	18	1,17,247	12.1	1,17,247	12.1
17	NAMAKKAL	30	1,40,375	12.4	1,40,375	12.4
18	PERAMBALUR	18	79,805	12.3	79,805	12.3
19	PUDUKOTTAI	38	1,83,888	12.3	1,83,888	12.3
20	RAMANATHAPURAM	30	1,64,387	12.8	1,64,387	12.8
21	RANIPET	21	99,961	11.6	99,961	11.6
22	SALEM	51	2,64,523	12.1	2,64,523	12.1
23	SIVAGANGAI	32	1,70,359	12.7	1,70,359	12.7
24	TENKASI	20	1,22,045	12.2	1,22,045	12.2
25	THANJAVUR	34	1,89,101	12.2	1,89,101	12.2
26	THE NILGIRIS	39	1,41,333	10.1	1,41,333	10.1
27	THENI	27	1,39,386	11.9	1,39,386	11.9
28	THIRUVALLUR	74	2,69,327	10.3	2,69,327	10.3
29	THIRUVANNAMALAI	51	3,36,447	12.3	3,36,447	12.3
30	THIRUVARUR	23	1,17,616	11.8	1,17,616	11.8
31	THOOTHUKUDI	26	1,47,685	11.9	1,47,685	11.9
32	TIRUCHIRAPPALLI	45	2,05,086	11.8	2,05,086	11.8
33	TIRUNELVELI	23	1,18,076	11.8	1,18,076	11.8
34	TIRUPATTUR	26	1,39,945	11.9	1,39,945	11.9
35	TIRUPUR	32	1,80,973	12.1	1,80,973	12.1
36	VELLORE	26	1,16,696	11.4	1,16,696	11.4
37	VILLUPURAM	41	2,06,037	11.9	2,06,037	11.9
38	VIRUDHUNAGAR	26	1,49,446	12.3	1,49,446	12.3
TOTAL		1353	63,30,749	11.8	63,30,749	11.8

First Responder Performance (April 2024)

FR Bike Financial Yearwise Performance												
Vehicle District	Vehicle Location	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24	FY 24-25	Total
CHENGALPATTU	FR - CHENGALPET LOCAL TOWN	NA	57	186	240	587	112	99	0	0	0	1281
CHENGALPATTU	FR - TAMBARAM JUNCTION	NA	84	251	340	436	63	426	81	223	6	1910
CHENGALPATTU	FR - URAPAKKAM NEW BUS STAND							10	13	99	14	136
CHENNAI	FR - PERAMBUR RAILWAY STATION	120	619	390	420	927	729	1937	915	1146	53	7256
CHENNAI	FR - RK NAGAR	NA	115	1	147	1078	468	1646	882	901	39	5277
CHENNAI	FR-PULIANTHOPE POLICE STATION	59	370	276	295	1124	836	2123	1093	1497	57	7730
CHENNAI	FR - FLOWER BAZAAR POLICE STATION	80	635	389	409	426	649	1582	843	862	35	5910
CHENNAI	FR - HOTEL PARK - GEMINI FLY OVER	223	678	251	213	972	1104	1914	1292	1863	8	8518
CHENNAI	FR - NUNGAMPAKKAM POLICE STATION	45	430	275	375	1125	764	1848	690	963	21	6536
CHENNAI	FR - EGMORE RAILWAY HOSPITAL	156	666	375	335	894	759	1395	869	982	21	6452
CHENNAI	FR - ROYAPURAM POLICE STATION						632	1881	973	1718	19	5223
CHENNAI	FR - T.NAGAR FIRE STATION	79	610	457	488	1278	202		0	0	0	3114
CHENNAI	FR - TRIPLICANE	14	393	807	963	852	898	1904	931	1168	27	7957
CHENNAI	FR - VADAPALANI POLICE STATION	NA	129	438	527	1119	726	1782	785	832	49	6387
CHENNAI	FR - VELACHERY	NA	200	280	481	799	677	1666	1163	1502	49	6817
CHENNAI	FR - TIDEL PARK	59	361	169	260	701	571	1591	912	1195	34	5853
CHENNAI	FR ICF POLICE STATION	31	567	268	315	1006	649	1490	904	1114	9	6353
COIMBATORE	FR POLLACHI MUNICIPALITY					34	235	331	247	671	72	1590
COIMBATORE	FR-KAUNDAMPALAYAM	NA	191	155	246	350	210	455	209	533	52	2401
COIMBATORE	FR-UKKADAM PS	NA	278	403	361	501	328	498	378	1194	49	3990
COIMBATORE	FR-PEELAMEDU POLICE STATION			92	355	558	265	618	409	912	68	3277
CUDDALORE	FR VIRUDHACHALAM POLICE STATION	NA	52	335	474	257			0	0	0	1118
CUDDALORE	FR VADDALORE PHC					229	18	507	441	575	50	1820
DINDIGUL	FR- DINDIGUL BUS STAND			279	662	423	644	1838	775	1346	44	6011
ERODE	FR-ERODE BUS STAND	NA	95	252	494	685	258	1197	867	1700	87	5635
ERODE	FR-ERODE COLLECTOR OFFICE	NA	7						0	0	0	7
KANCHEEPURAM	FR-KANCHEEPURAM TALUK OFFICE	NA	67	184	291	292	124		0	0	0	958
KRISHNAGIRI	FR HOSUR BUS STAND	NA	NA	111	359	820	1010	1102	1139	1314	28	5883
MADURAI	FR-KALAVASAL	NA	75	320	233	231	365	1246	638	1364	2	4474
MADURAI	FR - PYKARA CHECK POST	NA	17	48	231	442	379	1242	914	1861	11	5145
PUDUKOTTAI	FR - PUDHUKOTTAI GH	NA	93	108	165	392	457	745	867	1683	102	4612
SALEM	FR-KURANGUCHAVADI	NA	85	121	480	1333	419	2005	1312	1312	89	7156
SALEM	FR - SALEM NEW BUS STAND	NA	280	246	338	1065	371	1636	1400	1585	93	7014
SIVAGANGAI	FR - MADURAI MUKKU	NA	22	372	777	959	637	1593	895	1652	0	6907
THANJAVUR	FR - KUMBAKONAM	NA	286	231	440	438	703	7	0	408	96	2609
THANJAVUR	FR-THANJAVUR NEW BUS STAND	NA	263	330	501	620	686	9	0	0	0	2409
THANJAVUR	FR - THANJAVUR EB OFFICE							1255	891	1265	79	3490
THANJAVUR	FR - KUMBAKONAM FOUR ROAD							1145	970	932	0	3047
THENI	FR-THENI POLICE STATION	NA	262	188	713	1064	1050	1774	968	1917	104	8040
THIRUVALLUR	FR - PADI	NA	92	373	422	596	1063	1575	1053	930	60	6164
THIRUVALLUR	FR - POONAMALLEE PHC						632	1646	843	1160	50	4331
THIRUVANNAMALAI	FR - PAY GOPURAM	NA	140						0	0	0	140
THIRUVANNAMALAI	FR - RAJAGOPURAM	NA	201	363	499	586	454	633	581	933	140	4390
TIRUCHIRAPPALLI	FR - CHATHIRAM BUS STAND	NA	103	135	326	244	264	928	918	1257	52	4227
TIRUCHIRAPPALLI	FR - RAILWAY JUNCTION	NA	113	154	372	147			0	0	0	786
TIRUNELVELI	FR-CHELLAPANDIYAN BRIDGE	NA	NA	208	454	515	457	1000	1000	1067	44	4745
TIRUNELVELI	FR-COURTALLAM FALLS	NA	NA	62					0	0	0	62
TIRUPUR	FR - NALLUR URBAN PHC	NA	19	278	402	459	626	1318	972	1478	101	5653
TIRUPUR	FR - PEELAMEDU POLICE STATION	NA	42	148					0	0	0	190
VELLORE	FR KONAVATTAM	NA	36	484	750	909	238		0	0	0	2417
VELLORE	FR - MUNICIPALITY						415	886	1026	1323	76	3726
VILLUPURAM	FR-THINDIVANAM POST OFFICE	NA	5	182	499	540	156	485	230	1990	51	4138
VILLUPURAM	FR- VILLUPURAM OLD BUS STAND	NA	24	181	659	726	231	800	721	1323	53	4718
Total		866	8762	11156	17311	28739	22534	51768	33010	49750	2094	225990

VVIP Ambulances - Convoy Special Services					
Month	CHENNAI	COIMBATORE	MADURAI	CHENGALPATTU	Total
Apr'19	3	14	6	3	26
May'19	4	12	3	-	19
June'19	2	8	4	2	16
July'19	9	6	6	10	31
Aug'19	6	13	2	2	23
Sept'19	9	8	4	3	24
Oct'19	9	5	3	4	21
Nov'19	4	9	2	3	18
Dec'19	5	12	4	-	21
Jan'20	7	7	-	3	17
Feb'20	-	9	-	1	10
Mar'20	-	-	-	-	0
Apr'20	-	4	-	7	11
May'20	-	-	-	-	0
June'20	-	-	-	-	0
July'20	-	1	-	2	3
Aug'20	-	-	-	-	0
Sept'20	-	-	-	-	0
Oct'20	-	-	-	-	0
Nov'20	-	-	-	-	0
Dec'20	-	-	-	-	0
Jan'21	-	-	-	-	0
Feb'21	-	-	-	-	0
Mar'21	-	-	-	-	0
Apr'21	-	-	-	-	0
May'21	-	-	-	-	0
June'21	-	-	-	-	0
July'21	-	-	-	-	0
Aug'21	-	-	-	-	0
Sept'21	-	-	-	-	0
Oct'21	-	-	-	-	0
Nov'21	1	2	2	2	7
Dec'21	3	3	11	5	22
Jan.22	2	-	-	4	6
Feb.22	16	-	2	7	25
Mar.22	-	-	-	-	0
Apr.22	12	2	3	5	22
May.22	12	46	4	6	68
June.22	17	1	4	3	25
July.22	21	8	25	18	72
Aug.22	26	15	21	10	72
Sept.22	27	-	3	4	34
Oct.22	15	-	4	8	27
Nov.22	17	9	4	5	35
Dec.22	32	15	4	18	69
Jan'23	27	4	3	3	37
Feb'23	19	8	9	3	39
Mar'23	17	2	4	6	29
Apr'23	5	2	5	6	18
May'23	-	1	-	11	12
Jun'23	16	2	3	12	33
Jul'23	13	3	5	3	24
Aug'23	14	-	-	9	23
Sep'23	13	-	-	7	20
Oct'23	2	4	-	6	12
Nov'23	15	5	-	6	26
Dec'23	13	6	-	4	23
Jan'24	25	6	-	4	35
Feb'24	18	8	-	5	31
Mar'24	10	-	-	3	13
Apr'24	1	-	-	2	3
Total	587	431	241	303	1562

Issues to be Sorted Out

- Speedy admission for all cases at Government Hospitals.
- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- Support/Co-ordination from VHN's to improve Home to PHC/GH utilization. Same has been highlighted during the review meeting with DDHS/JDHS/MO's at the District level.

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call, Wrong call, Nuisance call, Disconnected call, Missed call, General Enquiry call and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the categories as mentioned above.

** - Ambulance Busy – Whenever all ambulances closer to the area have been assigned for an emergency case and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller If he/she can assign an ambulance from the nearby location. The Dispatch Officer will also tell them about the distance ambulance has to travel and approximate time taken to reach the incident location. If the caller is not willing to wait until the specified time then the Dispatch officer will close this case as “Ambulance Busy” after confirming this with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48-hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date cases were handled by the team.

Place: Chennai – Tamil Nadu

Selvakumar. M
State Head - Operations