

**Government of Tamilnadu**  
**Tamil Nadu Health Systems Project**

**108 Emergency Management Services**  
**Performance Report**

**Month: Jun      Year: 2014**

**&**

**Financial Year 2014 -2015**

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**GOVERNMENT OF TAMIL NADU**  
**TAMIL NADU HEALTH SYSTEMS PROJECT**  
**108 - EMERGENCY AMBULANCE SERVICES**  
Monthly performance report  
**(FORM A)**

Month : Jun 2014

FY- Year :2014-'15

SL. No.	Details	During the Month - May'14		During the Month - Jun'14		Up to the Month - (Apr'14 - Jun'14)	
		Performance	%	Performance	%	Performance	%
<b>1</b>	<b>Sense - Activities of the Emergency Response Center</b>						
<b>1.1</b>	<b>Details of the Calls</b>						
1.1.1	Number of Calls Landed	531758	100.00%	461971	100.00%	1518188	100.00%
1.1.2	Number of Unattended Calls (UAC)	6428	1.21%	11596	2.51%	21570	1.42%
1.1.3	<b>Number of calls answered</b>	<b>525330</b>	<b>98.79%</b>	<b>450375</b>	<b>97.49%</b>	<b>1496618</b>	<b>98.58%</b>
<b>1.2</b>	<b>Types of Calls</b>						
1.2.1	Emergency Calls	104859	19.96%	107018	23.76%	314216	21.00%
1.2.2	Non Emergency Calls	89555	17.05%	92257	20.48%	270065	18.05%
1.2.3	Ineffective Calls *	330916	62.99%	251100	55.75%	912337	60.96%
1.2.4	<b>Total Number of Calls (Ref.1.1.3)</b>	<b>525330</b>	<b>100.00%</b>	<b>450375</b>	<b>100.00%</b>	<b>1496618</b>	<b>100.00%</b>
<b>1.3</b>	<b>Classification of Emergency Calls</b>						
1.3.1	Number of Medical Emergency Calls	103022	98.25%	105122	98.23%	308026	98.03%
1.3.2	Number Police Emergency Calls	830	0.79%	804	0.75%	2609	0.83%
1.3.3	Number fire Emergency Calls	1007	0.96%	1092	1.02%	3581	1.14%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	<b>104859</b>	<b>100.00%</b>	<b>107018</b>	<b>100.00%</b>	<b>314216</b>	<b>100.00%</b>
<b>1.4</b>	<b>Classification of Medical Emergency Calls</b>						
1.4.1	Number of Medical Emergency calls	79808	77.47%	78364	74.55%	236541	76.79%
1.4.2	Number of repeated Emergency calls	23214	22.53%	26758	25.45%	71485	23.21%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	<b>103022</b>	<b>100.00%</b>	<b>105122</b>	<b>100.00%</b>	<b>308026</b>	<b>100.00%</b>
<b>1.5</b>	<b>Call Handling Data</b>						
1.5.1	Percentage of calls attended within 1 <sup>st</sup> Ring	NA	89.00%	NA	88.00%	NA	89.67%
1.5.2	Percentage of calls attended within 2 <sup>nd</sup> Ring	NA	3.00%	NA	2.00%	NA	2.67%
1.5.3	Percentage of calls attended within or above 3 <sup>rd</sup> Ring	NA	8.00%	NA	10.00%	NA	7.67%
<b>2</b>	<b>Reach - Ambulance Service utilized</b>						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	79808	NA	78364	NA	236541	NA
2.2	Total Number of Ambulance Trips	79251	NA	77533	NA	233123	NA
2.3	Number of Ambulance Services utilized	71546	89.65%	70324	89.74%	210791	89.11%
2.4	Number of Ambulance Services not utilized	7705	9.65%	7209	9.20%	22332	9.44%
2.5	Number of Ambulance Services busy **	557	0.70%	831	1.06%	3418	1.44%
2.6	Number of Trips per ambulance	124.22	NA	120.58	NA	364.25	NA
2.7	Number of Trips per ambulance/day	4.01	NA	4.02	NA	4.00	NA
<b>3</b>	<b>Care</b>						
3.1	Total number of cases transported (Ref. 2.3)	71546	NA	70324	NA	210791	NA
3.2	Total number cases transported per ambulances	112.14	NA	109.37	NA	329.36	NA
3.3	Total number cases transported per ambulances per day	3.62	NA	3.65	NA	3.62	NA

**Note:** Total Lives Saved from 15<sup>th</sup> Sep 2008 to 30<sup>th</sup> Jun 2014 = 1, 71,362

SL. No.	Details	During the Month - May'14		During the Month - Jun'14		Up to the Month - (Apr'14 - Jun'14)	
		Performance	%	Performance	%	Performance	%
<b>4</b>	<b>Types of Emergencies handled</b>						
4.1	Accidental Poisoning	3465	4.84%	3611	5.13%	10788	5.12%
4.2	Acute Abdomen	6295	8.80%	6920	9.84%	18652	8.85%
4.3	Allergic Reactions	45	0.06%	43	0.06%	129	0.06%
4.4	Animal Attack	1818	2.54%	1568	2.23%	5056	2.40%
4.5	Assault	3026	4.23%	2933	4.17%	9515	4.51%
4.6	Behavioral	3	0.00%	10	0.01%	15	0.01%
4.7	Cardiac/Cardio Vascular	3869	5.41%	3915	5.57%	11678	5.54%
4.8	Diabetes	675	0.94%	696	0.99%	2020	0.96%
4.9	Disasters due to Natural elements	5	0.01%	11	0.02%	19	0.01%
4.10	Epilepsy	2006	2.80%	2014	2.86%	5783	2.74%
4.11	Fevers / Infections	1227	1.71%	1581	2.25%	3866	1.83%
4.12	Fire/Burns	693	0.97%	729	1.04%	2157	1.02%
4.13	Hazmat (Hazardous Material)	1	0.00%	1	0.00%	3	0.00%
4.14	Industrial	6	0.01%	15	0.02%	34	0.02%
4.15	Neonatal(upto 1 month)	2065	2.89%	1923	2.73%	5942	2.82%
4.16	Paediatric(1-12years)	109	0.15%	124	0.18%	362	0.17%
4.17	Pregnancy related	19974	27.92%	18639	26.50%	57610	27.33%
4.18	Respiratory	2431	3.40%	2365	3.36%	7106	3.37%
4.19	Road Traffic Accident - Trauma	15062	21.05%	14587	20.74%	44249	20.99%
4.20	Stroke/Cerebro Vascular Accidents	2307	3.22%	2231	3.17%	6707	3.18%
4.21	Suicide attempt	340	0.48%	365	0.52%	1086	0.52%
4.22	Trauma	3422	4.78%	3330	4.74%	10153	4.82%
4.23	Unconscious	1625	2.27%	1687	2.40%	4610	2.19%
4.24	Others	1077	1.51%	1026	1.46%	3251	1.54%
	<b>Total Medical Emergencies (1.4.1/2.3)</b>	<b>71546</b>	<b>100.00%</b>	<b>70324</b>	<b>100.00%</b>	<b>210791</b>	<b>100.00%</b>
<b>5</b>	<b>AN Mother and Neonatal – Emergencies Care</b>						
<b>5.1</b>	<b>Inter Facility Transfer of AN Mothers</b>						
5.1.1	Number of cases lifted thro' ERC to Hospital	8730	43.71%	7976	42.79%	25011	43.41%
5.1.2	Number of cases lifted from Hospital	11244	56.29%	10663	57.21%	32599	56.59%
5.1.3	Number of cases re-referred by Hospital to Higher Level	2	0.01%	2	0.01%	8	0.01%
5.1.4	Number of cases re-referred by referred institutions	1	0.01%	0	0.00%	2	0.00%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	3	0.02%	2	0.01%	10	0.02%
5.1.6	Total Number of AN Cases	19974	100.00%	18639	100.00%	57610	100.00%
<b>5.2</b>	<b>IFT others</b>	<b>17118</b>	<b>60.36%</b>	<b>16984</b>	<b>61.43%</b>	<b>50599</b>	<b>60.82%</b>
5.2.1	Neonatal (upto 1 month)	1872	6.60%	1781	6.44%	5422	6.52%
5.2.2	Road Traffic Accident - Trauma	3638	12.83%	3455	12.50%	10513	12.64%
5.2.3	Accidental Poisoning	1700	5.99%	1673	6.05%	5169	6.21%
5.2.4	Cardiac/Cardio Vascular	1401	4.94%	1454	5.26%	4327	5.20%
5.2.5	Others	8507	29.99%	8621	31.18%	25168	30.25%
5.2.6	Total number of IFTs (5.1.2+5.2)	<b>28362</b>	<b>100.00%</b>	<b>27647</b>	<b>100.00%</b>	<b>83198</b>	<b>100.00%</b>
<b>5.3</b>	<b>AN Mother/Infant Mother - Follow-Up Data</b>						
5.3.1	Number of Maternal Mortality at Hospital	9	0.05%	8	0.04%	21	0.04%
5.3.2	Number of Infant Mortality at Hospital	8	0.04%	2	0.01%	12	0.02%
<b>5.4</b>	<b>Neo-natal transport Data</b>						
5.4.1	Neonatal cases transported in Neo-natal ambulances	933	45.18%	939	48.83%	2781	46.80%
5.4.2	Total Neonatal cases transported (Ref. 4.15)	2065	100.00%	1923	100.00%	5942	100.00%
<b>6</b>	<b>Availed Tribal case count</b>						
6.1	Total number of cases taken from Tribal areas	1607	NA	1720	NA	5002	NA
<b>7</b>	<b>Critical Life Saved</b>						
7.1	Total Number of Lives Saved***	3153	NA	3215	NA	9604	NA
<b>8</b>	<b>Death En-route Case Details</b>						
8.1	Total number of cases where victims "Vitals were not recordable"	86	NA	84	NA	241	NA

## Financial Performance

10	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
10.1	108 Call center Salary Expenditure	23.72	71.17	19.65	58.90	4.07	-	12.27	-	
10.2	Ambulance Personnel Cost	382.70	1,148.09	346.01	1,032.08	36.69	-	116.01	-	
10.3	Care Personnel Cost	8.33	24.99	7.81	19.72	0.52	-	5.27	-	
10.4	Fuel Cost	211.67	635.01	239.34	693.64	-	(27.67)	-	(58.63)	Due to increased per month KM and per litre cost
10.5	Repairs and Maintenance	43.14	129.43	83.77	153.19	-	(40.63)	-	(23.76)	
10.6	Medical Consumables	18.95	56.86	6.70	42.22	12.25	-	14.64	-	
10.7	Ambulance Mobile Telephone Expenditure	3.71	11.13	4.70	13.51	-	(0.99)	-	(2.38)	
10.8	Replacement of Tyres	26.71	80.12	20.64	51.93	6.06	-	28.19	-	
10.9	Refurbishment of Ambulances	22.14	66.42	19.18	29.73	2.96	-	36.70	-	
10.1	Uniform	4.22	12.66	1.62	5.92	2.59	-	6.74	-	
10.11	Vehicle Insurance	9.10	27.30	-	26.63	9.10	-	0.67	-	
10.12	Training Cost	22.62	67.86	11.13	30.37	11.49	-	37.49	-	
10.13	Other Insurance	-	-	-	-	-	-	-	-	
10.14	Annual Maintenance	0.24	0.72	-	0.64	0.24	-	0.08	-	
10.15	Other Salaries- Support Staff	51.46	154.37	43.18	106.51	8.28	-	47.87	-	
10.16	Marketing Expenditure	14.25	42.75	0.97	13.07	13.28	-	29.68	-	
10.17	Travelling Cost	12.06	36.18	10.58	31.64	1.48	-	4.54	-	
10.18	Administrative Expenditure (Telephone, Electricity, house keeping, security, office expenditures)	35.51	106.53	32.55	114.15	2.96	-	-	(7.61)	
	<b>Sub Total</b>	<b>890.53</b>	<b>2,671.59</b>	<b>847.83</b>	<b>2,423.85</b>	<b>111.99</b>	<b>(69.29)</b>	<b>340.14</b>	<b>(92.39)</b>	

	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
	<b>Non Recurrent Cost</b>									
1	Sense - Call Center Equipment	5.85	17.54	0.01	11.90	5.84	-	5.64	-	
2	Training Material	1.88	5.65		-	1.88	-	5.65	-	
3	NDME -Medical equipment	26.23	78.68	1.31	9.51	24.92	-	69.17	-	
4	Infrastructure - Emergency Response Center	0.63	1.88		-	0.63	-	1.88		
5	One Time Shifting Charges	-	-		-	-	-	-		
	<b>Sub Total</b>	<b>34.58</b>	<b>103.75</b>	<b>1.32</b>	<b>21.41</b>	<b>33.27</b>	<b>-</b>	<b>82.34</b>	<b>-</b>	
	<b>Total</b>	<b>925.12</b>	<b>2,775.35</b>	<b>849.15</b>	<b>2,445.26</b>	<b>145.26</b>	<b>(69.29)</b>	<b>422.48</b>	<b>(92.39)</b>	
	ECC	24.03	72.10	5.51	21.90	18.53	-	50.20	-	
	<b>Grand Total</b>	<b>949.15</b>	<b>2,847.45</b>	<b>854.65</b>	<b>2,467.16</b>	<b>163.78</b>	<b>(69.29)</b>	<b>472.68</b>	<b>(92.39)</b>	

**Note:** Budgeted during month : 949.15 No. of line items under utilized during month **18**  
 Budget released during month : 825.57 No. of line items over utilized during month **3**  
 Expenditure during month : 854.65  
**Savings during month : 94.50**

**Note:** Budgeted upto month : 2,847.45 No. of line items under utilized upto month **17**  
 Budget released upto month : 2,930.09 No. of line items over utilized upto month **4**  
 Expenditure upto month : 2,467.16  
**Savings upto month : 380.29**

## Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles(Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	439	204	643
2	Number of Ambulances modified	439	204	643
3	Number of Ambulances Launched during the month*	70	0	70
4	Number of ambulances handed over to IRCS	0	0	0
5	Number of Ambulance on road for the month	420	193	613
6	Number of Ambulance Off road for the month (Down due to breakdown/Accident/FC/ Manpower shortage)	3-Kancheepuram 3-Madurai 2-Pudukkottai 3-Ramanathapuram 1-Thiruvarur 1-Tirunelveli 3-Tirupur 3-Villupuram	2-Ariyalur 3-Karur 1-Nagapattinam 1-Sivagangai 1-Thanjavur 2-Vellore 1-Villupuram	30
	A)Down due to Condemnation	(Already replaced with new ambulances - 10) Yet to be replaced - 2		2
	B)Down due to Refurbishment /Accident	26		26
	C)Down due to Manpower shortage	2		2
7	Spare ambulances used in Districts	1-Chennai 1-Coimbatore 1-Dharmapuri 3-Kancheepuram 2-Madurai 1-Nagapattinam 1-Pudukkottai 2-Ramanathapuram 1-Thanjavur 1-Theni 1-Thiruvallur 1-Thiruvanamalai 1-Thiruvarur 1-Thoothukudi 2-Tiruchirapalli 3-Tirunelveli 1-Tirupur 2-Vellore 1-Villupuram 2-Virudhunagar	1-Ariyalur 1-Cuddalore 1-Dharmapuri 1-Dindigul 1-Erode 1-Kanyakumari 1-Krishnagiri 1-Namakkal 2-Salem 2-Sivagangai 2-The Nilgris 1-Thiruvarur 3-Vellore 3-Villupuram	50

\* 30 4WD ambulances for Hilly Terrain and 40 ambulances towards replacement

## Annexure B: District Wise Distribution of Ambulances

Districts	Count of Ambulances
ARIYALUR	11
CHENNAI	31 + 2 Neonatal ambulances
COIMBATORE	23
CUDDALORE	25 + 1 NN
DHARMAPURI	17 + 1 NN
DINDIGUL	17 + 1 NN
ERODE	20
KANCHEEPURAM	37 + 2 NN
KANYAKUMARI	9 + 1 NN
KARUR	13
KRISHNAGIRI	15 + 1 NN
MADURAI	19 + 1 NN
NAGAPATTINAM	17
NAMAKKAL	14
PERAMBALUR	10 + 1 NN
PUDUKOTTAI	15 + 1 NN
RAMANATHAPURAM	17 + 1 NN
SALEM	22 + 1 NN
SIVAGANGAI	14
THANJAVUR	18 + 1 NN
THE NILGIRIS	11
THENI	11 + 1 NN
THIRUVALLUR	32 + 1 NN
THIRUVANAMALAI	26 + 1 NN
THIRUVARUR	14 + 1 NN
THOOTHUKUDI	13 + 1 NN
TIRUCHIRAPALLI	20 + 1 NN
TIRUNELVELI	22 + 1 NN
TIRUPUR	18
VELLORE	38 + 2 NN
VILLUPURAM	33 + 1 NN
VIRUDHUNAGAR	15 + 1 NN
<b>Grand Total</b>	<b>643</b>



**Annexure C: District Wise Trip Details**

1st -30th Jun 2014						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	33	5105	5.16	93710	95	18
THANJAVUR	19	2688	4.72	109024	191	41
MADURAI	20	2803	4.67	95175	159	34
COIMBATORE	23	3178	4.61	97364	141	31
CUDDALORE	26	3581	4.59	152875	196	43
KANCHEEPURAM	39	5329	4.55	226195	193	42
TIRUPUR	18	2391	4.43	102261	189	43
THENI	12	1581	4.39	76741	213	49
VILLUPURAM	34	4340	4.25	216624	212	50
SIVAGANGAI	14	1779	4.24	96940	231	54
TIRUCHIRAPALLI	21	2641	4.19	110002	175	42
DHARMAPURI	18	2262	4.19	119176	221	53
THIRUVALLUR	33	4134	4.18	178431	180	43
SALEM	23	2877	4.17	121351	176	42
NAMAKKAL	14	1729	4.12	70736	168	41
PUDUKKOTAI	16	1887	3.93	90252	188	48
KRISHNAGIRI	16	1883	3.92	101745	212	54
THIRUVANNAMALAI	27	3116	3.85	180238	223	58
NAGAPATTINAM	17	1912	3.75	102977	202	54
ERODE	20	2238	3.73	85383	142	38
ARIYALUR	11	1198	3.63	48625	147	41
VELLORE	40	4355	3.63	257525	215	59
THIRUVARUR	15	1622	3.60	80182	178	49
DINDIGUL	18	1934	3.58	95681	177	49
KANYAKUMARI	10	1058	3.53	41765	139	39
TIRUNELVELI	23	2404	3.48	131284	190	55
THOOTHUKUDI	14	1445	3.44	77029	183	53
RAMANATHAPURAM	18	1833	3.39	111026	206	61
VIRUDHUNAGAR	16	1601	3.34	88848	185	55
PERAMBALUR	11	984	2.98	41249	125	42
KARUR	13	1026	2.63	49250	126	48
THE NILGRIS	11	619	1.88	44269	134	72
<b>TOTAL</b>	<b>643</b>	<b>77533</b>	<b>4.02</b>	<b>3493933</b>	<b>181</b>	<b>45</b>

1st Apr -30th Jun 2014						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	32	15044	5.11	273503	93	18
CUDDALORE	26	11085	4.69	465480	197	42
THANJAVUR	19	7995	4.62	316603	183	40
COIMBATORE	23	9642	4.61	303691	145	31
MADURAI	21	8346	4.44	285332	152	34
THENI	11	4576	4.44	219282	213	48
TIRUPUR	17	6908	4.38	296898	188	43
KANCHEEPURAM	39	15539	4.34	662584	185	43
THIRUVALLUR	32	12527	4.26	534299	182	43
SIVAGANGAI	14	5402	4.24	284079	223	53
TIRUCHIRAPALLI	21	8006	4.19	315367	165	39
VILLUPURAM	33	12548	4.14	639955	211	51
DHARMAPURI	18	6689	4.08	357919	219	54
SALEM	23	8643	4.07	366271	172	42
PUDUKKOTAI	16	5831	4.00	270075	185	46
NAMAKKAL	14	5085	3.99	205339	161	40
KRISHNAGIRI	16	5749	3.95	314775	216	55
THIRUVANNAMALAI	27	9402	3.83	537775	219	57
ARIYALUR	11	3817	3.81	164157	164	43
NAGAPATTINAM	17	5869	3.79	316666	205	54
VELLORE	40	13559	3.69	807627	220	60
ERODE	20	6801	3.68	266694	144	39
DINDIGUL	17	5772	3.66	283044	179	49
THIRUVARUR	14	4666	3.58	231559	178	50
KANYAKUMARI	10	3252	3.57	122281	134	38
TIRUNELVELI	23	7453	3.56	402186	192	54
THOOTHUKUDI	14	4503	3.53	227498	179	51
RAMANATHAPURAM	18	5605	3.42	335487	205	60
VIRUDHUNAGAR	16	4817	3.31	259467	178	54
PERAMBALUR	10	2903	3.09	130288	139	45
KARUR	13	3105	2.62	142883	121	46
THE NILGRIS	11	1984	1.98	142849	143	72
<b>TOTAL</b>	<b>640</b>	<b>233123</b>	<b>4.00</b>	<b>10481913</b>	<b>180</b>	<b>45</b>

## Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the month Jun'14		Upto the month (Apr'14 – Jun'14)	
		Count	%	Count	%
1	Number of cases admitted in Government Hospitals	61,641	87.65%	1,84,376	87.47%
2	Number of cases admitted in Private Hospitals	3,052	4.34%	9,400	4.46%
3	Others (Number of cases provided First aid only refused treatment, etc.)	5,631	8.01%	17,015	8.07%
<b>TOTAL</b>		<b>70,324</b>	<b>100.00</b>	<b>2,10,791</b>	<b>100.00</b>

**Annexure E: District Wise Emergency Cases Handled (Jun 2014)**

Jun'14																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	11	33	23	26	18	18	20	39	10	13	16	20	17	14	11	16	18	23
Accidental Poisoning	79	82	182	165	131	98	112	176	36	38	73	136	119	88	50	114	89	151
Acute Abdomen	126	395	202	424	244	113	151	546	72	97	114	181	216	134	144	183	217	192
Allergic Reactions		2	2	6	1	2		3	1		1					1	3	2
Animal Attack	53	13	48	125	58	41	25	86	17	15	38	40	78	34	15	50	43	49
Assault	74	147	106	155	116	79	79	136	65	40	35	115	120	76	41	101	73	117
Behavioral		1	1				1					1				1		
Cardiac/Cardio Vascular	54	288	186	188	117	77	119	230	47	47	60	146	112	102	51	86	97	159
Diabetes	10	61	27	30	15	9	20	40	12	10	16	19	13	13	11	20	17	30
Disasters due to Natural elements		1	1													1		1
Environmentals		2																
Epilepsy	31	236	106	76	61	38	52	159	31	39	32	81	41	53	18	37	38	71
Fevers / Infections	22	127	64	133	47	18	34	115	42	14	31	38	39	28	33	25	61	58
Fire/Burns	7	49	15	13	10	14	10	67	11	5	13	24	21	11	7	32	22	24
Hazmat (Hazardous Material)																		1
Industrial		2	1					2	1			3						1
Neonatal (upto 1 month)	20	189	33	40	105	49	42	128	31	25	57	70	32	38	19	41	57	62
Others	15	148	43	41	29	17	36	77	9	9	12	20	20	17	10	16	47	32
Paediatric (1-12 years)	1	4	2	1		4	3	15	2	2	4	2	4	3	3	3	3	7
Pregnancy related	370	633	496	831	532	469	406	1190	199	252	623	675	380	330	237	538	448	641
Respiratory	26	295	143	111	53	37	61	211	37	22	31	78	60	72	24	36	43	74
Stroke/Cerebrovascular Accidents	28	227	118	91	60	22	89	155	28	45	30	77	59	68	26	57	48	88
Suicide attempt	6	33	10	24	5	4	14	28	1	3	8	16	11	14	5	2	3	15
Trauma (non Vehicular)	31	427	141	137	70	98	119	232	66	40	41	137	103	81	37	56	63	109
Trauma (Vehicular)	160	936	785	611	395	523	546	1041	218	182	461	598	297	379	151	317	300	601
Unconscious	18	309	117	59	21	25	60	122	22	23	15	67	34	36	15	26	30	65
<b>Grand Total</b>	<b>1131</b>	<b>4607</b>	<b>2829</b>	<b>3261</b>	<b>2070</b>	<b>1737</b>	<b>1979</b>	<b>4759</b>	<b>948</b>	<b>908</b>	<b>1695</b>	<b>2524</b>	<b>1759</b>	<b>1577</b>	<b>897</b>	<b>1743</b>	<b>1702</b>	<b>2550</b>
Number of cases/ambulance	103	140	123	125	115	97	99	122	95	70	106	126	103	113	82	109	95	111
Number of cases/Ambulance/day	3.4	4.7	4.1	4.2	3.8	3.2	3.3	4.1	3.2	2.3	3.5	4.2	3.4	3.8	2.7	3.6	3.2	3.7

**District Wise Emergency Cases Handled...contd (Jun 2014)**

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	19	11	12	33	27	15	14	21	23	18	40	34	16	643
Accidental Poisoning	75	135	26	109	128	182	91	66	84	131	116	156	337	56	3611
Acute Abdomen	179	248	88	150	409	274	186	121	229	170	188	345	457	125	6920
Allergic Reactions		7	2		1	2	1			3	1	1		1	43
Animal Attack	45	73		40	64	88	40	32	67	54	23	65	118	31	1568
Assault	81	132	20	60	87	86	93	66	126	107	78	144	135	43	2933
Behavioral		1		1			1			1		1			10
Cardiac/Cardio Vascular	85	120	59	75	240	117	105	80	127	141	165	228	125	82	3915
Diabetes	16	15	10	19	46	27	13	16	24	23	18	54	34	8	696
Disasters due to Natural elements		1			4	1						1			11
Environmentals					1		1	1		1	2				8
Epilepsy	33	60	17	23	109	84	32	33	62	34	75	113	91	48	2014
Fevers / Infections	33	32	14	22	84	63	44	23	62	62	36	56	86	35	1581
Fire/Burns	22	23	7	7	40	28	19	18	27	23	22	46	61	31	729
Hazmat (Hazardous Material)															1
Industrial		1			2					1		1			15
Neonatal(upto 1 month)	35	71	23	39	70	76	27	48	67	44	46	174	114	51	1923
Others	27	34	7	19	50	37	21	19	35	25	39	41	53	13	1018
Paediatric(1-12years)	1	3	1		7	6	3	3	9	3	7	9	6	3	124
Pregnancy related	473	670	145	430	1073	1032	342	388	751	565	384	1433	1202	501	18639
Respiratory	43	70	26	40	146	79	73	30	57	75	79	107	97	29	2365
Stroke/CerebroVascular Accidents	39	59	27	50	119	80	48	40	82	67	88	89	94	33	2231
Suicide attempt	7	14	1	6	21	15	8	3	9	9	26	15	20	9	365
Trauma (non Vehicular)	66	118	33	84	184	116	84	56	97	97	100	118	136	53	3330
Trauma (Vehicular)	373	533	55	287	711	404	247	238	462	510	572	726	677	291	14587
Unconscious	23	38	18	21	131	62	18	30	44	31	50	73	62	22	1687
<b>Grand Total</b>	<b>1656</b>	<b>2458</b>	<b>579</b>	<b>1482</b>	<b>3727</b>	<b>2859</b>	<b>1497</b>	<b>1311</b>	<b>2421</b>	<b>2177</b>	<b>2115</b>	<b>3996</b>	<b>3905</b>	<b>1465</b>	<b>70324</b>
Number of cases/ambulance	118	129	53	124	113	106	100	94	115	95	118	100	115	92	109
Number of cases/Ambulance/day	3.9	4.3	1.8	4.1	3.8	3.5	3.3	3.1	3.8	3.2	3.9	3.3	3.8	3.1	3.6

# District Wise Emergency Cases Handled (Apr'14 – Jun'14)

Apr'14 - Jun'14																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	11	32	23	26	18	17	20	39	10	13	16	21	17	14	10	16	18	23
Accidental Poisoning	252	267	475	616	392	273	310	556	95	122	242	434	372	255	159	360	224	390
Acute Abdomen	396	1110	626	1207	584	309	428	1425	199	222	336	564	650	352	354	423	591	471
Allergic Reactions	3	4	8	12	3	6	0	10	2	1	3	4	7	1	3	3	3	5
Animal Attack	167	32	142	399	174	108	77	303	46	68	86	151	247	128	58	182	170	155
Assault	233	463	330	527	337	247	252	388	207	163	177	333	357	227	143	347	290	372
Behavioral	0	2	1	0	0	0	1	1	0	0	0	1	0	0	0	1	1	1
Cardiac/Cardio Vascular	186	819	588	574	319	259	358	706	135	147	189	442	335	288	154	260	361	430
Diabetes	24	180	99	91	50	26	59	132	39	23	41	72	48	46	29	48	33	87
Disasters due to Natural elements	0	4	1	0	0	0	0	1	0	0	0	0	0	0	0	1	0	1
Environmentals	0	2	2	0	0	1	0	3	0	0	0	0	0	1	0	0	0	0
Epilepsy	76	684	296	224	160	124	159	469	70	84	90	206	153	129	54	105	97	204
Fevers / Infections	66	320	145	279	103	56	86	270	78	59	65	95	104	69	83	75	148	133
Fire/Burns	28	138	70	109	36	50	46	143	27	23	45	78	47	44	24	60	59	79
Hazmat (Hazardous Material)	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Industrial	0	4	4	0	0	0	0	6	1	0	1	3	0	0	0	0	1	2
Neonatal (upto 1 month)	82	551	127	151	320	146	118	340	82	76	172	247	85	146	65	122	147	230
Others	41	460	159	130	86	62	106	244	41	50	49	82	81	51	33	49	108	91
Paediatric(1-12years)	6	22	6	15	11	16	8	42	3	5	7	7	6	7	3	6	7	14
Pregnancy related	1126	1820	1684	2641	1707	1486	1381	3526	761	751	1965	1993	1107	1020	708	1705	1336	2076
Respiratory	63	875	404	316	146	114	194	547	106	88	112	229	183	185	84	118	152	263
Stroke/CerebroVascular Accidents	113	689	329	288	153	107	278	447	81	118	88	221	189	226	78	144	140	245
Suicide attempt	20	113	31	71	22	13	36	79	7	8	22	34	34	39	16	12	19	41
Trauma (non Vehicular)	97	1337	473	364	254	261	321	694	178	119	152	395	318	240	104	198	220	349
Trauma (Vehicular)	498	2794	2257	1892	1195	1427	1687	3221	645	577	1234	1752	980	1049	452	1090	1007	1896
Unconscious	54	867	324	146	56	84	133	350	63	51	51	184	82	89	51	81	90	163
Grand Total	3531	13557	8581	10053	6108	5175	6038	13903	2866	2755	5127	7527	5385	4592	2655	5391	5204	7699
Number of cases/ambulance	321	419	373	387	339	299	297	353	287	212	320	364	317	328	257	337	289	330
Number of cases/Ambulance/day	3.5	4.6	4.1	4.2	3.7	3.3	3.3	3.9	3.1	2.3	3.5	4.0	3.5	3.6	2.8	3.7	3.2	3.6

**District Wise Emergency Cases Handled (Apr'14 – Jun'14)...Contd**

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	19	11	11	32	27	14	14	21	23	17	40	33	16	640
Accidental Poisoning	238	408	79	297	397	550	262	201	320	376	337	499	856	174	10788
Acute Abdomen	461	663	222	385	1108	731	502	325	597	510	498	922	1139	342	18652
Allergic Reactions	2	11	3	2	3	6	4	0	2	8	3	1	3	3	129
Animal Attack	146	236	17	104	187	282	141	97	208	193	82	228	349	93	5056
Assault	255	410	88	216	286	310	252	206	399	407	256	476	395	166	9515
Behavioral	0	1	0	1	0	0	1	0	0	1	0	1	1	0	15
Cardiac/Cardio Vascular	257	385	156	278	697	364	293	229	347	415	437	678	402	190	11678
Diabetes	42	37	22	58	124	67	47	37	64	70	59	145	90	31	2020
Disasters due to Natural elements	0	1	0	0	4	1	2	1	0	0	0	1	1	0	19
Environmentals	0	2	0	0	1	0	1	1	2	2	2	1	1	0	22
Epilepsy	80	180	52	96	361	219	101	88	191	160	185	308	265	113	5783
Fevers / Infections	59	75	38	66	219	155	84	64	122	141	115	174	238	82	3866
Fire/Burns	61	78	16	25	129	88	50	50	70	90	61	131	134	68	2157
Hazmat (Hazardous Material)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
Industrial	1	1	0	0	2	0	1	0	3	2	0	1	1	0	34
Neonatal(upto 1 month)	88	197	63	93	210	270	69	145	214	168	147	622	289	160	5942
Others	77	124	35	57	174	93	67	63	93	92	106	137	152	36	3229
Paediatric(1-12years)	6	6	4	5	18	22	8	5	19	8	11	29	22	8	362
Pregnancy related	1442	2015	514	1255	3257	3119	1072	1259	2223	1685	1186	4589	3636	1565	57610
Respiratory	111	209	78	110	482	230	185	126	197	244	197	354	302	102	7106
Stroke/Cerebrovascular Accidents	137	190	76	150	350	230	146	135	246	201	256	278	279	99	6707
Suicide attempt	23	38	4	19	83	50	23	12	30	22	40	41	62	22	1086
Trauma (non Vehicular)	216	296	125	206	585	339	229	188	324	287	275	421	411	177	10153
Trauma (Vehicular)	1227	1603	212	767	2250	1274	715	783	1449	1527	1682	2232	1948	927	44249
Unconscious	70	104	39	65	329	171	45	78	124	88	143	183	185	67	4610
<b>Grand Total</b>	<b>4999</b>	<b>7270</b>	<b>1843</b>	<b>4255</b>	<b>11256</b>	<b>8571</b>	<b>4300</b>	<b>4093</b>	<b>7244</b>	<b>6697</b>	<b>6078</b>	<b>12452</b>	<b>11161</b>	<b>4425</b>	<b>210791</b>
Number of cases/ambulance	357	383	168	375	348	317	300	292	345	291	351	309	335	277	330
Number of cases/Ambulance/day	3.9	4.2	1.8	4.1	3.8	3.5	3.3	3.2	3.8	3.2	3.9	3.4	3.7	3.0	3.6

**Annexure F: District Wise Kilometre Run & Kilometre / Litre Details**

Sl.No	District	Ambulance Count	During the month Jun 2014		Ambulance Count	Upto the month Apr'14-Jun'14	
			KM	Kmpl		KM	Kmpl
1	ARIYALUR	11	48625	9.45	11	164157	9.31
2	CHENNAI	33	93710	8.11	32	273503	8.22
3	COIMBATORE	23	97364	9.17	23	303691	9.39
4	CUDDALORE	26	152875	9.56	26	465480	9.50
5	DHARMAPURI	18	119176	9.09	18	357919	9.30
6	DINDIGUL	18	95681	8.22	17	283044	8.35
7	ERODE	20	85383	8.32	20	266694	8.33
8	KANCHEEPURAM	39	226195	9.20	39	662584	9.32
9	KANYAKUMARI	10	41765	7.58	10	122281	7.73
10	KARUR	13	49250	8.69	13	142883	8.53
11	KRISHNAGIRI	16	101745	8.99	16	314775	8.92
12	MADURAI	20	95175	10.01	21	285332	9.81
13	NAGAPATTINAM	17	102977	8.69	17	316666	8.62
14	NAMAKKAL	14	70736	8.86	14	205339	8.85
15	PERAMBALUR	11	41249	10.17	10	130288	9.98
16	PUDUKOTTAI	16	90252	10.51	16	270075	10.55
17	RAMANATHAPURAM	18	111026	10.91	18	335487	10.87
18	SALEM	23	121351	8.97	23	366271	8.98
19	SIVAGANGAI	14	96940	8.98	14	284079	9.02
20	THANJAVUR	19	109024	8.76	19	316603	8.72
21	THE NILGIRIS	11	44269	6.44	11	142849	6.47
22	THENI	12	76741	10.71	11	219282	10.68
23	TIRUPUR	18	102261	9.46	17	296898	9.84
24	THIRUVALLUR	33	178431	9.62	32	534299	9.58
25	THIRUVANNAMALAI	27	180238	10.26	27	537775	10.27
26	THIRUVARUR	15	80182	9.70	14	231559	9.44
27	THOOTHUKUDI	14	77029	8.74	14	227498	8.80
28	TIRUCHIRAPPALLI	21	110002	10.04	21	315367	10.14
29	TIRUNELVELI	23	131284	9.95	23	402186	10.23
30	VELLORE	40	257525	9.19	40	807627	9.33
31	VILLUPURAM	34	216624	8.72	33	639955	8.65
32	VIRUDHUNAGAR	16	88848	10.22	16	259467	10.23
<b>TOTAL</b>		<b>643</b>	<b>3493933</b>	<b>9.23</b>	<b>640</b>	<b>10481913</b>	<b>9.25</b>



**Annexure G: Human Resources Details- Manpower count and Attrition Count (Jun'14)**

S. No	Associate Classification	Head Count								
		During the month (New)			Upto the month			Current month		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	15	5	20	35	10	45	92	77	169
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	16	11	27	37	30	67	1005	490	1495
5	EMT (Under Training)									
6	Pilot (Trained)	0	0	0	53	0	53	1574	0	1574
7	Pilot (Under Training)									
8	Operations Staff	4	0	4	8	0	8	67	5	72
9	Support Staff	2	0	2	7	4	11	64	25	89
Total		37	16	53	140	44	184	2802	597	3399

Sl No.	Associate Attrition	Attrition Count					
		During the month			Up to the month		
		Male	Female	Total	Male	Female	Total
1	Emergency Response officers (ERO)	4	1	5	8	9	17
2	EMT	5	7	12	15	16	31
3	Pilot	13	0	13	31	0	31
4	Operations Staff	2	0	2	7	0	7
5	Support Staff	5	1	6	9	5	14
Total		29	9	38	70	30	100

## Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in Jun 2014 is zero.

Total MoU's signed with private hospitals from 15<sup>th</sup> Sep '08 to 30<sup>th</sup> Jun 2014 =1806.

## Annexure I – Call and Dispatch Average Handle Time

S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call to Dispatch Time	0:04:04	43%	00:03:40
2	Average Time taken from Base to Scene/Incident	0:18:28	42%	00:17:57
3	Average Time taken at the Scene / Incident Location	0:12:26	42%	00:12:07
4	Average Time taken from Scene to Hospital	0:35:44	46%	00:35:12
5	Average Time taken from Call to Hospital	1:11:08	43%	01:09:12

Jun 2014 - Call to scene Split up								
Call to scene	IFT	IFT %	IFT Rural	IFT Urban	NON - IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0- 5 min	5108	18.5	3552	1556	1636	3.8	1093	543
5- 10 min	5634	20.4	3662	1972	6143	14.4	3749	2394
10 - 15 min	2321	8.4	1434	887	6690	15.7	4377	2313
15 - 20 min	2466	8.9	1775	691	6644	15.6	4776	1868
20 - 25 min	2356	8.5	1829	527	5551	13.0	4418	1133
25 - 30 min	2158	7.8	1742	416	4425	10.4	3710	715
30 - 35 min	1828	6.6	1495	333	3434	8.0	2944	490
35 - 40 min	1516	5.5	1218	298	2453	5.7	2141	312
40 - 45 min	1182	4.3	991	191	1847	4.3	1664	183
45 - 50 min	906	3.3	757	149	1276	3.0	1159	117
50 - 55 min	589	2.1	495	94	870	2.0	808	62
55 - 60 min	437	1.6	364	73	548	1.3	513	35
> 60 min	1146	4.1	923	223	1160	2.7	1067	93
<b>Total cases</b>	<b>27647</b>	<b>100.0</b>	<b>20237</b>	<b>7410</b>	<b>42677</b>	<b>100.0</b>	<b>32419</b>	<b>10258</b>

Jun 2014 - Call to hospital Split up								
Call to hospital	IFT	IFT %	IFT Rural	IFT Urban	NON IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0 -10 min	63	0.2	40	23	1784	4.2	1050	734
10 -20 min	152	0.5	53	99	3435	8.0	1958	1477
20 - 30 min	652	2.4	265	387	4685	11.0	2971	1714
30 - 40 min	1539	5.6	858	681	5607	13.1	3872	1735
40 - 50 min	2245	8.1	1600	645	5719	13.4	4320	1399
50 - 60 min	2831	10.2	2193	638	5543	13.0	4465	1078
>60 min	20165	72.9	15228	4937	15904	37.3	13783	2121
<b>Total cases</b>	<b>27647</b>	<b>100.0</b>	<b>20237</b>	<b>7410</b>	<b>42677</b>	<b>100.0</b>	<b>32419</b>	<b>10258</b>

	IFT			Non-IFT		
District	Call - Wheel	Base - Scene	Call to Scene	Call - Wheel	Base - Scene	Call to Scene
ARIYALUR	0:03:37	0:19:37	0:23:14	0:04:19	0:25:24	0:29:43
CHENNAI	0:04:18	0:10:33	0:14:51	0:04:39	0:10:46	0:15:25
COIMBATORE	0:03:03	0:11:22	0:14:25	0:03:51	0:12:30	0:16:21
CUDDALORE	0:03:41	0:15:03	0:18:43	0:04:42	0:21:58	0:26:39
DHARMAPURI	0:03:12	0:17:56	0:21:08	0:04:02	0:20:38	0:24:40
DINDIGUL	0:03:24	0:17:21	0:20:45	0:03:47	0:17:02	0:20:49
ERODE	0:03:15	0:13:20	0:16:36	0:03:52	0:14:24	0:18:15
KANCHEEPURAM	0:04:02	0:17:21	0:21:23	0:04:24	0:16:56	0:21:20
KANYAKUMARI	0:03:29	0:18:49	0:22:18	0:04:01	0:16:59	0:21:00
KARUR	0:04:02	0:17:14	0:21:16	0:04:12	0:18:42	0:22:55
KRISHNAGIRI	0:03:21	0:19:14	0:22:35	0:04:09	0:23:34	0:27:44
MADURAI	0:03:28	0:17:03	0:20:30	0:04:20	0:16:55	0:21:15
NAGAPATTINAM	0:03:51	0:18:22	0:22:14	0:04:19	0:23:09	0:27:28
NAMAKKAL	0:03:31	0:12:55	0:16:26	0:03:41	0:14:46	0:18:27
PERAMBALUR	0:03:53	0:21:04	0:24:57	0:04:20	0:23:16	0:27:36
PUDUKOTTAI	0:03:31	0:18:51	0:22:22	0:04:12	0:21:56	0:26:08
RAMANATHAPURAM	0:03:42	0:23:23	0:27:06	0:03:54	0:24:03	0:27:58
SALEM	0:03:12	0:15:36	0:18:48	0:04:02	0:18:45	0:22:47
SIVAGANGAI	0:03:40	0:19:38	0:23:18	0:04:16	0:24:22	0:28:38
THANJAVUR	0:03:45	0:21:43	0:25:28	0:04:02	0:20:56	0:24:58
THE NILGIRIS	0:03:29	0:21:17	0:24:47	0:03:44	0:28:38	0:32:21
THENI	0:03:12	0:17:41	0:20:53	0:03:34	0:17:09	0:20:43
THIRUVALLUR	0:03:42	0:19:13	0:22:56	0:04:29	0:19:51	0:24:20
THIRUVANNAMALAI	0:03:37	0:21:07	0:24:44	0:04:22	0:24:03	0:28:25
THIRUVARUR	0:03:46	0:19:10	0:22:56	0:05:01	0:21:45	0:26:47
THOOTHUKUDI	0:03:38	0:24:49	0:28:27	0:04:04	0:21:46	0:25:50
TIRUCHIRAPPALLI	0:03:41	0:20:10	0:23:51	0:04:19	0:21:04	0:25:23
TIRUNELVELI	0:03:34	0:19:48	0:23:21	0:03:53	0:18:59	0:22:52
TIRUPUR	0:03:19	0:12:39	0:15:58	0:04:10	0:15:40	0:19:50
VELLORE	0:03:41	0:18:17	0:21:57	0:04:12	0:19:40	0:23:52
VILLUPURAM	0:03:41	0:20:04	0:23:45	0:04:38	0:24:21	0:29:00
VIRUDHUNAGAR	0:03:40	0:22:06	0:25:46	0:03:58	0:22:39	0:26:37
<b>State Average</b>	<b>0:03:38</b>	<b>0:17:54</b>	<b>0:21:32</b>	<b>0:04:15</b>	<b>0:19:17</b>	<b>0:23:31</b>


## Annexure J: Interesting Emergency Case

### Emergency case 1

Case Details Format	
Case ID	2689398
Date	20.6.14
Assign Time	15.31
Ambulance Location	TMCH
District	Theni
Name of EMT	Mr. Senthil
ID Number	23381
Name of Pilot	R.Pandi
ID Number	32402
Patient details	
Age	One day
Gender	Female
Name	B/O Suganya
Emergency Type	Neonatal
Level of Consciousness	Conscious
Case Details (Description)	<p>Theni Neonatal Ambulance was called to transport a 1 day female neonate from Periyakulam GH to Theni Medical College. She had Choanal atresia (congenital anomaly where the back of the nasal passage is blocked) and Thick Meconium aspiration. She was born at 38 weeks gestation to a 25years old mother; her birth weight was 1.6kg. Immediately Our NEMT Mr. Senthil reached the scene and assessed the neonate. While receiving the neonate had peripheral cyanosis and her vitals were Skin condition -Cyanosis,Cool, CRT- &lt;3sec, Temperature- 36 C, HR- 110b/m, Pulse volume- weak, Cry and movements- weak, RR-78b/m, SpO2- 77% ( without oxygen), 82% (with oxygen), CBG-78mg/dl, DOWNES score-7/10. As per ERCP advice Dextrose 10% infusion was administered.</p> <p>Enroute to the hospital Suddenly baby went to Cardiac Pulmonary Arrest. After 20 minutes of vigorous resuscitation with CPR and Positive Pressure ventilation, she got the pulse of 160/min and spontaneous respiration. Then the Neonate was safely shifted to Theni Medical college with the stable vitals Skin Condition -pink and warm, CRT - &lt;3sec, Temperature- 36.5C, HR- 160b/m, Cry – Present ,movements-present, RR-70b/m, SpO2- 84% (with oxygen).</p>



## Emergency Case – 2

Case Details Format	
Case ID	2643969
Date	17.06.14
Assign Time	10:47
Ambulance Location	Madurai Periyar
District	Madurai
Name of EMT	Sevugamoorthy
ID Number	11385
Name of Pilot	Manikaraja .M
ID Number	18881
	
Patient receiving treatment at hospital during	
Patient details	
Age	45
Gender	Female
Name	Mrs.Rajalakshmi
Contact Number (Patient / informer)	
Emergency Type	Case of TTA
Level of Consciousness	Patient Responding to Painful stimuli
Case Details	<p>The incident took place yesterday afternoon when 45-year-old Sevugamoorthy was crossing the railway tracks on foot. The victim, who deals in garments, lived with his family at Madurai district came under an oncoming train while crossing tracks on foot despite seeing an approaching train. In the wildest of his dreams, he would not have imagined that he would lose both his legs. The bystanders those who encountered the incident immediately called 108. Our 108 ambulance of Madurai district responded to the call immediately. EMT prepared as soon as pre arrival intimation is received. The victim suffered severe bleeding from the crushed part of the leg. EMT and Pilot used the scoop board to lift down the victim from the bridge. While assessing the victim, EMT found that the victim's vital signs were BP - 90/60mmHg, Pulse - 110/min, Respiration - 18/min and Spo2 - 90%.</p>
Prehospital Care Provided	<p>EMT immediately stopped the bleeding and started providing the Pre hospital care in the ambulance. EMT administered oxygen to the victim and conferenced with ERCP and followed the instruction provided by administering IV Fluids after initiating intravenous access. He also applied splint to the injured extremity and stabilised the injured part. The victim further got shifted to government hospital.</p>
Additional Challenges	
Photographs**	

### Emergency Case – 3

Case Details Format	
Case ID	2633832
Date	16.06.14
Assign Time	15:56
Ambulance Location	Thoothukudi
District	Thoothukudi
Name of EMT	T.Ramalakshmi
ID Number	039546
Name of Pilot	Manickam
ID Number	018910
Patient details	Home/Amby delivery
Age	30
Gender	Female
Name	Pappa
Contact Number (Patient / informer)	4612271013
Emergency Type	Alert
Level of Consciousness	Alert
Case Details	<p>On 16 June at 15:56 pm,Thoothukudi ambulance has received a call of pregnancy related emergency. This case is an IFT case referred to 108 from Pudukottai PHC. They rushed towards the scene within 13 minutes. EMT found that the victim is in advanced stage of labor with meconium staining and full dilatation. EMT immediately transported the victim into the ambulance and assessed the mother. Crowning stage was present and EMT decided to stop the ambulance and assisted the delivery . EMT prepared the delivery kit and provided reassurance to the mother.</p>
Prehospital Care Provided	<p>EMT assisted the delivery while enroute to the hospital. As soon as the newborn is delivered EMT immediately initiated neonatal resuscitation by performing suctioning, dry- warm and stimulate. EMT also taken ERCP conference and administered Inj. Oxytocin before the initiation of 3rd stage of labor. Vitals were monitored and IV RL administered. EMT also assisted the delivery of placenta and uterine massage was performed. After successful resuscitation both mother and newborn safely transported to Thoothukudi Government Hospital.</p>
Additional Challenges	
Photographs**	



EMT safely transported both mother and Newborn to the hospital after assisting the delivery in ambulance.

## Annexure K – Important Events & Photographs

**Event:** Hon'ble CM inaugurated 30 Four Wheel Drive ambulances for Hilly terrain and 40 BLS ambulances towards replacement on 25<sup>th</sup> June 2014 in the presence of our Health Minister, Chief Secretary, Health Secretary and other officials from Government of TamilNadu.



### Other Events:

- EDD/HRP data follow up thro VHN/Preg Mothers in every district by deputing an EMT in Major Govt Institutions. (100 identified Hospitals)
- Hot Spot analysis done in all locations to identify zero call villages and demo carried out in that villages to improve the utilisation.
- Demo's at Various PHC across the state

**Annexure L: AN – Cases Monthly Report (Jun '14)**

AN - Cases Monthly Report									
For the month of Jun 2014									
S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH/MC	Number of cases referred by PHC	Number of cases referred by GH/MC	Total Pregnancy Cases	Number of cases re-referred by FRU to Higher Level Institutions	Number of cases re-referred by referred institutions	Total Cases Re-referred
1	ARIYALUR	94	69	163	35	370	-	-	-
2	CHENNAI	5	122	84	40	633	-	-	-
3	COIMBATORE	82	104	209	61	496	-	-	-
4	CUDDALORE	128	260	275	145	831	-	-	-
5	DHARMAPURI	159	56	288	24	532	-	-	-
6	DINDIGUL	75	65	250	45	469	1	-	1
7	ERODE	83	52	174	26	406	-	-	-
8	KANCHEEPURAM	227	191	628	113	1190	-	-	-
9	KANYAKUMARI	6	15	129	29	199	-	-	-
10	KARUR	67	57	87	27	252	-	-	-
11	KRISHNAGIRI	171	96	294	38	623	-	-	-
12	MADURAI	99	98	324	99	675	-	-	-
13	NAGAPATTINAM	25	114	150	58	380	-	-	-
14	NAMAKKAL	100	54	151	33	330	-	-	-
15	THE NILGIRIS	31	16	57	32	145	-	-	-
16	PERAMBALUR	61	37	118	9	237	-	-	-
17	PUDUKOTTAI	128	193	188	72	538	-	-	-
18	RAMANATHAPURAM	102	133	119	53	448	-	-	-
19	SALEM	134	83	341	41	641	-	-	-
20	SIVAGANGAI	78	126	175	58	473	-	-	-
21	THANJAVUR	107	256	211	52	670	-	-	-
22	THENI	51	110	182	83	430	-	-	-
23	THIRUVALLUR	165	202	511	126	1073	-	-	-
24	THIRUVANNAMALAI	286	160	472	75	1032	-	-	-
25	THIRUVARUR	25	100	120	72	342	-	-	-
26	THOOTHUKUDI	37	80	206	62	388	-	-	-
27	TIRUCHIRAPPALLI	184	164	333	56	751	-	-	-
28	TIRUNELVELI	33	97	328	87	565	-	-	-
29	TIRUPUR	81	103	168	40	384	-	-	-
30	VELLORE	294	112	669	277	1433	-	-	-
31	VILLUPURAM	351	225	490	112	1202	1	-	1
32	VIRUDHUNAGAR	135	91	204	67	501	-	-	-
<b>Total</b>		<b>3604</b>	<b>3641</b>	<b>8098</b>	<b>2147</b>	<b>18639</b>	<b>2</b>	<b>0</b>	<b>2</b>



# Annexure M: Neonatal ambulance cases (Jun'14)

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
1	MADURAI	VALAYANKULAM PHC NEONATAL/ GOVERNMENT RAJAJI MEDICAL COLLEGE HOSPITAL(GRH)	ARASANOOR PHC	2	MADURAI GRH
			ARUPUKOTTAI GH	1	
			CHEKANURANI PHC	1	
			CHOLAVANDAN GH	1	
			DINDIGUL GH	2	
			KARAIKUDI GH	2	
			KEELAVALLAVU PHC	1	
			KOILPAPPAKUDI PHC	1	
			KOODAKOIL PHC	1	
			KOTTAMPATTI PHC	1	
			MATTAPARAI PHC	1	
			MELUR GH	1	
			NAGAMALAI PUDUKOTTAI PHC	1	
			OTHAKADAI PHC	1	
			RAJAKOOR PHC	1	
			SAMAYANALLUR PHC	1	
			SIVAGANGA MCH, SIVAGANGAI	2	
			THENI MEDICAL COLLEGE HOSPITAL, THENI	2	
			THIRUMANGALAM GH	7	
			TIRUPATTUR GH	1	
			USILAMPATTI GH	7	
			VALAYANKULAM PHC	1	
			VATHIPATTY PHC	1	
			VEERAGANUR PHC	1	
			VIKRAMANGALAM PHC _ MADURAI	1	
			<b>VALAYANKULAM PHC/GOVERNMENT RAJAJI MEDICAL COLLEGE HOSPITAL(GRH) NEONATAL- TOTAL</b>	<b>42</b>	
2	DHARMAPURI	DHARMAPURI MEDICAL COLLEGE	BAIRNATHAM PHC	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			BARUR PHC	1	
			BELRAMPATTY PHC	3	
			ERIYUR PHC	4	
			HANUMANTHAPURAM PHC	1	
			HARUR GH	10	
			HOSUR GH	2	
			INDUR PHC	2	
			K.N.PUDUR PHC	1	
			KADATHUR PHC	1	
			KAMBAINALLUR PHC	1	
			KARIMANGALAM PHC	6	
			LALIGAM PHC	3	
			MALLAPURAM.B PHC	1	
			MARANDAHALLI PHC	1	
			MORAPPUR PHC	6	
			NAGADESAMPATTY PHC	1	
			NULAHALLI PHC	6	
			PALAYAMPUDUR PHC	1	
			PANCHAPALLI PHC	1	
			PAPPARAPATTI PHC	2	
			PENNAGARAM GH	3	
			PERIYAMPATTI PHC	2	
			PERUMPALAI PHC	1	
			PULIKARAI PHC	4	
			RAMIYENAHALLI PHC	1	
			SHOLAKOTTAI PHC	1	
			THOPPUR PHC	2	
			KALIPETTAI PHC	3	HARUR GH
			BOOTHANATHAM PHC	1	
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	2	SALEM MEDICAL COLLEGE HOSPITAL
			KRISHNAGIRI GH, KRISHNAGIRI	2	
			HOSUR GH	1	
			HARUR GH	1	
			BANDAHALLI PHC	1	Not an emergency
			<b>DHARMAPURI MEDICAL COLLEGE TOTAL</b>	<b>80</b>	
3	CUDDALORE	CUDDALORE GH NEONATAL	MARUNGUR PHC	1	CUDDALORE GH
			KURINJIPADI GH	1	
			ORAIYUR PHC	1	
			PANRUTI GH	4	
			THIRUVANTHIPURAM PHC	2	
			VADALUR PHC	1	
			VRIDHACHALAM GH	2	
			KARAIKADU PHC	1	
			VELLAKARAI PHC	1	
			PERPERIYANKUPPAM PHC	1	
			NADUVEERAPATTU PHC	1	
			VRIDHACHALAM GH	2	MUNDIAMBakkam MCH, VILLUPURAM
			CUDDALORE GH	1	MAHATHMA GANDHI MEDICAL COLLEGE
			CUDDALORE GH	5	JIPMER HOSPITAL,PONDICHERRY
			RAMPACKAM PHC	1	CHIDAMBARAM GH
			CHIDAMBARAM GH	1	Not an emergency
			VRIDHACHALAM GH	1	Not an emergency
			<b>CUDDALORE GH NEONATAL TOTAL</b>	<b>27</b>	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
4	KANCHIPURAM	KANCHIPURAM - NEONATAL	CHEYAR GH	1	ICH
			CHENGALPET MCH	2	
			KANCHIPURAM GH	5	
			TAMBARAM GH	1	
			TIRUPATTUR GH	1	
			TIRUVANNAMALAI GH	5	
			VELLORE MCH (ADUKKAMPARAI)	2	IOG EGMORE
			PANRUTI PHC	1	
			TRICHY GH, TRICHY	1	
			VANDAVASI GH	2	CHENGALPET MCH
			KANCHIPURAM GH	1	
			RAMAPURAM PHC	1	
			PADALAM PHC	1	
			ATTUPAKKAM PHC	1	KANCHIPURAM GH
			PARANDUR PHC	1	
			PANAPAKKAM PHC	2	
			MADURAMANGALAM PHC	1	
			NATHERI PHC	1	
			MAMANDUR PHC	1	
			PUNNAI PHC	1	
			VENBAKKAM PHC	1	
			AVALOOR PHC	1	
			PERUNGALATHUR PHC	1	
			CHINNA EZHACHERI PHC	1	
			CHEYAR GH	2	VELLORE MCH (ADUKKAMPARAI)
			KANCHIPURAM GH	1	STANLEY MCH
			CHENGALPET MCH	1	KILPAUK MCH
			KANCHIPURAM GH	1	AMSHA PVT HOSPITAL
			CHENGALPET MCH	1	
			<b>KANCHIPURAM - NEONATAL</b>	<b>42</b>	
5	CHENNAI	ICH	VELLORE MCH (ADUKKAMPARAI)	2	ICH
			TIRUVANNAMALAI GH	2	
			TIRUPATTUR GH	2	
			PERUMAL PATTU PHC	2	
			SHENOY NAGAR PHC	5	
			PRASHANTH MULTI SPECIALITY HOSP	1	
			GUMMIDIPONDI GH	1	
			PONNERI JAYAM PVT HOSP	1	
			KILPAUK MCH	2	
			KODAMBAKKAM CHC	4	
			AYANAVARAM CHC	4	
			ARAKONAM GH	1	
			POZHICALUR PHC	1	
			KAVARAPETTAI PHC	2	
			PONNERI GH	2	
			MMC	1	
			TAMBARAM GH	3	
			MOOVARASAMPATTU PHC	1	
			IOG EGMORE	1	
			PADI URBAN HEALTH CENTRE	2	
			ESI HOSP. K.K.NAGAR	1	
			SAIDAPET GH	1	
			RADHATHREE NETHRALAYA EYE HOSPITAL	2	
			SEVILIMEDU AMBULANCE	1	
			PULIYANTHOP PHC	2	
			PADIANALLUR PHC	1	
			PORUR PHC	1	
			KOLLUMEDU PHC	1	
			MINJUR PHC	1	
			RADHA TRI PVT HOSPITAL	1	
			RSRM	1	
			SOLINGANALLUR PHC	1	
			MEDAVAKKAM PHC	1	GOSHA
			PERUMAL PATTU PHC	1	
			ADYAR CHC	1	
			KANCHIPURAM GH	1	
			NEW LIFE CHILDREN HS	1	
			PARUTHIVARAR PHC	1	KMCH
			PALLAVARAM AMBULANCE	1	
			MANGADU PHC	4	
			KAVERI PVT HOSP	2	
			NANDHIVARAM PHC	1	
			MINJUR PHC	1	
			PERUMAL PATTU PHC	2	
			TIRUVANNAMALAI GH	1	
			SRI SAI SPECIALITY PVT HOSP	1	
			PORUR PHC	1	
			AYANAVARAM CHC	1	
			KODAMBAKKAM CHC	2	
			KUNDRATHUR PHC	1	
			PONNAMALLEE GH	1	MMC
			GOSHA HOSPITAL	2	
			ICH	1	STANLEY GH
			SOLAIAPPAN PHC	1	
			KATTUR PHC	1	
			MINJUR PHC	1	IOG EGMORE
			ICH	4	
			KILPAUK MCH	1	EYE HOSPITAL, EGMORE
			IOG EGMORE	2	
			ICH	1	RSRM
			NANDHIVARAM PHC	1	
			ICH	3	RADHATHRI PVT HOSPITAL
			SHENOY NAGAR PHC	1	Not an emergency
			PADIYANALLUR PHC	1	Not an emergency
			<b>ICH NEONTAL TOTAL</b>	<b>99</b>	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
6	CHENNAI	TRIPPLICANE- NEO II	108 ECC CHROMPET	1	ICH
			AKASH PVT HOSP	1	
			GOSHA	4	
			KODAMBAKKAM CHC	1	
			SAIDAPET GH	1	
			SHENOY NAGAR PHC	1	
			KANCHIPURAM GH	1	
			MARAIMALAINAGAR PHC	1	
			MEDAVAKKAM PHC	2	
			MOLACHUR PHC	1	
			SAIDAPET CHC	1	
			SHENOY NAGAR PHC	2	
			TIRUVANNAMALAI GH	2	
			PONNERI GH	1	
			KOLLUMEDU PHC	1	
			MANALI NEW TOWN PHC	1	
			MINJUR PHC	1	
			VENGANUR PHC	1	
			PANJETTI PHC	1	
			CHROMPET GH	1	
			ICH	1	MMC
			GOSHA	1	
			KANCHIPURAM GH	1	KILPAUK MCH
			KODAMBAKKAM CHC	1	
			PULYANTHOPE CHC	1	
			TAMBARAM GH	1	
			NEMAM PHC	1	
			MANGADU PHC	1	
			ICH	2	EYE HOSPITAL, EGMORE
			MADURANTAKAM GH	1	CHENGALPET MCH
			RSRM	2	STANLEY MCH
			SANJEEVARAYANPET PHC	3	
			ATHI PATTU PHC	1	
			KELAMBAKKAM PHC	1	GOSHA
			ADYAR CHC	3	
			NANDHIVARAM PHC	1	
			MOOVARASAMPATTU PHC	2	
			SAIDAPET CHC	1	
			MEDAVAKKAM PHC	2	
			TAMBARAM RAILWAY HOSPITAL	1	
			OKKIAM THURAIPAKKAM PHC	1	
			MIRSAHIB PET CHC	1	
			THIRUPORPUR GH	1	
			CHROMPET GH	1	Not an emergency
			PURASAIWAKKAM PHC	1	
			<b>TRIPPLICANE NEONATAL TOTAL</b>	<b>59</b>	
7	CHENNAI	TIRUPATHUR GH - NEONATAL AMBULANCE	ALANGAYAM PHC	2	TIRUPATTUR GH
			ANDIAPPANUR PHC	3	
			ARANGALDURGAM PHC	3	
			ATHANAVOOR PHC	1	
			JAMNAMARUTHUR PHC	1	
			KADIRAMPATTU PHC	2	
			KAJALNAICKENPATTI PHC	3	
			KAKANAMPALAYAM PHC	5	
			KUNICHI PHC	2	
			MELSANARKUPPAM PHC	1	
			PACHUR PHC	2	
			PERAMPATTU PHC	2	
			PITCHANUR PHC	1	
			PUDUPETTAI PHC	1	
			PUDURNADU PHC	1	
			VANIYAMPADI GH	2	
			VELLAKALNATHAM PHC	1	
			SAMALPATTI PHC	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			TIRUPATTUR GH	1	
			NARIAMPATTU PHC	6	GUDIYATTAM GH
			SINGARAPETTAI PHC	1	KRISHNAGIRI GH, KRISHNAGIRI
			ANAI CUT PHC	2	VELLORE MCH (ADUKKAMPARAI)
			ARCOT GH	1	
			GUDIYATTAM GH	3	
			NARIAMPATTU PHC	1	
			POYGAI PHC	1	
			VANIYAMPADI GH	5	
			JOLARPETTAI PHC	1	Not an emergency
			<b>TIRUPATHUR GH NEONATAL TOTAL</b>	<b>56</b>	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
8	KRISHNAGIRI	KRISHNAGIRI GH -NEO	ALAPATTI PHC	2	KRISHNAGIRI GH
			ANCHATTY PHC	1	
			BARGUR PHC	1	
			BELARAPALLI PHC	3	
			CHINTHAGAMPALLI PHC	2	
			NACHAIKUPPAM PHC	1	
			GURUBARAHALLI PHC	1	
			JAGADEVI PHC	1	
			NAGARASAMPATTI PHC	1	
			PERUGOPANAPALLI PHC	2	
			RAYAKOTTAI PHC	1	
			SHOOLAGIRI PHC	3	
			VEPPANAPALLI PHC	2	
			SINTHAGAM PALLI PHC	1	
			KRISHNAGIRI GH, KRISHNAGIRI	3	
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	1	SALEM MEDICAL COLLEGE HOSPITAL
			SHOOLAGIRI PHC	1	KAKKADESAM PHC
			BARGUR PHC	1	HOSUR GH
			HOSUR GH	5	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			BELRAMPALLY PHC	1	
			KALLAVI PHC	1	
			KAVERIPATTINAM CHC	1	
			SANTHUR PHC	1	
			KRISHNAGIRI GH, KRISHNAGIRI	1	
			NATRAMPALLI PHC	1	TIRUPATTUR GH
			BALATHOTHANAPALLI PHC	1	DENKANIKOTTAI GH
			<b>KRISHNAGIRI GH- Neonatal ambulance total</b>	<b>40</b>	
9	PUDUKOTTAI	RANI'S GH NEONATAL	PUDUKOTTAI GH, PUDUKOTTAI	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			RANIS MATERNITY GH, PUDUKKOTTAI	1	RANIS MATERNITY GH
			ANDAKULAM PHC	1	
			ARANTHANGI GH	1	
			NATCHANDUPATTI PHC	1	
			VISALIKOIL PHC	2	
			ILUPUR GH	4	
			MELSIVAPURI PHC	1	VALAYAPATTI GH
			VADAKADU PHC	1	PUDUKOTTAI GH
			RANIS MATERNITY GH, PUDUKKOTTAI	3	RAJA MIRASDAR GH
			<b>RANI'S GH NEONATAL total</b>	<b>16</b>	
10	VIRUDHUNAGAR	VIRUDHUNAGAR GH NEONATAL	AVUDAYAPURAM PHC	1	VIRUDHUNAGAR GH, VIRUDHUNAGAR
			KALKURICHI PHC	2	
			MUDUKANKULAM PHC	1	
			KANNISERIPUDUR PHC	1	
			MALLANKINARU PHC	1	
			MUKKULAM.A PHC	1	
			SRIVILLIPUTUR GH	1	
			VILLUR PHC	1	
			SATTUR GH	1	
			KALLAMANAIKENPATTI PHC	1	SIVAKASI GH
			ARUPUKOTTAI GH	4	MADURAI GRH-18
			KALKURICHI PHC	1	
			RAJAPALAYAM GH	1	
			SATTUR GH	1	
			RAJAPALAYAM MATERNITY GH	1	
			SRIVILLIPUTUR GH	2	
			THIRUMANGALAM GH	3	
			USILAMPATTI GH	1	
			VIRUDHUNAGAR GH, VIRUDHUNAGAR	4	
			GOPALAPURAM PHC	1	
			NARIKUDI PHC	1	ARUPUKOTTAI GH
			<b>VIRUDHUNAGAR GH NEONATAL-TOTAL</b>	<b>31</b>	
11	TUTICORIN	THOOTHUKUDI GH NEONATAL	BETMANAGARAM PHC	1	THOOTHUKUDI MEDICAL COLLEGE HOSPITAL
			CRUSPURAM PHC	1	
			KAYALPATTANAM GH	2	
			ARUMUGANERI PHC	1	
			MAPPILLIAIURANI PHC	1	
			MUDIVAITHANANDAL PHC	1	
			KOVILPATTI GH	1	
			MULLAKADU PHC	1	
			PASUVANTHANAI PHC	3	
			OTTAPIDARAM GH	1	
			PUDHIAMPUTHUR PHC	2	
			SRIVAIKUNDAM GH	1	
			PUDUKOTTAI PHC	1	
			TIRUCHENDUR GH	2	
			VILATHIKULAM GH	2	
			THALAMUTHU NAGAR(RESIDENCE)	1	
			THOOTHUKUDI MEDICAL COLLEGE HOSPITAL	1	MADURAI GRH
			NAGALAPURAM PHC	1	ARUPUKOTTAI GH
			SRIVAIKUNDAM GH	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
			ALWARTHIRUNAGARI PHC	1	
			SATHANKULAM GH	1	
			VALLANADU PHC	2	
			KOVILPATTI GH	3	
			UDAIYANKULAM PHC	1	Not an emergency
			<b>TUTICORIN NEONATAL AMBULANCE- TOTAL</b>	<b>33</b>	

Neonatal Cases Admission - June'14								
S.No	District	Location	Referral Hospital		Destination Hospitals			
			Hospitals name	No.of cases				
12	T.V.MALAI	THIRUVANNAMALAI GH NEONATAL	TIRUVANNAMALAI GH	4	ICH			
			KALLAKURICHI GH	1	SALEM MEDICAL COLLEGE HOSPITAL			
			ADI ANNAMALAI PHC	1	TIRUVANNAMALAI GH			
			KARAPATTU PHC	1				
			KADALADI PHC	1				
			CHENGAM GH	1				
			KEEZHPENNATHUR PHC	2				
			MANGALAM PHC	3				
			KOLATHUR PHC	1				
			MELMALAYANUR PHC	1				
			PADAGAM PHC	1				
			PAVITHRAM PHC	1				
			PERIYAKULAM PHC	1				
			PUDUPALAYAM PHC	1				
			REDDIYARPALAYAM PHC	2				
			SOMASIPADI PHC	1				
			THANIPADI GH	2				
			THURINJAPURAM PHC	1				
			ARANI GH	1	VELLORE MCH (ADUKKAMPARAI)			
			TIRUVANNAMALAI GH	2				
			KELUR PHC	1				
			THIRUVANNAMALAI GH NEONATAL- TOTAL			30		
13	VELLORE	WALLAJAH GH NEONATAL	AMMUR PHC	1	VELLORE MCH (ADUKKAMPARAI)			
			ARANI GH	4				
			ARUNKUNDRAM PHC	2				
			BRAMMAPURAM PHC	1				
			CHEYAR GH	1				
			GUDIYATTAM GH	6				
			KANIYAMBADI PHC	1				
			KANNAMANGALAM PHC	1				
			KAVERIPAKKAM PHC	1				
			KONAVATTAM PHC	1				
			LALAPET PHC	2				
			MULLANTHIRAM PHC	1				
			LADAVARAM PHC	1				
			PUNNAI PHC	1				
			PUDUPADI PHC	1				
			POYGAI PHC	1				
			S.V.NAGARAM PHC	1				
			THANDRAMPATTU PHC	1				
			SHOLINGUR GH	1				
			THIRUVALAM PHC	1				
			USSOOR PHC	1				
			TIRUVANNAMALAI GH	1				
			VAZHIYUR PHC	1				
			WALLAJAPET GH	3				
			ARAKONAM GH	1	ICH			
			VELLORE MCH (ADUKKAMPARAI)	1				
			POYGAI PHC	1	CMC HOSPITAL, VELLORE			
			ARIYUR PHC	1	KANCHIPURAM GH			
			PONNAI PHC	1				
			PUNNAI PHC	1				
			ATTUPAKKAM PHC	1	LALAPET PHC			
			WALLAJAPET GH	1				
			OTTANERI VILLAGE(RESIDENCE)	1				
			AMMUR PHC	1	WALLAJAPET GH			
			SUMAITHANGI PHC	1				
			MUSIRI PHC	1				
			WALLAJAH GH NEONATAL- TOTAL			48		
			14	THIRUNELVELI	TIRUNELVELI MEDICAL COLLEGE HOSPITAL NEONATAL	ALANGULAM PHC	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
						KALLUR PHC	2	
						KOVILPATTI GH	2	
NANGUNERI GH	1							
MUKKUDAL PHC	1							
PATTAMADAI PHC	1							
VALLANADU PHC	1							
VEERANAM PHC	1							
TIRUNELVELI MEDICAL COLLEGE HOSPITAL NEONATAL-TOTAL						10		
15	THANJAVUR	RMH NEONATAL				ARIYALUR GH	5	RAJA MIRASDAR GH, THANJAVUR
			AYYEMPETTAI GH	1				
			BUDALUR PHC	3				
			JAYAMKONDAM GH	1				
			KUMBAKONAM GH	9				
			MANNARKUDI GH	3				
			MAYILADUTHURAI GH	2				
			MELATTUR PHC	3				
			NADUCAUVERI PHC	1				
			ORATHANADU GH	1				
			PATTUKOTTAI GH	3				
			PANDARAVADAI PHC	1				
			POONDI PHC	1				
			SALIAMANGALAM PHC	2				
			VADUVUR PHC	1				
			THIRUVONAM PHC	1				
			VEERAMANGUDI PHC	1				
			VENGANOR PHC	1				
			2817724 - b/o Ialitha	1				
			MILATTUR PHC	1	THANJAVUR MEDICAL COLLEGE HOSPITAL			
			THENNANGUDI PHC	1				
			VALLAM PHC	1				
			ARIYALUR GH	1				
			PATTUKOTTAI GH	2				
			KUMBAKONAM GH	1				
			ARIYALUR GH	1				
			RMH NEONATAL- TOTAL			49	RAJA RAJAN NURSING HOME	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
16	RAMNAD	PARAMAGUDI GH - NEONATAL	MUTHUKULATHUR GH	1	PARAMAKUDI GH
			PARTHIBANUR PHC	2	
			NAINARKOIL PHC	1	
			VENKITAKURICHI PHC	3	
			KALAYARKOIL PHC	1	SIVAGANGA MCH
			MARAVAMANGALAM PHC	1	
			ILAYANKUDI GH	1	
			BOGALUR PHC	3	
			DEVIPATTINAM PHC	1	RAMANATHAPURAM GH, RAMNAD
			MELASIRUPOTHUR PHC	1	
			SAYALKUDI PHC	2	
			THIRUPALAKUDI PHC	1	
			THIRUPULLANI PHC	1	
			THONDI PHC	1	
			VALINOCKAM PHC	1	
			AKILA PVT HOSPITAL	1	MADURAI GRH
			KAMUDHI GH	3	
			MEENAKSHI NURSING HOME	1	
			MUTHANANDAL PHC	1	
			PAMBUR PHC	1	
			PARAMAKUDI GH	3	
			RAMANATHAPURAM GH, RAMNAD	2	
			SIVAGANGA MCH, SIVAGANGAI	5	
			KAMUDHI GH	1	ARUPUKOTTAI GH
			<b>PARAMAGUDI GH - NEONATAL- TOTAL</b>	<b>39</b>	
17	SALEM	SALEM GH NEONATAL	ARIYAPALAYAM PHC	1	SALEM MEDICAL COLLEGE HOSPITAL
			ATTUR GH	2	
			ERODE GH	3	
			KANNANKURICHI PHC	2	
			KALLAKURICHI GH	1	
			KARIPATTI PHC	2	
			MECHERI PHC	1	
			NANGAVALLI PHC	1	
			OMALUR GH	2	
			NAMAKKAL GH	1	
			POOLAVARI PHC	1	
			PAGALPATTI PHC	1	
			VEERAPANDI PHC	1	
			VAIKUNTHAM PHC	1	
			SALEM POLY CLINIC	1	
			SANKAGIRI GH	1	
			VELLALAPATTI PHC	1	
			VAZHAPADI PHC	1	PRANAV PRIVATE HOSPITAL
			ERODE GH	1	Not an emergency
			<b>SALEM GH NEONATAL- TOTAL</b>	<b>25</b>	
18	KANYAKUMARI	THUCKLAY GH NEONATAL	ALAGAPPAPURAM PHC	1	KANYAKUMARI MEDICAL COLLEGE HOSPITAL
			BOOTHAPANDY GH	3	
			COLACHEL GH	2	
			GANAPATHIPURAM PHC	1	
			KANNANOOR PHC	1	
			MARUNGUR PHC - KK	1	
			THUCKLAY GH	1	
			VADAKKANKULAM PHC	1	
			VELLICHANDAI PHC	1	
			KANYAKUMARI GH	1	
			RAJAKKAMANGALAM PHC	1	KANYAKUMARI MEDICAL MISSION & CSI HOSP
			ALAGAPPAPURAM PHC	1	
			KILLIYUR PHC	1	KULITHURAI GH
			EDAICODE PHC	1	
			PALLIYADI PHC	4	THUCKLAY GH
			KANYAKUMARI MEDICAL COLLEGE HOSPITAL	1	TRIVANDRUM MEDICAL COLLEGE
			COLACHEL GH	1	MUTHU NEURO MEDICAL CENTRE
			<b>THUCKLAY GH NEONATAL- TOTAL</b>	<b>23</b>	
19	KANCHIPURAM	CHENGALPET - NEONATAL	SINGAPERUMAL KOIL PHC	1	CHENGALPET MCH
			NANDHIVARAM PHC	1	
			KALVOY PHC	1	
			GNANAGIRISWARANPETAI PHC	1	
			SALAVAKKAM PHC	2	
			ACHARAPAKKAM PHC	2	
			ORATHY PHC	1	
			MALAIYUR PHC	1	
			MAMANDUR PHC	1	
			PAVANJUR PHC	1	
			KELAMBAKKAM PHC	1	
			KUNNAVAKKAM PHC	1	
			THIRUZHUKUNDRAM GH	1	ICH
			VELLORE MCH (ADUKKAMPARAI)	1	
			KANCHIPURAM GH	3	
			NALLUR PHC	1	
			NANDHIVARAM PHC	2	
			CHENGALPET MCH	2	
			TIRUVANNAMALAI GH	2	
			VANDAVASI GH	1	KILPAUK MCH
			KANCHIPURAM GH	1	
			TIRUVANNAMALAI GH	1	
			NANDHIVARAM PHC	1	VELLORE MCH
			CHEYAR GH	2	
			<b>CHENGALPATT - NEONATAL - TOTAL</b>	<b>32</b>	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
20	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AZHUNTHALAI PHC	1	TRICHY GH
			APPANALLUR PHC	1	
			KARUR GH	3	
			ARANTHANGI GH	1	
			INAMKOLATHUR PHC	1	
			MANAPPARAI GH	4	
			KULITHALAI GH	2	
			MEERA MOHAN PVT HOSP	1	
			NAGAMANGALAM PHC	4	
			PERAMBALUR GH	2	
			PERUGAMANI PHC	1	
			SOMARASANPETTAI PHC	1	
			SRIRANGAM GH	4	
			THURAIYUR GH	1	
			THUVAKUDI PHC	2	
			VEPPANGUDI PHC	1	
			VERALIMALI PHC	1	
			PERUMALPALAYAM PHC	1	THURAIYUR GH
			TRICHY GH	1	SRIRANGAM GH
			TRICHY GH	1	ICH
			RAJAN NURSING HOME	1	CHILD JESUS AMERICAN PVT HOSPITAL
			<b>TRICHY MCH NEONATAL- TOTAL</b>	<b>35</b>	
21	VILLUPURAM	VILLUPURAM MEDICAL COLLEGE- NEONATAL	KALLAKURICHI GH	1	MUNDIAMBakkam MCH, Villupuram
			ARIYUR PHC	1	
			KALAMARUDHUR PHC	1	
			KANDAMANADI PHC	1	
			KANDATCHIPURAM PHC	1	
			KANAI PHC	3	
			MUGAIYUR PHC	1	
			MUPPULI PHC	2	
			MAILAM PHC	1	
			RADHAPURAM PHC	2	
			RETTANAI PHC	1	
			THIRUKOILUR GH	5	
			TINDIVANAM GH	1	
			THIRUNAVALUR PHC	1	
			ULUNDURPET GH	3	
			VALATHI PHC	1	
			VALAVANUR GH	1	
			UPPUVELUR PHC	1	
			VIKRAVANDI PHC	1	
			VRIDHACHALAM GH	3	
			VRIDHACHALAM GH	1	VILLUPURAM OLD GH
			ARIYUR PHC	1	THIRUKOILUR GH
			KALLAKURICHI GH	2	SALEM MEDICAL COLLEGE HOSPITAL
			MURUKKERI PHC	1	JIPMER, PONDY
			CHIDAMBARAM GH	1	
			SARAM PHC	1	
			UPPUVELUR PHC	1	CUDDALORE GH, CUDDALORE
			KUNDIYANALLUR PHC	1	
			VEERAPERUMANALLUR PHC	1	
			<b>VILLUPURAM MCH NEONATAL- TOTAL</b>	<b>42</b>	
22	THIRUVARUR	THIRUVARUR MCH-NEONATAL	NANNILAM GH	2	THIRUVARUR MEDICAL COLLEGE HOSPITAL
			PERUMPANNAIYUR PHC	1	
			SURAIKKAYUR PHC	2	
			THIRUTURAIPOONDI GH	3	
			VILAKUDI PHC	1	
			SANGANATHI YADAYUR PHC	1	RAJA MIRASDAR GH, THANJAVUR
			KUMBAKONAM GH	3	
			VILAKUDI PHC	1	MANNARKUDI GH
			<b>THIRUVARUR MCH-NEONATAL</b>	<b>14</b>	
23	PERAMBALUR	PERAMBALUR GH	PERAMBALUR GH	2	TRICHY GH, TRICHY
			MURUKKANGUDI PHC	1	PERAMBALUR GH
			<b>PERAMBALUR GH NEONATAL</b>	<b>3</b>	
24	DINDIGUL	DINDIGUL GH- NEONATAL	CHATHRAPATTI PHC	1	DINDIGUL GH
			AYYALUR PHC	1	
			VEDASANDUR GH	1	
			GOPALAPATTI PHC	1	
			PRABHU CLINIC	1	
			PALANI GH	1	
			AMMAYANAICKANUR PHC	1	
			EDAYAKOTTAI PHC	1	
			ATHOOR PHC	1	MADURAI GRH
			DINDIGUL GH	2	
			<b>DINDIGUL GH- NEONATAL</b>	<b>11</b>	

Neonatal Cases Admission - June'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
25	THENI	THENI MCH	ANDIPATTI GH	1	THENI MEDICAL COLLEGE HOSPITAL, THENI
			CUMBUM GH	2	
			DOMBUCHERY PHC	2	
			KADAMALAI GUNDU PHC	2	
			KOTTUR PHC	1	
			PERIYAKULAM GH	3	
			RAJATHANI PHC	2	
			SUBBALAPURAM M PHC	1	
			SUBBALAPURAM T PHC	1	
			THEVARAM PHC	1	
			VEERAPANDI PHC	1	
			THOMBENCHERI PHC	1	THENI MUNICIPALITY HOSP
			MELMANGALAM PHC	2	PERIYAKULAM GH
			THENI MEDICAL COLLEGE HOSPITAL	1	MADURAI GRH
			SUBBALAPURAM T PHC	1	
			<b>THENI MCH NEONATAL</b>	<b>22</b>	
26	THIRUVALLUR	THIRUVALLUR GH	KANAKAMACHATHRAM PHC	1	THIRUVALLUR GH
			TIRUTTANI GH	1	
			ATHIMANJERIPETTAI PHC	1	
			PERAMBAKKAM PHC	1	
			VALLIYUR PHC	2	
			KATCHUR PHC	1	
			VELLIYUR PHC	1	TIRUTTANI GH
			PODHATTURPET GH	1	
			BEERAKUPPAM PHC	1	ICH
			ARAKONAM GH	1	
			SOMANGALAM PHC	1	
			MUGALIVAKKAM PHC	1	
			THIRUVALLUR GH	3	
			TIRUTTANI GH	2	
			ARANI PHC	1	
			THIRUNINDRAVUR PHC	1	
			PADIANALLUR PHC	1	
			AVADI PHC	1	KILPAUK MCH
			PONNAMALLEE GH	2	
			PONNERI GH	1	STANLEY GH
			PANCHATTI PHC	1	
			THIRUVALLUR GH	2	ARAKONAM GH
			THAKKOLAM PHC	1	
			GURUVARAJAPETTAI PHC	1	NOT AN EMERGENCY
			PULIYUR PHC	1	
			<b>THIRUVALLUR GH NEONATAL</b>	<b>31</b>	
			<b>Total Neonatal cases admitted in Hospital</b>	<b>939</b>	



## **Annexure N: Issues to be sorted out**

- Co-ordination meeting with DDHS/JDHS/DPMU co-ordinators at the district level to improve Home to PHC/GH utilisation
- Suggested that police out-post at Govt. Hospitals being utilized for getting unaccompanied patients admitted.
- Speedy admission for all cases at Govt. hospitals
- GIS Data for entire state of Tamil Nadu

### **Legend:**

NA – Not Applicable

\*- Ineffective Calls – Calls falling under the category of No Response call , Wrong call , Nuisance, Disconnected call , Missed call , General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.

\*\* - Ambulance Busy – Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as “Ambulance Busy” after confirming with the caller.

\*\*\* - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

**Place: Chennai – Tamil Nadu**

**B.N.Sridhar**  
**Chief Operating Officer**