Government of Tamilnadu

Tamil Nadu Health Systems Project

108 Emergency Management Services

Performance Report

Month: Aug   Year: 2014

&

Financial Year 2014 -2015

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Annexure:

GOVERNMENT OF TAMIL NADU
TAMIL NADU HEALTH SYSTEMS PROJECT
108 - EMERGENCY AMBULANCE SERVICES
Monthly performance report
(FORM A)

Month : Aug 2014   **FY- Year :2014-'15**

SL. No.	Details	During the Month - July'14		During the Month - Aug'14		Up to the Month - (Apr'14 - Aug'14)	
		Performance	%	Performance	%	Performance	%
1	**Sense - Activities of the Emergency Response Center**						
1.1	**Details of the Calls**						
1.1.1	*Number of Calls Landed*	448360	100.00%	468493	100.00%	2435041	100.00%
1.1.2	Number of Unattended Calls (UAC)	2234	0.50%	2457	0.52%	26261	1.08%
1.1.3	**Number of calls answered**	**446126**	**99.50%**	**466036**	**99.48%**	**2408780**	**98.92%**
1.2	**Types of Calls**						
1.2.1	*Emergency Calls*	102770	23.04%	105920	22.73%	522906	21.71%
1.2.2	Non Emergency Calls	86040	19.29%	84640	18.16%	440745	18.30%
1.2.3	Ineffective Calls *	257316	57.68%	275476	59.11%	1445129	59.99%
1.2.4	**Total Number of Calls (Ref.1.1.3)**	**446126**	**100.00%**	**466036**	**100.00%**	**2408780**	**100.00%**
1.3	**Classification of Emergency Calls**						
1.3.1	*Number of Medical Emergency Calls*	100883	98.16%	104302	98.47%	513211	98.15%
1.3.2	Number Police Emergency Calls	823	0.80%	796	0.75%	4228	0.81%
1.3.3	Number fire Emergency Calls	1064	1.04%	822	0.78%	5467	1.05%
1.3.4	Total Emergency Calls (Ref. 1.2.1)	**102770**	**100.00%**	**105920**	**100.00%**	**522906**	**100.00%**
1.4	**Classification of Medical Emergency Calls**						
1.4.1	Number of Medical Emergency calls	76209	75.54%	78387	75.15%	391137	76.21%
1.4.2	Number of repeated Emergency calls	24674	24.46%	25915	24.85%	122074	23.79%
1.4.3	Total Medical Emergency Calls (Ref. 1.3.1)	100883	100.00%	104302	100.00%	513211	100.00%
1.5	**Call Handling Data**						
1.5.1	Percentage of calls attended within 1st Ring	NA	94.76%	NA	94.21%	NA	91.59%
1.5.2	Percentage of calls attended within 2nd Ring	NA	2.74%	NA	3.13%	NA	2.77%
1.5.3	Percentage of calls attended within or above 3rd Ring	NA	2.10%	NA	2.66%	NA	5.55%
2	**Reach - Ambulance Service utilized**						
2.1	Number of Medical Emergency Dispatch requests (Ref.1.4.1)	76209	NA	78387	NA	391137	NA
2.2	Total Number of Ambulance Trips	75686	NA	77949	NA	386758	NA
2.3	Number of Ambulance Services utilized	69523	91.23%	73861	94.23%	354175	90.55%
2.4	Number of Ambulance Services not utilized	6163	8.09%	4088	5.22%	32583	8.33%
2.5	Number of Ambulance Services busy **	523	0.69%	438	0.56%	4379	1.12%
2.6	Number of Trips per ambulance	110.65	NA	113.96	NA	588.67	NA
2.7	*Number of Trips per ambulance/day*	3.57	NA	3.68	NA	3.85	NA
3	**Care**						
3.1	*Total number of cases transported (Ref. 2.3)*	69523	NA	73861	NA	354175	NA
3.2	Total number cases transported per ambulances	101.64	NA	107.98	NA	539.08	NA
3.3	*Total number cases transported per ambulances per day*	3.28	NA	3.48	NA	3.52	NA

Note: Total Lives Saved from 15th Sep 2008 to 31st Aug 2014 = 1, 92,439

SL. No.	Details	During the Month - July'14		During the Month - Aug'14		Up to the Month - (Apr'14 - Aug'14)	
		Performance	%	Performance	%	Performance	%
4	**Types of Emergencies handled**						
4.1	Accidental Poisoning	3685	5.30%	3611	4.89%	18084	5.11%
4.2	Acute Abdomen	6369	9.16%	6415	8.69%	31436	8.88%
4.3	Allergic Reactions	36	0.05%	51	0.07%	216	0.06%
4.4	Animal Attack	1858	2.67%	2354	3.19%	9268	2.62%
4.5	Assault	2938	4.23%	2954	4.00%	15407	4.35%
4.6	Behavioral	2	0.00%	5	0.01%	22	0.01%
4.7	Cardiac/Cardio Vascular	3980	5.72%	4454	6.03%	20112	5.68%
4.8	Diabetes	695	1.00%	712	0.96%	3427	0.97%
4.9	Disasters due to Natural elements	13	0.02%	6	0.01%	38	0.01%
4.10	Epilepsy	2087	3.00%	2292	3.10%	10162	2.87%
4.11	Fevers / Infections	1563	2.25%	1589	2.15%	7018	1.98%
4.12	Fire/Burns	692	1.00%	700	0.95%	3549	1.00%
4.13	Hazmat (Hazardous Material)	0	0.00%	1	0.00%	4	0.00%
4.14	Industrial	14	0.02%	14	0.02%	62	0.02%
4.15	Neonatal(upto 1 month)	1788	2.57%	1683	2.28%	9413	2.66%
4.16	Paediatric(1-12years)	141	0.20%	124	0.17%	627	0.18%
4.17	Pregnancy related	18470	26.57%	18761	25.40%	94841	26.78%
4.18	Respiratory	2361	3.40%	2944	3.99%	12411	3.50%
4.19	Road Traffic Accident - Trauma	14158	20.36%	15996	21.66%	74403	21.01%
4.20	Stroke/Cerebro Vascular Accidents	2309	3.32%	2310	3.13%	11326	3.20%
4.21	Suicide attempt	355	0.51%	366	0.50%	1807	0.51%
4.22	Trauma	3381	4.86%	3728	5.05%	17262	4.87%
4.23	Unconscious	1539	2.21%	1695	2.29%	7844	2.21%
4.24	Others	1089	1.57%	1096	1.48%	5436	1.53%
	Total Medical Emergencies (1.4.1/2.3)	**69523**	**100.00%**	**73861**	**100.00%**	**354175**	**100.00%**
5	**AN Mother and Neonatal – Emergencies Care**						
5.1	**Inter Facility Transfer of AN Mothers**						
5.1.1	Number of cases lifted thro' ERC to Hospital	7821	42.34%	8224	43.84%	41056	43.29%
5.1.2	Number of cases lifted from Hospital	10649	57.66%	10537	56.16%	53785	56.71%
5.1.3	Number of cases re-referred by Hospital to Higher Level	2	0.01%	2	0.01%	12	0.01%
5.1.4	Number of cases re-referred by referred institutions	0	0.00%	0	0.00%	2	0.00%
5.1.5	Total Number of Re-referred cases (5.1.3+5.1.4)	2	0.01%	2	0.01%	14	0.01%
5.1.6	Total Number of AN Cases	18470	100.00%	18761	100.00%	94841	100.00%
5.2	**IFT others**	17228	61.80%	17991	63.06%	85818	61.47%
5.2.1	Neonatal (upto 1 month)	1628	5.84%	1492	5.23%	8542	6.12%
5.2.2	Road Traffic Accident - Trauma	3392	12.17%	3573	12.52%	17478	12.52%
5.2.3	Accidental Poisoning	1792	6.43%	1674	5.87%	8635	6.19%
5.2.4	Cardiac/Cardio Vascular	1523	5.46%	1682	5.90%	7532	5.40%
5.2.5	Others	8893	31.90%	9570	33.55%	43631	31.25%
5.2.6	Total number of IFTs (5.1.2+5.2)	**27877**	**100.00%**	**28528**	**100.00%**	**139603**	**100.00%**
5.3	*AN Mother/Infant Mother - Follow-Up Data*						
5.3.1	Number of Maternal Mortality at Hospital	6	0.03%	3	0.02%	30	0.03%
5.3.2	Number of Infant Mortality at Hospital	0	0.00%	4	0.02%	16	0.02%
5.4	*Neo-natal transport Data*						
5.4.1	Neonatal cases transported in Neo-natal ambulances	1118	62.53%	1351	80.27%	5250	55.77%
5.4.2	Total Neonatal cases transported (Ref. 4.15)	1788	100.00%	1683	100.00%	9413	100.00%
6	**Availed Tribal case count**						
6.1	Total number of cases taken from Tribal areas	1894	NA	2175	NA	9071	NA
7	**Critical Life Saved**						
7.1	Total Number of Lives Saved***	3163	NA	3318	NA	16085	NA
8	**Death En-route Case Details**						
8.1	Total number of cases where victims "Vitals were not recordable"	54	NA	72	NA	367	NA

Financial Performance

	10 Financial Performance	Planned		Achieved				Difference		Remarks
		During Month	Upto Month	During Month	Upto Month	Savings During Month	Excess During Month	Savings Upto Month	Excess Upto Month	
10.1	108 Call center Salary Expenditure	23.72	118.61	19.41	98.38	4.31	-	20.23	-	
10.2	Ambulance Personnel Cost	398.26	1,944.61	334.36	1,703.99	63.90	-	240.62	-	
10.3	Care Personnel Cost	8.33	41.65	5.66	30.85	2.67	-	10.80	-	
10.4	Fuel Cost	230.44	1,095.88	232.70	1,162.95	-	(2.26)	-	(67.07)	Due to increased per month KM and per litre cost
10.5	Repairs and Maintenance	43.81	217.06	93.03	363.19	-	(49.22)	-	(146.13)	AC Work, Engine OH, Clutch OH, FIP OH, Timing chain
10.6	Medical Consumables	24.79	106.44	27.50	103.96	-	(2.71)	2.48	-	
10.7	Ambulance Mobile Telephone Expenditure	3.71	18.55	4.69	22.54	-	(0.98)	-	(3.99)	
10.8	Replacement of Tyres	26.72	133.56	43.15	114.92	-	(16.43)	18.64	-	
10.9	Refurbishment of Ambulances	20.89	108.20	29.43	104.09	-	(8.55)	4.11	-	
10.1	Uniform	4.89	22.43	2.43	11.36	2.46	-	11.08	-	
10.11	Vehicle Insurance	5.27	37.83	0.41	31.81	4.86	-	6.02	-	
10.12	Training Cost	22.62	113.10	7.56	49.28	15.06	-	63.82	-	
10.13	Other Insurance	-	-	-	-	-	-	-	-	
10.14	Annual Maintenance	1.15	3.02	-	0.64	1.15	-	2.38	-	
10.15	Other Salaries- Support Staff	52.51	259.39	31.78	171.03	20.73	-	88.36	-	
10.16	Marketing Expenditure	24.58	91.92	1.69	16.85	22.90	-	75.07	-	
10.17	Travelling Cost	12.11	60.39	3.40	43.79	8.70	-	16.61	-	
10.18	Administrative Expenditure (Telephone, Electricity, house keeping, security, office expenditures)	29.77	166.08	18.89	167.47	10.88	-	-	(1.39)	
	Sub Total	**933.56**	**4,538.72**	**856.08**	**4,197.08**	**157.62**	**(80.14)**	**560.22**	**(218.58)**	

	Financial Performance	Planned		Achieved		Savings During Month	Excess During Month	Difference		Remarks
		During Month	Upto Month	During Month	Upto Month			Savings Upto Month	Excess Upto Month	
	Non Recurrent Cost									
1	Sense - Call Center Equipment	-	17.54	-	13.07	-	-	4.48	-	
2	Training Material	1.88	9.42	-	-	1.88	-	9.42	-	
3	NDME -Medical equipment	26.23	131.13	0.87	16.53	25.35	-	114.61	-	
4	Infrastructure - Emergency Response Center	1.80	5.48	-	-	1.80	-	5.48	-	
5	One Time Shifting Charges	-	-	-	-	-	-	-	-	
	Sub Total	29.91	163.58	0.87	29.59	29.04	**-**	133.98	**-**	
	Total	963.47	4,702.29	856.96	4,226.67	186.66	(80.14)	694.20	(218.58)	
	ECC	24.03	120.17	8.80	42.59	15.23	-	77.58	-	
	Grand Total	987.51	4,822.47	865.76	4,269.26	201.89	(80.14)	771.79	(218.58)	

Note: Budgeted during month : 987.51 No. of line items under utilized during month **15**

Budget released during month : 729.76 No. of line items over utilized during month **6**

Expenditure during month : 865.76

Savings during month : **121.75**

Note: Budgeted upto month : 4,822.47 No. of line items under utilized upto month **17**

Budget released upto month : 4,462.35 No. of line items over utilized upto month **4**

Expenditure upto month : 4,269.26

Savings upto month : **553.20**

Annexure A – Ambulance Details

S No	Ambulance Distribution Data	Phase I Ambulance Count and GH Vehicles (Force Motors)	Phase II Ambulance Count and GH Vehicles(Swaraj Mazda & Eicher)	Total
1	Number of Ambulances Supplied	753	157	913*
2	**Number of Ambulances modified**	563	157	720
3	Number of Ambulances Launched during the month	0	0	0
4	**Number of ambulances replaced (Condemned vehicles and Vehicles handed over to IRCS)**	0	0	0
5	Number of ambulances removed from the old condemned lot	0	0	0
6	Number of ambulance replaced for converting BLS to NN	0	0	0
7	Total number of vehicle replaced for the month from the 100 New BLS ambulances (4+5+6)	0	0	0
8	Number of Ambulances operational for the month	527	157	684
9	Number of Ambulance on road for the month	512	154	666
10	Number of Ambulance Off road for the month (Down due to breakdown/Accident/FC/ Manpower shortage)	1-Kancheepuram 1-Madurai 4-Ramanathapuram 1-Thiruvanamalai 2-Thiruvarur 1-Tiruchirapalli 1-Tirunelveli 1-Tirupur 3-Virudhunagar	1-Sivagangai 2-Vellore	18
	A)Down due to Refurbishment /Accident	16		16
	B)Down due to Manpower shortage	2		2
11	Spare ambulances used in Districts	**1-Chennai 1-Coimbatore 1-Cuddalore 1-Dharmapuri 3-Kancheepuram 2-Madurai 1-Namakkal 1-Pudukkotai 2-Ramanathapuram 1-Theni 2-Thiruvallur 1-Thiruvanamalai 1-Thiruvarur 1-Thoothukudi 3-Tiruchirapalli 1-Tirunelveli 2-Tirupur 2-Vellore 1-Villupuram 2-Virudhunagar**	**1-Ariyalur 1-Cuddalore 1-Dharmapuri 2-Dindigul 1-Erode 2-Nagapattinam 1-Namakkal 1-Ramanathapuram 2-Salem 2-Sivagangai 2-Thanjavur 1-Thiruvallur 1-Thiruvarur 3-Vellore 2-Villupuram**	53

 * Excluding Trauma care vehicle - 8, Police Vehicle - 3 and PTV vehicles - 4

Annexure B: District Wise Distribution of Ambulances

Districts	Regular ambulances	Neonatal ambulances	4WD ambulances	Total ambulances
ARIYALUR	12	1		13
CHENNAI	31	2		33
COIMBATORE	23	1	2	26
CUDDALORE	25	2	1	28
DHARMAPURI	17	1		18
DINDIGUL	18	1	2	21
ERODE	20	1	3	24
KANCHEEPURAM	35	2		37
KANYAKUMARI	8	1		9
KARUR	11	1		12
KRISHNAGIRI	15	1	1	17
MADURAI	20	1		21
NAGAPATTINAM	17	1		18
NAMAKKAL	14	1	1	16
PERAMBALUR	10	1		11
PUDUKOTTAI	15	1		16
RAMANATHAPURAM	18	1		19
SALEM	22	1	3	26
SIVAGANGAI	14	1		15
THANJAVUR	18	1		19
THE NILGIRIS	12	1	8	21
THENI	11	1	1	13
THIRUVALLUR	34	1		35
THIRUVANAMALAI	26	1	2	29
THIRUVARUR	14	1		15
THOOTHUKUDI	13	1		14
TIRUCHIRAPALLI	20	1		21
TIRUNELVELI	22	1		23
TIRUPUR	17	1		18
VELLORE	38	2	3	43
VILLUPURAM	32	2	3	37
VIRUDHUNAGAR	15	1		16
Grand Total	**617**	**37**	**30**	**684**

Annexure C: District Wise Trip Details

1st -31st Aug 2014						
District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	33	5120	5.00	92280	90	18
KANCHEEPURAM	37	5212	4.54	223932	195	43
TIRUPUR	18	2422	4.34	109380	196	45
THANJAVUR	19	2534	4.30	97749	166	39
MADURAI	21	2781	4.27	95330	146	34
PUDUKKOTAI	16	2103	4.24	89789	181	43
COIMBATORE	26	3398	4.22	112169	139	33
CUDDALORE	28	3561	4.10	156444	180	44
THENI	13	1594	3.96	77454	192	49
VILLUPURAM	37	4534	3.95	233124	203	51
TIRUCHIRAPALLI	21	2561	3.93	105116	161	41
DHARMAPURI	18	2144	3.84	117285	210	55
SALEM	26	3003	3.73	124679	155	42
SIVAGANGAI	15	1726	3.71	89690	193	52
KRISHNAGIRI	17	1932	3.67	109646	208	57
NAMAKKAL	16	1817	3.66	76477	154	42
THIRUVANNAMALAI	29	3185	3.54	182051	203	57
THOOTHUKUDI	14	1524	3.51	70554	163	46
THIRUVALLUR	35	3791	3.49	163436	151	43
NAGAPATTINAM	18	1933	3.46	103703	186	54
TIRUNELVELI	23	2469	3.46	128969	181	52
VELLORE	43	4600	3.45	259728	195	56
THIRUVARUR	15	1582	3.40	80800	174	51
KANYAKUMARI	9	929	3.33	34304	123	37
ERODE	24	2412	3.24	100541	135	42
ARIYALUR	13	1273	3.16	57094	142	45
VIRUDHUNAGAR	16	1529	3.08	82496	166	54
KARUR	12	1124	3.02	53177	143	47
PERAMBALUR	11	1023	3.00	49049	144	48
DINDIGUL	21	1827	2.81	93175	143	51
RAMANATHAPURAM	19	1529	2.60	98923	168	65
THE NILGRIS	21	776	1.19	52616	81	68
TOTAL	684	77948	3.68	3521160	166	45

District	No: of Ambulances	Trips Upto the Month	Average no: of trips/amby/day	Total Kilometre Run	Kilometre/ Amby/Day	Average Kilometre/Trip
CHENNAI	33	25360	5.08	464396	93	18
THANJAVUR	19	13098	4.51	518073	178	40
CUDDALORE	27	18099	4.41	771311	188	43
KANCHEEPURAM	38	25798	4.39	1108086	189	43
COIMBATORE	24	16254	4.39	519500	140	32
MADURAI	21	13619	4.32	466183	148	34
TIRUPUR	18	11733	4.31	509136	187	43
THENI	12	7673	4.18	369221	201	48
TIRUCHIRAPALLI	21	13171	4.10	528993	165	40
PUDUKKOTAI	16	9844	4.02	449420	184	46
DHARMAPURI	18	11025	4.00	594656	216	54
VILLUPURAM	35	21163	3.97	1089284	205	51
THIRUVALLUR	33	20197	3.95	866577	170	43
SIVAGANGAI	14	8706	3.95	456609	207	52
SALEM	25	14440	3.84	613864	163	43
KRISHNAGIRI	16	9602	3.83	529308	211	55
NAMAKKAL	15	8499	3.75	348754	154	41
NAGAPATTINAM	17	9839	3.70	530940	199	54
THIRUVANNAMALAI	28	15605	3.67	892847	210	57
VELLORE	41	22701	3.58	1324415	209	58
ARIYALUR	12	6315	3.56	276850	156	44
TIRUNELVELI	23	12466	3.54	658320	187	53
THIRUVARUR	15	7851	3.51	395528	177	50
KANYAKUMARI	10	5155	3.51	196069	133	38
THOOTHUKUDI	14	7560	3.48	381133	175	50
ERODE	22	11379	3.41	458172	137	40
DINDIGUL	19	9284	3.26	461493	162	50
VIRUDHUNAGAR	16	7755	3.17	421411	172	54
RAMANATHAPURAM	18	8775	3.15	533214	191	61
PERAMBALUR	11	4942	3.05	226300	140	46
KARUR	13	5337	2.68	249727	126	47
THE NILGRIS	15	3512	1.55	249595	110	71
TOTAL	657	386757	3.85	17459385	174	45

Annexure D – Hospital Case Admission Details

S No	Hospital Case Admission Details	During the month Aug'14		Upto the month (Apr'14 – Aug'14)	
		Count	%	Count	%
1	Number of cases admitted in Government Hospitals	62,539	84.67%	3,07,999	86.96%
2	Number of cases admitted in Private Hospitals	2,690	3.64%	14,860	4.20%
3	Others (Number of cases provided First aid only refused treatment, etc.)	8,632	11.69%	31,316	8.84%
	TOTAL	73,861	100.00	3,54,175	100.00

Annexure E: District Wise Emergency Cases Handled (Aug 2014)

EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	13	33	26	28	18	21	24	37	9	12	17	21	18	16	11	16	19	26
Accidental Poisoning	93	77	177	153	128	82	97	175	37	34	85	127	91	96	52	308	38	150
Acute Abdomen	126	454	212	353	192	125	165	449	62	111	87	183	213	146	108	163	139	185
Allergic Reactions	1	1	2	6	2	2		3	2			1	1	4	1	3	2	2
Animal Attack	71	15	55	232	72	64	29	152	17	31	44	55	133	43	32	110	36	72
Assault	63	161	94	160	90	90	71	125	59	64	53	95	114	76	54	112	77	134
Behavioral	1											1						
Cardiac/Cardio Vascular	79	316	258	201	113	86	166	254	47	60	62	180	140	120	48	107	96	155
Diabetes	11	54	29	18	22	8	18	62	17	7	15	21	13	20	8	17	9	27
Disasters due to Natural elements			2					1										
Environmentals																		1
Epilepsy	29	281	125	71	61	38	70	165	21	40	49	68	60	50	27	40	41	97
Fevers / Infections	29	128	72	76	40	28	33	154	16	15	52	30	48	33	34	31	38	70
Fire/Burns	12	43	17	39	11	16	14	58	6	23	7	27	31	12	6	14	22	20
Hazmat (Hazardous Material)																		
Industrial		2	1					2			1					1	1	
Neonatal(upto 1 month)	35	126	50	41	79	42	27	91	26	20	60	69	14	29	20	29	33	82
Others	7	126	57	42	33	27	28	71	22	15	19	44	27	18	10	19	34	32
Paediatric(1-12years)	1	6	6	4	8	3	4	14	1	2	5	5	2	4	1		2	4
Pregnancy related	366	684	512	861	543	412	444	1233	209	250	678	641	314	374	267	466	385	659
Respiratory	31	337	181	134	67	64	87	195	36	40	47	116	72	57	35	47	41	107
Stroke/Cerebro Vascular Accidents	32	217	155	81	71	39	93	142	33	45	34	66	63	72	27	43	38	118
Suicide attempt	11	36	18	28	7	5	16	26	2	4	7	8	9	14	1	4	8	19
Trauma (non Vehicular)	40	480	192	141	97	88	143	256	70	48	65	121	103	90	29	72	78	131
Trauma (Vehicular)	172	999	813	653	404	496	690	1149	173	212	451	726	379	413	203	410	310	692
Unconscious	23	287	139	56	26	29	61	124	10	22	14	53	26	38	18	26	22	56
Grand Total	1233	4830	3167	3350	2066	1744	2256	4901	866	1043	1835	2637	1853	1709	981	2022	1450	2813
Number of cases/ambulance	95	146	122	120	115	83	94	132	96	87	108	126	103	107	89	126	76	108
Number of cases/Ambulance/day	3.1	4.7	3.9	3.9	3.7	2.7	3.0	4.3	3.1	2.8	3.5	4.1	3.3	3.4	2.9	4.1	2.5	3.5

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	15	19	21	13	35	29	15	14	21	23	18	43	37	16	684
Accidental Poisoning	80	127	24	81	124	148	88	66	100	145	109	181	251	87	3611
Acute Abdomen	165	217	76	142	317	284	175	126	202	188	209	318	408	115	6415
Allergic Reactions	2	1		2	2	4	1		1	1		2	1	1	51
Animal Attack	50	125	12	55	75	153	95	29	71	47	39	136	181	23	2354
Assault	87	123	28	54	76	111	87	61	110	130	65	128	164	38	2954
Behavioral						1			1			1			5
Cardiac/Cardio Vascular	110	141	63	127	246	119	120	84	125	130	203	258	180	60	4454
Diabetes	20	14	12	17	34	33	15	10	36	25	23	56	30	11	712
Disasters due to Natural elements					1	1								1	6
Environmentals				1		1						1			4
Epilepsy	31	62	30	36	122	88	41	39	64	59	91	136	114	46	2292
Fevers / Infections	18	32	20	18	90	72	27	20	58	42	58	91	87	29	1589
Fire/Burns	11	19	8	12	43	29	17	19	21	22	27	39	30	25	700
Hazmat (Hazardous Material)									1						1
Industrial		1		2	1				1				1		14
Neonatal(upto 1 month)	27	64	21	46	58	61	24	57	77	40	46	144	102	43	1683
Others	33	26	12	26	54	27	26	19	35	35	41	50	63	14	1092
Paediatric(1-12years)	1	3	1	4	4	7	3		5	1	4	9	9	1	124
Pregnancy related	425	585	190	382	992	1093	296	430	702	563	364	1522	1431	488	18761
Respiratory	47	81	49	67	197	88	62	54	94	87	85	149	153	37	2944
Stroke/CerebroVascular Accidents	37	72	42	44	104	70	46	48	82	70	93	89	102	42	2310
Suicide attempt	3	3	3	5	29	13	10	5	13	9	11	11	24	4	366
Trauma (non Vehicular)	74	106	61	78	180	96	71	58	103	124	133	163	153	84	3728
Trauma (Vehicular)	422	563	82	305	677	482	287	303	500	573	583	853	728	293	15996
Unconscious	25	44	18	25	122	65	24	37	49	45	68	73	50	20	1695
Grand Total	1668	2408	753	1527	3549	3047	1515	1465	2450	2337	2252	4410	4262	1462	73861
Number of cases/ambulance	111	127	36	117	101	105	101	105	117	102	125	103	115	91	108
Number of cases/Ambulance/day	3.6	4.1	1.2	3.8	3.3	3.4	3.3	3.4	3.8	3.3	4.0	3.3	3.7	2.9	3.5

District Wise Emergency Cases Handled (Apr'14 – Aug'14)

EMERGENCY TYPE	ARIYALUR	CHENNAI	COIMBATORE	CUDDALORE	DHARMAPURI	DINDIGUL	ERODE	KANCHEEPURAM	KANYAKUMARI	KARUR	KRISHNAGIRI	MADURAI	NAGAPATTINAM	NAMAKKAL	PERAMBALUR	PUDUKOTTAI	RAMANATHAPURAM	SALEM
Ambulance count	12	33	24	27	18	19	22	38	10	13	16	21	17	15	11	16	18	25
Accidental Poisoning	448	440	796	962	666	449	514	938	168	194	418	728	603	429	265	797	322	669
Acute Abdomen	680	2054	1038	1908	988	536	729	2257	321	433	523	949	1069	651	575	710	864	820
Allergic Reactions	5	6	11	21	6	9	0	13	4	1	5	7	11	5	4	7	6	10
Animal Attack	282	67	240	763	324	205	144	545	71	115	158	248	535	206	110	356	243	276
Assault	350	791	502	862	523	414	397	654	339	288	274	514	608	362	251	573	444	645
Behavioral	1	2	1	0	0	0	1	1	0	0	1	2	0	0	0	1	1	1
Cardiac/Cardio Vascular	319	1435	1061	943	536	417	664	1214	226	276	291	754	608	506	267	472	573	728
Diabetes	44	280	176	132	83	49	99	255	67	36	69	111	74	95	46	80	56	141
Disasters due to Natural elements	0	5	4	5	1	0	0	3	0	0	0	0	0	1	0	1	0	1
Environmentals	0	2	2	0	0	1	0	4	0	0	0	0	0	2	0	1	0	1
Epilepsy	135	1246	524	370	279	209	284	774	107	162	190	323	268	216	96	188	173	383
Fevers / Infections	132	574	291	445	203	109	151	530	129	98	138	160	199	127	166	142	227	269
Fire/Burns	50	225	106	180	63	84	74	247	38	54	75	130	101	70	38	92	96	110
Hazmat (Hazardous Material)	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1
Industrial	0	7	8	1	0	0	0	9	1	0	7	3	0	0	1	1	2	2
Neonatal(upto 1 month)	146	837	221	233	482	223	186	535	123	114	294	372	115	221	107	193	218	404
Others	62	714	270	223	143	109	168	383	77	82	81	155	148	90	53	95	208	152
Paediatric(1-12years)	8	33	14	31	20	20	16	65	6	11	18	13	9	12	5	11	13	23
Pregnancy related	1848	3203	2718	4361	2808	2326	2267	5831	1171	1283	3338	3180	1775	1698	1222	2686	2104	3412
Respiratory	117	1434	755	554	273	218	338	925	175	174	196	408	317	303	138	212	234	444
Stroke/Cerebro Vascular Accidents	177	1150	603	464	279	174	469	749	148	208	145	350	313	376	133	230	212	461
Suicide attempt	34	188	66	122	35	31	61	130	9	19	37	54	56	61	19	17	32	76
Trauma (non Vehicular)	184	2238	831	611	427	431	587	1195	303	221	272	641	521	417	172	334	371	579
Trauma (Vehicular)	804	4754	3805	3141	1968	2323	2878	5434	1036	951	2095	3034	1703	1779	819	1855	1642	3137
Unconscious	102	1432	581	246	100	143	251	583	96	91	84	298	122	156	83	131	145	284
Grand Total	5928	23117	14624	16579	10207	8480	10278	23374	4615	4811	8709	12434	9155	7783	4570	9186	8186	13029
Number of cases/ambulance	511	709	604	619	567	456	471	609	481	370	531	598	526	526	431	574	450	530
Number of cases/Ambulance/day	3.3	4.6	3.9	4.0	3.7	3.0	3.1	4.0	3.1	2.4	3.5	3.9	3.4	3.4	2.8	3.8	2.9	3.5

EMERGENCY TYPE	SIVAGANGAI	THANJAVUR	THE NILGIRIS	THENI	THIRUVALLUR	THIRUVANNAMALAI	THIRUVARUR	THOOTHUKUDI	TIRUCHIRAPPALLI	TIRUNELVELI	TIRUPUR	VELLORE	VILLUPURAM	VIRUDHUNAGAR	Grand Total
Ambulance count	14	19	15	12	33	28	15	14	21	23	18	41	35	16	657
Accidental Poisoning	395	673	136	481	658	864	446	343	516	651	561	844	1382	328	18084
Acute Abdomen	767	1099	380	678	1775	1291	833	581	1013	887	880	1556	1926	565	31436
Allergic Reactions	6	13	3	4	6	14	5	1	4	11	3	4	6	5	216
Animal Attack	238	482	41	186	348	564	319	144	328	297	145	489	656	143	9268
Assault	421	645	134	321	441	517	413	318	639	651	405	753	700	258	15407
Behavioral	0	1	0	1	0	1	1	0	1	1	0	2	1	1	22
Cardiac/Cardio Vascular	460	618	284	526	1131	599	519	401	613	691	784	1164	725	307	20112
Diabetes	71	65	42	87	196	129	72	67	124	120	107	257	149	48	3427
Disasters due to Natural elements	0	1	0	0	7	2	2	2	0	0	0	1	1	1	38
Environmentals	0	2	0	2	2	1	1	1	3	2	2	2	1	1	33
Epilepsy	127	305	112	168	632	375	180	179	321	275	346	561	461	193	10162
Fevers / Infections	97	155	77	107	372	291	136	120	241	228	222	329	408	145	7018
Fire/Burns	98	121	31	49	214	145	81	83	112	137	99	223	211	112	3549
Hazmat (Hazardous Material)	0	0	0	0	0	0	0	0	0	1	0	0	0	0	4
Industrial	1	1	1	0	5	1	1	0	4	2	0	1	3	0	62
Neonatal(upto 1 month)	145	316	106	173	346	396	123	257	354	255	222	946	490	260	9413
Others	129	185	64	107	273	151	119	99	157	163	186	235	257	65	5403
Paediatric(1-12years)	14	10	6	11	29	36	15	9	24	12	17	59	41	16	627
Pregnancy related	2310	3234	892	2029	5212	5186	1705	2104	3656	2847	1961	7677	6326	2471	94841
Respiratory	187	373	154	222	829	393	307	217	353	415	376	621	570	179	12411
Stroke/CerebroVascular Accidents	220	324	145	253	566	381	256	228	418	339	434	467	490	164	11326
Suicide attempt	32	57	8	34	135	76	41	24	52	35	61	70	107	28	1807
Trauma (non Vehicular)	348	509	240	333	956	519	373	313	529	545	515	741	678	328	17262
Trauma (Vehicular)	1966	2664	367	1320	3635	2207	1272	1374	2393	2635	2876	3768	3292	1476	74403
Unconscious	123	181	77	105	538	287	93	141	229	174	268	317	278	105	7844
Grand Total	8155	12034	3300	7197	18306	14426	7313	7006	12084	11374	10470	21087	19159	7199	354175
Number of cases/ambulance	566	633	223	600	548	519	501	493	575	495	595	509	551	450	539
Number of cases/Ambulance/day	3.7	4.1	1.5	3.9	3.6	3.4	3.3	3.2	3.8	3.2	3.9	3.3	3.6	2.9	3.5

Sl.No	District	Ambulance Count	During the month Aug 2014		Ambulance Count	Upto the month Apr'14- Aug'14	
			KM	Kmpl		KM	Kmpl
1	ARIYALUR	13	57094	9.21	12	276850	9.26
2	CHENNAI	33	92280	8.49	33	464396	8.25
3	COIMBATORE	26	112169	9.11	24	519500	9.21
4	CUDDALORE	28	156444	9.36	27	771311	9.41
5	DHARMAPURI	18	117285	9.85	18	594656	9.31
6	DINDIGUL	21	93175	8.58	19	461493	8.37
7	ERODE	24	100541	8.47	22	458172	8.45
8	KANCHEEPURAM	37	223932	9.32	38	1108086	9.30
9	KANYAKUMARI	9	34304	8.15	10	196069	7.74
10	KARUR	12	53177	9.01	13	249727	8.57
11	KRISHNAGIRI	17	109646	9.66	16	529308	9.15
12	MADURAI	21	95330	10.00	21	466183	9.69
13	NAGAPATTINAM	18	103703	8.54	17	530940	8.58
14	NAMAKKAL	16	76477	9.17	15	348754	8.95
15	PERAMBALUR	11	49049	10.41	11	226300	9.91
16	PUDUKOTTAI	16	89789	10.46	16	449420	10.55
17	RAMANATHAPURAM	19	98923	10.52	18	533214	10.81
18	SALEM	26	124679	9.29	25	613864	9.07
19	SIVAGANGAI	15	89690	9.58	14	456609	9.23
20	THANJAVUR	19	97749	9.17	19	518073	8.75
21	THE NILGIRIS	21	52616	6.85	15	249595	6.61
22	THENI	13	77454	10.88	12	369221	10.74
23	TIRUPUR	18	109380	10.26	18	509136	9.97
24	THIRUVALLUR	35	163436	9.55	33	866577	9.53
25	THIRUVANNAMALAI	29	182051	10.09	28	892847	10.17
26	THIRUVARUR	15	80800	9.77	15	395528	9.45
27	THOOTHUKUDI	14	70554	8.65	14	381133	8.77
28	TIRUCHIRAPPALLI	21	105116	10.38	21	528993	10.15
29	TIRUNELVELI	23	128969	10.18	23	658320	10.13
30	VELLORE	43	259728	9.60	41	1324415	9.33
31	VILLUPURAM	37	233124	9.06	35	1089284	8.75
32	VIRUDHUNAGAR	16	82496	9.99	16	421411	10.18
	TOTAL	684	3521160	9.38	657	17459385	9.25

Annexure G: Human Resources Details- Manpower count and Attrition Count (Aug'14)

S. No	Associate Classification	Head Count								
		During the month (New joinees)			Upto the month			Current month		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
1	Emergency Response Officers (CO/DOs/EROs)	0	0	**0**	49	23	**72**	95	77	**172**
2	CO/DO/ERO (Under Training)									
3	Assigned PDOs									
4	EMT (Trained)	28	34	**62**	80	100	**180**	1035	553	**1588**
5	EMT (Under Training)									
6	Pilot (Trained)	68	0	**68**	121	0	**121**	1615	0	**1615**
7	Pilot (Under Training)									
8	Operations Staff	3	0	**3**	16	0	**16**	56	0	**56**
9	Support Staff	2	1	**3**	10	10	**20**	70	33	**103**
	Total	101	35	136	276	133	409	2871	663	3534

Sl No.	Associate Attrition	Attrition Count					
		During the month			Up to the month		
		Male	Female	Total	Male	Female	Total
1	Emergency Response officers (ERO)	1	7	**8**	17	21	**38**
2	EMT	5	2	**7**	28	23	**51**
3	Pilot	10	0	**10**	58	0	**58**
4	Operations Staff	7	0	**7**	14	0	**14**
5	Support Staff	2	3	**5**	20	9	**29**
	Total	25	12	37	137	53	190

Annexure H: District Wise Hospital MoU Details

The number of MoU's signed with private hospital in Aug 2014 is zero.

Total MoU's signed with private hospitals from 15th Sep '08 to 31st Aug 2014 =1806.

Annexure I – Call and Dispatch Average Handle Time

S No	Call / Dispatch Time Break-Up	During the Month Time (HH:MM:SS)	Greater than Average in %	Up to the Month Time (HH:MM:SS)
1	Average Call to Dispatch Time	0:04:03	45%	00:03:48
2	Average Time taken from Base to Scene/Incident	0:16:42	40%	00:17:40
3	Average Time taken at the Scene / Incident Location	0:12:43	42%	00:12:20
4	Average Time taken from Scene to Hospital	0:35:49	46%	00:35:24
5	Average Time taken from Call to Hospital	1:10:38	43%	01:09:44

Aug 2014 - Call to scene Split up								
Call to scene	IFT	IFT %	IFT Rural	IFT Urban	NON - IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0- 5 min	5248	18.4	3907	1341	1797	4.0	1222	575
5- 10 min	6318	22.1	4221	2097	7001	15.4	4417	2584
10 - 15 min	2601	9.1	1735	866	7771	17.1	5155	2616
15 - 20 min	2545	8.9	1889	656	7190	15.9	5351	1839
20 - 25 min	2327	8.2	1827	500	5810	12.8	4685	1125
25 - 30 min	2145	7.5	1736	409	4653	10.3	3848	805
30 - 35 min	1900	6.7	1550	350	3430	7.6	2931	499
35 - 40 min	1501	5.3	1226	275	2450	5.4	2152	298
40 - 45 min	1110	3.9	902	208	1789	3.9	1613	176
45 - 50 min	788	2.8	647	141	1110	2.4	987	123
50 - 55 min	560	2.0	464	96	756	1.7	693	63
55 - 60 min	365	1.3	298	67	490	1.1	451	39
> 60 min	1120	3.9	860	260	1086	2.4	972	114
Total cases	28528	100.0	21262	7266	45333	100.0	34477	10856

Aug 2014 - Call to hospital Split up								
Call to hospital	IFT	IFT %	IFT Rural	IFT Urban	NON IFT	NON- IFT %	Non IFT Rural	Non IFT Urban
0 -10 min	65	0.2	44	21	229	0.6	173	56
10 -20 min	152	0.5	60	92	1751	4.8	1114	637
20 - 30 min	646	2.3	278	368	3684	10.0	2385	1299
30 - 40 min	1486	5.2	814	672	5177	14.1	3602	1575
40 - 50 min	2390	8.4	1718	672	5655	15.4	4293	1362
50 - 60 min	3039	10.7	2438	601	5379	14.7	4422	957
>60 min	20750	72.7	15910	4840	14826	40.4	12842	1984
Total cases	28528	100.0	21262	7266	36701	100.0	28831	7870

District	IFT			Non-IFT		
	Call - Wheel	Base - Scene	Call to Scene	Call - Wheel	Base - Scene	Call to Scene
ARIYALUR	0:03:18	0:17:05	0:20:23	0:04:19	0:23:00	0:27:19
CHENNAI	0:04:15	0:08:59	0:13:14	0:04:38	0:09:41	0:14:18
COIMBATORE	0:03:21	0:11:57	0:15:17	0:04:01	0:11:51	0:15:51
CUDDALORE	0:03:48	0:14:19	0:18:07	0:04:30	0:19:23	0:23:53
DHARMAPURI	0:03:18	0:15:43	0:19:01	0:04:05	0:18:13	0:22:18
DINDIGUL	0:03:28	0:16:04	0:19:32	0:03:43	0:15:34	0:19:17
ERODE	0:03:29	0:13:03	0:16:32	0:03:48	0:13:49	0:17:37
KANCHEEPURAM	0:03:56	0:16:43	0:20:40	0:04:33	0:16:44	0:21:16
KANYAKUMARI	0:03:02	0:17:18	0:20:20	0:04:00	0:15:00	0:18:59
KARUR	0:03:29	0:13:37	0:17:06	0:04:03	0:17:29	0:21:33
KRISHNAGIRI	0:03:24	0:16:08	0:19:32	0:04:21	0:21:16	0:25:38
MADURAI	0:03:31	0:16:35	0:20:06	0:04:14	0:14:51	0:19:05
NAGAPATTINAM	0:03:38	0:15:10	0:18:47	0:04:12	0:19:06	0:23:19
NAMAKKAL	0:03:38	0:12:13	0:15:50	0:03:57	0:14:12	0:18:09
PERAMBALUR	0:03:17	0:20:06	0:23:23	0:04:19	0:20:37	0:24:55
PUDUKOTTAI	0:03:57	0:15:22	0:19:19	0:04:27	0:20:46	0:25:13
RAMANATHAPURAM	0:03:16	0:19:19	0:22:35	0:03:44	0:22:38	0:26:22
SALEM	0:03:23	0:15:43	0:19:06	0:04:01	0:15:26	0:19:27
SIVAGANGAI	0:03:36	0:16:14	0:19:51	0:04:10	0:19:48	0:23:59
THANJAVUR	0:03:43	0:19:10	0:22:53	0:04:11	0:18:32	0:22:43
THE NILGIRIS	0:03:44	0:19:06	0:22:51	0:04:01	0:21:32	0:25:33
THENI	0:03:19	0:16:49	0:20:08	0:03:51	0:16:07	0:19:58
THIRUVALLUR	0:03:54	0:20:33	0:24:27	0:04:40	0:19:29	0:24:09
THIRUVANNAMALAI	0:03:53	0:19:11	0:23:04	0:04:23	0:21:14	0:25:37
THIRUVARUR	0:03:41	0:17:23	0:21:05	0:04:22	0:18:26	0:22:48
THOOTHUKUDI	0:03:23	0:21:37	0:25:00	0:04:01	0:19:22	0:23:23
TIRUCHIRAPPALLI	0:03:29	0:17:35	0:21:04	0:04:17	0:18:50	0:23:07
TIRUNELVELI	0:03:29	0:17:33	0:21:02	0:03:59	0:15:08	0:19:07
TIRUPUR	0:03:44	0:11:56	0:15:39	0:04:11	0:13:16	0:17:27
VELLORE	0:03:33	0:15:45	0:19:18	0:04:13	0:17:43	0:21:57
VILLUPURAM	0:03:48	0:16:19	0:20:08	0:04:36	0:21:21	0:25:56
VIRUDHUNAGAR	0:03:33	0:19:47	0:23:20	0:03:46	0:21:39	0:25:25
State Average	**0:03:38**	**0:16:07**	**0:19:45**	**0:04:15**	**0:17:17**	**0:21:32**

Annexure J: Interesting Emergency Case

Emergency case 1

Case Details Format		
Case ID	3333262	
Date	08-03-2014	
Assign Time	03:56	
Ambulance Location	Perumbalai Phc	
District	Dharmapuri	
Name of EMT	J.Ravikumar	
ID Number	17991	
Name of Pilot	S.Ramesh	
ID Number	27803	
Patient details		
Age	31	
Gender	Female	
Name	Mrs.Mari	Both mother and newborn got safely transported to hospital.
Contact Number (Patient / informer)	9626707297	Appreciation letter by the receiving facility
Emergency Type	Delivery assisted in ambulance	
Level of Consciousness	Alert	
Case Details	The team was summoned for 31 years old Mari from the village who was experiencing severe labor pain since a few hours. She had already completed nine months of pregnancy. Her brother had requested for the ambulance. When the '108' team reached at given address, Mari was conscious but was complaining of unbearable pain. So, quickly she was shifted into the ambulance . Then EMT promptly started oxygen and assessed the vital signs. The Blood Pressure was 110/92 mmHg, pulse rate was 90 bpm, respiration rate was 16 breaths per minute and the oxygen saturation was 86%. While on the way to the hospital, the head the baby became visible and the '108' team decided to conduct the delivery there itself.	
Prehospital Care Provided	After parking the ambulance on the roadside, EMT assisted the delivery of a pink male baby inside the ambulance. Quickly EMT suctioned the fluid and cleared the airway of the baby. She cut the umbilical cord safely with the sterile surgical blade and wiped the skin and covered the baby with blanket to prevent hypothermia.EMT then kept the baby under the halogen lamp for further warming. Calling the Emergency Physician Dr. Regan, EMT gained further guidance and followed his advice promptly. When the health status was assessed, the newborn had an APGAR score of 10/10. Finally, both mother and newborn got safely transported and admitted in Perumbalai PHC where EMT noted that the newborn baby weighed 2.25 Kgs. Both mother and baby had a good health status inspite of a difficult start to the day.	
Additional Challenges		
Photographs**		

Emergency Case – 2

<table>
<tr><td colspan="2" align="center">Case Details Format</td></tr>
<tr><td>Case ID</td><td>3423877</td></tr>
<tr><td>Date</td><td>9.8.2014</td></tr>
<tr><td>Assign Time</td><td>09:21</td></tr>
<tr><td>Ambulance Location</td><td>Ambattur</td></tr>
<tr><td>District</td><td>Thiruvallur</td></tr>
<tr><td></td><td></td></tr>
<tr><td>Name of EMT</td><td>Haripriya J</td></tr>
<tr><td>ID Number</td><td>39522</td></tr>
<tr><td>Name of Pilot</td><td>Arul prakasam</td></tr>
<tr><td>ID Number</td><td>61833</td></tr>
<tr><td></td><td></td></tr>
<tr><td>Patient details</td><td></td></tr>
<tr><td>Age</td><td>40</td></tr>
<tr><td>Gender</td><td>Male</td></tr>
<tr><td>Name</td><td>Kathavarayan</td></tr>
<tr><td>Contact Number (Patient / informer)</td><td></td></tr>
<tr><td>Emergency Type</td><td>Industrial Accident</td></tr>
<tr><td>Level of Consciousness</td><td>Alert</td></tr>
<tr><td>Case Details</td><td>Finishing work at construction site, Kathavarayan was on his way home on his cycle. All of a sudden a speeding car collided with his bicycle and left him injured on the edge of the road. With not many people on the remote area, he was left to fend for himself. Injured and dazed with bleeding from face and nose, he lay there, in a trance. Seeing him on the side, one of the good samaritan who was driving his way in the car stopped seeing few people gathered. He then called 108 and left the rest to the team</td></tr>
<tr><td>Prehospital Care Provided</td><td>Evaluating the scene, EMT loaded the victim in ambulance and initiated oxygen and IV access. He informed ERCP Dr. Seshadri and initiated IV Fluid support Ringer Lactate and Administered Injection Diclofenac to relieve pain not limiting themselves to only provide care, EMT informed the relatives of the victim and they also rushed towards the receiving hospital. While Enroute, EMT tried to control the nose bleeding with pressure, but due the immense amount of bleeding had to resort to suction to keep airway clear. They reached hospital in 30 minutes time and he underwent medical care for 7 days of admission and got discharged.</td></tr>
<tr><td></td><td></td></tr>
<tr><td>Additional Challenges</td><td></td></tr>
<tr><td>Photographs**</td><td></td></tr>
</table>

Evisceration injury treated effectively. image of Before and After the injury.

Emergency Case – 3

Case ID	348823
Date	08.08.2014
Assign Time	05:51hrs
Ambulance Location	Thirupathur GH Neonatal Ambulance
District	Vellore
Name of EMT	Ms. Vidya D
ID Number	38184
Name of Pilot	Mr. Selvaraj
ID Number	13546
Patient details	
Age	1 day
Gender	Male
Name	Baby of Indrakumari
Emergency Type	Severe Birth Asphyxia
Level of Consciousness	lethargy
Case Details (Description)	On 8th August, our Thirupathur Neonatal Ambulance received a call from ERO at 05:51hrs stating that Baby of Indrakumari, 1 days old male neonate with birth weight of 2.3kg. At birth baby was not cried and resuscitated with bag valve mask ventilation with oxygen, after a minute baby got spontaneous breathing. Baby was referred from Vellakalnatham PHC to Thirupathur GH, for the complaints of Severe Birth Asphyxia and Thick Meconium Aspiration. Immediately our NEMT Vidya reached the scene at 06:43hrs. She received the neonate from the GH staff and assessed the neonate. The neonate was in Shock, Severe respiratory distress and Hypoglycemia . The vitals were Skin color- Pale, CRT- >3sec, Temperature - 30.2 C, HR- 92beats/min, Cry and Movements- absent, RR-64breaths/min, SpO2- 78% (without oxygen), 88% (with oxygen), Grunting- Present,DOWNES score- 8/10, CBG-22mg/dl. NEMT placed the baby in incubator and Sniffing position was maintained. Oxygen administered through Oxygen prongs. As per NERCP Dr. Vidya advice normal saline bolus dose given to manage the shock. 10% Dextrose bolus dose give to manage the hypoglycemia. After the adminstration of IV fluid , baby got the stable vitals. Enroute to the hospital vitals were Skin color- Pink, CRT- <3sec, Temperature - 36.5C, HR- 148beats/min, Cry and Movements- absent, RR-64breaths/min, SpO2- 94% (with oxygen), Grunting- Present,DOWNES score- 8/10, CBG-62mg/dl.Frequent suction was done. Enroute to the hospital vitals were monitored. Then the Neonate was safely shifted to Thirupathur GH with the stable vitals after prehospital care. After a week baby got discharged with good health to home.
Photographs/Media	
Report/ Appreciation Letter	

Annexure K – Important Events & Photographs

Event: Best Performed EMTs and PILOTs for the year are felicitated by the respective District Collectors across the state on the eve of Independence day celebration.

Other Events:

- EDD/HRP data follow up thro VHN/Preg Mothers in every district by deputing an EMT in Major Govt Institutions. (100 identified Hospitals)

- Hot Spot analysis done in all locations to identify zero call villages and demo carried out in that villages to improve the utilisation.

- Demo's at Various PHC across the state

- Demo's carried out in Hilly terrain for improving utilisation of 4 Wheel drive

- Awareness of Neonatal ambulances created in all PHC/GH

Annexure L: AN – Cases Monthly Report (Aug '14)

S No	District Name	Number of cases lifted thro' ERC to PHC	Number of cases lifted thro' ERC to GH/MC	Number of cases referred by PHC	Number of cases referred by GH/MC	Total Pregnancy Cases	Number of cases re-referred by FRU to Higher Level Institutions	Number of cases re-referred by referred institutions	Total Cases Re-referred
					AN - Cases Monthly Report				
					For the month of Aug 2014				
1	ARIYALUR	83	85	139	40	366	-	-	-
2	CHENNAI	23	146	161	64	684	-	-	-
3	COIMBATORE	73	96	225	61	512	-	-	-
4	CUDDALORE	155	241	279	128	861	2	0	2
5	DHARMAPURI	140	59	292	23	543	-	-	-
6	DINDIGUL	96	54	202	33	412	-	-	-
7	ERODE	89	78	197	40	444	-	-	-
8	KANCHEEPURAM	276	186	582	101	1233	-	-	-
9	KANYAKUMARI	7	17	136	35	209	-	-	-
10	KARUR	66	64	76	37	250	-	-	-
11	KRISHNAGIRI	193	113	284	45	678	-	-	-
12	MADURAI	83	83	335	84	641	-	-	-
13	NAGAPATTINAM	26	103	105	65	314	-	-	-
14	NAMAKKAL	62	61	198	25	374	-	-	-
15	THE NILGIRIS	52	32	55	41	190	-	-	-
16	PERAMBALUR	59	71	117	8	267	-	-	-
17	PUDUKOTTAI	99	153	158	36	466	-	-	-
18	RAMANATHAPURAM	87	110	134	38	385	-	-	-
19	SALEM	149	71	353	43	659	-	-	-
20	SIVAGANGAI	60	119	167	58	425	-	-	-
21	THANJAVUR	118	209	188	42	585	-	-	-
22	THENI	39	76	184	73	382	-	-	-
23	THIRUVALLUR	157	186	424	142	992	-	-	-
24	THIRUVANNAMALAI	298	150	485	87	1093	-	-	-
25	THIRUVARUR	27	104	89	55	296	-	-	-
26	THOOTHUKUDI	38	96	202	73	430	-	-	-
27	TIRUCHIRAPPALLI	183	120	294	64	702	-	-	-
28	TIRUNELVELI	30	91	307	110	563	-	-	-
29	TIRUPUR	65	99	151	26	364	-	-	-
30	VELLORE	311	132	690	279	1522	-	-	-
31	VILLUPURAM	414	215	571	128	1431	-	-	-
32	VIRUDHUNAGAR	120	83	186	69	488	-	-	-
	Total	**3678**	**3503**	**7966**	**2153**	**18761**	**2**	**0**	**2**

Annexure M: Neonatal ambulance cases (Aug'14)

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	**No.of cases**	
1	MADURAI	VALAYANKULAM PHC NEONATAL/ GOVERNMENT RAJAJI MEDICAL COLLEGE HOSPITAL(GRH)	CHECKANURANI PHC	1	MADURAI GRH
			ALANGANALLUR PHC	2	
			ARUPUKOTTAI GH	3	
			ISHWARYA WOMENS HOSPITAL	1	
			CHOLAVANDAN GH	1	
			KALLANDRI PHC	2	
			KARUNGALAKUDI PHC	1	
			KOODAKOIL PHC	1	
			KANJARAMPETTAI PHC	1	
			KOTTAMPATTI PHC	1	
			MELUR GH	2	
			NILAIYUR PHC	1	
			OTHAKADAI PHC	2	
			PALANI GH	1	
			PERUNGUDI (PATIENT RESIDENCE)	1	
			RAJAPALAYAM GH	1	
			PUTHUR PHC	1	
			POOVANTHI PHC	1	
			RAJAPALAYAM(PATIENT RESIDENCE)	1	
			SIGAMPUNARI GH	1	
			SEKKIMANGALAM PHC	1	
			SRIVILLIPUTHUR GH	3	
			SIRUGUDI PHC	1	
			THIRUMANGALAM GH	3	
			THIRUPARANKUNDRAM PHC	3	
			TIRUPPAUVANAM GH	2	
			THIRUPATHUR GH	1	
			USILAMPATTI GH	7	
			VATHIPATTY PHC	2	
			VEERAGANUR PHC	1	
			VALAYANKULAM PHC	1	
			VELLI MALAI PATTY (PATIENT RESIDENCE)	1	
			VIKKIRAMANGALAM PHC	1	
			VIRUDHUNAGAR GH	5	
			VIRUTHANUR PHC	1	
			KARIYAPATTI GH	1	VIRUDHUNAGAR GH
			NAGAMALAI PUDUKOTTAI PHC	1	PUDUKOTTAI GH
			MUTHAKURICHI PHC	1	Not an Emergency
			CHOLAVANDHAN PHC	1	
			Total number of Cases	**63**	
2	DHARMAPURI	DHARMAPURI MEDICAL COLLEGE	BENDRAHALLI PHC	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			ANANTHUR PHC	1	
			BELRAMPATTY PHC	1	
			ERIYUR PHC	3	
			BOOTHANATHAM PHC	1	
			DENKANIKOTTAI GH	1	
			HANUMANTHAPURAM PHC	4	
			HARUR GH	5	
			HOSUR GH	2	
			KADAMADAI PHC	2	
			INDUR PHC	1	
			KALLAVI PHC	1	
			KAMBAINALLUR PHC	2	
			KOTTAPATTI PHC	1	
			KARIMANGALAM PHC	4	
			MARANDAHALLI PHC	2	
			LALIGAM PHC	1	
			NAGADESAMPATTY PHC	5	
			MORAPPUR PHC	1	
			PALACODE GH	2	
			NULAHALLI PHC	1	
			PALAYAMPUDUR PHC	1	
			PAPPARAPATTI PHC	8	
			PERIYAMPATTI PHC	3	
			PERUMPALAI PHC	1	
			TRIBAL HOSPITAL	1	
			THOPPUR PHC	3	
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	10	SALEM MEDICAL COLLEGE HOSPITAL
			HARUR GH	1	
			K.N.PUDUR PHC	1	
			KOOTHADIPATTI PHC	1	HARUR GH
			PETTAI PHC	1	KRISHNAGIRI GH
			HARUR GH	1	Not an Emergency
			SITHERI PHC	1	
			POOVANATHAM PHC	1	
			Total number of Cases	**76**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Neonatal Cases Admission- August '14		
			Hospitals name	**No.of cases**	
3	CUDDALORE	CUDDALORE GH	ORAIYUR PHC	1	CUDDALORE GH
			KARAIKADU PHC	1	
			PANRUTI GH	2	
			KURINJIPADI GH	1	
			VADALUR PHC	2	
			VEERAPERUMANALLUR PHC	2	
			CUDDALORE GH	1	MUNDIAMBAKKAM MCH
			CUDDALORE GH	1	JIPMER, PONDY
			CUDDALORE GH	1	PONDYCHERRY INSTITUTE OF MEDICAL SCIENCE
			CUDDALORE GH	1	Not an Emergency
			Total number of Cases	**13**	
4	KANCHIPURAM	KANCHIPURAM - NEONATAL	KEELA PERUMANALLUR PHC	1	KANCHIPURAM GH
			CHITHATHUR PHC	2	
			AKKUR PHC	1	
			PERUMBAKKAM PHC	1	
			MANAMPATHI PHC	1	
			PARANDUR PHC	2	
			THIRUPPUKUZHI PHC	5	
			PANAPAKKAM PHC	1	
			PUNNAI PHC	1	
			MOLACHUR PHC	1	
			ARAKONAM GH	1	ICH
			CHEYYAR GH	1	
			ANAKKAPUTHUR PHC	1	
			CHIDAMBARAM GH	1	
			CHENGALPET MCH	3	
			KANCHIPURAM GH	5	
			AYYAMPETTAI PHC	1	
			MUNDIAMBAKKAM MCH, VILLUPURAM	2	
			NANDHIVARAM PHC	2	
			TIRUVANNAMALAI MCH	1	
			TIRUPATTUR GH	3	
			SAIDAPET CHC	1	
			VELLORE MCH (ADUKKAMPARAI)	3	
			KANCHIPURAM GH	1	CHENGALPET MCH
			CHITHATHUR PHC	1	
			KOVALAI PHC	1	
			KALIAMPOONDI PHC	1	
			ACHARAPAKKAM PHC	1	
			AYYAMPETTAI PHC	1	
			ULUANDAI PHC	1	
			ELAZHUR PHC	1	
			SHOLINGAR GH	1	VELLORE MCH (ADUKKAMPARAI)
			WALLAJAPET GH	1	
			CHEYYAR GH	1	
			ICH	1	IOG EGMORE
			WALAJAH GH	2	Not an Emergency
			Total number of Cases	**55**	
5	CHENNAI	ICH	ADYAR CHC	5	ICH
			AJ POLY CLINIC	1	
			ANAKKAPUTHUR PHC	1	
			ANTHONY PVT HOSP	1	
			KILPAUK MCH	1	
			STANLEY GH	2	
			RSRM	5	
			GOSHA	2	
			IOG EGMORE	9	
			AYANAVARAM CHC	3	
			ESI HOSP. K.K.NAGAR	1	
			PERAMBUR RAILWAY HOSPITAL	1	
			PERIYAR NAGAR PHC	1	
			SHENOY NAGAR PHC	6	
			DEVAMPATTU PHC	1	
			MADIPAKKAM NEW LIFE HOSP	1	
			KELAMBAKKAM PHC	3	
			TAMBARAM GH	3	
			KUNDRATHUR PHC	1	
			MANGADU PHC	1	
			MEDAVAKKAM PHC	3	
			MARAIMALAINAGAR PHC	1	
			MOOVARASAMPATTU PHC	3	
			NANDHIVARAM PHC	4	
			POZHICHALUR PHC	1	
			MULTI SPECIALITY PVT HOSP	1	
			MUNDIAMBAKKAM MCH, VILLUPURAM	1	
			RASHMI MED HOSPITAL	1	
			PULIYANTHOPE CHC	3	
			SAIDAPET CHC	3	
			SADRAS PHC	1	
			SIVASAKTHI BONE & JOINT PVT HOSP	1	
			THIRUVANNAMALAI GH	1	
			THIRUVOTRIYUR GH	1	
			TIRUPATTUR GH	1	
			THIRUVALLUR GH	3	
			PONNAMALLEE GH	1	
			MINJUR PHC	1	
			ATHIPATTU PHC	1	
			STEDFORD HOSPITAL	1	
			ULUNDURPET GH	1	
			VEERARAGAVAPURAM HSC	1	
			VELLORE MCH (ADUKKAMPARAI)	1	
			ELAVOOR(PATIENT RESIDENCE)	1	
			KATTUR PHC	1	
			NANDHIVARAM PHC	1	IOG EGMORE
			ICH	4	
			ARAKONAM GH	1	
			MEDAVAKKAM PHC	1	GOSHA
			CENTRAL GH	1	
			KONDITHOPPU PHC	1	STANLEY MCH
			RK NAGAR CORP.HOSPITAL	1	
			SANJEEVARAYANPET PHC	1	
			EGMORE IOG	1	KILPAUK MCH
			CANTONMENT GOVT HOSPITAL	1	
			ICH	2	
			GOSHA	1	
			ICH	3	RAJIV GANDHI MCH,CHENNAI
			WALAJABATH PHC	1	
			GOSHA	2	
			KK NAGAR ESI HOSPITAL	1	CHETTINAD HOSPITAL
			ICH	1	MEDAVAKKAM PHC
			ICH	1	GOVT DENTAL HOSPITAL,CHENNAI
			ICH	1	CMC HOSPITAL, VELLORE
			ICH	1	M N ORTHOPEDICS
			ICH	4	EYE HOSPITAL, EGMORE
			ICH	1	APOLLO PVT. HOSP
			EGMORE RAILWAY STATION (SCENE)	1	Not an Emergency
			EGMORE IOG	1	
			PORUR PHC	1	
			WALAJABATH PHC	1	
			MEDAVAKKAM PHC	1	
			SHENOY NGR PHC	1	
			RETTIPALAYAM PHC	1	
			ADAYAR CORPORATION HOSPITAL	1	
			Total number of Cases	**127**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Neonatal Cases Admission- August '14		
			Hospitals name	No.of cases	
6	CHENNAI	TRIPLICANE- NEO II	KAVARAPETAI PHC	1	ICH
			PALAVERKADU PHC	1	
			PERIYAR NAGAR PHC	1	
			CHENGALPET MCH	1	
			CHENGALPET MCH	1	
			MUNDIAMBAKKAM MCH	1	
			SOUTHERN RAILWAY HOSPITAL	1	
			TONDAIRPET CORPORATION HOSPITAL	1	STANLEY MCH
			MEDAVAKKAM PHC	1	GOSHA HOSPITAL
			Total number of Cases	**9**	
7	VELLORE	TIRUPATHUR GH	ALANGAYAM PHC	5	TIRUPATTUR GH
			ANDIAPPANUR PHC	5	
			ARANGALDURGAM PHC	1	
			KADIRAMPATTU PHC	5	
			JAMNAMARUTHUR PHC	2	
			KARAPATTU PHC	2	
			KAKANAMPALAYAM PHC	2	
			KAJALNAICKENPATTI PHC	3	
			KURICHI PHC	4	
			KORATTI PHC	1	
			KAVALUR CHATRAM PHC	3	
			NATRAMPALLI PHC	5	
			NIMMIAMPETTI PHC	2	
			MUTHUR PHC	1	
			PACHUR PHC	3	
			PERAMPATTU PHC	1	
			PUDUPETTAI PHC	7	
			SINGARAPETTAI PHC	1	
			PUDURNADU PHC	1	
			VELLAKALNATHAM PHC	1	
			VANIYAMPADI GH	4	
			NARIAMPATTU PHC	1	VELLORE MCH (ADUKKAMPARAI)
			GUDIYATTAM GH	1	
			POYGAI PHC	1	
			TIRUPATTUR GH	1	
			HOSUR GH	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			TIRUPATTUR GH	2	
			TIRUPATTUR GH	6	ICH
			NARIAMPATTU PHC	2	GUDIYATTAM GH
			AMBUR GH	1	VELLORE GH (PENTLAND)
			GANGINAICKANPATI PHC	1	Not an Emergency
			KAKKANAMPALIYAM PHC	1	
			KARAPATTU PHC	1	
			Total number of Cases	**78**	
8	KRISHNAGIRI	KRISHNAGIRI GH	ANANTHUR PHC	1	DHARMAPURI MEDICAL COLLEGE HOSPITAL
			HARUR GH	1	
			CHINTHALAPADI PHC	1	
			HOSUR GH	3	
			KRISHNAGIRI GH	14	
			NEDUNGAL PHC	1	
			PANCHAPALLI PHC	1	
			THURINJIPATTI PHC	1	
			UTHANGARAI GH	1	
			POCHAMPALLI GH	1	
			KANNANDAHALLI PHC	1	HOSUR GH
			DENKANIKOTTAI GH	3	
			BAGALUR PHC	1	
			BARGUR PHC	2	KRISHNAGIRI GH, KRISHNAGIRI
			BELRAMPALLY PHC	2	
			ALAPATTI PHC	1	
			MEKALACHINNAMPALLI PHC	3	
			NAGARASAMPATTI PHC	1	
			NEDUNGAL PHC	1	
			RAYAKOTTAI PHC	1	
			SHOOLAGIRI PHC	3	
			PERUGOPANAPALLI PHC	2	
			THERUGOPANAPALLI PHC	1	
			VEPPANAPALLI PHC	2	
			SINTHAGAMPALLI PHC	1	
			HOSUR GH	1	SALEM MEDICAL COLLEGE HOSPITAL
			DHARMAPURI MEDICAL COLLEGE HOSPITAL	1	
			KARAPATTI PHC	1	TIRUPATTUR GH
			VANIYAMPADI GH	1	
			NATRAMPALLI PHC	1	
			THIRUPATHUR GH	1	ICH
			Total number of Cases	**56**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	**No.of cases**	
9	PUDUKOTTAI	RANI'S GH	VALAYAPATTI GH	1	RANIS MATERNITY GH, PUDUKKOTTAI
			ARANTHANGI GH	2	
			THIRUMALAIRAYAPURAM PHC	2	
			UPPILIAKUDI PHC	1	
			RANIS MATERNITY GH	1	
			THIRUMAYAM GH	1	PUDUKOTTAI GH, PUDUKOTTAI
			RANIS MATERNITY GH	1	RAJA MIRASDAR GH, THANJAVUR
			KARAIYUR PHC	1	Not an Emergency
			Total number of Cases	**10**	
10	TUTICORIN	THOOTHUKUDI GH	ETTAYAPURAM GH	1	THOOTHUKUDI MEDICAL COLLEGE HOSPITAL
			ERAL PHC	1	
			EPPODUMVENDRAN PHC	2	
			KEELACHEKKARAKUDI PHC	1	
			KAYALPATTANAM GH	1	
			KOVILPATTI GH	2	
			MUDIVAITHANANDAL PHC	2	
			MULLAKADU PHC	1	
			MAPPILLIAIURANI PHC	4	
			PASUVANTHANAI PHC	1	
			OTTAPIDARAM GH	3	
			OTTANATHAM PHC	1	
			PUDHIAMPUTHUR PHC	1	
			THOOTHUKUDI CORP HOSP	2	
			PUDUKOTTAI PHC	2	
			TIRUCHENDUR GH	5	
			VEPPALODAI PHC	2	
			VILATHIKULAM GH	1	
			ALWARTHIRUNAGARI PHC	1	
			KARUNGULAM PHC	1	
			KOVILPATTI GH	6	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
			SRIVAIKUNDAM GH	1	
			VELLAKINARU PHC TO CMC	1	
			SATHANKULAM GH	1	
			PUNIYAMUTHUR PHC	1	Not an Emergency
			THOOTHUKUDI CORPORATION HOSPITAL	1	
			TIRUCHENDUR GH	1	
			PUDHUR PHC	1	
			THENKASI GH	1	
			PANAIYUR PHC	1	
			TIRUCHENDUR GH	1	
			Total number of Cases	**51**	
11	T.V.MALAI	THIRUVANNAMALAI GH	AVALURPETTAI PHC	2	TIRUVANNAMALAI GH
			CHENGAM GH	3	
			ARATTAVADI PHC	1	
			KARAPATTU PHC	1	
			KATTAMPOONDI PHC	2	
			KAZHIKULAM PHC	1	
			SATHANUR DAM PHC	1	
			MUNGILTHURAIPATTU PHC	1	
			SOMASIPADI PHC	1	
			THANDRAMPATTU PHC	1	
			THANIPADI GH	3	
			VANAPURAM PHC	1	
			SATHANUR ANAI PHC	1	
			KALASAMUDRAM PHC	1	VELLORE MCH (ADUKKAMPARAI)
			POLUR GH	2	
			THIRUVANNAMALAI GH	6	
			THIRUVANNAMALAI GH	1	EGMORE ICH
			THIRUVANNAMALAI GH	1	PONDY JIPMER HOSPITAL
			THIRUVANNAMALAI GH	1	IOG EGMORE
			THIRUVANNAMALAI GH	2	Not an Emergency
			ADAMANGALAM PUTHUR PHC	1	
			TIRUVANNAMALAI GH	1	
			KANNAMANGALAM PHC	1	
			Total number of Cases	**36**	
12	VELLORE	WALLAJAH GH	ALAMELUMANGAPURAM PHC	2	VELLORE MCH (ADUKKAMPARAI)
			AKSHAYA PVT HOSP	1	
			ANAICUT PHC	1	
			BANAVARAM PHC	1	
			ARANI GH	1	
			ARCOT GH	1	
			GUDIYATTAM GH	8	
			KONAVATTAM PHC	1	
			KALLAPADI PHC	1	
			LADAVARAM PHC	1	
			LALAPET PHC	1	
			POYGAI PHC	1	
			MAMBAKKAM PHC	1	
			SHOLINGUR GH	1	
			S.V.NAGARAM PHC	1	
			SENUR PHC	1	
			VILAMPAKKAM PHC	1	
			THIRUVALAM PHC	1	
			WALLAJAPET GH	9	
			THIMIRI PHC	1	
			LALAPET PHC	2	WALLAJAPET GH
			KODAIKAL PHC	1	
			PUDUPADI PHC	1	
			ARAKONAM GH	1	ICH
			KANCHIPURAM GH	1	
			TIRUPATTUR GH	1	
			VELLORE MCH (ADUKKAMPARAI)	6	
			TIRUPATHUR GH	2	
			ARIYUR PHC	1	CHENGALPET MCH
			KANCHIPURAM GH	1	IOG EGMORE
			MINNAL PHC	1	ARAKONAM GH
			KANGIPURMA GH	1	Not an Emergency
			GUDIYATHAM GH	1	
			WALLAJAH GH	2	
			LALAPET PHC	1	
			Total number of Cases	**59**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	**No.of cases**	
			Neonatal Cases Admission- August '14		
13	THANJAVUR	RMH	ARIYALUR GH	2	RAJA MIRASDAR GH, THANJAVUR
			AMMAPETTAI PHC	1	
			ALAKUDI PHC	1	
			KARAMBAYAM PHC	1	
			KABISTHALAM PHC	1	
			AYYAMPETTAI(PATIENT RESIDENCE)	1	
			KUMBAKONAM GH	14	
			ORATHANADU GH	1	
			PANDARAVADAI PHC	3	
			PATTUKKOTTAI GH	10	
			RANIS MATERNITY GH	2	
			POONDI PHC	1	
			SENTHALAI PHC	1	
			S.T PVT HOSP,KUMBAKONAM	1	
			THIRUVIZHIMAZHALAI PHC	1	
			THIRUVALAMPOZHIL PHC	1	
			VALLAM PHC	1	
			VENGANOR PHC	1	
			THONDARAMPATTU PHC	1	
			MANNARKUDI GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			ARIYALUR GH	1	
			KABISTHALAM PHC	1	
			VENGANUR PHC	1	Not an Emergency
			KUMBAKONAM GH	1	
			PATTUKOTTAI GH	1	
			NAYIRKAVRIE PHC	1	
			Total number of Cases	**52**	
14	RAMNAD	PARAMAGUDI GH	PARAMAKUDI GH	6	MADURAI GRH
			ARUPUKOTTAI GH	1	
			SIVAGANGA MCH	1	
			RAMANATHAPURAM GH	2	
			PRIYA NURSING HOME	1	
			MUTHUKULATHUR GH	3	PARAMAKUDI GH
			NAINARKOIL (PATIENT RESIDENCE)	1	
			NAINARKOIL PHC	2	
			PARTHIBANUR PHC	2	
			DEVIPATTINAM PHC	1	RAMANATHAPURAM GH, RAMNAD
			BOGALUR PHC	4	
			MANAMADURAI GH	1	SIVAGANGA MCH, SIVAGANGAI
			THIRUVEGAMPATTU PHC	1	
			SOORANAM PHC	1	DEVAKOTTAI GH
			RS MANGALAM PHC	1	
			NARIKUDI PHC	1	ARUPUKOTTAI GH
			KELAMARAM (PATIENT RESIDENCE)	1	
			VEERACHOLAM PHC	1	
			NANDHISERI PHC	1	
			KAMUTHI GH	1	Not an Emergency
			VALNATHAM PHC	1	
			VALNATHAM PHC	1	
			Total number of Cases	**35**	
15	SALEM	SALEM GH	ATTHUR GH	5	SALEM MEDICAL COLLEGE HOSPITAL
			BELUKURICHI PHC	1	
			BELUR PHC	1	
			HOSUR GH	1	
			ERODE GH	3	
			K.R.THOPPUR PHC	1	
			KALIYAPPA CLINIC	1	
			KALLAKURICHI GH	2	
			KANNANKURICHI PHC	1	
			KARIPATTI PHC	1	
			KONDALAMPATTI PHC	1	
			KARUPPUR PHC	3	
			KRISHNAGIRI GH	2	
			MASINAICKENPATTI PHC	1	
			MECHERI PHC	1	
			METTUR DAM GH	2	
			PANAMARATHUPATTI PHC	3	
			PAGALPATTI PHC	1	
			POOLAMPATTI PHC	2	
			POOLAVARI PHC	1	
			RASIPURAM GH	2	
			SARKARKOLLAPATTI PHC	2	
			THATHAGAPATTI PHC	1	
			THIRUMANUR PHC	1	
			TIRUCHENGODE GH	1	
			VALASAIYUR PHC	2	
			VEDUGATHAMPATTI PHC	1	
			VANAVASI PHC	1	
			VELLALAPURAM PHC	2	
			OMALUR (patient residence)	1	
			METTUR GH	1	Not an Emergency
			ERODE GH	1	
			VELLAR PHC	1	
			KARUPUR PHC	1	
			Total number of Cases	**52**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	No.of cases	
16	KANYAKUMARI	THUCKLAY GH	KUTTAKUZHI PHC	1	KANYAKUMARI MEDICAL COLLEGE HOSPITAL, ASARIPALLAM
			MARUNGUR PHC	1	
			KULITHURAI GH	5	
			NAVALADI PHC	1	
			SHENBAGARAMANPUDHUR PHC	1	
			THADIKKARANKONAM PHC	1	
			THUCKLAY GH	1	
			PALLIYADI PHC	1	THUCKLAY GH
			THIRUVITHANCODE PHC	1	
			SURULODE PHC	1	
			EDAICODE PHC	1	KULITHURAI GH
			ARUDESAM PHC	1	
			THIRUKURANGUDI PHC	2	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
			THUCKLAY GH	1	KANYAKUMARI MEDICAL MISSION & CSI HOSP
			KUTTAPULI PHC	1	Not an Emergency
			NATTALAM PHC	1	
			KULITHURAI GH	1	
			Total number of Cases	**22**	
17	KANCHIPURAM	CHENGALPET MCH	MANAMPATHY PHC	1	CHENGALPET MCH
			MARAIMALAINAGAR PHC	1	
			ACHARAPAKKAM PHC	1	
			NANDHIVARAM PHC	1	
			UTHIRAMERUR GH	1	
			SEMBAKKAM PHC	1	
			NANTHIVARAM PHC	1	ICH
			KANCHIPURAM GH	1	
			CHENGALPET MCH	1	
			TAMBARAM GH	1	
			MANGADU PHC	1	KILPAUK MCH
			Total number of Cases	**11**	
18	TRICHY	TRICHY MEDICAL COLLEGE	ANBIL PHC	2	TRICHY GH
			AZHUNTHALAIPUR PHC	1	
			ARASANKUDI PHC	1	
			KANA KILIYANUR PHC	1	
			INAMKOLATHUR PHC	4	
			INNUNGUR PHC	1	
			KULITHALI GH	1	
			KARUR GH	1	
			KEELAKURICHI PHC	1	
			LALGUDI GH	1	
			MANACHANALLUR GH	1	
			MANAPPARAI GH	8	
			MUSIRI GH	1	
			NAVALPATTU PHC	1	
			PUDURUTHAMNUR PHC	1	
			NAGAMANGALAM PHC	2	
			SRIRANGAM GH	1	
			RANIS MATERNITY GH	1	
			SOMARASANPETTAI PHC	1	
			THIRUNEDUMKULAM PHC	2	
			THOGAIMALAI PHC	1	
			THANDALAIPUDUR PHC	1	
			ANNAN GANDHI HOSPITAL	1	
			THURAIYUR GH	1	
			VEERAMACHANPATTI PHC	1	
			VIRALIMALAI PHC	1	
			PUTHANATHAM PHC	1	MANAPPARAI GH
			VALANADU PHC	2	
			MARAVANUR PHC	1	
			ANIYAPUR PHC	2	
			KAVERI MEDICAL CENTRE & HOSPITAL	1	ICH
			Total number of Cases	**46**	
19	VILLUPURAM	VILLUPURAM MEDICAL COLLEGE	ANANTHAPURAM PHC	1	MUNDIAMBAKKAM MCH
			EDAIYAR.T PHC	1	
			ARIYUR PHC	1	
			GINGEE GH	1	
			KALAMARUDHUR PHC	1	
			KALLAKURICHI GH	4	
			KANAI PHC	1	
			KANDAMANADI PHC	2	
			KANDATCHIPURAM PHC	1	
			KEDAR PHC	1	
			KILMAMPATTU PHC	1	
			KILIYUR PHC	2	
			KOLIANUR PHC	1	
			MELAMANGALAM VCOLONY (PT RESIDENCE)	1	
			MELOLAKKUR PHC	1	
			MUGAIYUR PHC	1	
			PANRUTI GH	1	
			OTTAMPATTU PHC	2	
			SARAM PHC	1	
			RADHAPURAM PHC	1	
			THIRUKOILUR GH	6	
			SARAVANAPAKKAM (PT RESIDENCE)	1	
			TINDIVANAM GH	4	
			THIRUNAVALUR PHC	1	
			ULUNDURPET GH	1	
			VALAVANUR GH	1	
			VILLUPURAM OLD GH	1	
			VRIDHACHALAM GH	2	
			TV MALAI GH	1	JIPMER, PONDY
			KANDAMANGALAM PHC	1	
			BRAHMADESAM PHC	1	
			VILLUPURAM MCH	4	ICH
			THIRUVANNAMALAI GH	1	
			AVALURPETTAI PHC	1	TIRUVANNAMALAI MCH
			MURUKERI PHC	1	TINDIVANAM GH
			CUDDALORE GH	1	RAJIV GANDHI GH FOR W&C
			GINGEE GH	1	Not an Emergency
			VEPPUR PHC	1	
			KANAI PHC	1	
			MUNDIYAMPAKKAM MCH	1	
			ORAIYUR PHC	1	
			KALLAKURTCHI GH	1	
			KANAI PHC	1	
			MUGAIYUR PHC	2	
			Total number of Cases	**63**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Neonatal Cases Admission- August '14		
			Hospitals name	No.of cases	
20	THIRUVARUR	THIRUVARUR MCH	IDAIYUR PHC	1	THIRUVARUR MEDICAL COLLEGE HOSPITAL
			MANNARKUDI GH	1	
			SENGANDHI IDAIYUR PHC	1	
			THIRUTURAIPOONDI GH	2	
			VIJAYAPURAM GH	3	
			SERUNALLUR(Patient Residence)	1	
			GOBI GH	1	RAJA MIRASDAR GH, THANJAVUR
			KUMBAKONAM GH	1	
			MANNARKUDI GH	2	
			MAYILADUTHURAI GH	3	
			THIRUVARUR MEDICAL COLLEGE HOSPITAL	2	
			MANNARKUDI GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			KUMBAKONAM GH	2	
			THIRUVARUR MEDICAL CENTRE	1	
			MANNARKUDI GH	1	THAMARANKOTTAI PHC
			THALANAYIRU PHC	1	NAGAPATTINAM GH
			PAVATTAKUDI PHC	1	Not an Emergency
			Total number of Cases	**25**	
21	PERAMBALUR	PERAMBALUR GH	MURUKKANGUDI PHC	1	PERAMBALUR GH
			PASUMPALUR PHC	2	
			POOLAMBADI PHC	1	
			PASUMPALUR PHC	1	
			ARUMBAVOR PHC	1	
			THUNGAPURAM PHC	1	
			LADAPURAM PHC	1	
			KALATHUR.V PHC	1	
			VALIKONDAPURAM PHC	1	
			KARAI PHC	1	
			PERAMBALUR GH	7	TRICHY GH
			THOZHUDHUR PHC	1	
			VEERAGANUR PHC	1	ATTHUR GH
			TITAKUDI GH	1	Not an Emergency
			Total number of Cases	**21**	
22	DINDIGUL	DINDIGUL GH	AMMAYANAICKANUR PHC	2	DINDIGUL GH
			AYYALUR PHC	3	
			ANUMANTHARAYANKOTTAI PHC	1	
			GOPALAPATTI PHC	1	
			KANYAMPATTI PHC	1	
			KOSAVAPATTI PHC	1	
			KOVILUR PHC	5	
			PERUMPARAI PHC	1	
			NILAKOTTAI GH	2	
			PALANI GH	2	
			SEELEMADUPHC	1	
			SILUVATHUR PHC	1	
			SIDDAYANKOTTAI PHC	1	
			THADICOMBU PHC	1	
			VADAMADURAI PHC	1	
			KOSUKURICHI PHC	1	MADURAI GRH
			DINDIGUL GH	7	
			PALANI GH	2	
			VADIPATTI PHC	1	
			CUMBUM GH	1	THENI MEDICAL COLLEGE HOSPITAL
			VINAYAGA NURSING HOME	1	RIO CHILDREN HOSPITAL
			PALANI GH	1	Not an Emergency
			KALAIMANDAYAN PHC	1	
			ULUPPUKUDI PHC	1	
			AMMAINAYAGANUR PHC	1	
			Total number of Cases	**41**	
23	THENI	THENI MCH	BODI GH	1	THENI MEDICAL COLLEGE HOSPITAL
			BODINAYAKANUR URBAN PHC	1	
			ANDIPATTI GH	1	
			CUMBUM GH	7	
			KADAMALAI GUNDU PHC	2	
			DOMBUCHERY PHC	2	
			KANDAMANUR PHC	1	
			KODAIKANAL GH	1	
			PERIYAKULAM GH	9	
			RAJATHANI PHC	1	
			SILAMALAI PHC	1	
			SUBBALAPURAM T PHC	1	
			VEERAPANDI PHC	1	
			SRIVILLIPUTUR GH	1	MADURAI GRH
			THENI MEDICAL COLLEGE HOSPITAL	4	
			USILAMPATTI GH	6	
			SRIVILLIPUTUR GH	1	VIRUDHUNAGAR GH
			CUMBUM GH	1	RIO HOSPITAL
			Total number of Cases	**42**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Neonatal Cases Admission- August '14		
			Hospitals name	No.of cases	
24	THIRUVALLUR	THIRUVALLUR GH	AVADI PHC	1	ICH
			ARAKONAM GH	6	
			CHENGALPET MCH	2	
			KANAKAMACHATHRAM PHC	1	
			KANCHIPURAM GH	1	
			KOLLUMEDU PHC	1	
			KAVARAPETTAI PHC	1	
			MANALI NEW TOWN PHC	1	
			KUNDRATHUR PHC	1	
			PONNAMALLEE GH	1	
			MINJUR PHC	2	
			PONNERI GH	3	
			SAIDAPET CHC	1	
			SOMANGALAM PHC	1	
			THIRUPATHUR GH	1	
			THIRUVALLUR GH	9	
			THIRUVERKADU PHC	1	
			TIRUVANNAMALAI MCH	1	
			VELLORE MCH (ADUKKAMPARAI)	2	
			ATHIMANJERIPETTAI PHC	1	THIRUVALLUR GH
			PERIYAPALAYAM PHC	1	
			THAKKOLAM PHC	1	
			PULIYUR PHC	2	
			TIRUTTANI GH	2	
			THIRUVELANGADU PHC	1	
			VENGAL PHC	1	
			VALLIYUR PHC	1	
			TAKOLAM PHC	1	ARAKONAM GH
			VELLORE MCH (ADUKKAMPARAI)	1	IOG EGMORE
			MADARAPAKKAM PHC	1	STANLEY MCH
			PORUR PHC	1	Not an Emergency
			KOLLUMEDU PHC	1	
			THIRUVALLUR GH	2	
			MINJUR PHC	1	
			ARAKONAM GH	1	
			ATHIMANJERIPETTAI PHC	1	
			MANAVALAM NAGAR(PATIENT RESIDENCE)	1	
			MADHARPAKAM PHC	1	
			ACHARAPAKKAM PHC	1	
			MADHUR PHC	1	
			Total number of Cases	**61**	
25	NAMAKKAL	NAMAKKAL GH	BOMMASAMUDRAM PHC	1	NAMAKKAL GH
			RASIPURAM GH	1	
			ALANGANATHAM PHC	1	
			PARAMATHIVELUR GH	1	
			ERNAPURAM PHC	2	
			MANICKAMPALAYAM PHC	1	TIRUCHENGODE GH
			MALLASAMUDRAM PHC	1	
			NAMAKKAL GH	3	SALEM MEDICAL COLLEGE HOSPITAL
			Total number of Cases	**11**	
26	KARUR	KARUR GH	KALLAPALLI PHC	1	KARUR GH
			ABIRAMI MATERNITY CENTER	1	
			ESANATHAM PHC	1	
			MALAIKOVILUR PHC	1	
			SENGAL PHC	1	
			PALLAPATTI GH	1	
			VELLODU.R PHC	1	
			UPPIDAMANGALAM PHC	1	
			VELLIYANAI PHC	2	
			KOVAPALAM GH	1	
			VELINI PHC	1	
			KANYAMPATTI PHC	1	
			KARUR GH	4	TRICHY GH
			KABILAMALAI PHC	1	NAMAKKAL GH
			KARUR GH	1	MADURAI GRH
			Total number of Cases	**19**	
27	CUDDALORE	VIRUDHACHALAM GH	MANGALAMPETTAI PHC	1	VRIDHACHALAM GH
			PENNADAM PHC	1	
			SIRUPAKKAM PHC	1	
			TITTAKUDI GH	1	
			VRIDHACHALAM GH	3	MUNDIAMBAKKAM MCH
			CUDDALORE GH	1	
			RMMCH CHIDAMBARAM	1	JIPMER,PONDYCHERY
			CUDDALORE GH, CUDDALORE	1	
			ULUNTHURPET GH	1	
			MUNDIYAMPAKAM MCH	2	ICH
			SIRUPAKKAM PHC	1	ATTHUR GH
			Total number of Cases	**14**	

S.No	District	Location	Referral Hospital		Destination Hospitals
			Hospitals name	**No.of cases**	
			COIMBATORE URBAN PHC	1	COIMBATORE MEDICAL COLLEGE HOSPITAL, COIMBATORE
			ANNUR GH	1	
			CHANDRAPURAM.V.PHC	1	
			KK PUDUR CORP HOSP	1	
			KALVEERAMPALAYAM PHC	1	
			MADUKKARAI PHC	1	
			NALLATTIPALAYAM PHC	1	
			METTUPALAYAM GH	2	
			PERIYANAYAKKANPALAYAM GH	1	
			POGALUR PHC	1	
			POLLACHI GH	13	
			RATHINAPURI CORPORATION HOSPITAL	1	
			PUNJAIPULIYAMPATTI PHC	1	
			PULLAMPATTI PHC	1	
28	COIMBATORE	COIMBATORE MCH	SINGANALLUR PHC	1	
			SOKKANUR PHC	1	
			SEETHALAKSHMI CORP HOSP	1	
			SUNDKAMUTHUR PHC	1	
			SULUR GH	1	
			SOVIRIPALAYAM PHC	1	
			THIRUMALAYAMPALAYAM PHC	1	
			SEELEMADUPHC	1	
			VELLAKINARU PHC	1	
			RS PURAM CORPORATE HOSPITAL	1	
			VERAPANDI PHC	1	
			GOBICHETTIPALAYAM GH	1	
			PUNJAIPULIYAMPATTI PHC	1	GOBICHETTIPALAYAM GH
			SOMANUR PHC	1	Not an Emergency
			KALIGAPURAM PHC	1	
			POLACHI GH	2	
			Total number of Cases	**44**	
			NAINARPALAYAM PHC	1	KALLAKURICHI GH
			VIRIYUR	1	
29	VILLUPURAM	KALLAKURICHI GH	CUDDALORE GH, CUDDALORE	1	JIPMER, PONDY
			KALLAKURICHI GH	7	SALEM MEDICAL COLLEGE HOSPITAL
			VANAPURAM PHC	1	MUNDIAMBAKKAM MCH, VILLUPURAM
			KALLKURUCHI GH	1	Not an Emergency
			Total number of Cases	**12**	
			KALLATTI PHC	1	UDHAGAMANDALAM GH
			THUNERI PHC	1	
			KOOKALTHURAI PHC	1	
			THUMMANETTI PHC	1	
			KOTHAGIRI GH	1	
			MACINAKUDI PHC	2	
			KOLALOMBAIU PHC	1	
			MELUR HOSATTY PHC	1	
30	NILGRIS	OOTY GH	NADUVATTAM PHC	1	
			UDHAGAMANDALAM GH	8	
			KATTABETTU PHC	1	COIMBATORE MEDICAL COLLEGE HOSPITAL, COIMBATORE
			THUMMANATTI PHC	1	OOTY SAIT HOSPITAL
			GUDALUR GH	2	CALICUT GH(KOZHIKODU KERALA STATE)
			MEUR HOSTTY PHC	1	Not an Emergency
			KANDABAD PHC	1	
			Total number of Cases	**24**	
			MUTHANENDAL PHC	1	SIVAGANGA MCH, SIVAGANGAI
			KALKULAM	1	
			SATHARASANKOTTAI PHC	1	
			SOORANAM PHC	2	
			KEELAPOONGUDI PHC	2	
			MARAVAMANGALAM PHC	1	
			SEMMANUR PHC	1	
31	SIVAGANGAI	SIVAGANGAI MCH	MELUR GH	1	MADURAI GRH
			THUMBAIPATTI PHC	1	
			POOVANTHI PHC	1	
			ARASANUR PHC	1	
			SIVAGANGA MCH	5	
			ULUPPUKUDI PHC	1	Not an Emergency
			Total number of Cases	**19**	
			CHELLAPPANPALAYAM PHC	1	COIMBATORE MEDICAL COLLEGE HOSPITAL, COIMBATORE
			POLLACHI GH	1	
			DHARAPURAM GH	2	
			THIRUPUR GH	1	
			TIRUPUR NEW GH (PERICHIPALAYAM GH)	21	
			KANGEYAM GH	3	TIRUPUR NEW GH (PERICHIPALAYAM GH)
			VELAMPALAYAM PHC	4	
			KUNNATHUR PHC	1	
32	TIRUPUR	TIRUPUR GH	NAMBIYAMPALAYAM PHC	1	
			MANGALAM PHC	2	
			MULLAINAGAR (PATIENT RESIDENCE)	1	
			PERUMANALLUR PHC	3	
			PONGALUR PHC	2	
			VELAMPALAYAM PHC	1	
			TIRUPUR GH	1	
			SEMMIPALAYAM PHC	1	
			Total number of Cases	**46**	

The table title spans: **Neonatal Cases Admission- August '14**

S.No	District	Location	Referral Hospital		Destination Hospitals
			Neonatal Cases Admission- August '14		
			Hospitals name	No.of cases	
33	ERODE	ERODE GH	NASIYANOOR PHC	1	ERODE GH
			SHENOY NGR TO IOG	1	
			ATHANI PHC	1	
			ARACHALUR PHC	1	
			PALLIPALAYAM GH	1	
			BHAVANI GH	1	
			PERUNDURAI GH	3	
			ERODE GH	2	SALEM MEDICAL COLLEGE HOSPITAL
			TIRUCHENGODE GH	1	
			CHINNAKOUNDANUR PHC	1	TIRUCHENGODE GH
			GOBICHETTIPALAYAM GH	1	COIMBATORE MEDICAL COLLEGE HOSPITAL
			ERODE GH	1	Not an Emergency
			LAKKAPURAM(PATIENT RESIDENCE)	1	
			Total number of Cases	**16**	
34	ARIYALUR	ARIYALUR GH	JAYAMKONDAM GH	1	THANJAVUR MEDICAL COLLEGE HOSPITAL
			ARIYALUR GH	7	
			JAYAMKONDAM GH	5	ARIYALUR GH, ARIYALUR
			JAYAMKONDAN GH	1	Not an Emergency
			ARIYALUR GH	1	
			Total number of Cases	**15**	
35	NAGAPPATINAM	NAGAPATTINAM GH	KUMBAKONAM GH	1	RAJA MIRASDAR GH, THANJAVUR
			MAYILADUTHURAI GH	3	
			THIRUVARUR MEDICAL COLLEGE HOSPITAL	1	
			PALAKURICHI PHC	1	NAGAPATTINAM GH, NAGAPATTINAM
			NALUVEDAPATHY PHC	1	
			SIRKALI GH	1	RMMCH CHIDAMBARAM
			THIRUTHURAIPOONDI URBAN PHC	1	THIRUVARUR MEDICAL COLLEGE HOSPITAL
			Total number of Cases	**9**	
36	TIRUNELVELI	TIRUNELVELI MCH	KADAYAM PHC	1	TIRUNELVELI MEDICAL COLLEGE HOSPITAL
			KADAYANALLUR GH	1	
			AMBASAMUDRAM GH	1	
			KOVILPATTI GH	1	
			KAYATHAR PHC	1	
			KARUNGULAM PHC	1	
			MUNNERPALLAM PHC	1	
			SANKARANKOIL GH	2	
			PALAYAMKOTTAI GH	1	
			TENKASI GH	2	
			THIRUPARANKUDI PHC	1	
			VALLANADU PHC	3	
			VILLICHERI PHC	1	
			VEERAKERALAMPUDUR PHC	1	
			Total number of Cases	**18**	
			TOTAL NUMBER OF CASES	**1351**	
37	VIRUDHUNAGAR	VIRUDHUNAGAR GH NEONATAL	DOWNTIME-FC (from August 1st to till date)		

Annexure N: Issues to be sorted out

- Co-ordination meeting with DDHS/JDHS/DPMU co-ordinators at the district level to improve Home to PHC/GH utilisation

- Suggested police out-post at Govt. Hospitals for admitting unaccompanied patients.

- Speedy admission for all cases at Govt. hospitals

- GIS Data for entire state of Tamil Nadu

Legend:

NA – Not Applicable

*- Ineffective Calls – Calls falling under the category of No Response call , Wrong call , Nuisance, Disconnected call , Missed call , General Enquiry call, and Silent Call are classified as Ineffective calls. These calls land in the call center and when attended by the Communication Officer it would either be a nuisance call or disconnected call or any one of the category as mentioned above.

** - Ambulance Busy – Whenever all the ambulances closer to the area have been assigned for an emergency case, and a new emergency case comes in the same area, the Dispatch Officer will enquire with the caller, if he/she can assign a ambulance from the nearby location. The Dispatch Officer will also tell them about the distance the ambulance has to travel and the approximate time it will take to reach the incident location. If the caller is not willing to wait till the specified time, then the Dispatch officer will close this case as "Ambulance Busy" after confirming with the caller.

*** - Life Saved count is an update that is received on a daily basis after verification of PCR and confirmation after 48 hour follow-up, there will be a change in the numbers reported as they keep on adding to the earlier reported life save count, based on the date the case was handled by the team.

Place: Chennai – Tamil Nadu   **B.N.Sridhar**
                                                                                                                Chief Operating Officer