

Government of Tamilnadu
Tamil Nadu Health Systems Project

108 Emergency Management Services
Performance Report

Month: Feb Year: 2013

&

Financial Year 2012-2013

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GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES

Monthly performance report
(FORM A)

Month : Feb 2013

FY- Year :2012-'13

SL. No.	Details	Prev Month		During the Month		Up to the Month	
		Performance	%	Performance	%	Performance	%
1	Sense - Activities of the Emergency Response Center						
1.1	Details of the Calls						
1.1.1	Number of Calls Landed	542262	100.00%	497318	100.00%	6408356	100.00%
1.1.2	Number of Unattended Calls (UAC)	5027	0.93%	3241	0.65%	213441	3.33%
1.1.3	Number of calls answered	537237	99.07%	494077	99.35%	6194918	96.67%
1.2	Types of Calls						
1.2.1	Emergency Calls	67691	12.60%	61930	12.53%	725193	11.71%
1.2.2	Non Emergency Calls	98263	18.29%	85563	17.32%	1027166	16.58%
1.2.3	Ineffective Calls *	371283	69.11%	346584	70.15%	4442559	71.71%
1.2.4	Total Number of Calls (Ref.1.1.3)	537237	100.00%	494077	100.00%	6194918	100.00%
1.3	Classification of Emergency Calls						
1.3.1	Number of Medical Emergency Calls	64922	95.91%	59427	95.96%	692085	95.43%
1.3.2	Number Police Emergency Calls	1628	2.41%	1266	2.04%	16202	2.23%
1.3.3	Number fire Emergency Calls	1141	1.69%	1237	2.00%	16906	2.33%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	67691	100.00%	61930	100.00%	725193	100.00%
1.4	Classification of Medical Emergency Calls						
1.4.1	Number of Medical Emergency calls	64572	99.46%	58857	99.04%	665787	96.20%
1.4.2	Number of repeated Emergency calls	350	0.54%	570	0.96%	26298	3.80%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	64922	100.00%	59427	100.00%	692085	100.00%
1.5	Call Handling Data						
1.5.1	Percentage of calls attended within 1 st Ring	NA	96.00%	NA	96.00%	NA	88.00%
1.5.2	Percentage of calls attended within 2 nd Ring	NA	1.00%	NA	1.00%	NA	3.00%
1.5.3	Percentage of calls attended within or above 3 rd Ring	NA	3.00%	NA	3.00%	NA	9.00%
2	Reach - Ambulance Service utilized						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	64572	NA	58857	NA	665787	NA
2.2	Total Number of Ambulance Trips	62719	NA	57330	NA	614695	NA
2.3	Number of Ambulance Services utilized	58105	89.98%	53072	90.17%	571406	85.82%
2.4	Number of Ambulance Services not utilized	4614	7.15%	4258	7.23%	43289	6.50%
2.5	Number of Ambulance Services busy **	1853	2.87%	1615	2.74%	51179	7.69%
2.6	Number of Trips per ambulance	103.50	NA	94.60	NA	1166.40	NA
2.7	Number of Trips per ambulance/day	3.34	NA	3.38	NA	3.49	NA
3	Care						
3.1	Total number of cases transported (Ref. 2.3)	58105	NA	53072	NA	571406	NA
3.2	Total number cases transported per ambulances	95.88	NA	87.58	NA	1084.26	NA
3.3	Total number cases transported per ambulances per day	3.09	NA	3.13	NA	3.25	NA

Note: Total Lives Saved from 15th Sep 2008 to 28th Feb 2013 = 76,149

SL. No.	Details	Prev Month		During the Month		Up to the Month	
		Performance	%	Performance	%	Performance	%
4	Types of Emergencies handled						
4.1	Accidental Poisoning	2805	4.83%	2776	5.23%	25604	4.48%
4.2	Acute Abdomen	3172	5.46%	2791	5.26%	33641	5.89%
4.3	Allergic Reactions	34	0.06%	35	0.07%	280	0.05%
4.4	Animal Attack	1387	2.39%	1505	2.84%	15003	2.63%
4.5	Assault	2516	4.33%	2207	4.16%	23976	4.20%
4.6	Behavioral	2	0.00%	2	0.00%	25	0.00%
4.7	Cardiac/Cardio Vascular	3294	5.67%	3278	6.18%	28470	4.98%
4.8	Diabetes	431	0.74%	400	0.75%	4007	0.70%
4.9	Disasters due to Natural elements	4	0.01%	7	0.01%	48	0.01%
4.10	Epilepsy	1614	2.78%	1431	2.70%	14843	2.60%
4.11	Fevers / Infections	2502	4.31%	1564	2.95%	22523	3.94%
4.12	Fire/Burns	679	1.17%	696	1.31%	7134	1.25%
4.13	Hazmat (Hazardous Material)	0	0.00%	0	0.00%	4	0.00%
4.14	Industrial	7	0.01%	13	0.02%	163	0.03%
4.15	Neonatal(upto 1 month)	1281	2.20%	1137	2.14%	15365	2.69%
4.16	Paediatric(1-12years)	65	0.11%	56	0.11%	890	0.16%
4.17	Pregnancy related	12682	21.83%	11568	21.80%	144318	25.26%
4.18	Respiratory	2235	3.85%	1974	3.72%	17899	3.13%
4.19	Road Traffic Accident - Trauma	14223	24.48%	13002	24.50%	132514	23.19%
4.20	Stroke/Cerebro Vascular Accidents	688	1.18%	638	1.20%	5726	1.00%
4.21	Suicide attempt	306	0.53%	298	0.56%	2899	0.51%
4.22	Trauma	2275	3.92%	2177	4.10%	22417	3.92%
4.23	Unconscious	1224	2.11%	1111	2.09%	11791	2.06%
4.24	Others	4679	8.05%	4406	8.30%	41866	7.33%
	Total Medical Emergencies (1.4.1/2.3)	58105	100.00%	53072	100.00%	571406	100.00%
5	AN Mother and Neonatal – Emergencies Care						
5.1	Inter Facility Transfer of AN Mothers						
5.1.1	Number of cases lifted thro' ERC to Hospital	6092	48.04%	5259	45.46%	71980	49.88%
5.1.2	Number of cases lifted from Hospital	6590	51.96%	6309	54.54%	72338	50.12%
5.1.3	Number of cases re-referred by Hospital to Higher Level	4	0.03%	4	0.03%	97	0.07%
5.1.4	Number of cases re-referred by referred institutions	1	0.01%	1	0.01%	21	0.01%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	5	0.04%	5	0.04%	118	0.08%
5.1.6	Total Number of AN Cases	12682	100.00%	11568	100.00%	144318	100.00%
5.2	IFT others						
5.2.1	Neonatal (upto 1 month)	1078	6.23%	1011	6.05%	12514	7.75%
5.2.2	Road Traffic Accident - Trauma	2006	11.59%	1970	11.78%	15016	9.30%
5.2.3	Accidental Poisoning	1044	6.03%	1029	6.16%	7981	4.94%
5.2.4	Cardiac/Cardio Vascular	896	5.18%	931	5.57%	6647	4.12%
5.2.5	Others	5689	32.88%	5467	32.70%	46997	29.10%
5.2.6	Total number of IFTs (5.1.2+5.2)	17303	100.00%	16717	100.00%	161493	100.00%
5.3	AN Mother/Infant Mother - Follow-Up Data						
5.3.1	Number of Maternal Mortality at Hospital	12	0.09%	9	0.08%	50	0.03%
5.3.2	Number of Infant Mortality at Hospital	7	0.05%	8	0.06%	102	0.06%
5.4	Neo-natal transport Data						
5.4.1	Neonatal cases transported in Neo-natal ambulances	169	13.19%	228	20.05%	2455	15.98%
5.4.2	Total Neonatal cases transported (Ref. 4.15)	1281	100.00%	1137	100.00%	15365	100.00%
6	Availed Tribal case count						
6.1	Total number of cases taken from Tribal areas	1224	NA	1274	NA	14203	NA
7	Critical Life Saved						
7.1	Total Number of Lives Saved***	294	NA	500	NA	15519	NA
8	Death En-route Case Details						
8.1	Total number of cases where victims "Vitals were not recordable"	51	NA	63	NA	521	NA

Financial Performance

10	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
10.1	108 Call center Salary Expenditure	12.58	138.36	14.98	157.91	-	(2.40)	-	(19.55)	The excess is due to increase in handling more IFT cases, handling of PDO calls, increased number of back up resources due to more attrition and also payment of salary arrears.
10.2	Ambulance Personnel Cost	323.18	3,436.85	243.99	2,546.27	79.19	-	890.58	-	
10.3	Care Personnel Cost	11.56	127.20	3.07	41.98	8.50	-	85.21	-	
10.4	Fuel Cost	135.36	1,297.56	145.99	1,393.80	-	(10.64)	-	(96.24)	The excess is due to the more distance travelled by the ambulance per trip against the budget envisaged kms per trip and however the overall expenditure will be within the budget.
10.5	Repairs and Maintenance	41.65	435.78	50.10	434.49	-	(8.46)	1.29	-	The excess is due to the more distance travelled by the ambulance per trip against the budget envisaged kms per trip and however the overall expenditure will be within the budget.
10.6	Medical Consumables	23.88	307.56	28.57	234.46	-	(4.69)	73.10	-	The excess is due to settlement of more bills during this month and however the overall expenditure will be within the budget.
10.7	Ambulance Mobile Telephone Expenditure	2.85	29.31	3.59	39.75	-	(0.74)	-	(10.45)	The excess is due to more number of calls made and however the overall expenditure will be within the budget.
10.8	Replacement of Tyres	17.91	196.95	8.74	119.09	9.16	-	77.86	-	
10.9	Refurbishment of Ambulances	11.53	100.77	4.98	57.92	6.54	-	42.86	-	
10.1	Uniform	-	54.81	2.63	21.10	-	(2.63)	33.71	-	The excess is due to settlement of bills to the vendors during this month and however the overall expenditure will be within the budget.
10.11	Vehicle Insurance	1.48	31.46	8.94	14.95	-	(7.45)	16.50	-	The excess is due to payment of insurance premiums to the Insurance Company during this month and however the overall expenditure will be within the budget.
10.12	Training Cost	16.05	299.93	24.67	89.47	-	(8.62)	210.45	-	The excess is due to more number of trainees cost incurred during this month and however the overall expenditure will be within the budget.
10.13	Other Insurance	-	119.19	-	48.91	-	-	70.28	-	
10.14	Annual Maintenance	2.20	24.15	-	7.18	2.20	-	16.98	-	
10.15	Other Salaries- Support Staff	63.08	693.88	43.08	355.42	20.00	-	338.46	-	
10.16	Marketing Expenditure	12.00	88.00	5.01	48.60	6.99	-	39.40	-	
10.17	Travelling Cost	19.24	198.63	11.46	108.33	7.78	-	90.30	-	
10.18	Administrative Expenditure (Telephone, Electricity, house keeping, security, office expenditures)	31.66	353.89	31.63	333.12	0.03	-	20.77	-	
	Sub Total	726.21	7,934.28	631.45	6,052.76	140.39	(45.63)	2,007.75	(126.23)	

Financial Performance contd...

	Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
	Non Recurrent Cost									
1	Sense - Call Center Equipment	2.13	81.36	-	66.04	2.13	-	15.32	-	
2	Reach - Ambulance Modifications	-	245.18	3.01	124.85	-	(3.01)	120.33	-	The excess is due to settlement of bills during this month to the vendors for modification of old vehicles taken over from Government Medical Institutions and however the overall expenditure will be within the budget.
3	Infrastructure - Emergency Response Center	0.83	50.72	4.84	61.13	-	(4.01)	-	(10.42)	The excess is due to settlement of bills during this month to the vendors and however the overall expenditure will be within the budget.
	Sub Total	2.97	377.25	7.84	252.02	2.13	(7.01)	135.65	(10.42)	
	Grand Total	729.18	8,311.53	639.29	6,304.78	142.53	(52.64)	2,143.40	(136.65)	

Note: Budgeted during month : 729.18 No. of line items under utilized during month 10
 Budget released during month : 1,000.00 No. of line items over utilized during month 10

Expenditure during month : 639.29
Savings during month : 89.89

Note: Budgeted upto month : 8,311.53 No. of line items under utilized upto month 17
 Budget released upto month : 7,251.56 No. of line items over utilized upto month 4
 Expenditure upto month : 6,304.78
Savings upto month : 2,006.75

Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles (Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	411	195	606
2	Number of Ambulances modified	411	195	606
3	Number of Ambulances Launched during the month	0	0	0
4	Number of modified ambulances awaiting launch	27	0	27
5	Number of Ambulance on road for the month	366	170	536
6	Number of Ambulance Off road for the month	5-Chennai 4-Cuddalore 1-Dindigul 1-Kancheepuram 1-Perambalur 2-Thiruvallur 1-Thoothukudi 1-Virudhunagar	3-Vellore 1-Nagapattinam 1-Thanjavur 1-Thoothukudi 5-Villupuram	27
7	Spare ambulances used in Districts	1-Ariyalur 1-Coimbatore 2-Chennai 1-Cuddalore 2-Kancheepuram 1-Karur 2-Madurai 2-Nagapattinam 1-Perambalur 4-Pudukkottai 1-Ramanathapuram 1-Tirupur 3-Thiruvallur 1-Thiruvanamalai 1-Tiruchirapalli 1-Thoothukudi 1-Tirunelveli 2-Virudhunagar 1-Vellore	1-Chennai 1-Dharmapuri 1-Dindigul 1-Erode 1-Kanyakumari 2-Krishnagiri 1-Namakkal 1-The Nilgris 1-Thanjavur 1-Thoothukudi 3-Villupuram	43

Annexure B: District Wise Distribution of Ambulances

Districts	Count of Ambulances
ARIYALUR	11
CHENNAI	29 + 3 Neo Natal ambulances
COIMBATORE	21
CUDDALORE	29 + 1 NN
DHARMAPURI	16 + 1 NN
DINDIGUL	16
ERODE	17
KANCHEEPURAM	35 + 1 NN
KANYAKUMARI	9
KARUR	9
KRISHNAGIRI	16
MADURAI	18 + 1 NN
NAGAPATTINAM	18
NAMAKKAL	14
THE NILGRIS	10
PERAMBALUR	9
PUDUKKOTAI	16
RAMANATHAPURAM	15
SALEM	21
SIVAGANGAI	13
THANJAVUR	19
THENI	10
THIRUVALLUR	34
THIRUVANAMALAI	27
THIRUVARUR	14
THOOTHUKUDI	14
TIRUNELVELI	20
TIRUPUR	17
TIRUCHIRAPALLI	19
VELLORE	35
VILLUPURAM	33
VIRUTHUNAGAR	15
Grand Total	606

Annexure C: District Wise Trip Details

1st - 28th Feb 2013						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
COIMBATORE	21	2486	4.23	76050	129	31
TIRUPUR	17	2007	4.22	85503	180	43
MADURAI	19	2235	4.20	59837	112	27
THENI	10	1170	4.18	55775	199	48
KANCHEEPURAM	36	3717	3.69	168971	168	45
ERODE	17	1751	3.68	67285	141	38
CHENNAI	32	3197	3.57	56352	63	18
THANJAVUR	19	1887	3.55	77490	146	41
TIRUCHIRAPALLI	19	1879	3.53	73601	138	39
DINDIGUL	16	1579	3.52	63310	141	40
DHARMAPURI	17	1658	3.48	95366	200	58
TIRUNELVELI	20	1948	3.48	112133	200	58
NAMAKKAL	14	1363	3.48	53672	137	39
VIRUDHUNAGAR	15	1425	3.39	73456	175	52
SALEM	21	1983	3.37	81528	139	41
THIRUVANNAMALAI	27	2496	3.30	126138	167	51
THIRUVALLUR	34	3126	3.28	142725	150	46
CUDDALORE	30	2739	3.26	113461	135	41
KANYAKUMARI	9	819	3.25	27573	109	34
VELLORE	35	3181	3.25	179864	184	57
THIRUVARUR	14	1237	3.16	60056	153	49
SIVAGANGAI	13	1143	3.14	51923	143	45
KRISHNAGIRI	16	1386	3.09	74101	165	53
NAGAPATTINAM	18	1552	3.08	84975	169	55
KARUR	9	775	3.08	35792	142	46
RAMANATHAPURAM	15	1279	3.05	78285	186	61
PUDUKOTTAI	16	1354	3.02	56201	125	42
ARIYALUR	11	924	3.00	44155	143	48
THOOTHUKUDI	14	1166	2.97	57221	146	49
VILLUPURAM	33	2632	2.85	139600	151	53
PERAMBALUR	9	706	2.80	28380	113	40
THE NILGRIS	10	533	1.90	39637	142	74
TOTAL	606	57333	3.38	2540416	150	44

1st April - 28th feb 2013						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/ambby/day	Total Kilometre Run	Kilometre/ Ambby/Day	Average Kilometre/Trip
MADURAI	17	24225	4.24	742820	130	31
KANCHEEPURAM	30	40842	4.10	1755560	176	43
CUDDALORE	24	31508	3.98	1258209	159	40
TIRUPUR	15	19894	3.95	801034	159	40
THANJAVUR	16	20336	3.87	773973	147	38
COIMBATORE	20	25471	3.85	809138	122	32
THENI	10	12236	3.80	547740	170	45
CHENNAI	27	34252	3.77	647526	71	19
THIRUVANMALAI	23	27923	3.71	1328397	176	48
TIRUCHIRAPALLI	18	21532	3.66	812033	138	38
PUDUKKOTAI	13	15302	3.63	594352	141	39
DHARMAPURI	14	16768	3.59	834461	178	50
VELLORE	30	35588	3.53	1873458	186	53
SALEM	20	22759	3.49	836831	128	37
ERODE	16	18547	3.45	742308	138	40
ARIYALUR	10	10987	3.41	500622	156	46
THIRUVARUR	12	13566	3.41	592583	149	44
VILLUPURAM	26	29501	3.37	1412384	162	48
THIRUVALLUR	28	31216	3.36	1435908	155	46
VIRUDHUNAGAR	13	14548	3.33	638815	146	44
NAMAKKAL	12	13204	3.27	505401	125	38
NAGAPATTINAM	16	17440	3.25	861152	160	49
TIRUNELVELI	19	20093	3.23	1082115	174	54
KARUR	9	9130	3.13	379145	130	42
KRISHNAGIRI	14	14098	3.10	695808	153	49
RAMANATHAPURAM	13	13602	3.09	711833	162	52
SIVAGANGAI	12	12385	3.07	487718	121	39
THOOTHUKUDI	12	11892	2.99	574293	144	48
PERAMBALUR	8	7405	2.94	304138	121	41
KANYAKUMARI	9	8603	2.86	280177	93	33
DINDIGUL	15	14530	2.85	573174	112	39
THE NILGRIS	9	5315	1.75	344593	113	65
TOTAL	527	614698	3.49	25737699	146	42

Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the month		April'12 – Feb'13	
		Count	%	Count	%
1	Number of cases admitted in Government Hospitals	45,356	85.46%	4,78,171	83.68%
2	Number of cases admitted in Private Hospitals	2,849	5.37%	40,957	7.17%
3	Others (Number of cases provided First aid only refused treatment, etc.)	4,867	9.17%	52,278	9.15%
TOTAL		53,072	100.00	5,71,406	100.00

Annexure E: District Wise Emergency Cases Handled (Feb 2013)

Feb'13																		
EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPUR	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	11	32	21	30	17	16	17	36	9	9	16	19	18	14	9	16	15	21
Accidental Poisoning	71	36	123	141	105	67	86	162	31	29	67	112	90	66	46	78	72	93
Acute Abdomen	79	135	92	226	67	26	58	184	24	52	43	82	123	39	58	62	68	50
Allergic Reactions		2	3	4			1						1	1				2
Animal Attack	31	4	20	109	42	181	31	73	5	19	23	41	93	29	11	69	51	31
Assault	59	76	76	143	70	68	62	92	87	31	39	66	65	66	36	83	74	82
Behavioral																		
Cardiac/Cardio Vascular	54	204	165	153	79	56	107	177	51	53	44	116	98	92	38	90	92	91
Diabetes	6	33	22	14	3	7	11	23	7	4	6	7	13	8	7	13	8	14
Disasters due to Natural elements				2		1		1				1				1		
Environmentals			1	1														
Epilepsy	23	125	76	70	50	21	42	98	15	23	32	58	46	42	14	27	40	47
Fevers / Infections	31	67	41	83	25	12	39	65	23	23	20	51	65	20	19	27	80	30
Fire/Burns	10	45	20	40	13	22	18	50	10	3	8	28	26	16	8	25	15	21
Industrial	1		5	2		1	1									1		
Neonatal(upto 1 month)	15	97	20	31	57	38	29	67	11	20	36	41	17	26	12	25	17	49
Others	64	453	226	228	138	76	147	314	71	50	61	136	123	110	67	66	76	120
Paediatric(1-12years)	2		3	1	3			7	1		1		1		1		1	4
Pregnancy related	210	191	354	524	443	283	281	647	129	140	488	456	229	259	140	328	267	441
Respiratory	21	190	94	103	42	41	57	134	18	31	24	57	72	35	29	36	35	68
Stroke/Cerebral/Vascular Accidents	16	34	19	20	24	21	23	37	16	5	9	22	27	19	5	4	14	16
Suicide attempt	7	37	22	22	5	3	7	14	2	2	6	9	8	5	2	5	6	8
Trauma (non Vehicular)	16	247	135	81	61	54	77	153	52	32	21	97	67	69	26	41	41	75
Trauma (Vehicular)	164	648	613	526	297	482	510	1019	196	163	348	621	282	348	141	291	247	498
Unconscious	13	183	82	28	18	19	38	88	12	13	15	44	23	23	15	16	18	29
Grand Total	893	2807	2212	2552	1542	1479	1625	3405	761	693	1291	2045	1469	1273	675	1288	1222	1769
Number of cases/ ambulance	81	88	105	85	91	92	96	95	85	77	81	108	82	91	75	81	81	84
Number of cases/ Ambulance/day	2.9	3.1	3.8	3.0	3.2	3.3	3.4	3.4	3.0	2.8	2.9	3.8	2.9	3.2	2.7	2.9	2.9	3.0

District Wise Emergency Cases Handled...contd (Feb 2013)

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	13	19	10	10	34	27	14	14	19	20	17	35	33	15	606
Accidental Poisoning	49	94	22	107	121	149	77	38	80	95	108	123	171	67	2776
Acute Abdomen	64	118	35	58	161	148	90	61	81	83	82	133	166	43	2791
Allergic Reactions	1	4		2	3	2	1	1	3		2	1	1		35
Animal Attack	56	49	5	40	46	78	56	31	45	36	28	59	86	27	1505
Assault	52	94	19	52	66	89	75	44	90	61	71	85	82	52	2207
Behavioral							1							1	2
Cardiac/Cardio Vascular	65	125	28	71	234	123	97	53	114	103	154	174	123	54	3278
Diabetes	5	10	4	8	38	11	7	11	11	24	17	21	21	6	400
Disasters due to Natural elements					1										7
Environmentals								1					1		4
Epilepsy	13	35	12	23	92	63	26	32	38	48	60	56	57	27	1431
Fevers / Infections	24	30	10	24	47	52	34	90	48	203	56	44	65	116	1564
Fire/Burns	12	21	11	8	53	29	14	10	16	22	26	25	37	34	696
Industrial				1									1		13
Neonatal(upto 1 month)	18	22	33	19	36	55	14	23	35	40	29	127	61	17	1137
Others	80	140	67	89	263	129	116	88	122	132	183	225	151	91	4402
Paediatric(1-12years)					1	5	2	1	2	4	2	6	5	3	56
Pregnancy related	252	359	151	252	522	746	215	217	415	367	251	968	642	401	11568
Respiratory	27	63	13	38	133	70	62	36	71	83	60	110	77	44	1974
Stroke/CerebroVascular Accidents	15	13	14	16	45	12	24	13	16	34	33	33	24	15	638
Suicide attempt	8	15	3	10	24	12	6	7	3	7	14	9	5	5	298
Trauma (non Vehicular)	30	87	28	46	111	73	35	39	79	72	57	59	74	42	2177
Trauma (Vehicular)	304	457	49	229	725	477	219	274	434	381	596	622	562	279	13002
Unconscious	16	22	8	23	89	37	14	15	49	22	30	49	45	15	1111
Grand Total	1091	1758	512	1116	2811	2360	1185	1085	1752	1817	1859	2929	2457	1339	53072
Number of cases/ambulance	84	93	51	112	83	87	85	78	92	91	109	84	74	89	88
Number of cases/Ambulance/day	3.0	3.3	1.8	4.0	3.0	3.1	3.0	2.8	3.3	3.2	3.9	3.0	2.7	3.2	3.1

District Wise Emergency Cases Handled (Apr 2012 – Feb 2013)

Apr'12-Feb'13																		
EMERGENCY TYPE	ARIVALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	10	27	20	24	14	15	16	30	9	9	14	17	16	12	8	13	13	20
Accidental Poisoning	733	533	1109	1404	990	658	754	1439	366	252	420	968	988	533	378	656	553	914
Acute Abdomen	1080	1645	898	2885	782	367	617	2195	223	444	550	1214	1224	568	684	724	987	732
Allergic Reactions	6	33	13	16	4	6	7	5	1	4	2	7	13	3	0	9	4	9
Animal Attack	480	72	361	1100	495	508	315	696	121	271	206	528	723	382	219	559	459	493
Assault	596	670	773	1623	685	697	598	885	695	516	415	709	942	542	366	976	727	1070
Behavioral	49	149	124	112	48	32	62	133	27	43	23	97	77	46	24	41	69	70
Cardiac/Cardio Vascular	537	1652	1377	1427	688	484	901	1547	341	426	283	996	841	706	373	706	757	792
Diabetes	63	372	200	148	75	48	108	256	55	39	56	129	80	79	64	57	69	150
Disasters due to Natural elements	6	0	0	5	3	2	1	3	0	0	0	1	1	0	3	1	0	2
Environmentals	18	114	59	54	34	31	41	88	13	16	12	38	38	21	9	20	13	38
Epilepsy	200	1571	757	671	371	246	427	1094	192	198	238	527	394	345	160	294	320	465
Fevers / Infections	521	871	509	1294	545	259	580	892	279	455	303	1269	1542	341	340	1147	809	670
Fire/Burns	90	357	239	415	118	185	148	499	78	66	94	299	222	124	52	138	172	212
Industrial	3	10	12	9	0	2	5	20	1	3	0	4	1	5	1	5	3	10
Neonatal(upto 1 month)	302	1496	351	418	823	434	352	1152	168	184	490	521	239	286	195	242	258	613
Others	605	4384	2108	2160	1039	727	1358	2914	693	687	521	1374	1234	1002	446	864	825	1309
Paediatric(1-12years)	7	38	27	60	31	28	17	86	4	14	17	25	23	18	8	22	12	27
Pregnancy related	2958	3203	4187	7303	4879	2980	3377	9253	1474	1825	5240	5363	3210	2403	1656	3961	3287	5314
Respiratory	224	1859	957	929	323	274	514	1266	200	243	200	541	512	396	234	333	336	607
Stroke/Cerebrovascular Accidents	94	406	244	256	125	93	200	430	97	65	56	216	230	206	52	71	128	171
Suicide attempt	78	260	143	173	60	39	90	202	24	44	37	71	108	68	50	60	62	109
Trauma (non Vehicular)	266	2390	1219	938	415	571	819	1434	508	401	269	961	679	627	217	420	406	759
Trauma (Vehicular)	1509	6153	6201	5704	3043	4613	5306	9881	2272	1998	3440	5854	3094	3342	1437	3245	2631	5754
Unconscious	128	2149	866	392	132	188	380	946	172	154	163	446	218	216	114	227	220	373
Grand Total	10553	30387	22734	29496	15708	13472	16977	37316	8004	8348	13035	22158	16633	12259	7082	14778	13107	20663

District Wise Emergency Cases Handled...contd (Apr 2012 – Feb 2013)

EMERGENCY TYPE	SIVANGAI	THANAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	12	16	9	10	28	23	12	12	18	19	15	30	26	13	527
Accidental Poisoning	575	967	209	949	957	1286	845	510	732	856	992	1119	1444	515	25604
Acute Abdomen	650	1483	332	644	1852	1849	1142	551	1251	902	780	1549	2173	664	33641
Allergic Reactions	3	13	3	6	11	14	6	5	14	2	16	29	14	2	280
Animal Attack	457	660	69	365	419	1023	482	240	649	416	285	770	867	313	15003
Assault	619	1066	165	546	576	954	699	523	1136	953	703	1010	1084	457	23976
Behavioral	34	67	30	53	145	66	76	47	52	58	81	92	67	28	2122
Cardiac/Cardio Vascular	513	966	296	600	1712	932	786	471	973	833	1096	1331	962	399	26704
Diabetes	46	76	41	54	282	162	61	58	119	131	141	218	165	74	3676
Disasters due to Natural elements	0	1	0	0	3	2	0	1	0	0	0	3	2	0	40
Environmentals	8	33	10	9	77	29	23	27	34	34	32	38	39	17	1067
Epilepsy	201	382	121	249	942	562	308	334	411	745	463	644	637	243	14712
Fevers / Infections	360	815	144	241	717	700	583	425	1375	1230	597	932	852	596	22193
Fire/Burns	129	254	70	144	405	269	161	139	184	205	182	364	284	263	6561
Industrial	3	1	4	3	13	12	1	1	2	8	7	6	7	2	164
Neonatal(upto 1 month)	190	220	263	264	483	834	197	407	406	420	356	1603	787	411	15365
Others	624	1283	602	847	2368	1547	1034	817	1350	1198	1579	1875	1705	765	41844
Paediatric(1-12years)	15	15	12	24	63	42	25	21	23	24	22	65	36	39	890
Pregnancy related	3049	4217	1569	2983	7441	9654	2703	2697	4968	4547	2962	12571	8048	5036	144318
Respiratory	254	545	162	288	1285	695	498	334	620	697	592	930	744	307	17899
Stroke/Cerebrovascular Accidents	74	103	108	123	493	172	139	139	149	257	227	311	210	81	5726
Suicide attempt	57	92	12	68	215	111	77	45	66	86	108	124	113	47	2899
Trauma (non Vehicular)	406	744	241	470	1211	775	543	397	744	709	737	887	795	459	22417
Trauma (Vehicular)	3367	4738	508	2481	6055	4554	2449	2813	4487	4241	6135	6214	5977	3018	132314
Unconscious	187	274	99	163	836	350	150	193	350	291	348	512	403	151	11791
Grand Total	11821	19015	5070	11574	28561	26594	12988	11195	20095	18843	18441	33197	27415	13887	571406

Annexure F: District Wise Kilometre Run & Kilometre / Litre Details

Sl.No	District	Ambulance Count	During the month Feb 2013		Ambulance Count	Upto the month Apr'12 - Feb '13	
			KM	Kmpl		KM	Kmpl
1	ARIYALUR	11	44155	8.69	10	500622	8.49
2	CHENNAI	32	56352	7.52	27	647526	8.09
3	COIMBATORE	21	76050	9.25	20	809138	9.32
4	CUDDALORE	30	113461	10.04	24	1258209	9.83
5	DHARMAPURI	17	95366	8.26	14	834461	7.91
6	DINDIGUL	16	63310	8.19	15	573174	7.78
7	ERODE	17	67285	8.62	16	742308	8.36
8	KANCHEEPURAM	36	168971	9.63	30	1755560	9.62
9	KANYAKUMARI	9	27573	7.66	9	280177	7.49
10	KARUR	9	35792	8.42	9	379145	7.79
11	KRISHNAGIRI	16	74101	7.90	14	695808	7.75
12	MADURAI	19	59837	9.99	17	742820	10.01
13	NAGAPATTINAM	18	84975	8.22	16	861152	8.55
14	NAMAKKAL	14	53672	8.49	12	505401	8.02
15	PERAMBALUR	9	28380	9.98	8	304138	9.82
16	PUDUKOTTAI	16	56201	9.57	13	594352	9.88
17	RAMANATHAPURAM	15	78285	10.79	13	711833	10.90
18	SALEM	21	81528	8.73	20	836831	8.71
19	SIVAGANGAI	13	51923	8.78	12	487718	8.53
20	THANJAVUR	19	77490	8.28	16	773973	8.12
21	THE NILGIRIS	10	39637	6.82	9	344593	6.42
22	THENI	10	55775	10.87	10	547740	10.82
23	TIRUPUR	17	85503	9.90	15	801034	9.19
24	THIRUVALLUR	34	142725	9.71	28	1435908	9.55
25	THIRUVANNAMALAI	27	126138	10.35	23	1328397	10.40
26	THIRUVARUR	14	60056	9.45	12	592583	10.17
27	THOOTHUKUDI	14	57221	8.16	12	574293	8.25
28	TIRUCHIRAPPALLI	19	73601	9.50	18	812033	9.50
29	TIRUNELVELI	20	112133	10.72	19	1082115	10.64
30	VELLORE	35	179864	9.35	30	1873458	9.06
31	VILLUPURAM	33	139600	8.93	26	1412384	8.46
32	VIRUDHUNAGAR	15	73456	10.90	13	638815	10.36
TOTAL		606	2540416	9.11	527	25737699	9.06

Annexure G: Human Resources Details- Manpower count and Attrition Count

S. No	Associate Classification	Head Count								
		During the month (New joinees)			Upto the month (New Joinees)			Current Count		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	0	0	0	56	65	121	53	67	120
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	36	16	52	288	269	557	956	383	1339
5	EMT (Under Training)									
6	Pilot (Trained)	90	0	90	530	0	530	1349	0	1349
7	Pilot (Under Training)									
8	Operations Staff	0	0	0	12	0	12	69	0	69
9	Support Staff	2	2	4	21	13	34	67	24	91
Total		128	18	146	907	347	1254	2494	474	2968

SI No.	Associate Attrition	Attrition Count					
		During the month			Up to the month		
		Male	Female	Total	Male	Female	Total
1	Emergency Response officers (ERO)	6	2	8	52	39	91
2	EMT	25	12	37	195	122	317
3	Pilot	39	0	39	402	0	402
4	Operations Staff	0	0	0	13	0	13
5	Support Staff	1	3	4	27	11	38
Total		71	17	88	689	172	861

Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in Feb 2013 is zero.

Total MoU's signed with private hospitals from 15th Sep '08 to 28th Feb 2013 =1806.

Annexure I – Call and Dispatch Average Handle Time


S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call Handling Time	0:01:20	36%	0:01:45
2	Average Ambulance Dispatch Time	0:02:39	36%	0:02:55
3	Average Time taken from Base to Scene/Incident	0:15:36	40%	0:16:29
4	Average Time taken at the Scene / Incident Location	0:10:10	40%	0:09:24
5	Average Time taken from Scene to Hospital	0:33:40	39%	0:36:16
6	Average Time taken from Call to Hospital	1:04:34	42%	1:11:55

Annexure J: Interesting Emergency Case**Emergency case 1**


Case ID	782880
Date	14.02.2013
Assign Time	22:22
Ambulance Location	Chengalpatt Neonatal Ambulance
District	Kancheepuram
Name of EMT	Mr.H.Bennet Raj
ID Number	36545
Name of Pilot	Mr.Siranjivi
ID Number	40820
Patient details	
Age	1 day
Gender	Female
Name	B/o Parvathy
Emergency Type	Respiratory Distress Syndrome
Level of Consciousness	Lethargic
Case Details (Description)	<p>On 14th February our chengalpatt neonatal ambulance received a call from DO stating that B/o Parvathy 1 day old female neonate was referred to ICH from Thiruvannamalai GH. On reaching scene our NEMT assessed the neonate and the status of the neonate was HR-150b/m, cry- absent, RR- >80, SpO2-44% (with oxygen), 60% (without oxygen), CRT- >3sec, CBG-102mg/dl. Immediately our NEMT recieved the neonate from the referral hospital and connected CPAP ventilator, IV line started and 10%D 7.5ml.hr was given to the neonate. warmth provided to the neonate, sniffing position maintained. frequent suctioning was done. On Enroute the neonate was very critical and as NERCP Dr.Vidhya advice the neonate was safely shifted to chengalpatt neonatal ward for intubation of the neonate. After intubation the neonate was stabilized and the vitals were monitored HR-140b/m, RR-40b/m was maintained in ventilator, CRT<3sec. Then the neonate was safely shifted to the ICH, Egmore.</p>
Photographs/Media	
Report/ Appreciation Letter	



Emergency Case – 2

Case Details Format	
case ID	784174
Date	15/02/2013
Call time	2:56 AM
Location	KADALADI PHC
District	THIRUVANNAMALAI
Name of EMT	Mr. Rajendran
ID Number	31492
Name of Pilot	Mr. Sekar
ID Number	29670
Patient details	Twins Delivery
Age	24 Years
Gender	Female
Name	Mrs. Jerina
Contact Number (Patient / informer)	NA
Emergency Type	Critical
Level of Consciousness	Conscious
Case Details	<p>On 15th February 2013, at 02:05 am, 108 received a call regarding a labor pain case near Chengam. At the instant, the ambulances at the neighboring two locations were occupied and hence the case was assigned to the Kadaladi ambulance. Prior to arrival at the scene, the victim Mrs. Jerina had delivered a healthy female baby at 3:09 am. The team reached the scene at 3:27 am, removed the umbilical cord and safely shifted the victim and the baby to our ambulance. En route the hospital, at around 4:44 am, the victim delivered another healthy male baby. Our EMT, Mr. Rajendran handled the delivery carefully, took ERCP advice twice from Dr. Vinoth and gave fluid connection, injection Oxytocin, and did suction for the twins and carefully admitted in T.V.MALAI Government hospital.</p>
Prehospital Care Provided	<p>O2, IV RL, LLP and Inj Oxytocin to mother. Delivery conducted for the second baby in ambulance using delivery kit. For both the babies: suction done, o2 given, APGAR noted, babies kept in warmer</p>
Additional Challenges	<p>Twins Delivery, To provide Care simultaneously to the mother and the the first born. To conduct delivery of the second baby in Amby</p>
Life Saved (FU Status)	Live Saved
ERCP Conference	Dr. Vinoth
PCR Number	TNAW 51521
Photographs**	

Emergency Case – 3

Case Details Format	
case ID	424011
Date	25/01/2013
Call time	12:48 AM
Location	Madhukarai
District	Coimbatore
Name of EMT	Mr. Deenadhayalan
ID Number	24775
Name of Pilot	Mr. Balasubramanian
ID Number	32388
Patient details	Home Delivery
Age	22 Years
Gender	Female
Name	Mrs. Santhi
Contact Number (Patient / informer)	
Emergency Type	Critical
Level of Consciousness	Conscious
Case Details	<p>It was a case of labor pain that was assigned to our Madhukarai ambulance at 00:48 hrs at a location, 14 kms from the base. Our ambulance reached the scene in 25 minutes due to terrible road conditions and our EMT rushed to victim, Mrs. Santhi, who was in severe labor pain upon arrival at the scene. She refused to cooperate with our associates. Hence, our EMT started conducting the delivery in her house itself with the delivery kit and administered oxygen through the portable oxygen cylinder. The head of the fetus was at +2 station. The EMT gave perineal support and insisted the victim to strain. Finally, the baby was delivered</p> <p>The EMT immediately used suction to remove the mucus. Blood was wiped from fetus and after which the umbilical cord was cut. Later, the victim and the baby were shifted to Thirumalayam palayam PHC which was at a distance of 9 km from scene. The EMT administered RL as per ERCP, Dr. Vijith's advice. The female baby with APGAR score 9 and 2.4 kg birth weight and the mother handed over to PHC doctor. Victim's relatives and PHC staffs appreciated our EMTs smart and invaluable work in saving 2 lives.</p>
Pre Hospital care Provided	O2, IV RL, LLP to mother. Delivery conducted in home using delivery kit. Umbilical cord severed using sterile precautions, suction done, O2 given
Life Saved (FU Status)	Live Saved
ERCP Conference	Dr. Vijith
PCR Number	10880
Photographs**	

Annexure K – Important Events & Photographs

Event: Hon'ble Minister for Health, Government of India visited our Neonatal ambulance during the International conference on "Child Survival Summit" held on 7th – 9th Feb 2013 @ Mahabalipuram near Chennai in the presence of Health secretary, Government of TamilNadu and Project Director, TNHSP.



Event: 108 ambulance demo done to almost 60 anganvadi workers on Feb 12th in Dindigul districts @ Sanarpatti union office.



Other Events:

- Friend of "108" activity continued in every districts
- EDD/HRP data follow up thro VHN/Preg Mothers in every districts

Annexure L: AN – Cases Monthly Report (Feb '13)

AN - Cases Monthly Report									
For the month of Feb 2013									
S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH	Number of cases referred by PHC	Number of cases referred by GH	Total Pregnancy Cases	Number of cases re-referred by FRU to Higher Level Institutions	Number of cases re-referred by referred institutions	Total Cases Re-referred
1	ARIYALUR	61	35	55	38	210	-	-	-
2	CHENNAI	4	36	53	73	191	-	-	-
3	COIMBATORE	61	70	109	61	354	-	-	-
4	CUDDALORE	64	202	153	79	524	1	-	1
5	DHARMAPURI	113	45	221	42	443	-	-	-
6	DINDIGUL	51	40	154	16	283	-	-	-
7	ERODE	66	31	110	22	281	-	-	-
8	KANCHEEPURAM	122	97	288	84	647	-	-	-
9	KANYAKUMARI	12	13	77	13	129	-	-	-
10	KARUR	37	38	50	10	140	-	-	-
11	KRISHNAGIRI	145	98	213	41	488	-	-	-
12	MADURAI	59	99	114	91	456	-	-	-
13	NAGAPATTINAM	24	72	72	43	229	-	-	-
14	NAMAKKAL	75	43	96	22	259	-	-	-
15	NILGIRIS	38	25	34	28	151	1	-	1
16	PERAMBALUR	37	52	50	4	140	-	-	-
17	PUDUKOTTAI	90	101	86	38	328	-	-	-
18	RAMANATHAPURAM	40	61	89	30	267	-	-	-
19	SALEM	103	56	242	37	441	-	-	-
20	SIVAGANGA	53	78	83	38	252	-	-	-
21	THANJAVUR	41	156	110	38	359	-	-	-
22	THENI	9	46	113	76	252	-	-	-
23	THIRUVALLUR	76	115	210	86	522	1	-	1
24	THIRUVANNAMALAI	215	149	253	51	746	-	1	1
25	THIRUVARUR	24	85	58	55	215	-	-	-
26	THOOTHUKUDI	14	44	104	56	217	-	-	-
27	TIRUCHIRAPPALLI	145	94	132	34	415	-	-	-
28	TIRUNELVELI	31	63	185	78	367	-	-	-
29	TIRUPUR	44	76	87	40	251	-	-	-
30	VELLORE	173	109	405	225	968	1	-	1
31	VILLUPURAM	190	145	232	71	642	-	-	-
32	VIRUDHUNAGAR	103	71	159	47	401	-	-	-
Total		2320	2445	4397	1667	11568	4	1	5

Annexure M: Neonatal ambulance cases (Feb'13)

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
1	Madurai	VALAYANKULAM PHC NEONATAL	Amalarathupatti PHC	1	Madurai GH
			Checkurani PHC	1	
			Devakottai PHC	1	
			Kottapatti PHC	1	
			Melur GH	2	
			Nagamalai pudukottai PHC	1	
			Rajapalayam PHC	1	
			Santhankudi PHC	1	
			Sekkipatti PHC	2	
			Sevanipatti PHC	2	
			Sivagangai PHC	1	
			Srivilliputhur PHC	1	
			Thanjakoar PHC	1	
			Theni GH	1	
			Thirumangalam GH	6	
			Thirupankundram PHC	3	
			Thumbaipatti PHC	1	
			Valayakulam PHC	3	
			Virathanur PHC	1	
			Virudhunagar Gh	3	
			Valayankulam PHC Total	34	
2	Dharmapuri	DHARMAPURI MC NEONATAL	Allapatti PHC	1	Dharmapuri GH
			Bairanatham PHC	2	
			Boothinatham PHC	1	
			Chinnakuppam PHC	2	
			Chinthalapadi PHC	4	
			Eriyur PHC	1	
			Hanumanthapuram PHC	1	
			Harur GH	5	
			Indur PHC	1	
			Jekkasamudram PHC	1	
			K.N.Pudur PHC	1	
			Kambainallur PHC	1	
			Karimangalam PHC	1	
			Kottapatti PHC	1	
			Laligam PHC	3	
			Mallapuram PHC	1	
			Noolali PHC	1	
			Papparapatti PHC	3	
			Pappireddipatti PHC	1	
			Pendarahalli PHC	1	
			Pulikarai PHC	3	
			Sholakottai PHC	1	
			Thoppur PHC	1	
			Dharmapuri MCH	3	Salem GH
			Chinthalapadi PHC	1	
			Dharmapuri MCH	1	ICH
			Dharmapuri MCH Neonatal Total	43	
3	cuddalore	CUDDALORE GH NEONATAL	Kadampuliyur PHC	1	Cuddalore GH
			Kurinjiyadi PHC	2	
			Panruti GH	1	
			Ramapakkam PHC	1	
			Vadalur PHC	2	
			Cuddalore GH	3	JIPMER
			Chidambaram GH	1	
			Cuddalore GH Neonatal Total	11	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
4	kancheepuram	CHENGALPATTU NEONATAL	Adiannamalai PHC	2	ICH
			CMCH	5	
			Kanchipuram GH	6	
			Kaliampoondi PHC	1	
			Nandhivaram PHC	1	
			Peerankaranai PHC	1	
			T.V.Malai GH	4	
			Thiruvallur GH	1	
			Vellore GH	3	
			Kadapakkam PHC	1	
			CMCH	3	Chengalpattu MCH
			Madurantakam PHC	1	
			Thirukalukundram GH	1	
			Marimalainagar PHC	1	
			Padur PHC	1	
			Polambakkam PHC	1	
			Sadras PHC	1	
			Salavakkam PHC	1	
			Sirukundram PHC	1	
			Vallam PHC	1	
			Walajabad PHC	1	
			Thirujanpuram PHC	1	
			Vandavasi GH	1	
			Chengalpattu Neonatal Total	40	
5	Chennai	ICH- Egmore	Arakonam GH	2	ICH
			Cheyyar GH	1	
			MMC	1	
			KMCH	4	
			GOSHA	1	
			RSRM	1	
			Ayanavaram PHC	2	
			Kodambakkam PHC	2	
			Eye Hospital, Egmore	1	
			Railway Hospital	2	
			Saidapet PHC	3	
			Shenoy nagar PHC	2	
			Vadapalani PHC	1	
			Chrompet GH	2	
			Kavaraipet PHC	1	
			Kancheepuram GH	2	
			Tambaram GH	1	
			Kundrathur PHC	1	
			Somangalam PHC	1	
			Madhavaram PHC	1	
			Misarpettai PHC	1	
			Perumalpet PHC	1	
			Ponneri GH	2	
			Semmancherry PHC	1	
			Thirupattur GH	1	
			Thiruvallur GH	4	
			Minjur PHC	2	
			Poonamallee PHC	1	
			Porur PHC	3	
			ICH	1	MMC
			ICH	1	GOSHA
			ICH	1	IOG
			Stefford Hospital	1	Eye hospital
			ICH	1	
			ICH Egmore Total	53	
7	Chennai	Triplicane- Neo II	Adyar corporation hospital	1	ICH- egmore
			MMC	1	
			IOG	1	
			Ayanavaram PHC	1	
			Kodambakkam PHC	1	
			Periyar nagar PHC	1	
			Railway Hospital	1	
			Fathima clinic	1	
			GOSHA	1	
			Saidapet PHC	8	
			CMCH	1	
			Kancheepuram GH	2	
			Tambaram GH	1	
			Medavakkam	1	
			Mehta hospital	1	
			Perumalpet PHC	1	
			Pullianthope PHC	1	
			Semmancherry PHC	2	
			T.V.Malai GH	1	
			Thiruvallur GH	1	
			Minjur PHC	1	
			Panchatti PHC	1	
			Porur PHC	1	
			Women and children hospital	1	Stanley GH
			Kondithope PHC	2	
			Adayar NEO Total	35	
			Total Neonatal cases admitted in Hospital	228	

Annexure N: Issues to be sorted out

- GIS Data for entire state of Tamil Nadu
- Co-ordination meeting with Govt. Hospitals within Greater Chennai
- Suggested that police out-post at Govt. Hospitals being utilized for getting unaccompanied patients admitted.
- Speedy admission for all cases at Govt. hospitals

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call , Wrong call , Nuisance, Disconnected call , Missed call , General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.

** - Ambulance Busy – Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as “Ambulance Busy” after confirming with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

Place: Chennai – Tamil Nadu

B.N.Sridhar
Chief Operating Officer