

**Government of Tamilnadu**  
**Tamil Nadu Health Systems Project**

**108 Emergency Management Services**  
**Performance Report**

**Month: July      Year: 2014**

**&**

**Financial Year 2014 -2015**

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**GOVERNMENT OF TAMIL NADU**  
**TAMIL NADU HEALTH SYSTEMS PROJECT**  
**108 - EMERGENCY AMBULANCE SERVICES**

Monthly performance report  
**(FORM A)**

Month : July 2014

FY- Year :2014-'15

SL. No.	Details	During the Month - Jun'14		During the Month - July'14		Up to the Month - (Apr'14 - July'14)	
		Performance	%	Performance	%	Performance	%
<b>1</b>	<b>Sense - Activities of the Emergency Response Center</b>						
<b>1.1</b>	<b>Details of the Calls</b>						
1.1.1	Number of Calls Landed	461971	100.00%	448360	100.00%	1966548	100.00%
1.1.2	Number of Unattended Calls (UAC)	11596	2.51%	2234	0.50%	23804	1.21%
1.1.3	<b>Number of calls answered</b>	<b>450375</b>	<b>97.49%</b>	<b>446126</b>	<b>99.50%</b>	<b>1942744</b>	<b>98.79%</b>
<b>1.2</b>	<b>Types of Calls</b>						
1.2.1	Emergency Calls	107018	23.76%	102770	23.04%	416986	21.46%
1.2.2	Non Emergency Calls	92257	20.48%	86040	19.29%	356105	18.33%
1.2.3	Ineffective Calls *	251100	55.75%	257316	57.68%	1169653	60.21%
1.2.4	<b>Total Number of Calls (Ref.1.1.3)</b>	<b>450375</b>	<b>100.00%</b>	<b>446126</b>	<b>100.00%</b>	<b>1942744</b>	<b>100.00%</b>
<b>1.3</b>	<b>Classification of Emergency Calls</b>						
1.3.1	Number of Medical Emergency Calls	105122	98.23%	100883	98.16%	408909	98.06%
1.3.2	Number Police Emergency Calls	804	0.75%	823	0.80%	3432	0.82%
1.3.3	Number fire Emergency Calls	1092	1.02%	1064	1.04%	4645	1.11%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	<b>107018</b>	<b>100.00%</b>	<b>102770</b>	<b>100.00%</b>	<b>416986</b>	<b>100.00%</b>
<b>1.4</b>	<b>Classification of Medical Emergency Calls</b>						
1.4.1	Number of Medical Emergency calls	78364	74.55%	76209	75.54%	312750	76.48%
1.4.2	Number of repeated Emergency calls	26758	25.45%	24674	24.46%	96159	23.52%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	105122	100.00%	100883	100.00%	408909	100.00%
<b>1.5</b>	<b>Call Handling Data</b>						
1.5.1	Percentage of calls attended within 1 <sup>st</sup> Ring	NA	88.00%	NA	94.76%	NA	90.94%
1.5.2	Percentage of calls attended within 2 <sup>nd</sup> Ring	NA	2.00%	NA	2.74%	NA	2.69%
1.5.3	Percentage of calls attended within or above 3 <sup>rd</sup> Ring	NA	10.00%	NA	2.10%	NA	6.28%
<b>2</b>	<b>Reach - Ambulance Service utilized</b>						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	78364	NA	76209	NA	312750	NA
2.2	Total Number of Ambulance Trips	77533	NA	75686	NA	308809	NA
2.3	Number of Ambulance Services utilized	70324	89.74%	69523	91.23%	280314	89.63%
2.4	Number of Ambulance Services not utilized	7209	9.20%	6163	8.09%	28495	9.11%
2.5	Number of Ambulance Services busy **	831	1.06%	523	0.69%	3941	1.26%
2.6	Number of Trips per ambulance	120.58	NA	110.65	NA	474.36	NA
2.7	Number of Trips per ambulance/day	4.02	NA	3.57	NA	3.89	NA
<b>3</b>	<b>Care</b>						
3.1	Total number of cases transported (Ref. 2.3)	70324	NA	69523	NA	280314	NA
3.2	Total number cases transported per ambulances	109.37	NA	101.64	NA	430.59	NA
3.3	Total number cases transported per ambulances per day	3.65	NA	3.28	NA	3.53	NA

**Note:** Total Lives Saved from 15<sup>th</sup> Sep 2008 to 31<sup>st</sup> July 2014 = 1, 85,385

SL. No.	Details	During the Month - Jun'14		During the Month - July'14		Up to the Month - (Apr'14 - July'14)	
		Performance	%	Performance	%	Performance	%
<b>4</b>	<b>Types of Emergencies handled</b>						
4.1	Accidental Poisoning	3611	5.13%	3685	5.30%	14473	5.16%
4.2	Acute Abdomen	6920	9.84%	6369	9.16%	25021	8.93%
4.3	Allergic Reactions	43	0.06%	36	0.05%	165	0.06%
4.4	Animal Attack	1568	2.23%	1858	2.67%	6914	2.47%
4.5	Assault	2933	4.17%	2938	4.23%	12453	4.44%
4.6	Behavioral	10	0.01%	2	0.00%	17	0.01%
4.7	Cardiac/Cardio Vascular	3915	5.57%	3980	5.72%	15658	5.59%
4.8	Diabetes	696	0.99%	695	1.00%	2715	0.97%
4.9	Disasters due to Natural elements	11	0.02%	13	0.02%	32	0.01%
4.10	Epilepsy	2014	2.86%	2087	3.00%	7870	2.81%
4.11	Fevers / Infections	1581	2.25%	1563	2.25%	5429	1.94%
4.12	Fire/Burns	729	1.04%	692	1.00%	2849	1.02%
4.13	Hazmat (Hazardous Material)	1	0.00%	0	0.00%	3	0.00%
4.14	Industrial	15	0.02%	14	0.02%	48	0.02%
4.15	Neonatal(upto 1 month)	1923	2.73%	1788	2.57%	7730	2.76%
4.16	Paediatric(1-12years)	124	0.18%	141	0.20%	503	0.18%
4.17	Pregnancy related	18639	26.50%	18470	26.57%	76080	27.14%
4.18	Respiratory	2365	3.36%	2361	3.40%	9467	3.38%
4.19	Road Traffic Accident - Trauma	14587	20.74%	14158	20.36%	58407	20.84%
4.20	Stroke/Cerebro Vascular Accidents	2231	3.17%	2309	3.32%	9016	3.22%
4.21	Suicide attempt	365	0.52%	355	0.51%	1441	0.51%
4.22	Trauma	3330	4.74%	3381	4.86%	13534	4.83%
4.23	Unconscious	1687	2.40%	1539	2.21%	6149	2.19%
4.24	Others	1026	1.46%	1089	1.57%	4340	1.55%
	<b>Total Medical Emergencies (1.4.1/2.3)</b>	<b>70324</b>	<b>100.00%</b>	<b>69523</b>	<b>100.00%</b>	<b>280314</b>	<b>100.00%</b>
<b>5</b>	<b>AN Mother and Neonatal – Emergencies Care</b>						
<b>5.1</b>	<b>Inter Facility Transfer of AN Mothers</b>						
5.1.1	Number of cases lifted thro' ERC to Hospital	7976	42.79%	7821	42.34%	32832	43.15%
5.1.2	Number of cases lifted from Hospital	10663	57.21%	10649	57.66%	43248	56.85%
5.1.3	Number of cases re-referred by Hospital to Higher Level	2	0.01%	2	0.01%	10	0.01%
5.1.4	Number of cases re-referred by referred institutions	0	0.00%	0	0.00%	2	0.00%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	2	0.01%	2	0.01%	12	0.02%
5.1.6	Total Number of AN Cases	18639	100.00%	18470	100.00%	76080	100.00%
<b>5.2</b>	<b>IFT others</b>	16984	61.43%	17228	61.80%	67827	61.06%
5.2.1	Neonatal (upto 1 month)	1781	6.44%	1628	5.84%	7050	6.35%
5.2.2	Road Traffic Accident - Trauma	3455	12.50%	3392	12.17%	13905	12.52%
5.2.3	Accidental Poisoning	1673	6.05%	1792	6.43%	6961	6.27%
5.2.4	Cardiac/Cardio Vascular	1454	5.26%	1523	5.46%	5850	5.27%
5.2.5	Others	8621	31.18%	8893	31.90%	34061	30.66%
5.2.6	Total number of IFTs (5.1.2+5.2)	<b>27647</b>	<b>100.00%</b>	<b>27877</b>	<b>100.00%</b>	<b>111075</b>	<b>100.00%</b>
<b>5.3</b>	<b>AN Mother/Infant Mother - Follow-Up Data</b>						
5.3.1	Number of Maternal Mortality at Hospital	8	0.04%	6	0.03%	27	0.04%
5.3.2	Number of Infant Mortality at Hospital	2	0.01%	0	0.00%	12	0.01%
<b>5.4</b>	<b>Neo-natal transport Data</b>						
5.4.1	Neonatal cases transported in Neo-natal ambulances	939	48.83%	1118	62.53%	3899	50.44%
5.4.2	Total Neonatal cases transported (Ref. 4.15)	1923	100.00%	1788	100.00%	7730	100.00%
<b>6</b>	<b>Availed Tribal case count</b>						
6.1	Total number of cases taken from Tribal areas	1720	NA	1894	NA	6896	NA
<b>7</b>	<b>Critical Life Saved</b>						
7.1	Total Number of Lives Saved***	3215	NA	3163	NA	12767	NA
<b>8</b>	<b>Death En-route Case Details</b>						
8.1	Total number of cases where victims "Vitals were not recordable"	84	NA	54	NA	295	NA

## Financial Performance

10	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
10.1	108 Call center Salary Expenditure	23.72	94.89	26.32	78.97	-	(2.60)	15.92	-	
10.2	Ambulance Personnel Cost	398.26	1,546.35	456.54	1,369.63	-	(58.29)	176.72	-	
10.3	Care Personnel Cost	8.33	33.32	8.40	25.19	-	(0.07)	8.13	-	
10.4	Fuel Cost	230.44	865.44	310.33	930.99	-	(79.89)	-	(65.55)	Due to increased per month KM and per litre cost
10.5	Repairs and Maintenance	43.81	173.24	92.05	276.16	-	(48.24)	-	(102.92)	
10.6	Medical Consumables	24.79	81.65	23.61	70.83	1.18	-	10.82	-	
10.7	Ambulance Mobile Telephone Expenditure	3.71	14.84	5.95	17.86	-	(2.24)	-	(3.02)	
10.8	Replacement of Tyres	26.72	106.84	23.92	71.77	2.80	-	35.07	-	
10.9	Refurbishment of Ambulances	20.89	87.31	19.92	59.77	0.97	-	27.55	-	
10.1	Uniform	4.89	17.54	2.98	8.93	1.91	-	8.62	-	
10.11	Vehicle Insurance	5.27	32.57	9.58	28.73	-	(4.31)	3.94	-	
10.12	Training Cost	22.62	90.48	13.90	41.71	8.72	-	48.77	-	
10.13	Other Insurance	-	-	-	-	-	-	-	-	
10.14	Annual Maintenance	1.15	1.87	0.21	0.64	0.94	-	1.23	-	
10.15	Other Salaries- Support Staff	52.51	206.88	46.42	139.25	6.09	-	67.63	-	
10.16	Marketing Expenditure	24.58	67.33	5.05	15.16	19.53	-	52.17	-	
10.17	Travelling Cost	12.11	48.29	13.31	39.94	-	(1.21)	8.34	-	
10.18	Administrative Expenditure (Telephone, Electricity, house keeping, security, office expenditures)	29.77	136.31	50.41	151.22	-	(20.63)	-	(14.92)	
	<b>Sub Total</b>	<b>933.56</b>	<b>3,605.16</b>	<b>1,108.92</b>	<b>3,326.76</b>	<b>42.13</b>	<b>(217.49)</b>	<b>464.80</b>	<b>(186.40)</b>	

	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
	<b>Non Recurrent Cost</b>									
1	Sense - Call Center Equipment	-	17.54	4.36	13.07	-	(4.36)	4.48	-	
2	Training Material	1.88	7.54	-	-	1.88	-	7.54	-	
3	NDME -Medical equipment	26.23	104.91	5.22	15.65	21.01	-	89.25	-	
4	Infrastructure - Emergency Response Center	1.80	3.68	-	-	1.80	-	3.68		
5	One Time Shifting Charges	-	-	-	-	-	-	-		
	<b>Sub Total</b>	<b>29.91</b>	<b>133.66</b>	<b>9.57</b>	<b>28.72</b>	<b>24.69</b>	<b>(4.36)</b>	<b>104.95</b>	<b>-</b>	
	<b>Total</b>	<b>963.47</b>	<b>3,738.82</b>	<b>1,118.49</b>	<b>3,355.47</b>	<b>66.82</b>	<b>(221.84)</b>	<b>569.75</b>	<b>(186.40)</b>	
	ECC	24.03	96.14	11.36	34.07	12.68	-	62.07	-	
	<b>Grand Total</b>	<b>987.51</b>	<b>3,834.96</b>	<b>1,129.85</b>	<b>3,389.54</b>	<b>79.50</b>	<b>(221.84)</b>	<b>631.82</b>	<b>(186.40)</b>	

**Note:** Budgeted during month : 987.51 No. of line items under utilized during month **11**  
 Budget released during month : 802.50 No. of line items over utilized during month **10**  
 Expenditure during month : 1,129.85  
**Savings during month : (142.34)**

**Note:** Budgeted upto month : 3,834.96 No. of line items under utilized upto month **17**  
 Budget released upto month : 3,732.59 No. of line items over utilized upto month **4**  
 Expenditure upto month : 3,389.54  
**Savings upto month : 445.42**

## Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles(Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	538	204	742
2	<b>Number of Ambulances modified</b>	538	204	742
3	Number of Ambulances Launched during the month*	24	0	24
4	<b>Number of ambulances replaced (Condemned vehicles and Vehicles handed over to IRCS)</b>	11	47	58
5	Number of ambulances removed from the old condemned lot	2	0	2
6	Number of ambulance replaced for converting BLS to NN	4	0	4
7	Total number of vehicle replaced for the month from the 100 New BLS ambulances (4+5+6)	17	47	64
8	<b>Number of Ambulances operational for the month</b>	<b>527</b>	<b>157</b>	<b>684</b>
9	Number of Ambulance on road for the month	512	154	666
10	Number of Ambulance Off road for the month (Down due to breakdown/Accident/FC/ Manpower shortage)	3-Kancheepuram 3-Ramanathapuram 2-Thiruvallur 1-Thiruvanamalai 1-Thiruvarur 1-Tirunelveli 2-Tirupur 2-Virudhunagar	1-Karur 1-Vellore 1-Villupuram	18
	A)Down due to Refurbishment /Accident	16		16
	B)Down due to Manpower shortage	2		2
11	Spare ambulances used in Districts	1-Chennai 1-Coimbatore 1-Cuddalore 1-Dharmapuri 3-Kancheepuram 2-Madurai 1-Pudukkottai 2-Ramanathapuram 1-Thanjavur 1-Theni 2-Thiruvallur 1-Thiruvanamalai 1-Thiruvarur 2-Thoothukudi 2-Tiruchirapalli 1-Tirunelveli 1-Tirupur 2-Vellore 2-Virudhunagar	1-Ariyalur 1-Cuddalore 1-Dharmapuri 1-Dindigul 1-Erode 2-Nagapattinam 1-Namakkal 4-Salem 2-Sivagangai 1-Thiruvallur 1-Thiruvarur 3-Vellore 3-Villupuram	50

\* 30- 4WD ambulances and all 37 NN ambulances put on road during the month

\* 24 ambulances added towards replacement

**Annexure B: District Wise Distribution of Ambulances**

Districts	Regular ambulances	Neonatal ambulances	4WD ambulances	Total ambulances
ARIYALUR	11	1		12
CHENNAI	31	2		33
COIMBATORE	23	1	2	26
CUDDALORE	25	2	1	28
DHARMAPURI	17	1		18
DINDIGUL	17	1	2	20
ERODE	20	1	3	24
KANCHEEPURAM	35	2		37
KANYAKUMARI	8	1		9
KARUR	13	1		14
KRISHNAGIRI	15	1	1	17
MADURAI	19	1		20
NAGAPATTINAM	17	1		18
NAMAKKAL	14	1	1	16
PERAMBALUR	10	1		11
PUDUKOTTAI	15	1		16
RAMANATHAPURAM	17	1		18
SALEM	23	1	3	27
SIVAGANGAI	14	1		15
THANJAVUR	18	1		19
THE NILGIRIS	11	1	8	20
THENI	11	1	1	13
THIRUVALLUR	34	1		35
THIRUVANAMALAI	26	1	2	29
THIRUVARUR	14	1		15
THOOTHUKUDI	14	1		15
TIRUCHIRAPALLI	20	1		21
TIRUNELVELI	22	1		23
TIRUPUR	18	1		19
VELLORE	38	2	3	43
VILLUPURAM	32	2	3	37
VIRUDHUNAGAR	15	1		16
<b>Grand Total</b>	<b>617</b>	<b>37</b>	<b>30</b>	<b>684</b>



**Annexure C: District Wise Trip Details**

1st -31st July 2014						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	33	5196	5.08	98613	96	19
KANCHEEPURAM	37	5047	4.40	221570	193	44
THANJAVUR	19	2569	4.36	103721	176	40
TIRUPUR	19	2403	4.08	102858	175	43
MADURAI	20	2492	4.02	85521	138	34
TIRUCHIRAPALLI	21	2604	4.00	108510	167	42
COIMBATORE	26	3214	3.99	103640	129	32
CUDDALORE	28	3453	3.98	149387	172	43
DHARMAPURI	18	2192	3.93	119452	214	54
PUDUKKOTAI	16	1910	3.85	89556	181	47
THENI	13	1503	3.73	72485	180	48
NAGAPATTINAM	18	2037	3.65	110571	198	54
KRISHNAGIRI	17	1921	3.65	104887	199	55
THIRUVALLUR	35	3879	3.58	168842	156	44
TIRUNELVELI	23	2544	3.57	127165	178	50
VILLUPURAM	37	4081	3.56	216205	188	53
KANYAKUMARI	9	974	3.49	39484	142	41
THIRUVARUR	15	1603	3.45	83169	179	52
VELLORE	43	4542	3.41	257060	193	57
SIVAGANGAI	15	1578	3.39	82840	178	52
THIRUVANNAMALAI	29	3018	3.36	173021	192	57
SALEM	27	2794	3.34	122914	147	44
THOOTHUKUDI	15	1533	3.30	83081	179	54
ARIYALUR	12	1225	3.29	55599	149	45
NAMAKKAL	16	1597	3.22	66938	135	42
PERAMBALUR	11	1016	2.98	46963	138	46
RAMANATHAPURAM	18	1641	2.94	98804	177	60
ERODE	24	2166	2.91	90937	122	42
VIRUDHUNAGAR	16	1409	2.84	79448	160	56
DINDIGUL	20	1685	2.72	85274	138	51
KARUR	14	1108	2.55	53667	124	48
THE NILGRIS	20	752	1.21	54130	87	72
<b>TOTAL</b>	<b>684</b>	<b>75686</b>	<b>3.57</b>	<b>3456312</b>	<b>163</b>	<b>46</b>

1st Apr -31st July 2014						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	33	20240	5.10	372116	94	18
THANJAVUR	19	10564	4.56	420324	181	40
CUDDALORE	27	14538	4.50	614867	190	42
COIMBATORE	24	12856	4.44	407331	141	32
KANCHEEPURAM	39	20586	4.35	884154	187	43
MADURAI	21	10838	4.33	370853	148	34
TIRUPUR	18	9311	4.30	399756	185	43
THENI	12	6079	4.24	291767	204	48
TIRUCHIRAPALLI	21	10610	4.14	423877	165	40
THIRUVALLUR	33	16406	4.08	703141	175	43
DHARMAPURI	18	8881	4.04	477371	217	54
SIVAGANGAI	14	6980	4.01	366919	211	53
VILLUPURAM	34	16629	3.98	856160	205	51
PUDUKKOTAI	16	7741	3.97	359631	184	46
KRISHNAGIRI	16	7670	3.87	419662	212	55
SALEM	24	11437	3.87	489185	165	43
NAMAKKAL	15	6682	3.78	272277	154	41
NAGAPATTINAM	17	7906	3.76	427237	203	54
THIRUVANNAMALAI	28	12420	3.70	710796	212	57
ARIYALUR	11	5042	3.67	219756	160	44
VELLORE	41	18101	3.62	1064687	213	59
TIRUNELVELI	23	9997	3.56	529351	189	53
KANYAKUMARI	10	4226	3.55	161765	136	38
THIRUVARUR	15	6269	3.54	314728	178	50
THOOTHUKUDI	14	6036	3.47	310579	179	51
ERODE	21	8967	3.46	357631	138	40
DINDIGUL	18	7457	3.40	368318	168	49
RAMANATHAPURAM	18	7246	3.30	434291	198	60
VIRUDHUNAGAR	16	6226	3.19	338915	174	54
PERAMBALUR	11	3919	3.06	177251	138	45
KARUR	13	4213	2.61	196550	122	47
THE NILGRIS	13	2736	1.69	196979	122	72
<b>TOTAL</b>	<b>651</b>	<b>308809</b>	<b>3.89</b>	<b>13938225</b>	<b>176</b>	<b>45</b>

## Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the month July'14		Upto the month (Apr'14 – July'14)	
		Count	%	Count	%
1	Number of cases admitted in Government Hospitals	61,084	87.86%	2,45,460	87.57%
2	Number of cases admitted in Private Hospitals	2,770	3.98%	12,170	4.34%
3	Others (Number of cases provided First aid only refused treatment, etc.)	5,669	8.15%	22,684	8.09%
<b>TOTAL</b>		<b>69,523</b>	<b>100.00</b>	<b>2,80,314</b>	<b>100.00</b>

# Annexure E: District Wise Emergency Cases Handled (July 2014)

July'14																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	12	33	26	28	18	20	24	37	9	14	17	21	18	16	11	16	18	27
Accidental Poisoning	103	96	144	193	146	94	107	207	36	38	91	167	140	78	54	129	60	129
Acute Abdomen	158	490	200	348	212	102	136	483	60	100	100	202	206	153	113	124	134	164
Allergic Reactions	1	1	1	3	1	1					2	2	3			1	1	3
Animal Attack	44	20	43	132	78	33	38	90	8	16	28	42	155	35	20	64	37	49
Assault	54	167	78	175	96	77	74	141	73	61	44	86	137	59	54	114	77	139
Behavioral											1							
Cardiac/Cardio Vascular	54	300	215	168	104	72	140	254	44	69	40	132	133	98	65	105	116	143
Diabetes	9	46	48	23	11	15	22	61	11	6	13	18	13	29	9	15	14	27
Disasters due to Natural elements		1	1	5	1			1						1				
Environmentals								1						1		1		
Epilepsy	30	281	103	75	58	47	55	140	16	38	51	49	55	37	15	43	35	82
Fevers / Infections	37	126	74	90	60	25	32	106	35	24	21	35	47	25	49	36	41	66
Fire/Burns	10	44	19	32	16	18	14	46	5	8	23	25	23	14	8	18	15	11
Hazmat (Hazardous Material)																		
Industrial		1	3	1				1			5				1			
Neonatal (upto 1 month)	29	160	44	41	83	35	41	104	15	18	62	56	16	46	22	42	38	92
Others	14	128	54	51	24	20	34	68	14	17	13	29	40	21	10	27	66	29
Paediatric (1-12 years)	1	5	2	12	1	1	4	9	2	4	6	1	1	1	1	5	4	5
Pregnancy related	356	699	522	859	558	428	442	1072	201	282	695	546	354	304	247	515	383	677
Respiratory	23	222	170	104	60	40	57	183	33	46	37	63	62	61	19	47	41	74
Stroke/Cerebro Vascular Accidents	32	244	119	95	55	28	98	160	34	45	23	63	61	78	28	43	34	98
Suicide attempt	3	39	17	23	6	13	9	25		7	8	12	13	8	2	1	5	16
Trauma (non Vehicular)	47	421	166	106	76	82	123	245	55	54	55	125	100	87	39	64	73	99
Trauma (Vehicular)	134	961	735	596	369	400	501	1064	218	162	410	556	344	317	164	355	325	549
Unconscious	25	278	118	44	18	30	57	109	23	18	19	61	14	29	14	24	33	65
<b>Grand Total</b>	<b>1164</b>	<b>4730</b>	<b>2876</b>	<b>3176</b>	<b>2033</b>	<b>1561</b>	<b>1984</b>	<b>4570</b>	<b>883</b>	<b>1013</b>	<b>1747</b>	<b>2270</b>	<b>1917</b>	<b>1482</b>	<b>934</b>	<b>1773</b>	<b>1532</b>	<b>2517</b>
Number of cases/ambulance	97	143	111	113	113	78	83	124	98	72	103	108	107	93	85	111	85	93
Number of cases/Ambulance/day	3.1	4.6	3.6	3.7	3.6	2.5	2.7	4.0	3.2	2.3	3.3	3.5	3.4	3.0	2.7	3.6	2.7	3.0

**District Wise Emergency Cases Handled...contd (July 2014)**

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	15	19	20	13	35	29	15	15	21	23	18	43	37	16	684
Accidental Poisoning	77	138	33	103	137	166	96	76	96	130	115	164	275	67	3685
Acute Abdomen	141	219	82	151	350	276	156	130	214	189	173	316	379	108	6369
Allergic Reactions	2	1			1	4		1	1	2		1	2	1	36
Animal Attack	42	121	12	27	86	129	83	18	49	57	24	125	126	27	1858
Assault	79	112	18	51	79	96	74	51	130	114	84	149	141	54	2938
Behavioral														1	2
Cardiac/Cardio Vascular	93	92	65	121	188	116	106	88	141	146	144	228	143	57	3980
Diabetes	9	14	8	12	38	29	10	20	24	25	25	56	29	6	695
Disasters due to Natural elements					2			1							13
Environmentals				1	1				1					1	7
Epilepsy	16	63	30	36	149	68	38	52	66	56	70	117	82	34	2087
Fevers / Infections	20	48	19	23	63	64	25	36	61	45	49	64	83	34	1563
Fire/Burns	26	24	7	12	42	28	14	14	21	25	11	53	47	19	692
Hazmat (Hazardous Material)															0
Industrial					1								1		14
Neonatal(upto 1 month)	30	55	22	34	78	65	30	55	63	47	29	180	99	57	1788
Others	19	35	17	24	45	31	26	17	29	36	39	48	42	15	1082
Paediatric(1-12years)	7	1	1	2	7	7	4	4		3	2	21	10	7	141
Pregnancy related	443	634	188	392	963	974	337	415	731	599	411	1566	1259	418	18470
Respiratory	29	83	27	45	150	75	60	37	62	84	94	118	115	40	2361
Stroke/CerebroVascular Accidents	46	62	27	59	112	81	64	45	90	68	85	100	109	23	2309
Suicide attempt	6	16	1	10	23	13	8	7	9	4	10	18	21	2	355
Trauma (non Vehicular)	58	107	54	49	191	84	73	67	102	134	107	157	114	67	3381
Trauma (Vehicular)	317	498	73	248	708	451	270	288	444	535	611	683	616	256	14158
Unconscious	28	33	20	15	87	51	24	26	56	41	57	61	43	18	1539
<b>Grand Total</b>	<b>1488</b>	<b>2356</b>	<b>704</b>	<b>1415</b>	<b>3501</b>	<b>2808</b>	<b>1498</b>	<b>1448</b>	<b>2390</b>	<b>2340</b>	<b>2140</b>	<b>4225</b>	<b>3736</b>	<b>1312</b>	<b>69523</b>
Number of cases/ambulance	99	124	35	109	100	97	100	97	114	102	119	98	101	82	102
Number of cases/Ambulance/day	3.2	4.0	1.1	3.5	3.2	3.1	3.2	3.1	3.7	3.3	3.8	3.2	3.3	2.6	3.3

# District Wise Emergency Cases Handled (Apr'14 – July'14)

Apr'14 - July'14																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	11	33	24	27	18	18	21	39	10	13	16	21	17	15	11	16	18	24
Accidental Poisoning	355	363	619	809	538	367	417	763	131	160	333	601	512	333	213	489	284	519
Acute Abdomen	554	1600	826	1555	796	411	564	1908	259	322	436	766	856	505	467	547	725	635
Allergic Reactions	4	5	9	15	4	7	0	10	2	1	5	6	10	1	3	4	4	8
Animal Attack	211	52	185	531	252	141	115	393	54	84	114	193	402	163	78	246	207	204
Assault	287	630	408	702	433	324	326	529	280	224	221	419	494	286	197	461	367	511
Behavioral	0	2	1	0	0	0	1	1	0	0	1	1	0	0	0	1	1	1
Cardiac/Cardio Vascular	240	1119	803	742	423	331	498	960	179	216	229	574	468	386	219	365	477	573
Diabetes	33	226	147	114	61	41	81	193	50	29	54	90	61	75	38	63	47	114
Disasters due to Natural elements	0	5	2	5	1	0	0	2	0	0	0	0	0	1	0	1	0	1
Environmentals	0	2	2	0	0	1	0	4	0	0	0	0	0	2	0	1	0	0
Epilepsy	106	965	399	299	218	171	214	609	86	122	141	255	208	166	69	148	132	286
Fevers / Infections	103	446	219	369	163	81	118	376	113	83	86	130	151	94	132	111	189	199
Fire/Burns	38	182	89	141	52	68	60	189	32	31	68	103	70	58	32	78	74	90
Hazmat (Hazardous Material)	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Industrial	0	5	7	1	0	0	0	7	1	0	6	3	0	0	1	0	1	2
Neonatal(upto 1 month)	111	711	171	192	403	181	159	444	97	94	234	303	101	192	87	164	185	322
Others	55	588	213	181	110	82	140	312	55	67	62	111	121	72	43	76	174	120
Paediatric(1-12years)	7	27	8	27	12	17	12	51	5	9	13	8	7	8	4	11	11	19
Pregnancy related	1482	2519	2206	3500	2265	1914	1823	4598	962	1033	2660	2539	1461	1324	955	2220	1719	2753
Respiratory	86	1097	574	420	206	154	251	730	139	134	149	292	245	246	103	165	193	337
Stroke/Cerebrovascular Accidents	145	933	448	383	208	135	376	607	115	163	111	284	250	304	106	187	174	343
Suicide attempt	23	152	48	94	28	26	45	104	7	15	30	46	47	47	18	13	24	57
Trauma (non Vehicular)	144	1758	639	470	330	343	444	939	233	173	207	520	418	327	143	262	293	448
Trauma (Vehicular)	632	3755	2992	2488	1564	1827	2188	4285	863	739	1644	2308	1324	1366	616	1445	1332	2445
Unconscious	79	1145	442	190	74	114	190	459	86	69	70	245	96	118	65	105	123	228
<b>Grand Total</b>	<b>4695</b>	<b>18287</b>	<b>11457</b>	<b>13229</b>	<b>8141</b>	<b>6736</b>	<b>8022</b>	<b>18473</b>	<b>3749</b>	<b>3768</b>	<b>6874</b>	<b>9797</b>	<b>7302</b>	<b>6074</b>	<b>3589</b>	<b>7164</b>	<b>6736</b>	<b>10216</b>
<b>Number of cases/ambulance</b>	<b>417</b>	<b>563</b>	<b>482</b>	<b>499</b>	<b>452</b>	<b>374</b>	<b>378</b>	<b>477</b>	<b>385</b>	<b>284</b>	<b>423</b>	<b>472</b>	<b>423</b>	<b>419</b>	<b>342</b>	<b>448</b>	<b>374</b>	<b>421</b>
<b>Number of cases/Ambulance/day</b>	<b>3.4</b>	<b>4.6</b>	<b>4.0</b>	<b>4.1</b>	<b>3.7</b>	<b>3.1</b>	<b>3.1</b>	<b>3.9</b>	<b>3.2</b>	<b>2.3</b>	<b>3.5</b>	<b>3.9</b>	<b>3.5</b>	<b>3.4</b>	<b>2.8</b>	<b>3.7</b>	<b>3.1</b>	<b>3.5</b>

**District Wise Emergency Cases Handled (Apr'14 – July'14)...Contd**

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	19	13	12	33	28	15	14	21	23	18	41	34	16	651
Accidental Poisoning	315	546	112	400	534	716	358	277	416	506	452	663	1131	241	14473
Acute Abdomen	602	882	304	536	1458	1007	658	455	811	699	671	1238	1518	450	25021
Allergic Reactions	4	12	3	2	4	10	4	1	3	10	3	2	5	4	165
Animal Attack	188	357	29	131	273	411	224	115	257	250	106	353	475	120	6914
Assault	334	522	106	267	365	406	326	257	529	521	340	625	536	220	12453
Behavioral	0	1	0	1	0	0	1	0	0	1	0	1	1	1	17
Cardiac/Cardio Vascular	350	477	221	399	885	480	399	317	488	561	581	906	545	247	15658
Diabetes	51	51	30	70	162	96	57	57	88	95	84	201	119	37	2715
Disasters due to Natural elements	0	1	0	0	6	1	2	2	0	0	0	1	1	0	32
Environmentals	0	2	0	1	2	0	1	1	3	2	2	1	1	1	29
Epilepsy	96	243	82	132	510	287	139	140	257	216	255	425	347	147	7870
Fevers / Infections	79	123	57	89	282	219	109	100	183	186	164	238	321	116	5429
Fire/Burns	87	102	23	37	171	116	64	64	91	115	72	184	181	87	2849
Hazmat (Hazardous Material)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
Industrial	1	1	0	0	3	0	1	0	3	2	0	1	2	0	48
Neonatal(upto 1 month)	118	252	85	127	288	335	99	200	277	215	176	802	388	217	7730
Others	96	159	52	81	219	124	93	80	122	128	145	185	194	51	4311
Paediatric(1-12years)	13	7	5	7	25	29	12	9	19	11	13	50	32	15	503
Pregnancy related	1885	2649	702	1647	4220	4093	1409	1674	2954	2284	1597	6155	4895	1983	76080
Respiratory	140	292	105	155	632	305	245	163	259	328	291	472	417	142	9467
Stroke/CerebroVascular Accidents	183	252	103	209	462	311	210	180	336	269	341	378	388	122	9016
Suicide attempt	29	54	5	29	106	63	31	19	39	26	50	59	83	24	1441
Trauma (non Vehicular)	274	403	179	255	776	423	302	255	426	421	382	578	525	244	13534
Trauma (Vehicular)	1544	2101	285	1015	2958	1725	985	1071	1893	2062	2293	2915	2564	1183	58407
Unconscious	98	137	59	80	416	222	69	104	180	129	200	244	228	85	6149
<b>Grand Total</b>	<b>6487</b>	<b>9626</b>	<b>2547</b>	<b>5670</b>	<b>14757</b>	<b>11379</b>	<b>5798</b>	<b>5541</b>	<b>9634</b>	<b>9037</b>	<b>8218</b>	<b>16677</b>	<b>14897</b>	<b>5737</b>	<b>280314</b>
Number of cases/ambulance	455	507	192	483	447	414	400	389	459	393	470	407	435	359	431
Number of cases/Ambulance/day	3.7	4.2	1.6	4.0	3.7	3.4	3.3	3.2	3.8	3.2	3.8	3.3	3.6	2.9	3.5

**Annexure F: District Wise Kilometre Run & Kilometre / Litre Details**

Sl.No	District	Ambulance Count	During the month July 2014		Ambulance Count	Upto the month Apr'14-July'14	
			KM	Kmpl		KM	Kmpl
1	ARIYALUR	12	55599	9.18	11	219756	9.27
2	CHENNAI	33	98613	8.08	33	372116	8.18
3	COIMBATORE	26	103640	8.80	24	407331	9.24
4	CUDDALORE	28	149387	9.19	27	614867	9.42
5	DHARMAPURI	18	119452	8.83	18	477371	9.18
6	DINDIGUL	20	85274	8.22	18	368318	8.32
7	ERODE	24	90937	8.83	21	357631	8.45
8	KANCHEEPURAM	37	221570	9.22	39	884154	9.30
9	KANYAKUMARI	9	39484	7.35	10	161765	7.64
10	KARUR	14	53667	8.24	13	196550	8.46
11	KRISHNAGIRI	17	104887	9.31	16	419662	9.02
12	MADURAI	20	85521	9.01	21	370853	9.61
13	NAGAPATTINAM	18	110571	8.49	17	427237	8.59
14	NAMAKKAL	16	66938	9.03	15	272277	8.90
15	PERAMBALUR	11	46963	9.20	11	177251	9.78
16	PUDUKOTTAI	16	89556	10.66	16	359631	10.58
17	RAMANATHAPURAM	18	98804	10.94	18	434291	10.88
18	SALEM	27	122914	9.14	24	489185	9.02
19	SIVAGANGAI	15	82840	9.52	14	366919	9.14
20	THANJAVUR	19	103721	8.40	19	420324	8.64
21	THE NILGIRIS	20	54130	6.80	13	196979	6.55
22	THENI	13	72485	10.81	12	291767	10.71
23	TIRUPUR	19	102858	10.09	18	399756	9.90
24	THIRUVALLUR	35	168842	9.37	33	703141	9.53
25	THIRUVANNAMALAI	29	173021	9.92	28	710796	10.19
26	THIRUVARUR	15	83169	9.15	15	314728	9.37
27	THOOTHUKUDI	15	83081	8.78	14	310579	8.80
28	TIRUCHIRAPPALLI	21	108510	9.95	21	423877	10.09
29	TIRUNELVELI	23	127165	9.78	23	529351	10.11
30	VELLORE	43	257060	9.04	41	1064687	9.26
31	VILLUPURAM	37	216205	8.73	34	856160	8.67
32	VIRUDHUNAGAR	16	79448	10.24	16	338915	10.23
<b>TOTAL</b>		<b>684</b>	<b>3456312</b>	<b>9.13</b>	<b>651</b>	<b>13938225</b>	<b>9.22</b>



**Annexure G: Human Resources Details- Manpower count and Attrition Count (July'14)**

S. No	Associate Classification	Head Count								
		During the month (New)			Upto the month			Current month		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	14	13	27	49	23	72	98	85	183
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	15	36	51	52	66	118	1012	521	1533
5	EMT (Under Training)									
6	Pilot (Trained)	0	0	0	53	0	53	1557	0	1557
7	Pilot (Under Training)									
8	Operations Staff	2	0	2	10	0	10	60	0	60
9	Support Staff	1	5	6	8	9	17	68	34	102
Total		32	54	86	172	98	270	2795	640	3435

Sl No.	Associate Attrition	Attrition Count					
		During the month			Up to the month		
		Male	Female	Total	Male	Female	Total
1	Emergency Response officers (ERO)	8	5	13	16	14	30
2	EMT	8	5	13	23	21	44
3	Pilot	17	0	17	48	0	48
4	Operations Staff	0	0	0	7	0	7
5	Support Staff	9	1	10	18	6	24
Total		42	11	53	112	41	153

## Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in July 2014 is zero.

Total MoU's signed with private hospitals from 15<sup>th</sup> Sep '08 to 31<sup>st</sup> July 2014 =1806.

## Annexure I – Call and Dispatch Average Handle Time

S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call to Dispatch Time	0:03:57	44%	00:03:45
2	Average Time taken from Base to Scene/Incident	0:17:50	41%	00:17:55
3	Average Time taken at the Scene / Incident Location	0:12:37	43%	00:12:14
4	Average Time taken from Scene to Hospital	0:35:35	47%	00:35:18
5	Average Time taken from Call to Hospital	1:10:23	43%	01:09:30


July 2014 - Call to scene Split up								
Call to scene	IFT	IFT %	IFT Rural	IFT Urban	NON - IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0- 5 min	5100	18.3	3657	1443	1674	4.0	1121	553
5- 10 min	5928	21.3	3830	2098	6175	14.8	3867	2308
10 - 15 min	2443	8.8	1609	834	7076	17.0	4688	2388
15 - 20 min	2416	8.7	1755	661	6723	16.1	4897	1826
20 - 25 min	2291	8.2	1778	513	5522	13.3	4399	1123
25 - 30 min	2200	7.9	1743	457	4273	10.3	3613	660
30 - 35 min	1989	7.1	1624	365	3073	7.4	2640	433
35 - 40 min	1553	5.6	1277	276	2359	5.7	2101	258
40 - 45 min	1162	4.2	985	177	1642	3.9	1478	164
45 - 50 min	839	3.0	701	138	1070	2.6	980	90
50 - 55 min	532	1.9	426	106	732	1.8	665	67
55 - 60 min	382	1.4	318	64	431	1.0	392	39
> 60 min	1043	3.7	821	222	895	2.1	813	82
<b>Total cases</b>	<b>27878</b>	<b>100.0</b>	<b>20524</b>	<b>7354</b>	<b>41645</b>	<b>100.0</b>	<b>31654</b>	<b>9991</b>

July 2014 - Call to hospital Split up								
Call to hospital	IFT	IFT %	IFT Rural	IFT Urban	NON IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0 -10 min	100	0.4	64	36	256	0.7	186	70
10 -20 min	141	0.5	49	92	1656	4.6	1073	583
20 - 30 min	647	2.3	294	353	3583	10.0	2308	1275
30 - 40 min	1483	5.3	806	677	5186	14.4	3622	1564
40 - 50 min	2281	8.2	1619	662	5514	15.3	4148	1366
50 - 60 min	2883	10.3	2219	664	5252	14.6	4258	994
>60 min	20341	73.0	15473	4868	14530	40.4	12555	1975
<b>Total cases</b>	<b>27876</b>	<b>100.0</b>	<b>20524</b>	<b>7352</b>	<b>35977</b>	<b>100.0</b>	<b>28150</b>	<b>7827</b>

	IFT			Non-IFT		
District	Call - Wheel	Base - Scene	Call to Scene	Call - Wheel	Base - Scene	Call to Scene
ARIYALUR	0:03:42	0:19:45	0:23:27	0:04:37	0:23:39	0:28:16
CHENNAI	0:04:12	0:10:26	0:14:38	0:04:33	0:10:46	0:15:19
COIMBATORE	0:03:07	0:12:50	0:15:57	0:03:53	0:12:29	0:16:22
CUDDALORE	0:03:42	0:16:15	0:19:57	0:04:15	0:19:51	0:24:05
DHARMAPURI	0:03:14	0:17:11	0:20:26	0:03:49	0:19:52	0:23:41
DINDIGUL	0:03:15	0:17:18	0:20:33	0:03:40	0:17:48	0:21:28
ERODE	0:03:23	0:14:13	0:17:35	0:04:05	0:15:19	0:19:24
KANCHEEPURAM	0:03:47	0:18:03	0:21:50	0:04:28	0:17:27	0:21:55
KANYAKUMARI	0:03:09	0:18:49	0:21:58	0:03:38	0:16:20	0:19:58
KARUR	0:03:24	0:14:45	0:18:10	0:04:04	0:17:12	0:21:16
KRISHNAGIRI	0:03:25	0:18:23	0:21:48	0:04:08	0:24:17	0:28:25
MADURAI	0:03:32	0:18:32	0:22:04	0:04:14	0:16:29	0:20:43
NAGAPATTINAM	0:03:30	0:17:36	0:21:05	0:04:06	0:20:57	0:25:02
NAMAKKAL	0:03:39	0:13:10	0:16:49	0:03:47	0:14:44	0:18:32
PERAMBALUR	0:03:47	0:21:26	0:25:13	0:04:08	0:20:44	0:24:52
PUDUKOTTAI	0:03:29	0:17:08	0:20:37	0:03:59	0:19:11	0:23:11
RAMANATHAPURAM	0:03:31	0:21:52	0:25:24	0:03:46	0:23:44	0:27:29
SALEM	0:03:14	0:17:45	0:20:59	0:03:55	0:17:28	0:21:23
SIVAGANGAI	0:03:30	0:18:02	0:21:32	0:04:07	0:20:28	0:24:36
THANJAVUR	0:03:40	0:20:31	0:24:11	0:04:14	0:20:56	0:25:10
THE NILGIRIS	0:03:46	0:21:16	0:25:02	0:03:55	0:24:05	0:28:00
THENI	0:03:19	0:17:11	0:20:30	0:03:40	0:16:16	0:19:56
THIRUVALLUR	0:03:53	0:19:53	0:23:46	0:04:22	0:20:01	0:24:23
THIRUVANNAMALAI	0:03:36	0:19:58	0:23:34	0:04:10	0:22:14	0:26:24
THIRUVARUR	0:03:46	0:20:41	0:24:27	0:04:28	0:20:16	0:24:45
THOOTHUKUDI	0:03:15	0:22:02	0:25:17	0:03:49	0:20:17	0:24:06
TIRUCHIRAPPALLI	0:03:35	0:19:08	0:22:42	0:04:04	0:19:18	0:23:22
TIRUNELVELI	0:03:30	0:18:24	0:21:54	0:03:50	0:16:44	0:20:34
TIRUPUR	0:03:24	0:12:42	0:16:06	0:04:00	0:13:54	0:17:53
VELLORE	0:03:29	0:17:01	0:20:29	0:04:02	0:18:56	0:22:58
VILLUPURAM	0:03:34	0:18:22	0:21:57	0:04:21	0:23:00	0:27:22
VIRUDHUNAGAR	0:03:28	0:22:02	0:25:29	0:03:43	0:22:42	0:26:25
<b>State Average</b>	<b>0:03:34</b>	<b>0:17:34</b>	<b>0:21:08</b>	<b>0:04:08</b>	<b>0:18:22</b>	<b>0:22:30</b>

## Annexure J: Interesting Emergency Case

### Emergency case 1

Case Details Format	
Case ID	3179113
Date	23/7/2014
Assign Time	17:18
Ambulance Location	Thimiri
District	Vellore
Name of EMT	R Chandrasekaran
ID Number	24773
Name of Pilot	Bharadhidhasan.K
ID Number	35399
	
<p>EMT safely transported both mother and Newborn to the hospital after assisting the delivery in ambulance.</p>	
Patient details	
Age	20
Gender	Female
Name	Mrs. Sandhiya
Contact Number (Patient / informer)	7598568486
Emergency Type	Labor Pain - Delivery assisted in ambulance
Level of Consciousness	Conscious oriented
Case Details	<p>In the evening hours, 20 yrs old Mrs. Sandhiya started experiencing labor pain. She was pregnant for the second time and the days were nearing the expected date. Immediately, her relative called 108 for help. Thimiri team, EMT Chandrasekaran and Pilot Bharathidasan reached at the village to handle the emergency. Upon arrival on scene, EMT found the mother was in pain and distress. Immediately shifting her into ambulance, EMT commenced transport. The contractions started increasing in intensity and frequency and EMT assessed the baby's descent. It was clear that he would have to assist the delivery into the ambulance and EMT asked Pilot to park the ambulance on road side.</p>
Prehospital Care Provided	<p>Using the Delivery Kit, He created a safe environment for delivery and as the baby swiftly descended the birth canal, EMT supported the perineum and guided delivery of head. Assessing further, EMT found cord wound around the baby's neck. Carefully slipping the cord over the head, EMT assisted the delivery of the trunk and legs.</p> <p>EMT assessed the infant and found that there was no movement. Even on suctioning, the baby did not move, EMT wrapped the newborn in seconds and started Cardio-Pulmonary Resuscitation (CPR). Emergency Physician Dr. Seshadri guided EMT and advised to continue CPR along with bag-mask ventilation. Successful resuscitation was done continuously for 10 min. This early CPR got baby's respiration and pulse at 112 beats/min back. The Baby cried loudly with active motions. Seeing the baby respond, the team felt immense joy. EMT monitored and provided oxygen to the baby to maintain warmth. Meanwhile, enroute placenta was delivered and EMT handed over both mother and child to PHC Villapakkam.</p>
Additional Challenges	Distressed Newborn
Photographs**	

## Emergency Case – 2

Case Details Format	
Case ID	2974478
Date	07-09-2014
Assign Time	11:25
Ambulance Location	Poonamallee
District	Thiruvallur
Name of EMT	Herambanathan U
ID Number	37828
Name of Pilot	Govindaraj
ID Number	45999
Patient details	
Age	22
Gender	Male
Name	Unknown
Contact Number (Patient / informer)	
Emergency Type	Road Traffic accident
Level of Consciousness	Responding to Verbal stimuli
Case Details	<p>The Trucks that pass in the late night and early morning hours on National highway number 4 speed up due to the open road and a number of gory accidents have already occurred on this Stretch. In the early morning hours, two trucks racing at breakneck speed down the road were heading towards a crash. One of the truckers was trying to overtake the other and it was obvious that none of them intended to give way. Colliding side to side, the trucks left the road and impacted into each other . 108 team rushed to the accident site in which six people were involved. While enroute, EMT and Pilot put on their gloves and grabbed portable oxygen cylinder, Spinal motion restriction devices i.e. cervical collar, long spine board, the collapsible stretcher and airway kit, and headed towards patients. EMT found that one of the truck drivers sustained greivous injuries. He was driving the truck was lying unconscious leaning on the steering wheel of the vehicle.</p>
Prehospital Care Provided	<p>EMT manually stabilized the cervical spine, extricated the victim from the truck using the spine board. Performing rapid trauma survey after shifting him into the ambulance, EMT identified multiple injuries including maxillofacial injury, upper arm deformity and tenderness at right side chest suspecting a fracture to the ribs. EMT and Pilot placed a cervical collar around the victim's neck to immobilize it and controlled bleeding by dressing and bandages over the injury of the forehead. Administering high-flow oxygen at 15LPM with mask, vital signs of the victim the Blood Pressure - 80/50 mm of Hg, Pulse rate 100/min were conveyed to Dr. Parthiban at Emergency Physician desk. After five minutes of fluid infusion through IV line as advised was now responding to pain. EMT shifted all the victims to Kilpauk medical college and Hospital at Chennai. Undergoing investigations, all of the victims were admitted and the most critical, and he received care in intensive care unit. Recovering from the internal chest injury and rib fracture, the victim was discharged. Gratitude and appreciation was bestowed on 108 team by friends and family of the victim through call to the centre.</p>
Additional Challenges	Significant Mechanism of Injury
Photographs**	



Victim receiving Pre hospital care in the

## Emergency Case – 3

Case Details Format	
Case ID	3112085
Date	19/7/2014
Assign Time	2.45am
Ambulance Location	Chinnamanur
District	Theni
Name of EMT	P.Saranya
ID Number	48223
Name of Pilot	Ilaiyaraja
ID Number	27218
Patient details	
Age	20
Gender	Female
Name	Ponmari
Contact Number (Patient / informer)	9025518432
Emergency Type	Labor Pain - Delivery assisted in ambulance
Level of Consciousness	Alert
Case Details	<p>The 20-year-old expectant mother Ponmari was scheduled for delivering her first baby within few days. She had an earlier abortion in her first pregnancy. Suddenly as her contractions started, Chinnamanur ambulance teams sprung into action, EMT Saranya and Pilot Ilayaraja reached the scene. EMT performed an initial assessment, collected the history, and assessed the vital signs of the mother which suggested Blood Pressure - 134/80mmHg, Pulse – 78/min and oxygen saturation – 97%. EMT immediately shifted her into the ambulance, applied oxygen and placed her in left lateral position. They had driven less than two miles away from the scene and very quickly; contractions started coming every 2 minutes, becoming increasingly painful for the mother. EMT found that the baby's legs started to emerge from the birth canal therefore, he immediately instructed Pilot to stop the ambulance in a safe area and positioned the mother.</p>
Prehospital Care Provided	<p>EMT encouraged her to push with every contraction and meanwhile initiated an Intravenous access. As labor progressed, the baby's foot, pelvis and shoulder descended.</p> <p>However, the challenge was when head of the newborn got stuck in the birth canal. EMT kept herself patient and dialed Emergency Physician line. Dr. Gokila advised EMT to hold the legs of the fetus by the "Femoro-pelvic grip" and rotate over the mother's pelvis.</p> <p>EMT followed the process and assisted the delivery. To his relief, the baby was safely out of the birth canal, unhurt and gave out a loud wail. Initiating Intravenous fluid Ringer Lactate at the advice of Dr. Gokila, EMT supported the circulation of the mother. Both mother and her newborn further were handed over at Government Theni Medical college and both were welcomed back to their home in a healthy condition.</p>
Additional Challenges	Breech Presentation
Photographs**	



EMT safely transported both mother and Newborn to the

## Annexure K – Important Events & Photographs

**Event:** Participated in the Adi Kirthigai function at Tiruttani from 21<sup>st</sup> July – 23<sup>rd</sup> July (Thiruvallur districts). Visibility created across the temple and in the districts on '108' Ambulance Services. First aid given to the devotees during the event.



### Other Events:

- On Doctor's day we recognise how Physicians improve the Quality of human life on a daily basis
- EDD/HRP data follow up thro VHN/Preg Mothers in every district by deputing an EMT in Major Govt Institutions. (100 identified Hospitals)
- Hot Spot analysis done in all locations to identify zero call villages and demo carried out in that villages to improve the utilisation.
- Demo's at Various PHC across the state
- Demo's carried out in Hilly terrain for improving utilisation of 4 Wheel drive
- Awareness of Neonatal ambulances created in all PHC/GH

**Annexure L: AN – Cases Monthly Report (July '14)**

AN - Cases Monthly Report									
For the month of July 2014									
S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH/MC	Number of cases referred by PHC	Number of cases referred by GH/MC	Total Pregnancy Cases	Number of cases referred by FRU to Higher Level Institutions	Number of cases referred by referred institutions	Total Cases Re-referred
1	ARIYALUR	83	76	136	44	356	-	-	-
2	CHENNAI	8	138	152	90	699	1	-	1
3	COIMBATORE	89	102	214	50	522	-	-	-
4	CUDDALORE	152	257	283	124	859	1	-	1
5	DHARMAPURI	163	55	286	35	558	-	-	-
6	DINDIGUL	75	57	240	40	428	-	-	-
7	ERODE	110	56	204	49	442	-	-	-
8	KANCHEEPURAM	211	180	528	98	1072	-	-	-
9	KANYAKUMARI	9	22	140	25	201	-	-	-
10	KARUR	85	49	109	33	282	-	-	-
11	KRISHNAGIRI	240	111	284	32	695	-	-	-
12	MADURAI	80	73	264	96	546	-	-	-
13	NAGAPATTINAM	21	117	140	61	354	-	-	-
14	NAMAKKAL	80	42	154	15	304	-	-	-
15	THE NILGIRIS	44	29	66	37	188	-	-	-
16	PERAMBALUR	45	50	129	14	247	-	-	-
17	PUDUKOTTAI	118	150	167	66	515	-	-	-
18	RAMANATHAPURAM	69	122	134	41	383	-	-	-
19	SALEM	134	88	363	56	677	-	-	-
20	SIVAGANGAI	68	128	154	72	443	-	-	-
21	THANJAVUR	123	207	213	61	634	-	-	-
22	THENI	32	72	194	74	392	-	-	-
23	THIRUVALLUR	166	158	460	111	963	-	-	-
24	THIRUVANNAMALAI	267	161	454	54	974	-	-	-
25	THIRUVARUR	32	100	146	50	337	-	-	-
26	THOOTHUKUDI	45	87	209	56	415	-	-	-
27	TIRUCHIRAPPALLI	189	139	313	64	731	-	-	-
28	TIRUNELVELI	29	97	334	115	599	-	-	-
29	TIRUPUR	93	95	174	30	411	-	-	-
30	VELLORE	343	133	716	299	1566	-	-	-
31	VILLUPURAM	351	203	534	102	1259	-	-	-
32	VIRUDHUNAGAR	102	80	169	51	418	-	-	-
<b>Total</b>		<b>3656</b>	<b>3434</b>	<b>8063</b>	<b>2145</b>	<b>18470</b>	<b>2</b>	<b>0</b>	<b>2</b>



**Annexure M: Neonatal ambulance cases (July'14)**

Neonatal Cases Admission- July'14						
S.No	District	Location	Referral Hospital		Destination Hospitals	
			Hospitals name	No.of cases		
1	MADURAI	VALAYANKULAM PHC NEONATAL/ GOVERNMENT RAJAJI MEDICAL COLLEGE HOSPITAL(GRH)	AMATHUR PHC	1	MADURAI GRH	
			CHECKANURANI PHC	3		
			ALANGANALLUR PHC	1		
			KAMUDHI GH	2		
			DODDAPPANAICKNOOR PHC	1		
			KALLUPATTI.T PHC	1		
			DINDIGUL GH	1		
			KONDAGAI PHC	1		
			KARAIKUDI GH	1		
			KOILPAPPAKUDI PHC	1		
			KOODAKOIL PHC	2		
			KOTTAMPATTI PHC	3		
			MELUR GH	1		
			MATTAPARAI PHC	1		
			KULAMANGALAM PHC	1		
			OTHAKADAI PHC	2		
			NILAIYUR PHC	3		
			PUDUPATTI.T PHC	1		
			PALANI GH	1		
			RAJAPALAYAM GH	1		
			SEKKIPATTI PHC	1		
			SRIVILLIPUTHUR GH	2		
			THIRUMANGALAM GH	8		
			THIRUPUVANAM CHC	1		
			THIRUPARANKUNDRAM PHC	1		
			USILAMPATTI GH	3		
			THUVARANKURICHI GH	1		
			VADIPATTI GH	1		
			VALAYANKULAM PHC	1		
			THANJAKUR PHC	1	SIVAGANGA MCH	
THUMBAPATTI GH	1	Not an emergency				
VALAIYANKULAM PHC	1					
			Total Number of Case	51		
2	DHARMAPURI	DHARMAPURI MEDICAL COLLEGE	BAIRNATHAM PHC	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL	
			ERIYUR PHC	3		
			BENDRAHALLI PHC	1		
			HANUMANTHAPURAM PHC	1		
			HARUR GH	9		
			HOSUR GH	6		
			KADATHUR PHC	1		
			JEKKASAMUDRAM PHC	1		
			KARIMANGALAM PHC	2		
			KRISHNAGIRI GH	5		
			MORAPPUR PHC	2		
			NAGADESAMPATTY PHC	1		
			NULAHALLI PHC	4		
			DENKANIKOTTAI GH	1		
			PALACODE GH	3		
			PALAYAMPUDUR PHC	2		
			PAPPARAPATTI PHC	2		
			PENNAGARAM GH	1		
			PERIYAMPATTI PHC	2		
			PERUMPALAI PHC	5		
			PULIKARAI PHC	1		
			THOPPUR PHC	1		
			RAMIYENAHALLI PHC	1		
			THURINJIPATTI PHC	2		
			UTHANGARAI GH	1		
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	6		SALEM MEDICAL COLLEGE HOSPITAL
			HOSUR GH	1		
			KRISHNAGIRI GH, KRISHNAGIRI	1		
			MOOKAREDDIPATTI PHC	1		HARUR GH
			BOOTHANATHAM PHC	1	Not an emergency	
PERIYAMPATTI PHC	1					
			Total Number of Case	70		

Neonatal Cases Admission- July'14							
S.No	District	Location	Referral Hospital		Destination Hospitals		
			Hospitals name	No.of cases			
3	CUDDALORE	CUDDALORE GH NEONATAL	KADAMPULIYUR PHC	2	CUDDALORE GH		
			ANANDHA PRIVATE HOSPITAL	1			
			ARASAKULI PHC	1			
			KURINJIPADI GH	1			
			KARAIKADU PHC	1			
			NADUVEERAPATTU PHC	1			
			PUTHUCHATRAM PHC	1			
			KARAMEДУ COLONY-Patient Residence	1			
			ORAIYUR PHC	1			
			THIRUCHOPURAM PHC	2			
			PANRUTI GH	2			
			VADALUR PHC	1			
			VEERAPERUMANALLUR PHC	2			
			CUDDALORE GH	3			
			PANRUTI GH	1	JIPMER, PONDY		
			VRIDHACHALAM GH	3	MUNDIAMBAKKAM MCH, VILLUPURAM		
			CUDDALORE GH	1			
			CUDDALORE GH	1	VRIDHACHALAM GH		
			CHIDAMBARAM GH	1	MMC		
			VIMUTHULUR PHC	1	ICH		
			Total Number of Case			28	
			4	KANCHIPURAM	KANCHIPURAM - NEONATAL	CHEYAR GH	1
CHENGALPATTU GH	1						
ARAKONKAM GH	1						
KANCHIPURAM GH	8						
KOVALAI PHC	1						
IDAIAZHAI NADU PHC	1						
MADURANTAKAM GH	2						
PANRUTTY GH	2						
AYYAMPETTAI PHC	1						
VANDAVASI GH	1						
TV MALAI GH	1						
VELLORE MCH (ADUKKAMPARAI)	2						
AVALOOR PHC	1	KANCHIPURAM GH					
MELKULATHUR PHC	1						
PERUMBAKKAM PHC	2						
MADURAMANGALAM PHC	1						
ORATHY PHC	1	CHENGALPET MCH					
POLAMBAKKAM PHC	1						
VALLAM PHC	1						
VANDAVASI GH	1						
AVALOOR PHC	1						
MADHA KOIL THERU	1						
WALAJABAD PHC	1						
TIRUVANNAMALAI GH	1	ETTAYAPURAM GH					
EGMORE ICH	1	CHEYAR GH					
ANGAMPAKKAM -RESIDENCE	1	WALAJABAD PHC					
PERANAMALLUR PHC	1						
WALLAJAPET GH	1	VELLORE MCH (ADUKKAMPARAI)					
CHEYAR GH	1						
WALLAJAPET GH	1						
ADUKAMPARI MC	1	Not an Emergency					
Total Number of Case						42	
5	CHENNAI	ICH	MMC	1	ICH		
			KILPAUK MCH	1			
			ARAKONAM GH	1			
			KODAMBAKKAM CHC	1			
			AYANAVARAM CHC	4			
			RSRM	1			
			SHENOY NAGAR PHC	1			
			SAIDAPET GH	1			
			PERIYAR NAGAR PHC	2			
			MUNDIAMBAKKAM MCH, VILLUPURAM	1			
			KANCHIPURAM GH	2			
			MURARI PVT HOSPITAL	1			
			PERUMAL PATTU PHC	1			
			PULIYANTHOPE CHC	8			
			SAIDAPET CHC	1			
			PONNERI GH	5			
			MINJUR PHC	1			
			PORUR PHC	2			
			MANGALAM HOSPITAL	1			
			VJAYA HEALTH CENTRE	2			
			KIL KODUGALUR PHC	1	IOG EGMORE		
			AMINJIKARAI CORPORATION HOSPITAL	1			
			PADIANALLUR PHC	1			
			MADHAVARAM GH	1			
			MINJUR PHC	1	KASTURBA GANDHI HOSPITAL		
			ICH	1			
			ICH	4			
			KILPAUK MCH	1			
			MEDAVAKKAM PHC	1	KILPAUK MCH		
			ICH	1			
			MANGADU PHC	2			
			KUNDRATHUR PHC	1			
			TVL009 PONNERI GH	1	STANLEY MCH		
			MOOLAGOTHRAM CORP HOSP	1			
			RANI ARJUNA PVT HOSP	1			
			SANJEEVARAYANPET PHC	1			
			ICH	1	CHEYYAR GH		
			TONDIARPET-RESIDENCE	1			
			ICH	2	MMC		
			ICH	1	EYE HOSPITAL, EGMORE		
			PERAMBAKKAM PHC	1	THIRUVALLUR GH		
			PAZHAVARKADU GH	1	PONNERI GH		
			PADIYANALLUR ECC	1	Not an emergency		
			TIRUVANNAMALAI GH IFT	1			
			ICH	1			
			PORUR PHC	1			
			ARANI PHC	1			
			Total Number of Case			70	

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
6	CHENNAI	TRIPLICANE- NEO II	ADYAR CHC	2	ICH
			ARAKONAM GH	1	
			ANDHRA MAHILA SABHA TRUST HOSP	1	
			GOSHA	13	
			KODAMBAKKAM CHC	1	
			SAIDAPET GH	1	
			SHENOY NAGAR PHC	3	
			MADURANTAKAM GH	1	
			CHENGALPET MCH	1	
			KANCHIPURAM GH	1	
			TAMBARAM GH	5	
			MEDAVAKKAM PHC	3	
			MOOVARASAMPATTU PHC	1	
			OKKIAM THURAIPAKKAM PHC	1	
			NANDHIVARAM PHC	1	
			MUNDIYAM PAKKAM GH	1	
			ARANI GH	1	
			VILLUPURAM MCH	1	
			MEDAVAKKAM PHC	1	
			THIRUVANNAMALAI GH	1	
			THURAIPAKKAM PHC	1	
			PULIYANTHOPE CHC	4	
			PERUMAL PATTU PHC	1	
			SAIDAPET CHC	2	
			MADARAPAKKAM PHC	1	
			KOLLUMEDU PHC	1	
			SS PVT HOSP	1	
			MINJUR PHC	1	
			PORUR PHC	1	
			STEDFORD HOSPITAL	2	
			VELLORE MCH (ADUKKAMPARAI)	2	
			NANDHIVARAM PHC	1	CHENGALPET MCH
			SIRUKUNDRAM PHC	1	
			MIRSAHIB PET CHC	1	KGH
			MEENATCHI PVT HOSP	1	
			MESANGUDY PVT HOSPITAL	1	
			ICH	2	
			OKKIAM THURAIPAKKAM PHC	1	MMC
			MEDAVAKKAM PHC	2	
			ICH	3	
			IOG egmore	1	
			OKKIAM THURAIPAKKAM -Patient residence	1	APOLLO PVT. HOSP
			KGH	1	Kilpauk MCH
			SANJEEVARAYANPET PHC	1	STANLEY MCH
			KGH	1	ROYAPETTAH GH
			MINJUR PHC	1	RSRM
			PULIYANTHOPE CHC	1	IOG EGMORE
			MEDAVAKKAM PHC	1	COSH PVT HOSP
			MEDAVAKKAM PHC	1	Not an emergency
			EGMORE ICH	1	
			<b>Total Number of Cases</b>	<b>81</b>	
7	VELLORE	TIRUPATHUR GH - NEONATAL AMBULANCE	ANDIAPPANUR PHC	2	TIRUPATTUR GH
			ARANGALDURGAM PHC	7	
			G.K.CLINIC	1	
			JOLARPETTAI PHC	1	
			KADIRAMPATTU PHC	2	
			KAJALNAICKENPATTI PHC	2	
			KAKANAMPALAYAM PHC	4	
			KARAPATTU PHC	1	
			KAVALUR CHATRAM PHC	2	
			KUNICHI PHC	3	
			NATRAMPALLI PHC	5	
			NIMMIAMPETTI PHC	2	
			PITCHANUR PHC	6	
			PUDUPETTAI PHC	6	
			PUDURNADU PHC	1	
			VANIYAMPADI GH	2	
			VELLAKALNATHAM PHC	1	
			NARIAMPATTU PHC	4	
			NARAYANI PRIVATE HOSPITAL	1	GUDIYATTAM GH
			GUDIYATTAM GH	1	
			NARIAMPATTU PHC	1	VELLORE MCH (ADUKKAMPARAI)
			GUDIYATTAM GH	2	
			AMBUR GH	1	
			SINGARAPETTAI PHC	1	
			MELSANANKUPPAM PHC	1	Not an emergency
			<b>Total Number of Cases</b>	<b>60</b>	

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
8	KRISHNAGIRI	KRISHNAGIRI GH -NEO	KANNANDAHALLI PHC	1	KRISHNAGIRI GH, KRISHNAGIRI
			GURUBARAHALLI PHC	1	
			JAGADEVI PHC	1	
			NACHAIKUPPAM PHC	5	
			KAPPALVADI PHC	2	
			NACHAIKUPPAM PHC	1	
			SANTHUR PHC	1	
			PENDARAHALLI PHC	1	
			NEDUNGAL PHC	1	
			SINTHAGAMPALLI PHC	1	
			SHOOLAGIRI PHC	3	
			HOSUR GH	3	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			KARIMANGALAM PHC	1	
			KRISHNAGIRI GH	4	
			SHOOLAGIRI PHC	1	
			SHOLAKOTTAI PHC	1	
			HOSUR GH	2	SALEM MEDICAL COLLEGE HOSPITAL
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	1	
			KAJALNAICKENPATTI PHC	1	TIRUPATTUR GH
			KARAPATTU PHC	1	
			VEPPANAPALLI PHC	1	KOTHAKONDAPALLI PHC
			PERUGOBANAPALLI PHC	1	Not an emergency
			BARGUR PHC	1	
			Total Number of Cases	36	
9	PUDUKOTTAI	RANI'S GH NEONATAL	RANIS MATERNITY GH	5	RAJA MIRASDAR GH, THANJAVUR
			PATTUKKOTTAI GH	1	
			VELLALAVIDUTHI PHC	1	
			GANDARVAKOTTAI GH	1	
			PUDUKOTTAI GH	1	
			ARIMALAM PHC	1	RANIS MATERNITY GH, PUDUKKOTTAI
			ANDAKULAM PHC	1	
			ILUPUR GH	2	
			ALANGUDI GH	1	
			KADIYAMPATTI PHC	3	
			PERUNGALUR PHC	1	
			VILAPATTI - Patient's Residence	1	
			NAGUDI PHC	1	ARANTHANGI GH
			PUDUKOTTAI RANI'S GH	1	Not an emergency
			KOPPAMPATTI - Patient Assessment	1	
			Total Number of Cases	22	
10	VIRUDHUNAGAR	VIRUDHUNAGAR GH NEONATAL	ARUPUKOTTAI GH	7	MADURAI GRH
			MUKKULAM.A PHC	1	
			J.K.NURSING HOME	1	
			MUSUTTAIKKURICHCHI PHC	1	
			RAJAPALAYAM GH	2	
			SRIVILLIPUTUR GH	1	
			SATTUR GH	1	
			THIRUMANGALAM GH	2	
			VIRUDHUNAGAR GH	1	
			VIGNESH PRIVATE HOSPITAL	1	
			VILLUR PHC	1	
			VIRUDHUNAGAR GH	7	VIRUDHUNAGAR GH, VIRUDHUNAGAR
			KUNNUR PHC	2	
			MALLANKINARU PHC	2	
			AVUDAYAPURAM PHC	2	
			WATRAP GH	1	
			VILUR PHC	1	
			SATTUR GH	2	ARUPUKOTTAI GH
			GOPALAPURAM PHC	2	
			NARIKUDI PHC	1	SATTUR GH
			NEMMENI PHC	1	
			VIRUDHUNAGAR GH	1	Not an emergency
			Total Number of Cases	41	
11	TUTICORIN	THOOTHUKUDI GH NEONATAL	OTTANATHAM PHC	1	THOOTHUKUDI MEDICAL COLLEGE HOSPITAL
			KAYALPATTANAM GH	1	
			KULATHUR PHC	1	
			KOVILPATTI GH	1	
			NARIPAIYUR PHC	1	
			LURTHAMMALPURAM PHC	1	
			MAPPILLAIURANI PHC	1	
			KAILASAPURAM.S. PHC	1	
			OTTAPIDARAM GH	2	
			PASUVANTHANAI PHC	2	
			SEBATHAYAPURAM PHC	1	
			TIRUCHENDUR GH	4	
			VEMBAR PHC	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
			VEPPALODAI PHC	2	
			VILATHIKULAM GH	3	
			ALWARTHIRUNAGARI PHC	1	
			KARUNGULAM PHC	2	
			KAYATHAR PHC	1	
			KOVILPATTI GH	4	
			PUDHIAMPUTHUR PHC	1	
			SRIVAIKUNDAM GH	2	
			MADATHUPATTI PHC	1	
			THOOTHUKUDI MEDICAL COLLEGE HOSPITAL	2	
			TENKASI GH	1	
			VIKRAMASINGAPURAM PHC	1	
			Total Number of Cases	39	

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
12	T.V.MALAI	THIRUVANNAMALAI GH NEONATAL	ANANANTHAL PHC	1	TIRUVANNAMALAI GH
			AVALURPETTAI PHC	1	
			CHENGAM GH	2	
			KAZHIKULAM PHC	1	
			KEEZHPENNATHUR PHC	4	
			KOLATHUR PHC	1	
			MALAMANJANUR PHC	1	
			NORTHAMPOONDI PHC	1	
			MEKKALUR PHC	1	
			SRIVILLIPUTHUR	1	
			PUDUPALAYAM PHC	3	
			THANIPADI GH	2	
			THURINJAPURAM PHC	1	
			VANAPURAM PHC	1	
			TIRUVANNAMALAI GH	3	VELLORE MCH (ADUKKAMPARAI)
			KADALADI PHC	1	
			POLUR GH	1	
			TIRUVANNAMALAI GH	5	
			TIRUVANNAMALAI GH	2	ICH
			Total Number of Cases	33	Not an emergency
13	VELLORE	WALLAJAH GH NEONATAL	ARANI GH	3	VELLORE MCH (ADUKKAMPARAI)
			ALAMELUMANGAPURAM PHC	1	
			AMMUR PHC	1	
			CHEYYAR GH	1	
			BANAVARAM PHC	1	
			ARCOT GH	1	
			GUDIYATTAM GH	9	
			KATHALAMBATTU PHC	1	
			KANIYAMBADI PHC	1	
			KAVERIPAKKAM PHC	1	
			KANKUPPAM PHC	1	
			LALAPET PHC	3	
			MADANUR PHC	1	
			MAMBAKKAM PHC	1	
			PALLIKONDA PHC	2	
			MELVISHARAM PHC	1	
			PUDUPADI PHC	1	
			POYGAI PHC	2	
			THATCHUR PHC	1	
			VADUGANTHANGAL PHC	1	
			VALAIYATHOOR PHC	1	
			VELLORE GH (PENTLAND)	1	
			WALLAJAPET GH	4	WALLAJAPET GH
			VILAMPAKKAM PHC	1	
			KARADIKUPPAM PHC	1	
			ARCOT GH	1	
			BANAVARAM PHC	1	
			LADAVARAM PHC	1	
			LALAPET PHC	2	
			VALAIYATHOOR PHC	2	
			MUSIRI PHC	1	
			MELKULATHUR PHC	1	KANCHIPURAM GH
			VILAMPAKKAM PHC	1	
			KAVERIPAKKAM PHC	1	
			THIRUPPUKUZHI PHC	1	
			REDDIVALAM -Patient Residence	1	ICH
			VELLORE MCH (ADUKKAMPARAI)	4	
			ARAKONAM GH	2	
			TIRUPATTUR GH	1	
			VANIYAMPADI GH	1	GUDIYATTAM GH
			NARIAMPATTU PHC	1	
			THIRUVALAM PHC	1	
			VELLORE MCH	1	
			GUDIYATHAM GH	1	Not an emergency
			Total Number of Case	67	
14	THANJAVUR	RMH NEONATAL	ARIYALUR GH	9	RAJA MIRASDAR GH, THANJAVUR
			BUDALUR PHC	2	
			KUMBakonam GH	16	
			MANNARKUDI GH	1	
			MAYILADUTHURAI GH	2	
			MELATTUR PHC	1	
			MUTHUPETTAI PHC	1	
			PANDARAVADAI PHC	2	
			PATTUKKOTTAI GH	3	
			SALIAMANGALAM PHC	1	
			THIRUMANOR PHC	1	
			THIRUVAIYARU GH	2	
			VALLAM PHC	2	
			VANDAYARIRUPPU PHC	1	
			VELLALAVIDUTHI PHC	1	
			KUMBakonam GH	1	Not an emergency
			THIRUVONM PHC	1	
			Total Number of Case	47	
15	RAMNAD	PARAMAGUDI GH - NEONATAL	MUTHUKULATHUR GH	1	PARAMAKUDI GH
			PARTHIBANUR PHC	1	
			MELAKODUMALUR PHC	1	
			PERAIYUR PHC	1	
			NAINARKOIL PHC	4	RAMANATHAPURAM GH, RAMNAD
			MANJUR PHC	1	
			PANDUKUDI PHC	1	
			THIRUPULLANI PHC	2	
			BOGALUR PHC	1	
			PUDUVALASAI PHC	1	
			THONDI PHC	2	
			UCHIPULI PHC	2	
			MANAMADURAI GH	2	SIVAGANGA MCH
			PARAMAKUDI GH	2	
			SAYALKUDI PHC	1	
			NARIPAIYUR PHC	1	THOOTHUKUDI MEDICAL COLLEGE HOSPITAL
			PARAMAKUDI GH	6	
			SIVAGANGA MCH	5	
			NARIKUDI PHC	1	MADURAI GRH
			KAMUDHI GH	2	
			PERUNAZHI PHC	1	
			PARALACHI PHC	1	
			UCHIPULI PHC	1	ARUPUKOTTAI GH
			Total Number of Case	41	
					Not an emergency

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
16	SALEM	SALEM GH NEONATAL	ALAGAPUTHUR HSC	2	SALEM MEDICAL COLLEGE HOSPITAL
			ATTHUR GH	3	
			ERODE GH	5	
			KADAYAMPATTI PHC	1	
			KALLAKURICHI GH	5	
			KARUMANTHURAI PHC	1	
			KANNANKURICHI PHC	2	
			MALLASAMUDRAM PHC	1	
			MALLUR PHC	1	
			MURUNGAPATTI PHC	1	
			METTUR DAM GH	1	
			NAMAKKAL GH, NAMAKKAL	2	
			NAINAMPATTI PHC	1	
			OMALUR GH	1	
			NANGAVALLI PHC	3	
			ONDIVEERANUR PHC	1	
			PANAMARATHUPATTI PHC	2	
			RASIPURAM GH	2	
			PANRUTTY TO EGMORE ICH	1	
			POOLAVARI PHC	1	
			SEDAPATTY PHC	1	
			SANKAGIRI GH	1	
			SARKARKOLLAPATTI PHC	2	
			THARKARKOLAPATI PHC	1	
			TAMILSELVI PVT HOSP	1	
			THARAMANGALAM PHC	2	
			VANAVASI PHC	1	
			VAZHAPADI PHC	1	
			TIRUCHENGODE GH	2	
			VELLALAPATTI PHC	2	
			VEERAPANDI PHC	1	
			KADAYAMPATTI PHC	1	SALEM MEDICAL CENTER PVT. HOSP S.K.S PVT HOSPITAL
			VAZHAPADI PHC	1	
			VEERAPANDY PHC	1	Not an emergency
			RASIPURAM GH	1	
			<b>Total Number of Case</b>	<b>56</b>	
17	KANYAKUMARI	THUCKLAY GH NEONATAL	THIRUVITHANCODE PHC	1	KANYAKUMARI MEDICAL COLLEGE HOSPITAL
			VELLICHANDAI PHC	1	
			KULITHURAI GH	2	
			THUCKLAY GH	1	KANYAKUMARI MEDICAL MISSION & CSI HOSP
			PALLIYADI PHC	1	
			KOTHANALLUR PHC	1	THUCKLAY GH
			KANYAKUMARI GH	1	
			<b>Total Number of Case</b>	<b>8</b>	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
18	KANCHIPURAM	CHENGALPET - NEONATAL	KANCHIPURAM GH	1	CHENGALPET MCH
			KOVALAI PHC	2	
			MADURANTAKAM GH	1	
			AVALOOR PHC	2	
			UTHIRAMERUR GH	1	
			KARUNKUZZHI PHC GNANAGRISWARANPETAI PHC	1	
			NERUMBUR PHC	1	
			KOOVATHUR PHC	1	
			PAVANJUR PHC	1	
			SADRAS PHC	5	
			PADUR PHC	1	
			SALAVAKKAM PHC	1	
			CHENGALPET MCH	8	
			NANDHIVARAM PHC	2	ICH
			TAMBARAM GH	1	
			SOMANGALAM PHC	1	
			SALAVAKKAM PHC	1	
			MUNDIAMBakkam MCH, VILLUPURAM	1	
			VILLUPURAM OLD GH	1	
			VANIYAMPADI GH	1	
			TV MALAI GH	1	
			VELLORE MCH	1	
			CUDDALORE GH	1	
			NANDHIVARAM PHC	1	IOG EGMORE
			<b>Total Number of Case</b>	<b>38</b>	
19	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	INAMKOLATHUR PHC	2	TRICHY GH
			IRUNGALUR PHC	2	
			KATTUR PHC	1	
			KULITHALAI GH	2	
			LALGUDI GH	2	
			KULUMANI PHC	1	
			MANAPPARAI URBAN PHC	1	
			MANAPPARAI GH	1	
			PUDURUTHAMNUR PHC	1	
			PERAMBALUR GH	1	
			SRIRANGAM GH	2	
			THANDALAI PUDUR PHC	2	
			THOGAIMALAI PHC	1	
			THIRUNEDUMKULAM PHC	3	
			THUVAKUDI PHC	1	
			THURAIYUR GH	1	
			VIRALIMALAI PHC	3	
			TRICHY GH, TRICHY	1	SRIRANGAM GH THURAIYUR GH
			UPPILAIYURAM PHC	1	
			RANIS MATERNITY GH, PUDUKKOTTAI	1	RAJA MIRASDAR GH, THANJAVUR
			ARIYALUR GH, ARIYALUR	1	
			TRICHY GH, TRICHY	1	
			VAIYAMPATTI PHC	1	MANAPPARAI GH
			CHETTIAPATTY PHC	1	
			TRICHY GH, TRICHY	1	MADURAI GRH
			KULITHALAI GH	1	
			TRICHY GH	1	KARUR GH, KARUR
			<b>Total Number of Case</b>	<b>37</b>	Not an emergency

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
20	VILLUPURAM	VILLUPURAM MEDICAL COLLEGE- NEONATAL	ARIYUR PHC	2	MUNDIAMBAKKAM MCH, VILLUPURAM
			ANNIYUR PHC	1	
			ANANTHAPURAM PHC	1	
			ILAVANASURKOTTAI PHC	1	
			AVANIPUR PHC	1	
			CUDDALORE GH, CUDDALORE	1	
			KEDAR PHC	1	
			KALLAKURICHI GH	2	
			KALAMARUDHUR PHC	1	
			KILIYUR PHC	1	
			KILMAMPATTU PHC	1	
			MUGAIYUR PHC	1	
			POMBUR PHC	1	
			PAVANDUR PHC	2	
			MURUKKERI PHC	1	
			THIRUKOILUR GH	1	
			THIRUVENNAINALLUR PHC	1	
			THIRUNAVAILUR PHC	2	
			V NALLALAM-RESIDENCE	1	
			TINDIVANAM GH	1	
			THOGAIPADI PHC	2	
			VIRUDHACHALAM URBAN PHC	1	
			VALAVANUR GH	1	
			VEEPAPANDI PHC	1	
			VRIDHACHALAM GH	3	
			CUDDALORE GH, CUDDALORE	1	JIPMER, PONDY
			MUNDIAMBAKKAM MCH, VILLUPURAM	1	
			PURASINGANAPALAYAM PHC	1	
			SARAM PHC	1	ICH
			TINDIVANAM GH	1	
			MUNDIAMBAKKAM MCH	4	
			VILLUPURAM OLD GH	1	CUDDALORE GH, CUDDALORE
			VIRUDHACHALAM GH	1	
			SENTHUR PHC	1	
			ANATHAPURAM PHC	1	Not an emergency
			NALLANPILLAIPATRAL PHC	1	
			ANUMANTHAI PHC	1	
			<b>Total Number of Case</b>	<b>47</b>	
21	THIRUVARUR	THIRUVARUR MCH-NEONATAL	THIRUTHURAIPONDI URBAN PHC	1	THIRUVARUR MEDICAL COLLEGE HOSPITAL
			THIRUTURAIPONDI GH	2	
			KANKODUTHAVANITHAN PHC	1	
			VILAKUDI PHC	1	
			VIJAYAPURAM GH	2	THANJAVUR MEDICAL COLLEGE HOSPITAL
			MAYILADUTHURAI GH	2	
			KUMBAKONAM GH	1	
			THIRUVARUR MEDICAL COLLEGE HOSPITAL	1	RAJA MIRASDAR GH, THANJAVUR
			MANNARKUDI GH	3	
			ALANGUDI PHC	1	
			THIRUVIZHIMAZHALAI PHC	1	KUMBAKONAM GH
			MANNARKUDI GH	1	Not an emergency
			<b>Total Number of Case</b>	<b>17</b>	
22	PERAMBALUR	PERAMBALUR GH	PASUMPALUR PHC	2	PERAMBALUR GH
			MANGALUR PHC	1	
			VALIKONDAPURAM PHC	1	
			MURUKKANGUDI PHC	1	
			ARIYALUR GH	1	RAJA MIRASDAR GH, THANJAVUR
			PERAMBALUR GH	3	TRICHY GH
			<b>Total Number of Case</b>	<b>9</b>	
23	DINDIGUL	DINDIGUL GH- NEONATAL	CHATHIRAPATTI PHC	1	DINDIGUL GH
			GOPALAPATTI PHC	1	
			AYYALUR PHC	1	
			M.M. KOVILUR PHC	1	
			NILAKOTTAI GH	1	
			KOSAVAPATTI PHC	1	
			PRABHU CLINIC	1	
			PALANI GH	1	
			PILATHU PHC	1	
			SIDDAYANKOTTAI PHC	2	
			PUDUKKOTTAI.K PHC	1	
			PALANI GH	4	
			DINDIGUL GH	1	MADURAI GRH
			NIVEA HOSPITAL	1	
			AYYALUR PHC	1	
			<b>Total Number of Case</b>	<b>19</b>	Not an emergency

Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
24	THENI	THENI MCH	ANDIPATTI GH	1	THENI MEDICAL COLLEGE HOSPITAL, THENI
			CUMBUM GH	2	
			DEVADANAPATTI PHC	1	
			DOMBUCHERY PHC	3	
			KANDAMANUR PHC	2	
			KANAMPUR GH	1	
			M.SUBBULAPURAM PHC	1	
			ODAIPATTI PHC	1	
			KOTTUR PHC	1	
			PERIYAKULAM GH	6	
			RAJATHANI PHC	3	
			VEERAPANDI PHC _ THENI	1	
			VIRALIPATTI PHC	1	
			THENI MEDICAL COLLEGE HOSPITAL, THENI	2	
			KODAIKANAL GH	1	MADURAI GRH
			USILAMPATTI GH	1	
			E PUTHUPATTI PHC	1	PERIYAKULAM GH
Total Number of Case			29		
25	THIRUVALLUR	THIRUVALLUR GH	POONDI PHC	1	THIRUVALLUR GH
			TIRUTTANI GH	3	
			KATCHUR PHC	1	
			KANAKAMACHATHRAM PHC	1	
			LATCHIVAKKAM PHC	1	
			MADDUR PHC	1	
			THIRUVELANGADU PHC	3	
			PULIYUR PHC	1	
			THIRUVELANGADU PHC	1	
			ARAKONAM GH	5	CHN007 ICH
			KAVARAPETTAI PHC	1	
			THIRUVALLUR GH	9	
			AYYAMPETTAI PHC	1	
			PONNAMALLEE GH	2	
			TIRUTTANI GH	1	
			MINJUR PHC	1	
			NARAVARIKUPPAM PHC	2	
			BUDUR PHC	1	
			PADIANALLUR PHC	2	
			THIRUNINDRAVUR PHC	2	
			MADARAPAKKAM PHC	1	
			ARAKONAM GH	1	STANLEY MCH
			THIRUVALLUR GH	1	
			PONNAMALLEE GH	2	KILPAUK MCH
			MADDUR PHC	1	TIRUTTANI GH
			THIRUVALLUR GH	1	Not an emergency
			MATHARPAKKAM PHC	1	
Total Number of Case			48		
26	NAMAKKAL	NAMAKKAL GH,NEONATAL	ERNAPURAM PHC	1	NAMAKKAL GH
			MALLASAMUDRAM PHC	1	TIRUCHENGODE GH
			Total Number of Case		
27	KARUR	KARUR GH,NEONATAL	VELAYUTHAMPALAYAM GH	1	KARUR GH, KARUR
			KURUMBAPATTI PHC	1	
			GUJILIAMPARAI PHC	1	
			KULITHALAI GH	1	
			KARUR GH	1	MADURAI GRH
			KARUR GH	3	TRICHY GH
			APPOLO LOGA PVT HOSP	1	
			KULITHALAI GH	2	
Total Number of Case			11		
28	CUDDALORE	VIRUDHACHALAM GH,NEONATAL	CUDDALORE GH	1	MUNDIAMBAKKAM MCH, VILLUPURAM
			CUDDALORE GH	2	JIPMER, PONDY
			Total Number of Case		
29	COIMBATORE	COIMBATORE MCH	IRUGUR PHC	1	COIMBATORE MEDICAL COLLEGE HOSPITAL
			CHANDRAPURAM.V.PHC	1	
			ARISIPALAYAM PHC	1	
			KOVILPALAYAM PHC	1	
			KALVEERAMPALAYAM PHC	2	
			KARAMADAI PHC	1	
			NANJUNDAPURAM CORP HOSP	1	
			PG HOSPITAL	1	
			METTUPALAYAM GH	2	
			SATHYAMANGALAM URBAN PHC	2	
			SOMANUR PHC	1	
			THIRUMALAYAMPALAYAM PHC	1	
			VEERAPANDI PHC	1	
			VAGARAYAMPALAYAM PHC	1	
Total Number of Case			17		



Neonatal Cases Admission- July'14					
S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
30	VILLUPURAM	KALLAKURICHI GH NEONATAL	THIAGADURGAM PHC	1	KALLAKURICHI GH
			CHINNASEM PHC	1	
			SEDAPATTY PHC	1	
			VANAPURAM PHC	1	
			THOTTIYAM PHC	1	
			PUDHUPATTU PHC	1	
			KALLAKURICHI GH	2	MUNDIAMBakkam MCH, VILLUPURAM
			<b>Total Number of Case</b>	<b>8</b>	
31	NILGRIS	OOTY GH,NEONATAL	UDHAGAMANDALAM GH	4	COIMBATORE MEDICAL COLLEGE HOSPITAL
			OOTY PARVARTHI MEDICAL CENTER	1	
			SHOLUR PHC	1	
			KOTHAGIRI GH	1	
			PALADA.M PHC	1	
			MANJUR PHC	1	
			KOTHAGIRI GH	1	
			ITHALAR PHC	1	
			MELLUR PHC	2	
			OOTY GH	2	
			KOKOOL DURAI PHC	1	Not an emergency
			<b>Total Number of Case</b>	<b>16</b>	
32	SIVAGANGAI	SIVAGANGAI MCH	SIVAGANGA MCH	6	MADURAI GRH
			ARASANOOR PHC	2	
			KARAIKUDI GH	2	
			POOVANTHI PHC	1	
			THIRUVENGAPATHUR PHC	1	SIVAGANGAI MCH
			<b>Total Number of Case</b>	<b>12</b>	
33	TIRUPUR	TIRUPUR GH NEONATAL	DHARAPURAM GH	2	COIMBATORE MEDICAL COLLEGE HOSPITAL
			TIRUPUR NEW GH (PERICHIPALAYAM GH)	2	TIRUPUR NEW GH (PERICHIPALAYAM GH)
			VELAMPALAYAM PHC	3	
			KUNNATHUR PHC	1	
			MANGALAM PHC	1	Not an emergency
			UTHUKULI PHC	1	
			<b>Total Number of Case</b>	<b>10</b>	
34	ERODE	ERODE GH NEONATAL	KOKKARAYANPETTAI PHC	1	TIRUCHENGODE GH
			GOBICHETTIPALAYAM GH	1	COIMBATORE MEDICAL COLLEGE HOSPITAL
			DASAPPAGOUNDANPUDUR PHC	1	SATHYAMANGALAM GH
			<b>Total Number of Case</b>	<b>3</b>	
35	ARIYALUR	ARIYALUR GH	Not taken cases for the month - July'14		
36	NAGAPPATTINAM	NAGAPATTINAM GH	Not taken cases for the month - July'14		
37	TIRUNELVELI	TIRUNELVELI MCH	Down for FC work		
			<b>TOTAL NUMBER OF CASES</b>	<b>1118</b>	

## Annexure N: Issues to be sorted out

- Co-ordination meeting with DDHS/JDHS/DPMU co-ordinators at the district level to improve Home to PHC/GH utilisation
- Suggested that police out-post at Govt. Hospitals being utilized for getting unaccompanied patients admitted.
- Speedy admission for all cases at Govt. hospitals
- GIS Data for entire state of Tamil Nadu

### Legend:

NA – Not Applicable

\*- Ineffective Calls – Calls falling under the category of No Response call , Wrong call , Nuisance, Disconnected call , Missed call , General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.

\*\* - Ambulance Busy – Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as “Ambulance Busy” after confirming with the caller.

\*\*\* - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

**Place: Chennai – Tamil Nadu**

**B.N.Sridhar**  
**Chief Operating Officer**