

Government of Tamilnadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: May Year: 2013

&

Financial Year 2013-2014

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly performance report
(FORM A)

Month : May 2013

FY- Year :2013-'14

SL. No.	Details	Prev Month		During the Month		Up to the Month	
		Performance	%	Performance	%	Performance	%
1	Sense - Activities of the Emergency Response Center						
1.1	Details of the Calls						
1.1.1	Number of Calls Landed	649818	100.00%	696135	100.00%	1345953	100.00%
1.1.2	Number of Unattended Calls (UAC)	3951	0.61%	12630	1.81%	16581	1.23%
1.1.3	Number of calls answered	645866	99.39%	683505	98.19%	1329371	98.77%
1.2	Types of Calls						
1.2.1	Emergency Calls	91986	14.24%	102764	15.03%	194750	14.65%
1.2.2	Non Emergency Calls	80653	12.49%	90368	13.22%	171021	12.86%
1.2.3	Ineffective Calls *	473227	73.27%	490373	71.74%	963600	72.49%
1.2.4	Total Number of Calls (Ref.1.1.3)	645866	100.00%	683505	100.00%	1329371	100.00%
1.3	Classification of Emergency Calls						
1.3.1	Number of Medical Emergency Calls	88908	96.65%	99175	96.51%	188083	96.58%
1.3.2	Number Police Emergency Calls	1436	1.56%	1477	1.44%	2913	1.50%
1.3.3	Number fire Emergency Calls	1642	1.79%	2112	2.06%	3754	1.93%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	91986	100.00%	102764	100.00%	194750	100.00%
1.4	Classification of Medical Emergency Calls						
1.4.1	Number of Medical Emergency calls	69302	77.95%	77357	78.00%	146659	77.98%
1.4.2	Number of repeated Emergency calls	19606	22.05%	21818	22.00%	41424	22.02%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	88908	100.00%	99175	100.00%	188083	100.00%
1.5	Call Handling Data						
1.5.1	Percentage of calls attended within 1 st Ring	NA	95.00%	NA	89.00%	NA	92.00%
1.5.2	Percentage of calls attended within 2 nd Ring	NA	2.00%	NA	4.00%	NA	3.00%
1.5.3	Percentage of calls attended within or above 3 rd Ring	NA	3.00%	NA	7.00%	NA	5.00%
2	Reach - Ambulance Service utilized						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	69302	NA	77357	NA	146659	NA
2.2	Total Number of Ambulance Trips	66904	NA	73970	NA	140874	NA
2.3	Number of Ambulance Services utilized	62422	90.07%	69135	89.37%	131557	89.70%
2.4	Number of Ambulance Services not utilized	4482	6.47%	4835	6.25%	9317	6.35%
2.5	Number of Ambulance Services busy **	2398	3.46%	3387	4.38%	5785	3.94%
2.6	Number of Trips per ambulance	106.37	NA	117.60	NA	223.97	NA
2.7	Number of Trips per ambulance/day	3.55	NA	3.79	NA	3.67	NA
3	Care						
3.1	Total number of cases transported (Ref. 2.3)	62422	NA	69135	NA	131557	NA
3.2	Total number cases transported per ambulances	99.24	NA	109.91	NA	209.15	NA
3.3	Total number cases transported per ambulances per day	3.31	NA	3.55	NA	3.43	NA

Note: Total Lives Saved from 15th Sep 2008 to 31st May 2013 = 90,311

SL. No.	Details	Prev Month		During the Month		Up to the Month	
		Performance	%	Performance	%	Performance	%
4	Types of Emergencies handled						
4.1	Accidental Poisoning	3203	5.13%	3427	4.96%	6630	5.04%
4.2	Acute Abdomen	3595	5.76%	4894	7.08%	8489	6.45%
4.3	Allergic Reactions	43	0.07%	41	0.06%	84	0.06%
4.4	Animal Attack	1745	2.80%	1691	2.45%	3436	2.61%
4.5	Assault	3287	5.27%	3515	5.08%	6802	5.17%
4.6	Behavioral	2	0.00%	4	0.01%	6	0.00%
4.7	Cardiac/Cardio Vascular	3296	5.28%	3547	5.13%	6843	5.20%
4.8	Diabetes	430	0.69%	592	0.86%	1022	0.78%
4.9	Disasters due to Natural elements	4	0.01%	3	0.00%	7	0.01%
4.10	Epilepsy	1501	2.40%	1643	2.38%	3144	2.39%
4.11	Fevers / Infections	1576	2.52%	1559	2.26%	3135	2.38%
4.12	Fire/Burns	695	1.11%	699	1.01%	1394	1.06%
4.13	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	0	0.00%
4.14	Industrial	15	0.02%	18	0.03%	33	0.03%
4.15	Neonatal(upto 1 month)	1681	2.69%	2173	3.14%	3854	2.93%
4.16	Paediatric(1-12years)	61	0.10%	102	0.15%	163	0.12%
4.17	Pregnancy related	15573	24.95%	17547	25.38%	33120	25.18%
4.18	Respiratory	1984	3.18%	1984	2.87%	3968	3.02%
4.19	Road Traffic Accident - Trauma	14170	22.70%	16610	24.03%	30780	23.40%
4.20	Stroke/Cerebro Vascular Accidents	888	1.42%	2164	3.13%	3052	2.32%
4.21	Suicide attempt	339	0.54%	379	0.55%	718	0.55%
4.22	Trauma	2652	4.25%	3201	4.63%	5853	4.45%
4.23	Unconscious	1223	1.96%	1537	2.22%	2760	2.10%
4.24	Others	4459	7.14%	1805	2.61%	6264	4.76%
	Total Medical Emergencies (1.4.1/2.3)	62422	100.00%	69135	100.00%	131557	100.00%
5	AN Mother and Neonatal – Emergencies Care						
5.1	Inter Facility Transfer of AN Mothers						
5.1.1	Number of cases lifted thro' ERC to Hospital	7024	45.10%	7848	44.73%	14872	44.90%
5.1.2	Number of cases lifted from Hospital	8549	54.90%	9699	55.27%	18248	55.10%
5.1.3	Number of cases re-referred by Hospital to Higher Level	3	0.02%	4	0.02%	7	0.02%
5.1.4	Number of cases re-referred by referred institutions	2	0.01%	2	0.01%	4	0.01%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	5	0.03%	6	0.03%	11	0.03%
5.1.6	Total Number of AN Cases	15573	100.00%	17547	100.00%	33120	100.00%
5.2	IFT others	12273	58.94%	14100	59.25%	26373	59.10%
5.2.1	Neonatal (upto 1 month)	1484	7.13%	1912	8.03%	3396	7.61%
5.2.2	Road Traffic Accident - Trauma	2237	10.74%	3059	12.85%	5296	11.87%
5.2.3	Accidental Poisoning	1248	5.99%	1364	5.73%	2612	5.85%
5.2.4	Cardiac/Cardio Vascular	973	4.67%	1103	4.63%	2076	4.65%
5.2.5	Others	6331	30.41%	6662	27.99%	12993	29.12%
5.2.6	Total number of IFTs (5.1.2+5.2)	20822	100.00%	23799	100.00%	44621	100.00%
5.3	AN Mother/Infant Mother - Follow-Up Data						
5.3.1	Number of Maternal Mortality at Hospital	7	0.04%	11	0.06%	18	0.05%
5.3.2	Number of Infant Mortality at Hospital	10	0.06%	8	0.04%	18	0.05%
5.4	Neo-natal transport Data						
5.4.1	Neonatal cases transported in Neo-natal ambulances	358	21.30%	447	20.57%	805	20.89%
5.4.2	Total Neonatal cases transported (Ref. 4.15)	1681	100.00%	2173	100.00%	3854	100.00%
6	Availed Tribal case count						
6.1	Total number of cases taken from Tribal areas	1336	NA	1475	NA	2811	NA
7	Critical Life Saved						
7.1	Total Number of Lives Saved***	1984	NA	2753	NA	4737	NA
8	Death En-route Case Details						
8.1	Total number of cases where victims "Vitals were not recordable"	59	NA	73	NA	132	NA

Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles(Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	430	199	629
2	Number of Ambulances modified	430	199	629
3	Number of Ambulances Launched during the month	4	4	8
4	Number of ambulances handed over to IRCS	4	4	8
5	Number of Ambulance on road for the month	413	190	603
6	Number of Ambulance Off road for the month (Down due to breakdown/Accident/Manpower shortage)	2-Coimbatore 1-Dharmapuri 2-Kancheepuram 1-Kanyakumari 1-Madurai 1-Ramanathapuram 1-Sivagangai 1-Theni 4-Thiruvallur 1-Thiruvarur 1-Vellore 1-Villupuram	1-Kanyakumari 1-Nagapattinam 1-Sivagangai 3-Villupuram 1-Thoothukudi 2-Vellore	26
7	Spare ambulances used in Districts	1-Ariyalur 4-Coimbatore 2-Cuddalore 4-Kancheepuram 3-Madurai 2-Nagapattinam 1-Perambalur 3-Pudukkottai 1-Ramanathapuram 1-Theni 1-Tirupur 4-Thiruvallur 2-Thiruvanamalai 1-Thiruvarur 1-Tiruchirapalli 2-Tirunelveli 2-Virudhunagar 1-Vellore	1-Chennai 1-Coimbatore 1-Dharmapuri 1-Dindigul 1-Erode 1-Kanyakumari 1-Krishnagiri 1-Nagapattinam 1-Karur 1-Namakkal 1-Salem 2-Sivagangai 2-The Nilgris 2-Thoothukudi 1-Villupuram	54

Annexure B: District Wise Distribution of Ambulances

Districts	Count of Ambulances
ARIYALUR	12
CHENNAI	32+ 3 Neonatal ambulances
COIMBATORE	26
CUDDALORE	26 + 1 NN
DHARMAPURI	16 + 1 NN
DINDIGUL	16
ERODE	19
KANCHEEPURAM	36 + 2 NN
KANYAKUMARI	9
KARUR	9
KRISHNAGIRI	16
MADURAI	19 + 1 NN
NAGAPATTINAM	18
NAMAKKAL	14
PERAMBALUR	9
PUDUKOTTAI	15
RAMANATHAPURAM	16
SALEM	22
SIVAGANGAI	14
THANJAVUR	18
THE NILGIRIS	11
THENI	12
THIRUVALLUR	35
THIRUVANAMALAI	27
THIRUVARUR	15
THOOTHUKUDI	14
TIRUCHIRAPALLI	20
TIRUNELVELI	22
TIRUPUR	17
VELLORE	37 + 1 NN
VILLUPURAM	33
VIRUDHUNAGAR	15
Grand Total	629

Annexure C: District Wise Trip Details

1st - 31st May 2013						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/ambby/day	Total Kilometre Run	Kilometre/ Ambby/Day	Average Kilometre/Trip
THANJAVUR	18	2616	4.69	99558	178	38
TIRUPUR	17	2404	4.56	108697	206	45
MADURAI	20	2817	4.54	95778	154	34
CUDDALORE	27	3712	4.43	159800	191	43
KANCHEEPURAM	38	4851	4.12	213371	181	44
TIRUCHIRAPALLI	20	2553	4.12	104233	168	41
SALEM	22	2783	4.08	116868	171	42
THENI	12	1505	4.05	64443	173	43
PUDUKKOTAI	15	1874	4.03	80930	174	43
CHENNAI	35	4331	3.99	86354	80	20
DHARMAPURI	17	2081	3.95	119127	226	57
TIRUNELVELI	22	2571	3.77	137486	202	53
KARUR	9	1050	3.76	48481	174	46
THIRUVANNAMALAI	27	3138	3.75	172233	206	55
NAMAKKAL	14	1619	3.73	67133	155	41
ARIYALUR	12	1362	3.66	64815	174	48
SIVAGANGAI	14	1583	3.65	70904	163	45
DINDIGUL	16	1807	3.64	77298	156	43
THIRUVARUR	15	1689	3.63	85437	184	51
THIRUVALLUR	35	3927	3.62	178178	164	45
VIRUDHUNAGAR	15	1651	3.55	87348	188	53
KANYAKUMARI	9	988	3.54	32789	118	33
NAGAPATTINAM	18	1975	3.54	106442	191	54
COIMBATORE	26	2848	3.53	98570	122	35
THOOTHUKUDI	14	1524	3.51	76882	177	50
VELLORE	38	4125	3.50	237826	202	58
VILLUPURAM	33	3562	3.48	183800	180	52
KRISHNAGIRI	16	1710	3.45	97089	196	57
ERODE	19	2025	3.44	84657	144	42
RAMANATHAPURAM	16	1686	3.40	100254	202	59
PERAMBALUR	9	921	3.30	39554	142	43
THE NILGRIS	11	682	2.00	41408	121	61
TOTAL	629	73970	3.79	3337743	171	45

1st Apr- 31st May 2013						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
TIRUPUR	17	4656	4.49	206492	199	44
THANJAVUR	19	4791	4.25	183596	163	38
MADURAI	21	5421	4.23	184940	144	34
CUDDALORE	28	6866	4.09	299823	179	44
THENI	12	2850	4.06	117827	168	41
TIRUCHIRAPALLI	20	4921	4.03	189064	155	38
PUDUKKOTAI	15	3612	3.95	154823	169	43
KANCHEEPURAM	38	8959	3.92	401246	175	45
DHARMAPURI	17	4031	3.89	229166	221	57
SALEM	22	5188	3.87	220465	164	42
TIRUNELVELI	22	5005	3.82	275206	210	55
CHENNAI	36	8191	3.73	152719	70	19
THIRUVANNAMALAI	28	6188	3.69	328693	196	53
NAMAKKAL	14	3149	3.69	130314	153	41
KARUR	9	2004	3.65	94569	172	47
THIRUVALLUR	34	7425	3.63	336044	164	45
COIMBATORE	26	5603	3.60	196102	126	35
SIVAGANGAI	14	3040	3.56	144826	170	48
DINDIGUL	16	3453	3.54	154527	158	45
ERODE	19	4050	3.49	168551	145	42
THIRUVARUR	15	3189	3.49	162266	177	51
VELLORE	37	7827	3.47	455333	202	58
ARIYALUR	12	2527	3.45	121051	165	48
THOOTHUKUDI	14	2914	3.41	140973	165	48
KRISHNAGIRI	16	3317	3.40	186395	191	56
NAGAPATTINAM	18	3721	3.39	197685	180	53
VILLUPURAM	33	6670	3.36	359435	181	54
VIRUDHUNAGAR	16	3167	3.35	167946	178	53
KANYAKUMARI	10	1924	3.32	65348	113	34
PERAMBALUR	9	1754	3.19	77330	141	44
RAMANATHAPURAM	17	3213	3.19	188099	187	59
THE NILGRIS	11	1248	1.86	84603	126	68
TOTAL	629	140874	3.67	6375457	166	45

Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the month – May'13		Upto the month (April'13 – May'13)	
		Count	%	Count	%
1	Number of cases admitted in Government Hospitals	58,893	85.19%	1,12,686	85.66%
2	Number of cases admitted in Private Hospitals	4,203	6.08%	7,087	5.39%
3	Others (Number of cases provided First aid only refused treatment, etc.)	6,039	8.74%	11,784	8.96%
TOTAL		69,135	100.00	1,31,557	100.00

Annexure E: District Wise Emergency Cases Handled (May 2013)

May'13																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPUR	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	12	35	26	27	17	16	19	38	9	9	16	20	18	14	9	15	16	22
Accidental Poisoning	94	74	127	205	112	77	102	201	37	30	82	148	133	88	46	113	82	120
Acute Abdomen	132	242	129	373	151	77	115	335	37	69	101	166	162	83	90	108	130	153
Allergic Reactions	2		1	2	1		3	1	1			4	2		4			3
Animal Attack	65	12	31	138	73	66	21	82	11	14	33	68	90	36	18	54	47	39
Assault	111	154	117	191	93	73	84	125	96	56	54	124	127	93	63	118	107	150
Behavioral				1									1					
Cardiac/Cardio Vascular	77	219	187	180	98	63	104	215	38	42	52	125	107	92	42	94	102	114
Diabetes	9	63	29	24	12	10	18	46	5	8	8	16	16	11	5	9	14	24
Disasters due to Natural elements																		
Environmentals		1										1						
Epilepsy	18	191	95	70	52	29	37	119	33	22	38	48	44	31	25	28	29	61
Fevers / Infections	29	117	52	98	39	12	27	74	42	18	20	26	63	22	19	22	43	39
Fire/Burns	11	42	18	34	15	24	15	46	10	4	15	30	22	6	8	4	19	19
Industrial			2	2				2		1		1		1				
Neonatal(upto 1 month)	38	174	46	76	125	70	39	140	28	45	44	101	35	51	33	41	60	71
Others	27	213	72	96	55	38	59	129	27	30	18	55	51	36	29	30	40	65
Paediatric(1-12years)	2	4	2	7	3	2	3	17			4	2	2	5	1	4	1	5
Pregnancy related	398	398	482	826	571	380	372	1066	178	246	628	673	351	333	186	540	375	701
Respiratory	16	210	110	73	36	31	56	145	31	18	32	67	63	38	27	39	51	70
Stroke/Cerebrovascular Accidents	32	220	87	117	48	33	74	138	25	44	21	68	64	61	27	53	73	75
Suicide attempt	10	39	16	30	10	9	8	22	2	3	9	6	14	11	5	10	3	22
Trauma (non Vehicular)	35	369	130	125	77	80	118	208	63	57	55	114	86	97	37	67	62	83
Trauma (Vehicular)	195	913	728	764	374	587	559	1233	229	233	358	692	407	411	188	437	353	683
Unconscious	14	289	112	40	13	31	48	120	27	16	14	60	22	21	20	28	26	46
Grand Total	1315	3944	2573	3472	1958	1692	1862	4464	920	956	1586	2595	1862	1527	873	1799	1617	2543
Number of cases/ ambulance	110	113	99	129	115	106	98	117	102	106	99	130	103	109	97	120	101	116
Number of cases/ Ambulance/day	3.5	3.6	3.2	4.1	3.7	3.4	3.2	3.8	3.3	3.4	3.2	4.2	3.3	3.5	3.1	3.9	3.3	3.7

District Wise Emergency Cases Handled...contd (May 2013)

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	18	11	12	35	27	15	14	20	22	17	38	33	15	629
Accidental Poisoning	82	137	24	115	152	152	131	62	115	102	140	124	166	54	3427
Acute Abdomen	99	178	48	93	331	240	173	99	142	123	136	211	294	74	4894
Allergic Reactions	1	3		1	3	1	2		1		1	3	1		41
Animal Attack	53	69	6	49	71	89	40	33	90	51	42	69	91	40	1691
Assault	82	149	54	82	115	134	98	93	180	151	85	137	143	76	3515
Behavioral		1								1					4
Cardiac/Cardio Vascular	64	129	66	87	226	117	97	72	100	112	149	160	154	63	3547
Diabetes	13	17	13	6	33	16	19	8	12	23	23	51	27	4	592
Disasters due to Natural elements	1											1	1		3
Environmentals															2
Epilepsy	30	50	16	30	93	54	30	33	46	43	71	76	79	22	1643
Fevers / Infections	16	28	9	40	89	37	45	72	39	167	58	64	58	75	1559
Fire/Burns	23	22	12	17	43	41	16	15	21	23	21	49	29	25	699
Industrial						2	1	1	1	2	1	1			18
Neonatal(upto 1 month)	30	46	22	31	61	128	23	45	82	66	34	244	108	36	2173
Others	38	65	19	30	93	58	41	21	47	52	77	94	67	31	1803
Paediatric(1-12years)		1	1		9	4	2		2	6	3	3	4	3	102
Pregnancy related	383	649	166	380	930	1118	354	360	688	524	380	1382	998	531	17547
Respiratory	32	65	30	30	117	74	61	39	57	81	66	103	81	35	1984
Stroke/CerebroVascular Accidents	42	68	34	43	139	64	56	47	57	54	85	95	89	31	2164
Suicide attempt	4	13	1	4	31	12	6	3	15	11	13	17	18	2	379
Trauma (non Vehicular)	71	109	41	64	166	105	85	59	101	111	101	149	123	53	3201
Trauma (Vehicular)	439	609	67	306	850	521	311	378	575	667	714	714	735	380	16610
Unconscious	14	37	18	23	110	45	22	23	43	47	41	93	50	24	1537
Grand Total	1517	2445	647	1431	3662	3012	1613	1463	2414	2417	2241	3840	3316	1559	69135
Number of cases/ambulance	108	136	59	119	105	112	108	105	121	110	132	101	100	104	110
Number of cases/Ambulance/day	3.5	4.4	1.9	3.8	3.4	3.6	3.5	3.4	3.9	3.5	4.3	3.3	3.2	3.4	3.5

Annexure E: District Wise Emergency Cases Handled (Apr - May 2013)

Apr'13 - May'13																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURAM	DINDIGUL	ERODE	KANCHEEPURAM	KANNIYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	12	36	26	28	17	16	19	38	10	9	16	21	18	14	9	15	17	22
Accidental Poisoning	191	139	270	425	236	152	184	366	71	54	180	295	242	171	81	208	162	235
Acute Abdomen	229	423	242	649	244	132	192	555	63	111	181	278	289	153	166	213	234	233
Allergic Reactions	3	1	3	5	1	0	4	2	2	0	0	7	6	0	4	1	2	5
Animal Attack	127	24	56	284	132	105	56	169	24	40	73	124	164	83	49	123	106	92
Assault	190	281	222	380	199	156	175	263	161	121	108	242	249	156	127	224	179	262
Behavioral	0	0	0	1	0	0	0	0	1	1	0	0	1	0	0	0	0	0
Cardiac/Cardio Vascular	144	459	350	334	203	121	210	383	76	85	89	243	195	171	82	175	193	222
Diabetes	13	100	49	43	20	13	38	70	14	10	15	41	23	24	8	12	26	43
Disasters due to Natural elements	0	1	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0
Environmentals	0	1	0	0	0	1	0	1	0	0	0	1	0	0	0	0	0	0
Epilepsy	29	370	164	128	93	53	77	243	44	44	70	106	91	75	42	67	56	114
Fevers / Infections	47	197	99	155	69	29	50	130	64	47	33	77	135	41	43	51	127	60
Fire/Burns	22	81	50	54	25	36	29	103	17	9	23	65	46	18	16	23	33	41
Industrial	0	0	3	3	1	0	0	3	0	1	0	1	0	1	0	1	0	1
Neonatal(upto 1 month)	67	309	89	121	227	131	84	244	49	70	83	175	58	86	57	67	103	137
Others	85	730	266	307	155	120	204	406	103	106	76	196	180	123	88	126	116	219
Paediatric(1-12years)	2	7	6	9	6	2	4	23	0	0	9	3	2	6	2	4	4	6
Pregnancy related	712	666	948	1521	1152	735	756	1904	376	487	1217	1319	630	643	379	982	698	1363
Respiratory	39	414	218	155	76	61	122	281	62	34	62	117	123	103	48	62	81	123
Stroke/Cerebrovascular Accidents	43	272	123	150	74	42	101	203	36	51	31	99	92	99	43	71	98	111
Suicide attempt	18	66	29	50	18	13	22	39	6	7	15	13	27	19	12	15	17	35
Trauma (non Vehicular)	70	636	274	246	130	151	226	371	136	95	92	214	159	170	57	118	117	182
Trauma (Vehicular)	379	1729	1422	1350	705	1127	1128	2239	441	417	685	1238	765	761	351	884	659	1205
Unconscious	27	497	195	68	29	46	98	217	43	30	37	106	49	44	33	44	55	81
Grand Total	2437	7403	5078	6438	3795	3226	3761	8215	1789	1820	3079	4960	3527	2947	1688	3471	3066	4770
Number of cases/ ambulance	203	206	199	234	223	202	198	219	188	202	192	236	196	211	188	231	186	217
Number of cases/ Ambulance/day	3.3	3.4	3.3	3.8	3.7	3.3	3.2	3.6	3.1	3.3	3.2	3.9	3.2	3.5	3.1	3.8	3.0	3.6

District Wise Emergency Cases Handled...contd (Apr - May 2013)

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	19	11	12	34	28	15	14	20	22	17	37	33	16	629
Accidental Poisoning	140	247	45	227	273	321	239	130	182	211	250	264	333	106	6630
Acute Abdomen	167	331	77	178	578	424	276	150	266	218	237	367	513	120	8489
Allergic Reactions	1	3	0	1	7	4	3	3	4	2	2	5	3	0	84
Animal Attack	128	139	8	85	127	207	85	61	160	107	72	146	206	74	3436
Assault	163	315	81	187	198	286	201	163	337	276	198	285	272	145	6802
Behavioral	0	1	0	0	0	0	0	0	0	1	0	0	0	0	6
Cardiac/Cardio Vascular	147	238	106	172	462	240	196	136	210	226	305	296	270	104	6843
Diabetes	19	26	16	15	60	30	27	19	25	39	41	83	46	14	1022
Disasters due to Natural elements	1	0	0	0	0	0	0	0	1	0	0	1	1	0	7
Environmentals	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
Epilepsy	58	98	27	46	181	110	63	67	87	86	129	143	135	48	3144
Fevers / Infections	31	53	22	71	149	70	88	141	118	412	124	93	124	185	3135
Fire/Burns	35	50	18	30	79	82	44	24	44	50	39	88	73	47	1394
Industrial	0	0	0	0	1	2	2	1	1	2	1	3	2	3	33
Neonatal(upto 1 month)	59	81	52	50	106	218	44	85	142	112	83	420	181	64	3854
Others	142	216	74	99	365	197	152	96	196	184	269	297	242	125	6260
Paediatric(1-12years)	3	1	1	1	14	4	3	5	5	6	5	10	5	5	163
Pregnancy related	739	1114	310	683	1702	2112	684	683	1259	1072	735	2680	1853	1006	33120
Respiratory	55	119	52	61	267	149	116	74	128	175	140	202	180	69	3968
Stroke/CerebroVascular Accidents	52	88	53	61	200	81	89	74	89	98	127	133	122	46	3052
Suicide attempt	9	25	2	8	56	30	18	8	25	15	29	39	29	4	718
Trauma (non Vehicular)	118	172	71	141	304	203	150	104	195	199	182	251	219	100	5853
Trauma (Vehicular)	822	1103	140	556	1579	1055	528	700	1082	1131	1297	1344	1274	684	30780
Unconscious	34	67	28	39	193	83	39	50	87	85	77	137	95	47	2760
Grand Total	2923	4487	1183	2711	6901	5908	3047	2774	4643	4707	4342	7287	6178	2996	131557
Number of cases/ambulance	209	243	108	236	206	215	203	198	232	219	255	197	190	193	209
Number of cases/Ambulance/day	3.4	4.0	1.8	3.9	3.4	3.5	3.3	3.2	3.8	3.6	4.2	3.2	3.1	3.2	3.4

Annexure F: District Wise Kilometre Run & Kilometre / Litre Details

Sl.No	District	Ambulance Count	During the month May 2013		Ambulance Count	Upto the month Apr' 13 - May'13	
			KM	Kmpl		KM	Kmpl
1	ARIYALUR	12	64815	9.66	12	121051	9.52
2	CHENNAI	35	86354	8.17	36	152719	8.24
3	COIMBATORE	26	98570	9.11	26	196102	9.10
4	CUDDALORE	27	159800	9.92	28	299823	10.01
5	DHARMAPURI	17	119127	8.28	17	229166	8.16
6	DINDIGUL	16	77298	7.89	16	154527	8.12
7	ERODE	19	84657	8.78	19	168551	8.66
8	KANCHEEPURAM	38	213371	9.07	38	401246	9.10
9	KANYAKUMARI	9	32789	7.79	10	65348	7.71
10	KARUR	9	48481	8.53	9	94569	8.42
11	KRISHNAGIRI	16	97089	8.06	16	186395	8.03
12	MADURAI	20	95778	10.20	21	184940	10.18
13	NAGAPATTINAM	18	106442	8.60	18	197685	8.49
14	NAMAKKAL	14	67133	9.05	14	130314	8.93
15	PERAMBALUR	9	39554	10.00	9	77330	10.00
16	PUDUKOTTAI	15	80930	10.59	15	154823	10.12
17	RAMANATHAPURAM	16	100254	10.50	17	188099	10.69
18	SALEM	22	116868	8.98	22	220465	9.00
19	SIVAGANGAI	14	70904	8.80	14	144826	8.90
20	THANJAVUR	18	99558	8.57	19	183596	8.51
21	THE NILGIRIS	11	41408	6.33	11	84603	6.45
22	THENI	12	64443	10.94	12	117827	11.03
23	TIRUPUR	17	108697	10.16	17	206492	10.10
24	THIRUVALLUR	35	178178	9.88	34	336044	9.82
25	THIRUVANNAMALAI	27	172233	10.56	28	328693	10.46
26	THIRUVARUR	15	85437	10.53	15	162266	10.38
27	THOOTHUKUDI	14	76882	8.68	14	140973	8.59
28	TIRUCHIRAPPALLI	20	104233	10.06	20	189064	9.80
29	TIRUNELVELI	22	137486	10.83	22	275206	10.78
30	VELLORE	38	237826	8.92	37	455333	9.20
31	VILLUPURAM	33	183800	8.79	33	359435	8.84
32	VIRUDHUNAGAR	15	87348	10.79	16	167946	10.72
TOTAL		629	3337743	9.28	629	6375457	9.25

Annexure G: Human Resources Details- Manpower count and Attrition Count

S. No	Associate Classification	Head Count								
		During the month (New joinees)			Upto the month			Current Month		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	8	4	12	13	12	25	59	75	134
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	8	18	26	20	29	49	926	394	1320
5	EMT (Under Training)									
6	Pilot (Trained)	74	0	74	123	0	123	1344	0	1344
7	Pilot (Under Training)									
8	Operations Staff	2	0	2	2	0	2	62	0	62
9	Support Staff	3	2	5	8	2	10	77	25	102
Total		95	24	119	166	43	209	2468	494	2962

SI No.	Associate Attrition	Attrition Count					
		During the month			Up to the month		
		Male	Female	Total	Male	Female	Total
1	Emergency Response officers (ERO)	9	4	13	11	8	19
2	EMT	18	27	45	29	35	64
3	Pilot	59	0	59	96	0	96
4	Operations Staff	3	0	3	4	0	4
5	Support Staff	3	1	4	4	2	6
Total		92	32	124	144	45	189

Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in May 2013 is zero.



Total MoU's signed with private hospitals from 15th Sep '08 to 31st May 2013 =1806.

Annexure I – Call and Dispatch Average Handle Time

S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call Handling Time	0:01:22	36%	0:01:23
2	Average Ambulance Dispatch Time	0:02:33	40%	0:02:30
3	Average Time taken from Base to Scene/Incident	0:16:14	41%	0:16:03
4	Average Time taken at the Scene / Incident Location	0:10:56	40%	0:10:49
5	Average Time taken from Scene to Hospital	0:34:11	40%	0:34:07
6	Average Time taken from Call to Hospital	1:06:33	42%	1:06:27

Annexure J: Interesting Emergency Case

Emergency case 1

Case Details Format	
case ID	2441211
Date	7/5/2013
time	16:16
Location	Krishnagiri GH
District	KRISHNAGIRI
Name of EMT	m.kanimozhi
ID Number	24785
Name of Pilot	Mr.Moogamed rafic
ID Number	24706
	
Patient details	
Age	42
Gender	MALE
Name	Mr.Venkatraman
Contact Number (Patient / informer)	Nanjappan-8760279560
Emergency Type	Assault
Level of Consciousness	semiconscious
	
<p>It was a case of assault on 07th May 2013 in Krishnagiri District. The emergency call was received and the nearest Krishnagiri amby was dispatched to the location at 14:41 hrs. Our 108 team reached the Scene in 15 Minutes (14.57 hrs). At the scene, the victim was lying semiconscious, blood oozing from the injured part (right arm), and with cold and clammy skin. The EMT suspected cut brachial arteries as the bleeding was heavy (approx 2 litres) and pulsatile. Then the EMT immediately applied tourniquet and also applied pressure bandage. Dressing was done with Gauze cloths and the EMT started applying more bandages as they all got soaked. When the bleeding was under some control, the EMT immediately assessed vitals as follows BP-80/30, PULSE-126b/min (The pulse was irregular and thready), SPO2-82, RES-14b/mts. As the patient was in highly critical state and was in shock, the EMT immediately secured two IV lines. ERCP help was obtained and the EMT elaborated on the condition of victim and ERCP Dr.Rajalakshmi advised to give two units of intravenous 0.9% NaCl, diclofenac injection, wound care, oxygen support and continuous monitoring. Enroute the vitals were BP:90/40 mmhg, Pulse- 118bpm SPO2 94%. Vitals were reassessed till the admission of victim in Krishnagiri GH. After 48 hrs follow up we found the patient alive and well. The life was saved only by the pre-hospital care rendered by the EMT aptly. The crowd management by the EMT should be lauded as she was surrounded by about 50-60 males and yet still she managed to give proper pre-hospital care promptly.</p>	
Prehospital Care Provided	OXYGEN (10Liters), INJ.DICLOFENAC 2cc-IM, IVF; NS, RL WOUND CARE & vitals monitored
Additional Challenges	Huge Crowd

Emergency Case – 2

Case Details Format	
Case ID	2377639
Date	5/4/2013
Assign Time	21:57
Ambulance Location	Anthiyur GH
District	Erode
Name of EMT	Mr. Anandh Kumar
ID Number	42175
Name of Pilot	Sakthivel
ID Number	26711
Patient details	
Age	24
Gender	Male
Name	SUDHA
Contact Number (Patient / informer)	Krishnan/8807731889
Emergency Type	LABOR PAIN (Home delivery and Amby Dleivery)
Level of Consciousness	CONSCIOUS
Case Details	<p>Anthiyur GH received a case from ERO at 21:57hrs. The scene was 10km from the base location and the case was a labor pain. The victim was a daily wage laborer working in a brick making area and she had labor pain while she was working. The amby reached the scene and the EMT started to assess the patient and found that the victim was about to deliver a baby. So the EMT without any hesitation started conducting the delivery with the help of the delivery kit. The vicitm delivered a healthy femal baby and the EMT took due care of the baby and the mother. The EMT shifted both the mother and the newborn to the amby and proceeded to the Erode GH. On the way, when the EMT assessed the victim again, he was shocked to find that a second baby)twin) was presenting below. So again the EMT conducted the delivery at the amby itself. The twin femal baby was delivered and the placenta was removed by controlled traction method. During Enroute, the EMT sought ERCP advise and administered IV RL to the mother. Finally, both the EMT and the Pilot admitted the mother and her two blessed twin daughters safely to the Erode GH. The doctors appreciated the skills of the EMT. Nevertheless, it is of importance to add that this is the first delivery for the EMT.</p>
Prehospital Care Provided	IV RL, Delivery with Delivery Kit, Vitals Monitoring, Psychological Support, Newborn Care for the twins
Additional Challenges	twin delivery. First delivery for the EMT
Photographs**	



Emergency Case – 3

Case ID	2848151
Date	26.05.2013
Assign Time	8:28
Ambulance Location	Triplicane Neonatal Ambulance
District	Chennai
Name of EMT	Mr.Jagadeesh kumar
ID Number	33200
Name of Pilot	Mr.Rajasekara manikandan
ID Number	34821
Patient details	
Age	45 days
Gender	Male
Name	Baby of Vimala
Emergency Type	Metabolic disorder
Level of Consciousness	Lethargic
Case Details (Description)	<p>On 26th May, our Triplicane neonatal; ambulance received a call from ERO stating that Baby of Vimala, 45 days old male baby with birth weight 3.5kg was referred from Chengalpatt medical college hospital to ICH, Egmore for the complaints of metabolic disorder. Immediately our NEMT reached the scene and assessed the baby. The vitals were skin color- pink, HR- 189b/m, Cry and Movements- Absent, SpO2- 94% (with oxygen), CBG- 41mg/dl, and RR- 50b/m. Our NEMT received the neonate after prehospital stabilization. The baby was intubated and ventilator support was maintained. As per NERCP, Inj.Dopamine and NS was maintained. NG tube was inserted for abdominal decompression. Frequent suctioning was done. Then the baby was safely shifted to ICH, Egmore with the vitals HR-204b/m, cry and movements- absent, SpO2- 94%, CRT- <3secs, RR- 59b/m.</p>
Photographs/Media	
Report/ Appreciation Letter	



Annexure K – Important Events & Photographs

Event: PILOT's Day celebrated on 27th May, 2013 in GVK EMRI office. Best Pilots at the district level were felicitated by our Chief Guest Mr. Shakeel Akhtar I.P.S. IGP, Head Quarters, Chennai.



Event: Awareness program done for 300 school students at St. Theresa High school, Thoothukudi on 9th May 2013.



Other Events:

- EDD/HRP data follow up thro VHN/Preg Mothers in every districts
- Hot Spot analysis done in all locations to identify zero call villages and demo carried out in that villages to improve the utilisation.

Annexure L: AN – Cases Monthly Report (May '13)

AN - Cases Monthly Report									
For the month of May 2013									
S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH/MC	Number of cases referred by PHC	Number of cases referred by GH	Total Pregnancy Cases	Number of cases re-referred by FRU to Higher Level Institutions	Number of cases re-referred by referred institutions	Total Cases Re-referred
1	ARIYALUR	92	104	156	32	398	-	-	-
2	CHENNAI	15	77	241	29	398	-	-	-
3	COIMBATORE	95	98	216	39	482	-	1	1
4	CUDDALORE	138	299	225	139	826	-	-	-
5	DHARMAPURI	159	57	311	23	571	-	1	1
6	DINDIGUL	84	58	189	26	380	-	-	-
7	ERODE	95	61	163	39	372	-	-	-
8	KANCHEEPURAM	185	180	528	128	1066	-	-	-
9	KANYAKUMARI	8	9	138	16	178	-	-	-
10	KARUR	74	51	86	16	246	-	-	-
11	KRISHNAGIRI	145	124	282	52	628	-	-	-
12	MADURAI	79	126	335	97	673	1	-	1
13	NAGAPATTINAM	26	110	133	68	351	1	-	1
14	NAMAKKAL	104	46	132	34	333	-	-	-
15	NILGIRIS	28	28	51	41	166	-	-	-
16	PERAMBALUR	32	58	84	8	186	-	-	-
17	PUDUKOTTAI	155	141	168	57	540	-	-	-
18	RAMANATHAPURAM	73	111	145	38	375	-	-	-
19	SALEM	171	81	361	46	701	1	-	1
20	SIVAGANGA	86	109	127	47	383	-	-	-
21	THANJAVUR	104	266	215	52	649	-	-	-
22	THENI	18	56	221	70	380	-	-	-
23	THIRUVALLUR	155	151	464	101	930	-	-	-
24	THIRUVANNAMALAI	353	229	444	56	1118	1	-	1
25	THIRUVARUR	36	105	117	73	354	-	-	-
26	THOOTHUKUDI	39	81	176	47	360	-	-	-
27	TIRUCHIRAPPALLI	210	148	260	41	688	-	-	-
28	TIRUNELVELI	45	83	289	77	524	-	-	-
29	TIRUPUR	78	101	155	34	380	-	-	-
30	VELLORE	230	163	648	260	1382	-	-	-
31	VILLUPURAM	267	183	404	86	998	-	-	-
32	VIRUDHUNAGAR	136	115	202	52	531	-	-	-
Total		3515	3609	7666	1924	17547	4	2	6

Annexure M: Neonatal ambulance cases (May'13)

Neonatal Cases Admission -May'13							
S.No	District	Location	Referral Hospital		Destination Hospitals		
			Hospitals name	No.of cases			
1	Madurai	MADURAI NEONATAL	Annai Hospital, Theni	1	Madurai GH		
			Arupukottai GH	3			
			Checkanurani PHC	2			
			Kalkuruchi PHC	1			
			Karaikudi GH	2			
			Kottampatti PHC	1			
			Mattaparai PHC	1			
			Melakkal PHC	1			
			Mellur GH	2			
			Muthanandai PHC	2			
			Nagalapuram PHC	1			
			Palayanoor PHC	1			
			Paramakudi GH	1			
			Peraiyur GH	1			
			Poovanthi PHC	2			
			Rajakoor PHC	1			
			Rajapalayam GH	1			
			Sivagangai MCH	6			
			Srivilliputtur GH	3			
			Thirumangalam GH	8			
			TirupatturGH	1			
			Valayankulam PHC	1			
			Veeraganur PHC	1			
			Virudhunagar GH	7			
			Viruthanur PHC	2			
			Arupukottai GH	1	Baby already expired		
			Checkanurani PHC	1			
Aliyankudi PHC	1	Not an emergency					
Valayankulam PHC	1						
Madurai Neonatal Total			57				
2	Dharmapuri	Dharmapuri MCH Neonatal	Alapatti PHC	2	Dharmapuri GH		
			Bairnatham PHC	1			
			Bandahalli PHC	5			
			Belrampatty PHC	1			
			Boothanatham PHC	2			
			Chinnakuppam PHC	1			
			Dharmapuri GH	1			
			Eriyur PHC	1			
			Harur GH	9			
			Hosur GH	1			
			Jekkasamudram PHC	1			
			Kadamdai PHC	1			
			Kadathur PHC	1			
			Kambainallur PHC	2			
			Karimangalam PHC	6			
			Krishnagiri GH	2			
			Laligam PHC	3			
			Morappur PHC	1			
			Nulahalli PHC	5			
			Palayampudhur PHC	4			
			Papparapatti PHC	2			
			Pennagaram GH	1			
			Pulikarai PHC	5			
			Ramiyehahalli PHC	1			
			Sholakottai PHC	1			
			Thurinjpatti PHC	1			
			Tirupatthur GH	1			
			Harur GH	1	Salem GH		
			Bandahalli PHC	1	Baby already expired		
			Bairnatham PHC	1	Not an emergency		
			Dharmapuri MCH Neonatal Total			65	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
3	cuddalore	CUDDALORE GH NEONATAL	Arasakuli PHC	1	Cuddalore GH
			Chidambaram GH	2	
			Kadampullyur PHC	2	
			Virudhachalam GH	5	
			Karatkadu PHC	1	
			Kullanchavadi PHC	3	
			Kurinjiyadi PHC	2	
			Marungur PHC	2	
			Melkumaramangalam PHC	2	
			Melpattampakkam PHC	1	
			Naduveerapattu PHC	2	
			Paepariyankuppam	1	
			Panruti GH	5	
			Puduchatram PHC	2	
			Thiruvanthipuram PHC	2	
			Thondamanatham PHC	2	
			Vanathirayagam PHC	1	
			Vellakarai PHC	1	
			Cuddalore GH	1	JIPMER
			Chidambaram GH	1	
			Cuddalore GH Neonatal Total	39	
4	kancheepuram	CHENGALPATTU NEONATAL	Adi annamalai PHC	2	ICH
			CMCH	7	
			Kanchipuram GH	3	
			T.V.Malai GH	3	
			Cheyyar GH	1	
			Nerumbur PHC	1	
			Thatchampadi PHC	1	
			Vellore MCH	1	
			Tirupathur GH	1	
			Cheyyar GH	1	Chengalpattu MCH
			Kalvay PHC	1	
			Kilkodungallur PHC	2	
			CMCH	2	
			Kanchipuram GH	1	
			Madurantakam GH	2	
			Avaloor PHC	1	
			Ayampettai PHC	1	
			Kunnavakkam PHC	1	
			Manampathi PHC	1	
			Maraimalainagar PHC	1	
			Nerumbur PHC	4	
			Ottivakkam PHC	1	
			Padalam PHC	1	
			Padur PHC	1	
			Sirukundram PHC	1	
			Walajabad PHC	5	
			Theilar PHC	2	
			Vandavasi GH	1	
			Kanchipuram GH	1	Kanchipuram GH
			Kadampakkam PHC	1	Not an emergency
			CMCH	2	Baby already expired
			Ramapuram PHC	1	
			Manampathi PHC	1	
			Kanchipuram GH	1	
			Chengalpattu Neonatal Total	57	
5	Chennai	ICH- Egmore	Adayar CHC	1	ICH- Egmore
			Ambattur PHC	1	
			Arakonam GH	4	
			Banvaram PHC	1	
			Cheyyar GH	1	
			KMCH	1	
			KGH	1	
			IOG	3	
			Ayanavaram CHC	2	
			Kodambakkam CHC	1	
			Periyar nagar PHC	2	
			Perambur railway station hospital	1	
			Shenoy nagar PHC	4	
			KM pvt west nagar	1	
			Kavarapettai PHC	2	
			CMCH	1	
			Kanchipuram GH	3	
			Sriperambudhur GH	1	
			Kundrathur PHC	1	
			Maduramangalam PHC	1	
			Okkiam Thuralpakkam PHC	1	
			Misarihlibet CHC	1	
			Mudur PHC	1	
			Padi PHC	1	
			Perumalpattu PHC	5	
			Puliyanthope CHC	5	
			Saldapet CHC	2	
			Tirupattur GH	1	
			T.V.Malai GH	3	
			Thiruvallur GH	9	
			Ponneri GH	2	
			Devampat PHC	1	
			Kollumedu PHC	1	
			Madarapakkam PHC	2	
			Minjur PHC	7	
			Padinallur PHC	1	
			Periyapalayam PHC	1	
			Poonamallee GH	1	
			Porur PHC	2	
			Stedford Hospital	1	
			Valayathoor PHC	1	
			Vellore MCH	1	
			WCF Pvt hospital	1	
			TTK trust hospital	1	
			ICH	1	IOG
			ICH	1	Not an emergency
			T.V.Malai GH	2	Baby already expired
			Andhra Mahilashaba hospital	1	
			Muthukumaran hospital	1	
			ICH Egmore Total	91	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
6	Chennai	Triplicane- Neo II	Adayar CHC	3	ICH- egmore
			Anakaputhur PHC	1	
			Andhra Mahilashaba hospital	1	
			Arakonam GH	2	
			KGH	2	
			RSRM	4	
			IOG	1	
			Periyar nagar PHC	1	
			Saidapet CHC	2	
			Semmancherry PHC	1	
			Shenoy nagar PHC	3	
			Pulianthope CHC	1	
			CMCH	2	
			Kanchipuram GH	1	
			Tambaram GH	4	
			Kelambakkam PHC	1	
			Kundrathur PHC	1	
			Medavakkam PHC	1	
			Okkiam Thuraipakkam PHC	1	
			Manali PHC	1	
			Misarhibpet CHC	1	
			Parvathy hospital	1	
			T.V.Malai GH	1	
			Thiruvallur GH	4	
			Ponneri GH	1	
			Tirutanni GH	1	
			Arani PHC	1	
			Latchivakkam PHC	1	
			Madarapakkam PHC	1	
			Minjur PHC	5	
			Nemam PHC	1	
			Porur PHC	1	
			Stedford Hospital	1	
			Vellore MCH	3	
			ICH	1	IOG
			RSRM	2	Stanley- GH
			ICH	1	KGH
			Irumpedu PHC	1	CMCH
			Villavakkam WCF	1	T.Nagar WCF
			Kalayanakuppam PHC	1	Thiruvallur GH
			Thiruvallur GH	1	Not an emergency
			TriplicaneNEO Total	65	
7	Chennai	RSRM	Arakonam GH	1	ICH
			Minjur PHC	2	
			Eguvarapalayam PHC	1	
			Misarhibpet CHC	1	KGH
			RSRM Neo Total	5	
8	Chennai	Tirupathur CIFT Neonatal ambulance	Alangayam PHC	6	Tirupathur - GH
			Andiappannur PHC	6	
			Jolarpettai PHC	5	
			Kajalnaickenpatti PHC	2	
			Kavalur sathiram PHC	1	
			Koratati PHC	1	
			Kunichi PHC	1	
			Natrampalli PHC	6	
			Nimmiampetti PHC	4	
			Perampattu PHC	2	
			Pitchanur PHC	1	
			Pudupettai PHC	1	
			Pudurnadu PHC	1	
			Ramanaicken petti PHC	4	
			Uthanrangai GH	4	
			Vaniyampadi GH	5	
			Vellakalnatham PHC	1	
			Vellore GH	1	Sriperambudhur GH
			Vaniyampadi GH	1	Vellore GH
			Tirupathur - GH	1	
			Singarapettai PHC	1	Krishnagiri GH
			Tirupathur - GH	7	Dharmapuri GH
			Tirupathur - GH	3	ICH- Egmore
			Andiappanur PHC	1	Not an emergency
			Andiappanur PHC	2	Baby already expired
			Tirupathur Neo total	68	
			Total Neonatal cases admitted in Hospital	447	

Annexure N: Issues to be sorted out

- Co-ordination meeting with DDHS/JDHS/DPMU co-ordinators at the district level to improve Home to PHC/GH utilisation
- Suggested Police out-post at Govt. Hospitals for faster admission of unaccompanied patients.
- Speedy admission for all cases at Govt. hospitals
- GIS Data for entire state of Tamil Nadu

Legend:

NA – Not Applicable

* - Ineffective Calls – Calls falling under the category of No Response call , Wrong call , Nuisance, Disconnected call , Missed call , General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.

** - Ambulance Busy – Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as “Ambulance Busy” after confirming with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

Place: Chennai – Tamil Nadu

B.N.Sridhar
Chief Operating Officer