Government of Tamilnadu Tamil Nadu Health Systems Project

108 Emergency Management Services Performance Report

Month: Jan Year: 2015

&

Financial Year 2014 -2015

	Table of Contents	Page No
	1. Sense - Activities of the Emergency Response Center (ERC)	3
	2. Reach – Ambulance Trip Data	3
	3. Life saved Data	3
	4. Care - Emergencies Handled	3 - 4
	5. AN Mother & Neo-natal cases Data	4
	6. Financial Performance	5 -6
٩r	nnexure:	
	Annexure A: Ambulance Details	7
	Annexure B: District Wise Distribution of Ambulances	8
	Annexure C: District Wise Trip Details	9 – 10
	Annexure D: Hospital Case Admission Details	11
	Annexure E: District Wise Emergency Cases Handled	12 - 15
	Annexure F: District Wise Kilometre Run & Kilometre / Litre Det	ails 16
	Annexure G: Human Resources Details	17
	Annexure H: District Wise Hospital MoU Details	18
	Annexure I: Call and Dispatch Average Handle Time	18-19
	Annexure J: Interesting Emergency Cases	20-22
	Annexure K: Important Events & Photographs	23
	Annexure L: AN Cases Monthly report	24
	Annexure M: Neonatal ambulance cases	25 -35
	Annovuro N. Jesuos to he corted out	26

GOVERNMENT OF TAMIL NADU TAMIL NADU HEALTH SYSTEMS PROJECT

108 - EMERGENCY AMBULANCE SERVICES

Monthly performance report (FORM A)

Month: Jan 2015 FY- Year: 2014-'15

FIOIIG	I : Jali 5012	1				ri- ieai :20	
SL. No.	Details	During the N		During the N Jan'15		Up to the Month Jan'15)	
NO.		Performance	%	Performance	%	Performance	%
1	Sense - Activities of the Emergency Response Center						
1.1	Details of the Calls						
1.1.1	Number of Calls Landed	485498	100.00%	456340	100.00%	4830360	100.00%
1.1.2	Number of Unattended Calls (UAC)	10324	2.13%	5566	1.22%	59368	1.23%
1.1.3	Number of calls answered	475174	97.87%	450774	98.78%	4770992	98.77%
1.2	Types of Calls						
1.2.1	Emergency Calls	102892	21.65%	109157	24.22%	1056616	22.15%
1.2.2	Non Emergency Calls	85842	18.07%	80720	17.91%	854569	17.91%
1.2.3	Ineffective Calls *	286440	60.28%	260897	57.88%	2859807	59.94%
1.2.4	Total Number of Calls (Ref.1.1.3)	475174	100.00%	450774	100.00%	4770992	100.00%
1.3	Classification of Emergency Calls						
1.3.1	Number of Medical Emergency Calls	101733	98.87%	107692	98.66%	1040223	98.45%
1.3.2	Number Police Emergency Calls	605	0.59%	808	0.74%	7904	0.75%
1.3.3	Number fire Emergency Calls	554	0.54%	657	0.60%	8489	0.80%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	102892	100.00%	109157	100.00%	1056616	100.00%
	Classification of Medical Emergency Calls						
1.4.1	Number of Medical Emergency calls	81255	79.87%	81886	76.04%	797271	76.64%
1.4.2	Number of repeated Emergency calls	20478	20.13%	25806	23.96%	242952	23.36%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	101733	100.00%	107692	100.00%	1040223	100.00%
1.5	Call Handling Data						
1.5.1	Percentage of calls attended within 1 st Ring	NA	95.07%	NA	95.20%	NA	92.91%
1.5.2	Percentage of calls attended within 2 nd Ring	NA	2.63%	NA	1.93%	NA	2.55%
1.5.3	Percentage of calls attended within or above 3 rd Ring	NA	2.30%	NA	2.87%	NA	4.50%
2	Reach - Ambulance Service utilized						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	81255	NA	81886	NA	797271	NA
2.2	Total Number of Ambulance Trips	81077	NA	81761	NA	791956	NA
2.3	Number of Ambulance Services utilized	76700	94.39%	77733	94.93%	738868	92.67%
2.4	Number of Ambulance Services not utilized	4377	5.39%	4028	4.92%	53088	6.66%
2.5	Number of Ambulance Services busy **	178	0.22%	125	0.15%	5317	0.67%
2.6	Number of Trips per ambulance	117.16	NA	117.81	NA	1175.01	NA
2.7	Number of Trips per ambulance/day	3.78	NA	3.80	NA	3.84	NA
3	Care						
3.1	Total number of cases transported (Ref. 2.3)	76700	NA	77733	NA	738868	NA
3.2	Total number cases transported per ambulances	110.84	NA	112.01	NA	1096.24	NA
3.3	Total number cases transported per ambulances per day	3.58	NA	3.61	NA	3.58	NA
							_

Note: Total Lives Saved from 15th Sep 2008 to 31st Jan 2015 = 2, 26,530

Month : Jan 2015 FY- Year :2014-'15

וווטויו	1 : Jan 2015					FY- Year :201	14- 15
SL.	Details	During the N		During the N Jan'15		Up to the Month - Jan'15)	(Apr'14 -
No.	Details	Performance	%	Performance	%	Performance	%
4	Types of Emergencies handled	Periormance	70	Periormance	70	Periormance	70
	Accidental Poisoning	2935	3.83%	3665	4.71%	34701	4.70%
4.2	Acute Abdomen						
	1111 1111	6627	8.64%	6548	8.42%	64166	8.68%
	Allergic Reactions	59	0.08%	76	0.10%	528	0.07%
4.4	Animal Attack	1890	2.46%	1825	2.35%	19807	2.68%
	Assault	1975	2.57%	2818	3.63%	27705	3.75%
4.6	Behavioral	6	0.01%	11	0.01%	62	0.01%
4.7	Cardiac/Cardio Vascular	5035	6.56%	5186	6.67%	44316	6.00%
4.8	Diabetes	878	1.14%	900	1.16%	7600	1.03%
4.9	Disasters due to Natural elements	37	0.05%	36	0.05%	176	0.02%
	Epilepsy	2630	3.43%	2385	3.07%	22313	3.02%
	Fevers / Infections	3250	4.24%	3431	4.41%	22129	2.99%
	Fire/Burns	656	0.86%	747	0.96%	6975	0.94%
	Hazmat (Hazardous Material)	2	0.00%	0	0.00%	9	0.00%
	Industrial	11	0.01%	15	0.02%	142	0.02%
	Neonatal(upto 1 month)	1788	2.33%	1373	1.77%	17736	2.40%
4.16	Paediatric(1-12years)	173	0.23%	143	0.18%	1433	0.19%
4.17	Pregnancy related	20931	27.29%	18116	23.31%	198574	26.88%
4.18	Respiratory	3923	5.11%	4196	5.40%	31236	4.23%
4.19	Road Traffic Accident - Trauma	14229	18.55%	16965	21.82%	148822	20.14%
4.20	Stroke/Cerebro Vascular Accidents	2627	3.43%	2467	3.17%	23970	3.24%
4.21	Suicide attempt	311	0.41%	362	0.47%	3582	0.48%
4.22	Trauma	3506	4.57%	3490	4.49%	34779	4.71%
4.23	Unconscious	2052	2.68%	1967	2.53%	17215	2.33%
4.24	Others	1169	1.52%	1011	1.30%	10892	1.47%
	Total Medical Emergencies (1.4.1/2.3)	76700	100.00%	77733	100.00%	738868	100.00%
5	AN Mother and Neonatal – Emergencies Care		•		•		•
5.1	Inter Facility Transfer of AN Mothers						
5.1.1	Number of cases lifted thro' ERC to Hospital	9306	44.46%	7922	43.73%	87184	43.91%
5.1.2	Number of cases lifted from Hospital	11625	55.54%	10194	56.27%	111390	56.09%
5.1.3	Number of cases re-referred by Hospital to Higher Level	1	0.00%	2	0.01%	29	0.01%
5.1.4	Number of cases re-referred by referred institutions	0	0.00%	1	0.01%	4	0.00%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	1	0.00%	3	0.02%	33	0.02%
5.1.6	Total Number of AN Cases	20931	100.00%	18116	100.00%	198574	100.00%
5.2	IFT others	18960	61.99%	20153	66.41%	179845	61.75%
5.2.1	Neonatal (upto 1 month)	1601	5.23%	1217	4.01%	15947	5.48%
	Road Traffic Accident - Trauma	3329	10.88%	4205	13.86%	34515	11.85%
	Accidental Poisoning	1417	4.63%	1828	6.02%	16509	5.67%
	Cardiac/Cardio Vascular	1958	6.40%	1914	6.31%	16654	5.72%
	Others	10655	34.84%	10989	36.21%	96220	33.04%
	Total number of IFTs (5.1.2+5.2)	30585	100.00%	30347	100.00%	291235	100.00%
	AN Mother/Infant Mother - Follow-Up Data	1					
	Number of Maternal Mortality at Hospital	9	0.04%	8	0.04%	71	0.04%
	Number of Infant Mortality at Hospital	4	0.02%	4	0.02%	29	0.01%
	Neo-natal transport Data	<u> </u>	5.5270	<u> </u>	0.02/0	2.5	5.51/0
	Neonatal cases transported in Neo-natal ambulances	1413	79.03%	1152	83.90%	12099	68.22%
	Total Neonatal cases transported (Ref. 4.15)	1788	100.00%	1373	100.00%	17736	100.00%
6	Availed Tribal case count	1700	100.0070	13/3	100.0070	17/30	100.0070
6.1	Total number of cases taken from Tribal areas	2598	NA	2573	NA	21994	NIA
7	Critical Life Saved	2336	INA	23/3	INA	21334	NA
7.1	Total Number of Lives Saved***	3112	NA	3150	NA	40510	NA
8	Death En-route Case Details	J112	I IVA	3130	I IVA	40310	IVA
		100	NIA	102	NIA	900	NIA
8.1	Total number of cases where victims "Vitals were not recordable"	109	NA	102	NA	869	NA
*** 5							

^{***} Based on 48 hr follow up done in that year only

Financial Performance

		Planr	ned	Achie	ved		Differe	nce		
10	Financial Performance	During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	Remarks
10.1	108 Call center Salary Expenditure	21.37	213.67	16.58	204.21	4,79		9.46		
10.2	Ambulance Personnel Cost	398,26	3,935,89	354.45	3,762.29	43.80		173.61	•	
10.3	Care Personnel Cost	8,33	83,30	5.33	54.42	3.00		28.89		
10.4	Fuel Cost	246.35	2,260.22	208,72	2,307.49	37.63			(47.27)	Due to increased per month KM and per litre cost
10.5	Repairs and Maintenance	40.42	422,54	12.71	493,48	27.71	•		(70.94)	AC Work,Engine OH,Clutch OH,FIP OH,Timing chain
10.6	Medical Consumables	26,22	260,50	16.84	200.71	9.38		59,79		
10.7	Ambulance Mobile Telephone Expenditure	4.00	38,24	5.18	50.07		(1.18)	•	(11.83)	Due to Down time of Cnnections
10.8	Replacement of Tyres	15.56	182,10	9,10	192.01	6.46			(9.91)	Due to increased per month KM and per litre cost
10.9	Refurbishment of Ambulances	10.09	151,33	8.16	138.54	1,94		12.78		
10.1	Uniform	4.08	40.81	2,36	19.10	1.72		21.71		
10.11	Vehicle Insurance	3.27	58,22		35.27	3,27		22.94		
10.12	Training Cost	13.17	131,69	2,60	101.47	10.57		30,22		
10.13	Other Insurance	16.67	16,67		•		•	16.67	•	
10.14	Annual Maintenance	7.78	21.07	19,43	21.44	•	(11.65)		(0,37)	
10.15	Other Salaries- Support Staff	46.96	422,39	18.89	295,40	28.07		127.00	•	
10.16	Marketing Expenditure	14.50	225,50	5,49	240.99	9.01	•		(15.49)	Advertistments
10.17	Travelling Cost	12.11	120,92	11.69	96.18	0.42		24.75		
10.18	Administrative Expenditure (Telephone, Electricity, house keeping, security, office expenditures)	26.95	276.63	52.55	355.70		(25.60)	•	(79.07)	Diwali Sweet & Increase Medical equipments repairs and other building repairs
	Sub Total	916.06	8,861.68	750.06	8,568.76	187.77	(38,43)	527.82	(234,89)	

		Plani	ned	Achie	ved		Differe	nce		
	Financial Performance	During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	Remarks
	Non Recurrent Cost									
1	Sense - Call Center Equipment		29,40	0.12	26.73	•	(0.12)	2.67	•	
2	Training Material	0,94	9,43			0,94	•	9,43	•	
3	NDME -Medical equipment		51.46	5.31	<u> 28.95</u>		(5.31)	22.51		
4	Infrastructure - Emergency Response Center		29,00				•	29.00		
5	One Time Shifting Charges		10,00		•	•	•	10.00		
	Sub Total	0.94	129,29	5,43	55,68	0.94	(5.43)	73.61		
	Total	917.01	8,990.97	755.50	8,624,44	188,71	(43.86)	601.42	(234.89)	
	ECC	21.47	214,75	12.45	93.58	9.03	•	121.17	•	
	Grand Total	938.48	9,205.72	767.94	8,718.02	197.74	(43.86)	722.59	(234.89)	
	Budgeted during month Budget released during month	1 1		No. of line item		d during month during month	16 5			
	Expenditure during month	1	767,94	TIVI VI IIIIC IQIII	V VIVI VIIILOV	aumy monur	•			
	Savings during month									
	Budgeted upto month Budget released upto month	1 1 1	'	No. of line item						
	Expenditure upto month : 8,718.02					1				
	Savings upto month : 487.71									

Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles(Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	736	149	885*
2	Number of Ambulances modified	545	149	694
3	Number of Ambulances Launched during the month	2	0	2
4	Number of ambulances replaced (Condemned vehicles and Vehicles handed over to IRCS)	0	0	0
5	Number of ambulances removed from the old condemned lot	0	0	0
6	Number of ambulance replaced for converting BLS to NN	0	0	0
7	Total number of vehicle replaced for the month from the 100 New BLS ambulances (4+5+6)	0	0	0
8	Number of Ambulances operational for the month	545	149	694
9	Number of Ambulance on road for the month	531	137	668
10	Number of Ambulance Off road for the month (Down due to breakdown/Accident/FC/ Manpower shortage)	1-Ariyalur 1-Chennai 3-Kancheepuram 1-Pudukottai 1-Salem 1-Sivagangai 1-Thanjavur 1-Thiruvallur 1-Thiruvanamalai 2-Villupuram	1-Ariyalur 1-Coimbatore 2-Dindigul 1-Kanyakumari 1-Krishnagiri 1-Sivagangai 1-Thanjavur 2-The Nilgris 1-Thoothukudi 1-Vellore	26
	A)Down due to Refurbishment /Accident/Break down	23		23
	B)Down due to Manpower shortage	3		3
11	Spare ambulances used in Districts	1-Cuddalore 1-Dindigul 4-Kancheepuram 1-Kanyakumari 1-Madurai 2-Pudukkotai 3-Ramanathapuram 1-Salem 1-Theni 2-Thiruvallur 1-Thiruvanamalai 2-Thiruvarur 1-Thoothukudi 2-Tiruchirapalli 2-Tirupur 2-Vellore 1-Villupuram 2-Virudhunagar	1-Ariyalur 1-Cuddalore 1-Dharmapuri 2-Dindigul 2-Erode 1-Karur 2-Nagapattinam 1-Namakkal 1-Perambalur 1-Pudukottai 1-Salem 3-Sivagangai 2-Thanjavur 1-The Nilgris 1-Thiruvanamalai 1-Thoothukudi 3-Vellore 1-Villupuram	56

^{*} Excluding Trauma care vehicle - 8, Police Vehicle - 3 and PTV vehicles - 4

Districts	Regular ambulances	Neonatal ambulances	4WD ambulances	Total ambulances
ARIYALUR	13	1		14
CHENNAI	32	2		34
COIMBATORE	23	1	2	26
CUDDALORE	25	2	1	28
DHARMAPURI	16	1		17
DINDIGUL	19	1	2	22
ERODE	19	1	3	23
KANCHEEPURAM	37	2		39
KANYAKUMARI	9	1		10
KARUR	12	1		13
KRISHNAGIRI	15	1	1	17
MADURAI	20	1		21
NAGAPATTINAM	17	1		18
NAMAKKAL	15	1	1	17
PERAMBALUR	10	1		11
PUDUKOTTAI	17	1		18
RAMANATHAPURAM	18	1		19
SALEM	23	1	3	27
SIVAGANGAI	14	1		15
THANJAVUR	19	1		20
THE NILGIRIS	11	1	8	20
THENI	11	1	1	13
THIRUVALLUR	33	1		34
THIRUVANAMALAI	26	1	2	29
THIRUVARUR	13	1		14
THOOTHUKUDI	14	1		15
TIRUCHIRAPALLI	20	1		21
TIRUNELVELI	21	1		22
TIRUPUR	17	1		18
VELLORE	38	2	3	43
VILLUPURAM	33	2	3	38
VIRUDHUNAGAR	15	1	2	18
Grand Total	625	37	32	694

		1st	- 31st Jan 2015			
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
DHARMAPURI	17	2543	4.83	130842	248	51
CHENNAI	34	4991	4.74	90465	86	18
KANCHEEPURAM	39	5422	4.48	234097	194	43
MADURAI	21	2876	4.42	102858	158	36
TIRUPUR	18	2442	4.38	123235	221	50
COIMBATORE	26	3428	4.25	111311	138	32
CUDDALORE	28	3648	4.20	162221	187	44
THENI	13	1676	4.16	83935	208	50
THANJAVUR	20	2570	4.15	101651	164	40
KRISHNAGIRI	17	2150	4.08	114046	216	53
THIRUVANNAMALAI	29	3667	4.08	201688	224	55
VILLUPURAM	38	4708	4.00	236474	201	50
TIRUCHIRAPALLI	21	2597	3.99	115671	178	45
TIRUNELVELI	22	2701	3.96	152887	224	57
NAGAPATTINAM	18	2198	3.94	114293	205	52
SIVAGANGAI	15	1792	3.85	93389	201	52
THIRUVARUR	14	1672	3.85	86682	200	52
VELLORE	43	4930	3.70	280169	210	57
KARUR	13	1463	3.63	74863	186	51
THIRUVALLUR	34	3811	3.62	168136	160	44
THOOTHUKUDI	15	1636	3.52	86546	186	53
SALEM	27	2942	3.51	128163	153	44
NAMAKKAL	17	1839	3.49	73070	139	40
PUDUKKOTAI	18	1919	3.44	90844	163	47
KANYAKUMARI	10	1062	3.43	38542	124	36
PERAMBALUR	11	1128	3.31	54161	159	48
ERODE	23	2312	3.24	100176	140	43
VIRUDHUNAGAR	18	1808	3.24	111444	200	62
ARIYALUR	14	1360	3.13	66020	152	49
DINDIGUL	22	2107	3.09	106311	156	50
RAMANATHAPURAM	19	1558	2.65	101868	173	65
THE NILGRIS	20	805	1.30	57086	92	71
TOTAL	694	81761	3.80	3793144	176	46

1st Apr 2014 -31st Jan 2015													
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip							
CHENNAI	34	50831	4.96	939251	92	18							
KANCHEEPURAM	38	53645	4.59	2288008	196	43							
TIRUPUR	18	24232	4.42	1049318	192	43							
THANJAVUR	19	25561	4.35	1012641	172	40							
MADURAI	21	27541	4.35	961934	152	35							
CUDDALORE	27	36158	4.31	1582556	189	44							
COIMBATORE	25	33195	4.27	1067240	137	32							
DHARMAPURI	18	23241	4.24	1240338	226	53							
THENI	13	16224	4.24	784814	205	48							
TIRUCHIRAPALLI	21	26763	4.15	1110490	172	41							
VILLUPURAM	36	44828	4.05	2306380	208	51							
THIRUVANNAMALAI	29	34689	3.95	1906032	217	55							
PUDUKKOTAI	16	19390	3.91	907187	183	47							
KRISHNAGIRI	17	19704	3.86	1083594	212	55							
THIRUVALLUR	34	40111	3.84	1749300	168	44							
SIVAGANGAI	15	17273	3.84	890912	198	52							
SALEM	25	29512	3.83	1274481	165	43							
NAMAKKAL	16	18148	3.83	716566	151	39							
NAGAPATTINAM	18	19886	3.67	1059144	196	53							
VELLORE	42	46887	3.66	2647857	207	56							
KANYAKUMARI	10	10395	3.58	378504	130	36							
TIRUNELVELI	23	25037	3.57	1358340	194	54							
THIRUVARUR	15	15645	3.50	803096	180	51							
THOOTHUKUDI	15	15376	3.47	785905	177	51							
ERODE	23	23143	3.36	972704	141	42							
ARIYALUR	13	12736	3.25	574978	147	45							
PERAMBALUR	11	10463	3.20	473720	145	45							
VIRUDHUNAGAR	16	16020	3.19	888005	177	55							
DINDIGUL	20	19149	3.13	962379	157	50							
KARUR	13	11772	3.01	566031	145	48							
RAMANATHAPURAM	19	17003	3.00	1042519	184	61							
THE NILGRIS	18	7392	1.36	511214	94	69							
TOTAL	674	791950	3.84	35895438	174	45							

Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the		Upto the month (Apr'14 – Jan'15)			
		Count	%	Count	%		
1	Number of cases admitted in Government Hospitals	65,550	84.33%	6,34,172	85.83%		
2	Number of cases admitted in Private Hospitals	2,776	3.57%	28,132	3.81%		
3	Others (Number of cases provided First aid only refused treatment, etc.)	9,407	12.10%	76,564	10.36%		
	TOTAL	77,733	100.00	7,38,868	100.00		

Annexure E: District Wise Emergency Cases Handled (Jan 2015)

Jan'15																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	14	34	26	28	17	22	23	39	10	13	17	21	18	17	11	18	19	27
Accidental Poisoning	85	107	185	163	158	110	96	181	38	48	100	152	107	78	56	131	66	140
Acute Abdomen	141	394	204	393	228	102	130	507	82	89	97	229	276	125	132	142	136	177
Allergic Reactions		2	2	4	1	2	1	5		3	2	2	2	2	1		4	
Animal Attack	63	5	45	136	51	48	33	84	17	35	33	43	73	39	16	92	57	55
Assault	85	133	94	174	88	66	72	109	73	60	54	95	139	77	47	92	51	122
Behavioral	1	1	1		1		1							1		1	1	1
Cardiac/Cardio Vascular	83	321	257	231	145	103	133	350	65	79	71	185	168	122	64	133	123	190
Diabetes	17	76	52	43	24	8	26	59	16	13	22	24	25	20	16	19	16	22
Disasters due to Natural elements			2	2	1		3	5		1		2				1	2	1
Environmentals	1	1		1				1							1			
Epilepsy	30	251	127	117	62	56	51	185	19	43	43	71	63	50	31	43	29	88
Fevers / Infections	81	111	105	202	70	72	51	190	41	259	44	134	93	54	136	73	55	56
Fire/Burns	14	64	15	39	12	12	21	68	11	5	19	20	13	23	10	13	9	32
Hazmat (Hazardous Material)																		
Industrial	2	3		1	1	1												2
Neonatal(upto 1 month)	17	109	29	47	76	51	30	77	16	17	36	57	22	23	22	35	22	50
Others	10	117	43	29	29	16	25	72	19	20	25	24	40	19	18	18	19	20
Paediatric(1-12years)	5	9	3	8	5	4		12	1	2	3	1	3	3	1	1	2	2
Pregnancy related	346	592	559	780	630	468	455	1089	199	280	747	580	300	298	189	446	322	679
Respiratory	51	377	235	182	91	71	110	278	67	62	60	140	118	102	60	58	76	133
Stroke/CerebroVascular Accidents	39	215	92	91	62	50	88	189	22	46	31	76	83	76	15	45	52	142
Suicide attempt	8	45	13	22	9	5	10	28	1	6	1	9	13	16	1	б	2	15
Trauma (non Vehicular)	37	414	167	106	94	94	123	247	88	58	61	127	93	93	41	78	49	112
Trauma (Vehicular)	170	1038	819	637	571	612	680	1201	201	233	548	647	440	505	198	387	368	656
Unconscious	27	301	139	57	44	45	65	153	22	31	25	89	42	29	29	35	32	63
Grand Total	1313	4686	3188	3465	2453	1996	2204	5090	998	1390	2022	2713	2113	1755	1084	1849	1493	2758
Number of cases/ambulance	94	138	123	124	144	91	96	131	100	107	119	129	117	103	99	103	79	102
Number of cases/Ambulance/day	3.0	4,4	4.0	4.0	4.7	2.9	3.1	4.2	3.2	3.4	3.8	4.2	3.8	3.3	3.2	3.3	2.5	3.3

District Wise Emergency Cases Handled...contd (Jan 2015)

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	15	20	20	13	34	29	14	15	21	22	18	43	38	18	694
Accidental Poisoning	97	128	30	103	123	161	92	67	78	136	125	176	285	63	3665
Acute Abdomen	182	208	66	137	354	305	159	113	201	180	188	362	401	108	6548
Allergic Reactions	1	2	3	3	2	4	3	18		2		1	4		76
Animal Attack	81	68	5	43	44	148	39	46	74	58	28	88	144	34	1825
Assault	82	112	43	65	55	110	11	44	115	126	59	126	126	47	2818
Behavioral	1				1										11
Cardiac/Cardio Vascular	145	174	70	145	274	175	130	93	185	194	178	306	219	75	5186
Diabetes	29	16	12	25	54	40	16	18	23	28	30	46	44	21	900
Disasters due to Natural elements	1		1		7	1	1		2		1	1	1		36
Environmentals															5
Epilepsy	30	78	29	34	133	116	53	36	68	63	72	139	121	54	2385
Fevers / Infections	11	64	19	78	131	94	44	78	197	159	117	127	166	253	3431
Fire/Burns	22	21	1	15	52	35	16	15	15	20	20	33	58	18	747
Hazmat (Hazardous Material)															0
Industrial		1			1				1	2					15
Neonatal(upto 1 month)	27	44	19	25	42	67	35	27	32	38	35	132	69	45	1373
Others	21	30	9	21	28	61	34	19	35	34	37	51	46	17	1006
Paediatric(1-12years)	2	2	2	3	14	8	2	3	2	2	1	16	3	6	143
Pregnancy related	329	575	240	465	898	1006	304	393	597	564	382	1612	1346	446	18116
Respiratory	68	118	45	90	255	198	100	89	168	157	124	220	221	72	4196
Stroke/CerebroVascular Accidents	42	55	26	44	127	112	80	44	67	94	99	134	88	41	2467
Suicide attempt	5	20	1	5	22	13	8	1	12	1	9	24	16	3	362
Trauma (non Vehicular)	53	102	39	58	171	128	89	60	99	113	126	161	148	61	3490
Trauma (Vehicular)	394	557	87	235	723	699	304	378	465	552	587	883	836	354	16965
Unconscious	31	58	27	21	102	72	12	33	69	60	63	86	83	22	1967
Grand Total	1720	2433	780	1615	3613	3553	1598	1581	2505	2589	2287	4724	4425	1740	77733
Number of cases/ambulance	115	122	39	124	106	123	114	105	119	118	127	110	116	97	112
Number of cases/Ambulance/day	3.7	3.9	1.3	4.0	3.4	4.0	3.7	3.4	3.8	3.8	4.1	3.5	3.8	3.1	3.6

District Wise Emergency Cases Handled (Apr'14 – Jan'15)

Apr'14-Jan'15																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	13	34	25	27	18	20	23	38	10	13	17	21	18	16	11	16	19	25
Accidental Poisoning	844	851	1582	1786	1356	882	979	1746	369	428	844	1324	1095	868	502	1342	633	1353
Acute Abdomen	1307	4095	2116	3867	2093	1094	1451	4718	700	940	1035	1971	2170	1336	1183	1441	1689	1697
Allergic Reactions	9	20	24	39	15	15	8	30	6	5	10	16	22	10	13	11	18	18
Animal Attack	586	130	499	1449	677	490	353	1044	194	298	364	564	976	509	214	802	537	633
Assault	647	1385	943	1551	891	747	736	1129	682	543	523	958	1123	712	434	1015	751	1191
Behavioral	3	6	3	1	1	0	4	3	0	0	1	2	0	3	0	3	2	4
Cardiac/Cardio Vascular	742	3006	2306	1978	1191	933	1328	2833	492	670	611	1597	1342	1193	591	1103	1172	1587
Diabetes	107	589	419	295	202	113	217	626	138	98	127	245	184	206	99	188	143	274
Disasters due to Natural elements	3	10	10	9	2	3	6	12	0	3	2	5	4	1	2	4	1	5
Environmentals	1	б	3	б	2	2	0	8	1	1	1	3	1	4	2	1	0	2
Epilepsy	290	2494	1128	882	629	479	575	1729	221	376	410	745	570	505	248	419	362	859
Fevers / Infections	417	1320	724	1509	657	362	424	1609	269	574	361	593	718	381	704	520	507	690
Fire/Burns	94	467	208	336	126	158	163	611	82	93	142	254	194	139	67	182	145	227
Hazmat (Hazardous Material)	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	1	0	3
Industrial	2	15	9	3	1	3	1	18	1	2	1	6	1	0	1	1	2	6
Neonatal(upto 1 month)	273	1477	423	492	871	451	369	1074	208	232	561	646	216	367	244	354	383	748
Others	127	1363	523	437	293	200	323	743	191	174	177	300	270	207	122	183	312	295
Paediatric(1-12years)	22	89	29	60	42	41	30	155	10	19	32	51	27	23	19	24	22	47
Pregnancy related	3760	6808	5756	8901	6278	4863	4827	12577	2311	2837	7159	6457	3566	3590	2494	5372	4122	7155
Respiratory	349	3240	1713	1321	742	564	866	2225	450	460	491	1051	788	726	402	518	580	1108
Stroke/CerebroVascular Accidents	348	2253	1207	979	591	418	930	1606	304	433	304	744	737	797	265	480	485	1073
Suicide attempt	69	376	141	232	81	59	114	276	16	43	64	114	121	123	41	38	54	145
Trauma (non Vehicular)	379	4412	1750	1232	871	855	1229	2418	618	485	559	1277	978	920	362	658	698	1177
Trauma (Vehicular)	1548	9565	7585	5809	4073	4792	5868	11066	2051	1972	4319	5976	3443	3917	1685	3417	3159	6257
Unconscious	210	2940	1242	544	293	324	530	1313	203	225	188	645	284	365	193	264	311	618
Grand Total	12137	46917	30343	33719	21978	17848	21331	49570	9517	10911	18292	25544	18830	16902	9887	18341	16094	27172
Number of cases/ambulance	948	1401	1195	1231	1228	892	948	1298	1002	852	1095	1228	1064	1090	924	1132	870	1078
Number of cases/Ambulance/day	3.1	4.6	3,9	4.0	4.0	2.9	3.1	4.2	3,3	2.8	3.6	4.0	3.5	3.6	3.0	3.7	2.8	3.5

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	15	19	18	13	34	29	15	15	21	23	18	42	36	16	674
Accidental Poisoning	825	1266	304	966	1224	1680	861	641	952	1233	1101	1624	2645	595	34701
Acute Abdomen	1640	2169	697	1432	3430	2927	1657	1236	2029	1872	1875	3116	3960	1223	64166
Allergic Reactions	9	23	11	18	18	30	13	25	10	21	1	19	29	6	528
Animal Attack	569	922	92	464	653	1254	612	383	736	674	327	1020	1376	406	19807
Assault	730	1099	260	588	733	979	728	549	1156	1201	752	1238	1260	471	27705
Behavioral	2	2	0	1	3	3	1	2	2	2	1	3	3	1	62
Cardiac/Cardio Vascular	1044	1333	593	1273	2462	1434	1098	845	1413	1518	1691	2493	1755	689	44316
Diabetes	171	153	92	182	402	324	142	140	252	253	263	510	327	119	7600
Disasters due to Natural elements	1	4	4	2	24	9	8	4	4	7	3	5	8	5	176
Environmentals	1	4	0	3	3	3	1	2	3	4	3	5	2	1	79
Epilepsy	305	680	234	347	1320	966	404	399	736	581	741	1186	1083	410	22313
Fevers / Infections	444	443	180	368	1091	985	376	373	1040	645	651	1112	1484	598	22129
Fire/Burns	178	218	74	113	420	281	164	151	212	245	210	415	411	195	6975
Hazmat (Hazardous Material)	0	0	0	1	0	0	0	0	0	1	0	0	1	0	9
Industrial	2	8	1	1	8	6	2	2	8	1	2	3	11	2	142
Neonatal(upto 1 month)	299	601	193	372	715	798	278	415	576	478	438	1775	923	486	17736
Others	258	356	125	217	481	584	235	193	308	328	363	475	499	151	10813
Paediatric(1-12years)	34	52	12	28	67	11	30	18	42	37	42	129	86	37	1433
Pregnancy related	4362	6373	2052	4474	10742	11340	3369	4337	7414	5786	4110	16392	14063	4927	198574
Respiratory	482	939	363	620	1943	1234	758	560	1039	1069	988	1678	1478	491	31236
Stroke/CerebroVascular Accidents	447	654	346	524	1228	936	532	436	819	791	914	1014	1025	350	23970
Suicide attempt	62	124	14	64	232	139	87	42	101	66	133	159	209	43	3582
Trauma (non Vehicular)	667	986	460	628	1813	1231	718	643	1024	1125	1125	1441	1390	650	34779
Trauma (Vehicular)	3591	5014	7117	2509	6990	5078	2543	2842	4730	4927	5730	7736	6840	3013	148822
Unconscious	259	423	163	240	1058	639	201	293	536	455	617	730	660	249	17215
Grand Total	16382	23846	7047	15435	37060	32937	14818	14531	25142	23326	22087	44278	41528	15118	738868
Number of cases/ambulance	1114	1242	396	1235	1087	1148	1015	1002	1192	1019	1241	1057	1147	922	1097
Number of cases/Ambulance/day	3.6	4.1	1.3	4.0	3.6	3.8	3.3	3.3	3.9	3.3	4.1	3.5	3.7	3.0	3.6

Sl.No	District	Ambulance	During th Jan 2		Ambulance	Upto the	
		Count	KM	Kmpl	Count	KM	Kmpl
1	ARIYALUR	14	66020	10.02	13	574978	9.52
2	CHENNAI	34	90465	8.54	34	939251	8.28
3	COIMBATORE	26	111311	9.38	25	1067240	9.27
4	CUDDALORE	28	162221	9.32	27	1582556	9.41
5	DHARMAPURI	17	130842	10.31	18	1240338	9.64
6	DINDIGUL	22	106311	8.70	20	962379	8.42
7	ERODE	23	100176	8.78	23	972704	8.59
8	KANCHEEPURAM	39	234097	9.37	38	2288008	9.34
9	KANYAKUMARI	10	38542	8.14	10	378504	7.85
10	KARUR	13	74863	9.46	13	566031	8.74
11	KRISHNAGIRI	17	114046	9.97	17	1083594	9.48
12	MADURAI	21	102858	9.75	21	961934	9.65
13	NAGAPATTINAM	18	114293	9.92	18	1059144	9.05
14	NAMAKKAL	17	73070	9.31	16	716566	9.19
15	PERAMBALUR	11	54161	10.20	11	473720	9.99
16	PUDUKOTTAI	18	90844	10.38	16	907187	10.44
17	RAMANATHAPURAM	19	101868	10.68	19	1042519	10.70
18	SALEM	27	128163	9.43	25	1274481	9.32
19	SIVAGANGAI	15	93389	9.92	15	890912	9.50
20	THANJAVUR	20	101651	9.25	19	1012641	8.94
21	THE NILGIRIS	20	57086	7.62	18	511214	6.80
22	THENI	13	83935	11.20	13	784814	10.82
23	TIRUPUR	18	123235	10.60	18	1049318	9.81
24	THIRUVALLUR	34	168136	9.65	34	1749300	9.52
25	THIRUVANNAMALAI	29	201688	9.83	29	1906032	10.02
26	THIRUVARUR	14	86682	9.89	15	803096	9.63
27	THOOTHUKUDI	15	86546	9.00	15	785905	8.91
28	TIRUCHIRAPPALLI	21	115671	10.68	21	1110490	10.34
29	TIRUNELVELI	22	152887	10.23	23	1358340	10.11
30	VELLORE	43	280169	10.10	42	2647857	9.54
31	VILLUPURAM	38	236474	9.34	36	2306380	8.96
32	VIRUDHUNAGAR	18	111444	9.88	16	888005	9.97
	TOTAL	694	3793144	9.61	674	35895438	9.35

Annexure G: Human Resources Details- Manpower count and Attrition Count (Jan'15)

					ŀ	lead Cour	nt			
S. No	Associate Classification	During the month (New joinees)				ril 14 to Jar oto the mor		Current month		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	5	12	17	82	69	151	90	88	178
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	9	22	31	195	214	409	1074	609	1683
5	EMT (Under Training)									
6	Pilot (Trained)	51	0	51	234	0	234	1635	0	1635
7	Pilot (Under Training)									
8	Operations Staff	6	4	10	27	10	37	62	0	62
9	Support Staff			0	17	11	28	72	31	103
	Total	71	38	109	555	304	859	2933	728	3661

SI No.	Associate Attrition		Attrition Count									
31 140.	Associate Attition	Dui	ring the mo	nth	Арі	ril 14 to Jar	า'15					
		Male	Female	Total	Male	Female	Total					
1	Emergency Response officers (ERO)	16	6	22	62	51	113					
2	EMT	8	9	17	74	63	137					
3	Pilot	16	0	16	166	0	166					
4	Operations Staff	2	1	3	27	7	34					
5	5 Support Staff		0	0	32	11	43					
	Total		16	58	361	132	493					

Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in Jan 2015 is zero.

Total MoU's signed with private hospitals from 15th Sep '08 to 31st Jan 2015 =1806.

Annexure I – Call and Dispatch Average Handle Time

S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call to Dispatch Time	0:03:54	40%	00:03:54
2	Average Time taken from Base to Scene/Incident	0:17:19	42%	00:17:33
3	Average Time taken at the Scene / Incident Location	0:13:16	45%	00:12:43
4	Average Time taken from Scene to Hospital	0:37:43	44%	00:36:09
5	Average Time taken from Call to Hospital	1:04:51	41%	01:08:19

			Jan 2015	- Call to	scene Spl	it up		
Call to scene	IFT	IFT %	IFT Rural	IFT Urban	NON - IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0- 5 min	5500	18.1	4124	1376	1783	3.8	1245	538
5- 10 min	7127	23.5	4837	2290	7122	15.0	4688	2434
10 - 15 min	2524	8.3	1674	850	7668	16.2	5275	2393
15 - 20 min	2523	8.3	1844	679	7382	15.6	5537	1845
20 - 25 min	2488	8.2	1938	550	6258	13.2	5023	1235
25 - 30 min	2190	7.2	1754	436	4849	10.2	4053	796
30 - 35 min	1978	6.5	1606	372	3643	7.7	3176	467
35 - 40 min	1606	5.3	1353	253	2775	5.9	2445	330
40 - 45 min	1231	4.1	1014	217	1833	3.9	1620	213
45 - 50 min	883	2.9	738	145	1324	2.8	1207	117
50 - 55 min	650	2.1	526	124	937	2.0	836	101
55 - 60 min	403	1.3	340	63	555	1.2	503	52
> 60 min	1244	4.1	980	264	1257	2.7	1136	121
Total cases	30347	100.0	22728	7619	47386	100.0	36744	10642

	Jan 2015 - Call to hospital Split up								
Call to hospital	IFT	IFT %	IFT Rural	IFT Urban	NON IFT	NON- IFT %	Non IFT Rural	Non IFT Urban	
0 -10 min	147	0.5	98	49	252	0.7	186	66	
10 -20 min	162	0.5	74	88	1497	3.9	1001	496	
20 - 30 min	599	2.0	239	360	3375	8.9	2283	1092	
30 - 40 min	1442	4.8	820	622	4942	13.0	3497	1445	
40 - 50 min	2386	7.9	1641	745	5728	15.1	4359	1369	
50 - 60 min	2950	9.7	2275	675	5512	14.5	4490	1022	
>60 min	22661	74.7	17581	5080	16673	43.9	14491	2182	
Total cases	30347	100.0	22728	7619	37979	100.0	30307	7672	

		IFT			Non-IFT	
District	Call - Wheel	Base - Scene	Call to Scene	Call - Wheel	Base - Scene	Call to Scene
ARIYALUR	0:03:34	0:19:35	0:23:08	0:04:06	0:26:02	0:30:08
CHENNAI	0:04:04	0:10:51	0:14:55	0:04:26	0:11:25	0:15:51
COIMBATORE	0:03:07	0:12:58	0:16:04	0:03:57	0:13:32	0:17:29
CUDDALORE	0:03:29	0:15:54	0:19:23	0:04:15	0:21:21	0:25:36
DHARMAPURI	0:03:18	0:17:01	0:20:19	0:03:49	0:17:31	0:21:20
DINDIGUL	0:03:27	0:19:36	0:23:04	0:03:52	0:19:03	0:22:54
ERODE	0:03:17	0:13:36	0:16:54	0:03:46	0:14:26	0:18:12
KANCHEEPURAM	0:03:50	0:18:32	0:22:22	0:04:20	0:17:43	0:22:03
KANYAKUMARI	0:03:05	0:18:15	0:21:20	0:03:43	0:16:30	0:20:13
KARUR	0:03:40	0:16:16	0:19:56	0:04:19	0:20:18	0:24:37
KRISHNAGIRI	0:03:19	0:16:13	0:19:31	0:04:16	0:22:55	0:27:11
MADURAI	0:03:28	0:17:45	0:21:13	0:04:07	0:17:14	0:21:20
NAGAPATTINAM	0:03:21	0:16:18	0:19:39	0:03:59	0:20:04	0:24:03
NAMAKKAL	0:03:13	0:11:25	0:14:38	0:03:48	0:14:40	0:18:28
PERAMBALUR	0:03:39	0:23:49	0:27:28	0:04:08	0:24:28	0:28:36
PUDUKOTTAI	0:03:37	0:18:58	0:22:35	0:04:11	0:22:20	0:26:31
RAMANATHAPURAM	0:03:36	0:20:39	0:24:15	0:03:55	0:22:31	0:26:26
SALEM	0:03:08	0:15:04	0:18:12	0:03:44	0:16:08	0:19:51
SIVAGANGAI	0:03:29	0:18:42	0:22:11	0:04:23	0:22:26	0:26:49
THANJAVUR	0:03:43	0:20:49	0:24:31	0:04:14	0:21:15	0:25:29
THE NILGIRIS	0:04:08	0:24:46	0:28:54	0:04:09	0:23:15	0:27:24
THENI	0:03:14	0:17:00	0:20:14	0:03:43	0:18:17	0:22:00
THIRUVALLUR	0:03:25	0:19:40	0:23:05	0:04:23	0:20:30	0:24:53
THIRUVANNAMALAI	0:03:29	0:18:05	0:21:34	0:04:07	0:22:32	0:26:39
THIRUVARUR	0:03:37	0:18:31	0:22:09	0:04:26	0:19:54	0:24:20
THOOTHUKUDI	0:03:23	0:22:14	0:25:37	0:03:52	0:22:09	0:26:01
TIRUCHIRAPPALLI	0:03:42	0:21:34	0:25:15	0:04:12	0:21:48	0:26:00
TIRUNELVELI	0:03:29	0:20:34	0:24:03	0:04:03	0:20:20	0:24:23
TIRUPUR	0:03:38	0:16:31	0:20:09	0:04:19	0:16:03	0:20:22
VELLORE	0:03:20	0:16:00	0:19:21	0:03:55	0:17:59	0:21:54
VILLUPURAM	0:03:31	0:16:30	0:20:01	0:04:19	0:22:22	0:26:40
VIRUDHUNAGAR	0:03:36	0:22:04	0:25:40	0:03:51	0:21:37	0:25:28
State Average	0:03:30	0:17:29	0:20:59	0:04:07	0:19:02	0:23:10

Response Time	For the month - Jan'15	Apr'14 - Jan'15
C-S Metro (hh:mm:ss)	00:14:22	00:13:42
C-S Rural (hh:mm:ss)	00:23:25	00:23:24
C-S Tribal (hh:mm:ss)	00:26:02	00:25:30
C-S Urban (hh:mm:ss)	00:19:11	00:18:35
C-S Total (hh:mm:ss)	00:22:14	00:21:58

Annexure J: Interesting Emergency Case

Emergency case 1

	Case Details Format
Case ID	373017
Date	25.01.2015
Assign Time	22:31
Ambulance Location	Erode GH Neonatal Ambulance
District	Erode
Name of EMT	Ms. Lalitha E
ID Number	23982
Name of Pilot	Mr. Sathish
ID Number	61044
Patient details	B/O Kalaivani
Age	6 days
Gender	Male
Gestational Age	28 weeks
Birth Weight	2.7kg
Emergency Type	Respiratory Failure
Level of Consciousness	Comatose
Case Details (Description)	On 25th January, our Erode Neonatal ambulance was assigned for IFT case at 22:31hrs from Trichengode GH to Salem MCH. Baby of Kalaivani, 6 day old male with birth weight of 2.7kg was referred to Salem MCH for the complaints of Respiratory failure and Sepsis. Immediately our NEMT Ms. Lalitha reached the scene. Baby was intubated for persistant apnea and Injection dopamine was on flow. She received the neonate from the doctor after the pre referral stabilization. NEMT checked the Endotracheal tube position and assess vitals, Skin Condition -Pink and Warm, CRT- <3seconds, Temp-36.5 C, HR- 114/min, Cry and Movement - weak, SPO2- 96% (with oxygen), CBG - 120mg/dl. Mild abdominal distension present. In ambulance NEMT placed the neonate in Sniffing position and warmth provided. ERCP Dr. Ganga advice taken. Airway was cleared with frequent suction. Continous positive pressure ventilation were given with 4liters/min of oxygen through ET tube. Enroute to the hospital vitals were monitored and TABC was maintained. Then the Neonate was safely shifted to Salem MCH with stable vitals after effective prehospital care. Vitals were Skin Condition -Pink and Warm, CRT- <3seconds, HR-138/min, SPO2- 97% (with oxygen). After two week of hospitalization discharged to home safely.

Emergency Case – 2

	Case Details Format
Case ID	149839
Date	11.01.15
Assign Time	01:56AM
Ambulance Location	Wallajabad ambulance location
District	Kanchipuram
Name of EMT	Sumathi.E
ID Number	49839
Name of Pilot	Premkumar
ID Number	59831
Patient details	Mrs.Samundeeshwari
Age	20
Gender	Female
Name	Mrs.Samundeeshwari
informer)	
Emergency Type	Labor pains
Level of Consciousness	Conscious and oriented
	On 11.01.15 at 1:56AM EMT Mrs.Sumathi received a call stating that 20Yr/Female complaining of
	severe labor pains.EMT has taken pre arrival precautions such as personal protective
	equipments, delivery kit and reached the incident, after assesing the scene EMT immediately
	approached victim and started initial assessment of the victim and emt found that the victim is
	suffering from severe labor pains and also collected the blood reports of the patient and shifted the
	patient into the ambulance.EMT immediately monitored vitals and administerd oxygen via NRBM,vitals
	are HR:96 BP:130/80 RR:80 SPO2:99% continously assessing the level of consciousness obtained
	history and emt came to know that it was a primi gravida and EDD is 22.03.2015 and no history of
	other prior obstetrical and gynaecological complications .EMT has taken ERCP advice ,ERCP Mr.Deepan
	adviced the EMT to conduct delivery and to secure IV line, to maintain IVF-NS. On examination EMT
	identified the imminent signs of delivery such as ruptured membranes, crowning, the length and
Case Details	duration of the contraction and it was a regular contractions with pains. After few minutes Mrs
Case Details	samundeeswari is completely effaced and cervix is 10cm dilated and feels like pushing. Emt stopped
	the ambulance and started conducting delivery, positioned the mother to lie back with knees drawn
	up and spread apart, elevated the buttocks and by using an aseptic technique emt created an aseptic
	environment for the baby .EMT encouraged the mother to breathe deeply and between contractions
	and to push with contractions, as the head crowns controlled with gentle pressure and supported the
	head and examined the neck for nuchal cord, there is no cord around the neck and suctioned the
	mouth and nose and supported the infants head as it roatates for shoulder presentation, with gentle
	pressure guided the infants head downward to deliver the anterior shoulder and then upward to
	release the posterior shoulder.emt hold the infant firmly to facilitate drainage of secretions and
	cleared infants mouth.Applied two clamps to umbilical cord and emt has cut the cord in between two
	clamps, after drying the baby she covered the baby with sterile towel and emt noted the time was
	The EMT provided appropriate needed Prehospital care stabilizing vitals, and preventing the victim
Prehospital Care Provided	going into shock complication.EMT conducted delivery following the aseptic technique. EMT calculated
1	APGAR score for three babies at 0 and 5 minutes, babies are crying good with active movements. EMT
	handedover the babies to the attender and again started assessing the vitals
A 1122 1 CT . 11	Conducting triplet delivery in the ambulance and managing the mother without going into shock or further
Additional Challenges	complications and shifted both mother and babies carefully and safely
Photographs**	

Emergency Case – 3

	Case Details Format
Case ID	35131
Date	3.1.15
Assign Time	3.36AM
Ambulance Location	ULUNDURPET FIRE STATION
District	VILLUPURAM
Name of EMT	MALAYAN
ID Number	23931
Name of Pilot	MANIKANDAN
ID Number	42646
Patient details	
Age	22yrs/M,35yrs/M
Gender	
Name	Mr.SARAVANAN/MALE/22YRS ,Mr.PONNI SAI/FEMALE/35YRS
Contact Number (Patient / informer)	9498113517
Emergency Type	MCI
Level of Consciousness	CONSCIOUS
Case Details	Dispatch call is received by Ulundurpet fire station ambulance at 3:36am stating that it is a mass casuality incident, in early morning, a crowded bus with many passengers on their way to work involved in an accident, erratic driver has attempted to hit divider. A head on collision resulted in bus over turn. Immediately ambulance crew reached the scene. Upon arrival EMT Mr. Malayan found multiple casualities . Many victims got injured. EMT Mr. Malayan started triaging and found that there are many casualities severly injured and he called for additional emergency response units, because of the number and severity of the injured victims, resources are requird to render care, initiate rescue, secure the scene, treat and transprt the injured, keep others from being injured and EMT categorized victims based on triage and took two severely injured victims who had poly trauma, multiple fractures, immediately EMT & Pilot shifted the victims into the ambulance and started rapid trauma assessment, Wound care given, O2 via NRBM at 10lpm given, Splinting done and transported the victims safely to Ulundurpet GH.
Prehospital Care Provided	O2 Via NRBM at 10lpm, Wound care given, Splint applied
Additional Challenges	MASS CASUALITY INCIDENT ,handling two victims at a time.
Photographs**	

Annexure K – Important Events & Photographs

Event: Hon'ble Health Minister visited our Emergency Response Centre on the New Year day and wished all our employees. Other Participants are Directorate of Medical Education (DME) and DD, TNHSP.





Event: Awareness created for more than 100 students at S. U. M Higher secondary school, Rayappanpatti, Theni districts on 24th Jan 2015 on "108"





Other Events:

- Pongal Celebration across all the ambulances at Districts/ HO
- Demo's at Various PHC across the state
- Demo's carried out in Hilly terrain for improving utilisation of 4 Wheel drive
- Awareness of Neonatal ambulances created in all PHC/GH

Annexure L: AN – Cases Monthly Report (Jan '15)

					AN - Cases I	Monthly Repo	rt				
					For the mo	nth of Jan 201	5				
S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH/MC	Number of cases lifted thro' ERC to Others	Number of cases referred by PHC	Number of cases referred by GH/MC	Number of cases referred by Others	Total Pregnancy Cases	Number of cases re- referred by FRU to Higher Level Institutions	Number of cases re- referred by referred institutions	Total Cases Re- referred
1	ARIYALUR	71	100	9	111	55	0	346	-	•	-
2	CHENNAI	8	121	35	84	39	305	592	-	-	-
3	COIMBATORE	71	117	25	214	93	39	559	-	-	-
4	CUDDALORE	130	272	53	220	105	0	780	1	1	2
5	DHARMAPURI	180	67	29	307	42	5	630	-	•	-
6	DINDIGUL	85	85	27	224	46	1	468	-	-	-
7	ERODE	97	73	21	221	42	1	455	-	-	-
8	KANCHEEPURAM	184	199	60	495	134	17	1089	1	•	1
9	KANYAKUMARI	11	28	7	135	18	0	199	-	-	-
10	KARUR	53	65	10	103	49	0	280	-	-	-
11	KRISHNAGIRI	208	126	46	306	48	13	747	-	-	-
12	MADURAI	93	88	34	276	77	12	580	-	-	-
13	NAGAPATTINAM	11	101	13	115	60	0	300	-	-	-
14	NAMAKKAL	55	55	14	132	39	3	298	-	-	-
15	THE NILGIRIS	53	22	24	75	63	3	240	-	-	-
16	PERAMBALUR	40	44	5	91	9	0	189	-	-	-
17	PUDUKOTTAI	98	144	17	141	44	2	446	-	-	-
18	RAMANATHAPURAM	55	94	21	116	34	2	322	-	-	-
19	SALEM	153	85	38	335	65	3	679	-	-	-
20	SIVAGANGAI	64	90	14	119	41	1	329	-	-	-
21	THANJAVUR	88	233	19	178	57	0	575	-	-	-
22	THENI	37	143	20	177	86	2	465	-	-	-
23	THIRUVALLUR	102	156	81	432	115	12	898	-	-	-
24	THIRUVANNAMALAI	263	171	49	443	78	2	1006	-	-	-
25	THIRUVARUR	15	85	17	117	70	0	304	-	-	-
26	THOOTHUKUDI	31	85	22	187	65	3	393	-	-	-
27	TIRUCHIRAPPALLI	127	114	30	231	90	5	597	-	-	-
28	TIRUNELVELI	23	121	33	280	106	1	564	-	-	-
29	TIRUPUR	67	73	19	162	61	0	382	-	-	-
30	VELLORE	322	144	117	711	312	6	1612	-	-	-
31	VILLUPURAM	401	226	88	513	116	2	1346	-	-	-
32	VIRUDHUNAGAR	101	75	26	153	91	0	446	-	-	-
	Total	3297	3602	1023	7404	2350	440	18116	2	1	3

Annexure M: Neonatal ambulance cases (Jan'15)

			Neonatal Cases Admission- January	'15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
0	District	Location	CHECKANURANI PHC	1	Destination Hospitals
			KALLANDRI PHC	1	1
			ALANGANALLUR PHC	1	1
			KARUNGALAKUDI PHC	1	
			KEELAVALAVU PHC	1	
			KARUR GH	1	1
			KODUKURICHI PHC	1	
			1		
			KOTTAMPATTI PHC	1	
			MATTAPARAI PHC	1	
			MELUR GH	4	1
			NAGAMALAI PUDUKOTTAI PHC	1	-
					-
			NATHAM GH	1	-
			PALAMEDU PHC	1	***************************************
			OTHAKADAI PHC	1	MADURAI GRH
			RAJAPALAYAM GH	3	
		GOVERNMENT RAJAJI MEDICAL	SEKKIMANGALAM PHC	1	
1	MADURAI	COLLEGE HOSPITAL(GRH)	SIRUNAICKANPATTI PHC	1	
		0022202 11031 11112(01111)	THERKUTHERU PHC	1	
			SIVAGANGA MCH, SIVAGANGAI	1	
			THIRUMANGALAM GH	9	
			THUVARIMAN PHC	2	
			THUMBAIPATTI PHC	1	
			THIRUPARANKUNDRAM PHC	1	
			USILAMPATTI GH	2	1
			VELLALAPATTI.A. PHC	1	1
			VANDIUR (Pt Residence)	1	1
			VIRUTHANUR PHC	1	1
			VIKKIRAMANGALAM PHC	1	1
			KEELAVALAVU PHC	1	MELUR GH
1			GOSUKURICHI PHC	1	MELON OIT
			ADIYANUTHU(Dindigul Ambulance)	1	
			THIRUMANGALAM GH	1	Not an Emergency
				1	-
			RAJAPALAYAM GH		
			TOTAL NUMBER OF CASES	49	
			BENDRAHALLI PHC	1	
			ERIYUR PHC	4	
			CHINTHALAPADI PHC	1	
			HANUMANTHAPURAM PHC	2	
			HARUR GH	7	
			HOSUR GH	1	
			IRUMATHUR (Pt Residence)	1	
			INDUR PHC	1	
			JEKKASAMUDRAM PHC	1	
			KADATHUR PHC	3	
			KILAPARAI (Pt Residence)	1	
			LALIGAM PHC	3	
		1	MARANDAHALLI PHC	2	DUADAADUDI MEDICAL COULECE AND HOSE-THE
			MALLAPURAM.B PHC	2	DHARMAPURI MEDICAL COLLEGE AND HOSPITALS
			MORAPPUR ALAMARATHUPATTI HSC	1	1
			NAGADASAMPATTY PHC	1	1
			PALAKODU GH	1	1
			NULAHALLI PHC	4	1
			PALAYAMPUDUR PHC	1	1
2	DHARMAPURI	DHARMAPURI MEDICAL COLLEGE	PANCHAPALLI PHC	2	1
			PAPPARAPATTI PHC	5	1
					1
		1	PERUMPALAI PHC	1	1
			PULIKARAI PHC	2	4
		1	RAMIYENAHALLI PHC	1	-
			SHOLAKOTTAI PHC	1	1
			THURINJIPATTI PHC	1	
			KOOTHADIPATTI PHC	1	HARUR GH
			KOTTAPATTI PHC	1	HARUR GH
		1	UTHANGARAI GH	1	TIRUPATTUR GH
			PERUMPALAI PHC	1	
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	4	SALEM MEDICAL COLLEGE HOSPITAL
		1	KRISHNAGIRI GH	1]
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	2	ICH
		1	DHARMAPURI MCH	1	
			PERUMBALAI (Pt Residence)	1	1
1			KUTHADIPATTI PHC	1	Not an Emergency
l			PANJAPALLI PHC	1	1
l			TOTAL NUMBER OF CASES	66	
			TOTAL HUNDER OF CASES	00	

			Neonatal Cases Admission- January '	15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			KADAMPULIYUR PHC	1	
			KARAIKADU PHC	2	
			KURINJIPADI GH	3	
			ORAIYUR PHC PANRUTI GH	1 1	CUDDALORE GH
			THONDAMANATHAM PHC	1	
			PERPERIYANKUPPAM PHC	1	
			PUDUCHATHIRAM PHC	1	
3	CUDDALORE	CUDDALORE GH NEONATAL	CUDDALORE GH, CUDDALORE	2	JIPMER, PONDY
			MUNDIAMBAKKAM MCH, VILLUPURAM PANRUTI GH	2	JIPMER, PONDY
			VRIDHACHALAM GH	1	MUNDIAMBAKKAM MCH
			VILLUPURAM OLD GH	1	
			MUNDIYAMPAKKAM MCH	2	ICH
			VADDALORE PHC	1	
			CUDDALORE GH, CUDDALORE	2	Not an Emergency
			TOTAL NUMBER OF CASES THIRUPPUKUZHI PHC	23	
			ATTUPAKKAM PHC	1	
			PALACHETTI(Pt Residence)	1	KANCHIDHDAM CH
			OSUR PHC	1	KANCHIPURAM GH
			VEMBAKKAM PHC	1	
			THIRUPPUKUZHI PHC	2	VEH ODE MACH / ADURKAMADADAN
			CHEYYAR GH THIRUVANNAMALAI MCH	3	VELLORE MCH (ADUKKAMPARAI) KMC
			KUVALAI PHC	1	IOG EGMORE
			CHENGALPET MCH	1	
			B.M.PVT HOSP	1	
4	KANCHIPURAM	KANCHIPURAM - NEONATAL	ARAKONAM GH	1	
			MANOKARAN HOSPITAL KANCHIPURAM GH	1 6	ICH
			MUNDIYAMPAKKAM MCH	2	icii
			THIRUVANNAMALAI MCH	4	
			THIRUVAVALLUR GH	1	
			VELLORE MCH (ADUKKAMPARAI)	2	
			SALAVAKKAM PHC	1	CHENGALPET MCH
			OSUR PHC THOLUPEDU PHC	2	
			KANCHEEPURAM GH	1	Not an Emergency
			NERUMBUR PHC	1	
			TOTAL NUMBER OF CASES	37	
			CENTRAL GH	1	
			ARAKONAM GH	1	
			IOG EGMORE EYE HOSPITAL, EGMORE	8 5	
			KILPAUK MCH	5	
			KANCHIPURAM GH	1	
			MADARPAKKAM PHC	1	
			MANALI NEW TOWN PHC	1	
			KODAMBAKKAM CHC	1	
			MIRSAHIB PET CHC PAZHAVARKADU GH	1	
			MEDAVAKKAM PHC	1	ICH
			PORUR PHC	1	
			PONNERI GH	1	
			POONAMALLEE PHC	1	1
			RSRM STANLEY MCH	1	1
			SAIDAPET CHC	1	1
			TAMBARAM GH	2	
			THIRUVALLUR GH	1	
5	CHENNAI	ICH	TIRUPATTUR GH	1	1
			WCF PVT. CLINIC	1	
			IOG EGMORE ICH	1 2	KILPAUK MCH
			IOG EGMORE	1	
			ICH	2	MMC
			ICH	8	IOG EGMORE
			ICH	6	EYE HOSPITAL
			MINJUR PHC	1	
			THIRUMAZHISAI PHC MADHAVARAM CORP HOSP	1 1	1
			KUNDRATHUR PHC	1	STANLEY MCH
			AYANAVARAM CHC	1]
			SOUL PVT HOSPITAL	1	
			PORUR PHC	1	
			ICH	1	-
			MEDAVAKKAM PHC MADARPAKKAM PHC	1	Not an Emergency
			ADAYAR COPORATION HOSPITAL	1	1
			VADAPALANI CORPORATION HOSPITAL	1	1
L			TOTAL NUMBER OF CASES	72	

	Neonatal Cases Admission- January '15						
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals		
			AMBUR GH	1			
			ANDIAPPANUR PHC	2			
			ALAMELUMANGAPURAM PHC KAKANAMPALAYAM PHC	1 2	4		
			KAJALNAICKENPATTI PHC	2	1		
			ARANGALDURGAM PHC	1	†		
			KARAPATTU PHC	1	1		
			KAVALUR CHATRAM PHC	1			
			NIMMIAMPETTI PHC	3			
			PUDUPATTU PHC	1	TIRUPATTUR GH		
			PURTHUPET PHC	1	4		
			PUDUPETTAI PHC PUDURNADU PHC	6 1	-		
			SAMALPATTI PHC	1	1		
			UTTANGARAI GH	1	1		
			SINGARAPETTAI PHC	1	1		
			UTTANGARAI GH	1			
6	VELLORE	TIRUPATHUR GH - NEONATAL	VANIAMPADI	1			
	VELLONE	AMBULANCE	VANIYAMPADI GH	1			
			TIRUPATTUR GH TVMALAI GH	4	ICH		
			VELLORE MCH (ADUKKAMPARAI)	1 2	ich		
			GUDIYATTAM GH	3			
			AMBUR GH	2	1		
1			KELUR PHC	1]		
			ODUGATHUR PHC	2	VELLORE MCH (ADUKKAMPARAI)		
			TIRUPATTUR GH	1			
			TIRUVANNAMALAI MCH	1	-		
			VANIYAMPADI GH	1			
			CHENGAM GH CHENNASAMUTHIRAM PHC	1 2	TIRUVANNAMALAI MCH		
			NACHAIKUPPAM PHC	1	KRISHNAGIRI GH, KRISHNAGIRI		
			THIRUPATHUR GH	2	KKISHIYAGIKI GII, KKISHIYAGIKI		
			TV MALAI MCH	1	Not an Emergency		
			KALACHATHIRAM PHC	1			
			TOTAL NUMBER OF CASES	55			
			ALAPATTI PHC	1			
			GURUBARAHALLI PHC	2			
			ANANTHUR PHC	1			
			KAVERIPATTINAM PHC KAPPALVADI PHC	1 2	-		
			JAGADEVI PHC	1	1		
			MEKALACHINNAMPALLI PHC	1	KRISHNAGIRI GH, KRISHNAGIRI		
			NACHAIKUPPAM PHC	1			
			NEDUNGAL PHC	2	1		
			PERUGOPANAPALLI PHC	1			
			SAMALPATTI PHC	1			
			SHOOLAGIRI PHC	6	_		
			VEPPANAPALLI PHC	2 1			
7	KRISHNAGIRI	KRISHNAGIRI GH -NEO	HARUR GH ANANTHUR PHC	1	-		
			CHINNANKUPPAM PHC	1	1		
			HOSUR GH	3			
			KALLAVI PHC	1	DHARMAPURI MCH		
			KRISHNAGIRI GH	1]		
			THALLI PHC	1			
			SAMALPATTI PHC	1			
			PUDUPETTAI PHC	1	TIDLIDATTID CU		
			PACHUR PHC SINGARAPETTAI PHC	<u> </u>	TIRUPATTUR GH		
			KRISHNAGIRI GH, KRISHNAGIRI	1	SALEM MEDICAL COLLEGE HOSPITAL		
			DHARMAPURI MCH	2	SALEM MEDIONE COLLEGE HOSPITAL		
			DENKANIKOTTAI GH	1	Not an Emergency		
			TOTAL NUMBER OF CASES	39			
			RANIS MATERNITY GH, PUDUKKOTTAI	1	TRICHY GH, TRICHY		
			NAGAMANGALAM PHC	1	mon on, mon		
			PUDUKOTTAI GH, PUDUKOTTAI	1	THANJAVUR MEDICAL COLLEGE HOSPITAL		
			RANIS MATERNITY GH, PUDUKKOTTAI KOPPANAMPATTI PHC	3 1			
			ROPPANAMPATTI PHC ANNAVASAL GH	1	1		
			VISALIKOIL PHC	1	1		
			ANDAKULAM PHC	1	RANIS MATERNITY GH, PUDUKKOTTAI		
			ARANTHANGI GH	1			
8	PUDOKOTTAI	RANI'S GH	PARAMBUR PHC	2]		
٥	I ODOROTIAL	UNINI 2 OLI	KADIPATTI PHC	1			
			RANIS MATERNITY GH, PUDUKKOTTAI	3			
			PUDUNAGAR PHC	1	RAJA MIRASDAR GH, THANJAVUR		
			ARANTHANGI GH	1	DIDINOTTALCH DURINGTAL		
			THIRUMAYAM GH RANIS MATERNITY GH, PUDUKKOTTAI	2 1	PUDUKOTTAI GH, PUDUKOTTAI GEETANJALI MEDICAL CENTRE		
			KOTTAIPATTINAM PHC	1	ARANTHANGI GH		
			PUDUKOTTAI GH	2			
ł			KERANUR PHC	1	Not an Emergency		
ł			TOTAL NUMBER OF CASES	26			
		t			1		

			Neonatal Cases Admission- January	15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			AVOOR PHC ANANANTHAL PHC	1 1	-
			AVALURPETTAI PHC	1	
			KOMMANANDAL PHC	1	1
			KOLATHUR PHC	1	TIRUVANNAMALAI MCH
			PAVITHRAM PHC	1	
9	T.V.MALAI	THIRUVANNAMALAI GH NEONATAL	MUNGILTHURAIPATTU PHC	1	
			THIRUVANNAMALAI OLD GH	1	
			KILIYUR PHC	1	MUNDIAMBAKKAM MCH, VILLUPURAM
			TIRUVANNAMALAI MCH	1	KMC
			TIRUVANNAMALAI MCH	1 1	ICH
			MOONGIL THURAIPATTU PHC TOTAL NUMBER OF CASES	12	Not an Emergency
			KARADIKUPPAM PHC	1	
			ARANGALDURGAM PHC	1	1
			VILAMPAKKAM PHC	1	WALLAJAPET GH
			PUDUPATTU PHC	1	
			LALAPET PHC	1	
			ANAICUT PHC	1	
			BANAVARAM PHC	2	-
			ARUNKUNDRAM PHC LATHERI PHC	2	1
			GUDIYATTAM GH	2	1
			MAMBAKKAM PHC	1	
			PUDUPATTU PHC	1	\(\(\text{F}\) \(\text{ODF 1.4G(1/4D(1))}\(\text{V(1.4D(1))}\(V(
			MULLANTHIRAM PHC	1	VELLORE MCH (ADUKKAMPARAI)
			SENUR PHC	2	
			THIMIRI PHC	2	
10	VELLORE	WALLAJAH GH NEONATAL	SHOLINGUR GH	2	4
			SUMAITHANGI PHC WALLAJAPET GH	7	-
			VILAMPAKKAM PHC	1	
			KANCHIPURAM GH	1	
			ARAKONAM GH	2	
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	1	ICH
			THIRUPATUR GH	2	
			VELLORE MCH (ADUKKAMPARAI)	3	
			ARATTAVADI PHC	1 1	TIRUVANNAMALAI MCH TIRUTTANI GH
			R.K.PET PHC VELLORE MCH (ADUKKAMPARAI)	1	MMC
			THIRUPPUKUZHI PHC	1	KANCHIPURAM GH
			KANCHIPURAM GH	1	CHENGALPET MCH
			MELVISHRAM PHC	1	Not an Emergency
			TOTAL NUMBER OF CASES	46	
			ARIYALUR GH	2	
			AMMAPETTAI PHC	1	
			BUDALUR PHC	1	-
			KEELA KOVIL PATTU(Pt Residence) GANDARVAKOTTAI GH	1 1	1
			MANNARKUDI GH	1	1
			KUMBAKONAM GH	7	1
			PANDARAVADAI PHC	1	RAJA MIRASDAR GH, THANJAVUR
			PATTUKKOTTAI GH	7	RAJA WIIRASDAR GII, THANJAVOR
			PAPAPATTI PHC	1	
			THIRUKATTUPALLI PHC	2	4
			RANGANTHAPURAM(Pt Residence) SENTHALAI PHC	1 1	-
11	THANJAVUR	THANJAVUR RMH NEONATAL	VALLAM PHC	2	1
		VENGANOR PHC	1	1	
			THIRUVAIYARU GH	1	1
		ARANTHANGI GH	1	RANIS MATERNITY GH, PUDUKKOTTAI	
			PERUNGALUR PHC	1	INNIO WINTERNITT GIT, FUDURAUTTAI
			PATTUKKOTTAI GH	1	-
			RAJA MIRASDAR GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			MANNARKUDI GH	1	-
			KUMBAKONAM GH SWAMIMALAI PHC	1 1	KUMBAKONAM GH
			THIRUVONAM PHC	1	
			KUDAVASAL GH	1	Not an Emergency
			TOTAL NUMBER OF CASES	40	

S.No			Neonatal Cases Admission- January '	15	
	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			MELAKODUMALUR PHC	1	
			SAYALKUDI PHC	1	PARAMAKUDI GH
			NATHAM PHC MUTHUKULATHUR GH	1	
			RAMESWARAM GH	2	
			BOGALUR PHC	2	
			SAYALKUDI PHC	2	RAMANATHAPURAM GH, RAMNAD
12	DAMANAD	DADAMA CUDI CU. NEONATAL	UTCHIPULI PHC THONDI PHC	2	
12	RAMNAD	PARAMAGUDI GH - NEONATAL	SIVAGANGA MCH, SIVAGANGAI	1	
			RAMANATHAPURAM GH, RAMNAD	2	MADURAI GRH
			PARAMAKUDI GH	2	
			VEERACHOLAM PHC SAYALKUDI PHC	1	ARUPUKOTTAI GH THOOTHUKUDI MEDICAL COLLEGE HOSPITAL
			THONDI PHC	2	THOO THORODI MEDICAL COLLEGE HOSPITAL
			SAYALKUDI PHC	1	Not an Emergency
			TOTAL NUMBER OF CASES	24	
			CHETTIMANKURICHI PHC	2	
			ATTHUR GH ATHANUR PHC	3	
			K.R.THOPPUR PHC	1	
			ELAMPILLAI PHC	1	
			ERODE GH	1	
			KARUPPUR PHC KALLAKURICHI GH	2 2	
			MAGUDANCHAVADI PHC	1	
			MECHERI PHC	2	
			MASINAICKENPATTI PHC	1	SALEM MEDICAL COLLEGE HOSPITAL
			OMALUR GH	1	
			POOLAVARI PHC NANGAVALLI PHC	1	
4.5	C * : 5 * :	CALERA CULARECULAR	THINNAPATTI(Pt Residence)	1	
13	SALEM	SALEM GH NEONATAL	SEDAPATTY PHC	1	
			THUMBAL PHC	1	
			VAZHAPADI PHC	3	
			VALAVANTHI PHC VELLALAPURAM PHC	2	
			VELLAR PHC	1	
			HARUR GH	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			MECHERI PHC	1	METTUR DAM CH
			VANAVASI PHC VELLAR PHC	1	METTUR DAM GH
			VAZHAPADI PHC	1	SALEM MEDICAL CENTER PVT. HOSP
			METTUR GH	1	
			THENNANKUDIPALAYAM PHC	1	Not an Emergency
			ATHUR GH TOTAL NUMBER OF CASES	1 40	
			SHENBAGARAMANPUDHUR PHC	1	
			PANAGUDI PHC	1	KANYAKUMARI MEDICAL COLLEGE HOSPITAL
			ALAGAPPAPURAM PHC	1	KANTAKOWAKI WEDICAE COLLEGE 1103F1TAE
14	KANYAKUMARI	THUCKLAY GH NEONATAL	KULITHURAI GH THUCKLAY GH	4	
			ARALVAIMOZHI PHC	1	KANYAKUMARI MEDICAL MISSION & CSI HOSP
			KILKULAM PHC	1	KULITHURAI GH
			TOTAL NUMBER OF CASES	10	
			OTTIVAKKAM PHC	1	
			VANDAVASI GH ORATHY PHC	1	
			KANCHIPURAM GH	1	CHENICAL DET MICH
			UTHIRAMERUR GH	1	CHENGALPET MCH
			KANCHIPURAM GH	1	
			KOVALAI PHC SADRAS PHC	1	
15	KANCHIPURAM	CHENGALPET - NEONATAL	KANCHIPURAM GH	3	
			MUNDIAMBAKKAM MCH, VILLUPURAM	3	ICH
			TAMBARAM GH	1	
			CHENGALPET MCH	1	IOG EGMORE
			AVALOOR PHC	1 1	KANCHIPURAM GH
				1	
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES	1 1 1 1 1 19	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC	1 1 1 1 1 19 2	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC	1 1 1 1 19 2	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC	1 1 1 1 1 19 2	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULTHALAI GH KULTMALAI GH KULUMANI PHC	1 1 1 1 19 2 1 1 3 1 1 3	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULUMANI PHC MANACHANALLUR GH	1 1 1 1 19 2 1 3 1 3 1 3	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KELLAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULUMANI PHC MANACHANALUR GH MANAPPARAI GH	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULUMANI PHC MANACHANALLUR GH	1 1 1 1 19 2 1 3 1 3 1 3	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KELLAKURICHI PHC KARUR CH, KARUR KULITHALAI GH KULUMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVIR PHC PERUGAMANI PHC PERUGAMANI PHC PERUGAMANI PHC PERUGAMANI PHC	1 1 1 1 19 2 11 3 11 3 11 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULUMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTAIYUR PHC PERUGAMANI PHC NAVALPATTU PHC	1 1 1 1 1 19 2 11 3 11 3 1 1 1 1 2 2 2	KANCHIPURAM GH KILPAUK MCH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH MANACHANALLUR GH MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH	1 1 1 1 1 19 2 11 3 1 1 1 1 1 1 1 1 1 1 1 1 2 2 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
			AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR CH, KARUR KULUTHALAI GH KULUTHALAI GH MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAYUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH MANACHANALLUR GH MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH	1 1 1 1 1 19 2 11 3 1 1 1 1 1 1 1 1 1 1 1 1 2 2 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR CH, KARUR KULUTHALAI GH KULUTHALAI GH KULUMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVIR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC SOMARASANPETTAI PHC	1 1 1 1 1 1 1 1 1 1 1 1 1 1 3 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KELLAKURICHI PHC KARUR GH, KARUR KULUTHALAI GH KULUMANI PHC MANACHANALUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUTHUR UTHAMANUR PHC PUTHUR UTHAMANUR PHC SUBRAMANNAPURAM CORP HOSPITAL	1 1 1 1 1 1 19 2 1 1 3 1 1 1 1 1 1 2 2 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH KULIMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIYUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC SOMARASANPETTAI PHC SUBRAMANIYAPURAM CORP HOSPITAL SIRUGAMBUR PHC	1 1 1 1 1 19 2 11 3 11 1 3 11 1 1 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KELLAKURICHI PHC KARUR GH, KARUR KULUTHALAI GH KULUMANI PHC MANACHANALUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUTHUR UTHAMANUR PHC PUTHUR UTHAMANUR PHC SUBRAMANNAPURAM CORP HOSPITAL	1 1 1 1 1 1 19 2 1 1 3 1 1 1 1 1 1 2 2 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH KULIMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIYUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC SOMARASANPETTAI PHC SUBRAMANIYAPURAM CORP HOSPITAL SIRUGAMBUR PHC THUYAKUDI GH UPPILIAPURAM PHC THUYAKUDI GH UPPILIAPURAM PHC THIRUPANIJIL (PT Residence)	1 1 1 1 1 1 19 2 11 3 11 1 3 11 1 1 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH KULITHALAI GH MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUDURUTHAMNUR PHC SOMARASANPETTAI PHC SUBRAMANIYAPURAM CORP HOSPITAL SIRUGAMBUR PHC THUVAKUDI GH UPPILLARMAN PHC THILIPANIMUR PHC THILIPANIMUR PHC PTHUR THILIPANIMUR PHC THIRUPANIMUR (PT RESIDENCE) ERAGUDI PHC	1 1 1 1 1 1 1 1 1 1 1 1 1 1 3 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY THURAIYUR GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR CH, KARUR KULUTHALAI GH KULUTHALAI GH KULUMANI PHC MANAPPARAI GH MOOVANUR PHC MANAPPARAI GH MOOVANUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUDURUTHAMNUR PHC SUBRAMANIYAPURAM CORP HOSPITAL SURUGAMBUR PHC THUVAKUDI GH UPPILIAPRAM CORP HOSPITAL SIRUGAMBUR PHC THUVAKUDI GH UPPILIAPRAM PHC THIVARUDI GH UPPILIAPRAM PHC THIRUPANNILI (PT Residence) ERAGUDI PHC VALANADU PHC	1 1 1 1 1 1 1 1 1 1 1 1 1 1 3 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY THURAIYUR GH MANAPPARAI GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH KULIMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUTHUR UTHAMNUR PHC PUTHUR UTHAMNUR PHC SOMARASANPETTAI PHC SOMARASANPETTAI PHC SUBRAMANIYAPURAM CORP HOSPITAL SIRUGAMBUR PHC THURUPANIUL (PT. RESIDENCE) THUVAKUDI GH UPPILIAPURAM PHC THIRUPANIUL (PT. RESIDENCE) ERAGUDI PHC VALANADU PHC TRICHY GH, TRICHY	1 1 1 1 1 1 1 1 1 1 1 1 1 1 3 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY THURAIYUR GH MANAPPARAI GH MADURAI GRH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR CH, KARUR KULUTHALAI GH KULUTHALAI GH KULUMANI PHC MANAPPARAI GH MOOVANUR PHC MANAPPARAI GH MOOVANUR PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUDURUTHAMNUR PHC SUBRAMANIYAPURAM CORP HOSPITAL SURUGAMBUR PHC THUVAKUDI GH UPPILIAPRAM CORP HOSPITAL SIRUGAMBUR PHC THUVAKUDI GH UPPILIAPRAM PHC THIVARUDI GH UPPILIAPRAM PHC THIRUPANNILI (PT Residence) ERAGUDI PHC VALANADU PHC	1 1 1 1 1 1 19 2 11 3 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY THURAIYUR GH MANAPPARAI GH
16	TRICHY	TRICHY MEDICAL COLLEGE- NEONATAL	AVALOOR PHC THIRUVANNAMALAI MCH NALLAMBUR PHC TOTAL NUMBER OF CASES INAMKOLATHUR PHC KEELAKURICHI PHC KARUR GH, KARUR KULITHALAI GH KULITHALAI GH KULIMANI PHC MANACHANALLUR GH MANAPPARAI GH MOOVANUR PHC MANTHAIVUR PHC PERUGAMANI PHC NAVALPATTU PHC PERUGAMANI PHC NAVALPATTU PHC PERAMBALUR GH PULLAMBADI PHC PUDURUTHAMNUR PHC PUDURUTHAMNUR PHC SOMARASANPETTAI PHC SUBRAMANIYAPURAM CORP HOSPITAL SIRUGAMBUR PHC THUVAKUDI GH UPPILIAPURAM PHC THIUVAKUDI GH UPPILIAPURAM PHC THIUVAKUDI GH UPPILIAPURAM PHC THIRUPANIII (PR Residence) ERAGUDI PHC VALANADU PHC TRICHY GH, TRICHY TRICHY GH, TRICHY	1 1 1 1 1 1 1 1 1 1 1 1 1 1 3 1 1 1 1 1	KANCHIPURAM GH KILPAUK MCH MADURANTAKAM GH TRICHY GH, TRICHY THURAIYUR GH MANAPPARAI GH MADURAI GRH

			Neonatal Cases Admission- January '	15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			THIRUNAVALUR PHC KILMAMPATTU PHC	1 2	
			KEDAR PHC	1	MUNDIAMBAKKAM MCH, VILLUPURAM
			TINDIVANAM GH	1	
17	VILLUPURAM	VILLUPURAM MEDICAL COLLEGE	THURINJAPURAM PHC MUNDIYAMBAKKAM MCH	2	TIRUVANNAMALAI MCH
			TRICHY GH, TRICHY	1	ICH
		CUDDALORE GH	1	Not an Emergency	
			TOTAL NUMBER OF CASES ATHIKADAI PHC	10 1	
			ADIYAKKAMANGALAM PHC	1	
			ALANGUDI PHC	1	
			MULANGUDI(Pt residence) KODAVASAL GH	1	
			MUTHUPETTAI PHC	1	THIRUVARUR MEDICAL COLLEGE HOSPITAL
			POTHAKUDI PHC SURAIKKAYUR PHC	1	
			THIRUTURAIPOONDI GH	6	
			KULIKARAI PHC	1	
18	THIRUVARUR	THIRUVARUR MCH-NEONATAL	VIJAYAPURAM GH THIRUTHURAIPOONDI URBAN PHC	1	
			PERUMPANNAIYUR PHC	1	THIRUVARUR MEDICAL CENTRE (PVT)
			THIRUTURAIPOONDI GH KUMBAKONAM GH	2	
			MANNARGUDI GH	5	DAMA AMIDASDAD CILI TILANIAN/IID
			THIRUVARUR MEDICAL COLLEGE HOSPITAL	4	RAJA MIRASDAR GH, THANJAVUR
			VENKATESWARA PVT HOSP MANNARKUDI GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			POTHAKUDI PHC	1	MANNARKUDI GH
			MANNARGUDI GH	2	Not an Emergency
			MULAKUDI (Pt Residence) TOTAL NUMBER OF CASES	1 38	<u> </u>
			KALATHUR.V PHC	1	
			LADAPURAM PHC	1	
			AMMAPALAYAM PHC PASUMPALUR PHC	2	PERAMBALUR GH
			MANGALUR PHC	2	
			TEVAIYUR(Pt Residence) ARIYALUR GH, ARIYALUR	1 2	
			JAYAMKONDAM GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
19	PERAMBALUR	PERAMBALUR GH	PERAMBALUR GH	2	
			THURAIYUR GH UPPILIAPURAM PHC	2	TRICHY GH, TRICHY
			TRICHY GH, TRICHY	3	MADURAI GRH
			ANGANUR PHC	1	JAYAMKONDAM GH
			VEMBAVUR(Pt Residence) KURUMBALUR PHC	1	Not an Emergency
			TOTAL NUMBER OF CASES	22	
			AMMAYANAICKANUR PHC EDAYAKOTTAI PHC	1	
			GUJILIAMPARAI PHC	1	
			KEERANUR PHC _ TIRUCHI	1	
			KOSAVAPATTI PHC KOVILOOR PHC	1	
			M.M. KOVILUR PHC	2	DINDIGUL GH
			NILAKOTTAI GH	3	BINDIGGE GIT
			NARASINGAPURAM PHC OTTANCHATHIRAM GH	5	
			SIDDAYANKOTTAI PHC	2	
			SILUVATHUR PHC THADICOMBU PHC	2	
20	DINDIGUL	DINDIGUL GH- NEONATAL	SUSILA PVT CLINIC	2	
			DINDIGUL GH	17	
			SIRUNAICKANPATTI PHC PALANI GH	1	
			TRICHY GH, TRICHY	1	MADURAI GRH
			VATHIPATTY PHC	1	
			USILAMPATTI GH KALLIMANTHAYAM PHC	1	PALANI GH
			CUMBUM GH	1	
			KODAIKANAL GH PERIYAKULAM GH	2 1	THENI MEDICAL COLLEGE HOSPITAL, THENI
			KAMALA HOSPITAL, CHINNALAPATTI	1	VADAMALAYAN HOSPITAL
			TOTAL NUMBER OF CASES	52	
			BODI GH DEVATHANAPATTI PHC	1 2	
			CHINDALACHERI T PHC	1	1
			MEENATCHIPURAM B PHC	1	
			KADAMALAI GUNDU PHC	2	THENI MEDICAL COLLEGE AND HOSPITAL
			KOTTUR PHC T MEENATCHIPURAM (Pt Residence)	1 1	THEM MEDICAL COLLEGE AND HOSFITAL
	. THENI THENI MCH		PERIYAKULAM GH	6	
21		THENI MCH	ODAIPATTI PHC	1	
			UTHAMAPALAYAM GH THOMACHERRY PHC	1	
			THENI MEDICAL COLLEGE HOSPITAL, THENI	2	MADURAI GRH
			USILAMPATTI GH DEVADANAPATTI PHC	3	PERIYAKULAM GH
			POMMUCHERRY PHC	1	PERITANULAWI UTI
			KAMBAM GH	1	Not an Emergency
			T CINTHALAICHERI PHC TOTAL NUMBER OF CASES	1 27	
-			T. O E. HOMBER OF GROED		<u> </u>

			Neonatal Cases Admission- January '	15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			VALLIYUR PHC	1	
			PULIYUR PHC	<u>1</u>	THIRUVALLUR GH
			PERAMBAKKAM PHC PATTARAIPERUMBUDUR PHC	1	THIROVALLOR GH
			PERIYAPALAYAM PHC	1	7
			ARAKONAM GH	2	
			KANCHIPURAM GH	4	
			PONNERI GH	2	
			PONNAMALLEE GH	1	_
			KUNDRATHUR PHC	1	ICH
22	THIRUVALLUR	THIRUVALLUR GH	THIRUPATHUR GH RSRM	<u> </u>	╡
			THIRUVALLUR GH	4	=
			VELLORE MCH (ADUKKAMPARAI)	1	╡
			VEERARAGAVAPURAM HSC	1	7
			ARAKONAM GH	2	
			PALERTI PATTU (Pt Residence)	1	KILPAUK MCH
			TIRUVANNAMALAI MCH	1	_
			THIRUVALLUR GH SRIPERUMBUDUR GH	3 1	KANCHIPURAM GH
			TOTAL NUMBER OF CASES	31	KANCHIFOKAWI GH
			KOLLIMALAI PHC	1	
			ERNAPURAM PHC	3	7
			BELUKURICHI PHC	1	
			PERIAMANALI PHC	1	_
			RASIPURAM GH	1	
			SEMMEDU PHC	1	NAMAKKAL GH, NAMAKKAL
			SENDHAMANGALAM GH VALAVANTHINADU PHC	<u> </u>	┥
			THIRUMALAIPATTI PHC	1	Ⅎ
23	NAMAKKAL	NAMAKKAL GH,NEONATAL	VALAYAPATTI PHC	1	7
			VINAITHEERTHAPURAM PHC	1	<u> </u>
			RASIPURAM GH	1	
			TIRUCHENGODE GH	1	SALEM MEDICAL COLLEGE HOSPITAL
			JEDARPALAYAM PHC	1	
			NAMAKKAL GH MANICKAMPALAYAM PHC	1	TIRUCHENGODE GH
			KARUR GH	1	MADURAI GRH
			THANMARATHUPALAYAM (Pt Residence)	1	Not an Emergency
			TOTAL NUMBER OF CASES	20	
			KRISHNARAYAPURAM GH	1	
			VANGAL PHC	1	
			ESANATHAM PHC	1	KARUR GH
			KALLAPALLI PHC	1	_
			MANMANGALAM PHC	1	-
			VELAYUTHAMPALAYAM GH INNUNGUR PHC	1	
24	KARUR	UR KARUR GH NEONATAL	APPOLO LOGA PVT HOSP	1	7
			KARUR GH	8	TRICHY GH, TRICHY
			KULITHALAI GH	2	
			MUSIRI GH	1	
			KARUR GH	1	MADURAI GRH
			DINDIGUL GH TOTAL NUMBER OF CASES	1 21	
			NALLUR PHC	1	
			MANGALAMPETTAI PHC	1	VRIDHACHALAM GH
			VEPPUR PHC	1	<u> </u>
			SIRUMANGALAM PHC	1	
			MELKUMARAMANGALAM PHC	1	_
			VADALUR PHC	1	CUDDALORE GH, CUDDALORE
			MARUNGUR PHC	1	→
			KARAIKADU PHC VRIDHACHALAM GH	1	┥
			CUDDALORE GH	1	+
			KAZHUDUR PHC	1	╡
25	CUDDALORE	VIRUDHACHALAM GH - NEONATAL	KALLAKURICHI GH	2	MIINDIAMPAVVANA NACII VIIII IDIIDANA
			THIRUNAVALUR PHC	1	MUNDIAMBAKKAM MCH, VILLUPURAM
			VELAMARUTHUR PHC	1	4
			VRIDHACHALAM GH	2	VAAC
			MUNIDIYAMPAKKAM MCH VRIDHACHALAM GH	<u> </u>	KMC
			CUDDALORE GH	2	JIPMER, PONDY
			VILLUPURAM MCH	2	ICH
			SAKKARABANI HOSPITAL	1	
			VILLUPURAM MCH	1	Not an Emergency
			KALLAKURICHI GH	1	
		ļ	TOTAL NUMBER OF CASES	26	+
			KARADIMADAI PHC METTUPALAYAM GH	1	Ⅎ
			METTUPALAYAM GH PERIYANAYAKKANPALAYAM GH	2 1	┥
			RATHINAPURI CORPORATION HOSPITAL	2	┥
			POLLACHI GH	13	COIMBATORE MEDICAL COLLEGE HOSPITAL
36		COMMENTARE	SOMANUR PHC	2	
26	COIMBATORE	COIMBATORE MCH	THENGUMARAGUDA PHC	1	
			VEERAPANDI 24 PHC	1	
i			PALANI GH	1	MADURAI GRH
			THIRUMAYAMPALAYAM PHC	1	Not an Emergency
			KARAMADAI PHC TOTAL NUMBER OF CASES	1 26	+
		İ.	TI O TAL MOINIDER OF CASES	20	1

			Neonatal Cases Admission- January	'15	
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals
			SOOLAMPATTU PHC ALATHUR PHC	1 1	KALLAKURICHI GH
			PUDHUPATTU PHC	1	KALLAKORICHI GH
			KALLAKURICHI GH	1	A411A1D14A4DA1///AA4A44G11 A/III-11D11DA44
			VRIDHACHALAM GH	1	MUNDIAMBAKKAM MCH, VILLUPURAM
27	VILLUPURAM	KALLAKURICHI GH NEONATAL	KALLAKURICHI GH	1	SALEM MEDICAL COLLEGE HOSPITAL
21	VILLOPORAIVI	KALLAKONICHI GH NEONATAL	ATTHUR GH	1	SALEM WESTONE COLLEGE HOST TIME
			MUNGILTHURAIPATTU PHC	1	TIRUVANNAMALAI MCH
			TIRUVANNAMALAI MCH	2	KILPAUK MCH
	TIRUVANNAMALAI MCH MUNDIAMBAKKAM MCH, VILLUPURAM	1 2	ICH Not an Emergency		
			TOTAL NUMBER OF CASES	13	Not all Efficiency
			KOTHAGIRI GH	1	
			MELUR HOSATTY PHC	2	UDHAGAMANDALAM GH
			KOLLAKOMBAI PHC	2	
			OOTY SAIT HOSPITAL	1	COIMBATORE MEDICAL COLLEGE HOSPITAL
28	NILGIRIS	OOTY GH	UDHAGAMANDALAM GH SM PVT HOSPITAL	1	KMCH (KOVAI MEDICAL CENTRE AND HOSPITAL)
20	MILGINIS	OOT GH	GUDALUR GH	1	OOTY SAIT HOSPITAL
			SULUR PHC	1	OOT ON THOSE TIME
			OOTY GH	2	Not an Emergency
			KOLAGAMBAI PHC	1	
			TOTAL NUMBER OF CASES	16	
			SIVAGANGAI OLD GH	1 1	SIVAGANGA MCH, SIVAGANGAI
			THIRUVEGAMPATTU PHC TIRUPATTUR GH	1	SIVAGANGA WICH, SIVAGANGAI
			SIVAGANGA MCH, SIVAGANGAI	1	SIVAGANGAI OLD GH
			SIRUKUDI NALLUKURICHI(Pt Residence)	1	PARAMAKUDI GH
			TRICHY GH, TRICHY	1	
			SIVAGANGA MCH, SIVAGANGAI	5	
29	SIVAGANGAI	SIVAGANGAI MCH	MELUR GH	1	***************************************
			POOVANTHI PHC KARUNGALAKUDI PHC	2	MADURAI GRH
			KARAIKUDI NEW GH	2	1
		DEVAKOTTAI GH	2	1	
			VELAYUTHAPATTINAM PHC	1	DEVAKOTTAI GH
			BOGALUR PHC	1	Not an Emergency
			TOTAL NUMBER OF CASES	21	
			DHARAPURAM GH	1	4
			KUNNATHUR PHC LIFE GAURD HOSPITAL	1	TIRUPUR NEW GH (PERICHIPALAYAM GH)
			SEVUR PHC	2	
			VELAMPALAYAM PHC	6	
			ANNUR GH	2	
30	TIRUPUR	TIRUPUR GH NEONATAL	DHARAPURAM GH	1	
			POLLACHI GH	2	COLARDATORE MACRICAL COLLEGE HOSPITAL
			SANJEEV PVT HOSPITAL SEMMIPALAYAM PHC	1 2	COIMBATORE MEDICAL COLLEGE HOSPITAL
			UDUMALAIPET GH	2	1
			TIRUPUR NEW GH (PERICHIPALAYAM GH)	17	
			TOTAL NUMBER OF CASES	38	
			BHAVANI GH	2	
			MANIKAMPALAYAM (Pt residence)	1	
			CHITHODE PHC NASIYANOOR PHC	2	-
			PALLIPALAYAM GH	1 1	1
			PK PVT. HOSP.	1	ERODE GH
			THINDAL PHC	1	
31	ERODE	ERODE GH NEONATAL	VELLAKOIL PHC	1]
J1	LINODL	ENODE ON NEONATAL	THINGALUR PHC	1	1
			SINDHU PVT. HOSP	1	
			ERODE GH TIRUCHENGODE GH	3 1	SALEM MEDICAL COLLEGE HOSPITAL
		GOBICHETTIPALAYAM GH	3	COIMBATORE MEDICAL COLLEGE HOSPITAL	
		PUDUVALASU (Pt Residence)	1		
			CHITODE PHC	1	Not an Emergency
			TOTAL NUMBER OF CASES	21	
Ţ			JAYAMKONDAM GH	6	
			VARIYANKAVAL PHC	1	ARIYALUR GH, ARIYALUR
			VILANKUDI PHC	2	
	ARIYALUR	ARIYALUR GH	ARIYALUR GH, ARIYALUR JAYAMKONDAM GH	2	RAJA MIRASDAR GH, THANJAVUR
32	l.		DATE OF THE OFFICE OF THE OFFI	1	
32					THANJAVUR MEDICAL COLLEGE HOSPITAI
32			ARIYALUR GH, ARIYALUR ARIYALUR GH, ARIYALUR	1 1	THANJAVUR MEDICAL COLLEGE HOSPITAL Not an Emergency

			Neonatal Cases Admission- Janu	uary '15		
S.No	District	Location	Referral Hospital	No. Cases	Destination Hospitals	
			SANKARANPANDAL PHC	1	·	
			POOMPUKAR PHC	1	MAYILADURAI GH	
		THIRUVADUTHURAI(Pt residence)	1			
			UBAYAVEDANTHAPURAM PHC	1	THE HARD AFFIRM COLUMN	
			PAVATTAKUDI PHC	1	THIRUVARUR MEDICAL COLLEGE HOSPITAL	
••			VAITHEESWARANKOIL GH	1	SIRKALI GH	
33	NAGAPPATINAM	NAGAPATTINAM GH	SIRKALI GH	1	RMMCH CHIDAMBARAM	
			MAYILADUTHURAI GH	5	RAJA MIRASDAR GH, THANJAVUR	
			MAYILADUTHURAI GH	1	,	
			VALLMPADUGAI PHC	1	Not an Emergency	
			THIRUPOONDI PHC	1	,	
			TOTAL NUMBER OF CASES	15		
			ALANGULAM PHC	2		
			AGASTHIARPATTI PHC	1		
			AMBAI GH	1		
			KALUGUMALAI PHC	1		
			AMBASAMUDRAM GH	3		
			KARASALPATTI PHC	1		
			KOVILPATTI GH	5		
	 -		NETTUR PHC	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL	
			RAJAPALAYAM GH	1	TINUNELVELI IVIEDICAL COLLEGE MOSPITA	
		TIRUNELVELI MCH	SEEVALAPERI(Pt Residence)	1		
4	TIRUNELVELI		SANKARANKOIL GH	1		
	IIIOIIEEVEEI		REDDIARPATTI PHC	1		
			SURANDAI PHC	1		
			SRIVAIKUNDAM GH	1		
			TENKASI GH	2		
			KOVILPATTI GH	1	THOOTHUKUDI MEDICAL COLLEGE HOSPITAL	
			KADAMBUR PHC	1	KOVILPATTI GH	
			PANAGUDI PHC	1	KANYAKUMARI MEDICAL COLLEGE HOSPITAL	
				TIRUNELVELI MEDICAL COLLEGE HOSPITAL	1	AMIRTHA PVT HOSPITAL
			SANKARAN KOIL GH	2	Not an Emergency	
			TOTAL NUMBER OF CASES	29	Hot all Ellicigency	
			AVUDAYAPURAM PHC	1		
			MALLANKINARU PHC	1		
			KOTTAIYUR PHC V NAGAR	2		
			PALAVANATHAM PHC	1	VIRUDHUNAGAR GH, VIRUDHUNAGAR	
			NARANAPURAM PHC	1	VIRODITONAGAR GIT, VIRODITONAGAR	
			SRIVILLIPUTUR GH	1		
			SATTUR GH	1		
			ARUPUKOTTAI GH	6		
			MUKKULAM.A PHC	1		
_	VIDUDUUNACAD	VIDUDUUMACAD CU MEOMATAI	MUDUKANKULAM PHC	1	MADUDALODU	
15	VIRUDHUNAGAR	VIRUDHUNAGAR GH NEONATAL	RAJAPALAYAM GH	6	MADURAI GRH	
			VIRUDHUNAGAR GH, VIRUDHUNAGAR	6		
			THANAKKANKULAM PHC	1		
			SRIVILLIPUTUR GH	1	212111111111111111111111111111111111111	
			MELAKODUMALAUR PHC	1	PARAMAKKUDI GH	
			NADUSURANGUDI PHC	1	KOVILPATTI GH	
			GOPALAPURAM PHC	1	ARUPUKOTTAI GH	
			NATHAMBATTY PHC	1		
			NENMENI PHC	1	Not an Emergency	
			AVDAYAR PURAM PHC	1		
			TOTAL NUMBER OF CASES	36		

			Neonatal Cases Admission- January '15			
No	District	Location	Referral Hospital	No. Cases	Destination Hospitals	
			ADYAR CHC	1		
			A J HOSPITAL	1		
			ADUKKAMPARAI MCH	1		
			GOSHA	3		
			AYANAVARAM CHC	1		
	DHARMAPURI MEDICAL COLLEGE HOSPITAL	1	†			
			IOG EGMORE	1	-	
			GUMIDIPONDY GH	1	-	
				1	+	
			KANYAKUMARI MCH		4	
			MMC VELAMBAYKAM BUG	1	-	
			KELAMBAKKAM PHC	1	_	
			KILPAUK MCH	1		
			NALLAMBUR PHC	1	ICH	
			NANDHIVARAM PHC	1		
			MUNDIAMBAKKAM MCH, VILLUPURAM	1		
			RSRM	1		
			PERUMAL PATTU PHC	1	1	
			PURASAVAKKAM CORP HOSP	1		
			SUNRISE PVT HOSPITAL	2	1	
			SAIDAPET CHC	2		
1	CHENNAI	TRIPLICANE- NEO II	SURYA PVT HOSPITAL	1	1	
			THIRUVALLUR GH	1	1	
			TAMBARAM GH	5	†	
			TV MALAI MCH	1	-	
			MINJUR PHC	1	1	
1			IOG EGMORE	1		
			KANCHIPURAM GH	1	MMC	
					MMC	
			RSRM	1		
			GANDHI CORPORATION HOSP	1	SAIDAPET CHC	
1			ADYAR CHC	1		
			Si	VILAKATTUPAKKAM PHC	1	STANLEY MCH
				SANJEEVARAYANPET CHC(SOLAIYAPPAN STREET)	2	***************************************
			MEDAVAKKAM PHC	1	GOSHA	
			MIRSAHIB PET CHC	1	GOSTIA	
			ICH	1	EYE HOSPITAL, EGMORE	
1			VADAPALANI CORP HOSPITAL	1		
1			EKKATUTHANGAL(Pt Residence)	1	Nat on Empires.	
1			VILUPURAM GH	1	Not an Emergency	
			MOOVARASAMPATTU PHC	1		
			TOTAL NUMBER OF CASES	48		
+			ERAL PHC	4	<u> </u>	
			KOVILPATTI GH	7	†	
			KAYALPATTANAM GH	1	+	
					+	
			NAZARETH(Pt Residence)	1	-	
			MEIGNANAPURAM PHC	1	THOOTHING IN A FRICAL COLLECT HOSPITA	
1			MAPPILLIAIURANI PHC	2	THOOTHUKUDI MEDICAL COLLEGE HOSPITA	
			OTTAPIDARAM GH	1		
			VEMBAR PHC	2	<u> </u>	
1			SIVAKALAI PHC	1		
1	TUTICORIN	THOOTHUKUDI GH NEONATAL	VEPPALODAI PHC	1		
1			PUDUKOTTAI PHC	1		
			THOOTHUKUDI MEDICAL COLLEGE HOSPITAL	1		
			SRIVAIKUNDAM GH	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL	
			KOVILPATTI GH	4	1	
			THOOTHUKUDI MEDICAL COLLEGE HOSPITAL	1	VANNARAPETT GH	
			TIRUNELVELI MEDICAL COLLEGE HOSPITAL	1	MADURAI GRH	
				1		
			VILATHIKULAM GH		KOVILPATTI GH	
		KANYAKUMARI MCH	1	ICH		
			TOTAL NUMBER OF CASES	32		
			TOTAL NUMBER OF CASES	1152	1	

Neonatal Ambulance Performance (Apr'14 – Jan'15)

S NO	LOCATION	Apr'14	May'14	Jun'14	Jul'14	Aug'14	Sep'14	Oct'14	Nov'14	Dec'14	Jan'15	Launch till date
1	ICH	83	108	99	70	127	147	86	39	74	72	2816
2	TRIPLICANE NEONATAL	82	74	59	81	9		5	108	79	48	1819
3	KANCHEEPURAM NEONATAL	10	23	42	42	55	75	80	50	40	37	2016
4	CUDDALORE NEONATAL	33	31	27	28	13	23	33	22	27	23	679
5	DHARMAPURI NEONATAL	75	68	80	70	76	78	70	102	56	66	1758
6	MADURAI NEONATAL	52	58	42	51	63	51	45	20	38	49	1298
7	CHENGALPET NEONATAL	58	35	32	38	11	9	7	29	40	19	1079
8	TIRUPATTUR NEONATAL	65	80	56	60	78	69	71	59	81	55	1329
9	KRISHNAGIRI GH -NEONATAL	42	36	40	36	56	43	46	54	49	39	604
10	RANI'S GH NEONATAL	25	29	16	22	10	21	7	18	34	26	326
11	VIRUDHUNAGAR GH NEONATAL	32	32	31	41		18	44	43	42	36	422
12	TUTICORIN NEONATAL	37	43	33	39	51	36			37	32	379
13	THIRUVANNAMALAI GH NEONATAL	33	45	30	33	36	64	60	63	42	12	480
14	WALLAJAH GH NEONATAL	45	56	48	67	59	73	89	75	68	46	725
15	TIRUNELVELI MEDICAL COLLEGE HOSPITAL NEONATAL	48	38	10		18	43	42	41	36	29	380
16	RMH (TANJORE) NEONATAL	48	51	49	47	51	52	61	51	45	40	578
17	PARAMAGUDI GH NEONATAL	31	36	39	41	35	36	31	30	20	24	365
18	SALEM GH NEONATAL	53	41	25	56	52	52	52	52	50	40	529
19	THUCKLAY GH NEONATAL	23	21	23	8	22	29	29	14	21	10	242
20	TRICHY MCH NEONATAL	18	19	35	37	46	25	30	26	15	38	301
21	VILLUPURAM MCH NEONATAL	16	9	42	47	63	45	63	43	34	10	399
22	THIRUVARUR MCH-NEONATAL			14	17	25	30	29	38	32	38	223
23	PERAMBALUR GH NEONATAL			3	9	21	31	50	21	36	22	193
24	DINDIGUL GH- NEONATAL			11	19	41	37	35	46	37	52	278
25	THENI MCH NEONATAL			22	29	42	50	39	46	41	27	296
26	THIRUVALLUR GH NEONATAL			31	48	61	59	70	48	63	31	411
27	NAMAKKAL GH NEONATAL				2	11	15	15	16	21	20	100
28	KARUR GH NEONATAL				11	19	14	19	32	33	21	149
29	VIRUDHACHALAM GH NEONATAL				3	14	12	14	16	23	26	108
30	COIMBATORE MCH NEONATAL				17	44	40	46	44	41	26	258
31	KALLAKURICHI GH NEONATAL				8	12	17	13	19	21	13	103
32	OOTY GH NEONATAL				16	24	9	18	16	9	16	108
33	SIVAGANGAI MCH NEONATAL				12	19	26	32	30	27	21	167
34	TIRUPUR GH NEONATAL				10	46	56	42	48	44	38	284
35	ERODE GH NEONATAL				3	16	22	33	39	24	21	158
36	ARIYALUR GH NEONATAL					15	18	19	16	15	14	97
37	NAGAPATTINAM GH NEONATAL					9	11	4	6	18	15	63
	TOTAL	909	933	939	1118	1350	1436	1429	1420	1413	1152	21520

Annexure N: Issues to be sorted out

- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.
- · Speedy admission for all cases at Govt. hospitals
- Co-ordination meeting with DDHS/JDHS/DPMU co-ordinators at the district level to improve Home to PHC/GH utilisation

Legend:

NA – Not Applicable

- *- Ineffective Calls Calls falling under the category of No Response call, Wrong call, Nuisance, Disconnected call, Missed call, General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.
- ** Ambulance Busy Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as "Ambulance Busy" after confirming with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

Place: Chennai – Tamil Nadu P. Vijayakumar

State Head - Operations